

Research Summary

SAAS is a method of software delivery that allows data to be accessed from any device with an internet connection and a web browser. It is reported that the Cloud computing market in the healthcare industry is predicted to reach \$51.9 billion by 2024.

People mainly use healthcare apps to schedule an appointment, review prescriptions, connect to doctors, and for online diagnosis. The NC Medicaid Mobile app helps vulnerable citizens find and sign up for primary care providers and health plans. The app/website has basic features that are accessible to the end-users. It is user-friendly with interactive tools keeping users engaged. Upon testing, the app is ready for production and has no notable errors.