Competency: General Network Terminology and Concepts

- 1. Demonstrate knowledge of the purposes, benefits, and risks for installing a network.
- 2. Identify types of networks (e.g., LAN, WAN, MAN) and their features and applications.
- 3. Interpret basic networking terminology and concepts.
- 4. Identify various network operating systems (i.e., Novell, Linux, Apple, Mac).
- 5. Identify the relationship between computer networks and other communications networks (i.e., telephone system).
- 6. Understand the differences between various network environments (e.g., peer-to-peer, client-server, thin client, n-tier, Internetworks, intranets, and extranets).
- 7. Analyze the advantages and disadvantages of peer-to-peer and client/server networks.
- 8. Identify services delivered by a server, such as application server, communication server, domain/directory server, fax server, file and print server, mail server, and Web server.
- 9. Identify applications and server services, including printer, DNS, DHCP and Internet services.
- 10. Know the functions of common help-desk tools and resources such as incident tracking, knowledge database, and staffing.
- 11. Describe the role of the ISP.
- 12. Define and explain the function of DNS, DHCP, WINS and host files.
- 13. Differentiate between various current protocols (e.g., AppleTalk, TCP/IP, IPX/SPX, NETBEUI, DHCP).
- 14. Explain current network standards and pseudo-standards (e.g., IEEE, RFCs, ISO).
- 15. Describe the role of the NIC (Network Interface Card) including explanation of the MAC (Media Access Control) address and its uses.
- 16. Define terms related to network media (e.g., shielding, crosstalk, attenuation).
- 17. Identify standard high-speed networks (e.g., broadband, ISDN, SMDS, ATM, FDDI).
- 18. Identify names, purposes, and characteristics of network connectors (e.g. RJ45 and RJ11, ST/SC/LC, MT-RJ, USB).
- 19. Identify tools, diagnostic procedures, and troubleshooting techniques for networks.

Competency: Network Operating System Concepts

Tasks

- 1. Identify the general characteristics and functions of network operating systems (i.e., window NT, LINUX, UNIX, etc.).
- 2. Lists and describe the function of the system files for major operating systems.
- 3. Navigate the desktop operating system environment by using system utilities, system administrative tools, file-structure tools, and hardware-management tools.
- 4. Identify tools, diagnostic procedures, and troubleshooting techniques for operating systems.
- 5. Properly setup protocols, clients, and adapters on a network operating system.
- 6. Identify major considerations faced when installing a network operating system.

Competency: Network Security

- 1. Identify security requirements and the need for data protection.
- 2. Develop, document, and implement a network security plan (install, configure, upgrade and optimize security).
- 3. Perform preventative maintenance for computer and network security.
- 4. Demonstrate understanding of physical and logical security issues and solutions.
- 5. Understand the security procedures and policies necessary to maintain, monitor, and support a network.
- 6. Know common potential risks and entrance points, including internal and external risks and the tools used to neutralize them (e.g. firewalls, monitoring, antivirus, spyware, and spam protection).
- 7. Know common techniques for disaster prevention and recovery (backup and restore).
- 8. Explain principles of basic network security (e.g., IP spoofing, packet sniffing, password compromise, encryption).
- 9. Describe the importance and demonstrate forms of network security (e.g., password strategies, user accounts).
- 10. Explore the characteristics, uses, and benefits of software firewalls and hardware firewalls.
- 11. Illustrate what fundamental legal issues involved with security management.
- 12. Identify various security, video, building utility monitoring systems and how they link to the network.
- 13. Describe and implement various forms of malware protection for servers, including antivirus software; spam, adware, and spyware filtering; and patch management.

Competency: Equipment for Network Access (Wi-Fi, wireless)

Tasks

- 1. Explain different functions of network communications equipment (e.g., modems, DSL/CSU, NIC, bridges, switches, routers, hubs.)
- 2. Discuss various types of network adapters.
- Install and configure necessary hardware and software for a basic network installation, including the creation of a shared resource.
- 4. Explain the uses of current and emerging specialized server hardware, including RAID, blades, SMP, storage devices ultra SCSI, and hot-swappable technologies.
- 5. Identify the types of wireless network media (e.g., Wi-Fi, WiMax, GSM).
- 6. Differentiate between broadband and baseband.
- 7. Describe types of modems (e.g., analog, cable, DSL) and standards.
- 8. Identify uses of virtual machines.

Competency: OSI Model Functionality

- 1. Demonstrate knowledge and identify the properties of the open system interconnection (OSI) standard.
- 2. Describe the evolution of OSI from its inception to the present and into the future.
- 3. Describe the primary function of each layer of the OSI model and the way each relates to networking activities.
- 4. Describe devices in a network environment and their place in the OSI model.
- 5. Describe the network processes that use protocols and map these to the appropriate OSI levels.
- 6. Identify the OSI layers at which the following network components operate: Hubs, Switches, bridges, routers, NICs and WAPs.

Competency: Network Topologies & Connectivity

- 1. Explain network topologies (e.g., star, bus, ring, broadband, baseband).
- 2. List advantages and disadvantages and distinguish between the topologies and protocols of local area networks and those of wide area networks.
- 3. Compare and contrast wireless networking to wired networking.
- 4. Explain advantages and disadvantages of wireless technologies.
- 5. Explore the concept of broadband and various incarnations, including DSL, cable, and high-speed wireless (e.g. satellite, Wi-Fi, WiMax, GSM).
- 6. Identify components and features of the IEEE (Institute of Electrical and Electronics Engineers) 802 Networking Specifications.
- 7. Demonstrate knowledge of the principles and operation of fiber optics, analog and digital circuits.
- 8. Identify the principles and operation of wire (coaxial, fiber optics, etc.) and wireless systems and install.
- Identify different types of network cabling such as CAT5, Coax, fiber, and select the appropriate type of connectors for each.
- 10. Install and configure network cards (physical address).
- 11. Identify names, purposes, and characteristics (e.g. definition, speed and connections) of technologies for establishing connectivity.
- 12. Demonstrate the use of connectivity methods (cable modem, DSL, T1, dial-up, Wi-Fi) and peripheral equipment (e.g., portable storage devices, printers, cable modem and wireless technologies).
- 13. Specify the general characteristics (e.g., carrier speed, frequency, transmission type and topology) of the following wireless technologies: 802.ll, 802.llx, infrared, and Bluetooth.
- 14. Identify factors which affect the range and speed of wireless service (e.g., interference, antenna type and environmental factors).
- 15. Test, validate, and troubleshoot IP connectivity using TCP/IP utilities.
- 16. Demonstrate use of remote access (VPN, teleconferencing, etc.)

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