

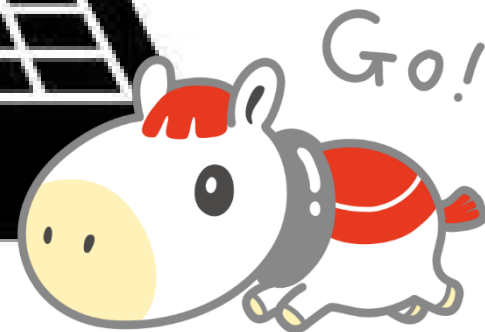
Any Time



Any Where



Any Device



iChannel

- Download forms
- Quotation
- Tracking
- Payment in iChannel



iChannel – Logging In

sompo.com.sg

Gmail YouTube AAI Emergency Sompo Insurance Si... Canva Thomson Reuters C...

SOMPO
INSURANCE

Innovation for Wellbeing


Personal Insurance Commercial Insurance Claims About Us Search Business Partners

IMPORTANT NOTICE [Dated: 16.12.2020]
For travel insurance with COVID-19 coverage, please click [here](#) to find out more!
COVID-19 Notice for TravelJoy customers: [Click here for more information](#)
Following the government's social distancing measures, we have updated our products ranging from **Quote&Apply, Renewal**

- Policy related assistance, please contact your agent
- Claims related assistance, please email [claims@sompo.com.sg](#)

We remain committed to serving you, and we will continue to provide the best service to our customers.

7 self-help services for our customers

Welcome to  **New I Channel**

LOGIN ID:

PASSWORD:

Submit

[Reset /Forgot your Password ?](#)
[Click here to access our corporate Website.](#)
[Click here to view Compatible Browser Versions.](#) **NEW!**

***Enable pop-up**



Welcome TAN MEI YINGTuesday, February 2, 2021 10:22 PM

COMPANYCLIENTSDOWNLOADSPRODUCT INFOQUOTATIONTRACKINGSEARCHREPORTSADMIN

Birthday Listing

Customer Name	Email	Phone No	Next Birthday
---------------	-------	----------	---------------

PROFILE DETAILS

Login ID	:	MEIYINGT
User Name	:	TAN MEI YING
Phone	:	62212211 (O)
Email ID	:	meiying.tan@sompo.com.sg
Address	:	DIRECT STAFF-TENET SOMPO INSURANCE P L SINGAPORE LAND TOWER

Listing not configured


Announcements not configured

Sompo MaidEase Insurance covers COVID-19!

For more details [click here](#)


iChannel – Download forms


Applicable Document Groups


Legends :  Download documents


Listed record numbers 1 - 10 of 11 records
No. of records per page: 10 ▼


DOCUMENT GROUPS


 Corporate Information


 Information Security


 User Guides and Training Slides


 Underwriting Questionnaires


 **Misc Forms**

 Claims Procedures











 Claims Forms

 Policy Wordings(Archive)

