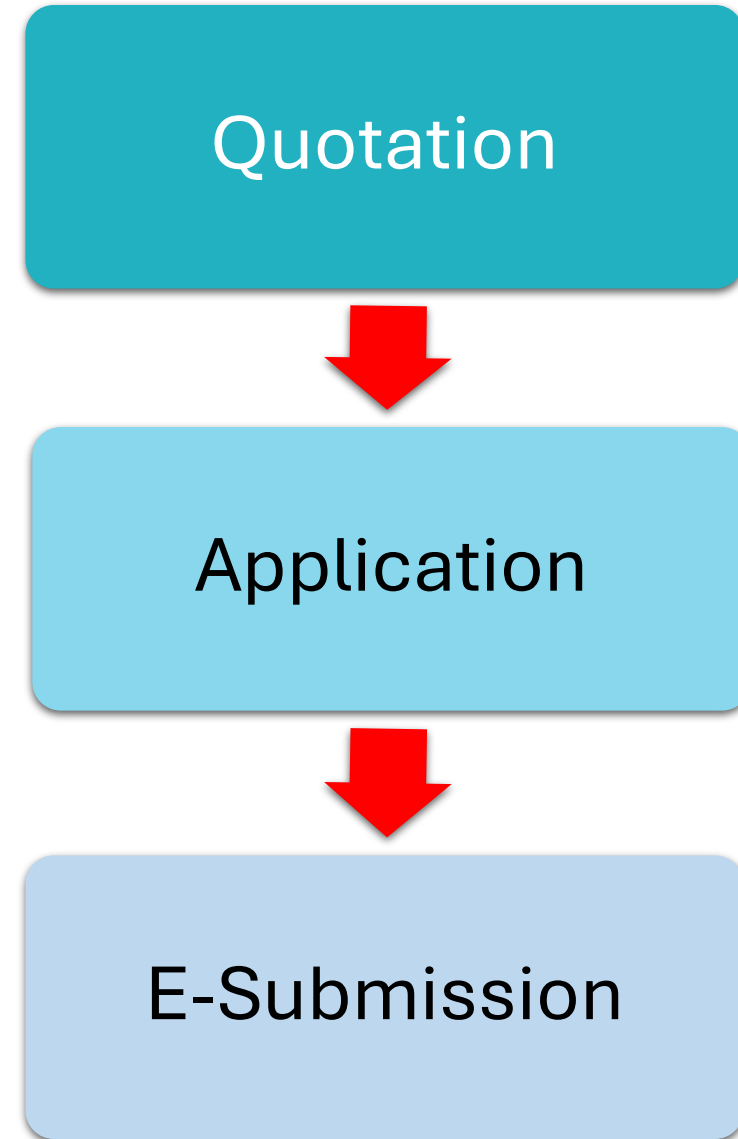


# E-Submission Process



# E- Submission Process



Quotation



# Propel → EzSub

1

### Add Insurance Product

Proposer: **Malcom Sin** Life Assured: **Malcom Sin**

Needs: **H: Critical Illness (Malcom Sin), H: Disability (Malcom Sin), H: Long Term Care/Disability Income (Malcom Sin)**

Add Product Details

☒ Add via EzSub (Singlife products) ☐ Add manually (all products)



2

### Create a Quotation

Need help?

#### Your Customers

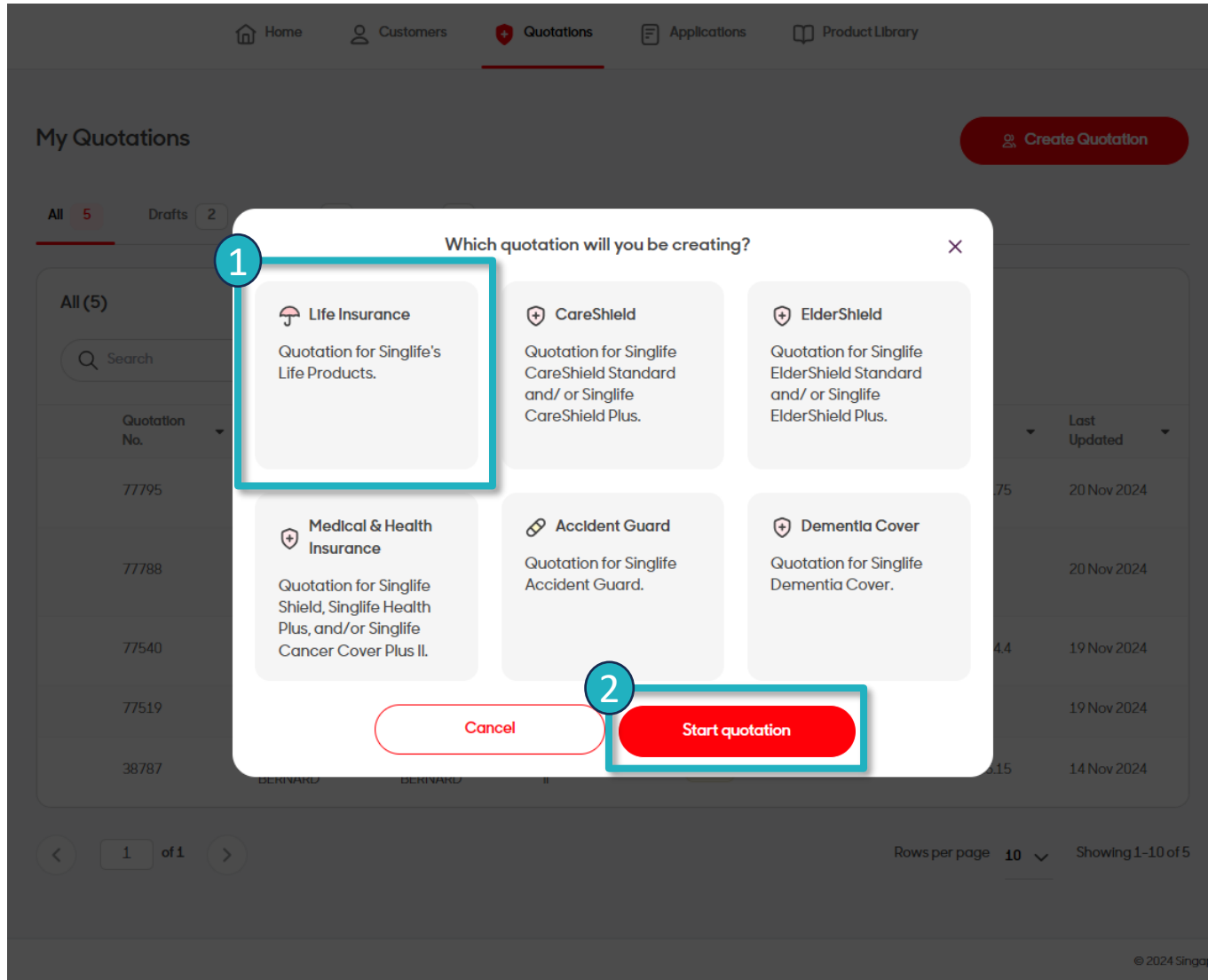
Full Name	Singpass MyInfo	Date of Birth	Prospect Type
Kris Koh	singpass	01 Jan 1984	Assured
Kimberly Koh	singpass	01 Jan 1993	Life Assured
Kendall Koh	singpass	01 Jan 1984	Life Assured
Kylie Koh	Not linked	01 Jan 1993	Life Assured
Kourtney Koh	Not linked	01 Jan 1984	Life Assured

Next

1. To get a quote for Singlife products, click on “Add via EzSub (Singlife products)”.

2. EzSub web will open with a list of eFNA customers.

# Create a Quotation



The screenshot displays the Singlife Quotations system interface. At the top, there are navigation tabs: Home, Customers, Quotations (active), Applications, and Product Library. Below the tabs, there's a 'My Quotations' section with a 'Create Quotation' button. A modal titled 'Which quotation will you be creating?' is open, showing six product categories: Life Insurance, CareShield, ElderShield, Medical & Health Insurance, Accident Guard, and Dementia Cover. A red box highlights the 'Start quotation' button at the bottom right of the modal, and a blue circle with the number '1' highlights the 'Life Insurance' category.

My Quotations

Create Quotation

Which quotation will you be creating?

1

Life Insurance  
Quotation for Singlife's Life Products.

CareShield  
Quotation for Singlife CareShield Standard and/or Singlife CareShield Plus.

ElderShield  
Quotation for Singlife ElderShield Standard and/or Singlife ElderShield Plus.

Medical & Health Insurance  
Quotation for Singlife Shield, Singlife Health Plus, and/or Singlife Cancer Cover Plus II.

Accident Guard  
Quotation for Singlife Accident Guard.

Dementia Cover  
Quotation for Singlife Dementia Cover.

2

Cancel

Start quotation

Quotation No.

77795

77788

77540

77519

38787

Last Updated

20 Nov 2024

20 Nov 2024

19 Nov 2024

19 Nov 2024

14 Nov 2024

1 of 1

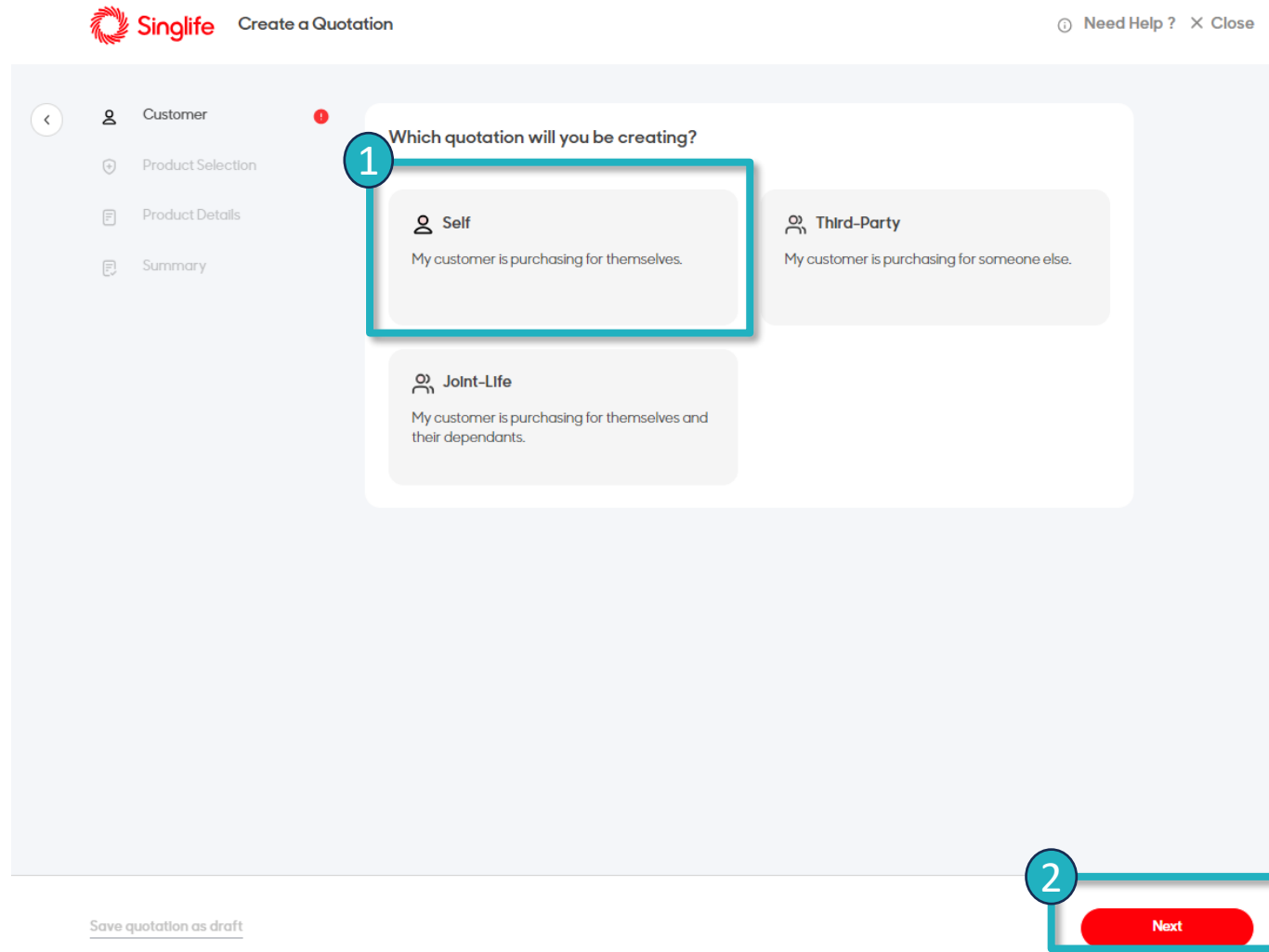
Rows per page 10 Showing 1-10 of 5


© 2024 Singlife

## Integrated Quotation System

1. Select Product Category
2. Tap **“Start quotation”**


# Create a Quotation





 Singlife Create a Quotation Need Help ? X Close

< Customer Product Selection Product Details Summary

1 Which quotation will you be creating?

 Self  
My customer is purchasing for themselves.

 Third-Party  
My customer is purchasing for someone else.

 Joint-Life  
My customer is purchasing for themselves and their dependants.

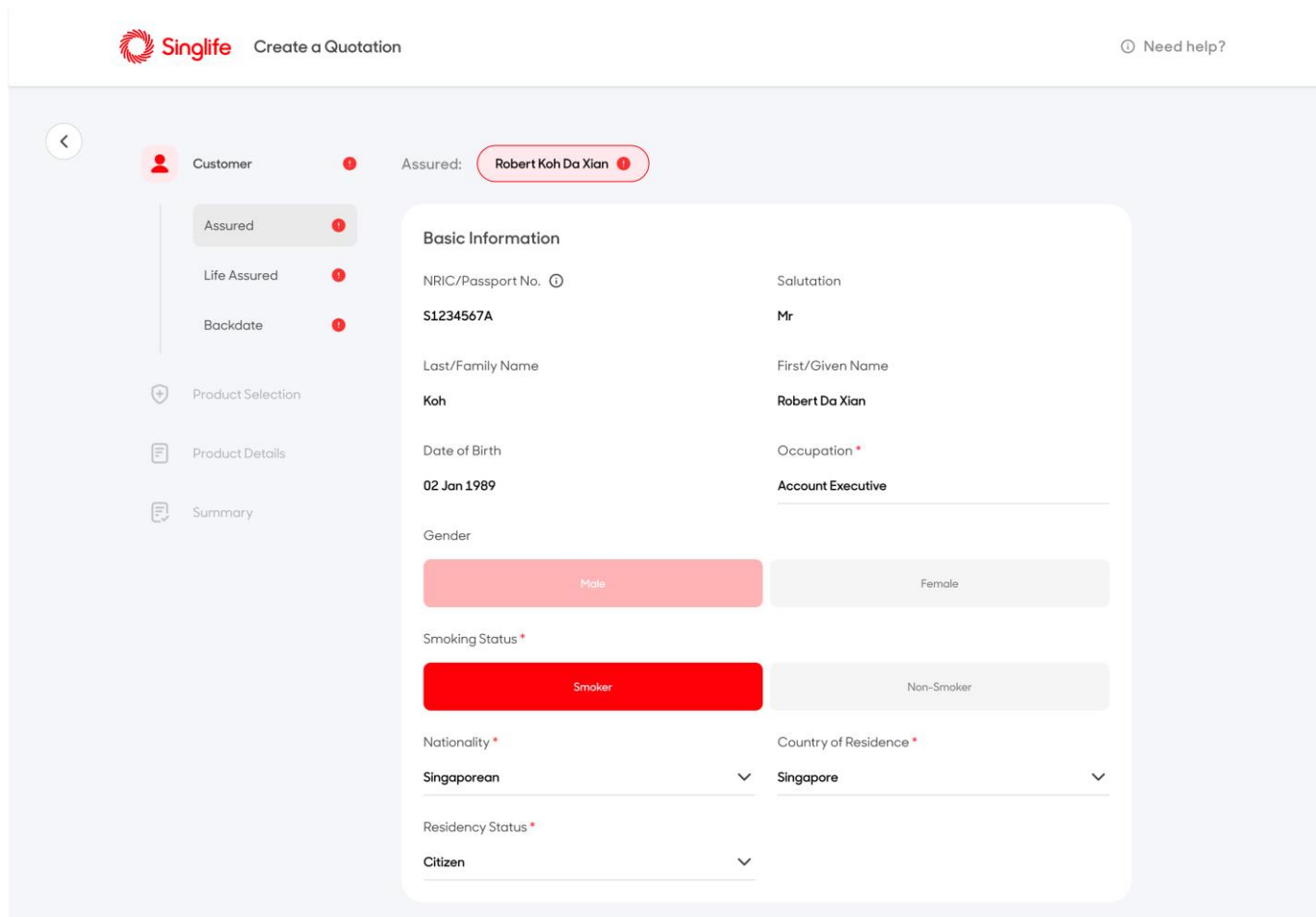
Save quotation as draft

2 Next

## Advisor

1. Select **“Self”**, **“Third-Party”** or **“Joint-Life”** accordingly
2. Tap **“Next”** to create new case

# Assured



The screenshot shows the Singlife 'Create a Quotation' interface. The top navigation bar includes the Singlife logo, the text 'Create a Quotation', and a 'Need help?' link. The main content area is divided into a left sidebar and a central form. The sidebar contains a back arrow, a 'Customer' section with a red indicator, and a list of steps: 'Assured' (selected with a red indicator), 'Life Assured', 'Backdate', 'Product Selection', 'Product Details', and 'Summary'. The central form is titled 'Assured: Robert Koh Da Xian' and contains the following fields:

- Basic Information**
  - NRIC/Passport No. ①: S1234567A
  - Salutation: Mr
  - Last/Family Name: Koh
  - First/Given Name: Robert Da Xian
  - Date of Birth: 02 Jan 1989
  - Occupation\*: Account Executive
  - Gender: Male (selected), Female
  - Smoking Status\*: Smoker (selected), Non-Smoker
  - Nationality\*: Singaporean (dropdown)
  - Country of Residence\*: Singapore (dropdown)
  - Residency Status\*: Citizen (dropdown)

Assured information will be pre-filled from eFNA.

# Third Party – Life Assured

Select Customer

×

You have 5 customers

Search by Name,NRIC/Passport No.

