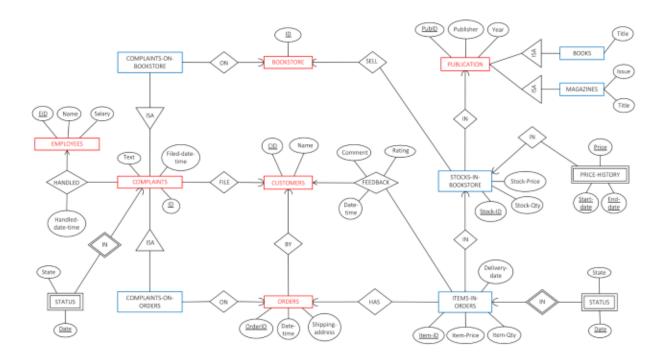
ER Diagram



Relational Schema

Employees(Employee_ID, Name, Salary)

Keys: Employee_ID

Primary Key: Employee_ID

<u>FDs</u>: Employee_ID -> Name, Salary

The relation is in 3NF.

Complaints(<u>Complaint_ID</u>, Text, Filed_Date_Time, Handled_Date_Time, Employee_ID, Customer_ID)

Keys: Complaint ID

Primary Key: Complaint_ID

FDs: Complaint_ID -> Text, Filed_Date_Time, Handled_Date_Time, Employee_ID,

Customer-ID

The relation is in 3NF.

Complaint_Status(<u>Date</u>, <u>Complaint_ID</u>, State)

Keys: Date, Complaint ID

Primary Key: Date, Complaint_ID

FDs: Date, Complaint_ID -> State

The relation is in 3NF.

Complaints on order(Complaint On Order ID, Order ID)

<u>Keys</u>: Complaint_On_Order_ID

Primary Key: Complaint On Order ID

FDs: Complaint_On_Order_ID -> Order_ID

The relation is in 3NF.

Complaints On Bookstore(Complaint On Order ID, Bookstore ID)

Keys: Complaint_On_Order_ID

Primary Key: Complaint_On_Order_ID

FDs: Complaint On Bookstore ID -> Bookstore ID

The relation is in 3NF.

Customer(Customer_ID, Name)

Keys: Customer_ID

Primary Key: Customer_ID

FDs: Customer_ID -> Name

The relation is in 3NF.

Bookstore(Bookstore_ID)

Keys: Bookstore_ID

Primary Key: Bookstore_ID

FDs: Bookstore_ID -> Bookstore_ID

The relation is in 3NF.

Orders(Order_ID, Date_time, Shipping_address, Customer_ID)

Keys: Order ID

Primary Key: Order_ID

FDs: Order_ID -> Date_time, Shipping_address, Customer_ID

The relation is in 3NF.

Publication (Pub_ID, Publisher, Pub_Year)

Keys: {Pub_ID}

Primary Key: {Pub_ID}

FDs: Pub_ID -> Publisher, Pub_Year

The relation is in 3NF.

Books (Pub_ID, Title)

Keys: {Pub_ID}

Primary Key: {Pub_ID}

FDs: Pub_ID -> Title

The relation is in 3NF.

Magazines (Pub ID, Issue, Title)

Keys: Pub_ID

Primary Key: Pub_ID

FDs: Pub ID -> Issue, Title

The relation is in 3NF.

Stocks_in_Bookstore (<u>Stock_ID</u>, Stock_Price, Stock_Qty, Pub_ID, Bookstore ID)

Keys: {Stock_ID}

Primary Key: {Stock ID}

FDs: Stock_ID -> Stock_Price, Stock_Qty, Pub_ID, Bookstore_ID

The relation is in 3NF.

Price_History (Stock_ID, Price, Start_date, End_date)

Keys: {Stock ID, Price, Start date, End date}

Primary Key: {Stock ID, Price, Start date, End date}

FDs:

The relation is in 3NF.

Item_Status (Date, Item_ID, State)

Keys: {Date, Item_ID}

Primary Key: {Date, Item_ID}

FDs: Date, Item_ID -> State

The relation is in 3NF.

Items_In_Orders(<u>Item_ID</u>, Item_Price, Item_Qty, Delivery_date, Customer ID, Date time, Comment, Rating)

Keys: {Item_ID}

Primary Key: {Item_ID}

<u>FDs</u>: Item_ID -> Item_Price, Item_Qty, Delivery_date, Customer_ID, Date_time,

Comment, Rating

The relation is in 3NF.