

Personal Lines & Products

Today's Agenda

- Personal Lines Products
- Travel Insurance
 - Enhanced Prex Plan
- Personal Accident Plan
 - PA Assurance
- Domestic Helper Insurance
- GIP Portal Launch (**NEW***)

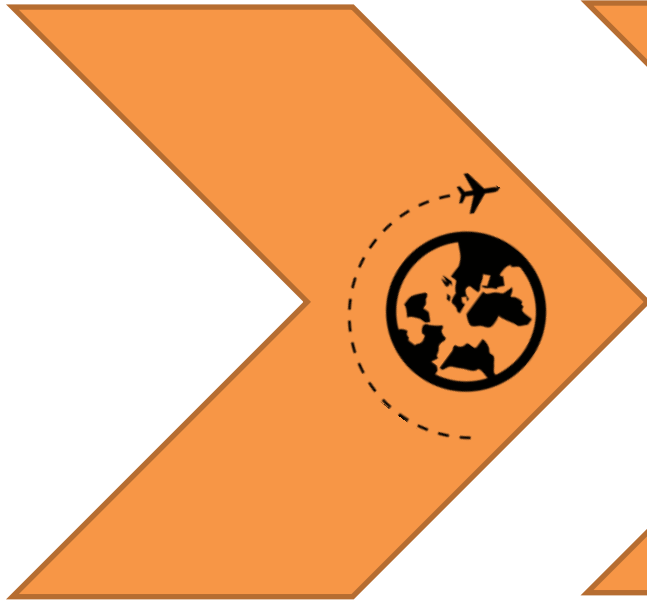


What is Personal Lines?

We are specializing in products that cater for individual needs!

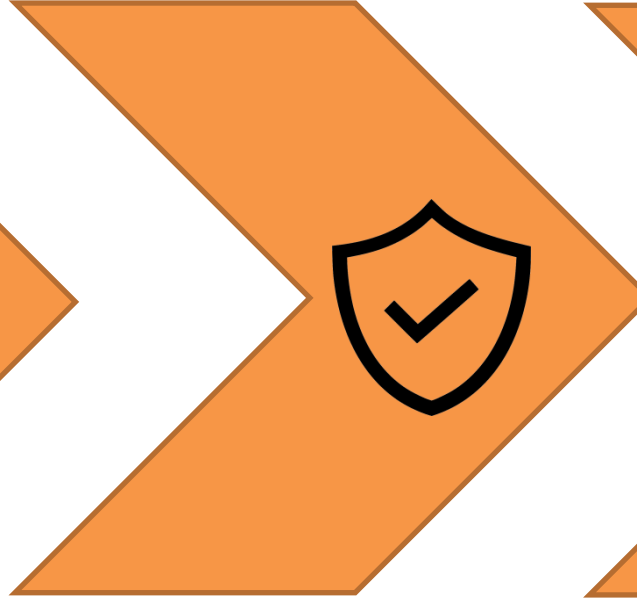


Travel & Leisure



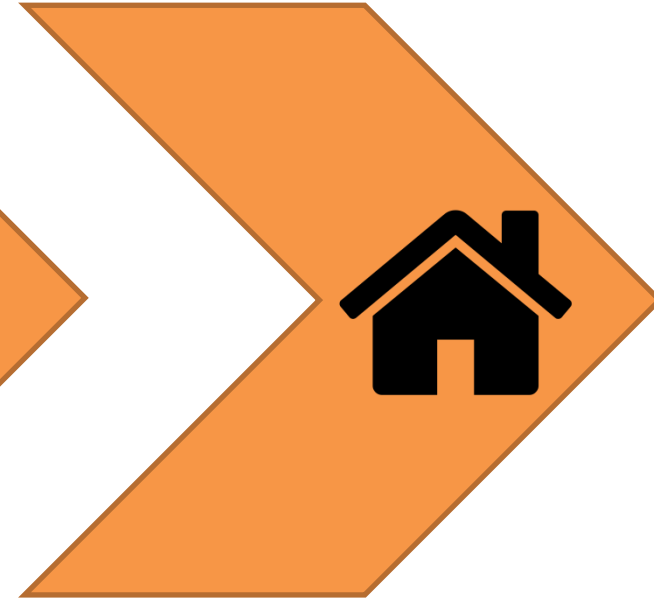
- Travel Insurance
- Travel Insurance (PreX)
- Overseas Study Protection Plan

Protection for Personal Accident



- PA Assurance
- SilverCare
- SpecialCare (Down Syndrome)
- SpecialCare (Autism)

Home & Lifestyle



- Enhanced Home Insurance
- Foreign Maid Insurance
- Personal Mobility Guard
- Golfer

Travel Insurance

Travel Insurance



Travel Insurance

- 27 Comprehensive Benefits
- Classic, Deluxe & Preferred Plan

Enhanced PreX Plan

- First in SG to cover Pre-Existing Conditions
- All conditions covered (Except Terminal)

Overseas Study Protection Plan

- PA and Travel cover for Overseas Students
- Optional benefit to cover for Sickness

Enhanced Prex Plan

Enhanced PreX: First in Singapore

- NTUC Income was the **first** in Singapore to offer a travel insurance policy that covers pre-existing medical conditions, previously excluded under all local travel insurance coverage
- Popular with not just the Elderly, but also young children (who may have pre-existing conditions like Asthma)

Why Enhanced PreX Plan?

Coverage for trip cancellation, postponing of trip, shortening of trip and trip disruption due to pre-existing medical conditions

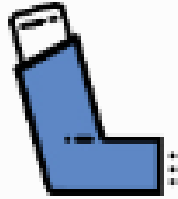
Includes other benefits not related to pre-existing medical conditions

Enjoy the flexibility to choose from 3 plans

Coverage for overseas medical expenses and emergency medical evacuation due to pre-existing medical conditions



