EUROPEAN CURRICULUM VITAE FORMAT



PERSONAL INFORMATION

Name and surname: Josip Bognar

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Address: Stanka Vraza 1, 31000 Osijek

Phone number: +38531499499

Mobile phone: +385916011796

Date of birth: 24.04.1983.

Website: https://github.com/Bognar

Google Talk: josip.bognar

WORK EXPERIENCE:

Start: 09.2008. Optima Telekom D.D., Osijek, Croatia

Agent in the contact center for business users

Communication with business customers, receiving their requests and

other related skills.

Work with:

Adsl, VPN, Centrex, Trunking, H323, IP phones and IPTV, SIP, web hosting

support.

02.2006. - 01.2008. T-com, Osijek, Croatia

Agent in the contact center

Technical support for ADSL, IPTV and telephone line(POTS) checking and

error reporting

EDUCATION:

Start: 10.2001. Faculty of Electrical Engineering, Computer Science and Information

Technology Osijek, Osijek, Croatia

There are still seven exams to graduation but unfortunately, I do not

have opportunities to complete due to personal reasons.

Start: 09.1996. School of Electrical Engineering Osijek, Osijek

Technician for high and low voltage

FOREIGN LANGUAGE SKILLS:

English reading: advanced, writing: good, speaking: advanced

German reading: basic, writing: basic, speaking: basic
Hungarian reading: basic, writing: basic, speaking: basic

SKILLS:

Technical skills Web dev/mobile dev

Level: good, years of experience: 5

Working with HTML, CSS, Bootstrap, Google MaterializeCSS, Wordpress theme development, Angular JS, Ionic, Android App Creating, Single Page Applications (SPA), Node JS, mySQL database creating, SPA that work on jSON and RESTful api. Also have experience in creating RESTFul apis with

Node JS and mySQL that are later consumed by front-end.

ADDITIONAL INFORMATION:

I love to learn about new things and get into their core. I can not leave something unfinished or for tomorrow if I could do it today.

ADDITIONAL INFORMATION

Short information about me:

For about 11 years I am working for telecom companies on the fields of technical support, analytics, reporting and communication via social networks. Some of the technologies I worked with and met are: ADSL, WEB Hosting, xDSL, VoIP, Centrex, Abuse Reporting (ARF), CRM, JIRA ticket-case systems, SLA Contracts and also setting up routing and bridge modes, wireless networks, clients for e-mail. For past two year, I am a part of Backoffice where my job is to verify process, processing and activation...

Type of employment: Permanent employment , fixed term contract, part time contract

Working hours: Part time, full time

Where do I work from: From home, in the company

Place of work: County of Osijek - Baranja , abroad

I can start working: within 7 days

Relocation: possible

Ideal job: Where I can thrive on the basis of my work.