

**Project Design Phase**  
**Proposed Solution Template**

Date	26 JUNE 2025
Team ID	LTVIP2025TMID37420
Project Name	Citizen AI – Intelligent Citizen Engagement Platform
Maximum Marks	2 Marks

**Proposed Solution Template:**

S.No.	Parameter	Description
1.	<b>Problem Statement (Problem to be solved)</b>	This section requires you to clearly articulate the specific challenges or pain points that citizens currently experience when interacting with public services or engaging with local administration. This should directly refer to the problem statements you've already defined, detailing <i>who</i> is affected, <i>what</i> the problem is, and <i>why</i> it's significant, from the citizen's perspective.
2.	<b>Idea / Solution description</b>	Here, you will provide a comprehensive overview of your "Citizen AI - Intelligent Citizen Management Platform." Describe what the platform is, its core functionalities, and how it directly addresses the identified citizen problems. This should explain how the AI capabilities will enhance citizen interaction and streamline management processes.
3.	<b>Novelty / Uniqueness</b>	This parameter asks you to highlight what makes your "Citizen AI - Intelligent Citizen Management Platform" distinct and innovative compared to existing citizen services or management systems. Focus on features, technologies, or approaches that set your solution apart and provide a unique value proposition to citizens and the administration.
4.	<b>Social Impact / Customer Satisfaction</b>	In this section, you should detail the positive impact your platform is expected to have on citizens and the broader community. Describe how it will improve citizen satisfaction, foster greater civic engagement, enhance accessibility to services, and contribute to a more efficient and responsive local government.
5.	<b>Business Model (Revenue Model)</b>	This outlines how the "Citizen AI - Intelligent Citizen Management Platform" will be sustained financially. Given it's a citizen management platform, consider models relevant to public services, such as government funding, grants, partnerships, or potential value-added services that could generate revenue (if applicable and aligned with public service goals).
6.	<b>Scalability of the Solution</b>	This parameter requires you to explain how your platform can grow and adapt to meet increasing demands. Describe its capacity to handle more users, integrate additional services, expand to different geographical areas or municipalities, and evolve with future technological advancements and citizen needs.