# Automatic Entity Recognition and Typing in Massive Text Data

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## **ABSTRACT**

In today's computerized and information-based society, individuals are constantly presented with vast amounts of text data, ranging from news articles, scientific publications, product reviews, to a wide range of textual information from social media. To extract value from these large, multi-domain pools of text, it is of great importance to gain an understanding of entities and their relationships. In this tutorial, we introduce data-driven methods to recognize typed entities of interest in massive, domain-specific text corpora. These methods can automatically identify token spans as entity mentions in documents and label their fine-grained types (e.g., people, product and food) in a scalable way. Since these methods do not rely on annotated data, predefined typing schema or hand-crafted features, they can be quickly adapted to a new domain, genre and language. We demonstrate on real datasets including various genres (e.g., news articles, discussion forum posts, and tweets), domains (general vs. biomedical domains) and languages (e.g., English, Chinese, Arabic, and even low-resource languages like Hausa and Yoruba) how these typed entities aid in knowledge discovery and management.

#### 1. INTRODUCTION

Recognizing some limitations in organizing large-scale textual data, we motivate the necessity of powerful and scalable methods for entity recognition and typing as database technology is applied to modern-day massive text data.

#### Motivation

We motivate this tutorial by starting with identifying the key aspects that have led to the success in database technology and suggesting a similar approach to handling the modern day explosion of unstructured big-data.

Entity recognition/typing and structured analysis of massive text corpora. The success of database technology is largely attributed to the efficient and effective management

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of structured data. The construction of a well-structured database is often the premise of consequent applications. Although the majority of existing data generated in our society is unstructured, big data leads to big opportunities to uncover structures of real-world entities, such as people, products and organizations, from massive amount but interrelated unstructured data. By mining token spans of entity mentions in documents, labeling their structured types and inferring their relations, it is possible to construct semantically rich structures and provide conceptual summarization of such data. The uncovered structures will facilitate browsing information and retrieving knowledge that are otherwise locked in the data.

Several techniques we discussed have already gained some publicity or application within industry. Our phrase mining tool, SegPhrase [27], won the grand prize of Yelp Dataset Challenge<sup>1</sup> and was adopted in TripAdvisor's new feature<sup>2</sup>. Our entity recognition and typing tool, ClusType [33], was shipped to facilitate products in Microsoft Bing Ads team. Our Entity Discovery and Linking system [17] won first place at NIST TAC-KBP Tri-lingual Entity Discovery and Linking Evaluation.

Example: Automatically recognizing and typing entities in Yelp reviews. In a business review corpus like Yelp reviews, entities such as food, restaurant, location and event are mentioned in the documents. For example, from the sentences "The best BBQ I've tasted in Washington! I had the pulled pork sandwich with coleslaw for lunch.", it is desirable to identify "BBQ", "pulled pork sandwich", and "coleslaw" as food, and "Washington" as location. Furthermore, the label of "coleslaw" can be refined as salad (and "pulled pork sandwich" as sandwich). However, existing work encounters several challenges when handling such a domain-specific text corpus.

- 1. The lack of annotated data for domain-specific corpora presents a major challenge for adapting traditional supervised named-entity recognition techniques. Fortunately, a number of semantically rich knowledge-bases are available, which provides chances for *automatically* recognizing entities by *distant supervision*.
- 2. The automatically generated training data by distant supervision may introduce noisy labels—labels that are irrelevant to the local context of entity mention. It is

 $<sup>^{1} \</sup>rm http://www.yelp.com/dataset\_challenge$ 

http://engineering.tripadvisor.com/ using-nlp-to-find-interesting-collections-of-hotels/

necessary to conduct label noise reduction on the training data by leveraging corpus-level statistics.

