



Malima



Orange

Device Info Service Interface  
Description

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# 1. Introduction

## 1.1. Subject of the document

The purpose of this document is to define the Device Info web service. **This document comes from the Malima Group Product CI WSDL DIS in version S0F8.**

## 1.2. Legend

Abbreviation	Definition
[C]	Choice: only one element among the elements marked with this abbreviation is allowed.
@	Attribute: an element marked with this abbreviation is an XML attribute.
TaskStatusType	Enumerated type. Values are : WAITING WORK_IN_PROGRESS WAITING_FOR_EXT_SYSTEM_PROCESSING TERMINATED ERROR
TicketStatusType	Enumerated type. Values are : WAITING WORK_IN_PROGRESS TERMINATED ERROR

## 1.3. Reference documents

N°	Title	Reference	Version

## 2. Submit Sim Supervision service

### 2.1. Request

XML element	Card	Type	Description
submitSimSupRequest			
lineIdentifiers	1..1		Collection of line identifiers
[c] subscriptionNumber	1..n	string	List of subscription numbers
[c] simSerialNumber	1..n	string	List of SIM serial numbers
[c] deviceImei	1..n	string	List of device IMEI
[c] deviceSerialNumber	1..n	string	List of device serial numbers
[c] deviceUniqueld	1..n	string	List of device unique ids
[c] machineSerialNumber	1..n	string	List of machine serial numbers
[c] msisdnVoice	1..n		Voice MSISDN
cc	1..1	string	Country code
sn	1..1	string	Subscriber number
[c] msisdnData	1..n		Data MSISDN
cc	1..1	string	Country code
sn	1..1	string	Subscriber number
[c] msisdnFax	1..n		Fax MSISDN
cc	1..1	string	Country code
sn	1..1	string	Subscriber number

### 2.2. Response

XML element	Card	Type	Description
submitSimSupResponse			
ticketNumber	0..1	int	Ticket number
unknownLineIdentifiers	0..1		Collection of line identifiers given to the service that are unknown or do not belong to the Malima user
[c] subscriptionNumber	1..n	string	List of subscription numbers
[c] simSerialNumber	1..n	string	List of SIM serial numbers
[c] deviceImei	1..n	string	List of device IMEI
[c] deviceSerialNumber	1..n	string	List of device serial numbers
[c] deviceUniqueld	1..n	string	List of device unique identifiers
[c] machineSerialNumber	1..n	string	List of machine serial numbers
[c] msisdnVoice	1..n		Voice MSISDN
cc	1..1	string	Country code
sn	1..1	string	Subscriber number
[c] msisdnData	1..n		Data MSISDN
cc	1..1	string	Country code
sn	1..1	string	Subscriber number
[c] msisdnFax	1..n		Fax MSISDN
cc	1..1	string	Country code
sn	1..1	string	Subscriber number
validationError	0..n		List of validation errors different than unknown line identifiers. Maximum number of element in this list is defined by the list of DIS validation error code (see table below). In case of a subscription has many validation errors, then only the first detected validation error code is returned.
lineIdentifiers	1..1		List of line identifiers in error
[c] subscriptionNumber	1..n	string	Subscription number
[c] simSerialNumber	1..n	string	Sim serial number
[c] deviceImei	1..n	string	Device IMEI
[c] deviceSerialNumber	1..n	string	Device serial number
[c] deviceUniqueld	1..n	string	Device unique id
[c] machineSerialNumber	1..n	string	Machine serial number
[c] msisdnVoice	1..n		Voice MSISDN
cc	1..1	string	Country code
sn	1..1	string	Subscriber number
[c] msisdnData	1..n		Data MSISDN
cc	1..1	string	Country code
sn	1..1	string	Subscriber number
[c] msisdnFax	1..n		Fax MSISDN
cc	1..1	string	Country code
sn	1..1	string	Subscriber number
error	1..1	string	Validation error message
@code	1..1	string	Validation error code associated to the error message

#### DIS validation error code values listing :

Code	Message
DIS_SUP_LOC_NOT_COMPATIBLE	The line is not compatible with the Supervision/Geolocation service

DIS_SUP_LOC_NOT_ALLOWED_LINE_STATUS	The sim status of the line is not compatible with Supervision/Geolocation service
DIS_IN_PROGRESS	Another device info request is already pending for this line

2.3. SOAP faults

2.3.1. MalimaErrorFault

XML element	Card	Type	Description
faultcode	1..1	string	Soap fault code
faultstring	1..1	string	Soap fault error string
MalimaError	1..1		
code	1..1	string	Malima error code
message	1..1	string	Malima error message

**faultstring values** : A Malima plateform error has occured.  
**faultcode value** : SOAP-ENV:Client or SOAP-ENV:Server following the problem comes from server or customer message.

