

Boran Gögetap, flavour: ConfigManagement

customized curriculum vitae

see data-driven, interactive version at <https://bogo.observablehq.cloud/1/cv> for more details

1. Content Filter

selected CV elements:

School EXIN Axelos

Skill ConfigManagement

Client Afl BIT bitvoodoo kubus mITSM AOKS LHMS DZB SymGmbH Wissenswandler



boran@goegetap.name

🇬🇧 English: fluent, professional

🇩🇪 German: native

🇫🇷 French, Italian, Spanish: basic

Sailor, Alpinist, Pilot 🎓

Knowledge Manager,
Product Owner,
Scrum Master,
ITIL V3 Expert 🎓




born 1969 (age 55)

2. Tabular View

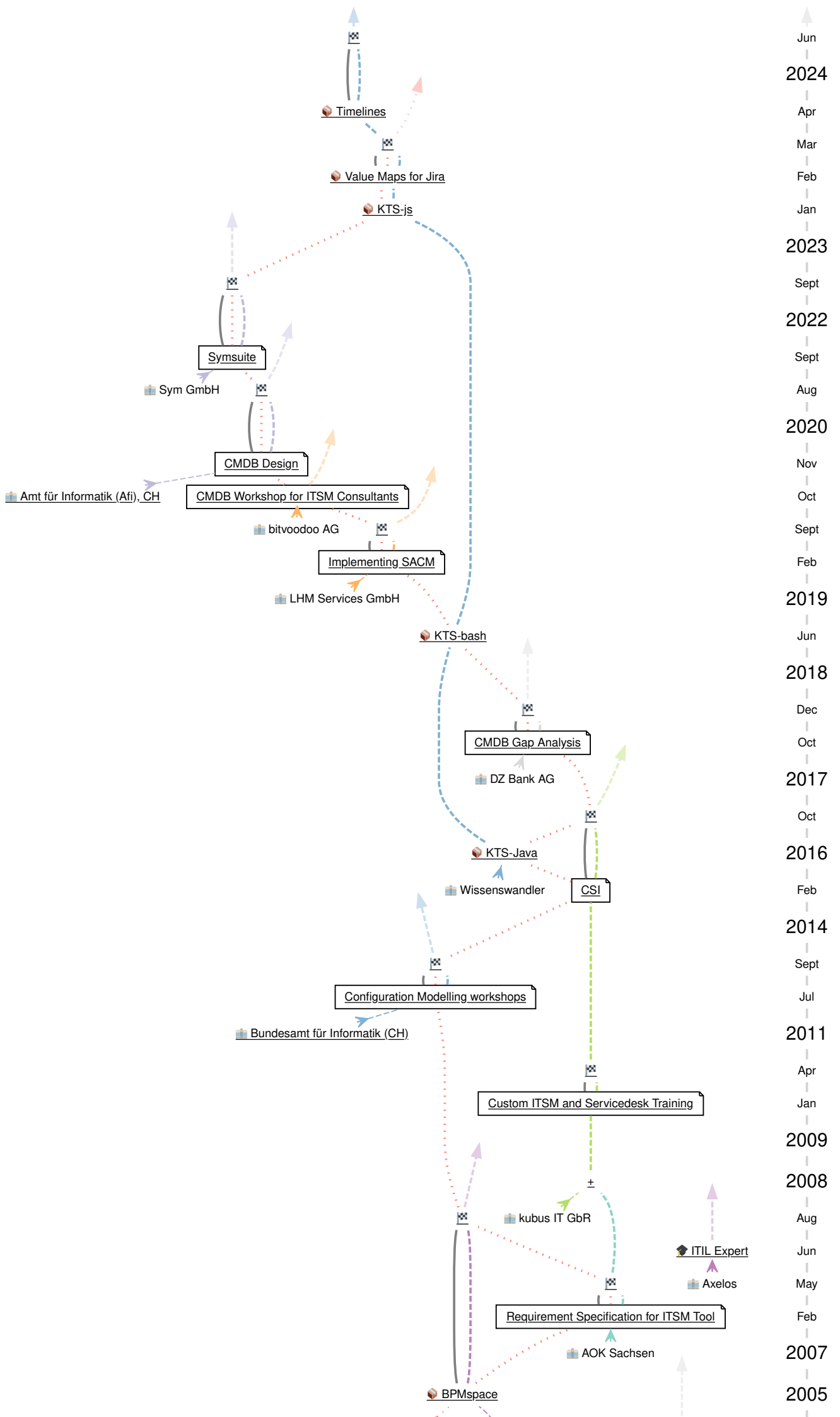
Client / School	Start	End	Project / Product	Description	Skills involved
Wissenswandler	2023	→ 2024	📅 Timelines	developing an Ontology, markdown syntax and visual language to map shared events between entities along large timespans software implementation is based on KTS-js useful for long-term storytelling, such as in diaries, biographies or CVs see https://observablehq.com/collection/@bogo/kts-timeline-demos	KnowledgeManagement, SwEngineering, Visualization, Javascript, KTS, Graphviz, ObservableHQ
Wissenswandler	2023		📊 Value Maps for Jira	product development to integrate KTS Value Maps seamlessly into Atlassian's Jira user interface via AddOn software implementation is based on KTS-js see https://observablehq.com/collection/@bogo/kts-value-maps-demos	ConfigManagement, KnowledgeManagement, EnterpriseArchitecture, SwEngineering, Visualization, Javascript, KTS, Graphviz, Jira
Wissenswandler	2023		📄 KTS-js	migrating jq + shell scripts to Javascript for hosting in node-js backends as well as pure browser-based rendering and for rapid prototyping on ObservableHQ software implementation uses a Javascript cross-compilation of Graphviz for rendering see https://www.npmjs.com/search?q=%40kxfm / https://github.com/	ConfigManagement, KnowledgeManagement, SwEngineering, Visualization, Javascript, KTS, Graphviz, Jira, ObservableHQ

