

**Dear Advisers,**

**We are going cheque-free!**

As part of our industry wide commitment to go cheque-free by 2025, UOBKH will no longer be issuing Singapore Dollar(SGD) cheques for corporate actions & sales transactions payments **from 1 Oct 2021 onwards.**

With effect from 1 Oct 2021, SGD payments will be paid directly to client's bank accounts if they have applied for the Electronic Payment for Shares (EPS) or GIRO service. If they have not applied for EPS/GIRO, they will receive the SGD payments in their Trust Accounts.

**Who will be affected?**

Clients who are currently receiving:

- (1) SGD sales transactions
- (2) SGD corporate action payments and
- (3) Foreign currency payments that are converted to SGD and are paid out via cheque.

\*This includes clients with existing standing instructions to receive their corporate action payments in SGD cheque.

**How would clients receive their payments?**

Payment Mode (Current)	Payment Mode (Effective 1 Oct 2021)
EPS/GIRO	EPS/GIRO
SGD Cheque	Trust Account

If your client is currently receiving SGD cheques and prefers to receive his/her payments directly in his/her bank account, he/she has to apply for EPS/GIRO.

Also, for clients who maintain standing instructions with us, SGD TT charges will be waived off. Usual charges will only apply for ad-hoc remittance requests.

## Frequently Asked Questions

### 1. Does this exercise only affect cash distributions from counters that pays in SGD?

This exercise covers SGD sales transactions, SGD corporate action payments and foreign currency payments that were converted into SGD and paid out via cheque. Foreign currency cheques for your sales transactions are still available at the moment, but will be progressively phased out.

### 2. How long does it take to link up my trading account to EPS?

The average processing time is approximately 1 to 2 weeks upon receipt of your duly completed application form.

### 3. What is the difference between EPS and GIRO?

For purposes of receiving payment, both GIRO and EPS allows you to receive payments in your bank account directly. However, if you are deciding between EPS and GIRO for purposes of funding your share purchases, do note that clients on GIRO will have the payment debited directly from their bank accounts while clients on EPS will have to initiate payment separately.

### 4. I already have EPS/GIRO set up to make/receive payments for my sales transactions, do I still need to respond to this letter?

No action is required of you. We will make the necessary arrangements for you to receive your SGD corporate action payments in the same bank account.

### 5. Is my money safe in the Trust Account? Is there interest earned on my money in the Trust Account?

UOBKH abides by regulatory frameworks and requirements in the Securities and Futures Act, including the maintenance of Trust accounts. Your money is safe in the Trust Account. In addition, your SGD cash in your Trust account will yield a small interest at the prevailing interest rates. If you would like to target higher interest returns, you can also apply for the UCASH service.

UCASH can be used as a parking facility for your liquid cash while you are on the lookout for investment opportunities. Monies will be deducted automatically for your equity investments and sales proceeds will be credited into UCASH to earn a higher interest. More information can be found on [utrade.com.sg](http://utrade.com.sg).

### 6. How do I withdraw the funds from my Trust Account? Is there a cost to it?

You can contact your Trading Representative on the request. Please also note that there is a handling fee of up to S\$40 for each remittance, depending on the remittance amount. However, this fee can be waived if you complete a standing instruction for remittance, and provide necessary supporting documents showing your

ownership of the bank account. Your Trading Representative will be able to advise you of the procedures and provide forms to be completed.

**7. Can I maintain different bank accounts to receive my dividends & my sales proceeds?**

No, as UOBKH is only able to maintain one bank account linkage at any one time.

**8. I missed the deadline, what will happen to my dividends?**

You will receive your dividends in your EPS/GIRO bank account. If you do not have any EPS/GIRO arrangement with UOBKH, you will receive the payments in your Trust Account.