Boran Gögetap

curriculum vitae

see data-driven, interactive version at https://bogo.observablehq.cloud/1/cv for more details

1. Content Filter

selected CV elements:

Person Boran Michael Frank Katerina

Client ArsEdition Afl ADP BIT bitvoodoo kubus LHS Logitech mITSM SAP AOKP AOKS AOKT Storz HNU LHMS BMWBank DCB DZB ING SSB SkyAdventures Völkl SymGmbH CoSo Wissenswandler



boran@goegetap.name

English: fluent, professional

German: native

■ French, Italian, Spanish: basic

Sailor, Alpinist, Pilot 🎓

Knowledge Manager, Product Owner, Scrum Master, ITIL V3 Expert *

born 1969 (age 55)

2. Tabular View

Client / School	Start En	Project / d Product	Description	Skills involved
Wissenswandler 202	2023 → 202	4 📦 Timelines	developing an Ontology, markdown syntax and visual language to map shared events between entities along large timespans	KnowledgeManagement, SwEngineering, Visualization, Javascript,
			software implementation is based on KTS-js	KTS, Graphviz, ObservableHQ
			useful for long-term storytelling, such as in diaries, biographies or CVs	
			see https://observablehq.com/collection/@bogo/kts-timeline-demos	
Wissenswandler 20	2023		product development to integrate KTS Value Maps seamlessly into Atlassian's Jira user interface via AddOn	ConfigManagement, KnowledgeManagement EnterpriseArchitecture,
			software implementation is based on KTS-js	SwEngineering, Visualization, Javascript,
			see https://observablehq.com/collection/@bogo/kts-value-maps-demos	KTS, Graphviz, Jira
Wissenswandler	2023	℘ KTS-js	migrating jq + shell scripts to Javascript for hosting in node-js backends as well as pure browser-based rendering and for rapid prototying on ObservableHQ	ConfigManagement, KnowledgeManagement SwEngineering,
			software implementation uses a Javascript cross- compilation of Graphviz for rendering	Visualization, Javascript, KTS, Graphviz, Jira, ObservableHQ
			see https://www.npmjs.com/search?q=%40kxfm / https://github.com/wissenswandler/kts-js	
			Boran continues serving as Product Owner, Architect and Developer	
ING-DiBa AG 2	2022 → 202	3 Project Portfolio Management	orchestrating project management tasks for a set of related, national and international projects;	ARIS, KTS, ServiceNow
			involves maintenance of Business Cases and performing Business Impact Analysis (BIA)	
			using KTS to track complex dependencies	

