API Terms of Service

If you plan to include DVLA and DVSA vehicle data (by way of VRM look-up) in your technical solution (mobile app, website, or web-service) then the Vehicle Smart API will be for you.

Application for Access to the Vehicle Smart API

To access the Vehicle Smart API please provide the following details (where applicable):

Business legal name:

Company No.:

VAT No.:

Billing contact name:

Billing email address:

Billing postal address:

Technical contact name:

Technical email address:

Technical telephone number:

Estimated VRM Searches Per Month:

Basic vehicle details required (YES/NO):

Extended vehicle data required (YES/NO):

Provenace data required (YES/NO):

Business case for using Vehicle Smart API data:

Agree to the terms of service (YES/NO):

Signed:

Name:

Position:

Date:

Free Trial

Once you have submitted your application and you have been approved you will be provided with your API key and your 30-day trial will commence.

We offer a free 30-day trial of our basic vehicle data (which includes DVLA tax and MOT data and full DVSA MOT history) limited to 1,000 lookups.

We can also offer 50 free lookups of the extended data however this is subject to prior approval due to the sensitive nature of the data e.g. VIN and engine number.

Provenance data is not available as part of our free trial but we can provide examples of the JSON responses to integrate and test against.

If you exceed the 1,000 free lookups you will be **charged** for the excess lookups during your trial. Once you reach 50x extended lookups you will be blocked from making further extended data requests until a commercial arrangement has been agreed.

You must notify Vehicle Smart before your trial ends to indicate whether you wish to continue using the API service.
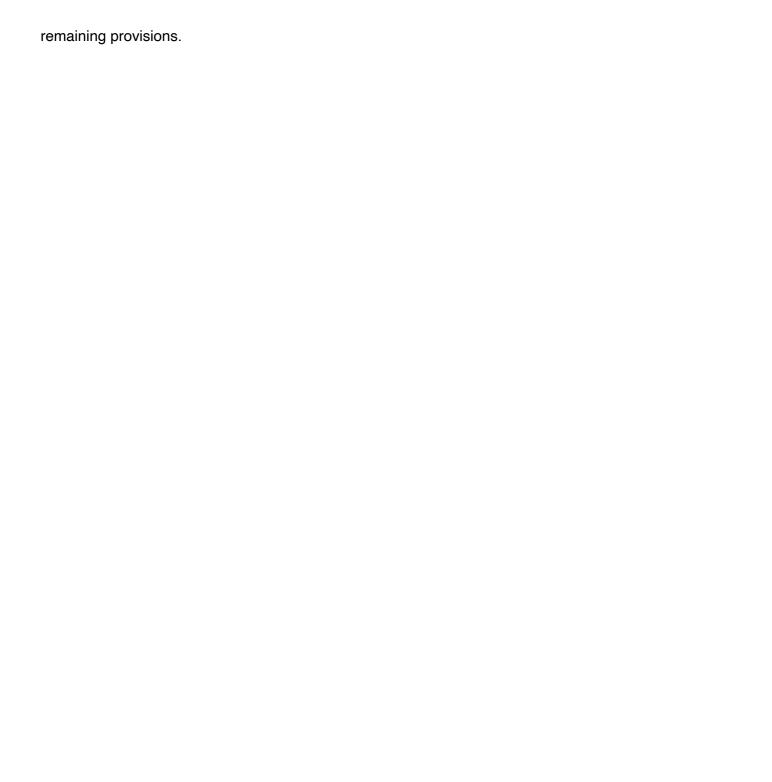
Liability / Legal

Vehicle Smart Ltd will not be held liable to you (the customer) or any third-party for damages, including lost profits, lost savings or other incidental, consequential or special damages, even if you have advised us of them.

The Vehicle Smart API is licensed "as is". In all circumstances the maximum liability of Vehicle Smart Ltd, its directors, officers, employees, design agents and affiliates, to you (the customer) for damages for any and all causes whatsoever, and your maximum remedy, regardless of the form of action, whether in contract, tort or otherwise, shall be limited to the subscription fee for the month(s) affected.

