

List of Product Providers for Code Creation (Life Providers)

S/N	Provider	Turnaround Time from Providers* (working days)	Code Created Upon	Remarks
1	Singlife	T + 2/3	RNF	
2	Income	T+3	RNF	
3	ManuLife	T + 2/3	RNF	- Including Manuview, Manutouch & M360
4	Grow (Navigator)	T + 2/3	RNF/ Additional Activity for CIS	- Code creation if Rep have CIS licensed upon RNF - Code creation after Rep additional activity for CIS is approved by the MAS.
5	iFast	Created by AMU within T+2 days from RNF'd date	RNF/ Additional Activity for CIS & Securities	- Code creation if Rep have <u>CIS/Securities</u> license upon RNF. - - Code creation after Rep additional activity for <u>CIS/Securities</u> is approved by the MAS.
6	IGP - iFast	Created by AMU within T+2 days upon Rep's request	Upon Request to AMU	- Rep must have <u>CIS/Securities</u> license <u>AND</u> - Attended & passed training module "iFast Product Financing for Accredited Investor Only" assigned by T&C (please email to T&C for assignment of Training Module) <u>AND</u> - upon Rep's request for the code + submit to AMU completion certificate for the Training Module.
7	Tokio Marine	T + 3	RNF	
8	China Taiping	T + 5	RNF	
9	Chinalife	T + 5	RNF	
10	Raffles Shield (RHI)	Around 2 weeks	RNF	Outsourced to a 3 rd Party vendor
11	Etiqa	T + 2	Upon Request to AMU	Rep is required to requisite code in Etiqa platform. AMU will approve within T+2 days
12	Transamerica	T + 2 to 5	Upon Request to AMU	
13	Friends Provident International	T + 5 to 7	1 st Case/Change	Code creation upon 1 st case submission / change of servicing agent request.

List of Product Providers for Code Creation (General Insurance Providers)

S/N	Provider	Turnaround Time from Providers* (working days)	Code Created Upon	Remarks
1	Singlife GI	T+3	RNF / Addition of GI Activity	
2	HSBC	T+14 to 21	RNF / Addition of GI Activity	
3	Chubb	T+ 7	RNF / Addition of GI Activity	
4	EQ	T+2	RNF / Addition of GI Activity	
5	MSIG	T+7	RNF / Addition of GI Activity	
6	Income GI	T+7	RNF / Addition of GI Activity	
7	Sompo	T+7	RNF / Addition of GI Activity	
8	TM GI	T+2	RNF / Addition of GI Activity	
9	PIAS GI Direct Portal	T+2	RNF / Addition of GI Activity	No Code. Rep will receive an email to login to the Portal once account is created.
10	AIG	T+7 or more	Rep to complete AIG code creation forms and email to AIG.	AIG will send portal logins credentials to the Rep directly upon code creation.
11	Liberty	T+7	Rep to complete Liberty Code Creation form and email to Liberty.	Liberty will send portal logins credentials to the Rep directly upon code creation.
12	Allianz	T+14	RNF / Addition of GI Activity	

13	Direct Asia Insurance	T+14	RNF / Addition of GI Activity	
14	QBE	T+14	RNF / Addition of GI Activity	
15	Allied World	T+14	RNF / Addition of GI Activity	

For any code creation requests, kindly email to pias.amu@singlife.com.

****Note that turnaround time is based on normal submissions and not huge influx of code creation***