Common Pre-existing Medical Conditions



Asthma



Eczema



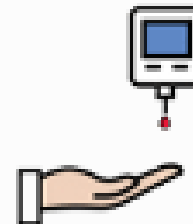
Heart attack



Stroke



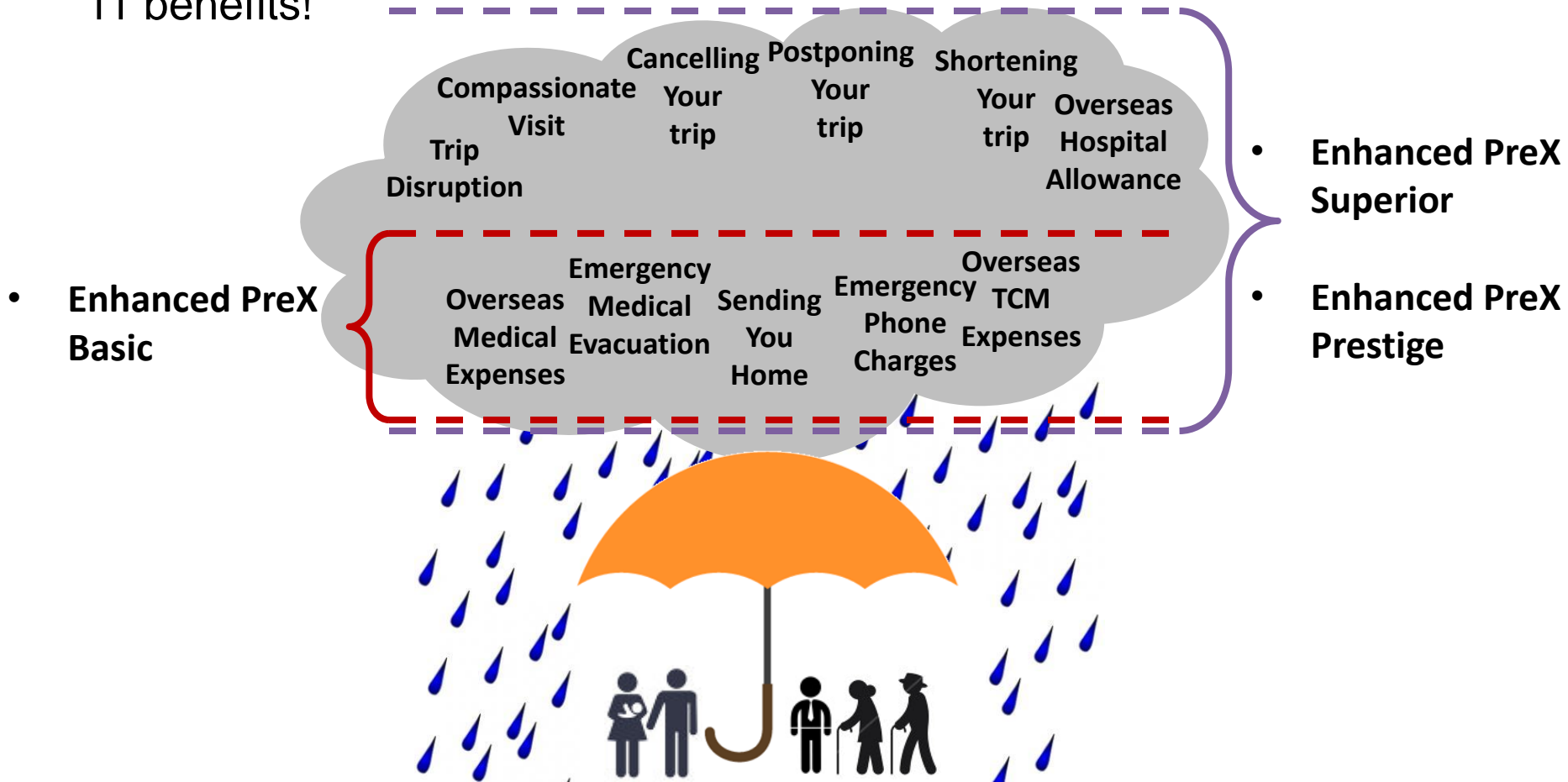
Hypertension



Diabetes

Enhanced PreX Plan

Enjoy extended coverage for pre-existing medical conditions for up to 11 benefits!



Enhanced PreX Plan – Benefits

Section number	Benefits related to pre-existing medical conditions	Maximum benefit (\$\$) per person for each trip (Subject to the respective limits in the Table of Cover)		
			Enhanced PreX	
		Prestige	Superior	Basic
Section 1	Cancelling your trip	15,000 (50% co-payment applies)	10,000 (50% co-payment applies)	Does not apply
Section 2	Postponing your trip	2,000 (50% co-payment applies)	1,000 (50% co-payment applies)	Does not apply
Section 3	Shortening your trip	15,000 (50% co-payment applies)	10,000 (50% co-payment applies)	Does not apply
Section 4	Trip disruption	3,000 (50% co-payment applies)	2,000 (50% co-payment applies)	Does not apply
Section 14	Medical Expenses Overseas (combined for sections 14, 18 and 19)			
	1 Adult 70 years old or over	200,000	100,000	100,000
	2 Adult under 70 years old	300,000	150,000	150,000
	3 Child	200,000	100,000	100,000
		(100 excess for outpatient treatment applies)	(100 excess for outpatient treatment applies)	(100 excess for outpatient treatment applies)
Section 16	Treatment by a Chinese medicine practitioner or a chiropractor	1,000 (100 excess for outpatient treatment applies)	500 (100 excess for outpatient treatment applies)	500 (100 excess for outpatient treatment applies)
Section 17	Overseas hospital allowance	4,500 (100 per day)	3,000 (100 per day)	Does not apply
Section 18	Emergency medical evacuation	See section 14 above	See section 14 above	See section 14 above
Section 19	Sending you home	See section 14 above	See section 14 above	See section 14 above
Section 20	Compassionate Visit	15,000	10,000	Does not apply
Section 22	Emergency phone charges	300	150	150

Key Exclusion

- The first \$100 for each visit for **Insured Outpatient Medical Treatment Overseas**
- A claim for a **Pre-Existing Medical Condition** where **Insured** have been given a terminal prognosis with a life expectancy of less than 12 months.
- **Overseas** medical treatment which has been planned or pre-arranged.



Annual Enhanced PreX Application

- Download the application form in Income website
- Fill up the application form and send to us
- Softcopy submission is acceptable



Single Trips Vs Annual Plan

Standard Plans (Non Prex)

Per Trips / Single Trips

Up to **180 days** per trip

Annual Plans

Up to **90 days** per trip

Enhanced Prex Plan

Per Trips / Single Trips

Up to **30 days** per trip

Annual Plans

Up to **30 days** per trip

Premium of Annual Pre-X

Region	Asia			Worldwide		
	Basic	Superior	Prestige	Basic	Superior	Prestige
Adult	\$496	\$664	\$794	\$661	\$885	\$1,059
Child	\$248	\$332	\$397	\$331	\$443	\$530
Family	\$1,239	\$1,659	\$1,986	\$1,653	\$2,213	\$2,648

Market Comparison

Product	Income	M	E
Offer cover for pre-existing medical conditions as	Separate Enhanced PreX plans	Separate Pre-Ex plans	Separate Pre-Ex plans
Cover type	Individual, Child, Family	Individual	Individual, Child, Married couple (5% discount per person)
Policy type	Per-trip Annual	Per-trip	Per-trip
Duration	30 days	30 days	30 days
Age covered	From 30 days old	18 – 100 years old	18 to 80 years old
Discount given?	No	Yes (via promo code, 10% - 15%)	Yes (15%)
Website	https://www.income.com.sg/insurance/travel-insurance/enhanced-prex	https://www.msig.com.sg/personal-insurance/traveleasy-pre-ex	https://tiq.com.sg/product/travel-insurance/

Market comparison – Enhanced PreX Basic

S/N	Benefit	Income (<70) Basic	M (<70) Pre-Ex Standard	E (<70) Pre-Ex Entry
	Plan	Comparable to Income's Deluxe	Comparable to Income's Classic	Comparable to Income's Classic
Pre-existing medical condition cover				
14	Medical expenses overseas	150,000 (outpatient excess \$100 per visit)	75,000 (inpatient)	75,000 (inpatient)
18	Emergency medical evac		100,000	150,000
19	Sending you home			
1	Cancelling your trip			
2	Postponing your trip			
3	Shortening your trip			
4	Trip disruption			
16	Treatment by TCM	500		
17	Overseas hospital allowance			5,000 (200/day)
22	Emergency phone charges	150		
	Overseas hospital allowance (ICU)			
	Hospital confinement in Singapore			
Per-trip Premium			with 10% discount	with 15% discount
	Asean 4 days	\$56.00	\$40.05	\$54.40
	Asia 8 days	\$105.00	\$76.50	\$102.00
	Worldwide 12 days	\$177.00	\$143.10	\$172.55

Market comparison – Enhanced PreX Superior

S/N	Benefit	Income (<70) Superior	M (<70) Pre-Ex Elite	E (<70) Pre-Ex Savvy
	Plan	Comparable to Income's Deluxe	Comparable to Income's Deluxe	Comparable to Income's Deluxe
Pre-existing medical condition cover				
14	Medical expenses overseas	150,000 (outpatient excess \$100 per visit)	100,000 (inpatient)	125,000 (inpatient)
18	Emergency medical evac		150,000	200,000
19	Sending you home			
1	Cancelling your trip	10,000 (50% co-pay)		
2	Postponing your trip	1,000 (50% co-pay)		
3	Shortening your trip	10,000 (50% co-pay)		
4	Trip disruption	2,000 (50% co-pay)		
16	Treatment by TCM	500		
17	Overseas hospital allowance	20,000 (200/day)		10,000 (200/day)
20	Compassionate visit	10,000		
22	Emergency phone charges	150		
	Overseas hospital allowance (ICU)^			
	Hospital confinement in Singapore			
Per-trip Premium			with 10% discount	with 15% discount
	Asean 4 days	\$75.00	\$52.20	\$73.10
	Asia 8 days	\$139.00	\$96.30	\$135.15
	Worldwide 12 days	\$237.00	\$177.75	\$231.20

