



Malima



Orange

Ordering Interface Description

Reference: DVS107-WSDL-ORD.docx S1F5  
Date: 11/01/2016

## Description of the document

Ownership	
Client	Orange
Project title	Malima
Document title	Ordering Interface Description
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## Version history

IC Version	WSDL version	Operation	Date
S1F0		Creation	02/12/2015
S1F1		Update : + take into account OSP needs (new fields in delivery address) + take into account line order history requirements (tariff plan and offer template labels are mandatory) +deletion of the choice between a tariff plan and an offer template	18/12/2015
S1F2		Add new constraints on String fields	11/01/2016
S1F3		Add the following methods : - SubmitLineOrderWoSimDelivery - GetLineOrderWoSimDelivery - OrderBlankSims - SearchLineOrderHistory  In order to simplify the error management the "field" attribute is deleted from the responses of submitLineOrderWithSimDelivery and orderBlankSims Add the "NOT_IMPLEMENTED_METHOD" malima error fault.	11/01/2016 25/01/2016
S1F4		Chapter OrderBlankSims removal Removing references to NOT_IMPLEMENTED_ERROR Removing unused fields for OFR / OME (optional) Pass the mandatory fields of cardinality 0 .. 1 .. Deleting tables mandatory fields Deleting references to ORD MANDATORY FIELD NOT PROVIDED Update submit error messages	24/02/2016 24/02/2016
S1F5	1.1	Add the following methods for SAVSIM: - SubmitReplaceSimCard - GetReplaceSimCard	03/08/2016

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## 1. Introduction

### 1.1. Subject of the document

The purpose of this document is to define the Ordering web service.

### 1.2. Legend

Abbreviation	Definition
[C]	Choice: only one element among the elements marked with this abbreviation is allowed.
@	Attribute: an element marked with this abbreviation is an XML attribute.
ORD	Ordering
string30	String limited to 30 characters
string150	String limited to 150 characters
civilityType	Enumerated type: <ul style="list-style-type: none"><li>Mr : male person</li><li>Ms : female person</li></ul>
NotificationStatusType	Enumerated type <ul style="list-style-type: none"><li>OK : notification has been successfully sent</li><li>NOK : notification has failed</li></ul>
TicketStatusType	Enumerated type. Values are : WAITING WORK_IN_PROGRESS TERMINATED ERROR
PositiveInt	Numerical value from 1 to 2 147 483 647

### 1.3. Reference documents

N°	Title	Reference	Version
1	<a href="#">Simple Line Order evolution S0F4 (EVOL SLO)</a>	<a href="#">Simple Line Order evolution S0F4 (EVOL SLO).docm</a>	S0F4



## 2. SubmitLineOrderWithSimDelivery

This function allows customer to order lines (including sim card delivery).

### 2.1. Request

XML element	Card	Type	Description
submitLineOrderWithSimDelivery			
orderIdentification	0..1		
customerOrderReference	1..1	string50	Customer order reference
frameworkAgreementNumber	0..1	string50	Framework agreement number
contractHolderDetails	1..1		
companyName	1..1	string50	Company name
address	1..1	string255	Company address
postcode	1..1	string20	Company postcode
city	1..1	string50	City
phoneNumber	1..1	string30	Phone number
vatNumber	0..1	string50	Value added tax number
companyRegistrationNumber	1..1	string50	Company registration number. - it could be : SIRET or SIREN in France
subscriptionManagerDetails	1..1		
name	1..1	string50	Manager name
function	1..1	string50	Manager function
email	1..1	string150	Manager email
phoneNumber	0..1	string30	Manager phone number
mobilePhoneNumber	0..1	string30	Manager mobile phone number
faxNumber	0..1	string30	Manager fax number
subscriptionsOrder	1..1		
subscriptionsSubOrder	1..n		Subscriptions sub order (one by tariff plan)
attachmentNodeIdentifier	0..1	string30	Unique identifier of the subscription's attachment node. If it is not provided, the subscriptions are attached to the authenticated customer environment node
tariffPlan	1..1		Tariff plan -
@codeAlias	1..1	string50	Alias code of the tariff plan
label	1..1	string100	Label of the tariff plan
linesCount	1..1	PositiveInt	Lines count
options	0..1		List of options
option	1..n		Option
@codeAlias	1..1	string	Alias code of the option
parameters	0..1		List of parameters
parameter	1..n		Parameter
@code	1..1	string100	Code of the parameter
value	1..1	string200	Value of the parameter
deliveryAddress	1..1		Delivery address
companyName	1..1	string50	Company name
companyDepartment	0..1	string50	Company department
civility	1..1	civilityType	Delivery contact civility
name	1..1	string50	Delivery contact name
address	1..1	string255	Delivery address
addressSupplement	0..1	string255	Delivery address supplement
postcode	1..1	string20	Postcode
city	1..1	string50	City
country	0..1	string50	Country
phoneNumber	1..1	string30	Delivery contact phone number
doorAccessCode	0..1	string20	Door access code
email	0..1	string150	Delivery contact email
comments	0..1	string255	Comments
conditions	0..1		
specialConditions	0..1	string300	Special conditions
notification	0..1		
sendMailToCustomer	1..1	boolean	If true then a mail notification has to be sent to the customer. This mail is sent to the email of the above « subscriptionManagerDetails/ email » field.

