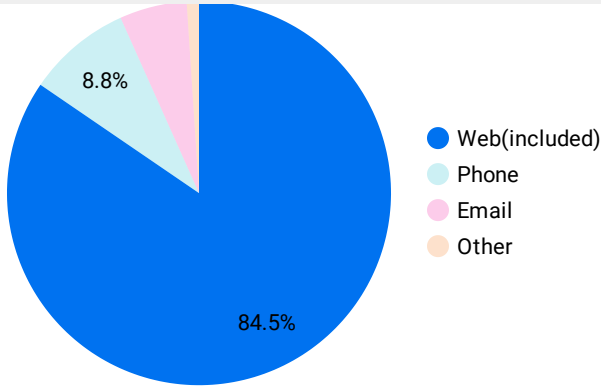
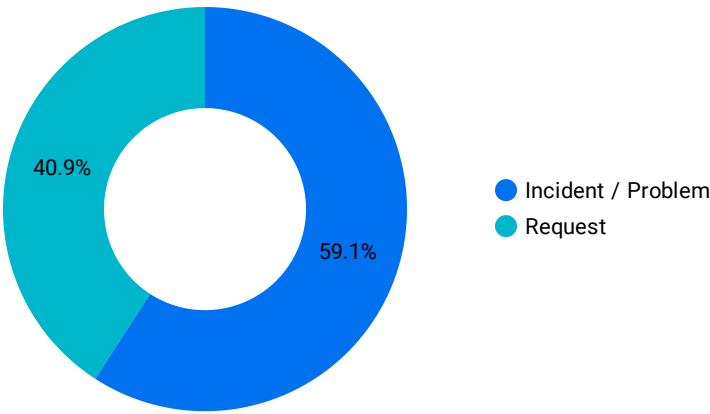


Record Count
164

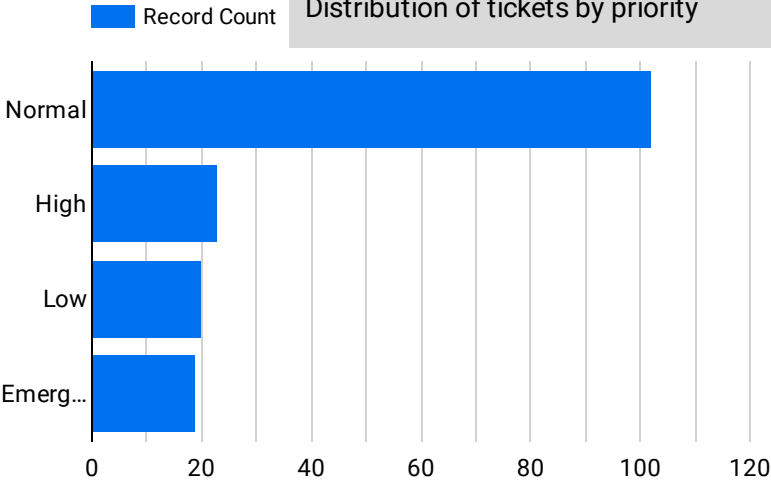
DISTRIBUTION OF TICKETS BY SOURCES



Distribution of tickets by type



Distribution of tickets by priority



Agents SLA compliance table

	Breached SLA	Agent A...	Record Count
1.	NO	Jared Smi...	
2.	YES	Jared Smi...	
3.	NO	Raya Musk	
4.	NO	Mark Jikki...	
5.	YES	Jose Satary	
6.	NO	Satya Pra...	
7.	YES	Satya Pra...	

1 - 10 / 10 < >

Ticket status for each agent

	Current Status ▾	Agent Assigned	Record Count
1.	Resolved	Mark Jikkins	3
2.	Resolved	Satya Prakash	3
3.	Resolved	Raya Musk	4
4.	Open	Raya Musk	22
5.	Open	Satya Prakash	11
6.	Open	Jose Satary	11

1 - 10 / 10 < >