# (Daytime, In-person, Hands-On) Al Workshop in BURLINGTON MA

#### **Workshop Learning Objectives**

- 1. Understanding role and purpose of Semantic Kernel
- 2. Basics of setting up and using Semantic Kernel
- 3. Prompting techniques for your application to interact with LLMs
- 4. How to implement RAG and use memory
- 5. How to create and manage single and multi-agent systems

#### **Workshop Outline**

#### **Understanding Semantic Kernel and how to use it**

- Overview of the Semantic Kernel project
- Add it to an application
- Chat with an LLM
- Add chat history for better context

#### **Retrieval Augmented Generation (RAG)**

- Overview of RAG
- What is function calling
- Create functions/plugins in Sematic Kernel
- Add memory using a persistent data store
- Ways to improve RAG

#### Agent framework

- Overview of the Semantic Kernel Agent framework
- Creating your first agent
- Multiple agent orchestration

### Examples and Labs mostly in C# and using Azure OpenAI.

9:30-4:0

### WELCOME & AGENDA

- 1. Starting with the Prompt AI basics with Semantic Kernel (lab instructor: Bill Wilder)
- 2. Applying RAG & Vector patterns (lab instructor: Jason Haley)
- 3. Creating AI Agents (lab instructor: Juan Pablo Garcia Gonzalez)

gh repo clone
bostonazure/rag-vector-agent-semantic-kernel

### WELCOME

About the day
About the building
About the food

# TODAY'S CREDENTIALS Azure OpenAI, SQL DB, and Bing Search

Mac, Linux, WSL users update their appsettings.Local.json file thusly:

curl -L -o appsettings.Local.json https://bit.ly/workshopbanana-2024

#### And the PowerShell crowd can do:

Invoke-WebRequest -Uri "https://bit.ly/workshop-banana-2024" -OutFile "appsettings.Local.json"

All creds (incl .NET secret manager). But there are steps!

### AI Workshop

#### **Getting hands on with Semantic Kernel in C#**

06-Dec-2024

**Bill Wilder** 

(one of three co-presenters)

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### New superpowers: Nov 2022



We all now have at our command capabilities that have not been possible before in the history of computers

Today we'll look at ways to put it to work.

### Semantic What?

- Semantic Kernel is a set of SDKs for interacting with AI (LLM) services
- More portable/flexible than the LLM- or vendor-specific SDKs (like OpenAI)
- Orchestrates your interation
- Supports Plugins & Functions (units of functionality made up of your prompts, your code)
- Supports "chatbot" style calling
- Building towards some more advanced topics today RAG, Vectors, and Agent – that we'll come to later

https://www.nuget.org/packages/Microsoft.SemanticKernel/https://github.com/microsoft/semantic-kernel

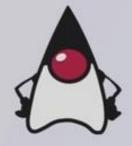
### **Enterprise Scale**



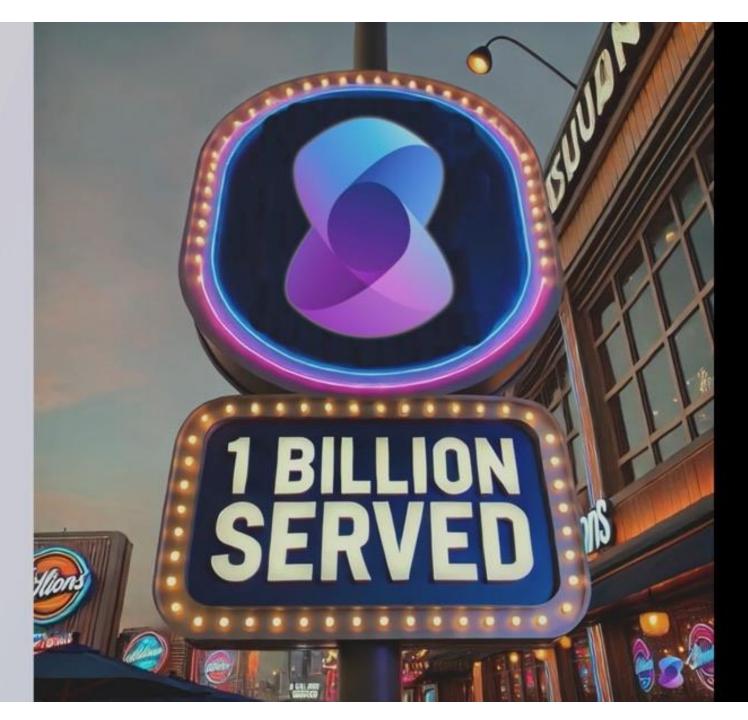




Python 1.0



Java 1.0



# Python: the language for ML and AI modeling.

C# and Java: the languages for enterprise software. And enterprise AI.