Market comparison – Enhanced PreX Prestige

S/N	Benefit	Income (<70) Prestige	M (<70) Pre-Ex Premier	E (<70) Pre-Ex Luxury
	Plan	Comparable to Income's Preferred	Comparable to Income's Preferred	Comparable to Income's Preferred
Pre-existing medical condition cover				
14	Medical expenses overseas	300,000 (outpatient excess \$100 per visit)	150,000 (inpatient)	150,000 (inpatient)
18	Emergency medical evac		200,000	250,000
19	Sending you home			
1	Cancelling your trip	15,000 (50% co-pay)		
2	Postponing your trip	2,000 (50% co-pay)		
3	Shortening your trip	15,000 (50% co-pay)		
4	Trip disruption	3,000 (50% co-pay)		
16	Treatment by TCM	1,000		
17	Overseas hospital allowance	50,000 (200/day)		20,000 (200/day)
20	Compassionate visit	15,000		
22	Emergency phone charges	300		
	Overseas hospital allowance (ICU)^			
	Hospital confinement in Singapore			
Per-trip Premium			with 10% discount	with 15% discount
	Asean 4 days	\$90.00	\$70.65	\$87.55
	Asia 8 days	\$167.00	\$133.20	\$163.20
	Worldwide 12 days	\$284.00	\$232.65	\$277.10

Market Comparison – Income's strengths

1. Income **does not exclude** any pre-existing medical condition that worsens within 30 days before the start of the trip **(while MSIG and Tiq do)**.

5. What happens if my medical condition changes after I buy the insurance?

If any of your pre-existing conditions worsen within the 30 days before the start of the trip and your doctor has advised you to see a specialist, undergo investigative test, surgery, change in treatment or medication, you will not be covered. Please notify us with supporting documents from your doctor to cancel the policy and we will refund your premium in full.

2. Income is the only insurer to offer Annual plans that cover pre-existing medical conditions.
3. Income's Enhanced PreX Basic offers overall higher cover than competitors' plans in the same tier.
4. Income offers the **highest limit** for overseas medical expenses due to pre-existing medical condition.
5. Income offers outpatient medical expenses cover **(while MSIG and Tiq do not)**..

Personal Accident

Definition of Personal Accident

**Accident means
a sudden, unexpected
event resulting to an
injury.**



Example of Personal Accident



Personal Accident



PA Assurance

- 14 Comprehensive Benefits
- Coverage up to S\$1M
- Option to cover for 21 Infectious Diseases

SilverCare

- PA plan for the Elderly
- Entry Age – Up to 75 years old
- Renewal age – No Limit

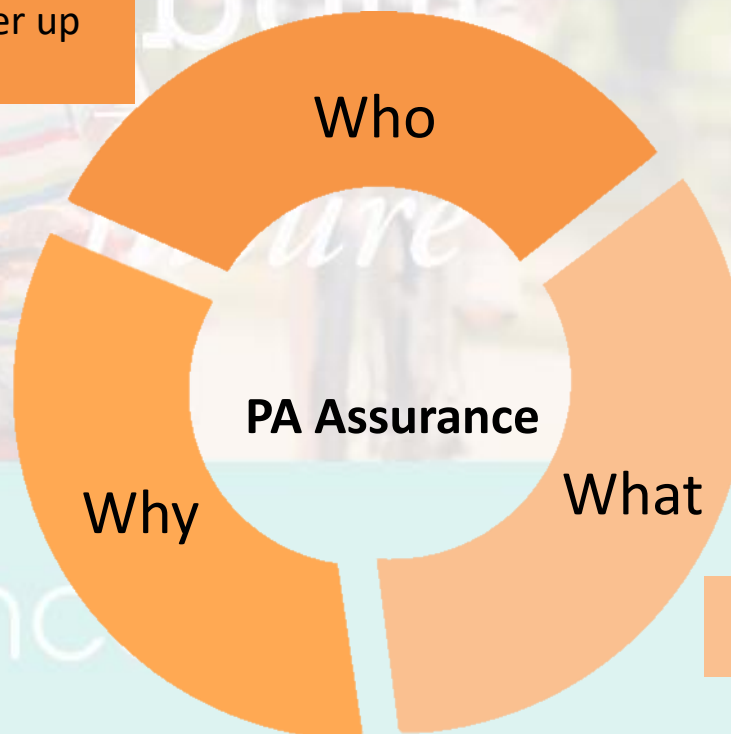
SpecialCare

- PA plan for people suffering from Autism & Down Syndrome
- Entry age – Up to 30 years old

PA Assurance

Overview

- Hold a valid Singapore identification document,
- Living or working in Singapore, or away from Singapore for no more than 180 days at any one time, and
- Within 15 days old to 65 years old (last entry)
 - Renewals may continue cover up to 75 years old



- Protection
- Have a peace of mind

- PA Plan

Protect you and your family's well-being.

Table of Cover

Maximum benefit (\$\$) per insured person

Benefits		Plan 1	Plan 2	Plan 3	Plan 4
Section 1	Accidental death	\$100,000	\$250,000	\$500,000	\$1,000,000
Section 2	Permanent disability (per policy year)	\$150,000	\$375,000	\$750,000	\$1,500,000
Section 3	Medical expenses for injury due to an accident (per accident)	\$2,000	\$5,000	\$10,000	\$20,000
Section 4	Treatment by a Chinese medicine practitioner or a chiropractor (per accident)	\$500	\$750	\$1,000	\$1,250
Section 5	Mobility aids (per accident)	\$2,000	\$4,000	\$5,000	\$6,000
Section 6	Daily hospital income (per day; up to 365 days per policy year)	\$100	\$200	\$300	\$400
Section 7	Weekly cash (per week; up to 104 weeks in a row)	\$100	\$200	\$300	\$500
Section 8	Emergency medical evacuation and sending you home (per policy year)	\$50,000			
Section 9	Trauma counseling expenses (per policy year)	\$5,000			
Section 10	Child support fund	\$5,000	\$15,000	\$25,000	\$35,000
Section 11	Modifying your home (per lifetime)	\$5,000	\$10,000	\$15,000	\$25,000
Section 12	Ambulance fee (per accident)	\$200			
Section 13	Physiotherapy (per policy year)	\$1,000	\$2,000	\$3,000	\$5,000
Section 14	Diagnostic procedures and tests due to broken bones or fractures (per accident)	\$1,000	\$2,000	\$3,000	\$5,000

List of 21 infectious diseases

- ✓ Hand, food and mouth disease (HFMD)
- ✓ Dengue fever (DHF)
- ✓ Avian influenza or 'bird flu' due to influenza A viral strains H5N1, H9N2, H7N7, H7N9 or H1N1
- ✓ Mumps
- ✓ Rubella
- ✓ Tuberculosis
- ✓ Measles
- ✓ Malaria
- ✓ Anthrax infection
- ✓ Yellow fever
- ✓ Plague
- ✓ Melioidosis or 'soil disease'
- ✓ Rabies
- ✓ Legionnaires' disease
- ✓ Chikungunya
- ✓ Nipah viral encephalitis
- ✓ Japanese viral encephalitis
- ✓ Variant Creutzfeldt-Jakob disease (vCJD) or 'mad cow disease'
- ✓ Severe acute respiratory syndrome (SARS)
- ✓ Middle east respiratory syndrome coronavirus (MERS-CoV)
- ✓ Zika virus