Malima code and message values listing :

Code	Message
MLM_UNKNOWN_USER	"The user <node id> is unknown to Malima"
MLM_SOAP_HEADER_ERROR	<soap header error specific message>
MLM_TICKET_CREATION_ERROR	"The ticket creation has failed"
MLM_QUOTA_EXCEEDED	"Quota exceeded: it remains just <remaining hits count>/<allowed hits count> hit for this web service."
CANNOT_CONNECT_TO_DATABASE	"Cannot connect to core database"
MLM_DEFAULT_ERROR_CODE	"A Malima platform error occurred"

<soap header error specific message>
Some input parameters in portal header are not valid : <header fields in error >
Portal header in SOAP message is missing

2.3.2. TooManyLineIdentifiersFault

XML element	Card	Type	Description
faultcode	1..1	string	Soap fault code
faultstring	1..1	string	Fault error string
TooManyLineIdentifiersError	1..1		
maxAllowedLineIdentifiersNumber	1..1	int	Maximum allowed line identifiers number

**faultstring value** : Too many line identifiers (<maximum lines number> at maximum).

### 3. Submit Sim Supervision Location service

#### 3.1. Request

XML element	Card	Type	Description
submitSimSupLocRequest			
lineIdentifiers	1..1		Collection of line identifiers
[c] subscriptionNumber	1..n	string	List of subscription numbers
[c] simSerialNumber	1..n	string	List of SIM serial numbers
[c] deviceImei	1..n	string	List of device IMEI
[c] deviceSerialNumber	1..n	string	List of device serial numbers
[c] deviceUniqueld	1..n	string	List of device unique ids
[c] machineSerialNumber	1..n	string	List of machine serial numbers
[c] msisdVoice	1..n		Voice MSISDN
cc	1..1	string	Country code
sn	1..1	string	Subscriber number
[c] msisdData	1..n		Data MSISDN
cc	1..1	string	Country code
sn	1..1	string	Subscriber number
[c] msisdFax	1..n		Fax MSISDN
cc	1..1	string	Country code
sn	1..1	string	Subscriber number

#### 3.2. Response

XML element	Card	Type	Description
submitSimSupLocResponse			
ticketNumber	0..1	int	Ticket number
unknownLineIdentifiers	0..1		Collection of line identifiers given to the service that are unknown or do not belong to the Malima user
[c] subscriptionNumber	1..n	string	List of subscription numbers
[c] simSerialNumber	1..n	string	List of SIM serial numbers
[c] deviceImei	1..n	string	List of device IMEI
[c] deviceSerialNumber	1..n	string	List of device serial numbers
[c] deviceUniqueld	1..n	string	List of device unique identifiers
[c] machineSerialNumber	1..n	string	List of machine serial numbers
[c] msisdVoice	1..n		Voice MSISDN
cc	1..1	string	Country code
sn	1..1	string	Subscriber number
[c] msisdData	1..n		Data MSISDN
cc	1..1	string	Country code
sn	1..1	string	Subscriber number
[c] msisdFax	1..n		Fax MSISDN
cc	1..1	string	Country code
sn	1..1	string	Subscriber number
validationError	0..n		List of validation errors different than unknown line identifiers. Maximum number of element in this list is defined by the list of DIS validation error code (see table below). In case of a subscription has many validation errors, then only the first detected validation error code is returned.
lineIdentifiers	1..1		List of line identifiers in error
[c] subscriptionNumber	1..n	string	Subscription number
[c] simSerialNumber	1..n	string	Sim serial number
[c] deviceImei	1..n	string	Device IMEI
[c] deviceSerialNumber	1..n	string	Device serial number
[c] deviceUniqueld	1..n	string	Device unique id
[c] machineSerialNumber	1..n	string	Machine serial number
[c] msisdVoice	1..n		Voice MSISDN
cc	1..1	string	Country code
sn	1..1	string	Subscriber number
[c] msisdData	1..n		Data MSISDN
cc	1..1	string	Country code
sn	1..1	string	Subscriber number
[c] msisdFax	1..n		Fax MSISDN
cc	1..1	string	Country code
sn	1..1	string	Subscriber number
error	1..1	string	Validation error message
@code	1..1	string	Validation error code associated to the error message

