

Agent Credit Card Payment

This section demonstrate how you can make a payment for a Travelon policy using your credit card.

Only Visa and MasterCard are acceptable forms of payment and payment must be made by the Travel date.

Step 1: From the Customer Details page

Once you have created the policy and complete the Customer Details page.

Click on the 'Make Payment' button at the bottom of the page and then select the 'Agent Payment' option (as shown below)

<input type="button" value="CLEAR"/>		Customer Payment
		Agent Payment
		Issue Policy
<input type="button" value="ABANDON"/> <input type="button" value="BACK"/>		<input type="button" value="SAVE PENDING"/> <input type="button" value="MAKE PAYMENT"/>

Step 2: Agent Payment pop up page

You will then be prompted to enter the mobile number of your client.

- Enter the mobile number. Then click on the Submit button

Note: This is required so that an SMS can be sent to the client confirming their Travel support hotline number and policy number.

Insurance Details > Risk Details > Customer Details

Account: QNET • Full Binding Quote:

Travel Insurance -

Customer Details

Customer Name:

Give Birth Date:

NRIC / FIN*:

Title:

Customer Payment

Email Address*:

Verify Email Address*:

Country Code:

Mobile Number:

Please note that an SMS will be sent to the customer using a third party provider with details provided in accordance with the data privacy policy outlined in Qnect used in your country

Step 3: Payment Details page

The payment details page is displayed and requires all the mandatory fields to be completed. Once all mandatory details are entered the agent must click on the green 'Pay' button

Billing Information

* Required field

First Name *

Sam

Last Name *

Tang

Address *

Super Grow Agency

City *

Singapore

Country *

Singapore

Zip/Postal Code

17456

Your Order

Total amount

SGD 79.20

Payment Details

Card Type *

VISA

 Visa

MasterCard

Card Number *

S2000000000000007

CVN *

123

Expiration Date *

01

2015

Cancel

Pay

Step 4: SecureCode Page (OTP)

If the payment is successful the SecureCode page will be displayed to enter the OTP

If the payment is unsuccessful you will be taken back to the Payment Details page to try again. If this happens it will mean that your credit card details are incorrect and you will need to try again.

Step 5: Payment Confirmation

If the payment is successful the Travel Insurance Payment Confirmation will be displayed.

Travel Insurance Payment - Confirmation

[PRINT](#)

Payment Confirmation

Thank you. Your payment has been accepted.
This is your confirmation for :

Policy Details

Policy Number: **T0091415**
Insured: **DANIEL TAN**
Period of Insurance: **From 20 Oct 2014**
To 30 Oct 2014
Receipt Number: **T0091415-17102014-075806**
Amount: **SGD 79.2**

[CLOSE](#)

Step 6: Automatic email & SMS

You will also be sent an email confirming that the payment has been success (see below example)

Your client will also be sent an SMS confirming that cover has been granted. This SMS provides details of the 24hr Emergency Assistance Hotline.

Thank you. Your payment has been accepted.

This is your confirmation for:

Policy Details

Policy Number : T0091415

Insured : DANIEL TAN

Period of Insurance : From: 20 Oct 2014 To: 30 Oct 2014

Payment Amount : SGD 79.2

Receipt Number : T0091415-17102014-075806

Winner of "Best Insurance Company Overall - Asia Pacific Award" - Reactions Global Awards 2010 & 2012

Made possible by



Step 7: Policy Header

You will now be returned to the Policy Header page which confirms all the policy cover details.

Click on the 'Documents' tab so that you can email the policy documentation to your client

[Home](#)

[Policy Header](#)

Policy

Insurance Details

Policy No: T0091420
Policy Type: Travel Insurance (PIT)
Insured: DANIEL TAN
Address: S CIBS CIB BT73 BT73 AH ROAD
Postcode:
Agent: eBusiness Insurance Broker

Policy Status: In Force
Period of Insurance: 20/10/2014 to 30/10/2014
Wording: PITTC004-Q-0314
SP Attn code: 00

[Risks](#)

[Transaction History](#)

[Documents](#)

Section	Risk	Location / Type of Business	Commenced	Terminated
Travel	001	SINGAPORE	20/10/2014	

[← BACK TO SEARCH RESULTS](#)

[POLICY OPTIONS ▾](#)