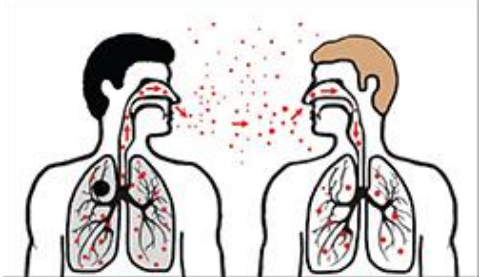


Table of Cover

Maximum benefit (S\$) per insured person					
Optional Benefits – Infectious disease cover		Plan 1	Plan 2	Plan 3	Plan 4
Section 15	Death benefit for infectious disease cover	\$100,000	\$250,000	\$300,000	\$500,000
Section 16	Permanent disability for infectious disease cover (per policy year)	\$100,000	\$250,000	\$300,000	\$500,000
Section 17	Medical expenses for infectious disease cover (per infectious disease)	\$2,000	\$5,000	\$10,000	\$20,000
Section 18	Treatment by a Chinese medicine practitioner for infectious disease cover (per accident)	\$500	\$750	\$1,000	\$1,250
Section 19	Mobility aids for infectious disease cover (per infectious disease)	\$2,000	\$4,000	\$5,000	\$6,000
Section 20	Daily hospital income for infectious disease cover (per day; up to 365 days per policy year)	\$100	\$200	\$300	\$400
Section 21	Weekly cash for infectious disease cover (per week; up to 104 weeks in a row)	\$100	\$200	\$300	\$500

Table of Cover

Maximum benefit (\$\$) per insured person					
Optional Benefits – Infectious disease cover		Plan 1	Plan 2	Plan 3	Plan 4
Section 22	Emergency medical evacuation and sending you home for infectious disease cover (per policy year)	\$50,000			
Section 23	Trauma counseling expenses for infectious disease cover (per policy year)	\$5,000			
Section 24	Child support fund for infectious disease cover	\$5,000	\$15,000	\$25,000	\$35,000
Section 25	Modifying your home for infectious disease cover (per lifetime)	\$5,000	\$10,000	\$15,000	\$25,000
Section 26	Ambulance fee for infectious disease cover (per infectious accident)	\$200			
Section 27	Physiotherapy for infectious disease cover (per policy year)	\$1,000	\$2,000	\$3,000	\$5,000
Section 28	Diagnostic procedures and tests for infectious disease cover (per infectious disease)	\$1,000	\$2,000	\$3,000	\$5,000

Types of occupations covered

Group A

Professions or occupations of professional, administrative, managerial or clerical nature or occupations of outdoor nature or involving light manual work without the use of tools or machinery.

Examples: Admin executive, auditor, lawyers, salespersons, managers, homemakers, domestic helpers, students, doctors, teachers, insurance agents, waiters, retailers etc.

Group B

Professions or occupations involving manual work with the use of tools or machinery or uniform professions involving security or defence work or whose work environment is in high altitude or of hazardous nature.

Examples: Hawkers, cooks, drivers, painters, fitness/ gym trainers, despatch, construction workers, commercial airline crews, national servicemen, policemen, prison wardens, steermen, security guards, carpenters, technicians, mechanics, veterinary surgeons, paramedics, life guards etc.

Key Selling Points

- Up to **\$1M Coverage**
- **Children can enjoy 40% discount** if one parent is insured under the same policy and enjoy **Full Benefit Limits**
- Option to cover for **21 Infectious Diseases**
- Coverage for **occupational risk** for Police, NSF/Regular, SCDF personnel
- **Monthly Credit card & Giro payment** available



Premium Table

Group A	Premium without infectious diseases			
	Plan 1	Plan 2	Plan 3	Plan 4
	\$198	\$417	\$730	\$950

**40% discount on premium
for children**

	Plan 1	Plan 2	Plan 3	Plan 4
Group A	\$217	\$480	\$840	\$1,092
Group B	\$492	\$895	\$1,420	\$2,195

Premium rates are inclusive of 7% GST

Domestic Helper Insurance

Why choose Income?



Benefits at a glance

Benefits	Maximum benefits (\$\$)		
	Basic	Standard	Enhanced
Accidental death or permanent disability due to accident ² (per policy)	\$60,000	\$60,000	\$80,000
Outpatient medical expenses due to injury (per policy)	\$ 1,500	\$ 2,000	\$ 3,000
Domestic helper's personal liability (per policy)	\$25,000	\$25,000	\$75,000
Special grant due to death	-	\$ 2,000	\$ 3,000
Expenses if you have to stop employing your domestic helper	-	\$ 150	\$ 500
Wages compensation (up to 30 days)	-	\$20 per day	\$35 per day
Hospital and surgical expenses (per year)	\$15,000		
Sending your domestic helper home	\$10,000		
Security bond to Ministry of Manpower (not applicable for Malaysian helpers)	\$ 5,000		

Add-On Benefits

**Ministry of Manpower
(MOM) security bond protector**

**Additional hospital and
surgical expenses coverage**

**Performance bond
to Philippines embassy**

What we offer?



Letter of guarantee³
for worry-free hospital admission



Additional hospital and surgical expenses
cover up to \$100,000



Hassle-free renewal and delivery
of helper insurance & work permit



Reduce your liability to \$250
with MOM security bond protector

How to select a plan for FDW?

Domestic Helper Insurance (For non-Malaysian domestic helpers only)

step
01

Choose a plan type

BASIC PLAN

For minimum MOM requirement

14 months: \$151.33

26 months: \$250.16

STANDARD PLAN

For higher coverage

14 months: \$156.68

26 months: \$260.10

ENHANCED PLAN

For comprehensive coverage

14 months: \$161.78

26 months: \$269.58

step
02

Optional coverage



MOM security bond protector

14 months: \$35.31

26 months: \$51.36



Additional hospital and surgical expenses

Sum Insured	\$30,000	\$50,000	\$80,000	\$100,000
14 months	\$ 75.50	\$110.05	\$161.86	\$196.40
26 months	\$140.21	\$204.37	\$300.60	\$364.75



Courier service (inclusive of \$35 GST exempt MOM Admin Fee for work permit)

14 or 26 months: \$115.25

For Philippines Domestic Helpers only and for 24 months

Performance bond to the Philippines embassy

\$2,000 for accredited agencies: \$33.00

\$7,000 for non-accredited agencies: \$67.00

GI Portal Launch

GI Portal

When?

- Launch date of GI Portal

Why?

- Why do we launch GI Portal?

What?

- Overview of GI Portal
- What's new?
- Key features
- Growth stages



GI Portal Launch

Launch on 10 April 2019



Agent / Partner Login

User ID:

User ID

Password:

Password

Login

[Forgot your password](#)

If you encounter any issue with your login:

email your queries to ithelpdesk@income.com.sg or
contact 66431555

o Monday to Friday: 9am to 6pm

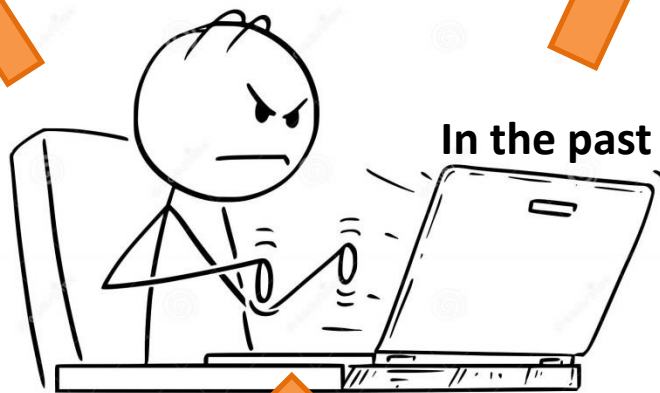
Why do we launch GI Portal?