In no event shall Vehicle Smart Ltd be liable for any lost data or content, lost profits, business interruption or for any indirect, incidental, special, consequential, exemplary or punitive damages arising out of or relating to the materials or the services provided by Vehicle Smart Ltd, even if Vehicle Smart Ltd has been advised of the possibility of such damages, and notwithstanding the failure of essential purpose of any limited remedy.

If any provision of this contract shall be unlawful, void, or for any reason unenforceable, then that provision shall be deemed severable from this contract and shall not affect the validity and enforceability of any

remaining provisions.

What Data is Available?

- Basic vehicle data (make, model, tax status, full MOT history etc)
- Extended vehicle data (BHP, VIN, body type, gearbox type, trim level etc)
- Provenance data (stolen, written off, scrapped, exported, plate changes etc)

What Data is Not Available?

The Vehicle Smart API;

- only provides data from the DVLA and DVSA for **UK vehicles** so European or other Worldwide databases are not available.
- does not include the **MOT test centre address** with the MOT data as the DVSA do not expose this data at this time and have no plans to do so.
- does not include the full MOT history for HGVs (coaches, lorries, etc.) as the DVSA do not expose this data. For these vehicles the API will return basic vehicle details along with tax & MOT data from the DVLA.

Extended Data

Due to its sensitive nature, some of the extended data is only permitted for B2B (Business to Business) use. If you supply the data to another business you must agree to notify them of these restrictions too. If extended data is being used for purposes other than agreed then Vehicle Smart reserve the right to terminate your API service without prior warning.

Sensitive data must not be shared with the public (e.g. VIN, engine number) however some data items that are not sensitive may be exposed.

Extended data must not be persisted (except for caching purposes) and for no longer than 24 hours.

Vehicle Smart and our data providers will need to approve your request before we can grant access to extended data.

Provenance Data

Any usage of provenance data (stolen, written off, etc) is not included in the free trial and will be charged at the rates as per our website.

Reliability

It is essential for our business as it is yours to keep uptime at a maximum. Vehicle Smart achieve this with:

- Clustered database with full-time support
- Minimum 2 servers running, scaling up on demand
- Load balancer (you must use the 'www' sub-domain to benefit from the load balancer)
- Health monitoring to automatically remove any unhealthy server and replace it with a new healthy server
- Daily backup of databases
- Backup data suppliers (2x sources for DVLA data, 2x sources for DVSA MOT data) - the JSON returned to you remains the same; Vehicle Smart do all the heavy lifting so that you do not have to.

Vehicle Smart are beholden on the DVLA and DVSA for vehicle data and occasionally they will go offline for maintenance. When this occurs, Vehicle Smart switches to our back-up data providers. This process is completely seamless and as a Vehicle Smart API user you will experience minimal service interruption. There are occasions where Vehicle Smart will need to perform our own maintenance and disable all VRM searches but this is very rare. Vehicle Smart always give advanced notice prior to performing any maintenance.

Accuracy

We source all of our data from reliable and approved data suppliers, including but not limited to the DVLA and DVSA. Whenever possible Vehicle Smart cleanse and massage the data to make it as accurate as possible.

Up-to-date

Our data is as up-to-date as per the DVLA and DVSA databases and we use their 'live' data whenever possible.

In terms of MOT data, the DVLA are usually 24-48hrs behind the DVSA. When a vehicle is presented for MOT, as soon the MOT test results are uploaded to the DVSA database they will be available instantly via the Vehicle Smart API. As the DVLA tend to be a day or two behind the DVSA, Vehicle Smart processes the data behind the scenes to ensure Vehicle Smart return the most up-to-date data.

Flexibility

Vehicle Smart do **not** lock you in to any lengthy contracts and you are free to cancel your API service with

30-days notice.

Fast Onboarding

Your API endpoint can be set up within a few minutes.