## 2.2. Response

XML element	Card	Type	Description
submitLineOrderWithSimDeliveryResponse			
 ticketNumber	1..1	int	Ticket number is returned in case of no detected errors
 orderErrorsList	1..1		
error	1..n		
@errorCode	1..1	string	Error code
errorMessage	1..1	string	Error message

### Error code and message values listing :

Code	Message
ORD_TOO_MANY_SUB_ORDERS	Orders are limited to <ORD_MAX_SUB_ORDERS_COUNT> subscription sub orders
ORD_TOO_MANY_OPTIONS	The subscription sub order <REQUEST_SUBSCRIPTION_SUB_ORDER_POSITION> is limited to <ORD_MAX_SUB_ORDER_OPTIONS_NB> options
ORD_EMAIL_BAD_FORMAT	Email address <EMAIL_ADDRESS> is invalid
ORD_BAD_TP	Tariff plan <CODE_ALIAS> of the subscription sub order <REQUEST_SUBSCRIPTION_SUB_ORDER_POSITION> is not available for the CEN
ORD_COMPANY_REG_NB_BAD_FORMAT	Bad format for the company registration number. It must match <ORD_COMPANY_REGISTRATION_NUMBER_REGEX> regular expression.

## 2.3. SOAP faults

### 2.3.1. MalimaErrorFault

XML element	Card	Type	Description
faultcode	1..1	string	Soap fault code
faultstring	1..1	string	Soap fault error string
MalimaError	1..1		
code	1..1	string	Malima error code
message	1..1	string	Malima error message

#### faultstring values :

- Une erreur Malima est survenue.
- Quota mensuel épuisé pour ce service.

### Malima code and message values listing :

Code	Message
MLM_UNKNOWN_USER	L'utilisateur <user name> est inconnu de Malima.
MLM_SOAP_HEADER_ERROR	Wrong parameter from IOSW-IAS call :< header fields in error >
MLM_QUOTA_EXCEEDED	Il vous reste <remaining authorized hit count>/< authorized hit count> sollicitations autorisées pour ce service.
CANNOT_CONNECT_TO_DATABASE	Accès impossible à la base de données.
MLM_DEFAULT_ERROR_CODE	"A Malima platform error occurred"
MLM_TICKET_CREATION	La création du ticket a échouée.

<soap header error specific message>
Wrong parameters from IOSW-IAS call :< header fields in error >
Portal header in SOAP message is missing

### 3. GetLineOrderWithSimDelivery

The purpose of this method is to fetch the result of the line order with sim delivery.

#### 3.1. Request

XML element		Card	Type	Description
getLineOrderWithSimDelivery				
	ticketNumber	1..1	int	Ticket number

#### 3.2. Response

XML element		Card	Type	Description
getLineOrderWithSimDeliveryResponse				
	customerOrderReference	0..1	string	Customer order identifier
	bssOrderIdentifier	0..1	string	BSS order identifier
	globalProcessingStatus	1..1	TicketStatusType	Ticket global processing status
	errorCode	0..1	string	Error code
	errorMessage	0..1	string	Error message
	notificationStatuses	0..1		
	customerMailStatus	0..1	NotificationStatusType	Status of the mail sending to customer

#### 3.3. SOAP faults

##### 3.3.1. MalimaErrorFault

XML element		Card	Type	Description
faultcode		1..1	string	Soap fault code
faultstring		1..1	string	Soap fault error string
MalimaError		1..1		
	code	1..1	string	Malima error code
	message	1..1	string	Malima error message

faultstring values :

- Une erreur Malima est survenue.
- Quota mensuel épuisé pour ce service.