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				wissenswandler/kts-js	
				Boran continues serving as Product Owner, Architect and Developer	
Sym GmbH	2020 → 2022		Symsuite	<p>creating an integrated platform to support the most vital business processes for any small or medium sized enterprise (SME)</p> <p>based on a multi-tenant Knowledge Graph;</p> <p>involves Enterprise Architecture, Process Design, IT Architecture and related implementations;</p> <p>using Jira as CMDB and agile process management tool, with KTS-bash as backend for automatic visualization, ad-hoc queries and complex government tasks such as validating strictly role-based authentication;</p> <p>Boran contributes Knowledge Management expertise and graph-related software implementation</p>	ConfigManagement, KnowledgeManagement, EnterpriseArchitecture, ServiceManagement, KTS, Jira
Amt für Informatik (Afi), CH	2019 → 2020		CMDB Design	planning and prototyping a CMDB as Knowledge Base for IT Services that are served in a multi-tenant and multi-client fashion	ConfigManagement
bitvoodoo AG	2019		CMDB Workshop for ITSM Consultants	<p>bitvoodoo specialize in consulting and support for Jira and Confluence installations. To complete their portfolio, we look into Jira as a CMDB.</p> <p>Boran contributes as Configuration Management expert</p>	ConfigManagement
LHM Services GmbH	2019		Implementing SACM	<p>LHM-S introduces a new process and a new tool in Service Asset & Configuration Management (SACM) for their highly distributed services.</p> <p>Project tasks in this phase include the process description, a draft for the new CMDB model and the analysis of specific requirements for the new CMDB and process tool.</p> <p>LHM Services is an internal IT Service Provider for the City of Munich.</p> <p>Boran contributes as Configuration Management and Process Management expert</p>	ConfigManagement
Wissenswandler	2018		 KTS-bash	<p>migrating KTS from Java / RDF / XSLT to jq programs and shell scripts for widest possible options for hosting a server and CLI / terminal / headless environment, such as CD pipelines, busybox or Termux</p> <p>uses Graphviz for rendering</p> <p>Jira is one of the supported systems for data entry and storage</p> <p>Boran continues serving as Product Owner, Architect and Developer</p>	ConfigManagement, KnowledgeManagement, SwEngineering, Visualization, KTS, Graphviz, Jira

