



# Panel de Análisis de Sentimientos en Tiempo Real

Amazon Product Reviews – Celulares y Accesorios

Filtrar urgencia

low ×medium ×high ×

×

▼

Filtrar sentimiento

positive ×neutral ×

×

▼

negative ×

×

▼

Mostrar últimos N registros

3701

Alertas (global)

516

Reseñas (rango)

3701

% Negativas (rango)

23.7%

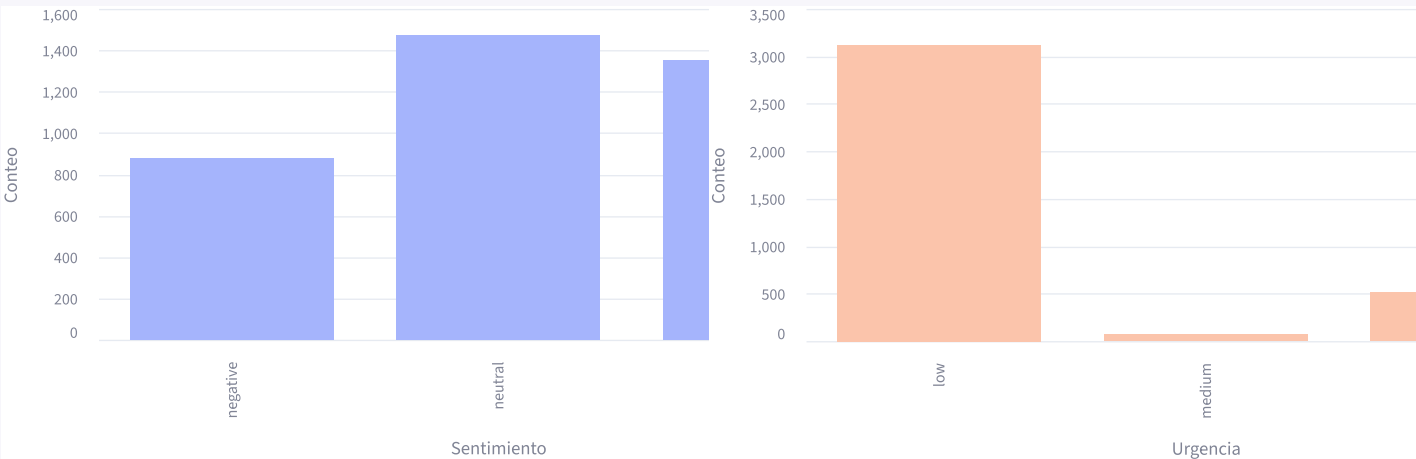
% Urgencia alta (rango)

13.8%

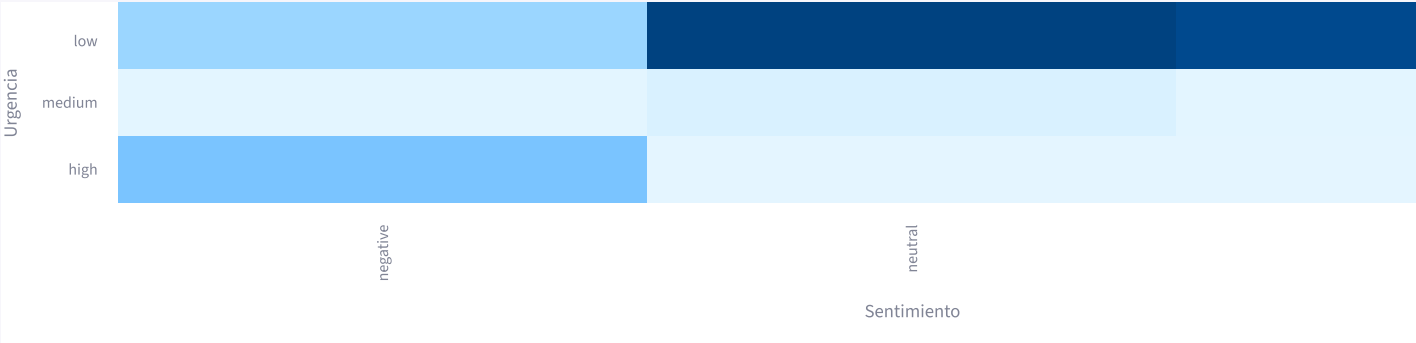
Rango = aplica N y filtros superiores.

Global = total histórico en alerts\_log.csv (no depende de N).

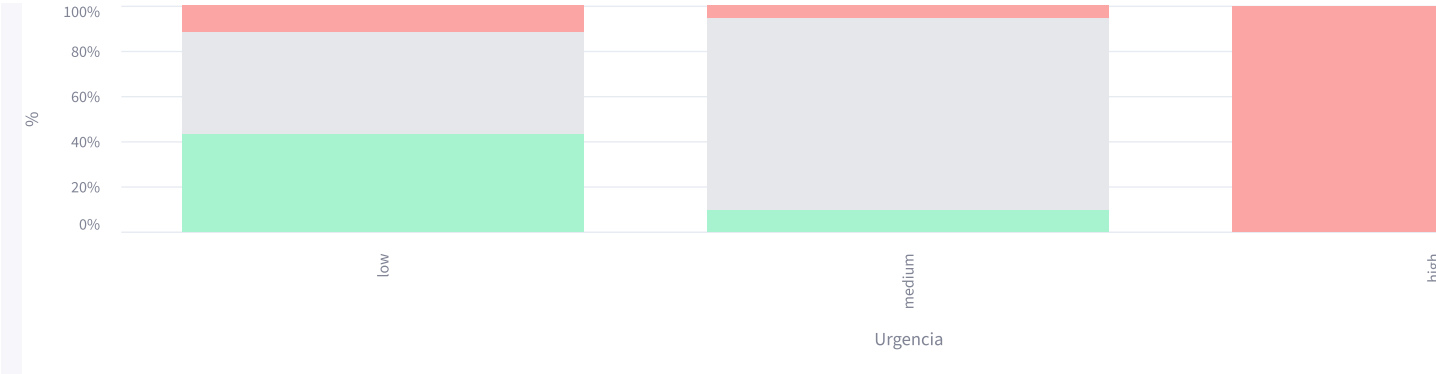
## Distribución de sentimiento y urgencia



## Cruce urgencia × sentimiento



## Composición de sentimiento por nivel de urgencia (%)



Últimos resultados

	Sentimiento	Urgencia	Aspectos	Texto
492	neutral	low	None	Customer service was very helpful and polite
733	negative	high	quality	The product arrived late and the quality was terrible
734	positive	low	None	The product arrived on time and works perfectly
735	negative	high	quality	The packaging was damaged and the item was broken
736	neutral	low	None	Customer service was very helpful and polite
977	negative	high	quality	The product arrived late and the quality was terrible
978	positive	low	None	The product arrived on time and works perfectly
979	negative	high	quality	The packaging was damaged and the item was broken
980	neutral	low	None	Customer service was very helpful and polite
1221	negative	high	quality	The product arrived late and the quality was terrible