

GUEST/CLIENT-SYSTEM REQS

UC Name	<i>Client Account Creation</i>
Summary	<i>Involves the process of creating a client account in the hotel system, allowing clients to manage their reservation and credentials.</i>
Dependency	<i>None</i>
Actors	<i>Primary Actor: Client</i>
Preconditions	<i>Client must agree to the terms and conditions.</i>
Description of the Main Sequence	<ul style="list-style-type: none">● <i>Step 1: Client enters sign up page.</i>● <i>Step 2: Client selects "Create new account".</i>● <i>Step 3: Client enters their personal details.</i>● <i>Step 4: The system validates the entered information.</i>● <i>Step 5: After information validation system proceeds to create client account.</i>● <i>Step 6: The system sends to the client a confirmation email with their account details.</i>
Description of the Alternative Sequence	<ul style="list-style-type: none">● <i>Step 1: The entered email is associated with an existing account</i>● <i>Step 2: The system redirects the client to log in or reset the password</i>
Nonfunctional requirements	<i>The system should prevent unauthorized access to accounts information, by encrypting their information.</i>
Postconditions	<i>The guest's account is successfully created, allowing the guests to log in and manage their reservations and information.</i>

UC Name	<i>Check Availability</i>
Summary	<i>Client checks the availability of rooms for specific dates in the hotel system.</i>
Dependency	<i>None.</i>
Actors	<i>Primary Actor: Client</i>
Preconditions	<i>None.</i>
Description of the Main Sequence	<ul style="list-style-type: none"> • <i>Step 1: Client accesses the room availability check feature in the system</i> • <i>Step 2: Client selects the desired dates for their stay.</i> • <i>Step 3: The system checks the database for available rooms for the selected dates</i> • <i>Step4: The system displays the available rooms to the client</i>
Description of the Alternative Sequence	<ul style="list-style-type: none"> • <i>Step 1: There are no rooms available for the selected dates.</i> • <i>Step 2: The system notifies the client that no rooms are available and may provide alternative dates</i>
Nonfunctional requirements	<i>The system must reflect real-time room viability to prevent overbooking.</i>
Postconditions	<i>The client views the viability of rooms.</i>

UC Name	<i>Reservation Access</i>
Summary	<i>Involves guests accessing their reservation detail, including check-in/check-out dates, rate and room type.</i>
Dependency	<i>Client Account Creation</i>
Actors	<i>Primary Actor: Client</i>

Preconditions	<ul style="list-style-type: none"> • <i>Client must have an active account in the system.</i> • <i>Client must be logged into their account.</i>
Description of the Main Sequence	<ul style="list-style-type: none"> • <i>Step 1: The client log in the system using their credentials.</i> • <i>Step 2: The client navigates to the reservation section of the account</i> • <i>Step 3: The system provides the guest with their reservation details.</i>
Description of the Alternative Sequence	<ul style="list-style-type: none"> • <i>Step 1: The client has no existing reservation.</i> • <i>Step 2: System displays a message showing that there were no reservations found.</i>
Nonfunctional requirements	<i>System should efficiently retrieve and display reservation details.</i>
Postconditions	<i>The client successfully accesses their reservation details.</i>

UC Name	<i>Modification of Reservation</i>
Summary	<i>Clients modify their existing reservation within the system.</i>
Dependency	<i>Reservation Access</i>
Actors	<i>Primary Actor: Client</i>
Preconditions	<i>The client must be logged into their account</i> <i>The client must have accessed their reservation details.</i>
Description of the Main Sequence	<ul style="list-style-type: none"> • <i>Step 1: The client accesses their reservation details through their account.</i> • <i>Step 2: The client selects the option to modify their reservation</i> • <i>Step 3: The system provides modification options, like changing dates, room types etc.</i> • <i>Step 4: The client selects the desired option.</i>

	<ul style="list-style-type: none"> • <i>Step 5: The system checks for viability</i> • <i>Step 6: The system updates the reservation.</i> • <i>Step 7: The client receives a confirmation of the modified reservation.</i>
Description of the Alternative Sequence	<ul style="list-style-type: none"> • <i>Step 1: The requested modification is not available.</i> • <i>Step 2: The system notifies the client and provides additional options.</i>
Nonfunctional requirements	<i>The system should immediately update the reservation to prevent overbooking.</i>
Postconditions	<i>The client reservation is successfully modified and updated details are reflected in the system.</i>