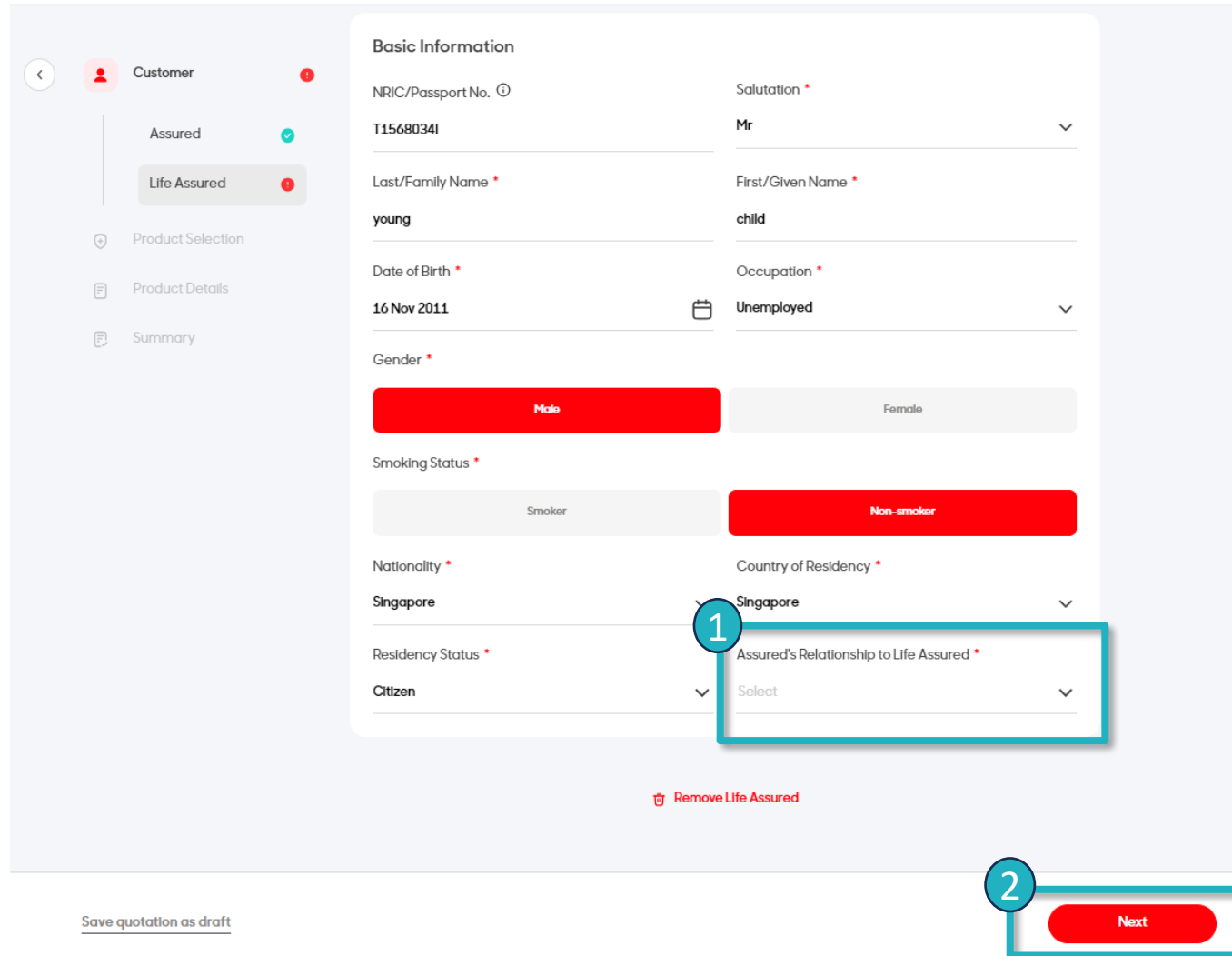
Name ▾	Singpass Myinfo ▾	NRIC/Passport No. ▾	Gender ▾	Date of Birth ▾
Kris Koh	Not linked	S123497A	F	04 Apr 1985
Kimberly Koh	Not linked	S123497A	F	01 Jan 1993
Kendall Koh	Not linked	S123497A	F	04 Apr 1985
Kylie Koh	Not linked	S123497A	F	01 Jan 1993
Kourtney Koh	Not linked	S123497A	F	01 Jan 1984

1

< 1 of 1 >

1. Select Life Assured's name

## Third Party – Life Assured



Customer

Assured

Life Assured

Product Selection

Product Details

Summary

Basic Information

NRIC/Passport No. ⓘ

T1568034I

Salutation \*

Mr

Last/Family Name \*

young

First/Given Name \*

child

Date of Birth \*

16 Nov 2011

Occupation \*

Unemployed

Gender \*

Male

Female

Smoking Status \*

Smoker

Non-smoker

Nationality \*

Singapore

Country of Residence \*

Singapore

Residency Status \*

Citizen

Assured's Relationship to Life Assured \*

Select

Remove Life Assured

Save quotation as draft

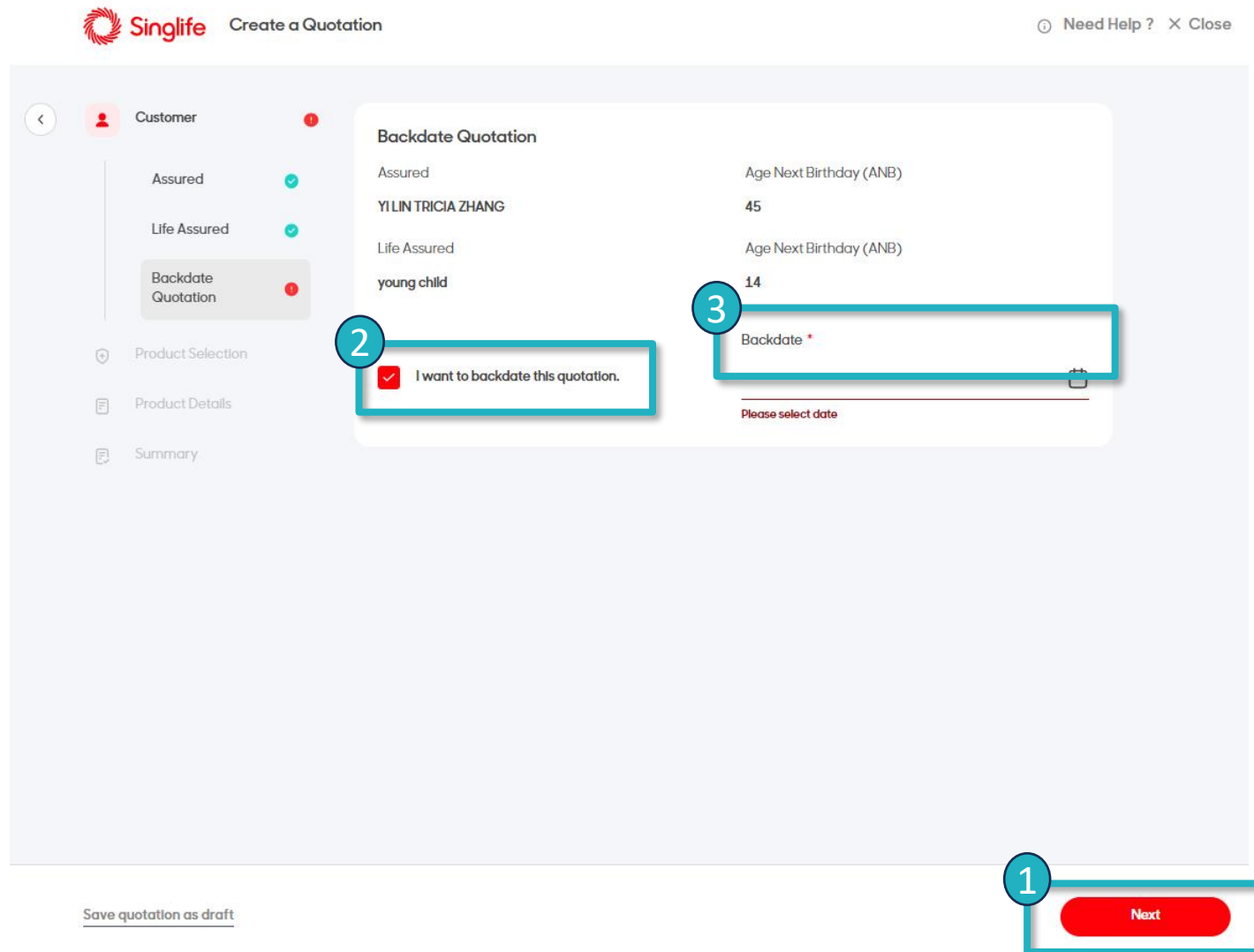
Next

Life Assured details will be populated from eFNA

1. Update Assured's Relationship to Life Assured
2. Tap '**Next**' to proceed



# Backdate quotation



**Singlife** Create a Quotation Need Help ? X Close

**Customer**

- Assured ☒ YI LIN TRICIA ZHANG Age Next Birthday (ANB) 45
- Life Assured ☒ young child Age Next Birthday (ANB) 14
- Backdate Quotation ☒**

**Backdate Quotation**

☒ I want to backdate this quotation.

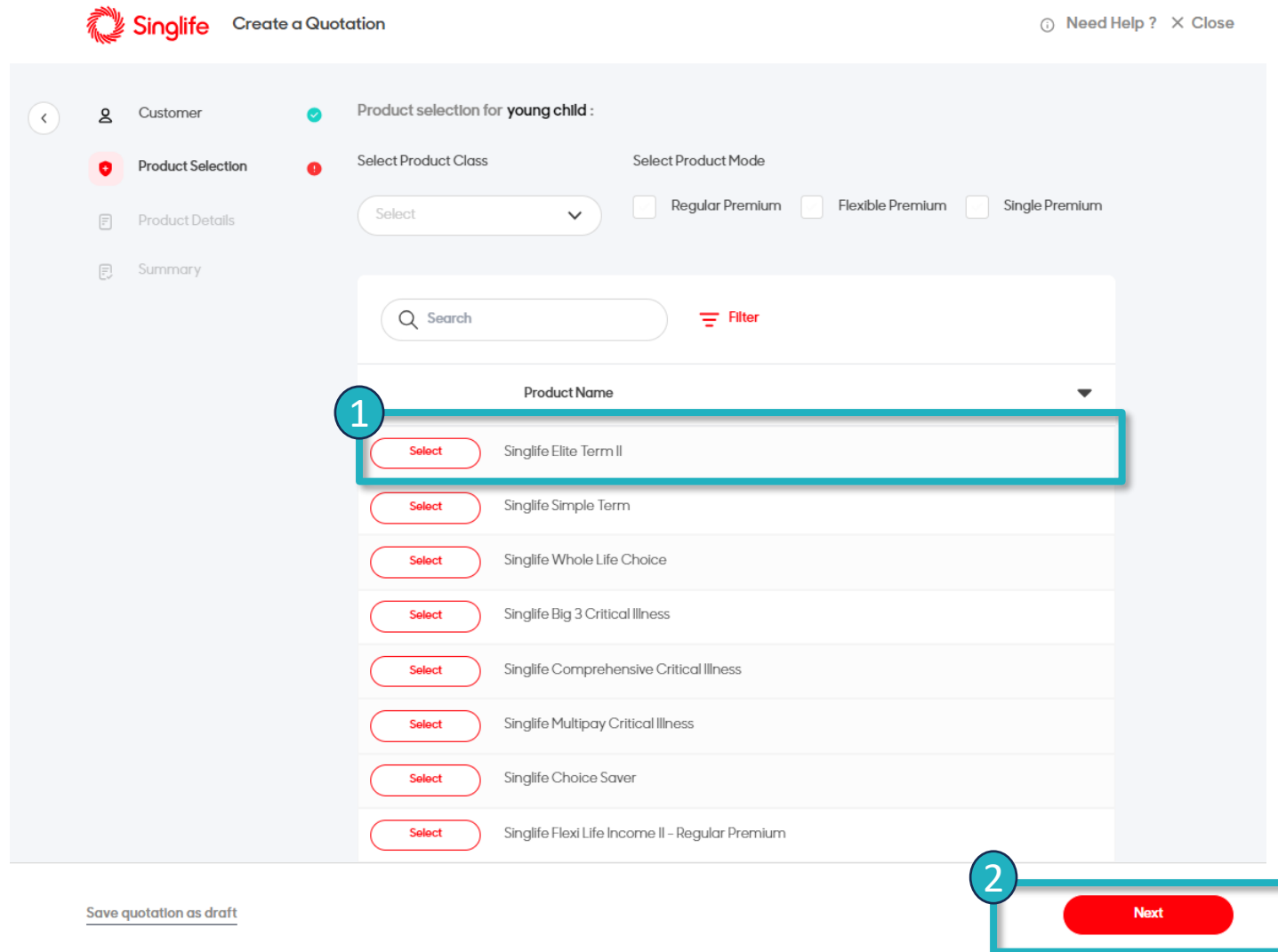
**Backdate \***  Please select date

**Next**

If backdate is not required, proceed by pressing **'Next'**

1. If backdate is not required, tap on **'Next'** to proceed
2. If backdate is required, tick on **'I want to backdate this quotation'**
3. Select the date to be backdated and tap on **'Next'**

# Product Selection



The screenshot shows the Singlife 'Create a Quotation' interface. The top navigation bar includes 'Quotation' (highlighted in teal), 'Application', and 'E-Submission'. The Singlife logo and 'Create a Quotation' text are in the top left, and 'Need Help ? X Close' is in the top right. A left sidebar contains links for 'Customer', 'Product Selection' (active), 'Product Details', and 'Summary'. The main content area is titled 'Product selection for young child :'. It features a 'Select Product Class' dropdown menu and 'Select Product Mode' checkboxes for 'Regular Premium', 'Flexible Premium', and 'Single Premium'. Below this is a search and filter section with a 'Search' input and a 'Filter' button. A list of products is displayed, each with a 'Select' button and the product name. A red box with a blue circle containing the number '1' highlights the first product, 'Singlife Elite Term II'. At the bottom left, there is a link 'Save quotation as draft'. At the bottom right, a red 'Next' button is highlighted with a red box and a blue circle containing the number '2'.

**1**

Product Name

Select Singlife Elite Term II

Select Singlife Simple Term

Select Singlife Whole Life Choice

Select Singlife Big 3 Critical Illness

Select Singlife Comprehensive Critical Illness

Select Singlife Multipay Critical Illness

Select Singlife Choice Saver


Select Singlife Flexi Life Income II - Regular Premium

**2**

Next

1. Select Product to be purchased
2. Tap on **'Next'**

# Product Details

 Create a Quotation Need Help ? X Close

< Customer ✓ Product selection for young child Singlife Elite Term II !

Product Selection ✓

**Product Details** !

Rider Selection

Summary

**Product Details**

Currency \* SGD ▼ Source Of Funds \* Cash ▼

Premium Term \* Same as Policy Term ▼

Term (Years) \*

**Term** Cover up to 99 ANB

No. of Years \* Sum Assured \* SGD

Select a payment frequency

**Annual Premium Payable** ☒ Half-Yearly Premium Payable ☐

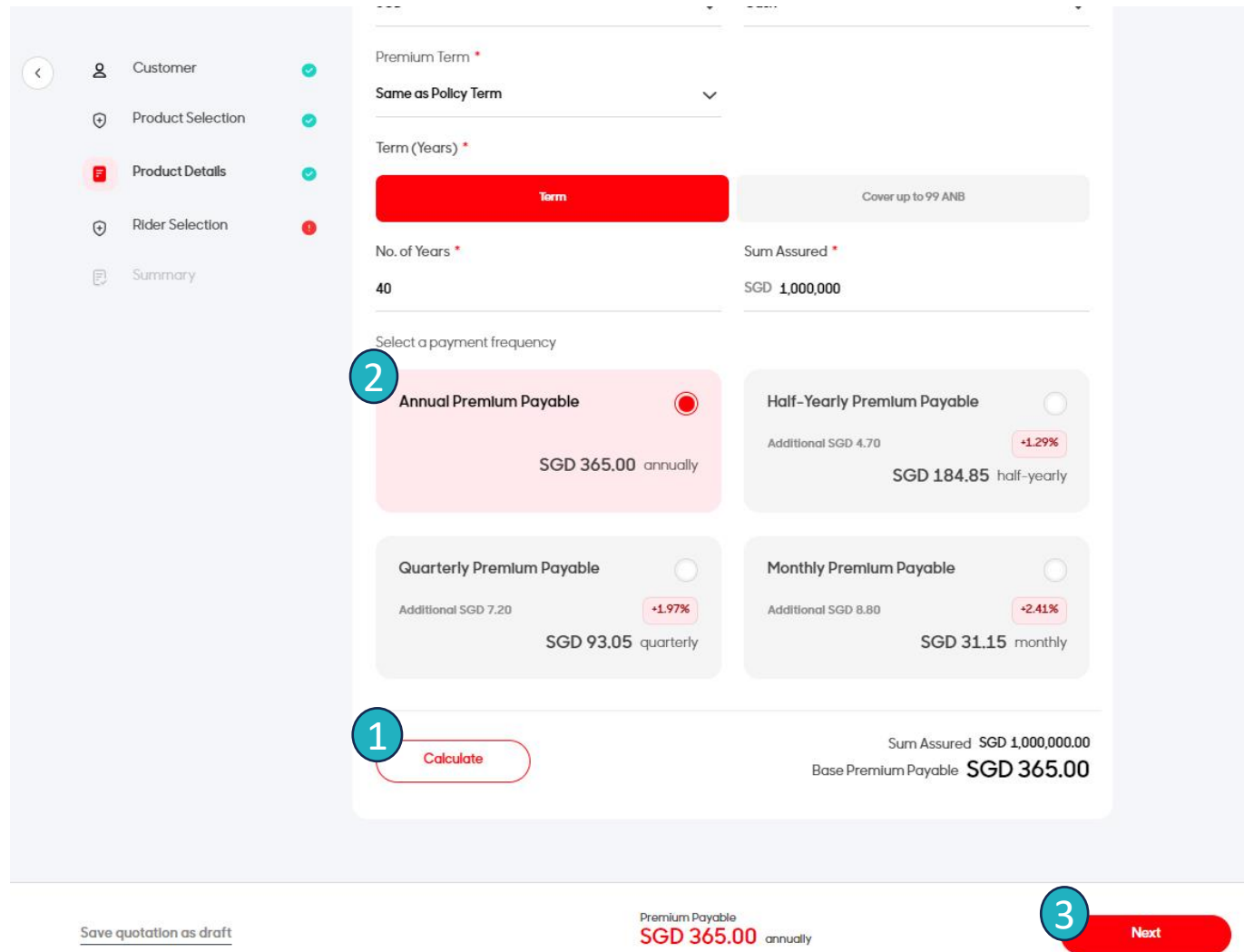
Quarterly Premium Payable ☐ Monthly Premium Payable ☐

[Save quotation as draft](#) Premium Payable - annually **Next**

Select and input Product details accordingly

Mandatory fields are marked with a red asterisk \*

# Product Details



The screenshot shows the 'Product Details' screen in the Singlife app. On the left is a sidebar with navigation options: Customer, Product Selection, Product Details (highlighted with a red square), Rider Selection, and Summary. The main content area displays the following information:

- Premium Term:** Same as Policy Term
- Term (Years):** 40
- Sum Assured:** SGD 1,000,000
- Select a payment frequency:**
  - Annual Premium Payable:** SGD 365.00 annually (selected with a red radio button)
  - Half-Yearly Premium Payable:** SGD 184.85 half-yearly (Additional SGD 4.70, +1.29%)
  - Quarterly Premium Payable:** SGD 93.05 quarterly (Additional SGD 7.20, +1.97%)
  - Monthly Premium Payable:** SGD 31.15 monthly (Additional SGD 8.80, +2.41%)


At the bottom, there is a red 'Calculate' button (callout 1) and a red 'Next' button (callout 3). Below the 'Calculate' button, the text 'Premium Payable SGD 365.00 annually' is displayed. At the bottom left, there is a link 'Save quotation as draft'.