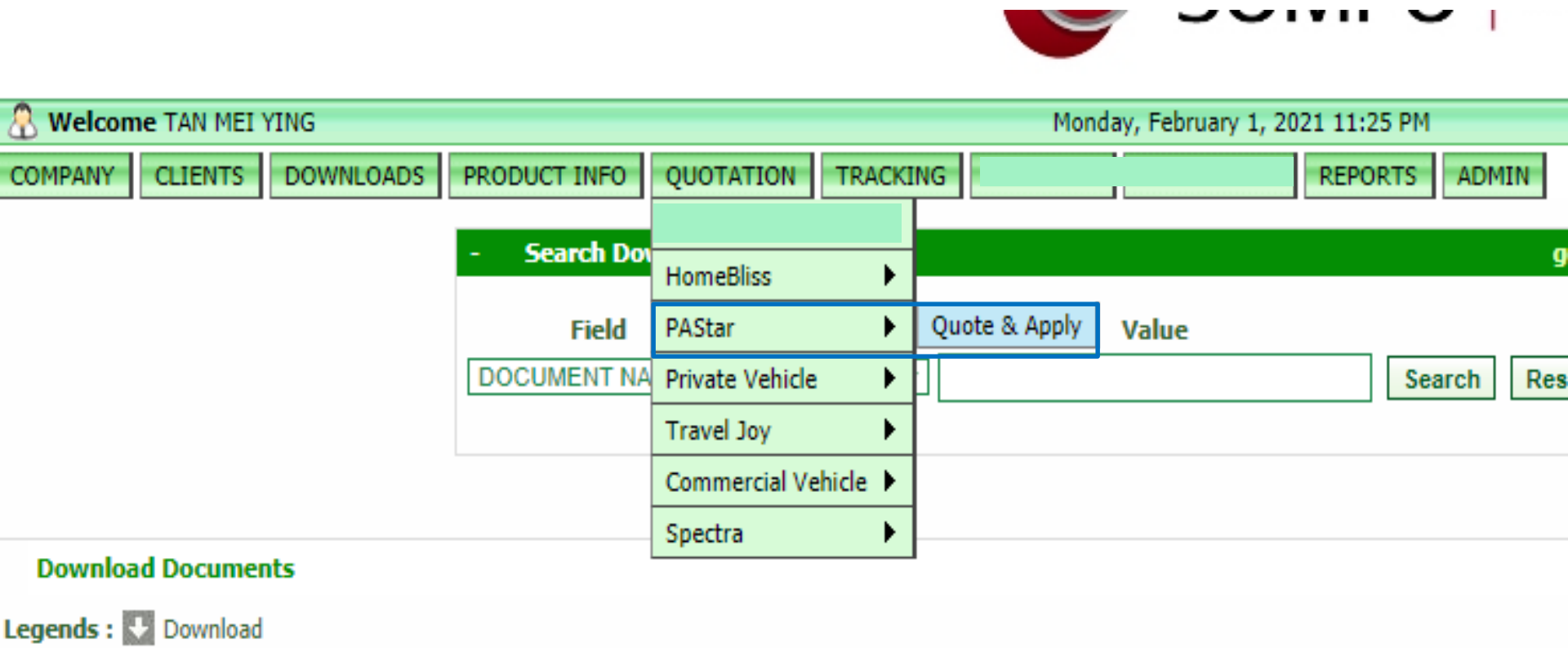
 Policy Wordings(Latest)

 Proposal Forms

Listed record numbers 1 - 10 of 16 record(s)
No. of records per page: 10 ▼

DOCUMENT NAME	VERSION
 DECLARATION OF LOSS CERTIFICATE	1.01
 High Sum Insured Questionnaire for Personal Accident	1.01
 GIA Individual Insurance Fact Find (IIFF) Form	1.01
 Form E - Change Of Trustee For Trust Nomination	1.01
 Form D - Revocation of Revocable Nomination	1.01
 Form C - Revocation Of Trust Nomination	1.01
 Form B - Revocable Nomination	1.02
 Form A - Trust Nomination	1.01
 Change of Agent Form	1.01
 Agency Application For Individual Agent / Nominee Agent	1.01



iChannel - Quotation



Always go for Quote & Apply
- Able to save, re-quote, submit

iChannel - HomeBliss

» Applicant's Particulars

ID Type	<div>NRIC (Singaporean) ▼</div>
Nationality	<div>SINGAPORE ▼</div>
Identity Number	<div></div> * 
Name	<div></div> *
Date Of Birth (DD-MM-YYYY)	<div></div> 1 * 
Gender	<div><input checked="" type="radio"/> FEMALE <input type="radio"/> MALE</div>
Marital Status	<div><input checked="" type="radio"/> MARRIED <input type="radio"/> SINGLE</div>
Occupation	<div></div> *

» Coverage Required

Select Cover Type	<div>Solution A - Cosy Plan Standard Home Cover ▼</div>
-------------------	---

PREMIUM For Solution A(S\$)before GST	COSY	SERENE	LUXURY
STANDARD HOME	\$90	\$155	\$233
ENHANCED HOME	\$112	\$199	\$299

