

Intent Letter

The world faces countless problems digitally or in a physical form. community informatics skills are necessary to help solve problems in our communities. I have a few different options for problems I would like to address in the world. I have my doubts on some of these. I would like to be able to do something physically, but I do not have transportation outside of campus so anything I do would have to be on campus or online via zoom or teams. It was difficult to narrow down my choices but here's a few I was thinking about.

The technology gap is wide in some cases and it is certainly felt on campus. There are students who lack some technology skills or do not know how to operate other technologies besides the ones they grew up with. Many students struggle with using window products like Word, Excel or even using a windows computer itself due to growing up on apple or chrome. I think hosting a "how-to" on Word or excel would be a good choice. I could also host a session that goes over some tips on using a windows computer. Now that the campus is on windows only products with student accounts, I feel like now the best time to try and teach students other systems. Chrome may have been used for years but in recently this year it has been founded to be spyware, so it is better to hop off now then latter.

My other option was still campus student based but on a different matter. UNCG can't give all the good information they can to students all at once, there is too many first years or transfers for them to successfully do so. I think to tackle the problem is to make a website with tips from students who already go to UNCG for the newer students. Students would feel more comfortable hearing it and information from their peers than a authority figure speaking at them. I was thinking about adding in information about resources on campus for students and having

reviews about them written by students. It is one thing to hear about a resource from the school, it is another about another student's experience with it.