UC Name	<i>Special Request Submission</i>
Summary	<i>The client submits special requests related to their reservation, such as room preferences or addition amenities.</i>
Dependency	<i>Reservation Access</i>
Actors	<i>Primary Actor: Client</i>
Preconditions	<i>The client must have logged in into their accounts</i>
Description of the Main Sequence	<ul style="list-style-type: none"> • <i>Step 1: The client accesses their reservation details through their account.</i> • <i>Step 2: The client selects the option to submit special requests.</i> • <i>Step 3: The client enters the details of their special requests.</i> • <i>Step 4: The system records the special requests associated with the reservation.</i> • <i>Step 5: The system provides the client with a confirmation of submission</i>
Description of the Alternative	<ul style="list-style-type: none"> • <i>Step 1: The clients decide not to submit any requests.</i>

Sequence	
Nonfunctional requirements	<i>Special requests submitted by clients must be handled securely to maintain privacy</i>
Postconditions	<i>Special requests submitted by the client are successfully recorded.</i>

UC Name	<i>Feedback Submission</i>
Summary	<i>Client provides feedback on their stay.</i>
Dependency	<i>This optional section describes whether the UC depends on other UCs.</i>
Actors	<i>Primary Actor: Client</i>
Preconditions	<i>The client must have completed their stay and have an active reservation history in the system. The client must be logged in their account</i>
Description of the Main Sequence	<ul style="list-style-type: none"> • <i>Step 1: The client accesses their reservation history through their account.</i> • <i>Step 2: The client selects the reservation for which they want to provide feedback.</i> • <i>Step 3: The client enters their feedback regarding their stay.</i> • <i>Step 4: The system records the feedback provided by the client.</i>
Description of the Alternative Sequence	<ul style="list-style-type: none"> • <i>Step 1: The client decides not to provide feedback</i>
Nonfunctional requirements	<i>Analysis: The system should store feedback data for analysis.</i>
Postconditions	<i>Feedback provided by the guest is successfully recorded and stored in the system for analysis.</i>

UC Name	<i>Cancellation of Reservation</i>
Summary	<i>Involves client cancelling their existing reservation</i>
Dependency	<i>Reservation Access</i>
Actors	<i>Primary Actor: Client</i>
Preconditions	<i>The client must be logged into their account.</i>
Description of the Main Sequence	<ul style="list-style-type: none"> • <i>Step 1: The client accesses their reservation details through their account.</i> • <i>Step 2: The client selects the option to cancel the reservation.</i> • <i>Step 3: The system checks the cancellation request if it is against the policy time constraints.</i> • <i>Step 4: If the cancellation requests is within policy time constraints, the system cancels the reservation.</i>
Description of the Alternative Sequence	<ul style="list-style-type: none"> • <i>Step 1: If the cancellation requests is outside the policy time constraints.</i> • <i>Step 2: The system notifies the client that the reservation cannot be canceled.</i>
Nonfunctional requirements	<i>The system must enforce policy time constraints. The system should notify clients of the outcome of their cancellation request.</i>
Postconditions	<i>The client's reservation is successfully canceled within the policy time constraints, and the room becomes available for booking</i>

UC Name	<i>Update Reservation Calendar</i>
Summary	<i>Involves automatically updating the reservation calendar to reflect changes.</i>

Dependency	<i>None</i>
Actors	<i>Nonfunctional Client</i>
Preconditions	<i>The administrator and manager must have access to the system configuration settings. All data should be stored in a database</i>
Description of the Main Sequence	<ul style="list-style-type: none"> • <i>Step 1: The administrator configures the system to automate reservation calendar updates.</i> • <i>Step 2: When a reservation is made by the front desk, the system automatically updates the reservation calendar.</i> • <i>Step 3: When a reservation is created/modified/cancelled, the system automatically reflects the changes in the database.</i>
Description of the Alternative Sequence	<i>If there is a failure in updating the reservation calendar, the system generates an error notification. The administrator should intervene to resolve the issue.</i>
Nonfunctional requirements	<i>Reliability: The system must reliably update the reservation calendar to ensure accurate representation of bookings and room statuses. Real-time Updates:</i>
Postconditions	<i>The reservation calendar is accurately updated to reflect new bookings, cancellations, modifications.</i>