1. Tap '**Calculate**' to generate premium amount
2. Select payment frequency
3. Tap '**Next**' to proceed

**NEW!**

Multiple payment frequency shown in one glance, with premium amount difference

# Rider Selection

 Singlife Create a Quotation Need Help ? X Close

< Customer ✓ Rider(s) selected for young child Singlife Elite Term II ✓

Product Selection ✓

Product Details ✓

**Rider Selection** ✓

Summary !

**1** Rider(s) Selection

Select from these options.

☐ Payer Critical Illness Premium Waiver II

☐ Payer Premium Waiver Benefit

☐ Singlife Big 3 Critical Illness Cover

☒ **MultiPay Critical Illness Cover IV**

Term (Years) 40 | Sum Assured SGD 120,000.00 | Premium SGD 482.40 Edit

☒ **TPD Advance Cover Plus III**

Term (Years) 40 | Sum Assured SGD 1,000,000.00 | Premium SGD 55.10 Edit

☒ **CI Advance Cover Plus IV**

Term (Years) 40 | Sum Assured SGD 1,000,000.00 | Premium SGD 440.60 Edit

[Save quotation as draft](#)

Premium Payable  
**SGD 1,343.10** annually

**2** Next

1. Select Rider(s)
2. Tap **“Next”** to proceed

# Summary

Premium Payable after Discount	22.70
First Year Discount: NOW15 -15% ⓘ	(-1.15)
First Year Instalment Premium	21.55
Subtotal	93,400.50
Perpetual Discount ⓘ	-14,129.05
First Year Discount ⓘ	-3995.65
Premium Payable ⓘ	First Year (Annually) 75,275.80
	Subsequent Years (Annually) 79,271.45

1

Policy Illustration

Product Summary

2


Send quotation to eFNA


## Policy Illustration and Product Summary generated

1. Tap document to view download
2. Tap **'Send quotation of eFNA'** to proceed

# Policy illustration

Singlife Elite Term II\_BI

 \* B I \*



This Cover Page is an important document.

- It highlights the key features and risks of this product and should be read together with the Policy Illustration, Product Summary and Bundled Product Disclosure Document, where applicable.
- It is important to read the Policy Illustration, Product Summary and Bundled Product Disclosure Document, where applicable, before deciding whether to purchase this product. If you do not have a copy of these documents, please contact us at 6827 9933 or your Financial Adviser Representative to ask for them.
- You should not purchase this product if you do not understand or are not comfortable with the risks of this product.

Singlife Elite Term II

Product Type	Non-Participating Term Plan
Premium Term	40 Years
Policy Term	40 Years
Name of Insurer	Singapore Life Ltd.
Policy Currency	Singapore Dollars

**WHAT ARE YOU PURCHASING?**

This is a non-participating term plan which offers you insurance coverage. It comprises guaranteed benefits only.

**HOW MUCH WILL YOU NEED TO PAY FOR ADVICE?**

The total distribution cost of this product is the amount that you will pay for advice and for other distribution related expenses. It includes cash payments in the form of commissions and benefits paid to the financial advisory firm and its representative(s) who have provided you with financial advice. This is not an additional cost to you as it has been included in the premiums payable for this plan.


The Total Distribution Cost for this plan is \$536 as shown in the Policy Illustration. This makes up 4.60% of the total premiums payable.

**WHAT HAPPENS IF YOU SURRENDER YOUR POLICY EARLY?**

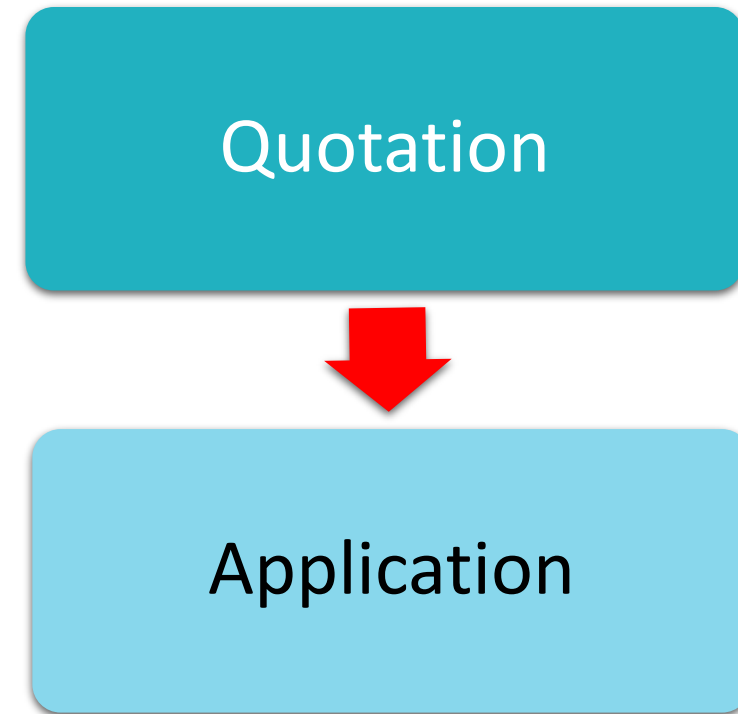
As buying a life insurance policy is a long-term commitment, an early termination of the policy usually involves high costs and the surrender value, if any, that is payable to you may be zero or less than the total premiums paid.

**COVER PAGE FOR NON-PARTICIPATING TERM PLAN**

Done

Tap on  icon to download PDF file

# E-Submission Process





Propel → EzSub

1

**Insurance Application**

EzSub Application - TRICIA ZHANG YILIN (Proposer)

[Apply via EzSub](#)

---

**Singlife - Singlife Elite Term II**

Sum Assured:	150000
Premium:	392.55
Payment Frequency:	Annual
Person Covered:	TRICIA ZHANG YILIN (Conservative)
Premium Term:	15
Policy Term:	15


---

**Investment Application**

GROW-Navigator Account Opening Form [Single account](#) [Joint account](#)



2

 **Create an Application** [Need Help?](#) [Close](#)

---

[<](#) **Review Details** Assured **YILIN TRICIA ZHANG**

Selected Quotations ✓

Assured ✗

Life Assured ✗

Underwriting ✗

Replacement of Policies ✗

Payment Information ✗

Declaration ✗

Confirmation


**Check that your Information is up to date.**

**Basic Information**

NRIC/Passport No. <sup>①</sup>	Salutation
S3929175D	Mr
Full Name	
YILIN TRICIA ZHANG	
Last/Family Name	First/Given Name
YILIN	TRICIA ZHANG
Date of Birth	Occupation
20 Nov 1980	Account Manager
Gender *	
<input checked="" type="radio"/> Male	<input type="radio"/> Female
Smoking Status *	
<input type="radio"/> Smoker	<input checked="" type="radio"/> Non-smoker

[Save changes to application](#) ✓ Last saved at 24 Nov 2024, 02:17 PM [Next](#)

# Your Particulars - Assured

 Create an Application Need Help ? X Close

< Review Details Assured YILIN TRICIA ZHANG

**1**

Selected Quotations ✓

Assured 1

Life Assured 1

Underwriting 1

Replacement of Policies 1

Payment Information 1

Declaration 1

Confirmation

Check that your information is up to date.

**Basic Information**

NRIC/Passport No. Ⓢ Salutation

S3929175D Mr

Full Name

YILIN TRICIA ZHANG

Last/Family Name First/Given Name

YILIN TRICIA ZHANG

Date of Birth Occupation

20 Nov 1980 Account Manager

Gender \*

Male Female

Smoking Status \*

Smoker Non-smoker

**2**

Next

[Save changes to application](#) ✓ Last saved at 24 Nov 2024, 02:17 PM

1. Verify details for Assured
2. Tap **'Next'**

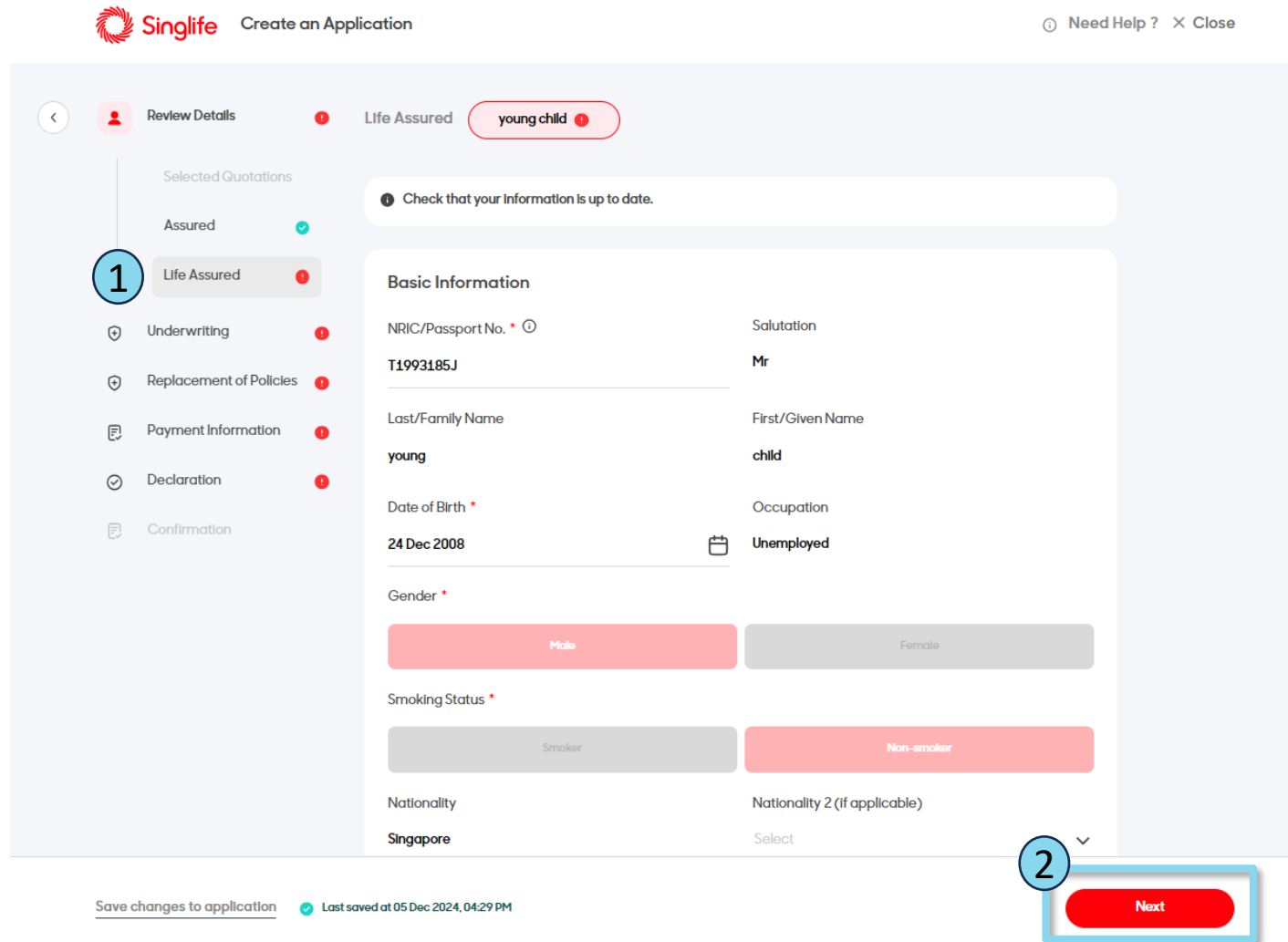
- NRIC validity check  
Identity card or passport number

S1234567A

Invalid Identity card or passport number

- At this stage, any amendments to customer's data will not be updated in initial customer's Profile

# Your Particulars – Life Assured



**Singlife** Create an Application Need Help ? X Close

**Review Details** Life Assured young child

Selected Quotations

Assured ✓

**1** Life Assured 1

Underwriting 1

Replacement of Policies 1

Payment Information 1

Declaration 1

Confirmation

Check that your Information is up to date.

**Basic Information**

NRIC/Passport No. \* 1 ? T1993185J Salutation Mr

Last/Family Name young First/Given Name child

Date of Birth \* 24 Dec 2008 Occupation Unemployed

Gender \* Male Female

Smoking Status \* Smoker Non-smoker

Nationality Singapore Nationality 2 (if applicable) Select

Save changes to application ✓ Last saved at 05 Dec 2024, 04:29 PM

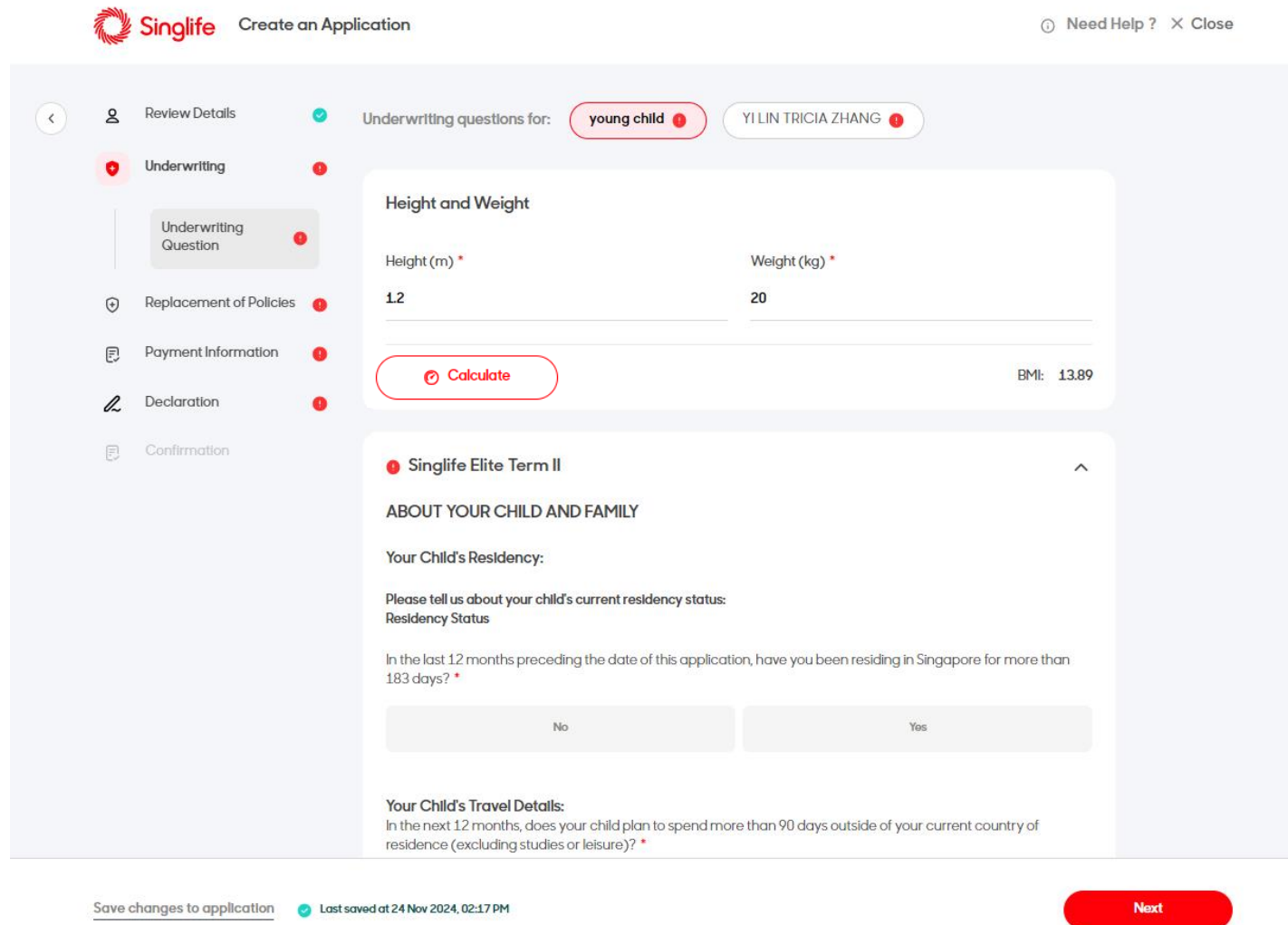
**2** Next

1. Update details for Life Assured

2. Tap '**Next**'

- At this stage, any amendments to customer's data will not be updated in initial customer's Profile

# Underwriting



The screenshot shows the Singlife 'Create an Application' interface. The top navigation bar includes 'Quotation', 'Application' (highlighted), and 'E-Submission'. The Singlife logo is in the top right. The main content area has a sidebar on the left with navigation links: 'Review Details' (checked), 'Underwriting' (active), 'Replacement of Policies', 'Payment Information', 'Declaration', and 'Confirmation'. The 'Underwriting' section is titled 'Underwriting questions for: young child YI LIN TRICIA ZHANG'. The main form area is divided into two sections. The first section, 'Height and Weight', has input fields for 'Height (m)' (1.2) and 'Weight (kg)' (20), a 'Calculate' button, and a 'BMI: 13.89' display. The second section, 'Singlife Elite Term II', is titled 'ABOUT YOUR CHILD AND FAMILY' and contains two questions. The first question is 'Your Child's Residency: Please tell us about your child's current residency status: Residency Status. In the last 12 months preceding the date of this application, have you been residing in Singapore for more than 183 days?'. It has 'No' and 'Yes' buttons. The second question is 'Your Child's Travel Details: In the next 12 months, does your child plan to spend more than 90 days outside of your current country of residence (excluding studies or leisure)?'. At the bottom, there is a 'Save changes to application' link, a 'Last saved at 24 Nov 2024, 02:17 PM' timestamp, and a red 'Next' button.