Online application for Agent

New business online submission

WBIS Agent

GI Reports and Agent Commission

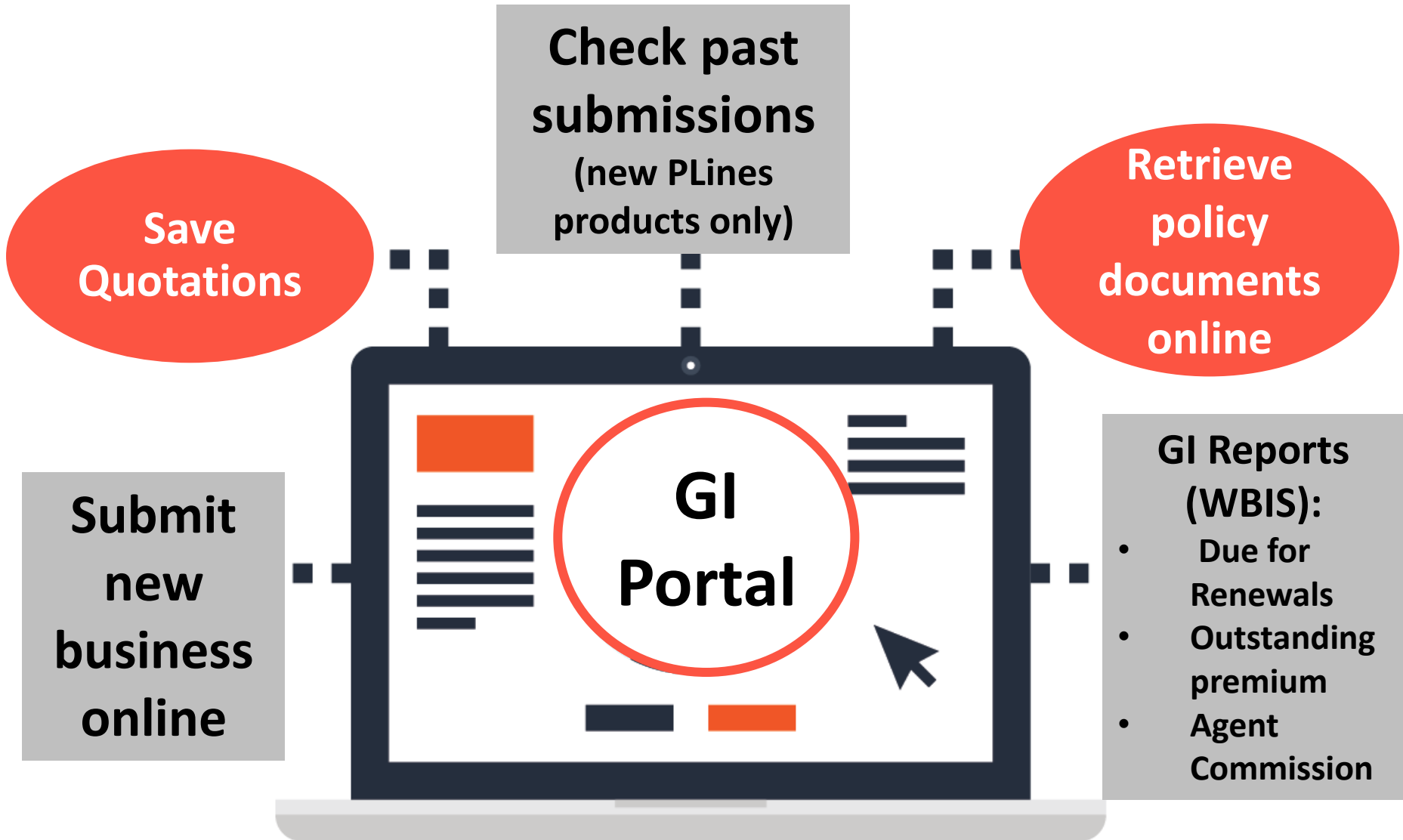


eBao Prod (Home)

Policies Queries



Overview of GI Portal



What's New?

- Revamp Foreign Maid Product
-> Domestic Helper Insurance
- Better Customer Journey for
Enhanced Home Insurance
- View ***Submission History*** for new applications
of these 2 PLines products



Key Features

1) Online Application (PLines Products)

ONLINE APPLICATION



ONLINE APPLICATION

Personal Accident Insurance

PA Assurance

Travel Insurance

TravelBliss Insurance Travel Insurance

Home and Lifestyle Insurance

Enhanced Home Insurance (GIP) Domestic Helper Insurance (GIP)
Golfer's Insurance Personal Mobility Guard Insurance

Specialised Care Insurance

SilverCare Insurance SpecialCare (Autism) Insurance
SpecialCare (Down Syndrome) Insurance

Insurance for Students and Children

Overseas Study Protection Plan

Key Features

2) Submission History (Enhanced Home and Domestic Helper Insurance)

@
Online Application

Submission History

i
Policy Enquiry

\$
Retrieve Quotation

View Reports

z515016 (Sbb Xxxx Xxxx Xjhh)

Submission History

Search by
Reference Number

Reference Number

Transaction From Date

Transaction To Date

Channel

Agent Code
z515016

Introducer Code

Send Status

Issuance Status

Product

Endorsement Type

Payment Status

SEARCH

CLEAR

Key Features

3) Policy Enquiry (Retrieve online policy documents)

Online Application

Submission History

Policy Enquiry

Retrieve Quotation

View Reports

z515016 (Sbb XooX XooX Xjhh)

Policy Enquiry

Policy Number

Number

Customer Name

Name

☒ Individual ☐ Company

Customer ID

ID No.

* Please enter any one of the field for search

Search

Clear

Key Features

4) Retrieve Quotation

Online Application

Submission History

Policy Enquiry

Retrieve Quotation

View Reports

Quotation Search

Customer Name

Name

NRIC

NRIC No

Date Range

03/26/2019 - 03/26/2019

Search

Clear

Quotation Results

Search:

Show 10 entries

SEARCH RESULTS


REFERENCE NO	PRODUCT CODE	CUSTOMER NAME	NRIC	QUOTATION DATE
PGDH190326000002	GDH	ng say gay	s24324324	26-03-2019

Showing 1 to 1 of 1 entries

Previous

1

Next

income
made different

Key Features

5) View Reports (GI reports ported from WBIS Agents)



Online Application

Submission History


Policy Enquiry

Retrieve Quotation

View Reports

z515016 (Sbb Xxx Xxxx Xjhj)  

GI Due for Renewal



Search Parameters


1 Policy No

2 Agent Code

3 Expiry Date

Generate Report

GI Policy All



Search Parameters


1 Policy No

2 Agent Code

3 Effective Date

Generate Report

Renewal Overdue Rpt



Search Parameters


1 Policy No

2 Agent Code

3 Report Date

Generate Report

Outstanding Premium Report



Search Parameters


1 Policy No

2 Agent Code

3 Report Date

Generate Report

Commission Report




Search Parameters

1 Policy No

2 Agent Code

3 Report Month

Generate Report


made different

Growth stages of GI Portal

Toddler Stage:

- Claims status updates
- Enhancement on GI report search
 - Improve on Policy Query Search
- Improve on submission history report (include all PLines Products)
- Travel online endorsement & online claims for agents

Infant Stage:

- Online new applications
- Submissions history (new products)
 - Retrieve policy documents online



Date of launch: 10 April 2019

GI Portal Log In Process

1) Go to Income website, click on 'Staff Intranet'

Can we help?