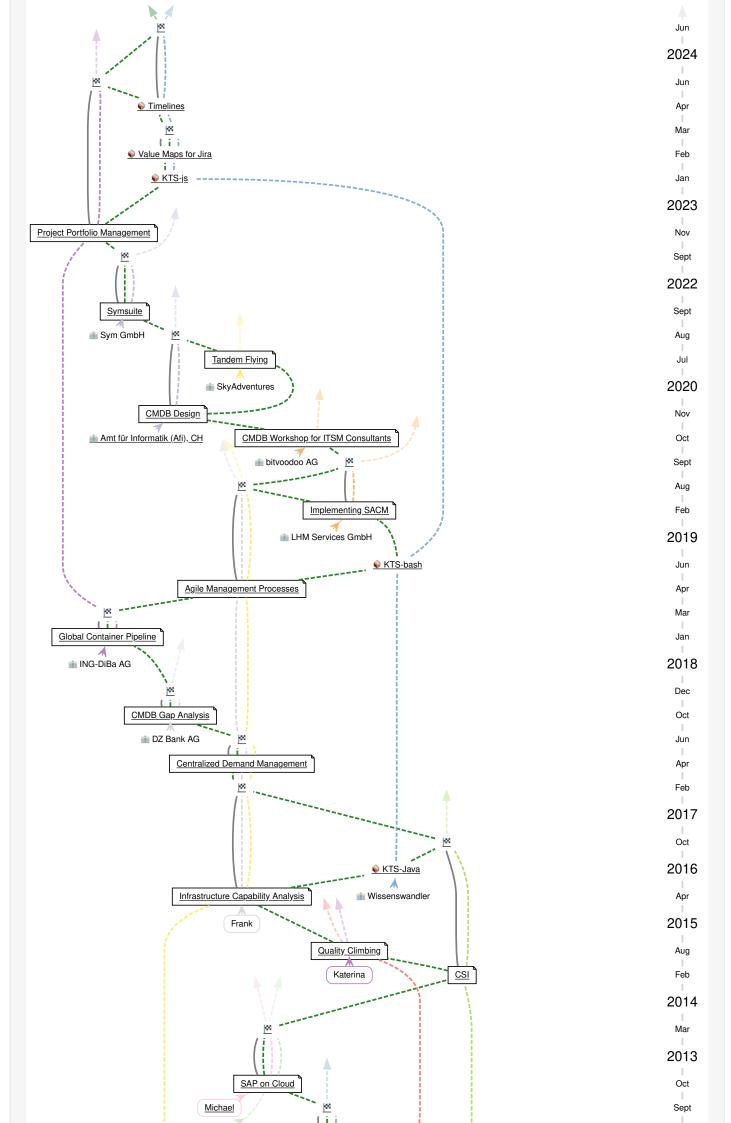
Client / School			Project / Product	Description	Skills involved
Sym GmbH 2020 → 202	2020	2020 → 2022	22 Symsuite	creating an integrated platform to support the most vital business processes for any small or medium sized enterprise (SME)	ConfigManagement, KnowledgeManagement EnterpriseArchitecture, ServiceManagement,
			based on a multi-tenant Knowledge Graph;	KTS, Jira	
			involves Enterprise Architecture, Process Design, IT Architecture and related implementations;		
			using Jira as CMDB and agile process management tool, with KTS-bash as backend for automatic visualization, ad-hoc queries and complex government tasks such as validating strictly rolebased authentication;		
				Boran contributes Knowledge Management expertise and graph-related software implementation	
SkyAdventures	2020		Tandem Flying	commercial paragliding flights with guests;	Paragliding
				supervising flight and education activities on site as a paragliding instructor	
Amt für Informatik (Afi), CH	2019	→ 2020	CMDB Design	planning and prototyping a CMDB as Knowledge Base for IT Services that are served in a multi-tenant and multi-client fashion	ConfigManagement
bitvoodoo AG	2019	2019	CMDB Workshop for ITSM Consultants	bitvoodoo specialize in consulting and support for Jira and Confluence installations. To complete their portfolio, we look into Jira as a CMDB.	ConfigManagement
				Boran contributes as Configuration Management expert	
LHM Services GmbH	2019		Implementing SACM	LHM-S introduces a new process and a new tool in Service Asset & Configuration Management (SACM) for their highly distributed services.	ConfigManagement
			Project tasks in this phase include the process description, a draft for the new CMDB model and the analysis of specific requirements for the new CMDB and process tool.		
				LHM Services is an internal IT Service Provider for the City of Munich.	
				Boran contributes as Configuration Management and Process Management expert	
Wissenswandler	Wissenswandler 2018		⋄ KTS-bash	migrating KTS from Java / RDF / XSLT to jq programs and shell scripts for widest possible options for hosting a server and CLI / terminal / headless environment, such as CD pipelines, busybox or Termux	ConfigManagement, KnowledgeManagemen SwEngineering, Visualization, KTS, Graphviz, Jira
				uses Graphviz for rendering	
				Jira is one of the supported systems for data entry and storage	
				Boran continues serving as Product Owner, Architect and Developer	
AOK PLUS 20	2018 →	2018 → 2019	19 Agile Management Processes	designing and implementing additional Management Processes following the sucessful pattern of "ZAM"	EnterpriseArchitecture, ARIS, KTS, Jira
				Implementing prototypes and operational versions of: Risk Management, Management by Objectives (MBO), Talent-Management, agenda items and formal protocols.	
				Establishing a new internal full-stack support team.	
				Using Jira as an agile process- and service platform.	
				Boran contributes als Process Consultant and Architect	
ING-DiBa AG	2018		Global Container Pipeline	Planning and visualizing a secure, container-based Continuous Delivery workflow	SwEngineering, Visualization, Graphviz, Jira