Singlife Create an Application Need Help ? X Close

< Review Details ✓ Underwriting questions for: young child YI LIN TRICIA ZHANG

Underwriting 1

Underwriting Question 1

Replacement of Policies 1

Payment Information 1

Declaration 1

Confirmation

Height and Weight

Height (m) \* 1.2 Weight (kg) \* 20

Calculate BMI: 13.89

1 Singlife Elite Term II

ABOUT YOUR CHILD AND FAMILY

Your Child's Residency:

Please tell us about your child's current residency status:  
Residency Status

In the last 12 months preceding the date of this application, have you been residing in Singapore for more than 183 days? \*

No Yes

Your Child's Travel Details:

In the next 12 months, does your child plan to spend more than 90 days outside of your current country of residence (excluding studies or leisure)? \*

[Save changes to application](#) ✓ Last saved at 24 Nov 2024, 02:17 PM Next

## Underwriting

- Height and Weight to be filled in before UW qns appear
- All pre-filled data will be **erased** if you changed the Height & Weight data

# Underwriting

<

Review Details

Underwriting

Underwriting Question

Replacement of Policies

Payment Information

Declaration

Confirmation

**Your Child's Travel Details:**  
In the next 12 months, does your child plan to spend more than 90 days outside of your current country of residence (excluding studies or leisure)? \*

No

Yes

**YOUR CHILD'S HEALTH**  
**Your Child's Medical History:**  
**Has your child ever had:**  
a) Irregular heartbeat, heart valve disorder or any heart abnormality? \*  

No

Yes

  
b) Kawasaki disease or any other blood disorder? \*  

No

Yes

Please choose

Select an option.

  
c) Diabetes, raised blood sugar or thyroid disorders? \*  

No

Yes

Please choose

Select an option.

  
d) Cancer, tumour, cyst or growth of any kind? \*

Save changes to application

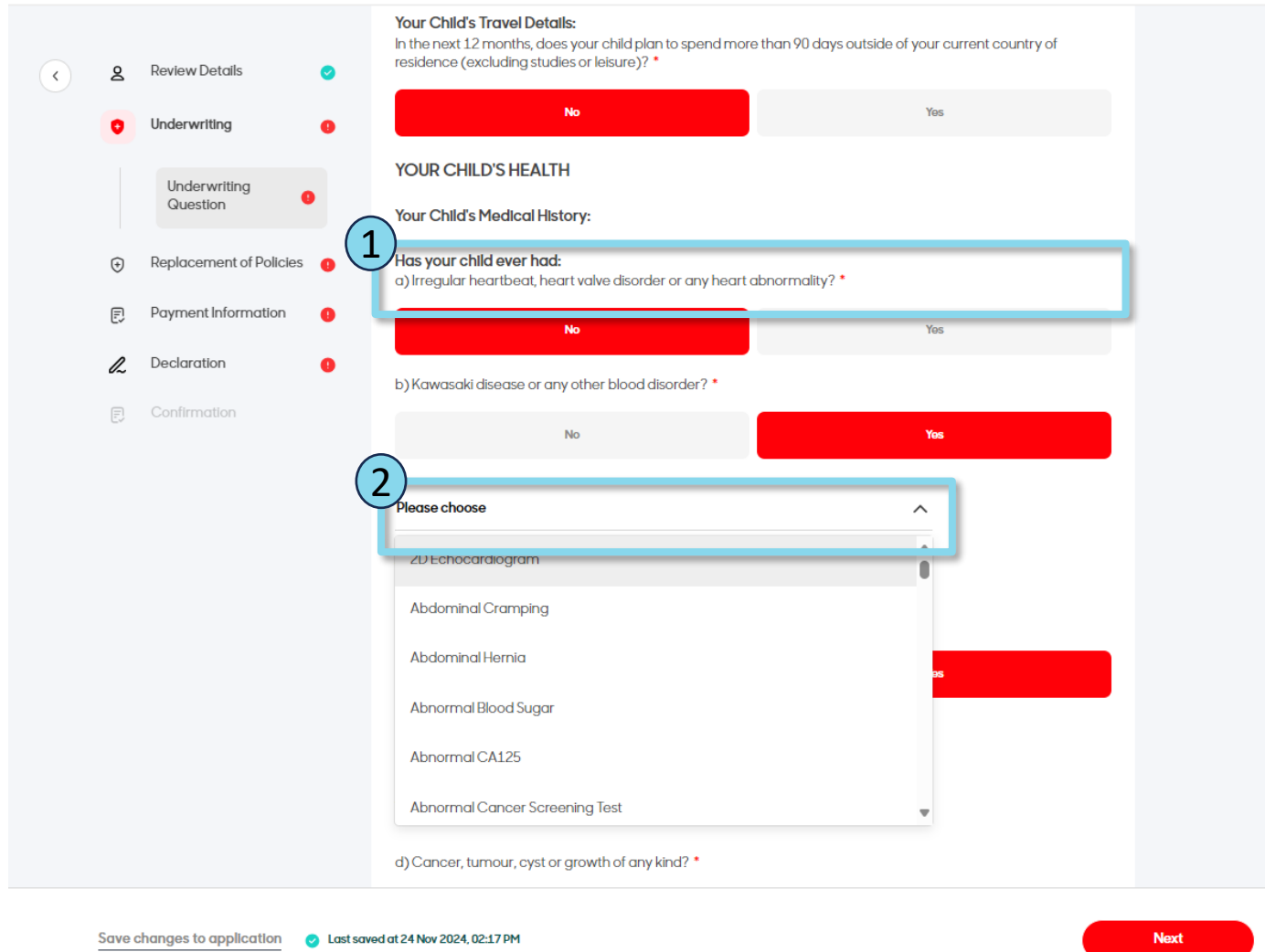
Last saved at 24 Nov 2024, 02:17 PM

Next

## Underwriting

- Dynamic and responsive UW qns
- Subsequent qns generated based on your previous response

# Underwriting



**Your Child's Travel Details:**  
In the next 12 months, does your child plan to spend more than 90 days outside of your current country of residence (excluding studies or leisure)? \*

**YOUR CHILD'S HEALTH**

**Your Child's Medical History:**

1. Has your child ever had:  
a) Irregular heartbeat, heart valve disorder or any heart abnormality? \*

**2.** Please choose

- 2D Echocardiogram
- Abdominal Cramping
- Abdominal Hernia
- Abnormal Blood Sugar
- Abnormal CA125
- Abnormal Cancer Screening Test

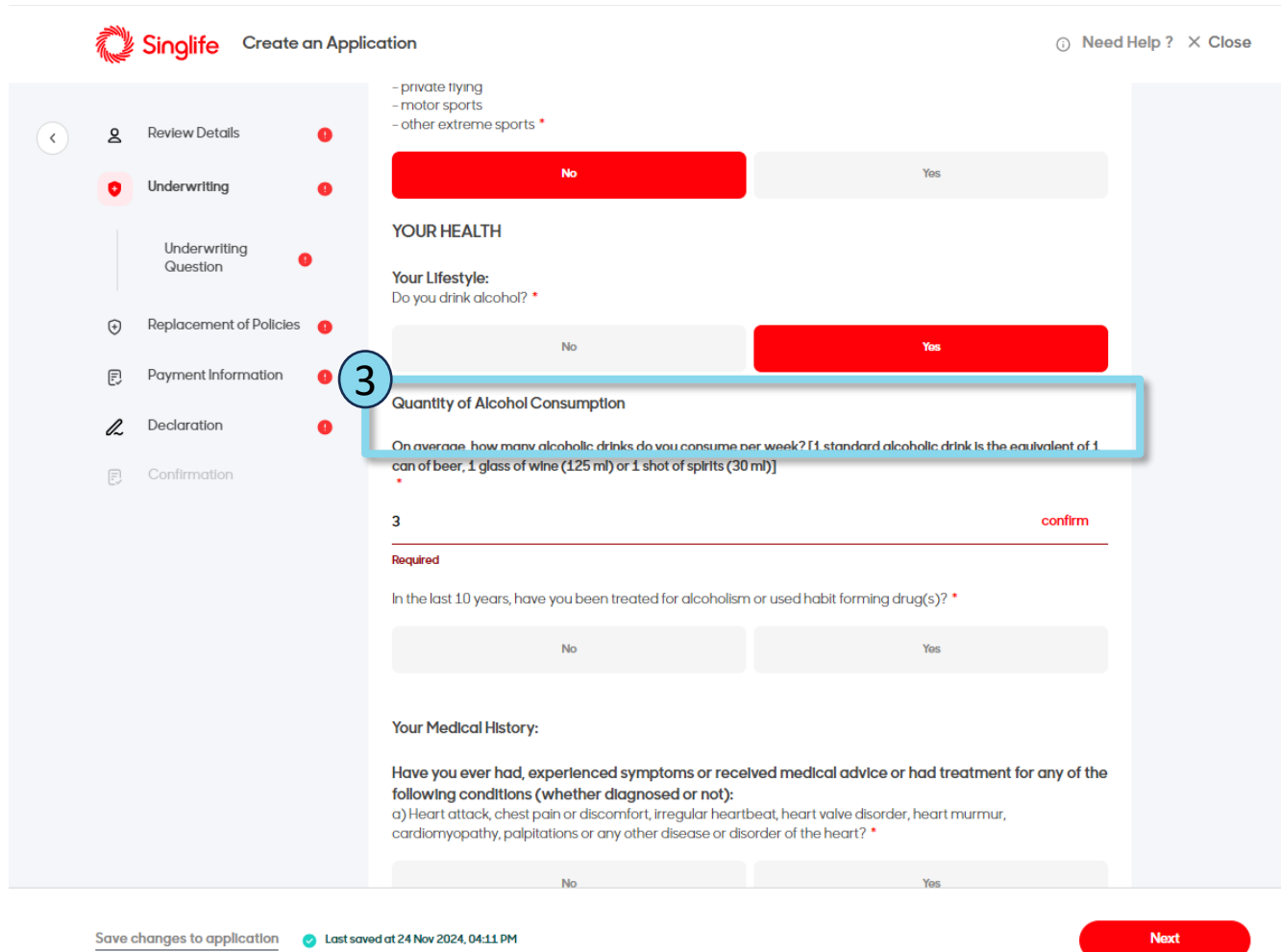
d) Cancer, tumour, cyst or growth of any kind? \*

Save changes to application Last saved at 24 Nov 2024, 02:17 PM Next

## 4 Different types of UW qns:

1. Yes / No options
2. Dropdown list
  - Key in alphabet and dropdown will appear

# Underwriting



**Singlife Create an Application** Need Help ? X Close

Review Details Underwriting Replacement of Policies Payment Information Declaration Confirmation

**YOUR HEALTH**

**Your Lifestyle:**  
Do you drink alcohol? \*

No Yes

**Quantity of Alcohol Consumption**  
On average, how many alcoholic drinks do you consume per week? [1 standard alcoholic drink is the equivalent of 1 can of beer, 1 glass of wine (125 ml) or 1 shot of spirits (30 ml)] \*

3 confirm

**Required**

In the last 10 years, have you been treated for alcoholism or used habit forming drug(s)? \*

No Yes

**Your Medical History:**  
Have you ever had, experienced symptoms or received medical advice or had treatment for any of the following conditions (whether diagnosed or not):  
a) Heart attack, chest pain or discomfort, irregular heartbeat, heart valve disorder, heart murmur, cardiomyopathy, palpitations or any other disease or disorder of the heart? \*

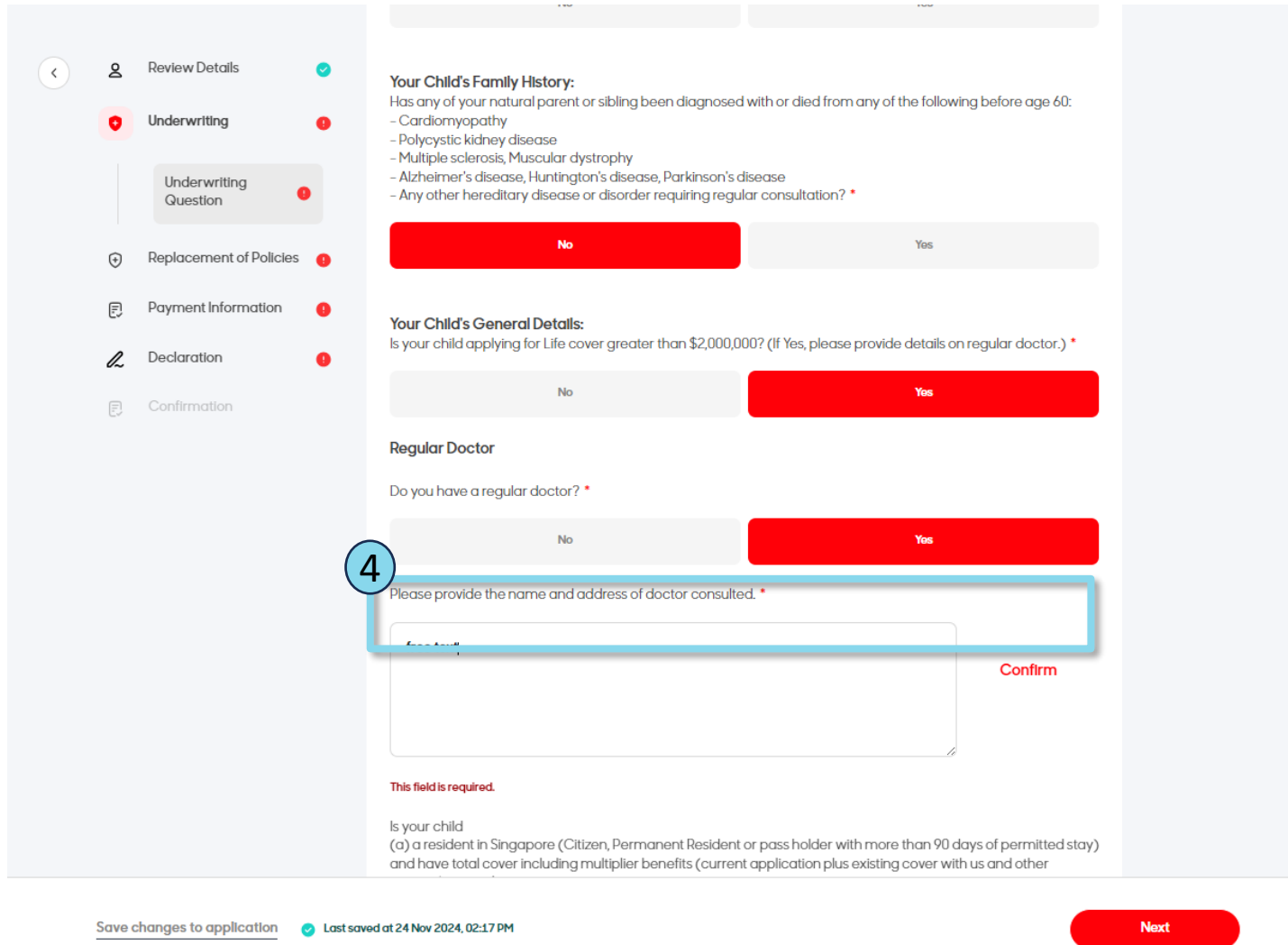
No Yes

Save changes to application Last saved at 24 Nov 2024, 04:11 PM Next

## 4 Different types of UW qns:

1. Yes / No options
2. Dropdown list
  - Key in alphabet and dropdown will appear
3. Numerical inputs only

# Underwriting



The screenshot shows the Singlife Underwriting application form. The left sidebar contains a navigation menu with the following items: Review Details (checked), Underwriting (active), Underwriting Question, Replacement of Policies, Payment Information, Declaration, and Confirmation. The main content area is divided into two sections: "Your Child's Family History" and "Your Child's General Details".

**Your Child's Family History:**  
Has any of your natural parent or sibling been diagnosed with or died from any of the following before age 60:  
- Cardiomyopathy  
- Polycystic kidney disease  
- Multiple sclerosis, Muscular dystrophy  
- Alzheimer's disease, Huntington's disease, Parkinson's disease  
- Any other hereditary disease or disorder requiring regular consultation? \*

Buttons: No (red), Yes (grey)

**Your Child's General Details:**  
Is your child applying for Life cover greater than \$2,000,000? (If Yes, please provide details on regular doctor.) \*

Buttons: No (grey), Yes (red)

**Regular Doctor**  
Do you have a regular doctor? \*

Buttons: No (grey), Yes (red)

**4** Please provide the name and address of doctor consulted. \*

Free text input field with a "Confirm" button.

**This field is required.**

Is your child  
(a) a resident in Singapore (Citizen, Permanent Resident or pass holder with more than 90 days of permitted stay)  
and have total cover including multiplier benefits (current application plus existing cover with us and other

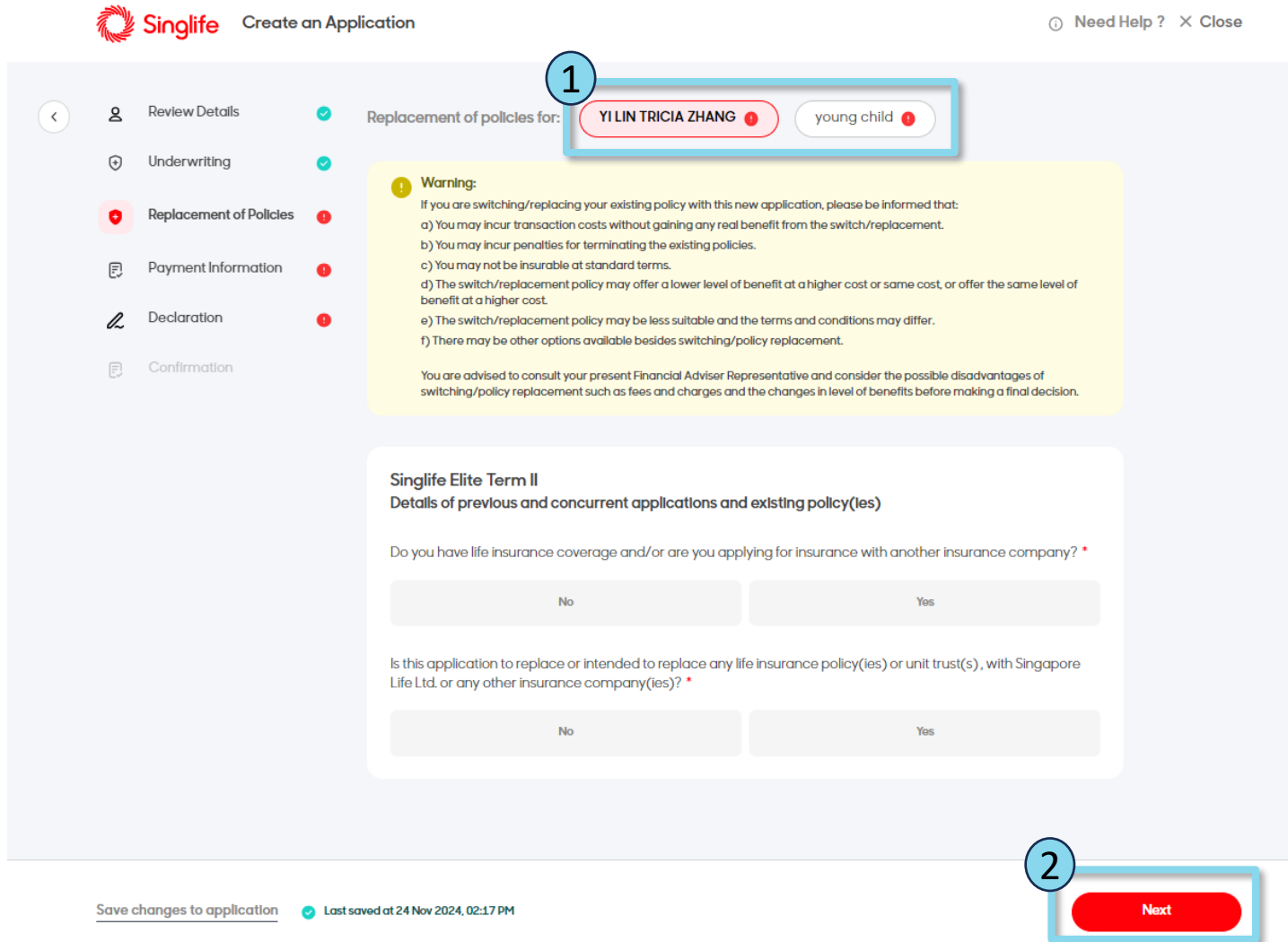
Save changes to application Last saved at 24 Nov 2024, 02:17 PM Next


## 4 Different types of UW qns:

1. Yes / No options
2. Dropdown list
  - Key in alphabet and dropdown will appear
3. Numerical inputs only
4. Free Text



# Replacement of policies



 Create an Application Need Help ? × Close

**1**

Replacement of policies for: **YI LIN TRICIA ZHANG** young child

**Warning:**  
If you are switching/replacing your existing policy with this new application, please be informed that:  
a) You may incur transaction costs without gaining any real benefit from the switch/replacement.  
b) You may incur penalties for terminating the existing policies.  
c) You may not be insurable at standard terms.  
d) The switch/replacement policy may offer a lower level of benefit at a higher cost or same cost, or offer the same level of benefit at a higher cost.  
e) The switch/replacement policy may be less suitable and the terms and conditions may differ.  
f) There may be other options available besides switching/policy replacement.  
You are advised to consult your present Financial Adviser Representative and consider the possible disadvantages of switching/policy replacement such as fees and charges and the changes in level of benefits before making a final decision.