Get in touch with us for product information and existing policy support.

- [Chat online with an adviser today](#)
- [Product enquiry and policyholder hotlines](#)
- [Visit our branches](#)
- [Advance queue booking](#) 
- [Amend policy online](#)

Submit a claim

We are committed to a quick and fair claim response.

[Learn more about the claim process](#)

Call us

[Dedicated claim hotlines](#)

Find us

[Claim servicing branches](#)



 Sign up for our newsletter

About Us

About Income
Careers
CSR (OrangeAid)

Connect with Income

Contact Us
Adviser Connect (Online Chat)
MAS Representative Number Search

Other Useful Links

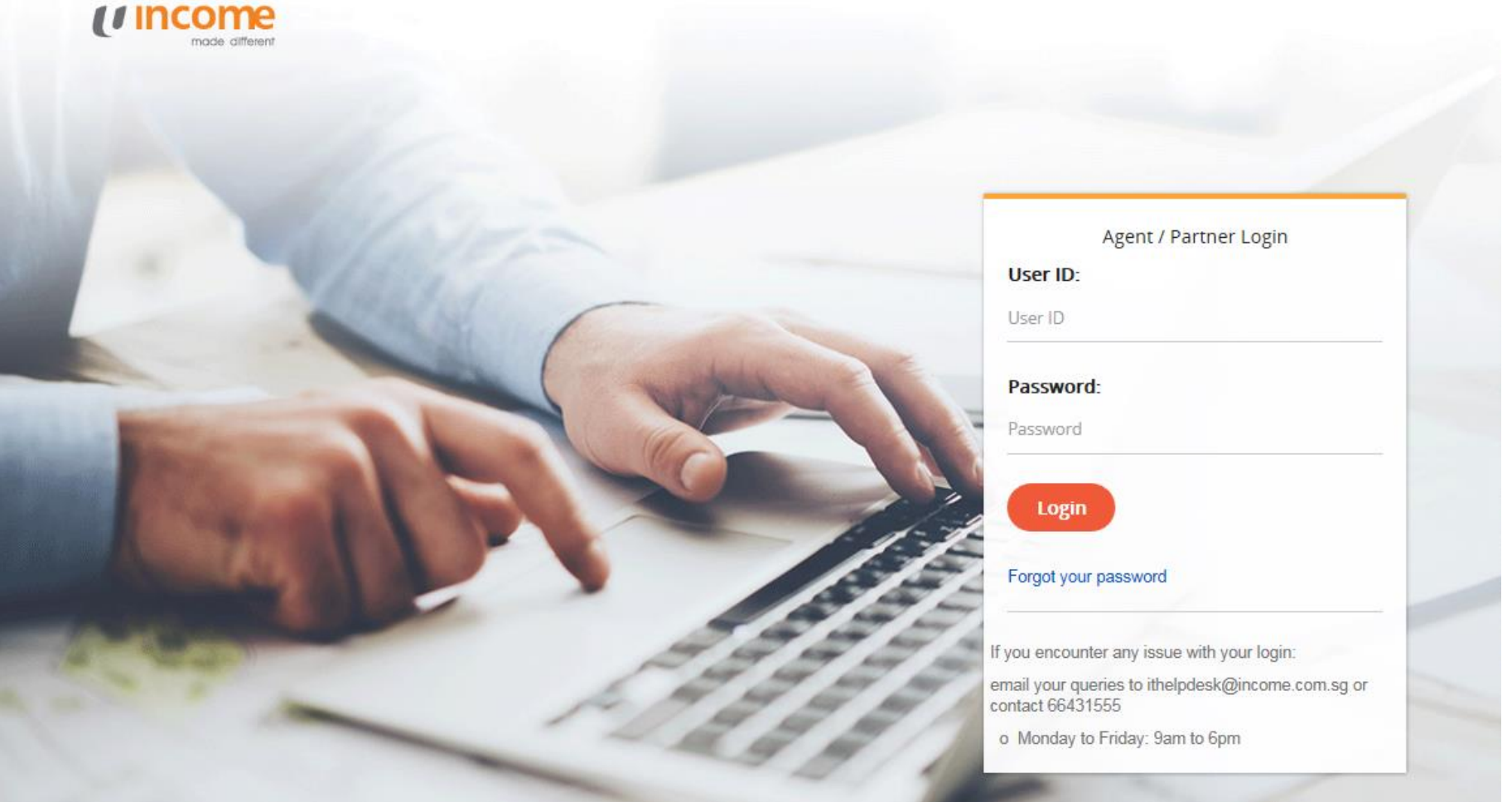
Make a claim
Product List
Policy Documents & Forms
[Staff Intranet](#)
ONE Portal
Income Developer Portal

Related Sites

Income Eco Run
FearLess
Times Have Changed
Travel Made Different
Best Gift for Your Child

GI Portal Log In Process

2) Log in with User ID and Password

A background image showing a person's hands in a light blue shirt typing on a laptop keyboard. The image is slightly blurred, focusing attention on the login form overlay.

Agent / Partner Login

User ID:

User ID

Password:

Password

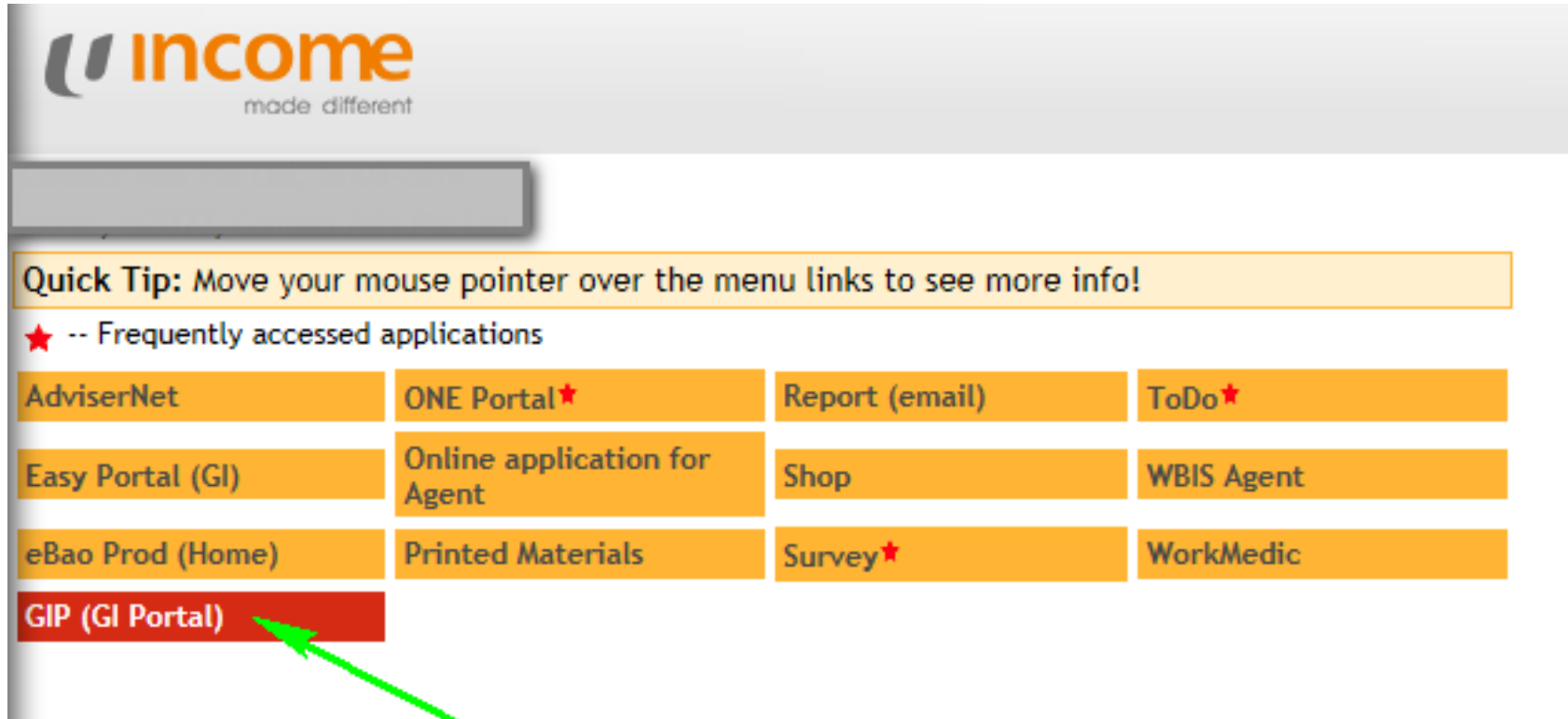
Login

[Forgot your password](#)

