

# 1730984 - When logging to Central Management Console following error is seen : "CMS system database is overloaded, please try again. If the problem persists,please contact the system administrator(FWB 00027)"

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Component	BI-BIP-ADM (BI Servers, security, Crystal Reports in Launchpad)	Released On	29.08.2019

Please find the original document at <https://launchpad.support.sap.com/#/notes/1730984>

## Symptom

- When logging to Central Management Console/Infoview/BI Launchpad following error is seen : "CMS system database is overloaded, please try again. If the problem persists,please contact the system administrator(FWB 00027)"

## Environment

- SAP BusinessObjects Enterprise XI 3.1
- This article **does not** apply to SAP BusinessObjects Business Intelligence Platform 4.x

## Reproducing the Issue

1. Login to Central Management Console (CMC) / Infoview / BI-LaunchPad.
2. Receive the error "CMS system database is overloaded, please try again. If the problem persists,please contact the system administrator(FWB 00027)".

## Cause

Timeout while waiting for database resources.

## Resolution

1. On the server machine, navigate to Central Configuration Manager (CCM).
2. Stop the Server Intelligence Agent (SIA).
3. Go to the properties of the SIA.
4. Navigate to 'Startup' tab.
5. In the 'Local CMS' section, double click on the Central Management Server, a 'Server Properties' dialog box would appear.
6. Add the switch -ndbqthreads 10 at the end of the command line.

7. Start the SIA.

## Keywords

FWB 00027, CMS system database is overloaded, 4.X, 3.1, SIA CMC, BI Launchpad

## Products

SAP BusinessObjects Business Intelligence platform 4.0

SAP BusinessObjects Business Intelligence platform 4.1

SAP BusinessObjects Business Intelligence platform 4.2

SAP BusinessObjects Enterprise XI 3.1

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