**Singlife Elite Term II**  
Details of previous and concurrent applications and existing policy(ies)

Do you have life insurance coverage and/or are you applying for insurance with another insurance company? \*


No Yes

Is this application to replace or intended to replace any life insurance policy(ies) or unit trust(s), with Singapore Life Ltd. or any other insurance company(ies)? \*

No Yes


**2**

**Next**

[Save changes to application](#)  Last saved at 24 Nov 2024, 02:17 PM

1. Update questions for both Assured and Life Assured accordingly
2. Tap '**Next**' to proceed

# Payment Details

 Singlife Create an Application Need Help ? X Close

<

Review Details

Underwriting

Replacement of Policies

**Payment Information**

Payer Details

Quotation 1

Declaration

Confirmation

**Payer Details**

Are you paying for this policy? \*

No

**Yes**

**Source of Wealth (Where your wealth is derived from) \***

☒ Employment/Trade Income

☐ Rental Income

☐ Investment Income

☐ Others, please specify

**Source of Funds (Origin of the funds used to pay premiums, maximum of 3 options can be selected) \***

☒ Employment/Trade Income

☐ Sales of Property

☐ Savings

☐ Maturity or Surrender of Policy

☐ Others, please specify

Save changes to application

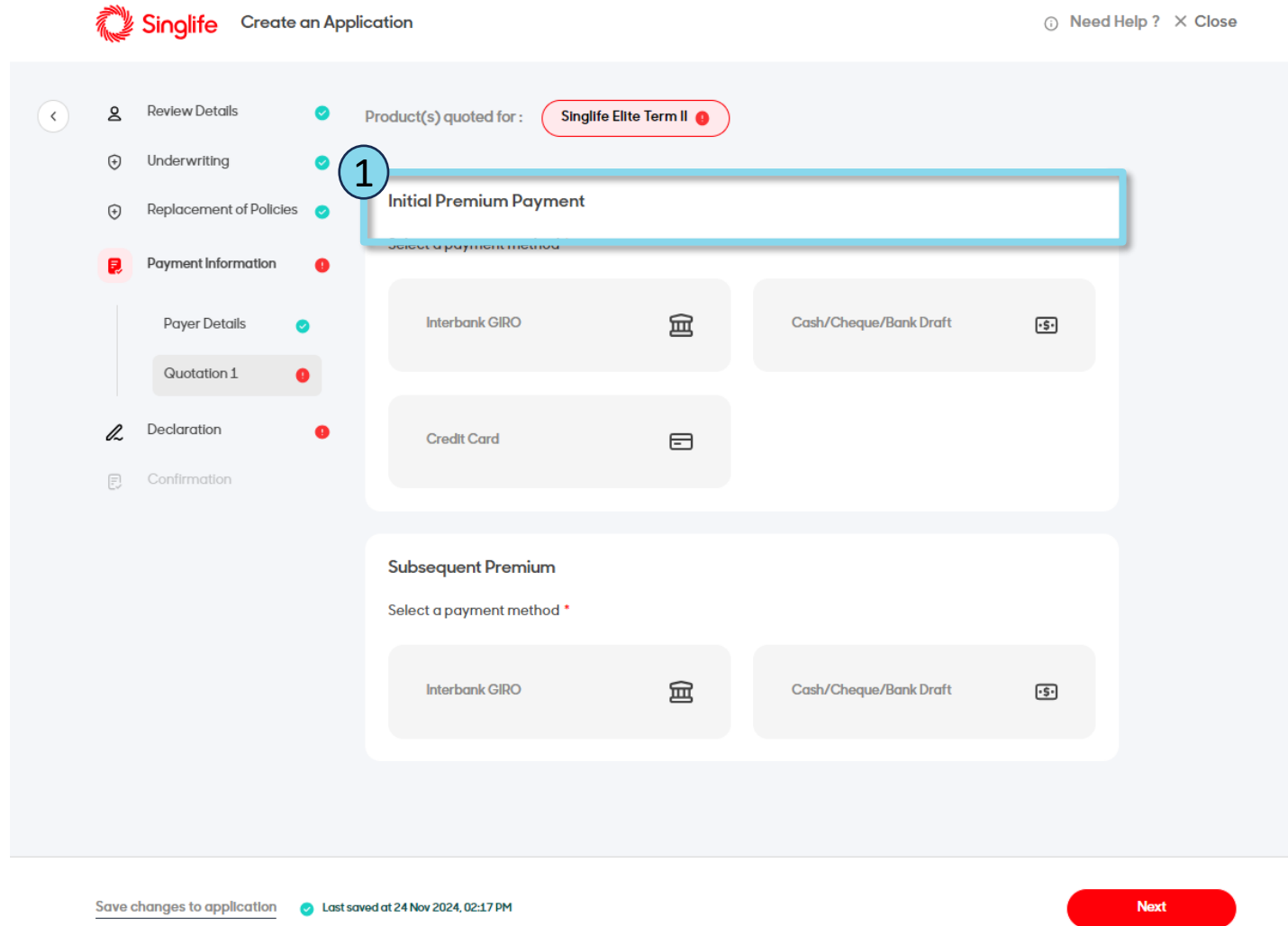
Last saved at 06 Jan 2025, 05:05 PM

**Next**

## Payment

1. Select '**Yes**' if payer is Assured and/or Life Assured
2. Update 'Source of Wealth' and 'Source of Funds' questions
3. Tap '**Next**' to proceed

# Payment Information – Assured or Life Assured



**Singlife** Create an Application Need Help ? X Close

Product(s) quoted for: **Singlife Elite Term II**

**1** Initial Premium Payment

Select a payment method \*

Interbank GIRO Cash/Cheque/Bank Draft Credit Card

Subsequent Premium

Select a payment method \*

Interbank GIRO Cash/Cheque/Bank Draft

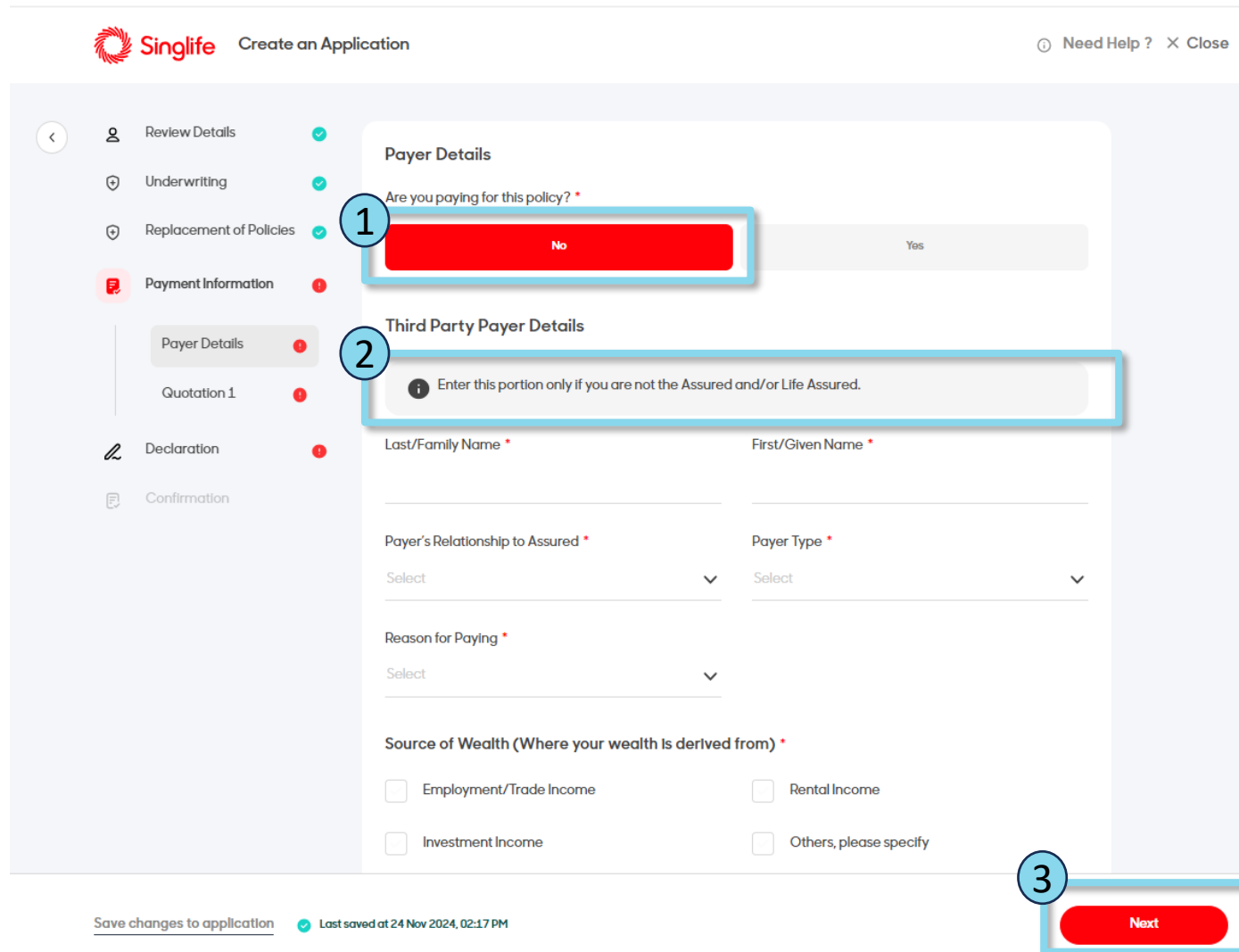
[Save changes to application](#) Last saved at 24 Nov 2024, 02:17 PM **Next**

1. Select payment method for **'Initial Premium Payment'** and **'Subsequent Premium'**

## Note:

- EzSub will prompt fields accordingly
- By default, Payer = Life Assured
- Assured is automatically reflected for both Initial and Subsequent payment methods

# Payment Details – Third party payer



**Singlife Create an Application** ⓘ Need Help ? × Close

**Payment Information** ⓘ

**Payer Details**

Are you paying for this policy? \*

**1** No Yes

**Third Party Payer Details**

Enter this portion only if you are not the Assured and/or Life Assured.

Last/Family Name \* First/Given Name \*

Payer's Relationship to Assured \* Payer Type \*

Select Select

Reason for Paying \*

Select

Source of Wealth (Where your wealth is derived from) \*

☐ Employment/Trade Income ☐ Rental Income

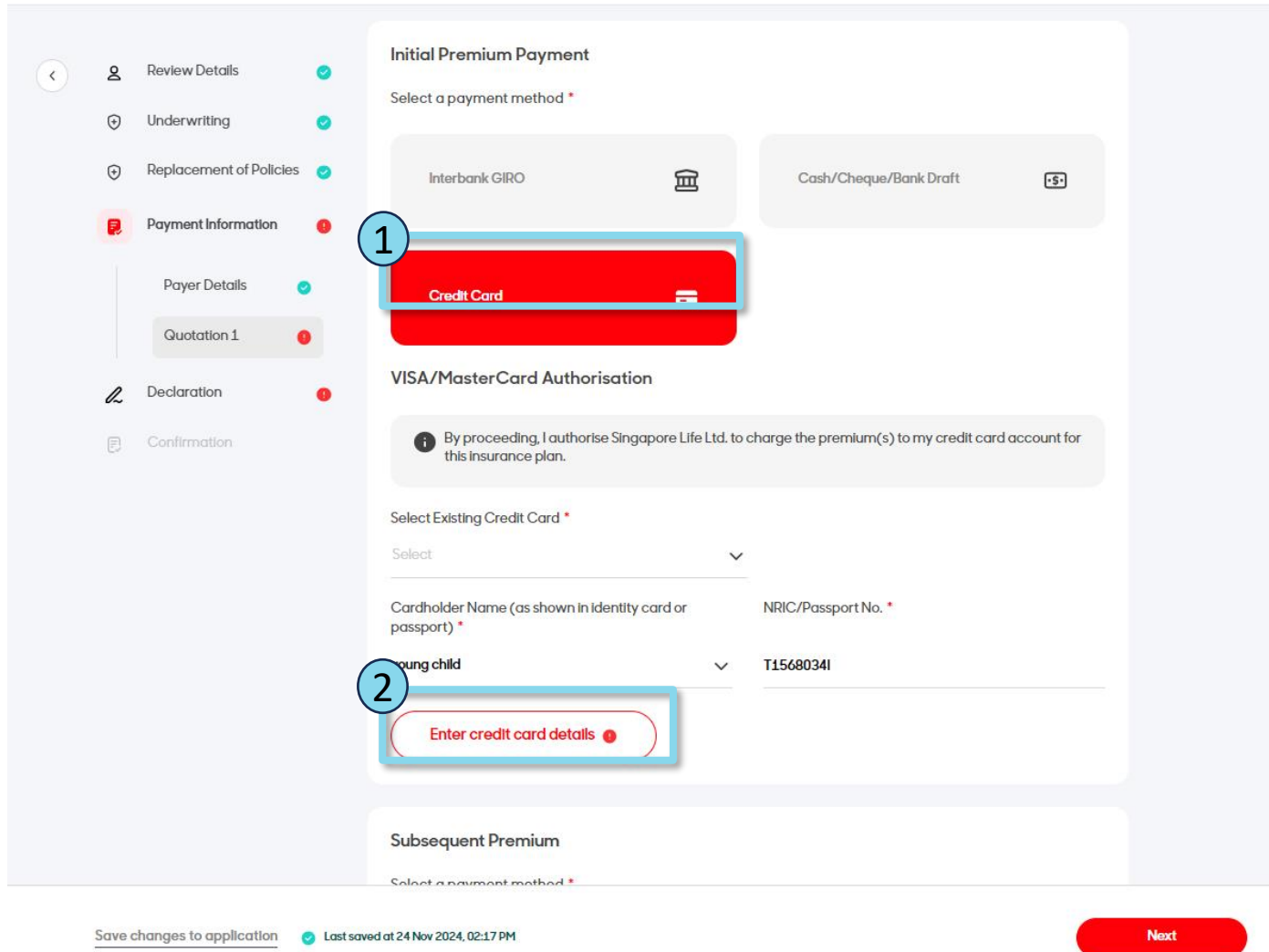
☐ Investment Income ☐ Others, please specify

**3** Next

Save changes to application Last saved at 24 Nov 2024, 02:17 PM


1. Select '**No**' if payer is not Assured and/or Life Assured
2. Update Third Party Payer details, 'Source of Wealth' and 'Source of Funds' questions
3. Tap '**Next**' to proceed


# Payment – Credit card




**Initial Premium Payment**


Select a payment method \*

Interbank GIRO 


Cash/Cheque/Bank Draft 


**1** Credit Card 


**VISA/MasterCard Authorisation**


 By proceeding, I authorise Singapore Life Ltd. to charge the premium(s) to my credit card account for this insurance plan.