Great Support

All API clients get free email support and Vehicle Smart typically reply within an hour (often a few minutes). If you require technical help integrating with the Vehicle Smart API a quotation for bespoke development can be negotiated.

Vested Interest

We use our own API to power our mobile apps and website. We service hundreds of thousands of users across multiple platforms every month and if service is disrupted we get to hear about it quickly.

We have vested interest in ensuring the Vehicle Smart API is both stable and accurate. We are passionate about what we do.

Competitive Pricing

Vehicle Smart are able to offer very competitive pricing as our API service is not our core business and is secondary to our mobile app and website platforms.

For the latest pricing please see our [website](#).

Rate limting / blocking

The Vehicle Smart API is not rate limited however this is subject to change should demand require it. Please see the Bulk v Adhoc usage section below regarding searching etiquette.

Vehicle Smart reserves the right to rate-limit or block your API key to ensure a stable platform for all Vehicle Smart API users.

Availability of data

The API will return vehicle data based on availability from our data suppliers. In the event that a supplier has technical issues or is offline for maintenance then Vehicle Smart will attempt to failover to a backup data supplier when possible.

Notice period

Your API service will remain effective until terminated by you or terminated by Vehicle Smart Ltd. In both scenarios a 30-day notice period will apply.

If your company is in violation of the terms of service then Vehicle Smart reserve the right to block your API access immediately and the contract will remain in force until a resolution has been agreed or either party decides to terminate the contract.

Billing

Invoices will be raised at the beginning of each month and are payable within 28-days. The amount invoiced will be based on the usage for the previous month. Failure to settle an invoice may result in your API key being blocked until the outstanding balance is settled.

Minimum Service Charge

The minimum service charge is £50 + VAT per month.

If your invoice total is less than £50 + VAT for any given month then the minimum service charge of £50 + VAT will apply.

No result = No charge

All API requests not yielding a result will not be charged.

Data Protection

By supplying your information to access our API service you are agreeing to let us hold this information in accordance with GDPR.

Vehicle Smart do not track any end-user details through the API. Your API key is used to increase a counter for usage metering purposes only.

There is no exposed capability to track a VRM search to an API key, company or individual, however our infrastructure does log HTTP access. These logs can be queried for internal audit reasons and will include

your API key, IP address and URLs used.

Due-diligence

Vehicle Smart agree that you can perform security checks and other due diligence on the directors of Vehicle Smart Ltd and the company itself.

Bulk v Adhoc usage

The Vehicle Smart API is intended for adhoc usage, where demand is scattered throughout a typical 24hr period. The Vehicle Smart API is not to be used for bulk processing, unless outside of core business hours (1am - 6am) and with prior permission from Vehicle Smart Ltd. Any bulk processing being performed without permission may result in your API service being blocked or terminated.

Your API Key

To use the Vehicle Smart API you will be supplied a unique API key. This key will be used in all your HTTP requests as authentication, authorisation and usage analytics.

Protect your API key

You must keep your API key private and you are responsible for all Vehicle Smart API calls made using your API key.

We strongly discourage using your API key directly from your public website or mobile app other than for quick prototyping and not production use. If you choose to go this route you must ensure you are aware of the risks as you are responsible for additional requests performed by third parties; e.g. someone could discover your API key and perform requests from their own server without your permission or knowledge.

You will be charged for your API usage, regardless of whether it was performed by you or a third party.

Revoked API Key and Contract Termination

You API key will be revoked when:

- Your trial expires and you no longer wish to continue using our service
- You fail to pay your invoice on time
- You violate our terms of service
- You terminate the contract
- Vehicle Smart Ltd terminates the contract
- Upon your request

When your API key is revoked all search requests will be rejected, with the following response:

```
{
    "Success": false,
    "ServiceMessage": "Access to service denied. Please contact <email-address>"
}
```

History

- 9th August 2019
    - Split out Terms of Service from technical API documentation

- 23rd September 2020
    - Add section 'Why Use the Vehicle Smart API?'