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DZ Bank AG	2017		CMDB Gap Analysis	<p>subproject of a major ITSM relaunch</p> <p>analyzing the current CMDB model and the Configuration Management process for gaps and potential solutions;</p> <p>ServiceNow used as CMDB and process tool;</p> <p>Boran contributes as Configuration Management expert</p>	ConfigManagement, ServiceNow
Wissenswandler	2016		 KTS-Java	<p>software product development using: OWL/RDF for persistence; SPARQL for complex queries that implement methods like FMEA and BIA; massive XSLT to transform query results into presentation objects; and Servlets for rendering the UI.</p> <p>OWL ontology drives UI to offer creation of required subjects / edges, and supports powerful graph transformations (mostly to reduce graph complexity)</p> <p>software implementation uses OpenRDF Sesame (RDF4J) as graph database and Graphviz (DOT language) for rendering</p> <p>Boran contributes as Solution Architect and Developer.</p>	ConfigManagement, KnowledgeManagement, SwEngineering, Visualization, JavaEE, KTS, Graphviz
kubus IT GbR	2014 → 2016		CSI	<p>Configuration Management subproject of CSI (= Configuration-Management, Service-Level-Management and Servicedesk)</p> <p>analyzing service models between Business Processes and supporting IT Infrastructure;</p> <p>designing data model for federated CMDB between IBM Maximo and various data providers such as VM-Ware, HP-SIM, Enteo, Stablenet...</p> <p>designing standard IT Architectures and blueprints;</p> <p>developing Conviz (based on KTS) to visualize complex configuration models automatically;</p> <p>reviewing ITSM processes according to COBIT framework;</p> <p>Boran contributes as Configuration Management expert</p>	ConfigManagement, Visualization, KTS
Bundesamt für Informatik (CH)	2011		Configuration Modelling workshops	<p>delivering workshops and conceptional review for providing key skills in analyzing and modelling a Configuration Management System (CMS) / CMDB;</p> <p>accessing various data sources to collect business objects / Configuration Items (CIs): BMC (Atrium, Patrol, Remedy), AixpertSoft (AixBOMS), SAP, Microsoft (Excel);</p> <p>re-engineering a cross-departmental service model; defining information ownership and maintenance concept;</p>	Coaching, ConfigManagement

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				"Bundesamt für Informatik und Telekommunikation" is a shared IT service unit for the Swiss federal government. Boran contributes as Consultant, Trainer / Coach	
kubus IT GbR	2009		Custom ITSM and Servicedesk Training	creating training concept to deliver knowledge about custom ITSM process implementation and underlying tool support to 650 staff members; conduct pilot trainings; train additional trainers Boran contributes as Author, Trainer / Coach	ServiceManagement
kubus IT GbR,AOK PLUS,AOK Sachsen,AOK Thüringen	2008	+		AOK Sachsen and AOK Thüringen merging into AOK PLUS and together with AOK Bayern founding kubus IT	
Axelos	2007		 ITIL Expert	ITIL (v3) Expert certificate issued by Axelos, UK	ServiceManagement
AOK Sachsen	2007		Requirement Specification for ITSM Tool	analysing tool requirements based on process workflow models; documenting generic and specific requirements for a tool or tool suite. Boran contributes as Process Consultant and Requirements Engineer	ConfigManagement, ServiceManagement
mITSM GmbH	2005 → 2007		 BPMspace	designing and implementing a custom toolsuite for process modelling and configuration management in a joint venture between mITSM GmbH and Continental Software GmbH; used for prototyping in ITSM consulting projects as well as inhouse tool for ERP, CRM and ITSM Boran contributes as Product Owner	ConfigManagement, EnterpriseArchitecture, JavaEE
EXIN	2003		 ITIL Service Manager	ITIL (v2) Service Manager certificate issued by EXIN, NL	ServiceManagement

3. Diagram View



Appendix

▼ How to read this CV Diagram

Like street maps, a CV diagram can be **large**. That's why it works best with a larger screen (pc / laptop). The diagram may tell a story of *epic* dimension, so it takes some time to read.