If you encounter any issue with your login:
email your queries to ithelpdesk@income.com.sg or
contact 66431555
o Monday to Friday: 9am to 6pm

GI Portal Log In Process

3) Click on the GIP (GI Portal)



The screenshot shows the top of a web application. At the top left is the 'income' logo with the tagline 'made different'. Below the logo is a grey horizontal bar. Underneath that is a yellow box containing a 'Quick Tip' about mouse pointers. Below the tip is a red star icon and the text '-- Frequently accessed applications'. This is followed by a grid of application links. The 'GIP (GI Portal)' link is highlighted in red, and a green arrow points to it from the bottom left.

income
made different

Quick Tip: Move your mouse pointer over the menu links to see more info!

★ -- Frequently accessed applications

AdviserNet	ONE Portal★	Report (email)	ToDo★
Easy Portal (GI)	Online application for Agent	Shop	WBIS Agent
eBao Prod (Home)	Printed Materials	Survey★	WorkMedic
GIP (GI Portal)			

ONLINE APPLICATION

Online Application

Submission History

Policy Enquiry

Retrieve Quotation

View Reports

Personal Accident Insurance

PA Assurance

Travel Insurance

TravelBliss Insurance Travel Insurance

Home and Lifestyle Insurance

Enhanced Home Insurance (GIP) Domestic Helper Insurance (GIP)
Golfer's Insurance Personal Mobility Guard Insurance

Specialised Care Insurance

SilverCare Insurance SpecialCare (Autism) Insurance
SpecialCare (Down Syndrome) Insurance

Insurance for Students and Children

Overseas Study Protection Plan

GIP Online Activation – Get a Quote

@
Online Application

L
Submission History

i
Policy Enquiry

\$
Retrieve Quotation

View Reports

z518835 (Saaxxx Xxxjia)

GET A QUOTE

Domestic Helper Insurance

Client needs to purchase

Domestic Helper Insurance Policy

Performance Bond for the Embassy

Helper is from

Philippines

Period of Insurance

14 months

26 months

Next

income
made different

@
Online Application

L
Submission History

i
Policy Enquiry

\$
Retrieve Quotation

View Reports

z518835 (Saaxxx Xxxjia)

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CHOOSE YOUR CLIENT'S PLAN

Domestic Helper Insurance Coverage for 26 months

Basic
\$233.79

Select

Accidental death & permanent disability (per policy)
\$60,000

Outpatient medical expenses due to injury (per policy)
\$1,500

Domestic helper's personal liability (per policy)
\$25,000

Special grant due to death
Not Covered

Most Popular
Standard
\$243.08

Select

Accidental death & permanent disability (per policy)
\$60,000

Outpatient medical expenses due to injury (per policy)
\$2,000

Domestic helper's personal liability (per policy)
\$25,000

Special grant due to death
\$2,000

Enhanced
\$251.94


Select

Accidental death & permanent disability (per policy)
\$80,000

Outpatient medical expenses due to injury (per policy)
\$3,000

Domestic helper's personal liability (per policy)
\$75,000

Special grant due to death
\$3,000

income
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@
Online Application

⌚
Submission History

i
Policy Enquiry

💰
Retrieve Quotation

📄
View Reports

z518835 (Saaxxx Xxxjia)

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ENHANCE YOUR CLIENT'S PLAN

>

Would your client like to increase their helper's hospital and surgical expenses coverage ?

\$30,000

+ \$131.04

Add to plan

Does your client wish to limit their liability to MOM to just \$250 instead of \$5,000 with the security bond protector ?

+ \$48.00

Add to plan

Would your client require a Performance Bond to the Philippines Overseas Labour Office for their helper to go on home leave?

Select required bond amount

Add to plan

Client's Premium - Before GST
Edit plan

Premium for 26 months Standard
\$243.08

Total amount
\$260.10
Inclusive of GST

Buy

GIP Online Activation – Helper's Details

@
Online Application

L
Submission History

i
Policy Enquiry

\$
Retrieve Quotation

View Reports

z518835 (Saaxxx Xxxjia)

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Quote

Helper's Details

Policyholder's Details

Review

>

Full name

Si Si Lear

(as displayed in NRIC/FIN)

Nationality

Philippines

Date of birth

01/02/1977

Passport number

E98127261

Passport expiry date

20/10/2021

Work permit number

0 22112344

(E.g. 0 1234567-)

Client's Premium - Before GST

Edit plan

Premium for 26 months

Standard\$243.08

Total amount

\$260.10

(Inclusive of GST)

Next

GIP Online Activation – Policyholder's Details

@
Online Application

⌚
Submission History

i
Policy Enquiry

💰
Retrieve Quotation

📄
View Reports

z518835 (Saaxxx Xxxjia) 🔔 ➡

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Quote

Helper's Details

Policyholder's Details

Review

Full name

John Tan Boon Hwa

(as displayed in NRIC/FIN)

Nationality

Singaporean/PR

Foreigner

FIN

S2233111A

(e.g. S1234567A)

Date of birth

11/12/1987

Gender

Male

Female

Mailing address

Postal code

Unit number

120112

01-01

Client's Premium - Before GST

Edit plan

Premium for 26 months

Standard

\$243.08

Total amount

\$260.10


(Inclusive of GST)


Save Quotation

Next

income
made different

GIP Online Activation – Retrieve Quotation

 Online Application

 Submission History

 Policy Enquiry

 Retrieve Quotation

 View Reports

Quotation Search

Customer Name

Name

NRIC

NRIC No

Date Range

03/26/2019 - 03/26/2019

Search

Clear

Quotation Results

Show 10 entries

Search:

SEARCH RESULTS

REFERENCE NO	PRODUCT CODE	CUSTOMER NAME	NRIC	QUOTATION DATE
PGDH190326000002	GDH	ng say gay	s24324324	26-03-2019

Showing 1 to 1 of 1 entries

Previous 1 Next

GIP Online Activation – Confirmation Page

@
Online Application

L
Submission History

i
Policy Enquiry

\$
Retrieve Quotation

View Reports

z518835 (Saaxxx Xxxjia)

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Quote

Helper's Details

Policyholder's Details

Review

Review details

Statement under section 25(5) of Insurance Act, Cap. 142 (Or any future amendments to it) You must reveal all facts you know, or ought to know, which may affect the insurance cover you are applying. Otherwise, the insurance policy may not be valid.

