Bosmat Erlich- Resume

📍 Israel
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✉️ bosmate1@walla.com
🔗 LinkedIn Profile

🎓 Education

B.A. in Business Administration & Information Systems
Ruppin Academic Center (2022–Present)

- Specialization in Information Systems Development
- Courses in databases, web development, programming, and systems analysis

💼 Experience

Technical Support – Help Desk
Matrix, Netanya | 2023–Present

- Provided first-level IT support to staff and customers
- Diagnosed and resolved hardware/software issues
- Gained hands-on experience with troubleshooting and customer service

🛠 Skills

- HTML, CSS, JavaScript
- Python, SQL, C#
- Excel, Word
- Git & GitHub
- Visual Studio Code, SQL Server

🧩 Projects

Landing Page – Dim Sum Restaurant
View Project

- Built a responsive landing page using HTML & CSS
- Implemented modern layout and design with accessibility in mind

✨ Languages

- Hebrew
- English