All **Lines** in this diagram represent a section of the life of an **entity** (person, company, project), as a chain of **events** over **time**. We could call each entity's timeline its *biography* or *story*. Similar to a novel, a Timeline diagram may contain a single storyline or it may contain several related stories.

This particular diagram's central story is Boran's curriculum vitae (CV) with an emphasis on 'professional' events

Time flows from bottom to top. On the diagram's left edge there is a rough indicator of calendar time. Not all events in the diagram are precisely aligned with a calendar date, and the time axis is certainly not proportional.

An entity's timeline typically begins with the **entity's name** and ends in a dotted line with an **ending arrow**. People's timelines always begin with the name in a rounded box. Other entities may carry a type icon in front of their name (like 🇩🇰 for the country of Denmark or 🚢 for a sailing vessel).

A CV diagram shows 4 different types of information:

- People
- Client Organizations and Schools (with an office building icon 🏢 in front)
- Skills (be it in methods or products, may have specific icons like 🛠️, 🍷 ... in front of them)
- Projects

People and **Organizations** (clients, schools) are shown as dashed timelines, with **Events** along their way.

Skills are shown as dotted timelines (because they can be dormant between events of activation / use).

Projects are presented as a textbox (description) near the start date, and a solid dark-grey line leading to a finish-flag 🏁, near the end date. If the project was relatively short (a month or less) then it may have no separate end date. It will only show up with its descriptive text box.

Project descriptions can be shortened to the project title with the "☑ summary only" checkbox. This is useful to get an overview in complex CVs.

Entity timelines are assigned random colors. Each timeline is interactive: clicking on it will highlight the whole timeline and each event on its path.

Events

An event is always part of at least one Timeline. It may intersect several Timelines. This happens when people meet people, people join organizations (perhaps temporarily), when people or organizations initiate or terminate a project, when people apply skills (because projects require skills).

An event may happen at a specific or unspecified time. If the event has a specific date, then this date will be part of the vertical timescale (right-hand side of the diagram). Clicking an event will also display its date. Vice versa: clicking a date in the timescale will display all events that occur on this date.

Underlined events show a "tooltip" with more explanation when hovering with your mouse (*not available on smartphones or other touch devices without a mouse*).

Interaction

Timeline diagrams are **interactive** (unless you are looking at a PDF version, which is mostly static). You can hover with your mouse cursor (on a pc) over any ***entity name***, ***ending arrow***, ***connecting lines*** or some ***events*** (no mouse-click needed). Hovering will highlight exactly this one entity's timeline. The console box (typically in the diagram's lower left corner, or detached) will show the entity's name.

In addition, you can click on the active elements to make the highlight more permanent. This way, you can click on more than one entity and explore those events which are shared by these entities.

Hovering is not available on touch devices (lacking a pointing device such as a mouse), but you can always click (brief touch) on those devices.

Another form of interaction is to reduce or extend the CV diagram by selecting less or more (skills / products / organizations) in the ***Show Entities (lines)*** section. Chances are that you have received a link (or PDF) which already contained an initial selection of entities. From there, you can further customize the CV to show more or less details (except in PDF). Some potentially interesting presets are listed on top of the diagram, in the sections ***visual styles*** and ***skill-based profiles***.

Generative

Timeline diagrams are automatically generated (in this case by KTS). This is needed for interactive features. Generating the diagram from structured data simplifies editing and extending large diagrams.