



### **Setting up your Qnect (Setting up your VIP Access's Token)**

The VIP Soft token works the same way as your ibanking OTP and is required in compliance with MAS Regulation. You can download the VIP token on your mobile devices or desktop.

Thereafter, please inform us the Credential ID & we will register it with your Qnect account.



Option A) To download VIP Access for Android Products, please visit the Play Store and search for VIP Access.

Option B) To download VIP Access for Apple Products, please visit the App Store and search for VIP Access.

Option C) To download VIP Access for desktop/laptop, please access  
<https://idprotect.vip.symantec.com/desktop/download.v>

### **Logging into Qnect**

- Your Qnect user ID is your email address
- We have just send over the reset password email to your separately
- You may access QNect with this URL: <http://www.intermediary.qbe.asia/Insurance.html>

**[Below are some FAQs that maybe useful for you.](#)**

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#### **What is QNect?**

--- Qnect is QBE's new e-Business platform, capable of issuing quotations, policies & endorsements immediately

--- Available on all devices (Phone, tablet, laptop, desktop)

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#### **What is QBIS?**

--- QBIS is one of our products on Qnect for SME clients (turnover <\$25million and <200 employees)

--- QBIS cover 10 popular cover sections on stand-alone or package (All Risks, BI, Liability, Money, FG, Misc, Machinery breakdown, WICA, GPA, InlandTransit)

--- High commission of 25% for all instead of 15% and 10% (for WICA)

--- Capable of issuing QBIS quotations, policies & endorsements immediately

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#### **What is Qnect office & retail package?**

--- This is the Qnect's version of our current office and retail packages

- Competitive premium of \$250+GST (office standard package) and \$310+GST (retail standard package)
  - Covers office or retailers with turnover <\$3million
  - 2 options available: Standard or Superior plan (office & retail)
  - If you wish to customize these plans, select the option to tailor-make plan.
  - Same commission as QBI, 25%
  - Capable of issuing package quotations, policies & endorsements immediately
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### **What is Qnect eTravel?**

- This is the Qnect's version of our current Travelon Single Trip individual & family plans
  - Same premium as our current Travelon Single Trip individual & family plans
  - Higher commission of 40% instead of 20%
  - Capable of issuing eTravel policies immediately with online credit card payment function
  - Capable of issuing same-day departure date travel policy
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### **FAQ Guide**

#### **The Qnect "How To Guide" is all the help you need!**

Once you have successfully logged in, you may wish to read through our training materials to help you familiarize with the Qnect Platform.

Please select "Tools" > "Training Materials" to view these materials. You would be able to find out more about our QBE TRAVELON Cover and also, view our demonstration video in our Video Gallery.