DIS validation error code values listing :

Code	Message
DIS_SUP_LOC_NOT_COMPATIBLE	The line is not compatible with the Supervision/Geolocation service
DIS_SUP_LOC_NOT_ALLOWED_LINE_STATUS	The sim status of the line is not compatible with Supervision/Geolocation service
DIS_IN_PROGRESS	Another device info request is already pending for this line

3.3. SOAP faults

3.3.1. MalimaErrorFault

XML element	Card	Type	Description
faultcode	1..1	string	Soap fault code
faultstring	1..1	string	Soap fault error string
MalimaError	1..1		
code	1..1	string	Malima error code
message	1..1	string	Malima error message

**faultstring values** : A Malima plateforme error has occurred.  
**faultcode value** : SOAP-ENV:Client or SOAP-ENV:Server following the problem comes from server or customer message.

Malima code and message values listing :

Code	Message
MLM_UNKNOWN_USER	"The user <node id> is unknown to Malima"
MLM_SOAP_HEADER_ERROR	<soap header error specific message>
MLM_TICKET_CREATION_ERROR	"The ticket creation has failed"
MLM_QUOTA_EXCEEDED	"Quota exceeded: it remains just <remaining hits count>/<allowed hits count> hit for this web service."
CANNOT_CONNECT_TO_DATABASE	"Cannot connect to core database"
MLM_DEFAULT_ERROR_CODE	"A Malima platform error occurred"

<soap header error specific message>
Some input parameters in portal header are not valid : <header fields in error >
Portal header in SOAP message is missing

3.3.2. TooManyLineIdentifiersFault

XML element	Card	Type	Description
faultcode	1..1	string	Soap fault code
faultstring	1..1	string	Fault error string
TooManyLineIdentifiersError	1..1		
maxAllowedLineIdentifiersNumber	1..1	int	Maximum allowed line identifiers number

**faultstring value** : Too many line identifiers (<maximum lines number> at maximum).



## 4. Get Sim Report service

### 4.1. Request

XML element	Card	Type	Description
getSimReportRequest			
ticketNumber	1..1	int	Ticket number

### 4.2. Response

XML element	Card	Type	Description
getSimReportResponse			
globalProcessingStatus	1..1	TicketStatusType	Ticket global processing status
errorCode	0..1	string	Ticket error code
errorMessage	0..1	string	Ticket error message
unknownLineIdentifiers	0..1		Collection of line identifiers given to the service that are unknown or do not belong to the Malima user
[C] subscriptionNumber	1..n	string	List of subscription numbers
[C] simSerialNumber	1..n	string	List of SIM serial numbers
[C] deviceImei	1..n	string	List of device IMEI
[C] deviceSerialNumber	1..n	string	List of device serial numbers
[C] deviceUniqueld	1..n	string	List of device unique identifiers
[C] machineSerialNumber	1..n	string	List of machine serial numbers
[C] msisdVoice	1..n		Voice MSISDN
cc	1..1	string	Country code
sn	1..1	string	Subscriber number
[C] msisdData	1..n		Data MSISDN
cc	1..1	string	Country code
sn	1..1	string	Subscriber number
[C] msisdFax	1..n		Fax MSISDN
cc	1..1	string	Country code
sn	1..1	string	Subscriber number
line	0..n		Identify all lines processed during DeviceInfo WS
inputLineIdentifier	1..1		line identifier which was in input of a DeviceInfo WS request
[C] subscriptionNumber	1..1	string	Subscription number
[C] simSerialNumber	1..1	string	SIM serial number
[C] deviceImei	1..1	string	Device IMEI
[C] deviceSerialNumber	1..1	string	Device serial number
[C] deviceUniqueld	1..1	string	Device unique identifier
[C] machineSerialNumber	1..1	string	Machine serial number
[C] msisdVoice	1..1		MSISDN voice
cc	1..1	string	Country code
sn	1..1	string	Subscriber number
[C] msisdData	1..1		MSISDN data
cc	1..1	string	Country code
sn	1..1	string	Subscriber number
[C] msisdFax	1..1		MSISDN fax
cc	1..1	string	Country code
sn	1..1	string	Subscriber number
processingStatus	1..1	TaskStatusType	Task processing status for this line
progressMessage	0..1	string	Task result progress message
errorCode	0..1	string	Task error code
errorMessage	0..1	string	Task error message
errorDate	0..1	DateTime	Task end date
updateDate	0..1	DateTime	Task result update date
supervision	0..1		Supervision information for the line
connectivity	1..1	boolean	Indicates whether the device is connected or not
signalQuality	0..n		
bearerType	0..1	string	Indicate the network access technology (2G or 3G)
errorSignalStrength	0..1	string	Indicate the error if the signal strength is not available
signalStrength	0..1		
value	1..1	int	The value of the signal strength
unit	1..1	string	The unit of signal strength
identity	0..1		
imei	1..1	string	The IMEI of the terminal
tac	1..1	string	The Type Allocation Code of the terminal
lastKnownIdentity	0..1		
imei	1..1	string	The value of IMEI before DeviceInfo update
timeStamp	1..1	DateTime	The date when the IMEI was written in database before DeviceInfo update
ip	0..1	string	Allocated IP address used by the session
sessionTime	0..1	DateTime	Created date and time of the session
geolocation	0..1		