- 3. Many entity detection tools such as noun phrase chunkers are trained on general-domain corpora (e.g., news articles), but they do not work effectively nor efficiently on domain-specific corpora such as Yelp reviews (e.g., "pulled pork sandwich" cannot be detected). A domain-agnostic phrase mining algorithm is required to efficiently generate entity mentions with minimal linguistic assumptions.
- 4. Entity surface names are often ambiguous—multiple entities many share the same surface name (e.g., "Washington" may refer to the U.S. government, the capital city or a sport team). Although the contexts surrounding each entity mention provide clues on its types, challenges arise due to the diversity on paraphrasing. With data redundancy in a massive corpus, it is possible to disambiguate entities and resolve synonymous contexts using correlated textual information structured in an information network for holistic analysis.

#### What will be covered?

Preliminaries: We introduce the audience to the broad subject of entity recognition by providing motivation in the context of information extraction for knowledge base population. Within this context introduce entities, types, extracting these entities from within text itself, and examples validating the necessity for entity disambiguation and resolution. We then introduce several different applications to latent entity discovery in data. In particular, we will introduce and explain grouping latent entities by concepts, by topics, and even extracting and understanding relationships between entities.

**Entity Mention Detection:** In this part of our presentation, we introduce the problem of identifying entity mentions. We formulate the problem and discuss three main schools of thought in tackling the problem.

- 1. Supervised Methods: We begin by introducing IOB, a common representation that transforms entity mention detection into classification. Then, beginning with classical (non-sequential) models, we outline a variety of methods including unigram and higher-order chunkers, SVM's, maximum entropy models, and ensemble methods. We then introduce sequential models for entity mention detection and outline a progressive array of methods from generative to discriminative models.
- 2. Unsupervised Methods: We follow on by introducing two main classes of unsupervised approaches: chunking grammar approaches and methods that draw upon large-text corpora and their relative merits and broad spectrum of applications. We then focus on applications of ToPMine for topical phrase mining and noun-collocation mining.
- 3. Distantly / Weakly Supervised Methods: We focus on a variety of methods including incorporating outside information via dictionary. We mainly emphasize Seg-Phrase, an approach for extracting high-quality phrases and entity mentions with minimal supervision.

Entity Recognition in Individual Documents: Within the context of entity recognition in individual documents (as opposed to large text collections), we discuss how this objective differs in the general and domain-specific case.

- 1. **General Text:** In the context of general text recognition, we discuss introduce many named entity recognition (NER) methods. We discuss entity recognition as sequence labeling as well as the coarse types and manually-annotated corpora these models leverage.
- 2. **Domain Text:** In the context of domain-specific extraction, we discuss several approaches. We discuss twitter in the context of Tweet segmentation and chunking as well as LabeledLDA based on Freebase. In addition to twitter we discuss entity recognition in product reviews and biomedical text data.

Entity Recognition in Large Domain-Specific Corpora: We contrast single-document cases to the context of large single-domain corpora. Starting with semi-supervised approaches, we present sequence-labeling models and models that combine local and global features. We transition to weakly supervised approaches and their merits -discussing pattern-based bootstrapping methods, SEISA: Set expansion, and a variety of probabilistic modeling methods as well as graph-based label propagation approaches. We then discuss several approaches for distantly supervised entity recognition. These methods include state of the art approaches such as FIGER which performs sequence labeling with automatically annotated data, SemTagger - a contextual classifier that uses seed data, APOLLO which performs label propagation on graphs, and ClusType which employs relation phrase-based clustering for effective entity recognition.

Case Study and Evaluations We conclude our tutorial by demonstrating the capabilities of many of the tools and methods mentioned on a variety of test cases and metrics. We begin by evaluating tools and methodologies for entity recognition. We introduce a variety of evaluation metrics and public datasets, and evaluate a variety of general-domain NER systems including the Stanford Named Entity Recognizer, Illinois Named Entity Tagger, FIGER, and other Named Entity Recognition in NLP toolkits. We then present a few case-studies on two real-world datasets consisting of news articles and tweets. In particular we focus on entity mention detection in these datasets and typing these extracted entity mentions.

## Why a tutorial at SIGMOD 2016

In today's era of 'big data', people are exposed to an explosion of information in the form of documentary data collections, ranging from the scientific knowledge of all humanity, to the daily life of individuals. Most of these collections are unstructured or loosely structured. Effective detection, extraction, and typing of entity structures is key to inducing structure and understanding from messy and scattered raw data. This tutorial will present an organized picture of recent research on entity mention detection, entity typing, and general text extraction algorithms. We will show how exciting and surprising knowledge can be discovered from your own not so well-structured raw data.