	Solution B - Contents Standard Home Cover	Solution B - Contents Enhanced Home Cover	Solution C - Building Standard Home Cover	Solution C - Building Enhanced Home Cover
Minumum PREMIUM For Solution B and Solution C before GST	\$100	\$100	\$100	\$100

» Coverage Top Up and Inclusion of Optional Coverage

Section	Benefit	Basic Plan Sum Insured	Top Up/Optional Cover Sum Insured	Top Up/Optional Cover Rates
1	<div>Building</div> <div>Click here to know more about calculating the estimated reconstruction cost for your Building.</div> <div>Building, in this case, shall mean the Building Structure, Renovations, Fixtures and Fittings of the Insured dwelling. Do make sure that your building sum insured reflects the reconstruction cost of your Building plus cost for Renovations, Fixtures and Fittings.</div>	\$80,000.00	<div>\$0.00</div>	0.04%

Quote

Apply

2 clicks

Cancel

iChannel - PAStar

» Applicant's Coverage Details

Select Plan

Top-Up Units

PASTAR ELITE PLAN (ADULT) ?

None

None

1 Unit

2 Units

3 Units

4 Units

5 Units

6 Units

» Applicant's Underwrite Questions

SLNo.	Questions
1.	Do you suffer from any disease, physical defect, infirmity
2.	Has any insurance company declined, cancelled, refused accident insurance policy which the insured has or applies
3.	Do you have any other personal accident insurance with Sompoo or other insurance companies? If yes, please state which company or companies and the sum insured?

» Applicant's Underwrite Questions

SLNo.	Questions	Applicant Answer	Others
1.	Do you suffer from any disease, physical def	<input checked="" type="radio"/> Yes <input type="radio"/> No	
2.	Has any insurance company declined, cancel accident insurance policy which the insured I	<input type="radio"/> Yes <input checked="" type="radio"/> No	
3.	Do you have any other personal accident ins state which company or companies and the :	<input type="radio"/> Yes <input checked="" type="radio"/> No	

iChannel – Private Motor

» Named Drivers For Selected Cover Type

Number Of Named Drivers?

2

⌵

*

Is spouse one of the named driver?

☒ Yes

☐ No

*

Loyalty Customer

☐ Yes

☒ No

*

There are NO named drivers (excluding Main Driver) below 27 years old or above 70 years old and/or has less than 1 year of driving experience.

☒ Agree

☐ Disagree

*

Any Modifications?

☐ Yes

☒ No

» Insurance History

Vehicle No for NCD verification

» Optional Extensions

iChannel - Tracking



Monday, February 1, 2021 11:25 PM

PRODUCT INFO

QUOTATION

TRACKING

SCANWELL

SINGCAPITAL

REPORTS

A

Value Field in Search O

Search Claim Listing

Field

PRODUCT NAME

✓

Claim Enquiry

Quotation Listing

Policy Listing

Renewal Listing

Endorsement Tracking

Value

iChannel – Quotation Listing

- Search Quotation Listing

go to Advanced Search

Field	Operator	Value		
QUOTATION NO	CONTAINS	Q/D21MTPV01000123	Search	Reset

Quotation Listing

Legends : ! Edit View Print ReQuote Message Board Please refer to quotation


Listed record numbers 1 - 10 of 6557 record(s)
No. of records per page: 10

	PRODUCT NAME	STATUS	QUOTATION NO	QUOTATION VALID TILL	QUOTE DATE	APPLICANT'S NAME
! Edit View Print ReQuote Message Board	PRIVATE CAR	Quotation	Q/D21MTPV01009610	15-02-2021	02-02-2021	TAN MEI YING

