

QBE TRAVELON COVER



Our Full Suite of Products

Medical

Group H&S

Medical Prestige

International Health
Plan Globalis

Foreign Worker
Medical

Travel

Travelon Single

Travelon
Annual

Personal Accident

Care Plus
Individual / Group

PA Prestige

WHY TRAVEL INSURANCE?

HEADLINE

#1. Indonesia extends Bali airport closures, thousands left stranded

#2. Singaporean man killed in motorcycle accident in Thailand, Singaporean woman injured.



WHY TRAVEL INSURANCE?

HEADLINE

#3. Singaporean man, SUTD student among those hurt in truck attack in Nice

#4. Tanjong Katong Primary School student focused on PSLE amid Kinabalu grief



WHAT IS TRAVELON?

Personal Covers

Personal Accident

Medical Expenses



Inconvenience Covers

Cancellation/ Curtailment

Delays

Personal Belongings/ Money

Bonus Covers

Terrorism

Rental Car Excess

Financial Agency Collapsed

PERSONAL COVERS

Personal Accident

Accidental Death and Permanent Disablement – up to \$250,000

Double for Public Conveyance

Overseas Medical Expenses

- For both Injury and Sickness – up to S\$1million
- Follow-up treatment back in Singapore
- Pregnancy Related Expenses
- Emergency Medical Evacuation and Repatriation

Other Benefits

- Compassionate Visit
- Child Protection
- Hospital Cash



INCONVENIENCE COVERS

Cancellation / Curtailment

Overbooked Flight

Travel Delay

- 6 hours block
- Missed Connection/ Travel Diversion

Baggage Delay

- 6 hours block

Loss of Baggage & Personal Belongings



BONUS COVERS

Home Protection

Alternative Employees Expenses

Full Terrorism Cover

Rental Care Excess

Financial Collapse of Travel Agency

Automatic Extension



WHO IS ELIGIBLE?

- Min 3 months, no max age.
- Must exit from Singapore and return to Singapore.
- Dependent children must not be above 18 years old/ 25 years old if studying
- Single trip – up to 90 days or stated period of insurance
- Annual Plan – Unlimited number of trip per year, up to 90 days per trip.



WHAT IS NOT COVERED

War and war-like situation

Nuclear or other radioactive contamination

Pre-Existing Condition

Travelling against the advice of Doctors

Travelling for the purpose of seeking medical treatment

Extreme Sporting Activities

Sanctions countries

List of exclusions not exhaustive. Please refer to the full policy terms and conditions.

HOW TO BUY?

Qnect – applicable to Single Trip only

Manual Application – both Single Trip and Annual

Select :-

Individual / Family

Super/ Standard

Asia Pac / Worldwide



HOW TO REPORT A CLAIM – Emergency

- i. For Emergency Evacuation / Repatriation
- ii. Contact our Emergency Assistance Provider
- iii. 24/7 hotline – 63222 688
- iv. Calls can be call collect
- v. Information to be provided:-
 - Insured Person personal details
 - Caller (NOK) contact details
 - Nature of injury/ sickness
 - Details of attending physician (if available)



HOW TO REPORT A CLAIM – Non-Emergency

- Within 30 days from the return of the trip back to Singapore
- Basic information to be submitted:-
 - › Insured Person's personal particular
 - › Policy Number (Company name)
 - › Nature of claims eg. Medical, property, delays etc
- Documents to be submitted
 - › Passports / boarding pass (evidence of travel)
 - › Medical receipts (original), invoices / receipts on other expenses incurred
 - › Irregularity reports from airlines (baggage and travel delays)
 - › Police reports or reports from relevant authority (theft or injury)
 - › Evidence that refund is not successful (where applicable)

QUESTIONS?



Thank You!

