

Allied World Business Contact Points

Department	Type of Enquiry	Contact Person	Email	Mobile/DID
Agency	Commercial Lines Quotation	June Ler	june.ler@awac.com	6422-6736/86116180
Agency	Business Development/Campaign/Training/others	Simon Chin	simon.chin@awac.com	9278-6300 (Mobile)
				9278-6300 (Mobile)
Agency	GIAS related issues/CPD Hours	Pauline Lim	pauline.lim@awac.com	6423-0831
Customer Service Centre	<p>Personal Lines: PA, Travel Plans and Home Contents</p> <p>Motor Quotation (Private & Commercial):</p> <p>Please obtain quotes via AW Pricelink. CSC will assist you in CI issuance (with payment) for confirmed cases and for policy clarifications.</p> <p>Policy Services (Personal & Commercial Business):</p> <p>Contract documents (Policy contract, renewal notice, endorsement, invoice etc)</p>	<p>CSC Team: Sharon Yeo Yu Ching Wen Geraldine Kok Alan Lim</p> <p>Operation Hours: Monday – Friday (9:00am – 5:00pm)</p>	<p>SG.CustomerService@awac.com</p> <p style="text-align: center;">or</p> <p>SG.Manulife@awac.com</p>	6423-0897
Finance	Payment status, Commission, Refunds and Others	Jomine Choo	jomine.choo@awac.com or	6423-0521
Claims	Personal Lines	Karen Lim	karen.lim@awac.com	6423-0861
	Personal Lines	Carine Cheong	Carine.cheong@awac.com	6423-0852
	Personal Lines	Grace Gao	Grace.gao@awac.com	6423-0829
Marine Cargo	General enquiry and Quotation	Edward Leong (PM)	edward.leong@awac.com	6423-0510
		Lim Ai Fong	aifong.lim@awac.com	6423-0896
PI and D & O	General enquiry and Quotation	Alice Teo	alice.teo@awac.com	6423-0572
IT	General enquiry and Quotation	IT	awachelpdesk@awac.com	NA