

# LEANDRO PARRADO

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## SUMMARY OF QUALIFICATIONS

- A year of experience as a technology staff assistant at Miami Dade North Campus, completing tasks such as facilitating workshops, helping students, and working with computers.
- A year of providing excellent customer service at two Florida theme parks: Universal Studios and Seaworld.
- Previous experience as a treasurer for the Creative Crowd (CC) club at MDC and have developed great communication skills.

## CORE COMPETENCIES

Public Speaking  
Communication

Teamwork  
Microsoft Software

Bilingual (Spanish)  
Adobe Software

## PROFESSIONAL EXPERIENCE

**SeaWorld** 7007 Sea World Dr, Orlando, FL 32821

March 2019 - Present

<https://seaworld.com/orlando/>

SeaWorld Orlando is a theme park and marine zoological park, in Orlando, Florida. It is owned and operated by SeaWorld Parks & Entertainment. When combined with its neighbor Discovery Cove and Aquatica, it forms SeaWorld Parks and Resorts Orlando, an entertainment complex consisting of the three parks and many hotels.

Sales Associate

- Interact with guest by greeting them and providing excellent service in an efficient and courteous manner
- Use product knowledge to increase sales
- Direct guests into sales areas and assist with product and package information with a focus on up-selling merchandise and increasing sales
- Operate cash register for cash or credit card transactions
- Perform stock duties and maintain merchandise counters.
- Work in a team environment and interact with others in a professional manner
- Perform other duties as assigned based on business need

**Hollywood Drive-In Golf** 6000 Universal Blvd, Orlando, FL 32819

January 2019 - March 2019

<https://www.hollywooddriveingolf.com/>

Central Florida's newest and most outrageously themed miniature golf - Hollywood Drive-In Golf at Universal CityWalk Orlando!

Team Member/Cashier

- Welcomes new guests and operates registers in main booth.
- Performs hourly maintenance duties on golf courses (leaf blowing, etc.)
- Works with team members to provide excellent customer service to golfers.
- Performs other duties as assigned.

**Miami Dade North Campus** 11380 NW 27th Ave, Miami, FL 33167

January 2018 – December 2018

<http://www.mdc.edu/malls/>

The Hub at North Campus is a high-tech learning space that provides students with a comfortable environment where they can study and participate in programs that are designed to support academic and personal growth.

Part-Time Resource & Tech. Staff Assistant

- Welcomes and registers students who visit and utilize MALL services
- Assists faculty members and staff with use of equipment and technology
- Provides assistance to patrons save during their visit including equipment loans and room set-up
- Provides support to grant staff and presenters during events and workshops
- Engages students and facilitates related workshops as needed
- Assists with the promotion and coordination of special events that support MALLs objectives
- Assists with the maintenance and daily operations of the grant
- Performs other duties as assigned

**Casa Nueva Jerusalem** Hialeah Gardens, FL

2011 – 2015

Full-Time Staff

- Taught classes on Wednesdays.
- Assisted pastors and teachers.
- Performed maintenance duties.

## ACTIVITIES

**Creative Crowd Club**

January 2018 -  
December 2018

**Adobe Photoshop Certified**