### Why C# & .NET in a Pythonic world?

- Why NOT C#/.NET (and Java/JVM)?
- Great platforms and ecosystems...
- Idiomatic .NET, DI, Aspire-ready, .NET tools, ...
- Observable including OpenTelemetry ("OTel") support
- Azure OpenAI, OpenAI, most other LLMs on Azure or available via network from SK
- SK very much reduces incentives to leave C# & .NET

### Basic features are not so hard

Around 10 lines of meaningful code needed to interact with the AI service.

NOT so complex.

Today we'll look also look at more complex scenarios.

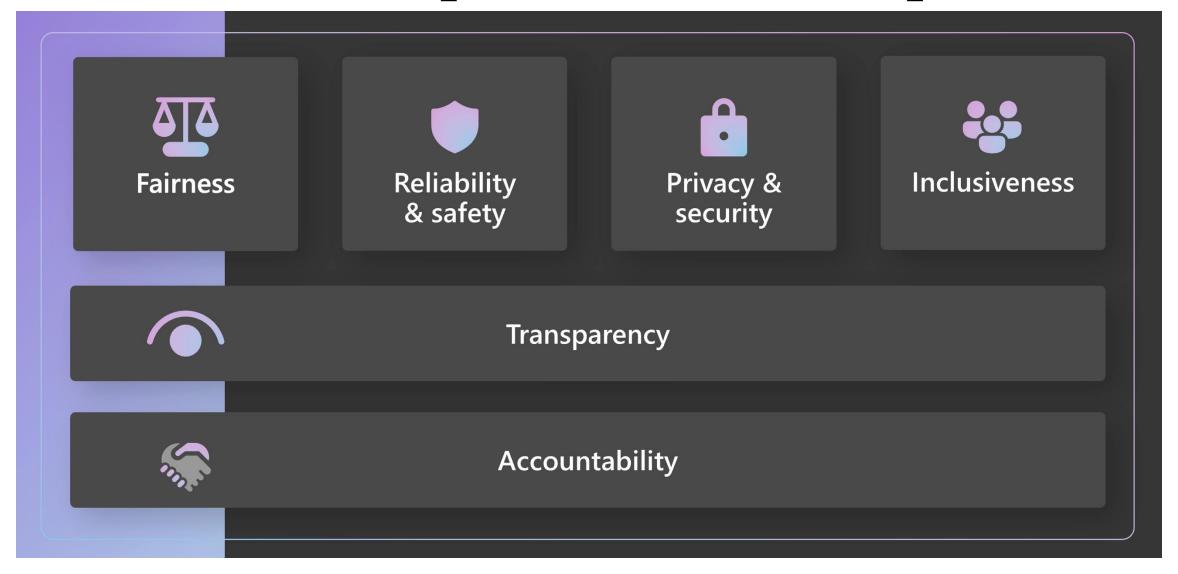
# For your further exploration

### Prompty.ai

- 1. <a href="https://prompty.ai/">https://prompty.ai/</a>
- 2. <a href="https://github.com/microsoft/prompty">https://github.com/microsoft/prompty</a>
- 3. Extension
- 4. And more...



### Microsoft's Responsible AI Principles



### Safety first!

#### 1. Prompt Shields

https://learn.microsoft.com/en-us/azure/aiservices/content-safety/concepts/jailbreak-detection

#### 2. OWASP TOP 10 for LLMs

https://genai.owasp.org/resource/owasp-top-10-for-llm-applications-2025/



#### 1. See High-Level Summary of Labs

https://github.com/bostonazure/rag-vector-agentsemantic-kernel?tab=readme-ov-file#high-levelsummary-of-labs