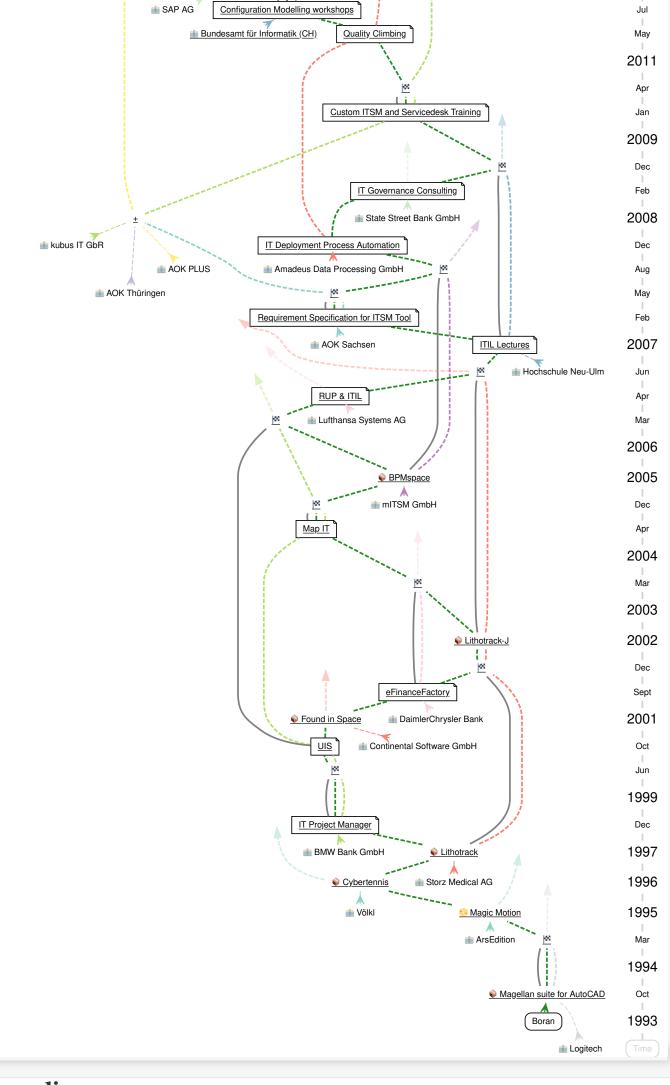
Client / School	Start	End	Project / Product	Description	Skills involved
DZ Bank AG 2017	2017)17	CMDB Gap Analysis	subproject of a major ITSM relauch	ConfigManagement, ServiceNow
				analyzing the current CMDB model and the Configuration Management process for gaps and potential solutions;	
			ServiceNow used as CMDB and process tool;		
				Boran contributes as Configuration Management expert	
AOK PLUS	2017		Centralized Demand Management	'Zentrales Anforderungsmanagement'	EnterpriseArchitecture,
				Migrating 4 previously independent but similar business processes into 1 new, "centralized demand management".	Jira
				Turning output from the LDI project into an implementation.	
				Workflows for requirements, projects, budget requests, requirement specifications and IT requests help recording, assessing and implementing all types of demand.	
				Using Jira as an agile process- and service platform.	
				Boran contributes als Process Consultant and Architect	
Wissenswandler	Wissenswandler 2016	016 & KTS-Java		software product development using: OWL/RDF for persistence; SPARQL for complex queries that implement methods like FMEA and BIA; massive XSLT to transform query results into presentation objects; and Servlets for rendering the UI.	ConfigManagement, KnowledgeManagemen SwEngineering, Visualization, JavaEE, KTS, Graphviz
				OWL ontology drives UI to offer creation of required subjects / edges, and supports powerful graph transformations (mostly to reduce graph complexity)	
				software implementation uses OpenRDF Sesame (RDF4J) as graph database and Graphviz (DOT language) for rendering	
				Boran contributes as Solution Architect and Developer.	
AOK PLUS	2015 → 2	5 → 2017	7 Infrastructure Capability Analysis	'Leistungsfähigkeit der Infrastruktur (LDI)'	EnterpriseArchitecture, KTS
				Identifying the existing Enterprise Architecture top- down from Values and Goals, to business processes and capabilities, to supporting IT applications and infrastructure at kubus IT and other providers.	
				Documenting all facts in a causal map.	
				Prototyping to connect the IT providers's CMDB and Service Catalogue with the Business Process Map from ARIS.	
				Boran contributes as Analyst und Architect	
Amadeus Data Processing GmbH	2014	14 Quality Climbing	Management Training with 50% practical exercises in a rock-climbing gym	Coaching, ServiceManagement	
dilibit				Climbing as a highly motivating example of Risk-, Incident- and Service Management with "skin in the game" and lots of fun.	
				Boran contributes as autor and coach	
kubus IT GbR	2014 → 2	2014 → 2016	2016 CSI	Configuration Management subproject of CSI (= Configuration-Management, Service-Level-Management and Servicedesk)	ConfigManagement, Visualization, KTS
			analyzing service models between Business Processes and supporting IT Infrastructure;		
			designing data model for federated CMDB between IBM Maximo and various data providers such as VM-Ware, HP-SIM, Enteo, Stablenet		
			designing standard IT Architecures and blueprints;		