Select Existing Credit Card \*


Select 

Cardholder Name (as shown in identity card or passport) \* 

Young child 


NRIC/Passport No. \* 

T1568034I

**2** Enter credit card details 

**Subsequent Premium**

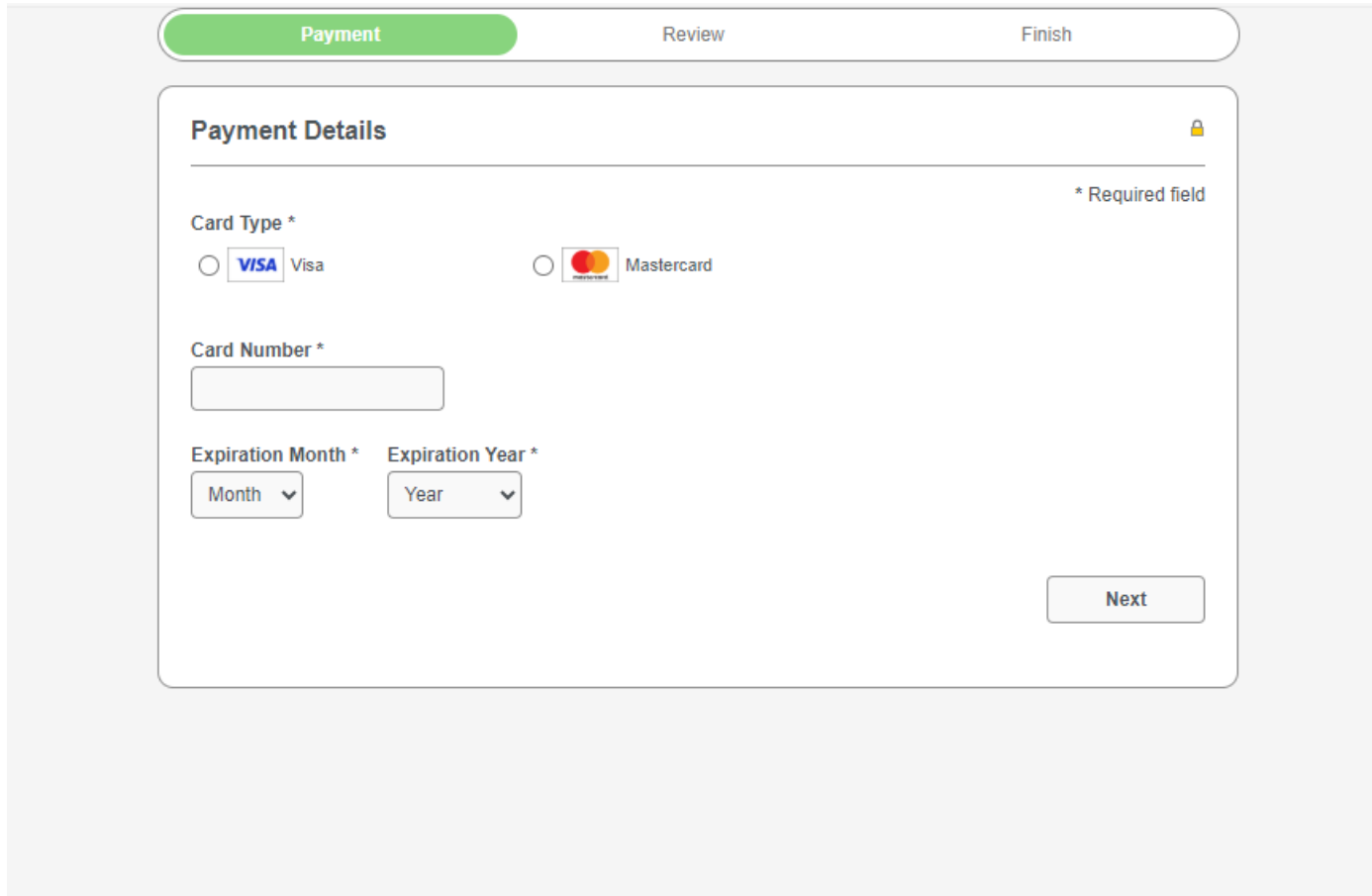
Select a payment method \*

Save changes to application  Last saved at 24 Nov 2024, 02:17 PM

Next

1. Select **“Credit card”**
2. Tap **“Enter Credit Card Details”** to begin

## Payment – Credit card



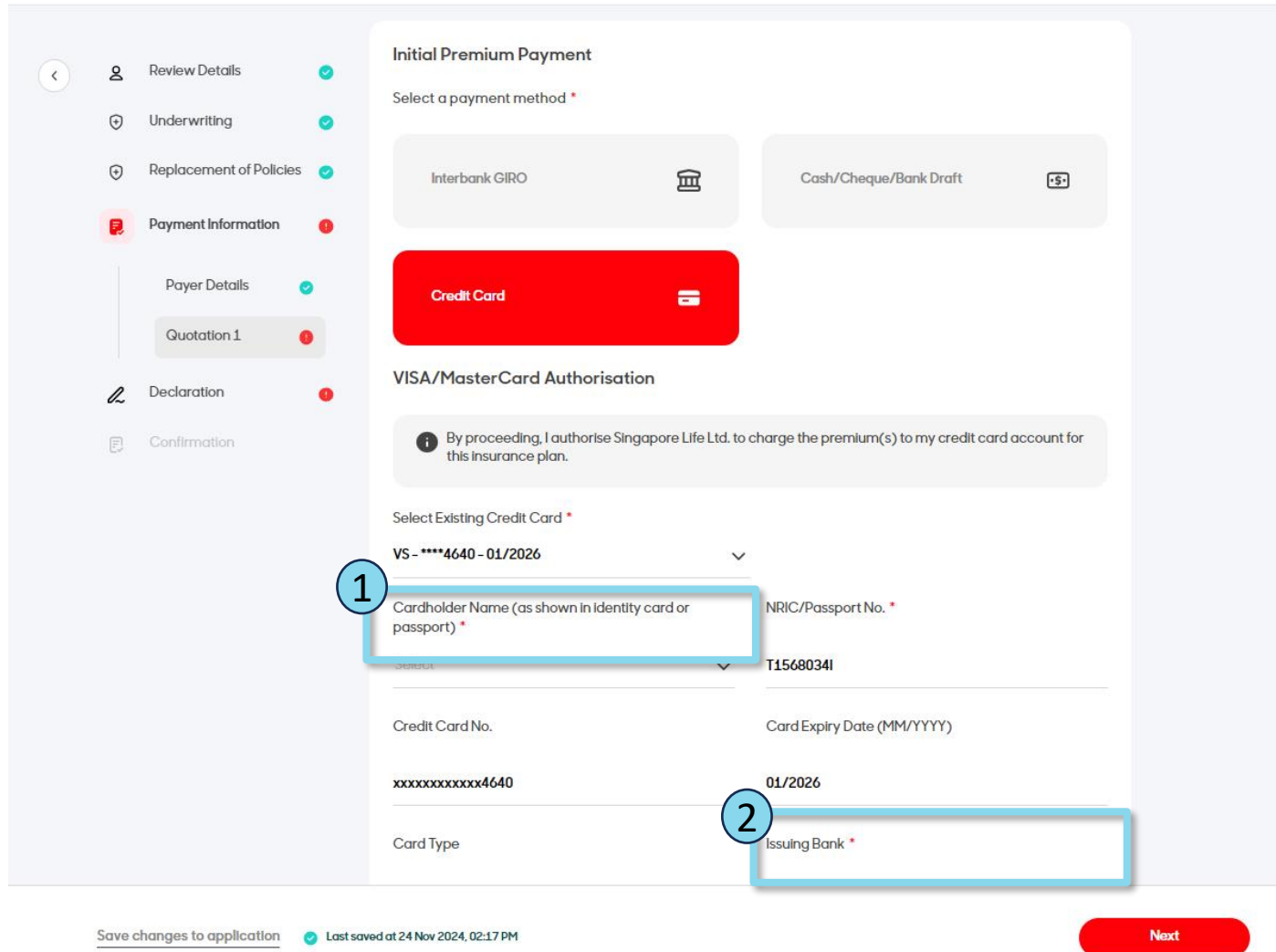
The screenshot shows a web form for entering credit card details. At the top, there are three tabs: "Payment" (highlighted in green), "Review", and "Finish". Below the tabs is a section titled "Payment Details" with a lock icon. The form contains the following fields:

- Card Type \***: Two radio button options: "VISA Visa" and "Mastercard Mastercard".
- Card Number \***: A text input field.
- Expiration Month \***: A dropdown menu with "Month" selected.
- Expiration Year \***: A dropdown menu with "Year" selected.
- Next**: A button at the bottom right of the form.

A note on the right side of the form states: "\* Required field".

- Fill in Credit Card details
- Ensure Credit Card number is accurate
- CVV not required

# Payment – Credit card



**Initial Premium Payment**

Select a payment method \*

Interbank GIRO Cash/Cheque/Bank Draft

**Credit Card**

**VISA/MasterCard Authorisation**

By proceeding, I authorise Singapore Life Ltd. to charge the premium(s) to my credit card account for this insurance plan.

Select Existing Credit Card \*

VS - \*\*\*\*4640 - 01/2026

1 Cardholder Name (as shown in Identity card or passport) \* NRIC/Passport No. \* T1568034I

Credit Card No. Card Expiry Date (MM/YYYY)

xxxxxxxxxxxx4640 01/2026

2 Card Type Issuing Bank \*

Save changes to application Last saved at 24 Nov 2024, 02:17 PM Next

1. Update 'Cardholder Name'
2. Update 'Issuing Bank'

# Payment – Interbank GIRO

Select a payment method

Interbank GIRO

Cash/Cheque/Bank Draft

Credit Card

Giro details

**i** Interbank GIRO(Please complete the GIRO details below)  
 The account must fulfil the following conditions:  
 - Is either a DBS or POSB account  
 - Is either a single or joint/or account  
 - Is not a trust or minor account  
 - belongs to the payer of the policy, who is also the policyholder  
 - payer's identification number (e.g. NRIC) in our record must be the same as the bank's record.

If Interbank GIRO is selected for both initial and subsequent premium payment, we will deduct the premium amount from the same bank account. Hence, you are only required to complete the attached Application for Interbank GIRO Form once

Select Existing GIRO Record

Select ▼

Bank Name \*

☒ DBS ☐ POSB

Name of Account Holder ▼ NRIC/Passport No. \*

young child ▼ T1568034I

- DBS, POSB available for e-Giro
- Other banks = submit paper Giro form  
[Life, health, savings and retirement \(singlife.com\)](https://singlife.com)



# Payment – Two different Payers

Create an Application Need Help ? X Close

<

Review Details ✓

Underwriting ✓

Replacement of Policies ✓

Payment Information 1

Declaration 1

Confirmation

Payer Details 1

Quotation 1 1

1

Are you paying for this policy? \*

No

Yes

2

Third Party Payer Details

Enter this portion only if you are not the Assured and/or Life Assured.

Last/Family Name \* This field is required.

First/Given Name \* This field is required.

Payer's Relationship to Assured \* Others Others (please specify) \*

Payer Type \* Individual NRIC/Passport No. \*

If payer is an Individual, please provide a copy of Payer's NRIC/Passport No.

Reason for Paying \* Select

Save changes to application ✓ Last saved at 24 Nov 2024, 02:17 PM

Next

1. Select 'No' for Payer Details
2. Answer all questions under **'Third Party Payer details'**
3. Choose cash/cheque for subsequent payment mode and follow-up with relevant docs

# Declaration – Client Acknowledgement

Create an Application Need Help ? X Close

Customers: YI LIN TRICIA ZHANG

Let's stay in touch – on your terms

Experience better ways to financial freedom with our exclusive offers and news via email, mail, calls and messaging platforms. Simply tell us if you're interested: \*

☐ Yes please, I want to hear about offers and news just for me.

☐ No thanks, I don't want to hear about offers and news just for me.

Update your preference anytime, anywhere at MySinglife ( [www.singlife.com/mysinglife](http://www.singlife.com/mysinglife) ) or contact Singlife at +65 6827 9933.

e-Documents

Let's work together to save the trees.

You will receive your policy, any endorsements and communications electronically once they are ready. Please provide us with your mobile number and email address, and we will inform you when e-documents are ready for viewing online at <http://www.singlife.com/MyDocuments> . If e-documents are not available, you will receive printed documents. This will apply to all your individual life and health policies with Singapore Life Ltd. You may log on to MySinglife to opt for your preferred document option and may switch between e-documents and printed documents. \*


Update Contact Details

YI LIN TRICIA ZHANG

Save changes to application ✓ Last saved at 24 Nov 2024, 02:17 PM

1 Client Acknowledgement

2 Next

1. All qns to be fully completed for  to appear
2. Tap **“Next”** to proceed

## Note: e-Documents

- Customers <62: default e-doc
- Customers ≥ 62: default hard copy

# Declaration - PEP

Create an Application Need Help ? X Close

<

Review Details

Underwriting

Replacement of Policies

Payment Information

Declaration

Client Acknowledgement

Politically Exposed Person (PEP) and/or Close Associate

Beneficial Ownership

US Indicia

Confirmation

1

Declaration of Politically Exposed Person (PEP) and/or Close Associate

Are the Assured, Life Assured, any immediate family member or Beneficial Owner previously or currently entrusted with prominent public functions\* in Singapore or a foreign country; or a close associate\*\* of one who is/was entrusted with prominent public functions in Singapore or a foreign country?\*

\* "Prominent public functions" includes the roles held by a head of state, a head of government, government ministers, senior civil or public servants, senior judicial or military officials, senior executives of state owned corporations, senior political party officials, members of the legislature and senior management of international organisations.

\*\* "Close associate" means a natural person who is closely connected to a politically exposed person, either socially or professionally.

No


Yes

Save changes to application

Last saved at 24 Nov 2024, 02:17 PM

2

Next

1. All questions to be fully completed for  to appear
2. Tap "**Next**" to proceed

# Declaration – Beneficial Ownership

Create an Application Need Help ? X Close

<

Review Details

Underwriting

Replacement of Policies

Payment Information

Declaration

Client Acknowledgement

Politically Exposed Person (PEP) and/or Close Associate

Beneficial Ownership

US Indicia

Confirmation

1

Beneficial Owner means the natural person who ultimately owns or controls a customer or the natural person on whose behalf a transaction is conducted or business relations are established and includes any person who exercises ultimate effective control over a legal person or legal arrangement.

For the avoidance of doubt, completion of this section is not a nomination of beneficiary(ies) under the Policy

Declaration of Beneficial Ownership

Are there any beneficial owner(s) in relation to this policy? \*

No


Yes

Save changes to application

Last saved at 24 Nov 2024, 02:17 PM

2

Next

1. All questions to be fully completed for  to appear
2. Tap “**Next**” to proceed

36

Internal

# Declaration – US Indicia

Create an Application Need Help ? X Close

< Review Details ✓ Customers: YILIN TRICIA ZHANG ●

Underwriting ✓

Replacement of Policies ✓

Payment Information ✓

✗ Declaration ●

Client Acknowledgement ✓

Politically Exposed Person (PEP) and/or Close Associate ✓

Beneficial Ownership ✓

**1** US Indicia ●

Confirmation

**Declaration of US Indicia**


Do you have one or more United States of America (US) Indicia\*\*?

\*\*Indicia means Residency, citizenship, Place of Birth, Taxpayer ID Number, Mailing or Residential Address or Contact Number.

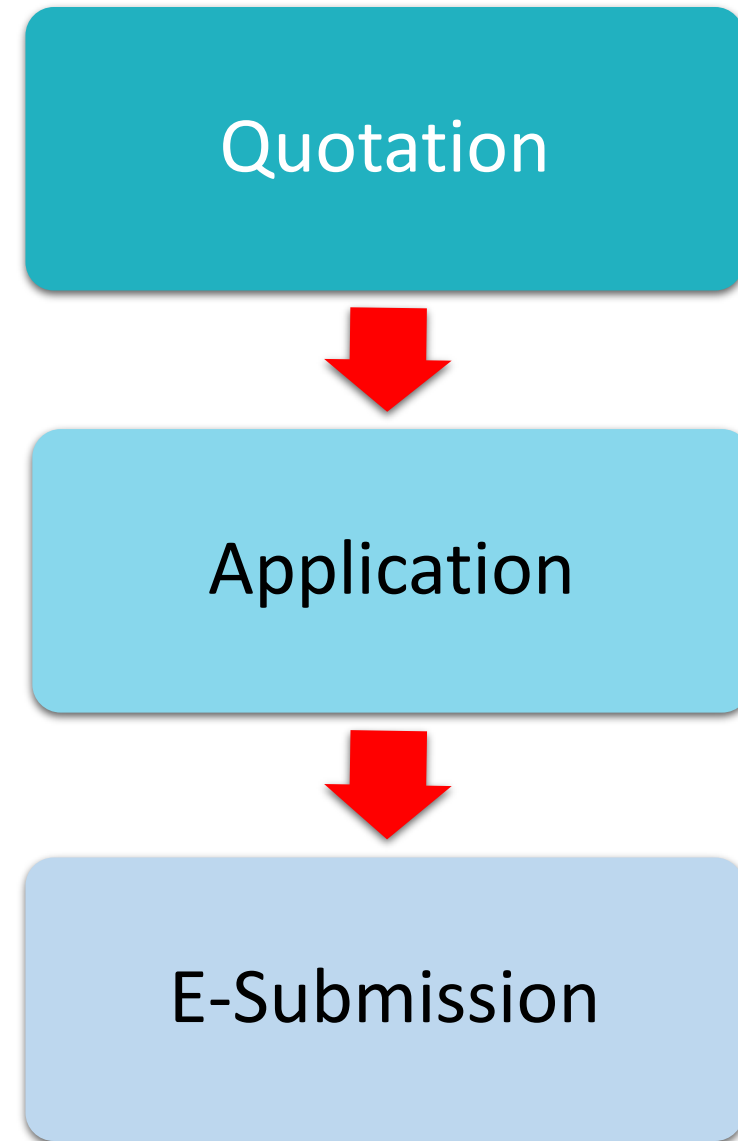
No Yes

**2** Next

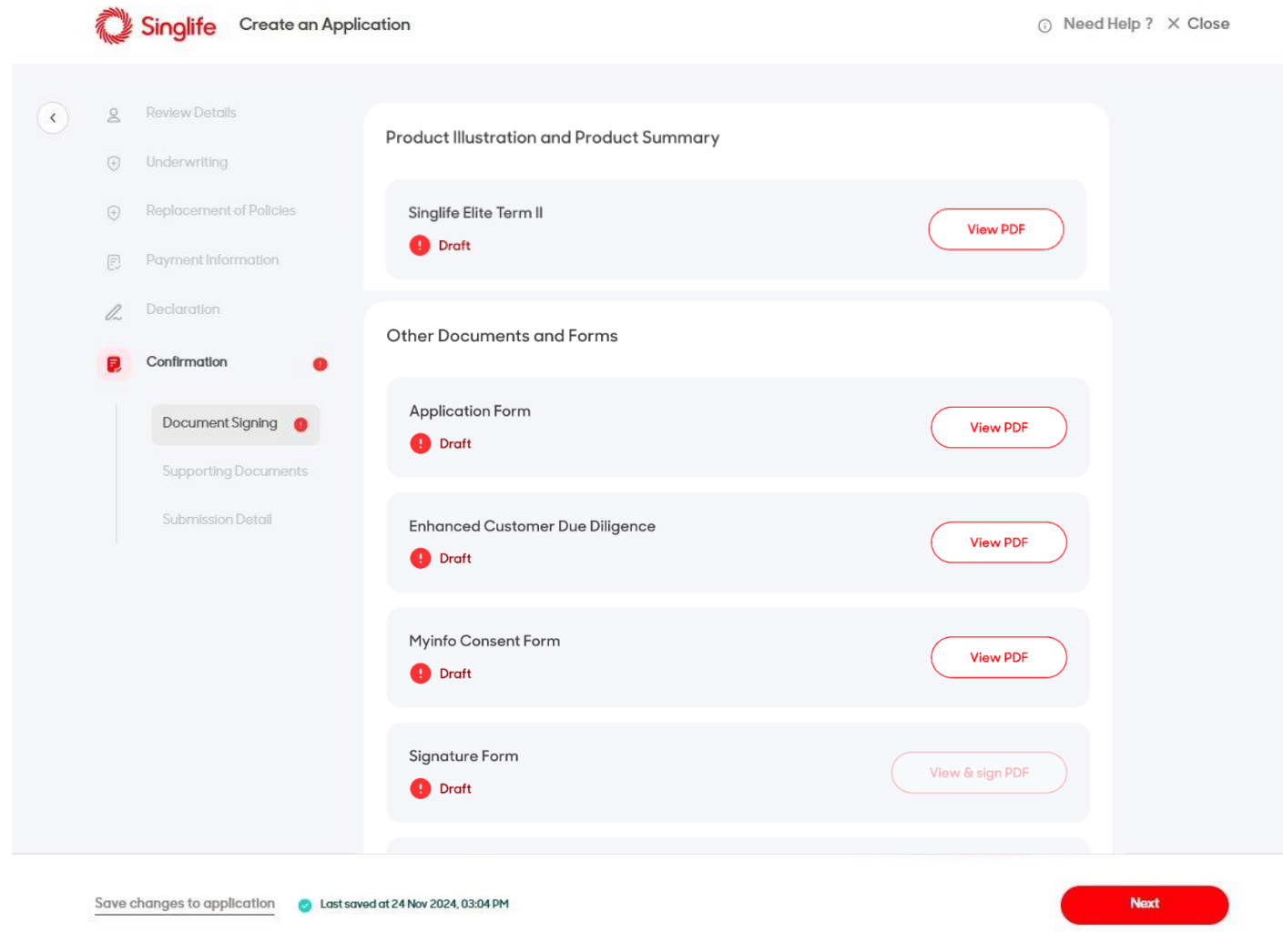
Save changes to application ✓ Last saved at 24 Nov 2024, 02:17 PM

1. All questions to be fully completed for  to appear
2. Tap “**Next**” to proceed

# E-Submission Process



# E-Signature



The screenshot displays the Singlife 'Create an Application' interface. On the left, a sidebar lists various stages: Review Details, Underwriting, Replacement of Policies, Payment Information, Declaration, Confirmation (highlighted with a red dot), Document Signing (highlighted with a red dot), Supporting Documents, and Submission Detail. The main content area is titled 'Product Illustration and Product Summary' and lists several documents, each marked as 'Draft' with a red exclamation mark icon and a 'View PDF' button:

- Singlife Elite Term II (View PDF)
- Other Documents and Forms
  - Application Form (View PDF)
  - Enhanced Customer Due Diligence (View PDF)
  - Myinfo Consent Form (View PDF)
  - Signature Form (View & sign PDF)


At the bottom, there is a 'Save changes to application' link, a status indicator 'Last saved at 24 Nov 2024, 03:04 PM', and a red 'Next' button.



