

# How Sompo Systems Can Facilitate Your Business



# Content

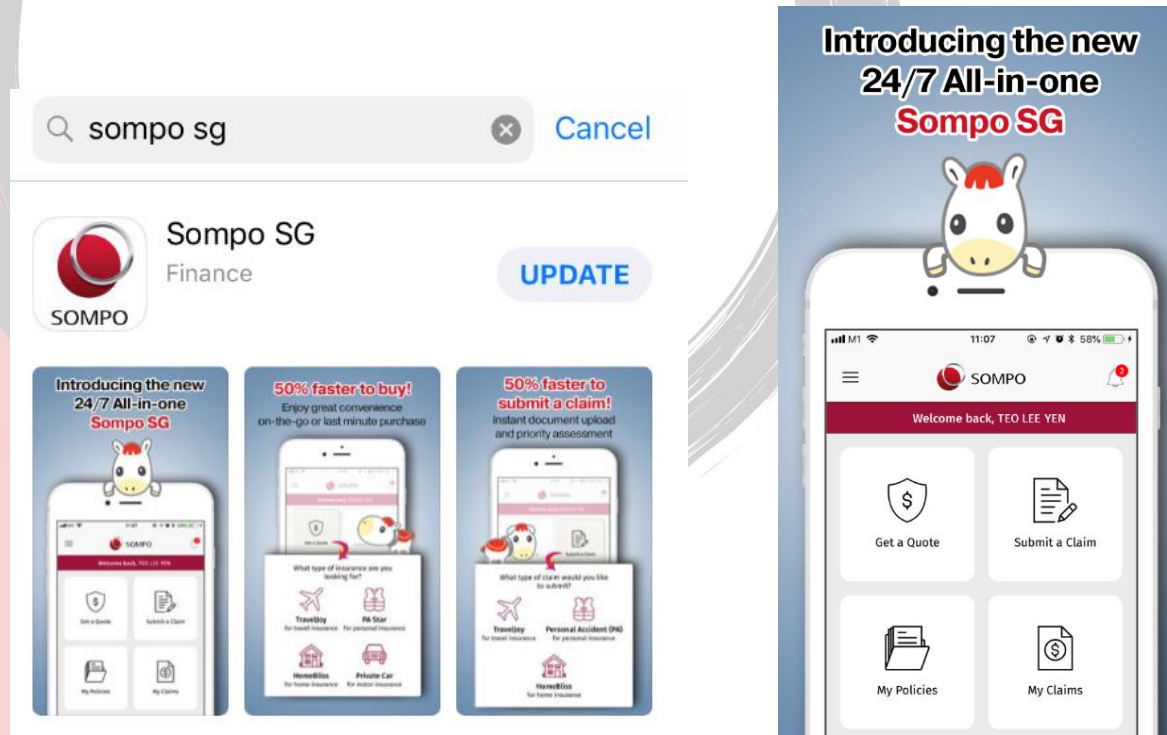
- ☐ Introduction to Sompo's newly launched App
- ☐ Corporate Website
- ☐ iChannel
- ☐ MHC App for PA Star

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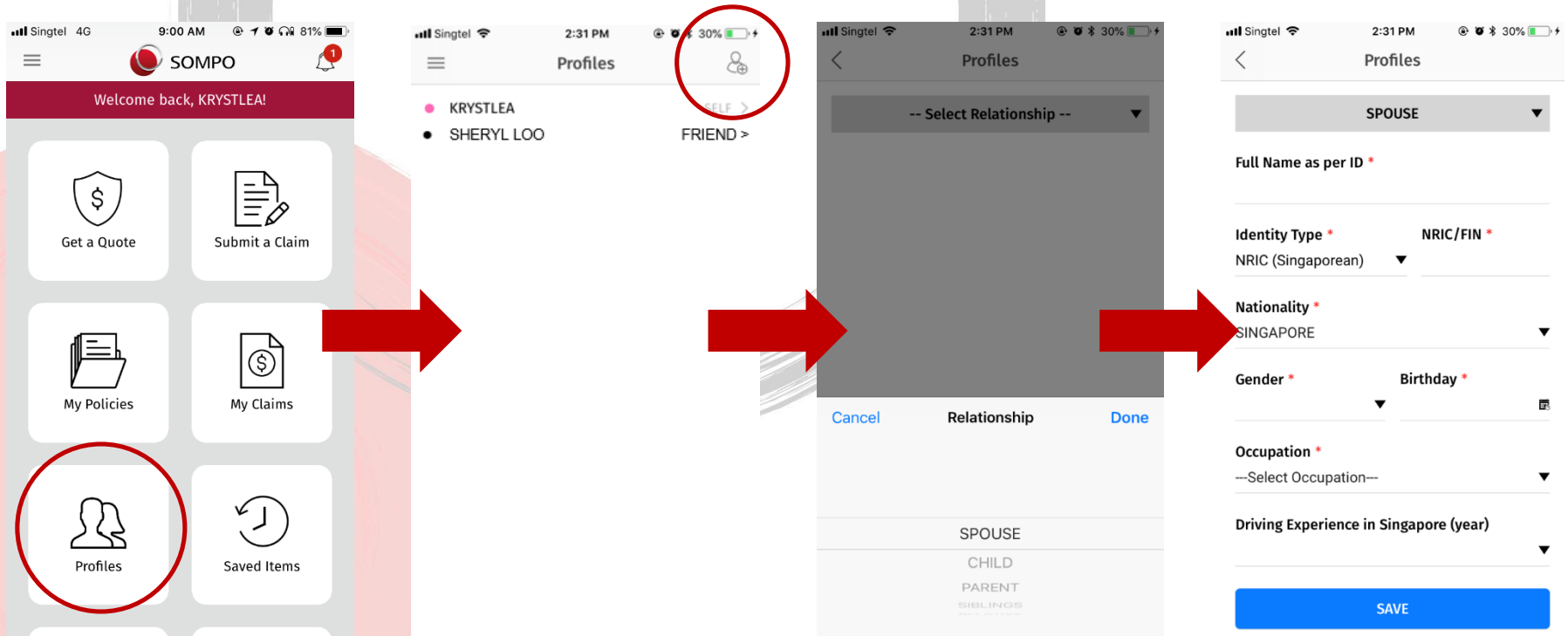


