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Infosys

Dear Hiring Manager,

As someone who has always been passionate about technology, I feel I would be a great fit for the Tech Process Associate role. I have been coding as a hobby for years and am always the go to tech support for my friends and family, helping them upgrade to the newest technology and getting the most out of it. Digitization is the future, and through the bootcamp with New Apprenticeship, I am prepared with the skills needed to bring value and knowledge to Infosys.

Although I don't have any formal IT experience, many of my jobs have consisted of IT related tasks, teamwork, and continuous learning that would translate well into this role. While I was an Equipment operator, I regularly had to problem solve and troubleshoot issues. This has given me experience with root cause analysis. I also had to monitor values and adjust data according, while communicating with my peers in a high stress environment. As a line leader, I was required to edit RAPID code for robots. My responsibility also included troubleshooting and quality assurance, as well as daily meetings.

Outside of work I have learned HTML, CSS, JavaScript and have minor experience with a few other languages. I have built PCs for friends and family, learning to troubleshoot hardware and software issues along with providing value in choosing components. Attending the bootcamp, I am learning Service Now, ITIL, Agile, and expanding my JavaScript knowledge.

Between my experience and the skills I have gained throughout the bootcamp, I believe I am prepared to deliver an outstanding experience to Infosys's customers. I look forward to speaking with you further about this opportunity to navigate my next.

Sincerely,

Eric Rhinebolt