

# PIAS Cross Border Guide Appendix 2

### Client

Makes a **reverse enquiry** with their PIAS Representative.



# Representative

Check eligibility of client and transaction for offshore business.



### Representative

To complete the Singlife NF2F Supp Form (Section D) and submit via EzSub (Option 3: NF2F standalone NF2F Supp form).



# Operation

Admin/Underwriter assess and update requirement(s) in system.



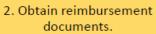
## **Medical Facility**

Email completed softcopy medical exam report/blood test report to Singlife<sup>2</sup>.



#### Client

 Make payment to overseas medical facility<sup>1</sup>.





## Representative

If Medical Attendant
Report (MAR) is required,
rep to apply from
attending hospital/clinic.



#### Representative

If medical examination required, rep to arrange with pre-approved overseas medical facilities.



## Representative

Email softcopy MAR to Singlife.



## Operation

Underwriter review report received and finalized decision.



# Representative

Email reimbursement documents to Singlife.



## Operation

Singlife will review and process for reimbursement.