Plan Details

Standard Plan for 26 months

Edit plan

Helper's Details

Edit

Name

Si Si Lear

Nationality

Philippines

Date of birth

01/02/1977

Passport number

E98127261

Passport expiry date

20/10/2021

Work permit number

022112344

Client's Premium - Before GST

Premium for 26 months

Standard

\$243.08

Add promo code (Optional)

Apply

Total Savings

-\$0.00

Total amount

\$260.10

(Inclusive of GST)

☐ I have been authorized to and on my

@
Online Application

L
Submission History

i
Policy Enquiry

\$
Retrieve Quotation

View Reports

z518835 (Saaxxx Xxxjia)

PAYMENT MODE

Mode of payment
Credit Card (One-time)

Payment frequency
Lump Sum

Client's Premium - Before GST

Premium for 26 months

Standard\$243.08

Total Savings- \$0.00

Total amount\$260.10

(Inclusive of GST)


Proceed to Payment


Note: The available payment option will be vary by products and type of agents perform the activation, it is based on the configuration for the particular product


income


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GIP – Policy Enquiry


Online Application




Retrieve Quotation


Policy Enquiry


Submission History


View Reports

a664187 (Bjj XXXXXXXXXXX XXXXXXXX XXX Eek)



Policy Enquiry

Policy Number

5071765202

Customer Name

Name

Customer ID

ID No.

Search

Clear

5

Search:

PRODUCT NAME	DOCUMENT NO	DOCUMENT TYPE	EFFECTIVE DATE	EXPIRY DATE	PAYMENT STATUS
Domestic Helper Insurance	LNBU0003611280	Policy Document	2019/02/11	2021/04/10	Outstanding

Showing 1 to 1 of 1 entries

Previous

1

Next

Note: Can either search by Policy Number, Customer Name (able to support fuzzy search) or Customer ID Number.

1 of 1Automatic Zoom

made different

PC/AE/PLPOCA/139

01 Jun 2018

JIA MIN

1

Dear Policyholder

Performance Bond
POLICY NUMBER: 5071380709
ENDORSEMENT NUMBER: 000001286056696

Thank you for insuring with Income.

We would like to confirm that this Policy has been cancelled with effect from 23 Apr 2018.

If you have any queries, please contact our Customer Service Officers at 6788 6616 or email us at

Note: Click on the Document Type link, the PDF of the selected document will be display.

GIP – Submission History

Online Application

Retrieve Quotation

Policy Enquiry

Submission History

View Reports

a664187 (Bjj XXXXXXXXXXX XXXXXXX XXX Eek)

Submission History

Search by

Transaction Date

Agent Code

a664187

Issuance Status

Transaction From Date

01/03/2019

Transaction To Date

26/03/2019

Introducer Code

Product

Channel

Payment Status

Send Status

Endorsement Type

SEARCH

CLEAR

Showing 1 to 2 of 2 entries

Search:

REFERENCE NO	PH NRIC	PH NAME	CREATE DATE	EFFECTIVE DATE	EXPIRY DATE	ISSUANCE STATUS	PAYMENT STATUS	CHANNEL	EMAIL/SMS SEND STATUS	POLICY/QUOTATION NUMBER	AGENT CODE	ENDORSEMENT TYPES
PGDH190311000001	S8334941G	Jocelyn	11/03/2019	14/03/2019	13/05/2021	issued	Success	GI PORTAL		5071781037	a664187	
PGE190311000001	A1234684	Jocelyn	11/03/2019	12/03/2019	11/03/2021	issued	CHEQUE	GI PORTAL		5071781073	a664187	

Showing 1 to 2 of 2 entries

Previous

1

Next

Note: This module is to allow agent to search out and view the details of the submitted cases, in order to track the status of the submitted cases

GIP – Submission History

Online Application

Retrieve Quotation

Policy Enquiry

Submission History

View Reports

a664187 (Bjj XXXXXXXXXXX XXXXXXXX XXX Eek)

Submission History

Search by

Reference Number

Proposer Name

Proposer NRIC

Insured NRIC

Transaction Date

Policy/Quotation Number

Endorsement Number

Reference Number

Transaction To Date

Payment Status

Agent Code

Introducer Code

Send Status

Issuance Status


Product


Endorsement Type


SEARCH


CLEAR


GIP – Reports and Statements


Online Application



Retrieve Quotation


Policy Enquiry


Submission History


View Reports

GI Due for Renewal



Search Parameters


1 Policy No

2 Agent Code

3 Expiry Date

Generate Report

GI Endorsement Report



Search Parameters


1 Policy No

2 Agent Code


3 Endorsement Date

Generate Report

Outstanding Premium Report



GI Policy All



Search Parameters


1 Policy No

2 Agent Code

3 Effective Date

Generate Report

GI Full SOA Report




Search Parameters

1 Agent Code


2 Report Month

Generate Report

Commission Report



Renewal Overdue Rpt



Search Parameters


1 Policy No

2 Agent Code

3 Report Date

Generate Report

GI Full Consolidate SOA Report



Search Parameters

1 Agent Code

2 Report Month

Generate Report

Note: There are 8 reports available for agents to view and download, each report type have its own search criteria

GIP – Reports and Statements (cont'd)

@
Online Application

📄
Retrieve Quotation

ℹ️
Policy Enquiry

🕒
Submission History

📊
View Reports

a664187 (Bjj XXXXXXXXXXX XXXXXX XXX Eek) 🔔 📧

GI Due for Renewal

Policy No.


Agent Code

Expiry Start Date

Expiry End Date

🔍 Search

🧹 Clear

income
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GIP – Reports and Statements (cont'd)

Outstanding Premium Report

Policy No.

Agent Code

Report Date

Number

z518835

20/03/2019

Search

Today Transaction

Clear

Search 

Show 10 entries

AGENTCODE	AGENTNAME	POLICYNO	EFFDATE	POLICYHOLDER	VEHICLENO	PRODUCTCODE	TELEPHONE	OSPREMIUM	POLICYBALANCE	NETOSPREMIUM	TSACODE	TSANAME
00000518835	SAAXXX XXXJJA	5071735820	2018-12-06T00:00:00	GD8PH002	--	GD8	--/93462764	278.22	0	278.22		
00000518835	SAAXXX XXXJJA	5071697950	2018-08-31T00:00:00	GDH_PH0001	--	GDH	--/97891185	30.27	0	30.27		
00000518835	SAAXXX XXXJJA	5071701851	2018-08-06T00:00:00	GDHPH005	--	GDH	--/97891185	62.3	0	62.3		
00000518835	SAAXXX XXXJJA	5071701940	2018-08-06T00:00:00	GDHPH005	--	GDH	--/97891185	64.19	0	64.19		
00000518835	SAAXXX XXXJJA	5071701977	2018-06-02T00:00:00	GDHPH005	--	GDH	--/97891185	161.75	0	161.75		
00000518835	SAAXXX XXXJJA	5071725520	2018-11-14T00:00:00	PHNAME001	--	GDH	--/93987428	151.33	0	151.33		
00000518835	SAAXXX XXXJJA	5071787897	2019-03-20T00:00:00	DOCUMENT NOT FOUND19F	--	GDH	--/94375625	5.35	0	5.35		
00000518835	SAAXXX XXXJJA	5071788447	2019-03-21T00:00:00	DOCUMENT NOT FOUND19L	--	GDH	--/94375625	5.3	0	5.3		
00000518835	SAAXXX XXXJJA	5071766807-01	2021-01-01T00:00:00	GHA8JT1	--	GHA	--/84014000	71.69	0	71.69		
00000518835	SAAXXX XXXJJA	5071766852-01	2021-01-01T00:00:00	GHA8JT1	--	GHA	--/84014000	71.69	0	71.69		

Showing 1 to 10 of 162 entries

Previous 1 2 3 4 5 ... 17 Next

Contact Details

Other Contact Details

- For Queries and Quotations on Personal Lines Products, Please contact
 - Contact Person : Kelly Chua
 - Contact No : 6202 6574 / 8218 1103
 - Email : kelly.chua@income.com.sg

- Thank you -