Quotation Listing

Legends : ! Edit View Print ReQuote Message Board

iChannel – Policy Listing

 **Welcome TAN MEI YING** Monday, February 1, 2021 11:25 PM


COMPANY CLIENTS DOWNLOADS PRODUCT INFO QUOTATION TRACKING SCANWELL SINGCAPITAL REPORTS ADMIN

Value Field in Search Criteria Empty

-





















Search Policy Listing

go to Advanced Search

Field	Operator	Value	
<div>POLICY NUMBER</div> <div>POLICY NUMBER</div> <div>OLD POLICY NUMBER (RENEWED POLICY)</div> <div>POLICYHOLDER NAME</div> <div>POLICYHOLDER NRIC/FIN/UEN</div> <div>VEHICLE NO</div> <div>VESSEL NAME</div> <div>QUOTATION NUMBER</div>	<div>= (Exactly matches)</div> <div>To Date</div>	<div></div> <div>02-02-2022</div>	<div>Search</div> <div>Reset</div> <div></div>

Policy Listing

iChannel – Policy Listing

	PRODUCT NAME	STATUS	POLICY NUMBER	OLD POLICY NUMBER (RENEWED POLICY)	POLICYHOLDER NAME	POLICYHOLDER NRIC/FIN/UEN	POLICY START DATE	EXPIRY DATE
    	PASTAR	Active	D20PASTC...	D19PAST...	TAN MEI YING	XXXXL...	27-12-2020	26-12-2021
    	HOMEBLISS INSURANCE	Active	D20PDHB0*	*	TAN MEI YING	XXXX2853I	27-07-2020	26-07-2021
    	PASTAR	Active	D20PASTC...		TAN MEI YING	XXXX2853I	27-07-2020	26-07-2021
    	PASTAR	Expired	D19PASTC...	D18PASTC...	TAN MEI YING	XXXXL...	27-12-2019	26-12-2020

PAYMENT STATUS	CREDITCARD TRANSID	VEHICLE NO	VESSEL NAME	USER ID	INTERMEDIARY / AGENCY	PRODUCER'S ID/NAME	GIRO STATUS	QUOTATION NUMBER	SUBMISSION DATE	APPROVED DATE
Credit Card	034512...			CORPWEB	ADVISORY PTE LTD		NA		10-12-2020	10-12-2020
Credit Card	3a5a35cc-dc21-4b54-8661-000000000000			...	DIRECT-CLIENT (CASH TERM)		NA		27-07-2020	30-07-2020
Credit Card	27000000-1f7-46a7-86c2-da12dabde468			...	DIRECT-CLIENT (CASH TERM)		NA		27-07-2020	29-07-2020
Credit Card	3d97-4e64-000000000000			CORPWEB	ADVISORY PTE LTD		NA		26-10-2019	26-10-2019



















































iChannel – Renewal Listing

Renewal Listing Filter Criteria

Starting Expiry Date: February 2021

Ending Expiry Date: March 2021

Submit

	PRODUCT NAME	STATUS	GIRO REMARKS	POLICY NUMBER	NEW POLICY NUMBER	VEHICLE NUMBER	POLICYHOLDER NAME
    	TRAVELJOY - ANNUAL MULTI-TRIP	Cancelled	NA	D19TRAJ010000001	D20TRAJ010000000		TRAVELJOY - ANNUAL MULTI-TRIP
    	PRIVATE CAR	Cancelled	NA	D19MTPV010000000	D20MTPV010000000	SHEN JIN HUI	TANG JIN HUI
    	PRIVATE CAR	Cancelled	NA	D19MTPV010000000	D20MTPV010000000	SHEN JIN HUI	CHEN JIN HUI
    	PRIVATE CAR	Cancelled	NA	D19MTPV010000000	D20MTPV010000000	SHEN JIN HUI	CHEN JIN HUI
    	PRIVATE COMMERCIAL VEHICLE	Cancelled	NA		D20MTPCV000000000		CHEN JIN HUI
    	PRIVATE COMMERCIAL VEHICLE	Cancelled	NA		D20MTPCV000000000		CHEN JIN HUI
    	MOTORCYCLE-ENSURE	Cancelled	NA		D20MTMCC000000000	FEI JIN HUI	CHEN JIN HUI
    	TRAVELJOY - ANNUAL MULTI-TRIP	Cancelled	NA		D20TRAJ010000000		CHEN JIN HUI
    	MOTORCYCLE-ENSURE	Cancelled	NA	D19MTMCC000000000	D20MTMCC000000000	FEI JIN HUI	CHEN JIN HUI
    	PRIVATE CAR	Cancelled	NA	D19MTPV010000000	D20MTPV010000000	SHEN JIN HUI	CHEN JIN HUI

Renewal Advance Search Listing

Legends :  Print  Renew  View  Payment  Message Board

iChannel – Payment



SOMPO INSURANCE SINGAPORE PTE. LTD.