Client / School	Start End	Project / I Product	Description	Skills involved
			devloping Conviz (based on KTS) to visualize complex configuration models automatically;	
			reviewing ITSM processes according to COBIT framework;	
			Boran contributes as Configuration Management expert	
SAP AG	2011 → 2013	SAP on Cloud	Migration of large, complex and frequently changing SAP system landscapes into private and public cloud environments which are first assembled, then conserved as Cloud Templates, distributed to regional data centers, deployed there and finally consumed by regional users;	KnowledgeManagemen EnterpriseArchitecture
			Organizational facts (responsibility and accountability; milestones), licensing and infrastructure details, software products and release versions, stages and links in a supply chain are all kept in a CMDB / Configuration Management System (CMS).	
			The CMS is implemented as an RDF triple store (repository) with extensive use of the SPARQL language to generate complex reports.	
Bundesamt für Informatik (CH)	2011	Configuration Modelling workshops	delivering workshops and conceptional review for providing key skills in analyzing and modelling a Configuration Management System (CMS) / CMDB;	Coaching, ConfigManagement
			accessing various data sources to collect business objects / Configuration Items (CIs): BMC (Atrium, Patrol, Remedy), AixpertSoft (AixBOMS), SAP, Microsoft (Excel);	
			re-engineering a cross-departemental service model; defining information ownership and maintenance concept;	
			"Bundesamt für Informatik und Telekommunikation" is a shared IT service unit for the Swiss federal goverment.	
			Boran contributes as Consultant, Trainer / Coach	
Amadeus Data Processing	2011	Quality Climbing	Management Training with 50% practical exercises in a rock-climbing gym	Coaching, ServiceManagement
GmbH			Climbing as a highly motivating example of Risk-, Incident- and Service Management with "skin in the game" and lots of fun.	
			Boran contributes as autor and coach	
kubus IT GbR	2009	Custom ITSM and Servicedesk Training	creating training concept to deliver knowledge about custom ITSM process implementation and underlying tool support to 650 staff members;	ServiceManagement
			conduct pilot trainings; train additional trainers	
			Boran contributes as Author, Trainer / Coach	
State Street	2008	IT Governance	analysing training needs for Information Security	ServiceManagement
Bank GmbH		Consulting	department;	
			conducting training workshops based on CobiT; moderating self-assessment workshops based on CMMI and CobiT concepts of process maturity;	
			reviewing IT architecture from a Governance perspective	
			Boran contributes as Consultant, Trainer / Coach	
kubus IT GbR,AOK PLUS,AOK Sachsen,AOK Thüringen	2008	+	AOK Sachsen and AOK Thüringen merging into AOK PLUS and together with AOK Bayern founding kubus IT	

