

Alexis Bocanegra
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OBJECTIVE

Outgoing individual with a high motive to improve my knowledge, social skills, and work ethic, in an entry level position that allows me to improve as a person.

WORK EXPERIENCE

Food Bank of Rio Grande Valley

Farmers Associate

June 2019 – August 2020

- Maintain livestock ensuring they are fed and given water every day.
- Transplant 3-week-old vegetables into our fields with care to prevent them from becoming damaged.
- Harvesting, and washing vegetables for customers to enjoy.
- Directed volunteers wherever there was help needed.

Bert Ogden Toyota

Sales Consultant

September 2020 – January 2021

- Assist clients in choosing the right vehicle for them and getting them on the right payments.
- Making sure the client was completely satisfied throughout the whole buying process.
- Making phone calls to potential and previous clients to either help them into a newer vehicle or follow up with them for any questions and concerns.
- Maintained an enthusiastic mentality to keep clients excited and my team as well.

Vantage Bank

Teller Supervisor

April 2021 – April 2022

- Receiving and giving money to clients developing money handling skills
- Processing transactions with care to ensure proper funds are being added or withdrawn.
- Staying aware of suspicious activity on an individual's account to help minimize risk and fraud.
- Filling out CTR's to help prevent possible money laundering from illegitimate transactions.

Bank of America

Relationship Banker

April 2022 - Present

- Flexing both of my roles as a Teller and a Banker to service clients where it is most needed.
- Creating deepening conversations with clients to uncover where they stand financially and where they would like to be.
- Demonstrating the ease and convenience of using our digital services to better serve our customers
- Creating deepening conversations with clients to uncover where they stand financially and where they would like to be.
- Providing financial solutions to clients by leveraging a life plan to help them achieve their financial goals.

EDUCATIONS

PSJA MEMORIAL High School

Graduated May 2018

Received High School Diploma – Texas Scholar

University of Texas Austin

Graduated July 2023

Received Bootcamp Certificate – Full Stack Web Development

ADDITIONAL SKILLS

- Bilingual – English and Spanish.
- Fast learner, Dependable and capable of taking any challenge.
- 3+ years of customer service experience.
- Strong Computer skills with Microsoft programs and email.
- Knowledgeable in different computer languages (HTML, CSS, JS)
- Knowledgeable in No-SQL and SQL.
- Leadership skills.