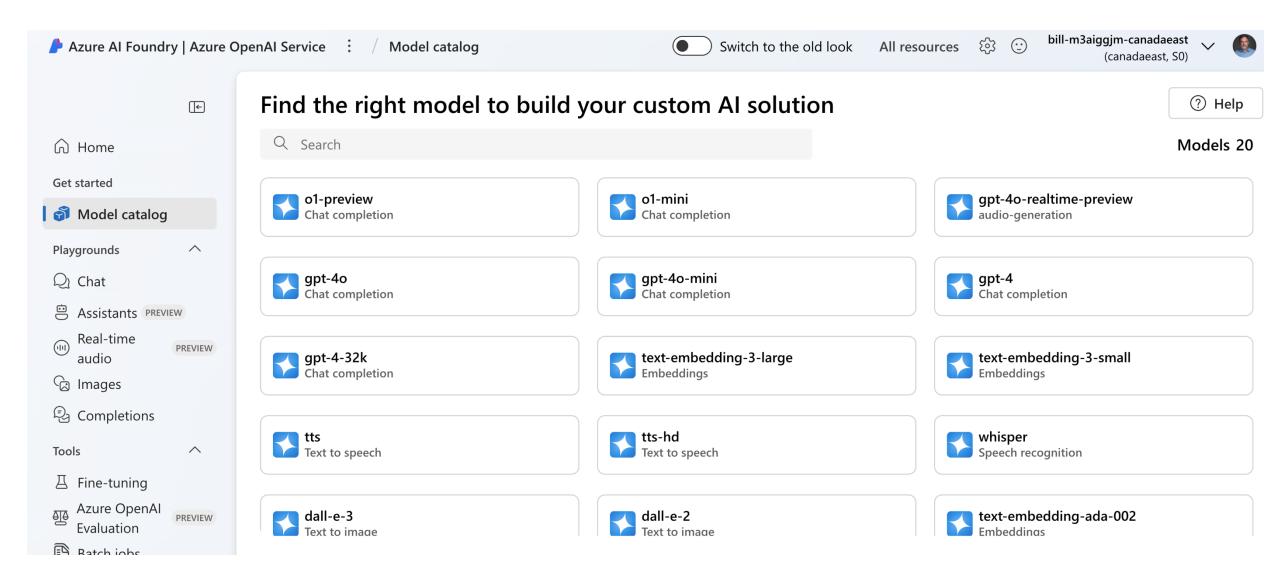
2. Install VS Code / VS extension

### Dramatis Personae

### ACTORS in this AI PRODUCTION

- 1. Large Language Model (LLM) hosted services
  - API key, model name, endpoint (domain name)
  - Stateless (how is chat possible?)
  - Non-deterministic (can Temperature and Top-p fix that?)

### Azure AI Foundry – our MaaS host!



### ACTORS in this AI PRODUCTION

#### 2. Tokens

- "a syllable"
- Prediction unit
- Billing unit

#### **Tokens**

**Tokens Characters** 

11 43

We need to stop anthropomorphizing ChatGPT.