# **Audience and Prerequisites**

Researchers and practitioners in the field of database systems, information extraction, data mining, text mining, information retrieval, web search, and information systems. While the audience with a good background in these areas would benefit most from this tutorial, we believe the material to be presented would give general audience and newcomers an introductory pointer to the current work and important research topics in this field, and inspire them to learn more. Only preliminary knowledge about text mining, information extraction, data mining, algorithms, and their applications are needed.

#### 2. TUTORIAL OUTLINE

This tutorial presents a comprehensive overview of the techniques developed for automatic entity recognition and typing in recent years. We will discuss the following key issues

- 1. Preliminaries of Entity Recognition and Typing
  - (a) Entities that are explicitly typed and linked externally with documents.
    - i. Wikilinks and ClueWeb corpora
  - (b) Entities that can be extracted within text.
  - (c) Entity disambiguation and resolution.
    - i. MENED: Mining evidence outside referent knowledge bases
- 2. Entity Mention Detection
  - (a) Unsupervised Entity Mention Detection
    - i. ReVerb: A pattern-based approach for matching entities and relations
    - ii. Significance detection of phrases and entities in a corpus
    - Jointly identifying significant phrases for entities and relations
  - (b) Supervised Entity Mention Detection
    - i. Jointly extracting entities and relations
    - ii. MaxiEnt markov models for information extraction and segmentation
    - iii. Semi-supervised text chunking for entity candidate generation
    - iv. Ranking for entity mention
  - (c) Distantly / Weakly Supervised Methods
    - SegPhrase: Weakly supervised phrase extraction and segmentation
    - ii. Exploiting dictionaries: Combining semi-markov extraction process with data integration
- 3. Entity Recognition in Single Text Documents
  - (a) Traditional supervised named entity recognition (NER) systems
    - Entity recognition and typing as a sequence labeling task
    - ii. Classic coarse types and manually-annotated corpora
    - iii. Sequence labeling models

- (b) Entity recognition in tweets
  - i. Tweet segmentation and chunking
  - ii. LabeledLDA based on Freebase
  - iii. Segment ranking
- (c) Entity recognition in product reviews
- (d) Entity recognition in biomedical text
- 4. Entity Recognition in A Large, Domain-specific Corpus
  - (a) Semi-supervised approaches
    - i. Combining local and global features
  - (b) Weakly-supervised approaches
    - i. Pattern-based bootstrapping methods
    - ii. SEISA: A set expansion method
    - iii. Probabilistic modeling methods
    - iv. Graph-based label propagation
    - v. Extracting entities from web tables
  - (c) Distantly-supervised approaches
    - SemTagger: Seed-based contextual classifier for entity typing
    - ii. APOLLO: Label propagation on graphs
    - iii. ClusType: Effective entity recognition by relation phrase-based clustering
  - (d) Fine-grained typing approaches
    - i. FIGER: Multi-label classification with automatically annotated data
    - ii. HYENA: Hierarchical classification for fine-grained typing
    - iii. WSABIE: Embedding method for fine-grained typing
  - (e) Label noise reduction in distant supervision
    - i. Noisy candidate types in automatically generated training data
    - ii. Simple pruning heuristics
    - iii. Partial-label learning methods
    - iv. Label noise reduction by heterogeneous partiallabel embedding
  - (f) Liberal entity recognition and typing
    - i. Three-level semantic representation
    - ii. Joint hierarchical clustering and linking algorithm
- 5. Evaluations of entity recognition
  - (a) Evaluation metrics and public datasets
  - (b) Public general-domain NER systems
  - (c) Shared tasks on entity recognition
- 6. Case studies: news articles and tweets.
  - (a) Entity recognition in these datasets
    - i. Detect entity mentions in these datasets
    - ii. Typing entity mentions in these datasets
  - (b) Integrating entities in both datasets
- Recent progress and research problems on entity recognition

Tailor of the Tutorial for Different Durations. The duration of the tutorial is flexible from a full presentation of 3 hours or compressed into 1.5 hours. The outline presented here is for the full length tutorial. For shorter duration of the tutorial, we plan to cut the detection of entity mentions by half, cut entity recognition in single, general-domain text document in half, and cut the case studies section.