roaming	0..1	boolean	The terminal is on roaming or not
cellId	0..1		
mcc	1..1	int	Mobile Country Code: Number assigned by the mobile network in the country where the phone connects.
mnc	1..1	int	Mobile Network Code: Number to uniquely identify the mobile operator, in combination with the MCC number.
lac	0..1	int	Location Area Code: Fixed 16-digit code that identifies the location area of the mobile phone in a public network.
cellId	0..1	int	Cell identifier
extendedCellId	0..1	int	Cell identification number
geographicPosition	0..1		
latitude	1..1	float	Latitude of geographic position.
longitude	1..1	float	Longitude of geographic position.
timeStamp	1..1	DateTime	The date of the DIS response retrieving the geographic position
accuracy	1..1		
value	1..1	int	The accuracy value
unit	1..1	string	The accuracy unit
lastKnownGeographicPosition	0..1		
latitude	1..1	float	Previous latitude of geographic position which was in database.
longitude	1..1	float	Previous longitude of geographic position which was in database.
timeStamp	1..1	DateTime	Previous update date of the geolocation which was in database
accuracy	1..1		
value	1..1	int	Previous accuracy value which was in database
unit	1..1	string	Previous accuracy unit which was in database

#### 4.2.1. GetSimReport ticket error codes and messages listing

Code	Message
MLM_INTERNAL_ERROR	<specific message>

#### 4.2.2. GetSimReport task error codes and messages listing

Code	Message
MLM_INTERNAL_ERROR	<specific message>
<Called service error code>	<Called service error message>

### 4.3. SOAP faults

#### 4.3.1. MalimaErrorFault

XML element	Card	Type	Description
faultcode	1..1	string	Soap fault code
faultstring	1..1	string	Soap fault error string
MalimaError	1..1		
code	1..1	string	Malima error code
message	1..1	string	Malima error message

**faultstring values** : A Malima platform error has occurred.

**faultcode value** : SOAP-ENV:Client or SOAP-ENV:Server following the problem comes from server or customer message.

**Malima code and message values listing :**

Code	Message
MLM_UNKNOWN_USER	"The user <node id> is unknown to Malima"
MLM_SOAP_HEADER_ERROR	<soap header error specific message>
CANNOT_CONNECT_TO_DATABASE	"Cannot connect to core database"
MLM_DEFAULT_ERROR_CODE	"A Malima platform error occurred"
CANCEL_BY_ADMIN	"The ticket was canceled by an administrator"

<soap header error specific message>
Some input parameters in portal header are not valid : <header fields in error >
Portal header in SOAP message is missing

#### 4.3.2. UnknownTicketFault

Unknown ticket number

XML element	Card	Type	Description
faultcode	1..1	string	Soap fault code
faultstring	1..1	string	Soap fault error string
UnknownTicketError	1..1		
ticketNumber	1..1	int	The unknown ticket number

