



HOUSE OF THE FAUN

Workshop Cancellation Policy

- 24 hrs immediately following class purchase: Refund issued in full (tuition + materials)
- 30 days or more: Full Credit (tuition + materials)
- 14 days or more: 50% Credit (tuition)
- Less than 14 days, or no-show: No Credit

Full and partial credits are valid for 1 year from the date of cancellation and can only be applied once. A second cancellation on the same credit will result in the student forfeiting that credit. Credits are transferable to another guest, if the transfer request is made, via email, with 7 days notice. Credits are only valid for other workshop opportunities and not transferable to retail goods.

Students can email hello@houseofthefaun.com when they are ready to use or transfer their credit.

All cancellation requests must be made via email. Other than the 24-hour refund period, no other refunds will be issued for any reason.

If House of the Faun cancels a workshop or class due to teacher illness, the workshop or class will be rescheduled for a later date. If a student cannot attend the rescheduled workshop or class, a credit will be issued and will be valid for 1 year from the date of cancellation.

In the event that House of the Faun must cancel a workshop or class as a result of an occurrence of force majeure, including but not limited to: extreme heat; fire; flood; explosion; extraordinary and destructive weather conditions; acts, laws, orders or restraint of government; pandemic or outbreaks of sickness or disease; terrorism, war, sabotage or vandalism; accident, civil disorder or riots within House of the Faun's operating areas or directly affecting House of the Faun's performance; or any other circumstances beyond House of the Faun's control, no refunds will be provided.