- MENTS
- DOWNLOADS
- PRODUCT INFO

[Edit Home](#)

Paym

Secure payment

Your transaction was unsuccessful, please check your details and try again.

- ☐ Installment Payme
 - Applicable for DBS & P
 - Minimum S\$500 & abov
 - Note : Duplicate Payment
- ☐ Full Payment
 - Applicable for Mas



Card number *

Expiry month * Expiry year *

08

22








Cardholder name *

Security code

3 digits on back of your card

NOT MANDATORY

iChannel - Overview

What should I do?	Type of Transactions
Transact in I Channel	<p>1) New policies for products available in I Channel</p> <div><div> TravelJoy</div><div> PAStar</div><div> Personal Accident</div><div> HomeBliss</div></div> <div><div> Private Car</div><div> Spectra</div><div> Commercial Motor</div></div> <p>2) Renewal policies without changes</p> <p><i>Sompo will not be processing or sending policy documents pertaining to these transactions.</i></p>
Approach Sompo	<p>1) Policies that are available in I Channel which require special terms</p> <p>2) Policies for products that are not available in I Channel</p> <p>3) Renewal policies with changes</p> <p>4) Endorsements</p> <div>MaidEase</div>

Not in iChannel, Transact on Sompo Corp Web



Sompo Corp web www.sompo.com.sg

- Download brochure(s) / policy wordings
- Apply online
- Submit claim
- Renewal self-help



Sompo Corp Website



Innovation for Wellbeing

Personal Insurance

Commercial Insurance

Claims

About Us

Search



Business Partners

Personal Insurance

Commercial Insurance

Claims

About Us

Key Features



Coverage



Areas of Travel



Eligibility



FAQ



Important Notices



Key Features

- Common travel insurance benefits such as personal accident, medical expenses overseas, travel delay, loss of personal belongings.
- Protection against hefty overseas medical expenses, trip cancellation costs and other essential coverage if you are diagnosed with COVID-19:

Benefit	Pre-Trip	During Trip
Trip cancellation due to COVID-19	✓	×
Trip postponement due to COVID-19	✓	×
Trip curtailment due to COVID-19	×	✓



Download Center

Travel (Covid-19) Brochure

Travel (Covid-19) Policy Wording

OCBC Instalment Plan Application Form

Personal Data Correction Form



Online Help

You might also be interested in [FAQs](#)

Need more help from us [Contact Us](#)

Emergency Assist Numbers

65 6532 2522

Sompo Corp Website – Apply Online

PREVIOUS

NEXT

Insured Person 1 Details

I

Name as per ID *

NAME

T

Identity Type *

NRIC (Singaporean)

P

NRIC / FIN No. *

NRIC / FIN NO.

N

Nationality *

SINGAPORE

C

Date of Birth *

Date of Birth

T

Gender *

☐ Male ☐ Female

C

Relationship to Applicant *

SELF

P

Other Information

I agree to the declaration

☒

BACK

PREVIEW

Sompo Corp Website



Submit Claim via Sompo SG

File your claims via Sompo SG now to enjoy priority assessment of your claims! Download app at [App Store](#) or [Google Play](#).

[MAKE A CLAIM >](#)



Claim Providers

Looking for an Authorised ExcelDrive Workshops or Accident Reporting Centres? Use our online maps to easily search and locate the nearest Authorised ExcelDrive Workshops and Accident Reporting Centres to you now.

[FIND IT >](#)



Highlights < >

Our Privacy Policy has been updated per attached

[READ MORE >](#)



Policy Renewal

Renew my policy without changes (not applicable for policy under corporate name)

[PROCEED >](#)



Need Help?