Malima code and message values listing :

Code	Message
MLM_UNKNOWN_USER	L'utilisateur <user name> est inconnu de Malima.
MLM_SOAP_HEADER_ERROR	Wrong parameter from IOSW-IAS call :< header fields in error >
CANNOT_CONNECT_TO_DATABASE	Accès impossible à la base de données.
MLM_DEFAULT_ERROR_CODE	"A Malima platform error occurred"
CANCEL_BY_ADMIN	"The ticket was canceled by an administrator"

<soap header error specific message>
Wrong parameters from IOSW-IAS call :< header fields in error >
Portal header in SOAP message is missing

##### 3.3.2. UnknownTicketFault

Unknown ticket number

XML element		Card	Type	Description
faultcode		1..1	string	Soap fault code
faultstring		1..1	string	Soap fault error string
UnknownTicketError		1..1		
	ticketNumber	1..1	int	The unknown ticket number

faultstring value : Ticket <ticket number> is unknown

##### 3.3.3. ResultAlreadyRetrievedFault

If a user tries to retrieve a result he has already retrieved

XML element		Card	Type	Description
faultcode		1..1	string	Soap fault code
faultstring		1..1	string	Soap fault error string
ResultAlreadyRetrievedError		1..1		
	retrievalDate	1..1	dateTime	The first retrieval date

**faultstring value** : Result already retrieved on <first retrieval date>.

### 3.4. Ticket errors

Code	Message
MLM_INTERNAL_ERROR	A Malima platform error has occurred.

### 3.5. Task errors

Code	Message
MLM_INTERNAL_ERROR	An error occurred while processing a TrafficTracking task.
MLM_TASK_TIMEOUT	The task has been open for more than <current delay> minutes



## 4. SubmitLineOrderWoSimDelivery

This function allows customer to order lines without sim card delivery.

### 4.1. Request

XML element	Card	Type	Description
submitLineOrderWoSimDelivery			
orderIdentification	0..1		
customerOrderReference	1..1	string50	Customer order reference
frameworkAgreementNumber	0..1	string50	Framework agreement number
contractHolderDetails	1..1		
companyName	1..1	string50	Company name
address	1..1	string255	Company address
postcode	1..1	string20	Company postcode
city	1..1	string50	City
phoneNumber	1..1	string30	Phone number
vatNumber	0..1	string50	Value added tax number
companyRegistrationNumber	1..1	string50	Company registration number. It could be : SIRET or SIREN in France
subscriptionManagerDetails	1..1		
name	1..1	string50	Manager name
function	1..1	string50	Manager function
email	1..1	string150	Manager email
phoneNumber	0..1	string30	Manager phone number
mobilePhoneNumber	0..1	string30	Manager mobile phone number
faxNumber	0..1	string30	Manager fax number
subscriptionsOrder	1..1		
subscriptionsSubOrder	1..n		Subscriptions sub order (one by tariff plan)
attachmentNodeIdentifier	0..1	string30	Unique identifier of the subscription's attachment node. If it is not provided, the subscriptions are attached to the authenticated customer environment node
tariffPlan	1..1		Tariff plan
@codeAlias	1..1	string50	Alias code of the tariff plan
label	1..1	string100	Label of the tariff plan
linesCount	1..1	positiveInt	Lines count
options	0..1		List of options
option	1..n		Option
@codeAlias	1..1	string	Alias code of the option
parameters	0..1		List of parameters
parameter	1..n		Parameter
@code	1..1	string100	Code of the parameter
value	1..1	string200	Value of the parameter
sims	1..1		List of sim cards
sim	1..n		
@id	1..1	string50	Unique identifier of a sim card
conditions	0..1		
specialConditions	0..1	string300	Special conditions
notification	0..1		
sendMailToCustomer	1..1	boolean	If true then a mail notification has to be sent to the customer.



