

Diana Anamika Gomes

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SUMMARY

Dedicated Customer Service Specialist supplying skills to prioritize and multi-task in a fast-paced working environment. Successfully works as part of a team to reach personal and business goals. Can successfully handle. escalated customer support issues.

SKILLS

- ❖ High-Energy Attitude
- ❖ Communication
- ❖ Team Player
- ❖ Quick Learner
- ❖ Customer Relations
- ❖ Data Evaluation

EXPERIENCE

Shopno Super Mall (Dhaka , Bangladesh) January 2022- December 2022

- Re-ordering products.
- Restocking the products.
- Dusting all the sections in the mall

Worked at Aarong as sales representative (Dhaka , Bangladesh) From 2012-2023

- Developed strong relationships with clients to foster repeated business and increase customer loyalty
- Trained and mentored new sales team members
- Took orders for new products and organized the new shipments
- Conducted market research to identify new sales opportunities

Education

10+2 from Bangladesh open university dhaka 2014

LANGUAGE COMPETENCIES

- English- fluent
- Bengali fluent
- Hindi-fluent

Availability

From monday to friday from 10pm to 3pm