# 3. ABOUT THE INSTRUCTORS

Xiang Ren is a Ph.D. candidate of Department of Computer Science at Univ. of Illinois at Urbana-Champaign. His research focuses on knowledge acquisition from text data and mining linked data. He is the recipient of the 2016 Google PhD Fellowship in Data Management and Databases, was the recipient of C. L. and Jane W.-S. Liu Award and Yahoo!-DAIS Research Excellence Award in 2015, and received the Microsoft Young Fellowship from Microsoft Research Asia in 2012.

Ahmed El-Kishky is a Ph.D. candidate at Univ. of Illinois at Urbana-Champaign. His research interests include mining large unstructured data, text mining, learning to rank, and network mining. He is the recipient of both the National Science Foundation Graduate Research Fellowship and National Defense Science and Engineering Fellowship.

Jiawei Han is an Abel Bliss Professor at the Department of Computer Science, UIUC. His research areas encompass data mining, data warehousing, database systems, and information networks, with over 700 publications. He is Fellow of ACM, Fellow of IEEE, Director of IPAN (2009-2016), supported by Network Science Collaborative Technology Alliance program of the U.S. Army Research Lab, and the co-Director of KnowEnG: a Knowledge Engine for Genomics, one of the NIH supported Big Data to Knowledge (BD2K) Centers.

Heng Ji is an Edward P. Hamilton Development Chair Associate Professor of Computer Science Department of Rensselaer Polytechnic Institute. Her research interests focus on Natural Language Processing and its connections with Data Mining and Vision. She received "AI's 10 to Watch" Award by IEEE Intelligent Systems in 2013 and NSF CAREER award in 2009. She coordinated the NIST TAC Knowledge Base Population task in 2010, 2011, 2014, 2015 and 2016.

# 4. AUTHORS' RELATED TUTORIALS

- Conference tutorial: Xiang Ren, Ahmed El-Kishky, Chi Wang and Jiawei Han. "Automatic Entity Recognition and Typing from Massive Text Corpora: A Phrase and Network Mining Approach." KDD 2015.
- Conference tutorial: Jiawei Han, Heng Ji and Yizhou Sun. "Successful Data Mining Methods for NLP." ACL 2015.
- Conference tutorial: Han, Jiawei, Chi Wang, and Ahmed El-Kishky. "Bringing structure to text: Mining phrases, entities, topics, and hierarchies" KDD 2014.
- Conference tutorial: Dan Roth, Heng Ji, Ming-Wei Chang and Taylor Cassidy. "Wikification and Beyond: The Challenges of Entity and Concept Grounding." ACL 2014.

- Conference tutorial: Jiawei Han and ChiWang, "Mining Latent Entity Structures from Massive Unstructured and Interconnected Data", SIGMOD 2014.
- Conference tutorial: Tim Weninger, and Jiawei Han, "Information Network Analysis and Extraction on the World Wide Web", WWW 2013.
- Conference tutorial: Tim Weninger and Jiawei Han, "Exploring Structure and Content on the Web: Extraction and Integration of the Semi-Structured Web", WSDM 2013
- 8. Conference tutorial: Yizhou Sun, Jiawei Han, Xifeng Yan, and Philip S. Yu, "Mining Knowledge from Interconnected Data: A Heterogeneous Information Network Analysis Approach", VLDB 2012.

The above are the related tutorials given by the authors. Several of our early tutorials were on mining heterogeneous information networks. However, the power of such mining comes from structures of such networks (entities and links). Recent advances in information extraction and typing makes it possible to construct these networks from the raw data. This tutorial presents this new line of research from shallow information extraction to deep network analysis through mining latent entity structures from text and constructing a structured database for knowledge discovery.

### 5. ACKNOWLEDGMENTS

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