## 4.2. Response

XML element	Card	Type	Description
submitLineOrderWoSimDeliveryResponse			
[c] ticketNumber	1..1	int	Ticket number is returned in case of no detected errors
[c] orderErrorsList	1..1		
globalErrors	0..1		List of global errors: errors that are not dedicated a list of sim card
globalError	1..n		Global error
@errorCode	1..1	string	Error code
errorMessage	1..1	string	Error message

### Error code and message values listing :

Code	Message
ORD_TOO_MANY_SUB_ORDERS	Orders are limited to <ORD_MAX_SUB_ORDERS_COUNT> subscription sub orders
ORD_TOO_MANY_OPTIONS	The subscription sub order <REQUEST_SUBSCRIPTION_SUB_ORDER_POSITION> is limited to <ORD_MAX_SUB_ORDER_OPTIONS_NB> options
ORD_EMAIL_BAD_FORMAT	Email address <EMAIL_ADDRESS> is invalid
ORD_BAD_TP	Tariff plan <CODE_ALIAS> of the subscription sub order <REQUEST_SUBSCRIPTION_SUB_ORDER_POSITION> is not available for the CEN
ORD_COMPANY_REG_NB_BAD_FORMAT	Bad format for the company registration number. It must match <ORD_COMPANY_REGISTRATION_NUMBER_REGEX> regular expression.
ORD_INCONSISTENCY_SIMS_COUNT	The count of provided sims (<COUNT_OF_PROVIDED_SIMS>) must be equal to the count of requested lines (<COUNT_OF_REQUESTED_LINES>).
ORD_LO_TOO_MANY_LINES	Order is limited to [ORD_LO_MAX_ALLOWED_LINES_COUNT] lines

## 4.3. SOAP faults

### 4.3.1. MalimaErrorFault

XML element	Card	Type	Description
faultcode	1..1	string	Soap fault code
faultstring	1..1	string	Soap fault error string
MalimaError	1..1		
code	1..1	string	Malima error code
message	1..1	string	Malima error message

#### faultstring values :

- Une erreur Malima est survenue.
- Quota mensuel épuisé pour ce service.

### Malima code and message values listing :

Code	Message
MLM_UNKNOWN_USER	L'utilisateur <user name> est inconnu de Malima.
MLM_SOAP_HEADER_ERROR	Wrong parameter from IOSW-IAS call :< header fields in error >
MLM_QUOTA_EXCEEDED	Il vous reste <remaining authorized hit count>/< authorized hit count> sollicitations autorisées pour ce service.
CANNOT_CONNECT_TO_DATABASE	Accès impossible à la base de données.
MLM_DEFAULT_ERROR_CODE	"A Malima platform error occurred"
MLM_TICKET_CREATION	La création du ticket a échouée.

<soap header error specific message>
Wrong parameters from IOSW-IAS call :< header fields in error >
Portal header in SOAP message is missing

## 5. GetLineOrderWoSimDelivery

The purpose of this method is to fetch the result of the line order without sim delivery.

### 5.1. Request

XML element	Card	Type	Description
getLineOrderWoSimDelivery			
ticketNumber	1..1	int	Ticket number

### 5.2. Response

XML element	Card	Type	Description
getLineOrderWoSimDeliveryResponse			
customerOrderReference	0..1	String	Customer order identifier
bssOrderIdentifier	0..1	String	BSS order identifier
globalProcessingStatus	1..1	TicketStatusType	Ticket global processing status
errorCode	0..1	String	Error code
errorMessage	0..1	String	Error message
notificationStatuses	0..1		
customerMailStatus	0..1	NotificationStatusType	Status of the mail sending to customer

### 5.3. SOAP faults

#### 5.3.1. MalimaErrorFault

XML element	Card	Type	Description
faultcode	1..1	string	Soap fault code
faultstring	1..1	string	Soap fault error string
MalimaError	1..1		
code	1..1	string	Malima error code
message	1..1	string	Malima error message

faultstring values :

- Une erreur Malima est survenue.
- Quota mensuel épuisé pour ce service.

Malima code and message values listing :

Code	Message
MLM_UNKNOWN_USER	L'utilisateur <user name> est inconnu de Malima.
MLM_SOAP_HEADER_ERROR	Wrong parameter from IOSW-IAS call :< header fields in error >
CANNOT_CONNECT_TO_DATABASE	Accès impossible à la base de données.
MLM_DEFAULT_ERROR_CODE	"A Malima platform error occurred"
CANCEL_BY_ADMIN	"The ticket was canceled by an administrator"

<soap header error specific message>
Wrong parameters from IOSW-IAS call :< header fields in error >
Portal header in SOAP message is missing