- Tap documents to review in ***sequence***
- All forms are generated from responses in Application stage
- **\*Myinfo Consent form** is only generated when **Myinfo option** is used

# E-Signature

Singlife Elite Term II

1



This Cover Page is an important document.

- It highlights the key features and risks of this product and should be read together with the Policy Illustration, Product Summary and Bundled Product Disclosure Document, where applicable.
- It is important to read the Policy Illustration, Product Summary and Bundled Product Disclosure Document, where applicable, before deciding whether to purchase this product. If you do not have a copy of these documents, please contact us at 6827 9933 or your Financial Adviser Representative to ask for them.
- You should not purchase this product if you do not understand or are not comfortable with the risks of this product.

Singlife Elite Term II

Product Type	Non-Participating Term Plan
Premium Term	40 Years
Policy Term	40 Years
Name of Insurer	Singapore Life Ltd.
Policy Currency	Singapore Dollars

COVER PAGE FOR NON-PARTICIPATING TERM PLAN

WHAT ARE YOU PURCHASING?

This is a non-participating term plan which offers you insurance coverage. It comprises guaranteed benefits only.

HOW MUCH WILL YOU NEED TO PAY FOR ADVICE?


The total distribution cost of this product is the amount that you will pay for advice and for other distribution related expenses. It includes cash payments in the form of commissions and benefits paid to the financial advisory firm and its representative(s) who have provided you with financial advice. This is not an additional cost to you as it has been included in the premiums payable for this plan.


The Total Distribution Cost for this plan is \$536 as shown in the Policy Illustration. This makes up 4.60% of the total premiums payable.

WHAT HAPPENS IF YOU SURRENDER YOUR POLICY EARLY?

As buying a life insurance policy is a long-term commitment, an early termination of the policy usually involves high costs and the surrender value, if any, that is payable to you may be zero or less than the total premiums paid.

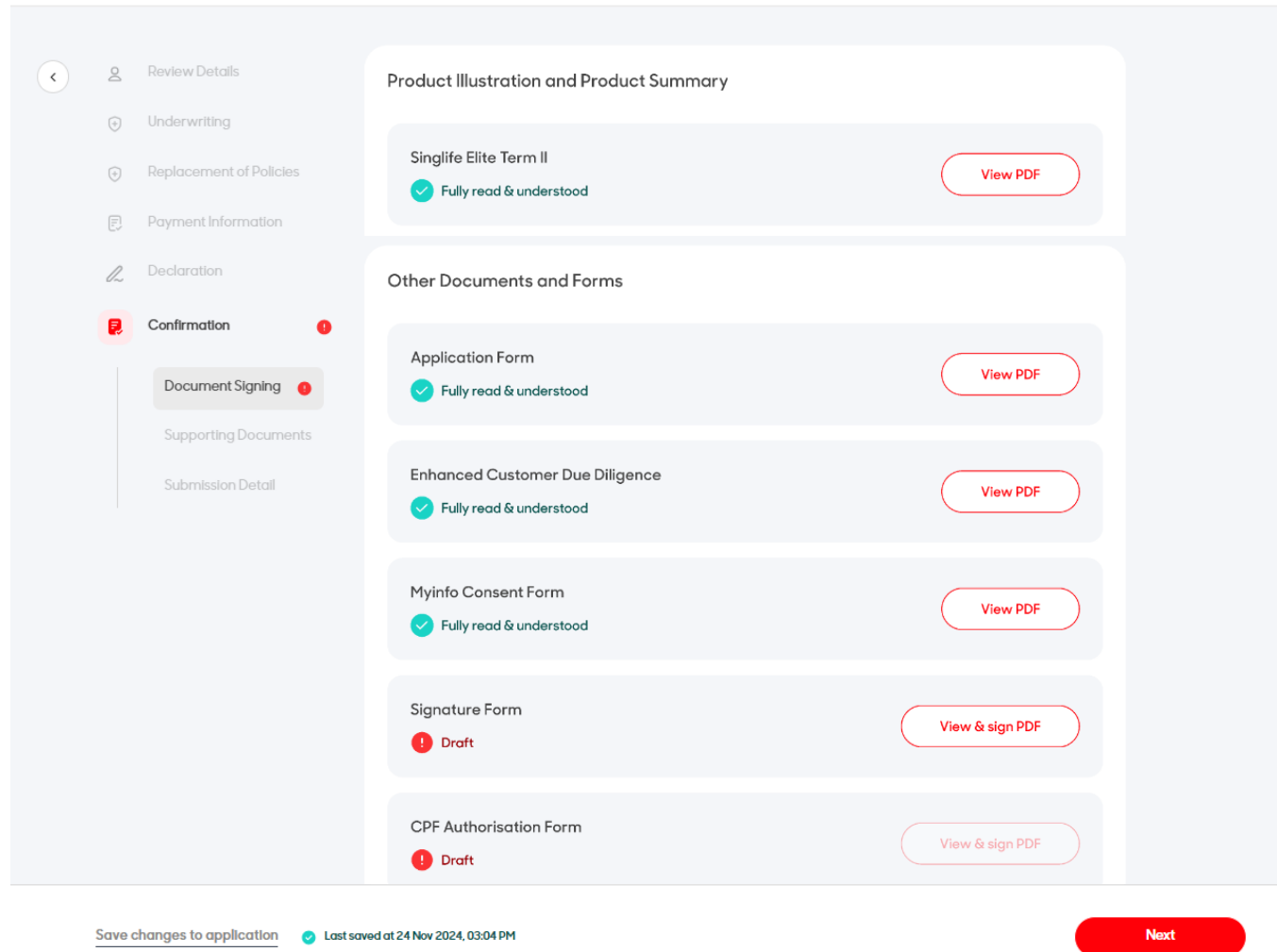
2



1. PDF can be downloaded by clicking on  icon
2. Tap on '**Done**' once form is reviewed



# E-Signature



The screenshot displays the Singlife E-Signature interface. On the left is a navigation menu with options: Review Details, Underwriting, Replacement of Policies, Payment Information, Declaration, Confirmation (highlighted with a red icon and a red dot), Document Signing (highlighted with a red icon and a red dot), Supporting Documents, and Submission Detail. The main content area is titled 'Product Illustration and Product Summary' and lists several documents with their status and a 'View PDF' button:

- Singlife Elite Term II: Fully read & understood (green checkmark icon), View PDF button.
- Other Documents and Forms section:
  - Application Form: Fully read & understood (green checkmark icon), View PDF button.
  - Enhanced Customer Due Diligence: Fully read & understood (green checkmark icon), View PDF button.
  - Myinfo Consent Form: Fully read & understood (green checkmark icon), View PDF button.
  - Signature Form: Draft (red exclamation mark icon), View & sign PDF button.
  - CPF Authorisation Form: Draft (red exclamation mark icon), View & sign PDF button.

At the bottom, there is a 'Save changes to application' link, a status indicator 'Last saved at 24 Nov 2024, 03:04 PM' with a green checkmark, and a red 'Next' button.

Policy Illustration, Product Summary, MyInfo consent form & Application Form **must** be reviewed completely before Signature form appears

1. Tap on '**View & Sign PDF**'



# E-Signature

Tap on the **'Red box'** to Sign

## Signature Form

I/We further acknowledge, declare and agree that:

- (1) I/We have read through and understood each and every page of the following documents:
  - Cover Page (if applicable), Policy Illustration (if applicable), Product Summary, Bundled Product Disclosure (if applicable), Application Form, MyInfo Consent Form (if applicable) and Enhanced Customer Due Diligence (if applicable).
- (2) My/Our Financial Adviser Representative has fully and completely explained the contents of the above documents to my/our satisfaction, including the values/key benefits/premium rates/ information in the Cover Page (if applicable), Policy Illustration (if applicable), Product Summary and Bundled Product Disclosure (if applicable), the declarations/requirements/information in the Application Form, MyInfo Consent Form (if applicable), Enhanced Customer Due Diligence (if applicable) and the pages I/we have to sign.
- (3) I/We understand and agree that I/we will be deemed to have signed all the pages of the Cover Page (if applicable), Policy Illustration (if applicable), Product Summary, Application Form, MyInfo Consent Form (if applicable) and Enhanced Customer Due Diligence (if applicable) where signatures are required.
- (4) I/We authorise any medical source, insurance office, or organisation to release to Singapore Life Ltd. and Singapore Life Ltd. to release to any medical source, insurance office or organisation, to the extent permitted by law, all relevant information concerning me/us and/or any proposed life assured at any time, regardless of whether the application(s) is accepted by Singapore Life Ltd. A photographic or electronic copy of this authorisation shall be as valid as the original.
- (5) I/We am/are aware that the latest edition of the respective Fund Prospectuses may be found on [www.singlife.com](http://www.singlife.com) and I/we have read and understood the applicable sections of the most recent edition of the respective Fund Prospectuses in relation to my/our application(s) (applicable to investment-linked plans only).

Signature of Assured (for age next birthday 17 years & above)	Signature of Financial Adviser Representative
	I confirm that I have sighted the original(s) of my customer's identification document(s) (if applicable). 
YI LIN TRICIA ZHANG S3929175D	AGENT123 6000xxxx

Cancel

Save signature

# E-Signature

## Signature Form

I/We further acknowledge, declare and agree that:

(1) I/We have read through and understood each and every page of the following documents:

- Cover Page (if applicable), Policy Illustration (if applicable), Product Summary, Bundled Product Disclosure (if applicable), Application Form, MyInfo Consent Form (if applicable) and Enhanced Customer Due Diligence (if applicable).

(2) My/Our Financial Adviser Representative has fully and completely explained the contents of the above documents to my/our satisfaction, including the value at risk and Bundled Product Disclosure (if applicable), Enhanced Customer Due Diligence (if applicable), and MyInfo Consent Form (if applicable).

(3) I/We understand and agree that the above documents are required.

(4) I/We authorise an independent medical source, if life assured at an advanced age, to provide a medical certificate of life assurance where signatures are required.

(5) I/We am/are aware of the consequences of signing this document(s) (applicable to investment-linked insurance products).

Signature of Assured (17 years & above)

YI LIN TRICIA ZHANG  
S3929175D

41803950

Assured Signature

Click the box below to sign:

Clear Signature

Cancel

Confirm

Cancel

Save signature

Sign in the box

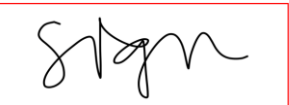
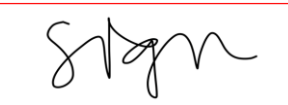
- **“Clear Signature”** : erase signature and re-sign
- **“Confirm”** : save signature

# E-Signature

## Signature Form

I/We further acknowledge, declare and agree that:

- (1) I/We have read through and understood each and every page of the following documents:
  - Cover Page (if applicable), Policy Illustration (if applicable), Product Summary, Bundled Product Disclosure (if applicable), Application Form, MyInfo Consent Form (if applicable) and Enhanced Customer Due Diligence (if applicable).
- (2) My/Our Financial Adviser Representative has fully and completely explained the contents of the above documents to my/our satisfaction, including the values/key benefits/premium rates/ information in the Cover Page (if applicable), Policy Illustration (if applicable), Product Summary and Bundled Product Disclosure (if applicable), the declarations/requirements/information in the Application Form, MyInfo Consent Form (if applicable), Enhanced Customer Due Diligence (if applicable) and the pages I/we have to sign.
- (3) I/We understand and agree that I/we will be deemed to have signed all the pages of the Cover Page (if applicable), Policy Illustration (if applicable), Product Summary, Application Form, MyInfo Consent Form (if applicable) and Enhanced Customer Due Diligence (if applicable) where signatures are required.
- (4) I/We authorise any medical source, insurance office, or organisation to release to Singapore Life Ltd. and Singapore Life Ltd. to release to any medical source, insurance office or organisation, to the extent permitted by law, all relevant information concerning me/us and/or any proposed life assured at any time, regardless of whether the application(s) is accepted by Singapore Life Ltd. A photographic or electronic copy of this authorisation shall be as valid as the original.
- (5) I/We am/are aware that the latest edition of the respective Fund Prospectuses may be found on [www.singlife.com](http://www.singlife.com) and I/we have read and understood the applicable sections of the most recent edition of the respective Fund Prospectuses in relation to my/our application(s) (applicable to investment-linked plans only).

Signature of Assured (for age next birthday 17 years & above)	Signature of Financial Adviser Representative
	<p>I confirm that I have sighted the original(s) of my customer's identification document(s) (if applicable).</p> 
YI LIN TRICIA ZHANG S3929175D	AGENT123 6000xxxx

1

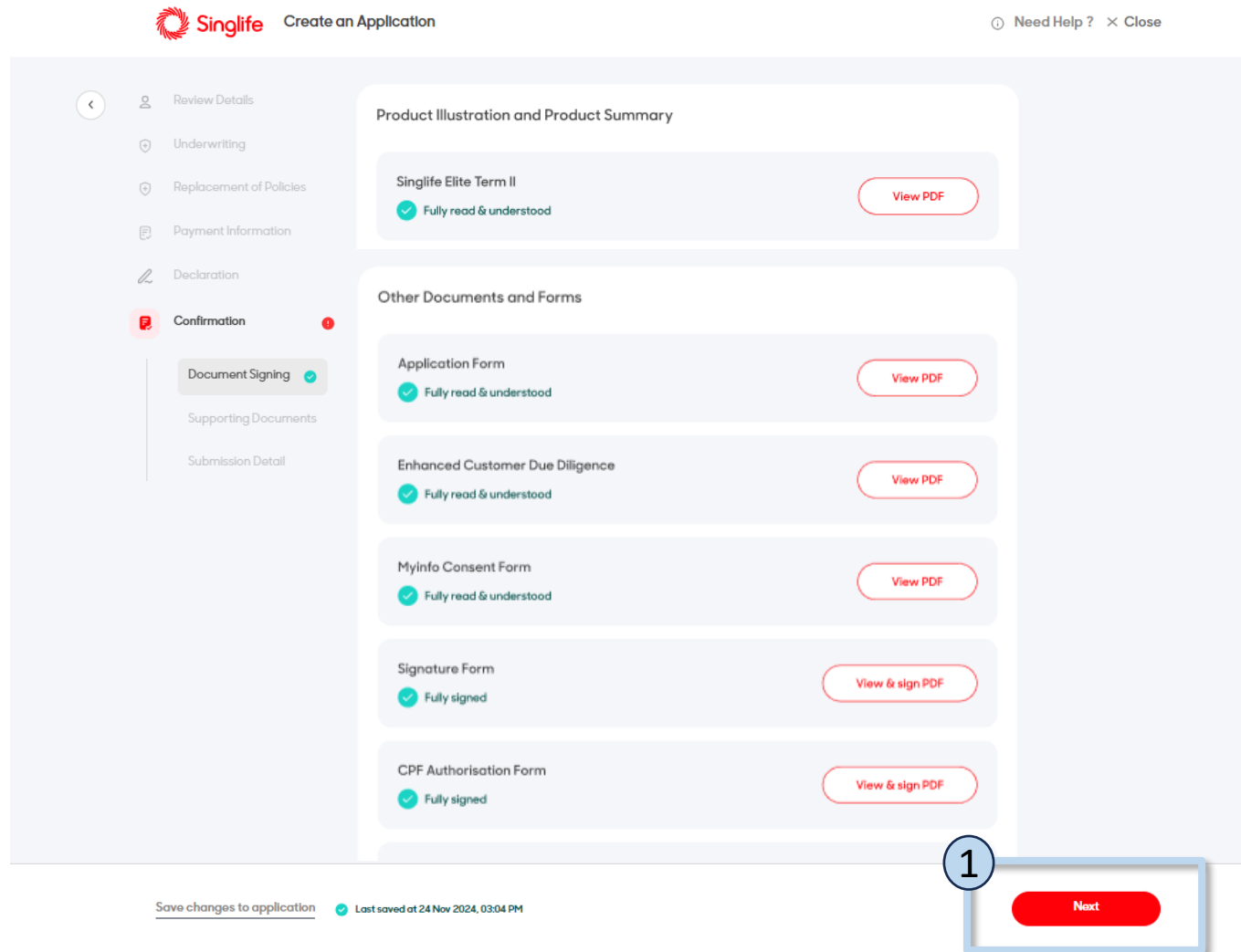
Cancel

Save signature

Ensure signatures are all completed

1. Tap on “Save signature”

# E-Signature



**Singlife** Create an Application Need Help ? × Close

**Confirmation**

**Product Illustration and Product Summary**

Singlife Elite Term II  
Fully read & understood [View PDF](#)

**Other Documents and Forms**

Application Form  
Fully read & understood [View PDF](#)

Enhanced Customer Due Diligence  
Fully read & understood [View PDF](#)

MyInfo Consent Form  
Fully read & understood [View PDF](#)

Signature Form  
Fully signed [View & sign PDF](#)

CPF Authorisation Form  
Fully signed [View & sign PDF](#)