Contact Us

65 6461 6555

Mondays to Fridays

9 am to 5 pm

(excluding weekends and public holidays)

Emergency Contact

Emergency Assist Numbers

Download Sompo SG



Sompo Corp Website – Online Claim Submission



Travel

Make a Claim



Personal Accident

Make a Claim



Personal Property

Make a Claim



Domestic Maid

Make a Claim



Marine Insurance

Make a Claim



Work Injury
Compensation

Make a Claim



Commercial Vehicle

Make a Claim



Medical Insurance

Make a Claim



Commercial Insurance

Make a Claim



Private Car

Make a Claim

Sompo Corp Website – Online Claim Submission

You will need to submit the following documents before your claim application can be processed. If required, we may send an email to you requesting for further documents.

Medical Expenses/Mobility Aid

Medical Bills and Receipts (Retain the originals for our verification later.)

Medical Report/Diagnosis (Cost to obtain this document will not be reimbursed.)

Registered Medical Practitioner's prescription for Mobility Aid

Income Benefits

Medical Leave Certificates

Medical Report/Diagnosis (Cost to obtain this document will not be reimbursed.)

Payslips for the last 3 months before accident (Including month of accident)

Hospital Allowance

Inpatient Discharge Summary indicating date of admission and date of discharge

Medical Report/Diagnosis (Cost to obtain this document will not be reimbursed.)

Baby Bonus

Baby's Birth Certificate

Permanent Disability

Medical Report/Diagnosis (Cost to obtain this document will not be reimbursed.)

Death

Death Certificate, Autopsy report, Coroner's findings

Proof of relationship between the Insured and Claimant (E.g. Copy of Marriage Certificate / Birth Certificate)

Police report, if applicable

NEXT STEP

Sompo Corp Website – Online Claim Submission

Medical Bills and Receipts (Retain the originals for our verification later)

Please enter your policy number, Claimant NRIC and Claimant Name (as displayed in Policy Documents):

Make a Claim [Personal Accident]

✓ Select Claims

Claim Details

Sign & Complete

Select type of claims you want to make:

Medical Expense due to Accident	<input checked="" type="radio"/>	Medical Expense by Chiropractor or TCM	<input type="radio"/>
Weekly Income Benefit	<input type="radio"/>	Other Benefits	<input type="radio"/>

NEXT STEP



Sompo Corp Website – Online Claim Submission

Claim History/Other Insurances

► Claim History/Other Insurances

Is there any other insurance in force covering this loss? If so, please state insurance Company and Policy Number

☒ No ☐ Yes

Details of Incident/Claims

Date of Incident*
(DD/MM/YYYY)

03/02/2021



Time of Incident

5:00 PM



Location

China Town

Nature of Injury

Soft Tissue Injury/Sprain



Injured Body Parts

Lower Limbs



Please state exactly what happened. If insufficient space, please attached additional page

i thought i saw Andy Lau while going down the escalator, ran down the escalator to ask him for his signature. but missed a step and fell down * this is not a real case, just for illustration purpose*

Sompo Corp Website – Online Claim Submission

Medical Expenses Due to Accident



Important Notes



Sign & Complete

☒ I fully understood and agree with the Declaration.

Claimant Name*

TAN MEI YING

NRIC / Passport
Number*

S 8712053I



I'm not a robot



reCAPTCHA
[Privacy](#) * [Terms](#)

PREVIOUS STEP

SUBMIT

iChannel – Claim Enquiry



Monday, February 1, 2021 11:25 PM

PRODUCT INFO

QUOTATION

TRACKING

SCANWELL

SINGCAPITAL

REPORTS

A

Value Field in Search Criteria

Search Claim Listing

Claim Enquiry

Quotation Listing

Policy Listing

Renewal Listing

Endorsement Tracking

Field	Value
PRODUCT NAME	

- Search Claim Listing

go to Advanced Search

Field	Operator	Value	
<div>POLICY NO</div>	<div>CONTAINS</div>	<div>D19PAST0000123</div>	<div>Search</div>

iChannel – Claims Enquiry

Claim Listing

Legends : + Expand View Payment Endorse Message Board Print

1 - 1 of 1 Records : 10 / Page							Page Selected 1
POLICY NO	CLAIM NO	INSURED NAME	INTERMEDIARY NAME	NRIC / FIN	VEHICLE/CONVEYANCE NO	DATE OF LOSS	CLIMANTS/WORKER'S NAME
D20PASTU	CPAD	LEE	FINANCIAL ADVISERS PTE. LTD..	S		30-08-2020	TANG