#### 5.3.2. UnknownTicketFault

Unknown ticket number

XML element	Card	Type	Description
faultcode	1..1	string	Soap fault code
faultstring	1..1	string	Soap fault error string
UnknownTicketError	1..1		
ticketNumber	1..1	int	The unknown ticket number

faultstring value : Ticket <ticket number> is unknown

#### 5.3.3. ResultAlreadyRetrievedFault

If a user tries to retrieve a result he has already retrieved

XML element	Card	Type	Description
faultcode	1..1	string	Soap fault code
faultstring	1..1	string	Soap fault error string
ResultAlreadyRetrievedError	1..1		
retrievalDate	1..1	dateTime	The first retrieval date

**faultstring value** : Result already retrieved on <first retrieval date>.

## 5.4. Ticket errors

Code	Message
MLM_INTERNAL_ERROR	A Malima platform error has occurred.

## 5.5. Task errors

Code	Message
MLM_INTERNAL_ERROR	An error occurred while processing a TrafficTracking task.
MLM_TASK_TIMEOUT	The task has been open for more than <current delay> minutes

6. SearchLineOrderHistory

6.1. Request

XML element		Card	Type	Description
searchLineOrderHistory				
	[c] bssOrderIdentifier	0..1	string	BSS order identifier
	[c] customerOrderReference	0..1	string50	Customer order reference
	[c] deliveryAddress	0..1		
	[c] city	0..1	string50	City
	[c] country	0..1	string50	Country
	startDate	1..1	dateTime	Date from which orders are searched
	endDate	1..1	dateTime	Date until which orders are searched
	rangeSize	0..1	positiveInt	Maximum number of results to retrieve per response (default value is equal to 100)
	rangeStart	0..1	unsignedInt	Index of the first result to retrieve (default value is equal to 0)

The request only takes one criterion from the following: bssOrderIdentifier, customerOrderReference, city or country.

6.2. Response

XML element		Card	Type	Description
searchLineOrderHistoryResponse				
	lineOrderHistory	0..n		
	orderDate	1..1	dateTime	Line order date
	customerEnvironmentNumber	1..1	string	Customer environment number
	bssOrderIdentifier	1..1	string	BSS order identifier
	customerOrderReference	0..1	string50	Customer order reference
	tariffPlan	0..1		
	@codeAlias	1..1	string50	Alias code of the tariff plan
	label	1..1	string100	Label of the tariff plan
	ordersCount	1..1	int	Line orders count
	deliveryAddress	0..1		
	companyName	1..1	string50	Company name
	address	1..1	string255	Delivery address
	postcode	1..1	string20	Postcode
	city	1..1	string50	City
	country	0..1	string50	Country
	totalResultsNumber	0..1	int	Total number of results is only displayed on first page

6.3. SOAP faults

6.3.1. MalimaErrorFault

XML element		Card	Type	Description
faultcode		1..1	string	Soap fault code
faultstring		1..1	string	Soap fault error string
MalimaError		1..1		
	code	1..1	string	Malima error code
	message	1..1	string	Malima error message

faultstring values :

- Une erreur Malima est survenue.
- Quota mensuel épuisé pour ce service.

Malima code and message values listing :

Code	Message
MLM_UNKNOWN_USER	L'utilisateur <user name> est inconnu de Malima.
MLM_SOAP_HEADER_ERROR	Wrong parameter from IOSW-IAS call :< header fields in error >
MLM_QUOTA_EXCEEDED	Il vous reste <remaining authorized hit count>/< authorized hit count> sollicitations autorisées pour ce service.
CANNOT_CONNECT_TO_DATABASE	Accès impossible à la base de données.
MLM_DEFAULT_ERROR_CODE	"A Malima platform error occurred"
TOO_MANY_CRITERIA	"The number of criteria is limited to 1"

<soap header error specific message>
Wrong parameters from IOSW-IAS call :< header fields in error >
Portal header in SOAP message is missing



## 7. SubmitReplaceSimCard

### 7.1. Request

XML element	Card	Type	Description
submitReplaceSimCard			
subscriptionNumber	1..1	string	The subscription unique identifier
simIdentifier	1..1	string	The identifier of the replacement SIM card

### 7.2. Response

XML element	Card	Type	Description
submitReplaceSimCardResponse			
ticketNumber	1..1	int	Ticket number is returned in case of no detected errors
orderErrorsList	1..1		
error	1..n		
@errorCode	1..1	string	Error code
errorMessage	1..1	string	Error message

Error code and message values listing :

