

Annex B

Details of Initial premium payment method

Initial Premium Payment Method	Singlife with Aviva	Manulife	China Taiping	Tokio Marine	Income	RHI	BUPA	Etiqa	HSBC Life	China Life	Friends Provident International	SwissLife	Transamerica	Quilter-Utmost
Cheque	Discouraged	Allowed	Allowed	Allowed	Not allowed	Allowed	Allowed	Not allowed	Allowed	Not allowed	Allowed	Allowed	Not allowed	Not allowed
CPF Medisave	Medisave account holder must sign on the Supplementary Form (applicable to MyShield/ ElderShield/ MyCare/ MyCare Plus plans only)	NA	NA	NA	To complete relevant application forms	To complete relevant application forms	NA	NA	NA	NA	NA	NA	NA	NA
Credit Card	Cardholder must sign on the Supplementary Form.	Local credit card allowed but does not apply to Signature Income, Signature Life, Signature Indexed Universal Life, Heirloom and Single Premium Plans  Signature is required	Applicable to all regular premium plans except i-Wealth Builder)	Allowed - Client does not need to fill in the Credit Card section in TMLS application form. - Client will complete the Credit Card Authorisation Form (if applicable) form with signature. - Submission via softcopy	-For Life New Business (Regular Premium only) Client may complete credit card details on the application form. Alternatively, client may complete the Credit Card Authorization available on Printed Materials.  - For EIS applications Client may complete credit card details on the application form. Alternatively, client may complete the Payment Alteration Form available on Printed Materials.	Allowed	Allowed	Credit card details to be included in the application form. Otherwise, please submit the Credit Card Authorisation Form.	Allowed	Credit card issued by a Singapore bank which belongs to the client.	Allowed	Allowed	Allowed	Allowed
GIRO	Account holder must sign on the e-GIRO application form (applicable for DBS/POSB account holder only)	NA	NA	NA	a. [Life only] Only for inforce life policies, DBS/POSB GIRO application can be done online via me@income with their policy number. b. [Life and Shield] Customer can apply GIRO via DBS/POSB/OCBC Internet Banking for a single life insurance application. (Policyholder = Account Holder) c. [Life and Shield] Hardcopy original GIRO application form is required for DBS/POSB/OCBC third party insurance application. d. [Life and Shield] Hardcopy original GIRO application form is required for all merchant banks for single life and third party insurance applications.	GIRO (with completed original GIRO Form)	NA	NA	NA	NA	Allowed	NA	NA	NA
Other digital payment modes	- Pay through internet banking for all local bank accounts  - Pay through AXS online portal or mobile app. Credit cards from DBS/POSB, Citibank, OCBC and UOB can all be accepted.	-PayNow: Indicate the Policy Number under the reference field for premium paid	- Online Bill Payment (DBS / POSB account holders) – Policy no. must be indicated under Bill Reference field  - Interbank fund transfer – Policy no. must be indicated under Bill Reference field	- Online Bill Payment (DBS/POSB only)  - Interbank Fund Transfer  - AXS or e AXS  Note: Indicate Policy Number under Reference field	-eAXS or via AXS: Policy number will be required for this payment option  - Internet banking: Payor will select NTUC Income as the Payee Organization. Policy number will be required for this payment option.	-Internet Banking Transfer a) Transfers should only be made from the policyholder’s personal accounts / accounts of direct immediate Family Members b) Key in your Policy Number as the reference number. c) Complete the “Third Party Payor Form”.  Once completed, submit a clear, screenshot of the transfer together with the completed Third Party Payor Form.  - PayNow a) Local Transfer Click "Add Local Recipient" b) Click "PayNow UEN" c) Enter Recipients Details (UEN: 200413569G692) *Entity Name will appear as: "Raffles Health Insurance PL - SIF" d) Under "Enter UEN/Bill Reference No.", key in your Policy Number	NA	-Internet Banking Transfer to Etiqa’s Maybank account no: 04011519938. To include client’s NRIC/policy number. Screenshot of successful transfer to be submitted.  - Online Bill Payment – Under Bill Payment, to select Payee Organisation – Etiqa Insurance – Life (applicable to Maybank online platform only). Screenshot of successful transfer to be submitted Screenshot of successful transfer to be submitted.	NA	- Bank transfer from a Singapore bank account belonging to the client.	NA	NA	NA	NA
	Singlife with Aviva	Manulife	China Taiping	Tokio Marine	Income	RHI	BUPA	Etiqa	HSBC Life	China Life	Friends Provident International	SwissLife	Transamerica	Quilter-Utmost