Claim Enquiry Screen - Result

» General Claim Details :

Claim Number	CPAD	Status	ACTIVE
Date of Loss	30-AUG-2020	Date Closed	-
Policy Number	D20PASTU	Intermediary Name	FINANCIAL ADVISERS PTE. LTD..
Effective Date	10-JAN-2020	Expiry Date	09-JAN-2021
Insured	LEE	Handler	QUMEITA - TAY QU MEI
Gross Outstanding S\$		Gross Paid S\$	664.79
Loss Description	SPRAIN	Conveyance Name	-

» Insured Person / Injured Person Detail

Loss Description	Insured Person/ Injured Person
-	TANG

» Claim Activity Details

Sr. No	Activity Date	Activity
1	01-FEB-2021	PAYNOW Passed for - SGD240
2	01-FEB-2021	PAYNOW Passed for - SGD424.79
3	26-JAN-2021	RECEIVED DOCS FROM CLAIMANT/INSURED/AGENT
4	22-DEC-2020	req for all original medical invoices and xray report
5	22-DEC-2020	RECEIVED DOCS FROM CLAIMANT/INSURED/AGENT
6	29-SEP-2020	RECEIVED FROM INSURED/AGENT-ACCIDENT REPORT FORM
7	29-SEP-2020	CLAIMS CREATION
8	29-SEP-2020	RECEIVED ACCIDENT FORM

Sompo Corp Website



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Claims Service Providers

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Policy Renewal

Renew my policy without changes (not applicable for policy under corporate name)

[PROCEED >](#)



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Contact Us

65 6461 6555

Mondays to Fridays

9 am to 5 pm

(excluding weekends and public holidays)

Emergency Contact

Emergency Assist Numbers

Download Sompo SG



Sompo Corp Website – Online Renewal

Renew my policy without changes

Important Notice

1. Please be reminded that you must disclose to us, fully and faithfully, all the facts that you know or ought to know, otherwise you may not receive any benefits from this policy.
2. Your renewal terms may be revised/alterd if a claim occurs before your current policy period expires.
3. If you wish to renew your policy with changes OR your policy has expired, please contact us at +65 6461 6555 or emailus@sompo.com.sg. We are ready to assist you from Mondays to Fridays, 8.30am to 5.30pm, excluding public holidays.
4. If your road tax is expiring in 3 days, please call us so that we may assist you. Otherwise, your vehicle information will be updated with the Land Transport Authority (LTA) only after 3 working days.
5. Online Renewal is available for premiums up to SGD \$5,000 inclusive of GST. For policies with premiums above this amount, please mail your renewal instruction with cheque payment.

Policyholder Name: *

FULL NAME

Identity Type: *

NRIC (Singaporean)

Policyholder NRIC/FIN No: *

NRIC / FIN NO.

Policy Number: *

POLICY NUMBER

Renewal Premium Amount: *

Renewal Premium Amount

Email Address: *

Email Address

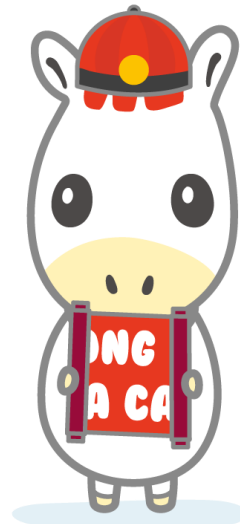
Please provide a valid email address in order to receive your policy documents.

Auto Tag to FA's Producer Code



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