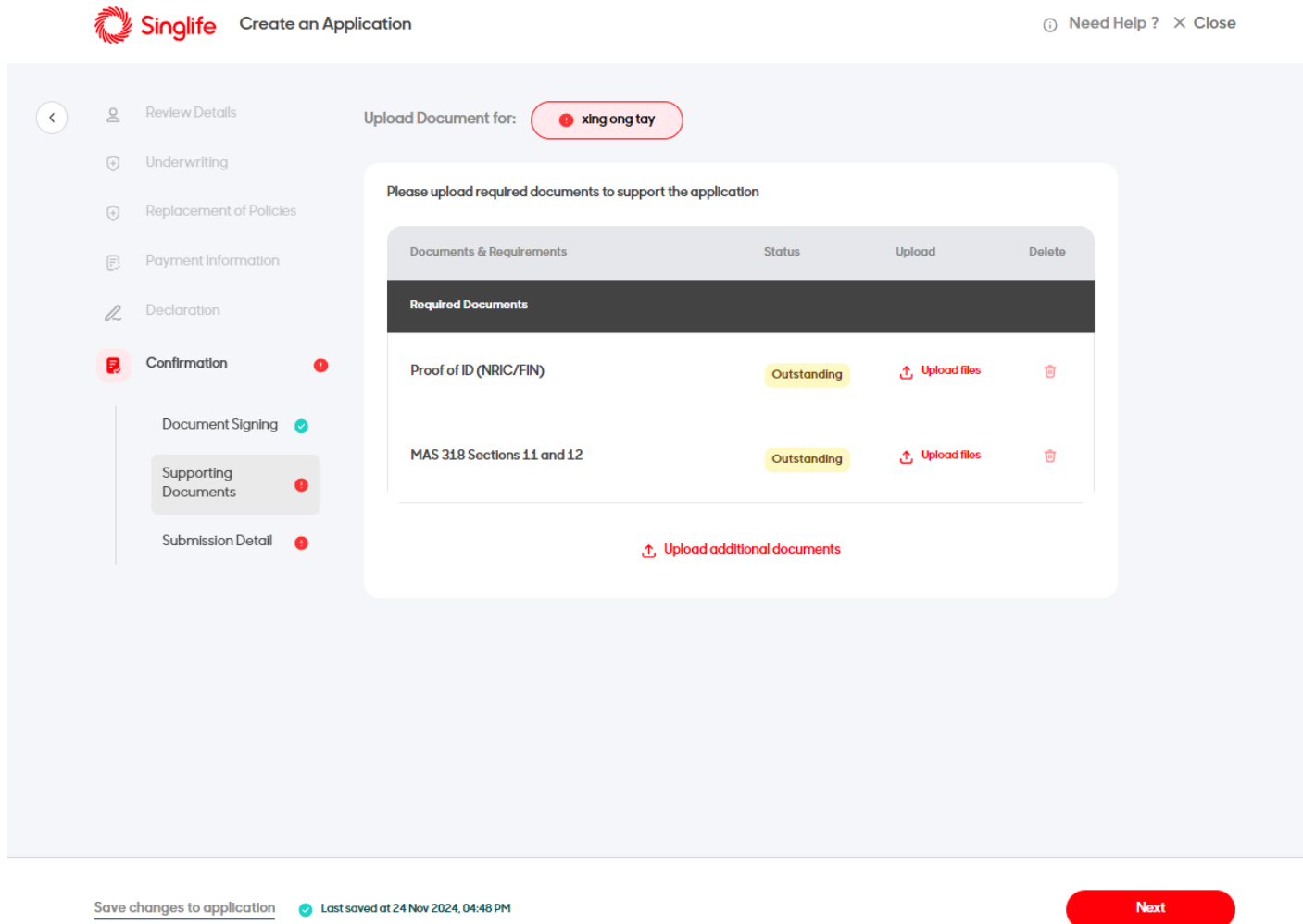
[Save changes to application](#) Last saved at 24 Nov 2024, 03:04 PM

**1** [Next](#)

Signatures are valid for 30 days



1. When fully completed, tap on **“Next”** to proceed

# Supporting Documents



The screenshot shows the Singlife 'Create an Application' interface. On the left is a sidebar with navigation links: Review Details, Underwriting, Replacement of Policies, Payment Information, Declaration, Confirmation (highlighted with a red dot), Document Signing, Supporting Documents (highlighted with a red dot), and Submission Detail (highlighted with a red dot). The main content area is titled 'Upload Document for: xing ong tay'. It contains a message: 'Please upload required documents to support the application'. Below this is a table with columns: Documents & Requirements, Status, Upload, and Delete. The table lists two required documents: 'Proof of ID (NRIC/FIN)' and 'MAS 318 Sections 11 and 12', both with a status of 'Outstanding'. Each row has an 'Upload files' link and a delete icon. At the bottom of the table is a link to 'Upload additional documents'. At the bottom of the page, there is a 'Save changes to application' link, a status indicator 'Last saved at 24 Nov 2024, 04:48 PM', and a 'Next' button.

**Supporting Documents**

Documents & Requirements	Status	Upload	Delete
Proof of ID (NRIC/FIN)	Outstanding	<a href="#">Upload files</a>	
MAS 318 Sections 11 and 12	Outstanding	<a href="#">Upload files</a>	

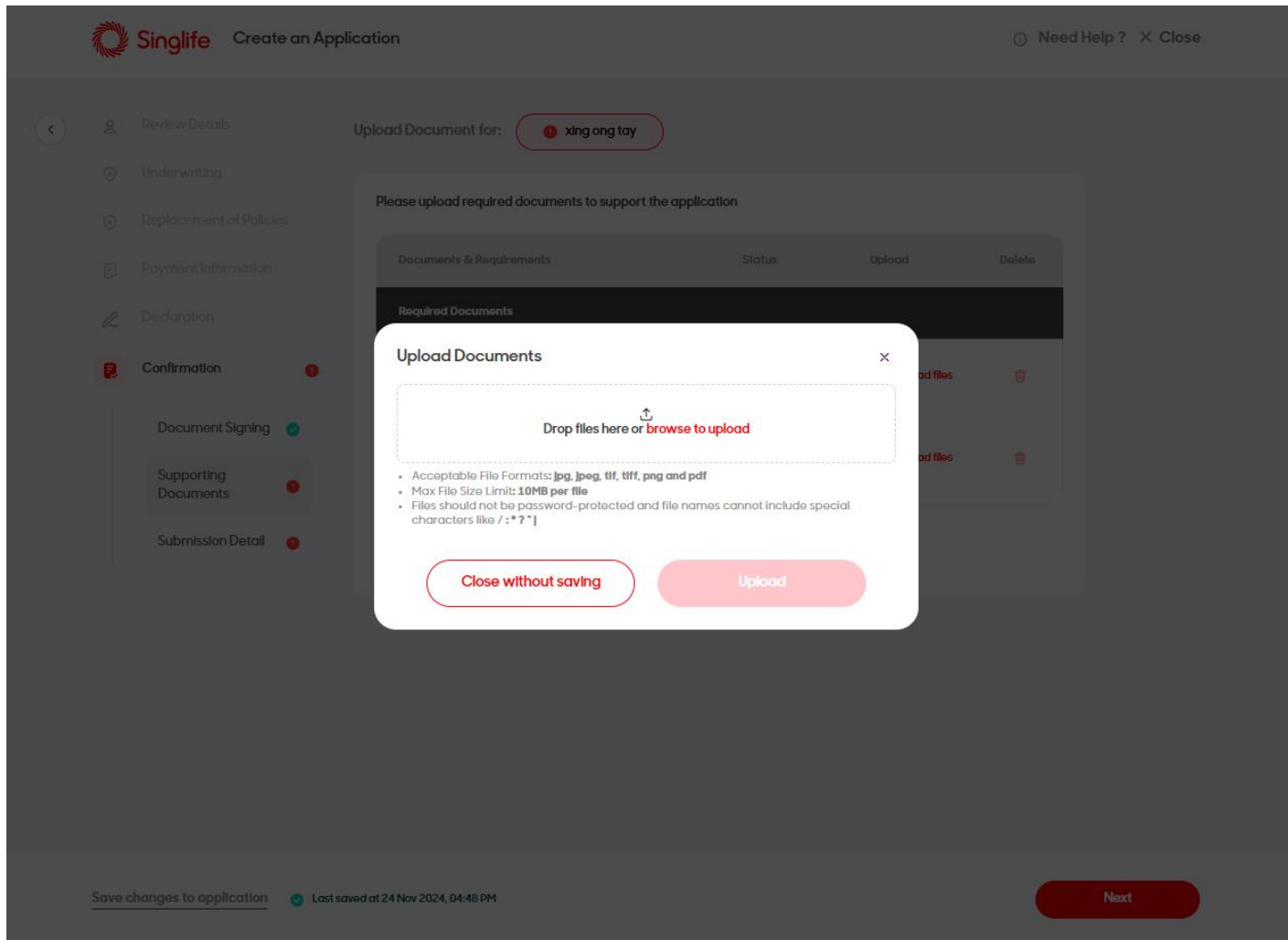
[Upload additional documents](#)

[Save changes to application](#) Last saved at 24 Nov 2024, 04:48 PM [Next](#)

## 2 Mandatory documents:

- Life Assured ID
  - ***Not Applicable if using Myinfo***
- MAS 318 Sections 11 and 12 (Fact Find Form)

# Supporting Documents



**Singlife Create an Application** Need Help ? X Close

Upload Document for: xing ong tay

Please upload required documents to support the application

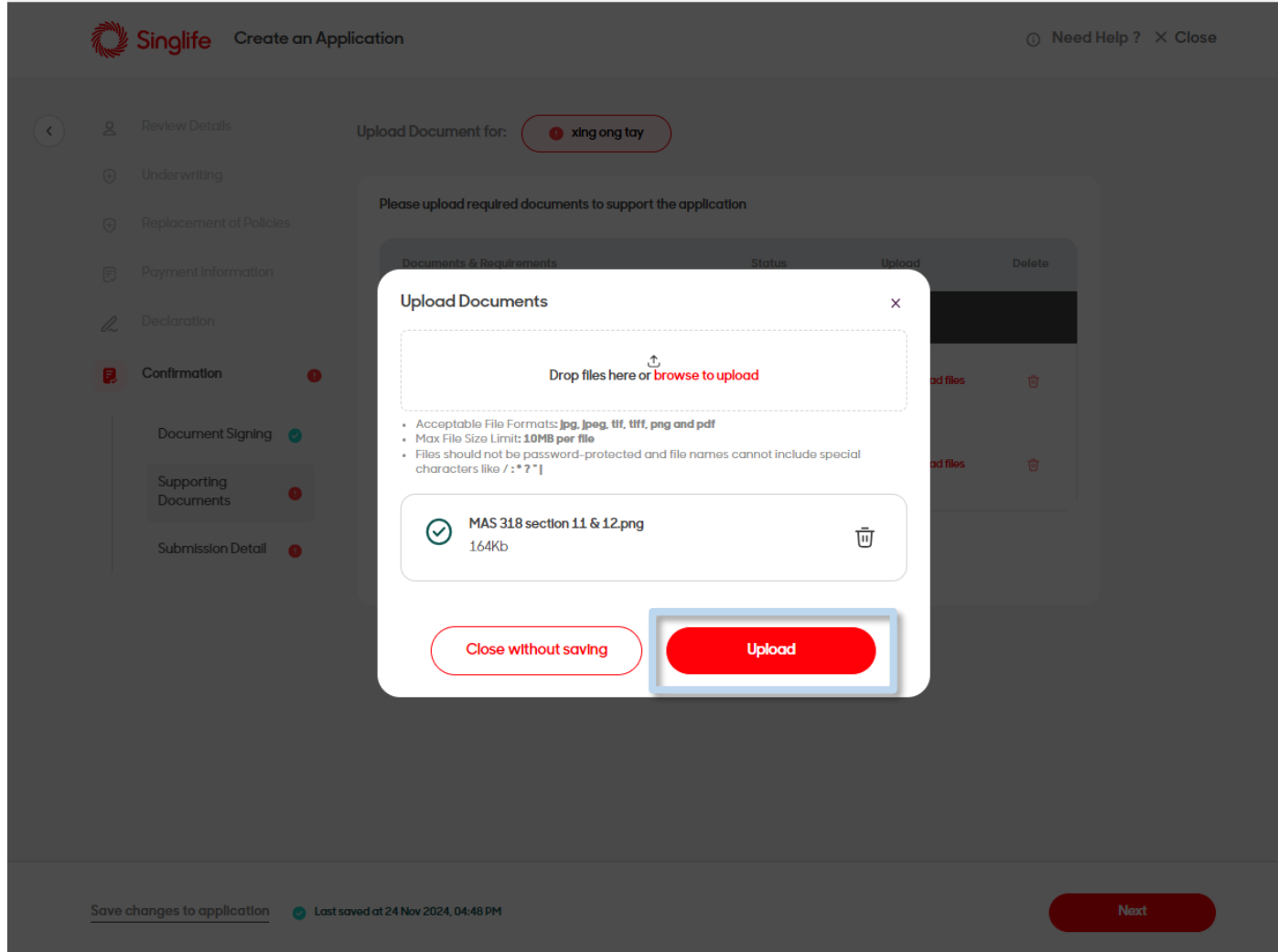
Documents & Requirements	Status	Upload	Delete
<b>Required Documents</b>			
<div>Drop files here or <a href="#">browse to upload</a></div> <ul style="list-style-type: none"><li>Acceptable File Formats: jpg, jpeg, tiff, tiff, png and pdf</li><li>Max File Size Limit: 10MB per file</li><li>Files should not be password-protected and file names cannot include special characters like / : * ? "  </li></ul> <div><a href="#">Close without saving</a> <a href="#">Upload</a></div>			

Save changes to application Last saved at 24 Nov 2024, 04:48 PM Next

## To attach documents:

- Drag and drop files directly into the box
- Browse to upload documents from device

# Supporting Documents



The screenshot shows the Singlife 'Create an Application' interface. On the left, a sidebar lists steps: Review Details, Underwriting, Replacement of Policies, Payment Information, Declaration, Confirmation, Document Signing, Supporting Documents, and Submission Detail. The main area is titled 'Upload Document for: xing ong tay'. A modal window titled 'Upload Documents' is open, displaying instructions: 'Drop files here or browse to upload'. Below the instructions, a list of acceptable file formats (jpg, jpeg, tiff, png and pdf) and a maximum file size limit of 10MB per file are shown. A file named 'MAS 318 section 11 & 12.png' (164Kb) is listed with a trash icon. At the bottom of the modal, there are two buttons: 'Close without saving' and 'Upload'. The 'Upload' button is highlighted with a blue border. At the bottom of the main interface, there is a 'Save changes to application' link, a status indicator 'Last saved at 24 Nov 2024, 04:48 PM', and a 'Next' button.

Singlife Create an Application

Need Help ? X Close

Review Details

Underwriting

Replacement of Policies

Payment Information

Declaration

Confirmation

Document Signing

Supporting Documents

Submission Detail

Upload Document for: xing ong tay

Please upload required documents to support the application

Documents & Requirements Status Upload Delete

Upload Documents

Drop files here or [browse to upload](#)

- Acceptable File Formats: jpg, jpeg, tiff, png and pdf
- Max File Size Limit: 10MB per file
- Files should not be password-protected and file names cannot include special characters like / : \* ? " |

MAS 318 section 11 & 12.png  
164Kb

Close without saving Upload

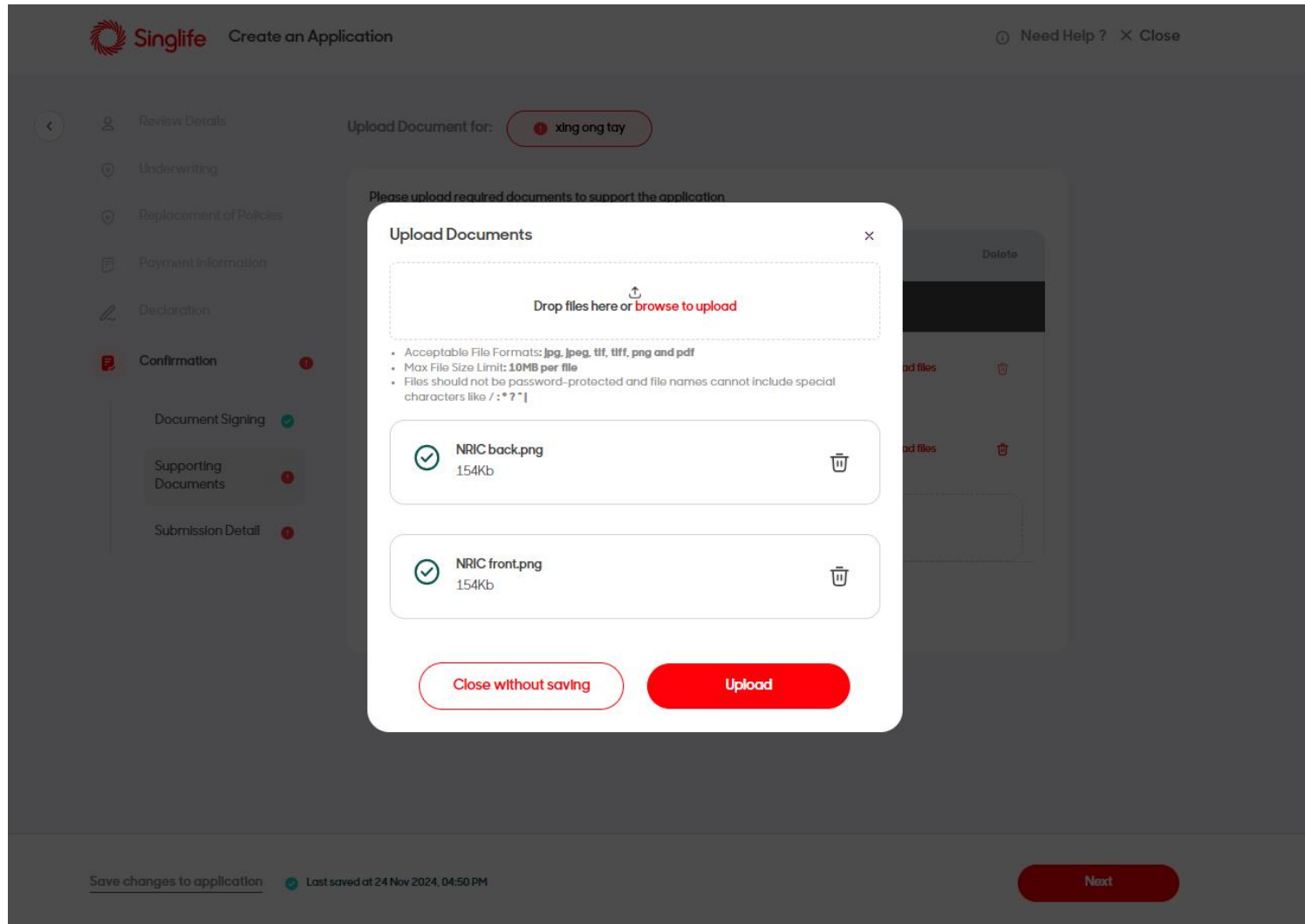
Save changes to application Last saved at 24 Nov 2024, 04:48 PM

Next

Once files have been successfully attached, tap **'Upload'**



# Supporting Documents



The screenshot shows the Singlife 'Create an Application' interface. A modal titled 'Upload Documents' is open, displaying a list of uploaded files: 'NRIC back.png' (154Kb) and 'NRIC front.png' (154Kb). The modal includes instructions on acceptable file formats (jpg, jpeg, tiff, png, and pdf) and a maximum file size limit of 10MB per file. The background interface shows a sidebar with steps: Review Details, Underwriting, Replacement of Policies, Payment Information, Declaration, Confirmation, Document Signing, Supporting Documents, and Submission Detail. The 'Supporting Documents' step is currently active.

Upload Document for: xing ong tay

Please upload required documents to support the application

Upload Documents

Drop files here or [browse to upload](#)

- Acceptable File Formats: jpg, jpeg, tiff, png and pdf
- Max File Size Limit: 10MB per file
- Files should not be password-protected and file names cannot include special characters like / : \* ? " |

NRIC back.png  
154Kb

NRIC front.png  
154Kb


Close without saving Upload

Save changes to application Last saved at 24 Nov 2024, 04:50 PM

Next

Attach multiple docs within the **same** category  
e.g. front and back of NRIC

# Submission Detail

 Create a Quotation Need help?

<

Review Details

Underwriting

Replacement of Policies

Payment Information

Declaration


**Confirmation**

eSign Options

Document Signing

Supporting Documents

Submission Details



Your submission is pending

Review Application Details

Assured

Robert Koh Da Xian

Life Assured	Product Name	Premium Term	Premium
Robert Koh, Kris Koh	Singlife Shield, Singlife Cancer Cover Plus II	29	S\$1,123.61
Kris Koh	Singlife Elite Term II	Lifetime	S\$813.61

Back

Submit to eFNA

Tap **“Submit to eFNA”** to return to Propel