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|  | 🞂BONIFACE WAMBUA NZUKI    **P.O BOX 00217**  Image result for Whatsapp Icons. Size: 150 x 151. Source: freepngimg.com **LIMURU, KENYA**  **0740840839**    **bonwabnzuki@gmail.com** |

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|  | Objectives  I am a highly-motivated, conscientious and competent collaborator who possesses in depth knowledge and expertise within this role. With a proven track of record of achievement, I can bring positivity, support and a creative mindset to any team. I pride myself on taking ownership of challenging problems and maintaining high standards and assisting my employer in achieving their commercial objectives. With desire and passion for continuous professional development I am confident I can add value to your organization by always ensuring your clients receive the best service possible. With some experience in similar roles, I can be relied upon to deliver everything that I set out to achieve, whilst always seeking ways to help my employer grow.  Education  **Bachelor’s degree in Business and Information Technology: Faculty of Business, computer science and communication studies.09/2021-Current studying.**  St Paul’s University- Limuru, Kenya.  Academic achievement award.  **Got an academic certificate: KCSE, 01/2017-03/2021**.  Kangundo High School- Kangundo, Kenya.  **Got an academic certificate: KCPE, 01/2008-11/2016**.  Unyuani Primary School- Unyuani, Kenya.  Experience  **Supermarket Assistant, 04/2021-09/2021**  **Ikumbi-Yitu Supermarket- Tala, Kenya.**  **ROLES**   * Managed customer complaints to reach positive resolution, escalating to supervisor as appropriate. * Maintaining in-depth understanding of store product range to provide advice when required. * Replenished items and organized display to keep stock looking professional.   **Customer Instructor/Waiter,01/2022-2023**  **Burudani Adventure Park- Limuru, Kenya.**  **ROLES**   * Maintained good customer experience by giving customers required information and instructions. * Gave proper and professional services hence maintaining their loyalty. * Gave resourceful ideas on challenges that arose at work place hence reliable. * Maintained good team collaboration and unity among staff members.   Skills   * A faster learner with proven track record of achievement. * Exceptional communication skills. * An adaptable approach to change and someone who takes responsibility for their ongoing professional development. * A strong collaborator who always puts the needs of the team first. * A strong sense of business acumen and the understanding that the organization’s commercial objectives are crucial to my work * High and quality customer service. * Skills on FRONTEND Web development with HTML, CSS and JAVA SCRIPT * Little knowledge on CCNA(NETWORKING) and frame works like REACT. * Knowledge on hardware support and maintenance. * With both finance and accounting knowledge. * System administration (little knowledge on Linux)   Hobby and interest   * Adventure * Reading non friction books.   Referees  Jane Mukui Anaba Johnson Kumakech  CEO: Ikumbi-Yitu Supermarket. Manager: Burudani Adventure Park  P.O Box 1039 P.O Box 00217  Tala, Kenya Limuru, Kenya  0792396407 0115008562 |

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