in out

We need to stop

We need to stop anthrop

We need to stop anthropomorph

We need to stop anthropomorphizing

We need to stop anthropomorphizing Chat

We need to stop anthropomorphizing ChatG

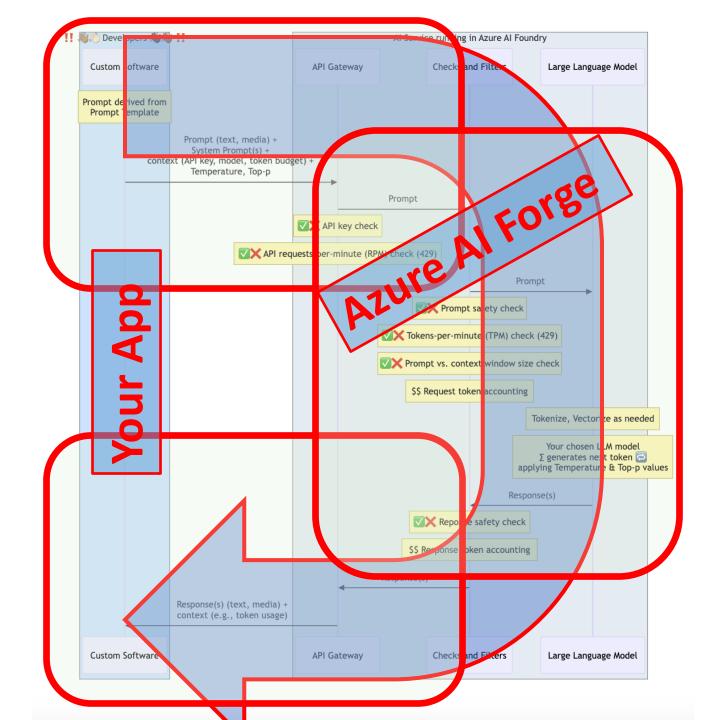
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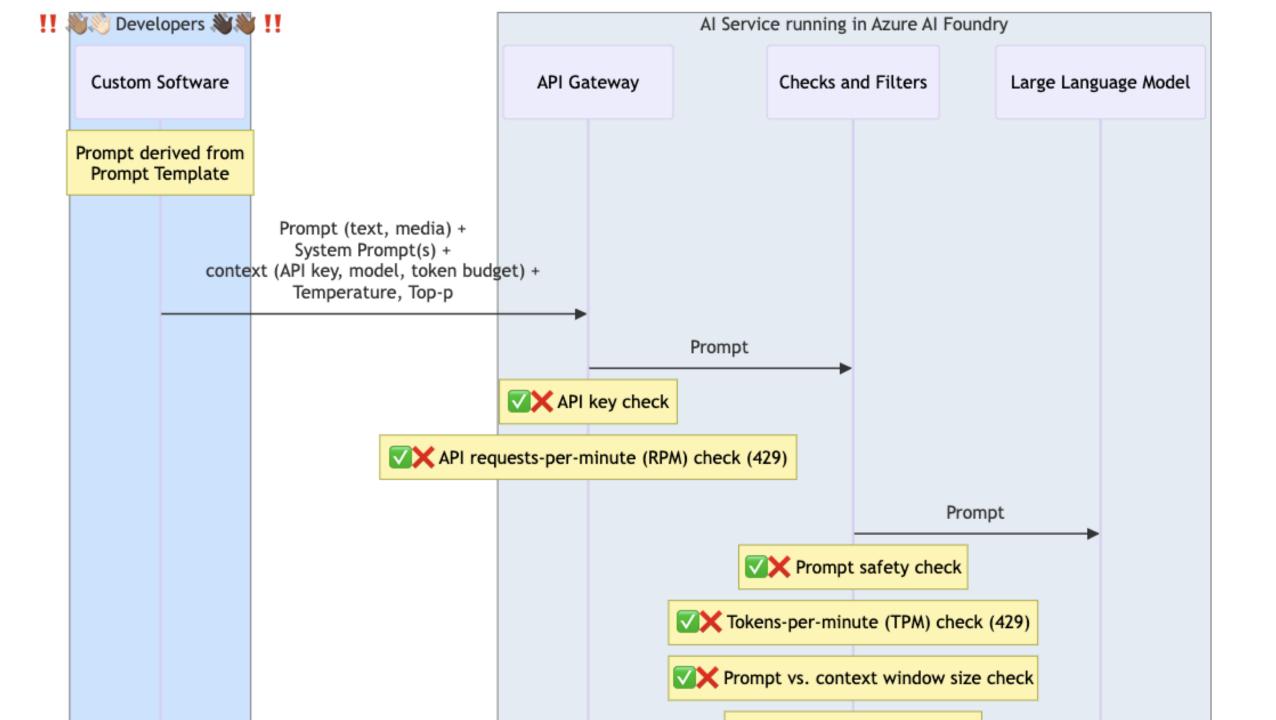
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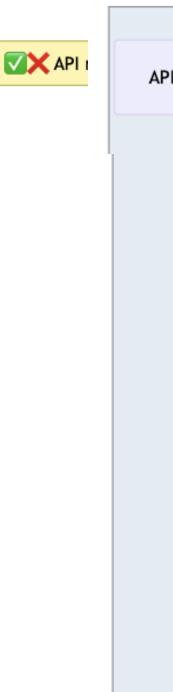
### ACTORS in this AI PRODUCTION