**faultstring value** : Ticket <ticket number> is unknown

4.3.3. ResultAlreadyRetrievedFault

If a user tries to retrieve a result he has already retrieved

XML element	Card	Type	Description
faultcode	1..1	string	Soap fault code
faultstring	1..1	string	Soap fault error string
ResultAlreadyRetrievedError	1..1		
retrievalDate	1..1	dateTime	The first retrieval date

**faultstring value** : Result already retrieved on <firsrt retrieval date>.

## 5. Get Statistics service

### 5.1. Request

XML element	Card	Type	Description
getStatisticsRequest			
period	1..n		
startDate	1..1	Date	Begin date of the search.
endDate	1..1	Date	End date of the search
lineIdentifiers	0..1		If not provided, the STS request is done on authenticated customer environment
<sup>[C]</sup> subscriptionNumber	1..n	string	Subscription number
<sup>[C]</sup> simSerialNumber	1..n	string	SIM serial number
<sup>[C]</sup> deviceImei	1..n	string	Device IMEI
<sup>[C]</sup> deviceSerialNumber	1..n	string	Device serial number
<sup>[C]</sup> deviceUniqueld	1..n	string	Device unique identifier
<sup>[C]</sup> machineSerialNumber	1..n	string	Machine serial number
<sup>[C]</sup> msisdnVoice	1..n		MSISDN voice
cc	1..1	string	Country code
sn	1..1	string	Subscriber number
<sup>[C]</sup> msisdnData	1..n		MSISDN data
cc	1..1	string	Country code
sn	1..1	string	Subscriber number
<sup>[C]</sup> msisdnFax	1..n		MSISDN fax
cc	1..1	string	Country code
sn	1..1	string	Subscriber number

### 5.2. Response

XML element	Card	Type	Description
getStatisticsResponse			
unknownLineIdentifiers	0..1		Collection of line identifiers given to the service that are unknown or do not belong to the Malima user
<sup>[C]</sup> subscriptionNumber	1..n	string	List of subscription numbers
<sup>[C]</sup> simSerialNumber	1..n	string	List of SIM serial numbers
<sup>[C]</sup> deviceImei	1..n	string	List of device IMEI
<sup>[C]</sup> deviceSerialNumber	1..n	string	List of device serial numbers
<sup>[C]</sup> deviceUniqueld	1..n	string	List of device unique identifiers
<sup>[C]</sup> machineSerialNumber	1..n	string	List of machine serial numbers
<sup>[C]</sup> msisdnVoice	1..n		Voice MSISDN
cc	1..1	string	Country code
sn	1..1	string	Subscriber number
<sup>[C]</sup> msisdnData	1..n		Data MSISDN
cc	1..1	string	Country code
sn	1..1	string	Subscriber number
<sup>[C]</sup> msisdnFax	1..n		Fax MSISDN
cc	1..1	string	Country code
sn	1..1	string	Subscriber number
lineValidationError	0..n		List of line validation errors different than unknown line identifiers. Maximum number of element in this list is defined by the list of DIS validation error codes concerning <b>lines</b> (see table below). In case of a subscription has many validation errors, then only the first detected validation error code is returned.
lineIdentifiers	1..1		List of line identifiers in error
<sup>[C]</sup> subscriptionNumber	1..n	string	Subscription number
<sup>[C]</sup> simSerialNumber	1..n	string	Sim serial number
<sup>[C]</sup> deviceImei	1..n	string	Device IMEI
<sup>[C]</sup> deviceSerialNumber	1..n	string	Device serial number
<sup>[C]</sup> deviceUniqueld	1..n	string	Device unique id
<sup>[C]</sup> machineSerialNumber	1..n	string	Machine serial number
<sup>[C]</sup> msisdnVoice	1..n		Voice MSISDN
cc	1..1	string	Country code
sn	1..1	string	Subscriber number
<sup>[C]</sup> msisdnData	1..n		Data MSISDN
cc	1..1	string	Country code
sn	1..1	string	Subscriber number
<sup>[C]</sup> msisdnFax	1..n		Fax MSISDN
cc	1..1	string	Country code
sn	1..1	string	Subscriber number
error	1..1	string	Validation error message
@code	1..1	string	Validation error code associated to the error message