Client / School	Start	End	Project / Product	Description	Skills involved
Amadeus Data Processing GmbH	2007		IT Deployment Process Automation	identify potential for automating SW Deployment in complex datacenter operations (50+ tasks in 10+ teams for every single deployment)	ServiceManagement, SwEngineering
				prototyping implementations to orchestrate many linked tasks and gradually automate simple tasks based on jBPM and ALBPM workflow engines with interfaces to internal ticket system	
AOK Sachsen	2007		Requirement Specification for ITSM Tool	analysing tool requirements based on process workflow models; documenting generic and specific requirements for a tool or tool suite.	ConfigManagement, ServiceManagement
				Boran contributes as Process Consultant and Requirements Engineer	
Hochschule Neu-Ulm	2007	→ 2008	ITIL Lectures	teaching Service Management practices, based on ITIL and ISO 20.000, as part of an MBA study 'Strategisches Informationsmanagement'	ServiceManagement
				Boran serves as Lecturer	
Lufthansa Systems AG	2006		RUP & ITIL	develop and conduct custom integrated training course	ServiceManagement
				"Rational Unified Process (RUP) and ITIL Application Management"	
				including ITIL Foundation certification	
mITSM GmbH	2005	→ 2007	BPMspace	designing and implementing a custom toolsuite for process modelling and configuration management in a joint venture between mITSM GmbH and Continental Software GmbH;	ConfigManagement, EnterpriseArchitecture, JavaEE
				used for prototyping in ITSM consulting projects as well as inhouse tool for ERP, CRM and ITSM	
				Boran contributes as Product Owner	
BMW Bank	2004		Map IT	IT Governance / CMDB	EnterpriseArchitecture,
GmbH				Solution for modelling Business Processes (BP) and supporting IT Assets (application systems, databases, infrastructure) of BMW Financial Services worldwide within ARIS;	Visualization, ARIS
				developing scripts for queries, automated import from external data sources and automated analyses: Application Map (Bebauungsplan), Fault Tree / CFIA for Business Continuity Management (BCM);	
				Writing process manuals and training material; Conducting train-the-trainer sessions for Configuration Analysts who rolled out the solution to BMW FS subsidiaries worldwide.	
				nominated for the Process Excellence Award by IDS Scheer	
				Boran contributes as Solution Architect	
Storz Medical AG	2002	→ 2006	National Lithotrack-J	migrating Lithotrack from 'PC' to 'Pocket-PC' hardware platform, and from C++ based CDK to Java based 3D toolkit to enable a much leaner form factor	SwEngineering, Visualization, Java3D
DaimlerChrysler Bank	2001	→ 2003	eFinanceFactory	developing business logic and web applications for calculating financial products (lease and loan);	SwEngineering, JavaEE
				implementation based on Java Enterprise Edition (J2EE) and Gillardon's FinanceCore	
				Boran manages project on supplier's side and contributes as IT Architect	
Continental	2001		Found in	3D Viewer for Knowledge Graphs	SwEngineering,
Software GmbH			Space	creating shapes for 'shapeless' data	Visualization, Java3D
				various applications in data mining, data warehousing, reporting and visualizing; works best for datasets that quickly change in structure or size, such as Configuration Items in an active Service Provider organization -> frequently used in CMDB	

Client / School	Start I	Project / End Product	Description	Skills involved
			workshops	
			see https://youtu.be/bQgxX6pwGWY	
BMW Bank	1999 → 2	006 UIS	Universal Internet Services	SwEngineering, JavaE
GmbH			middleware services for clusters of Microsoft Internet Application Servers	
			analysing requirements of web applications which execute on a clustered farm of IIS servers;	
			designing a solution for centralised middleware services to manage session state and serve content which is 'localized' in different languages but also for different geographical regions and for different brands (BMW, Rover, Mini)	
			calculating all financial services (lease, loan) based on Gillardon's FinanceCore component	
			implementing all services in Java (2) Enterprise Edition (EJB) with COM proxies	
			Boran manages project on supplier's side and contributes as solution architect	
BMW Bank GmbH	1997 → 1	999 IT Project Manager	delivering projects for middleware and web applications	ServiceManagement, SwEngineering
			analysing and documenting requirements; selecting and leading partners; reviewing detailed software design; managing test cases and product quality	
			Boran manages projects on customer's side	
Storz Medical AG	1997 → 2	001 📦 Lithotrack	developing a 3D navigation system to visualize and guide non-invasive medical surgery;	SwEngineering, Visualization, Cpp, CD
			certified for clinical use by FDA (US Food and Drug Administration) and LGA (German Landesgewerbeanstalt)	
			Boran manages project on supplier's side and contributes as Solution Architect	
Völkl	1996	Cybertennis	immersive VR development	SwEngineering,
			designing an immersive tennis court featuring a real tennis racket with force feedback plus a 3D-tracked head-mounted display (HMD) as one part of the UI, and a virtual opponent in a 3D scene which is rendered in real-time and viewed in the HMD.	Visualization, Cpp, CD
			Boran serves as Solution Architect and Software Developer	
ArsEdition	1995	🜕 Magic Motior	CD-Rom Content and Software production	SwEngineering,
			inventing animated stereovision (1st in history) based on the algorithm for "Magic Eye" still images, we create suitable 3D models in 3D Studio (3DS), implement a post-processing filter for 3DS, render "Magic Motion" videos, and implemented a custom UI for viewing such videos	Visualization, Cpp, _3DS
			published under ISBN 9783760711461	
			Boran serves as Solution Architect and Software Developer	
Logitech	1993 → 1	994 Nagellan suite for AutoCAD	working with Logitech (USA) to create a toolset for intuitive designing and viewing of 3D models within the AutoCAD software application	Cpp, AutoCAD
			Boran serves as 3D Consultant + Solution Architect	