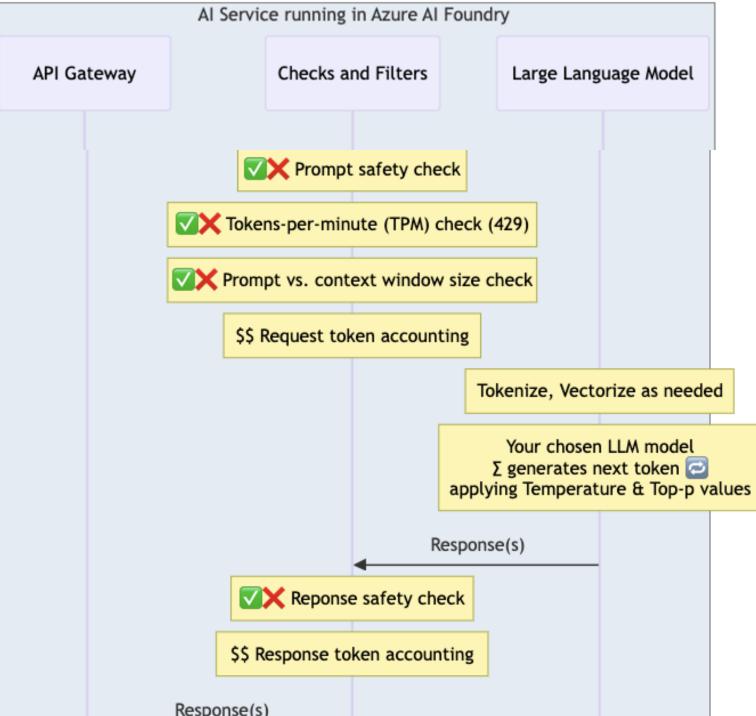
#### 3. Prompts

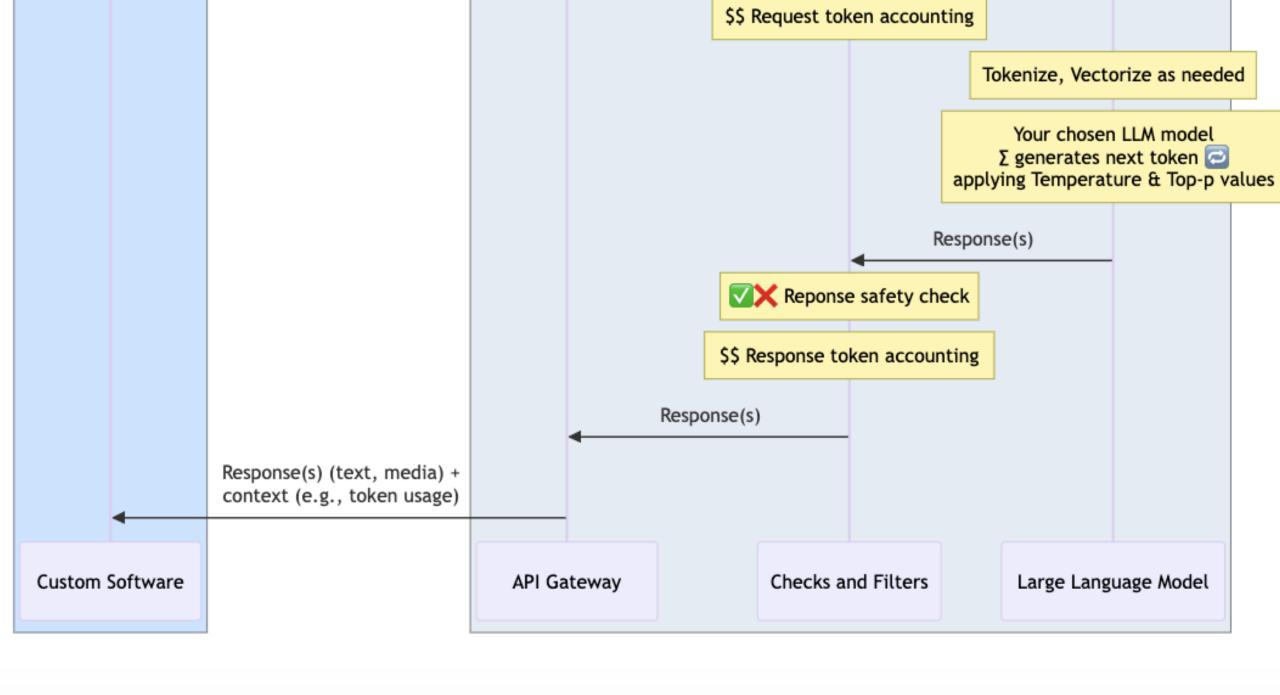
- Text
- Media
- Extra Grounding or Contextual Data (RAG, Native Functions)











## Let the Labs Begin!

### Find us at github.com/bostonazure

gh repo clone
bostonazure/rag-vectoragent-semantic-kernel

### Lab o, Lab 1, then break

#### Lab 0: Can we just access the dang API?

- Focus: Accessing APIs and running a simple SK console app.
- Objectives: Get local copies of API keys, run a simple SK console app.

#### **Lab 1: Getting Started with Semantic Kernel**

- Focus: Adding Semantic Kernel to an application, using Azure OpenAI, and creating prompt functions.
- Objectives: Demonstrate how to add Semantic Kernel to an existing application, use Semantic Kernel to chat with the Azure OpenAI LLM, define a prompt function and use it in an application, recognize the need for chat history and how to add it.
- Additional Exercises: Experiment with different Temperature values to see their influence.

### Lab 2

#### **Lab 2: Creating Semantic Kernel Plugins**

- Focus: Creating native plugins and using web search plugins.
- Objectives: Implement a plugin with native C# code, use a plugin to give an LLM additional information, create a plugin that uses an LLM to rewrite a user query, utilize a Semantic Kernel plugin to perform a web search.
- Additional Exercises: Experiment with different plugin functions.

# Like in Hollywood, don't call us, we'll call you!

https://bit.ly/autoinvokefunc



# Questions?

See you at
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Azure
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@bostonazure

Bill Wilder @codingoutloud

Dec 6: semantickernel.dev

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