periodValidationError	0..n		List of period validation errors. Maximum number of element in this list is defined by the list of DIS validation error codes concerning <b>periods</b> (see table below). In case of a period has many validation errors, then only the first detected validation error code is returned.
periods	1..1		List of periods in error
period	1..n		
startDate	1..1	Date	Begin date of the period
endDate	1..1	Date	End date of the period
error	1..1	string	Validation error message
@code	1..1	string	Validation error code associated to the error message
periodReport	0..n		
startDate	1..1	Date	Begin date of the search.
endDate	1..1	Date	End date of the search
[c] cenIdentifier	1..1	string	Node UID of the authenticated customer environment
[c] lineIdentifier	1..1		
[c] subscriptionNumber	1..1	string	List of subscription numbers
[c] simSerialNumber	1..1	string	List of SIM serial numbers
[c] deviceImei	1..1	string	List of device IMEI
[c] deviceSerialNumber	1..1	string	List of device serial numbers
[c] deviceUniqueld	1..1	string	List of device unique identifiers
[c] machineSerialNumber	1..1	string	List of machine serial numbers
[c] msisdVoice	1..1		Voice MSISDN
cc	1..1	string	Country code
sn	1..1	string	Subscriber number
[c] msisdData	1..1		Data MSISDN
cc	1..1	string	Country code
sn	1..1	string	Subscriber number
[c] msisdFax	1..1		Fax MSISDN
cc	1..1	string	Country code
sn	1..1	string	Subscriber number
errorCode	0..1	string	Error code
errorMessage	0..1	string	Error message
statistics	0..n		
tariffCode	1..1	string	Tariff code (dedicated to "supervision" or "location and supervision" request)
nbSmsMo	1..1	int	Number of received sms
nbSmsMt	1..1	int	Number of sent sms
nbNotification	1..1	int	Number of received notifications
nbRequestsOk	1..1	int	Number of successfully SMS sent by the service
nbRequestsKo	1..1	int	Number of SMS that the service has not been able to send
nbReportsOk	1..1	int	Number of sms mo successfully decoded
nbReportsKo	1..1	int	Number of sms mo decoded on error
nbTimeout	1..1	int	Number of session on timeout

#### DIS line validation error code values listing :

Code	Message
DIS_SUP_LOC_NOT_COMPATIBLE	The line is not compatible with the Supervision/Geolocation service

#### DIS period validation error code values listing :

Code	Message
DIS_FINISH_DATE_ERROR	The finish date can't be before the begin date
DIS_LOC_RANGE_DATE_ERROR	You cannot request statics older than <DIS_STS_MAX_DATE_RANGE> months

### 5.2.1. GetStatistics error codes and messages listing

Code	Message
MLM_INTERNAL_ERROR	<specific message>
<Called service error code>	<Called service error message>

5.3. SOAP faults

5.3.1. MalimaErrorFault

XML element	Card	Type	Description
faultcode	1..1	string	Soap fault code
faultstring	1..1	string	Soap fault error string
MalimaError	1..1		
code	1..1	string	Malima error code
message	1..1	string	Malima error message

**faultstring values** : A Malima platform error has occurred.  
**faultcode value** : SOAP-ENV:Client or SOAP-ENV:Server following the problem comes from server or customer message.

Malima code and message values listing :

Code	Message
MLM_UNKNOWN_USER	"The user <node id> is unknown to Malima"
MLM_SOAP_HEADER_ERROR	<soap header error specific message>
MLM_QUOTA_EXCEEDED	"Quota exceeded: it remains just <remaining hits count>/<allowed hits count> hit for this web service."
CANNOT_CONNECT_TO_DATABASE	"Cannot connect to core database"
MLM_DEFAULT_ERROR_CODE	"A Malima platform error occurred"

<soap header error specific message>
Some input parameters in portal header are not valid : <header fields in error >
Portal header in SOAP message is missing

5.3.1. TooManyLineIdentifiersFault

XML element	Card	Type	Description
faultcode	1..1	string	Soap fault code
faultstring	1..1	string	Fault error string
TooManyLineIdentifiersError	1..1		
maxAllowedLineIdentifiersNumber	1..1	int	Maximum allowed period-identifier pairs number

**faultstring value** : Too many period-identifier pairs (<maximum period-identifier pairs number> at maximum).