▼ How to read this CV Diagram

Like street maps, a CV diagram can be **large**. That's why it works best with a larger screen (pc / laptop). The diagram may tell a story of *epic* dimension, so it takes some time to read.

All **Lines** in this diagram represent a section of the life of an **entity** (person, company, project), as a chain of **events** over **time**. We could call each entity's timeline its *biography* or *story*. Similar to a novel, a Timeline diagram may contain a single storyline or it may contain several related stories.

This particular diagram's central story is Boran's curriculum vitae (CV) with an emphasis on 'professional' events

Time flows from bottom to top. On the diagram's left edge there is a rough indicator of calendar time. Not all events in the diagram are precisely aligned with a calendar date, and the time axis is certainly not proportional.

An entity's timeline typically begins with the *entity's name* and ends in a dotted line with an *ending arrow*. People's timelines always begin with the name in a rounded box. Other entities may carry a type icon in front of their name (like •• for the country of Denmark or ^• for a sailing vessel).

A CV diagram shows 4 different types of information:

- People
- Client Organizations and Schools (with an office building icon in front)
- Skills (be it in methods or products, may have specific icons like \(\strick \), \(\subseteq \)... in front of them)
- Projects

People and **Organizations** (clients, schools) are shown as dashed timelines, with **Events** along their way.

Skills are shown as dotted timelines (because they can be dormant between events of activiation / use).

Projects are presented as a textbox (description) near the start date, and a solid dark-grey line leading to a finish-flag ⋈, near the end date. If the project was relatively short (a month or less) then it may have no separate end date. It will only show up with its descriptive text box.

Project descriptions can be shortened to the project title with the " summary only" checkbox. This is useful to get an overview in complex CVs.

Entity timelines are assigned random colors. Each timeline is interactive: clicking on it will highlight the whole timeline and each event on its path.

Events

An event is always part of at least one Timeline. It may intersect several Timelines. This happens when people meet people, people join organizations (perhaps temporarily), when people or organizations initiate or terminate a project, when

people apply skills (because projects require skills).

An event may happen at a specific or unspecified time. If the the event has a specific date, then this date will be part of the vertical timescale (right-hand side of the diagram). Clicking an event will also display its date. Vice versa: clicking a date in the timescale will display all events that occur on this date.

Underlined events show a "tooltip" with more explanation when hovering with your mouse (not available on smartphones or other touch devices without a mouse).

Interaction

Timeline diagrams are **interactive** (unless you are looking at a PDF version, which is mostly static). You can hover with your mouse cursor (on a pc) over any *entity name*, *ending arrow*, *connecting lines* or some *events* (no mouse-click needed). Hovering will highlight exactly this one entity's timeline. The console box (typically in the diagram's lower left corner, or detached) will show the entity's name.

In addition, you can click on the active elements to make the highlight more permanent. This way, you can click on more than one entity and explore those events which are shared by these entities.

Hovering is not available on touch devices (lacking a pointing device such as a mouse), but you can always click (brief touch) on those devices.

Another form of interaction is to reduce or extend the CV diagram by selecting less or more (skills / products / organizations) in the *Show Entities (lines)* section. Chances are that you have received a link (or PDF) which already contained an initial selection of entities. From there, you can further customize the CV to show more or less details (except in PDF). Some potentially interesting presets are listed on top of the diagram, in the sections *visual styles* and *skill-based profiles*.

Generative

Timeline diagrams are automatically generated (in this case by KTS). This is needed for interactive features. Generating the diagram from structured data simplifies editing and extending large diagrams.