# Sompo App Introduction



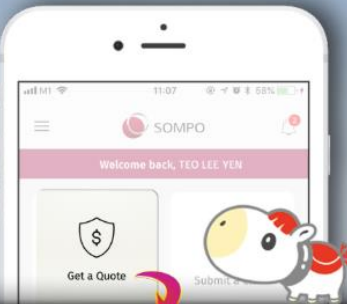
*\*App is readily available for all Android & Apple devices.*

# Setting Up of Profiles – One time!







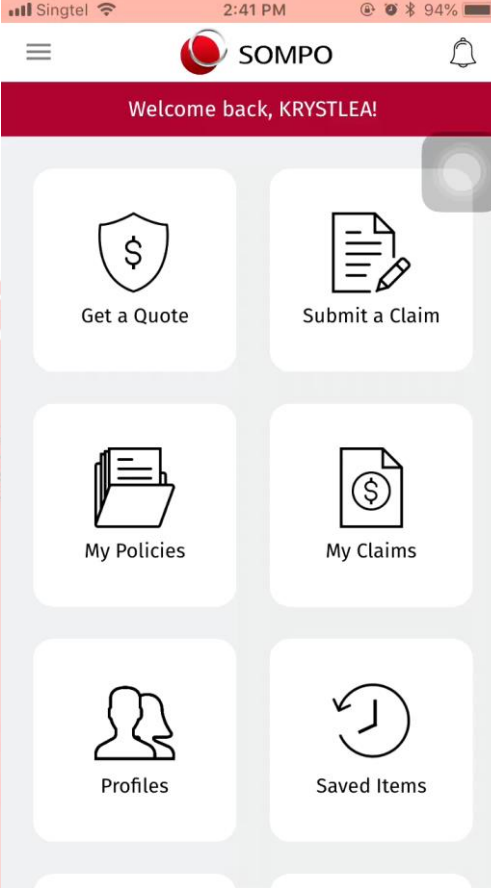
# Hassle-Free Purchase

**50% faster to buy!**  
Enjoy great convenience  
on-the-go or last minute purchase



What type of insurance are you looking for?







-  **TravelJoy**  
for travel insurance
-  **PA Star**  
for personal insurance
-  **HomeBliss**  
for home insurance
-  **Private Car**  
for motor insurance



Singtel 2:41 PM 94%

SOMPO

Welcome back, KRYSTLEA!

-  Get a Quote
-  Submit a Claim
-  My Policies
-  My Claims
-  Profiles
-  Saved Items



- ❑ Interactive communication with Sompony Chat-bot
- ❑ Review of available plans & premium
- ❑ Summary of benefits displayed

# Hassle-Free Purchase

**Flight Detail**

By providing Departure and Arrival Flight Information in Singapore, you will be notified via SMS if there is a flight delay of more than 6 hours and/or flight cancellation. Thereafter, please submit your claims via our website or mobile app

Departure

Flight

Flight

By providing Departure and Arrival Flight Information in Singapore, you will be notified via SMS if there is a flight delay of more than 6 hours and/or flight cancellation. Thereafter, please submit your claims via our website or mobile app

Skip Proceed

Arrival

Flight No.

Flight Date

**Select Existing Profile**

KRYSTLEA SELF

**Select Profiles**

Please fill in this section before proceeding to complete the purchase of TravelJOY.

Select the number of traveller(s) going on this trip.

Number of traveller(s): 0/1 Traveller(s)

KRYSTLEA SELF

**Review**

TravelJOY Elite S\$ 66.00 (Rate as at 25 Jun 2018)

Enter Producer Code Apply

Enter Producer Code (if any) Apply

**Travel Insurance Details** Edit

Travellers	1 Traveller(s)
Period of Insurance	26 Jun 2018 to 30 Jun 2018
Destination	Australia
Trip Type	Single Trip
Group Type	Individual
Departure Flight No.	
Departure Flight Date	
Arrival Flight No.	
Arrival Flight Date	

Select Review Purchase Proceed to Payment

Key in Producer Code!



# Easier Claims Processing

*Normal Claims Process  
VS Somo App*



Collection  
of Docs  
from  
Client

Dispatch  
Docs to  
Somo

Docs  
received  
by Somo

Assigned  
to Claims  
Handler

Updates  
on  
iChannel

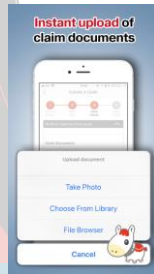
Hard-Copy Documents



**SOMPO**

# Easier Claims Processing

*Normal Claims Process  
VS Somp App*



Client submits  
claim via  
Somp App

Assigned to  
Claims  
Handler

Updates on  
iChannel

- Online claims form
- Instant upload of claims documents



# In Summary,

- Increases turnaround time with administrative matters.
- Claims lodged via the Sompo App is prioritized.
- Updates on claims readily available on the app for client's viewing.