# Bogdan Zafiescu

> whoami

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# SUMMARY

Reliable and detail-oriented IT professional with experience in desktop support, software troubleshooting, and foundational networking in Windows environments and Linux. Skilled in configuring and maintaining workstations, performing system backups, and resolving a large range of hardware and software issues. Familiar with Linux (Ubuntu) through self-directed learning and certified in NDG Linux Essentials. Currently pursuing the Cisco Certified Support Technician (CCST) Networking certification to extend networking experience. Additional competence in Java programming and front-end web development (HTML, CSS, JavaScript). Multilingual with good problem-solving abilities and user support.

#### TECHNICAL SKILLS

- Operating Systems: Windows 10/11 Pro, Linux (CLI)
- Hardware: PC hardware assembly, upgrades, and maintenance
- Networking: Subnetting, TCP/IP, DNS, DHCP, routers, HTTP, FTP, SMTP, SSH; CLI tools (ipconfig,
- ping, arp, tracert, nslookup); Cisco Packet TracerProgramming: Java, HTML, CSS, JavaScript, basic Bash
- IT Tasks: Backup management, system imaging, software troubleshooting

#### WORK EXPERIENCE

#### > cd Casa Schiller IT Support & Digital Operations Specialist | Jan 2025 - Present \* Maintain desktop computers and peripherals (printers, scanners, etc.) \* Perform regular system checks and manage user accounts \* Install and configure software applications and operating systems \* Monitor and upgrade hardware components \* Configure and maintain local networks and shared resources \* Create and test system clones and file backups \* Administer WordPress website and code occasionally (HTML/CSS/JS) \* Update website content, optimize for mobile, and maintain backups \* Design posters, banners, and visual assets \* Manage YouTube channel and upload content \* Administer email accounts, troubleshoot issues, and configure clients \* Set up and maintain AV equipment for meetings and events \* Maintain inventory for IT assets > cd Freelance Career Break with Occasional Freelance Tech Projects | Apr 2022 - Dec 2024 \* Explored IT and programming through self-study and informal projects \* Engaged in media-related tech activities (details available upon request) cd Syncreon Quality Control Technician | Feb 2020 - Mar 2022 \* Conducted visual and functional inspections for Apple products \* Tested software and hardware to Apple standards \* Documented and reported issues > cd Intrarom Test Technician (Fixed Wireless Access) | Jan 2019 - Jan 2020 \* Configured and tested wireless network equipment \* Verified functionality and reported defects \* Collaborated with engineers to resolve issues Other Roles: \* Gift Shop Attendant - Margaritaville, USA (2017-2018) \* Cosmetics Sales Associate - Soap & Co, UK (2016-2017)

## EDUCATION & CERTIFICATIONS

- CCST Networking Cisco Networking Academy (In Progress)
- NDG Linux Essentials Cisco Networking Academy, 2024
- NDG Linux Unhatched Cisco Networking Academy, 2021
- Java Programming Fundamentals Bitacademy, 2019

\* Assistant Waiter - Carnival Cruise Lines, USA (2013-2015)

• Front-End Web Development (HTML, CSS, JS) - Bitacademy, 2021

### LANGUAGES

- Romanian: Native
- English: C1 Listening/Reading, B2 Speaking/Writing
- Italian: Conversational

## FUTURE PLANS

- Build professional-grade personal homelab for simulations and experiments
- Earn Cisco Certified Network Associate (CCNA) certification
- Advance toward Cisco Certified Network Professional (CCNP) certification
- Expand scripting automation skills with Python and PowerShell