Code	Message
FORBIDDEN_CURRENT_SIM_CARD_STATUS	The SIM is not activated, the sim card must recover the ACTIVATED status before the request of replacement of the SIM
UNKNOWN_SUBSCRIPTION	The subscription unique identifier is unknown
REQUIRED_INFORMATION_NOT_PRESENT	In order to replace SIM card of a subscription, NSCE and IMSI of the current SIM have to be known.
WRONG_SIM_FORMAT	The simIdentifier format is wrong

### 7.3. SOAP faults

#### 7.3.1. MalimaErrorFault

XML element	Card	Type	Description
faultcode	1..1	string	Soap fault code
faultstring	1..1	string	Soap fault error string
MalimaError	1..1		
code	1..1	string	Malima error code
message	1..1	string	Malima error message

faultstring values :

- Une erreur Malima est survenue.

Malima code and message values listing :

Code	Message
MLM_UNKNOWN_USER	The user <i>&lt;user name&gt;</i> is unknown of Malima.
MLM_SOAP_HEADER_ERROR	Wrong parameter from IOSW-IAS call : <i>&lt; header fields in error &gt;</i>
MLM_DEFAULT_ERROR_CODE	"A Malima platform error occurred"
MLM_QUOTA_EXCEEDED	Il vous reste <i>&lt;remaining authorized hit count&gt;/&lt; authorized hit count&gt;</i> sollicitations autorisées pour ce service.
CANNOT_CONNECT_TO_DATABASE	Accès impossible à la base de données.
MLM_TICKET_CREATION	La création du ticket a échoué.

<i>&lt;soap header error specific message&gt;</i>
Wrong parameters from IOSW-IAS call : <i>&lt; header fields in error &gt;</i>
Portal header in SOAP message is missing



## 8. GetReplaceSimCard

### 8.1. Request

XML element	Card	Type	Description
getReplaceSimCard			
ticketNumber	1..1	int	Ticket number

### 8.2. Response

XML element	Card	Type	Description
getReplaceSimCardResponse			
globalProcessingStatus	1..1	TicketStatusType	Ticket global processing status
orderId	0..1	string	Identifier of the sim replacement order : present if an order id is returned by the external API called
errorCode	0..1	string	
errorMessage	0..1	string	

Error code and message values listing :

Code	Message
ORD_NEW_SIM_NOT_IN_STOCK	The new sim card does not belong to available stock
ORD_SERV_NOT_ALLOWED	Service "Sim card replacement" is not available for this subscription
UNKNOWN_ERROR	Unknown error

### 8.3. SOAP faults

#### 8.3.1. MalimaErrorFault

XML element	Card	Type	Description
faultcode	1..1	string	Soap fault code
faultstring	1..1	string	Soap fault error string
MalimaError	1..1		
code	1..1	string	Malima error code
message	1..1	string	Malima error message

**faultstring values** : A Malima platform error has occurred.

**faultcode value** : SOAP-ENV:Client or SOAP-ENV:Server following the problem comes from server or customer message.

Malima code and message values listing :

Code	Message
MLM_UNKNOWN_USER	"The user <node id> is unknown to Malima"
MLM_SOAP_HEADER_ERROR	<soap header error specific message>
MLM_DEFAULT_ERROR_CODE	"A Malima platform error occurred"
CANCEL_BY_ADMIN	"The ticket was canceled by an administrator"

<soap header error specific message>
Some input parameters in portal header are not valid : <header fields in error >
Portal header in SOAP message is missing

#### 8.3.2. UnknownTicketFault

Unknown ticket number

XML element	Card	Type	Description
faultcode	1..1	string	Soap fault code
faultstring	1..1	string	Soap fault error string
UnknownTicketError	1..1		
ticketNumber	1..1	int	The unknown ticket number

**faultstring value** : Ticket <ticket number> is unknown

#### 8.3.3. ResultAlreadyRetrievedFault

If a user tries to retrieve a result he has already retrieved

XML element	Card	Type	Description
faultcode	1..1	string	Soap fault code

faultstring	1..1	string	Soap fault error string
ResultAlreadyRetrievedError	1..1		
retrievalDate	1..1	dateTime	The first retrieval date

**faultstring value** : Result already retrieved on <first retrieval date>.

8.4. Ticket errors

Code	Message
MLM_INTERNAL_ERROR	A Malima plateforme error has occurred.

8.5. Task errors

Code	Message
MLM_INTERNAL_ERROR	An error occurred while processing an Ordering task.