

INFORMATION TECHNOLOGY SUPPORT - CV

DELISANI CHRISTOPHER MTHETWA

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Professional Summary

Results-driven and detail-oriented IT Support Specialist with 3+ years of experience in troubleshooting hardware, software, and network issues. Adept at providing timely technical assistance, maintaining systems, and ensuring optimal performance for business operations.

Key Skills

Technical Support & Troubleshooting (Hardware/Software)
Network Setup & Maintenance (LAN/WAN/Wi-Fi)
Windows, macOS, Linux Administration
Microsoft 365 / Google Workspace Support
Printer & Peripheral Setup / Maintenance
Helpdesk Ticketing Systems (Zendesk, Jira)
Cybersecurity Awareness & Endpoint Protection
Remote Support Tools (TeamViewer, AnyDesk)
Basic Scripting (PowerShell, Bash)
Backup & Recovery Solutions

Education

High School Certificate/National Senior Certificate – Ikhethelo Secondary School | 2011
NCV – Engineering and Related Design (Level 2) – GS College (Evander Campus) | 2016

Certifications

Diploma In Information Technology Support
alison.com | 2025 | Online Learning Platform

IT Customer Support Basics
Cisco | 2025 | Online Learning Platform

Front-end for Beginners
SoloLearn | 2025 | Online Learning Platform

Additional Certifications

Basic Computer Literacy | EduCourse 2024 | Online Learning Platform
Basics Introduction to HTML | EduCourse 2024 | Online Learning Platform
Virtual Assistant Introduction | EduCourse 2024 | Online Learning Platform

References

Alison Online Learning Platform

www.Alison.com

Mount Carmel

Loughrea

H62 AV62, Ireland

Email: support@alison.com

EduCourse Online Learning Platform

educourse.co.za

121 Montague St

Brooklyn, NY 11201

Monday – Friday, 9:30 am – 5:30 pm

Phone +1 (718) 555 55 55

Ikhethele Secondary School

Off Main Road, Extension 2 Cowvillage

Bethal,2310

Tel: 017 6475 458

Email: ikhetelosec@gmail.com

Gert Sibande TVET (Evander Campus)

37 Rotterdam Road

Evander,2280

Tel: 017 632 2388

Email: Evander.cm@gscolllege.edu.za

Additional information

Available for internships, freelance, or full-time IT Support roles
Actively contributing to GitHub and building new mini projects regularly
Open to remote or hybrid opportunities

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