



Dimitar Todorov

Date of birth: 22 Aug 1994

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CONTACT

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WORK EXPERIENCE

21 MAR 2022 – CURRENT Sofia, Bulgaria

● **CloudOps Engineer** DXC Technologies

- System maintenance and optimization in the cloud.
- Handling client requests and ensuring their satisfaction.
- Training and mentoring new team members.
- Incident management and prompt issue resolution.
- Continuous improvement through automation and scalability.
- Designing secure and compliant cloud infrastructures.
- Documentation and knowledge sharing for effective collaboration.

5 JAN 2020 – 15 FEB 2022 Sofia, Bulgaria

● **Software Support Engineer** Tek-Experts EOOD

Supporting Microfocus customers using their product - Vertica

Main activities included

Troubleshooting, answering any random questions about the product, reproducing issues and database administration/optimization

19 MAY 2019 – 30 NOV 2019 Sofia, Bulgaria

● **ICT system administrator** Gamer 2001 EOOD

Main activities included: Upkeep, configuration, and providing reliable operation of computer and network systems, servers, workstations and peripheral devices in the form of installing, or upgrading computer components and software; automating routine tasks; writing computer programs; troubleshoot; and providing technical support.

14 JAN 2019 – 19 MAY 2019 Sofia, Bulgaria

● **ICT network administrator** Technical University of Sofia

Main activities included: Network address assignment, maintenance, and administration of servers (file servers, VPN gateways), desktop computers, printers, routers, switches, firewalls, phones, IP communications, personal digital assistants, smartphones, software deployment, security updates and patches as well as a vast array of additional technologies inclusive of both hardware and software. Mainly routing network cables.

EDUCATION AND TRAINING

21 MAR 2022 – CURRENT Sofia, Bulgaria

● **Cloudops I2 engineer** DXC

Website <https://dxc.com/>

6 JAN 2022 – 6 APR 2022

● **DevOps - Containerization, CI/CD & Monitoring** Softuni

● **Kubernetes Administration** Softuni

● **Vertica Database Administration** Microfocus

● **Industrial Engineer** Technical University of Sofia

● **Hardware Engineer** ELSYS

Website <https://www.elsys-bg.org/>

LANGUAGE SKILLS

MOTHER TONGUE(S): Bulgarian

Other language(s):

English

Listening	Reading	Spoken production	Spoken interaction	Writing
C2	C2	C1	C1	C2

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

DIGITAL SKILLS

Professional experience with CRM software - Salesforce, Eptica, IRIS | Vertica | Atlassian Confluence and Jira
| JENKINS | Docker & Kubernetes | Linux System Administration (debian/ubuntu, SLES, RedHat/CentOS) | AWS
S Web Services | Data Science, Data Analytics, Data Visualization | Self-Motivated and Self-Learning | SQL
(MySQL) | Git | Virtualization: Vmware, VirtualBox, KVM, OpenNebula, Docker, LXC/LXD, Vagrant, Kubernetes
| Cloud Technologies- AWS,GCP,Azure | Basic understanding of Azure (certified Azure Fundamentals) | GPT-3