ERICK ALONSO TORRES MARAVILLAS

ELECTRONIC ENGINEER & WEB DEVELOPER JR.







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Guadalajara, Jalisco, Mexico

ABOUT ME

I am a proactive, dedicated, and responsible person who loves learning new things every day about the world of software development, especially focused on websites. I'm always working to improve my skills in multiple programming languages while staying up to date with the latest technologies. I'm also passionate about electronic engineering and constantly look for ways to combine both of these interests by developing and implementing projects that are both educational and fun.

EDUCATION

Centro Universitario de Ciencias Exactas e Ingenierías

Engineer in Communications and Electronics (2017-2022)

- Academic score 92.89
- Final Project as a Graduation Method: Oral irrigator with electronic power selector.

COURSES

- The web Developer Bootcamp 2022 HTML, CSS & Javascript
- The complete Javascript course 2023: From Zero to Expert! (Udemy course)
- · C programming, basic to advance 2022.
- Angular The Complete Guide (2025 Edition)

SKILLS

- HTML
- Javascript
- JQuery
- CSS
- Salesforce
- React

- Content Management Systems
- NodeJS
- **Bilingual Customer Service**
- **Tech Support**
- C
- Angular

LANGUAGES

Spanish

Oral level - native Written level - native

Inglés

Oral level - B2 Written level - B2

JOB EXPERIENCE

Web Support Analyst I

Q4. (May 2023 - Present)

· Responsible for updating investor websites for various global companies, using tools like CMS, HTML, JS, jQuery, and CSS.

Customer Service / Order Management

KenislT. (January 2022 - April 2023)

· Registration of drug delivery orders for patients and hospitals across the United States of America.

Maintenance Staff

Towanda Summer Camp. (June 2021 - September 2021)

- Maintenance staff at a summer camp located in
- Pennsylvania, U.S.A.
- Working in carpentry, plumbing, roofing and electricity.

Bilingual customer service agent

Comcast Company. (June 2016 - May 2021)

- · Resolution of billing questions, account management and sales.
- · Remote technical support. Responsible for solving problems regarding cable, internet and telephone equipment using ticketing and management systems.