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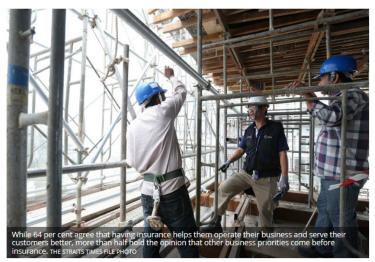
Small & Medium Enterprises (SME)

Lack of risk protection for SMEs in Singapore

SMEs continue to miss the value of insurance for the cost

① Tuesday, January 17, 2017 - 05:50

KARL HAMANN



IT IS common knowledge that Singapore's small and medium-sized enterprises (SMEs) are an integral part of the economy, accounting for nearly half of the country's gross domestic product.

But with that comes the need for SMEs to be well protected against any issues that



Protecting SMEs against risk



Mar 01, 2016







SMALL and medium-sized enterprises (SMEs) make up 99 per cent of all businesses in Singapore, employ 70 per cent of the country's total workforce and contribute to nearly half of its Gross Domestic Product. These numbers highlight the integral role that SMEs combine to play in Singapore's economy, but also emphasise the need for them to remain robust and insulated against risk.

Yet, despite their fundamental importance to the national business context, it seems that many SMEs here remain dangerously underprepared for dealing with common business problems - risks which, if continuously ignored or underestimated, threaten their very survival.

Flooding at F&B Outlets

Choked drain at work site caused Christmas Eve floods at

Upper Thomson Rd



Ice cream shop Udders was one of the shops that flooded along Upper Thomson Road on Dec 24, 2016. PHOTO: TNP READER

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Audrey Tan

SINGAPORE - The rain literally put a dampener on the festive mood at the eateries along Upper Thomson Road on Christmas Eve, when soaked diners had to wade through knee high waters after rain water entered the eateries in torrents.

Investigations by national water agency PUB have shown that a choked drain within a nearby construction site for an upcoming MRT station was the cause, PUB and Land Transport

3. CHRISTMAS EVE FLASH FLOODS AT PAYA LEBAR, UPPER THOMSON AND TEMBELING AREAS



The Roti Prata House was one of the shops along Upper Thomson Road that was affected. PHOTO COURTESY OF RIDZWAN SYED

It was a wet Christmas Eve for many as heavy rain caused flash floods in central Singapore.

At Paya Lebar on Dec 24 last year, water gathered to a depth of 350mm, with the flood covering 500m, according to PUB's website.

At Upper Thomson Road near Thomson Plaza, about eight businesses were affected by the 300mm flood, with The Roti Prata House losing about \$15,000 from damaged ingredients and equipment.

PUB on Jan 18 said it would take action against a contractor behind a blocked drain that caused flooding at Upper Thomson.

Flash floods in the Tembeling area reached depths of 150mm.



CHUBB Select+

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Product Offering

What is Select+?

Select+ is a Multi-line Business Package catered to fit the business needs of today's SME Industry

Product Offering

- Property All Risks
- Money
- Fidelity Guarantee
- Liability
- WICA
- Goods in Transit
- All Risks for Portable Equipment
- Machinery Breakdown
- Group Personal Accident (GPA)
- Business Interruption



Property All Risks

- Definition: First-Party Damage to Insured's Property
- Selling points:
- 1. Daily Cash: \$250 per day, up to 120 days
- 2. Plate Glass: \$10,000
- 3. Deterioration of Stock: \$10,000
- 4. Lost of Rent: \$30,000 for a 3 month Indemnity Period
- 5. Full theft: 10% of sum insured, up to \$100,000
- 6. Burglary: Full Coverage

Other Extensions: Capital Additions, Demonstration & Exhibition, Fire Extinguishing Expenses and many more



Property All Risks (Including Burglary and glass)

- Additional coverage (different from others):
- Fidelity Guarantee: \$5,000 each occurrence and in the aggregate
- Money: \$10,000 for Money in Premises and in Transit

Extensions/Covers are provided as a standard on Select+

However, we are happy to increase coverage to meet the Insured's needs if it is required



Public Liability

- Selling points:
- 1. Coverage Territory: Anywhere in Singapore
- 2. No contract value limitation
- 3. Coverage can be broadened to include Product Liability
- 4. Treatment Risk Liability extension
- 5. Food Poisoning extension

Other highlights:

- 1. For Education Centres, students are considered as third parties to our contract. Coverage is provided up to the full limit for these students
- 2. Innkeepers Liability



Workers Injury Compensation

- Key Benefits Include:
 - Medical Expenses: \$150,000 per accident per employee
 - Outpatient Leave Wages: 30 days
 - Hospitalization Leave Wages: 120 days
- Extensions
 - Traditional Chinese Medicine (TCM)
 - Travelling to/from work (can be extended to include Two Wheelers subject to further underwriting review)
 - Vocational Training
 - Social/Recreational Activities



Other covers on request

- Goods in Transit within Singapore: \$10,000 onwards
- Specified All Risks for Portable Items: Can be extended to Worldwide Coverage
- Machinery Breakdown
- **Group Personal Accident**: For un-named Employees from S\$10,000 onwards
- Business Interruption



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Preferred Industries

7 Target Nature of Business

Education

Food & Beverage

Health & Beauty & Spa

Hospitality & Hotel Businesses Medical & Dental Centres

Office & Services Businesses

Retailers



7 Target Nature of Business

Food & Education Beverage Pre-school Restaurants and education centre cafes Dining places and **Tuition Centres**

Children's enrichment classes

Music, Dance and Ballet Schools

Commercial

Schools

Art or Fashion schools and more

Health and **Beauty** and Spa

Spas and foot

reflexology clinics

Weight loss and

slimming centres

Manicure and

pedicure parlours

Makeover

services and more

Beauty and hair salons

takeaway shops

Food courts and food court stalls

Coffee or ice cream shops

Mobile food trucks or pop-up eateries

Catering services and canteen operations and more

Medical and Dental Centres

Psychiatry and general practice medical clinics

Chiropractic and acupuncture services

Specialist medical clinics

Aesthetics and cosmetics services

Dental services and more

Office and Services **Businesses**

Management and recruitment consultants

Accountants and IT consultants

> Software designers

Architects and engineers

Estate and lettings agencies

Financial advisers

Insurance brokers and agents

Health and safely consultants

> Marketing and event agencies and more

Retailers

Supermarkets

Pharmacies

Electronics

Cosmetics

Fashion and textiles

Liquor

Toys and games

Furniture and more

Hospitality and Hotel **Businesses**

Fitness centres

Gymnasiums

Hotels

Hostels

Motels and more



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How to get a quote?

Underwriting Contact

Ng Chee Meng

Senior Underwriter, SME

E: cheemeng.ng@chubb.com

O: +65 6494 1659

Brian Tian

Assistant Underwriter, SME

E: btian@chubb.com

O: +65 6510 7364



What makes an SME application?

Select+ is designed to be easy and simple. For risks within the 7 target industries, we are able to underwrite and quote with basic information provided

Information Required for an application

- Proposal Form
- Company ACRA
- 3 year claims history



Q&A



Chubb. Insured.