Yi Hao Pan

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As a dedicated Game Design student from Wilfrid Laurier University, I am eager to bring my passion for coding, coupled with my strong communication and teamwork skills, to a starting position in the field of game design/programming. Seeking an opportunity to possibly leverage my customer service background, technical proficiency in JavaScript, Python, HTML5, CSS, and expertise in Unity and C#. I aim to contribute innovative ideas and collaborative solutions to a forward-thinking development team.

Highlights of Qualifications

- Experienced in customer service
- Good with instructions
- Strong Time Management
- Adaptable and Dependable
- Effective Communication
- Proficient in JavaScript, Python, HTML5, CSS
- Unity and C# Expertise

Relevant Skills

Programming Skills: Starting from high school I gained experience with coding languages like JavaScript and Python along with HTML and CSS. And throughout university I learned C# through the Unity Engine and deepened knowledge on web coding.

Communication Skills: Demonstrated effective team communication at the University of Waterloo as a theatre usher. Communication with elderly folk, some of whom are non-verbal. Excellent communication with kids shown during my time as a summer camp counsellor.

Time Management Skills: Honed through numerous jobs and during university studies.

Problem Solving Skills: Applied in many job positions and further developed during university studies and through the practice of coding and programming.

Game Design Experience: Studying Game Design at Laurier, with practical experience in JavaScript, HTML5 and Unity with C#. Along with experience on board game design and escape room design. All built on a solid foundation of game design fundamentals.

Education and Training

Formal Education

Ontario Secondary School Diploma, Specialist High Skills Major Program, Information and Communications Technology Bluevale collegiate institute, Waterloo, Ontario

Received in May, 2024

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Honours Bachelor of Fine and Applied Arts, Game Design and Development Wilfrid Laurier University, Brantford, Ontario

Specialized Training

Service Excellence Certification February, 2018

First Aid Certification June, 2021

WHMIS Training May, 2023

Community and Work / Volunteer Experience

Humanities Theatre - University of Waterloo, Waterloo, Ontario Theatre Usher December 2017 – May 2021

- Assist people with being seated
- · For general admission, problem solving is used to efficiently fill all seats
- Understand and manage difficult patrons
- Assist with any problems that occur during the show or between breaks
- · Work efficiently with a team of other ushers

Centre for Community Mapping, University of Waterloo, Waterloo, Ontario Research Assistant (Co-op) March 2018 – May 2018

- Helped work on the current company project
- Working with PHP code, SQL and metadata
- Managing web drivers and networking
- · Communicate and document files and other code for other co-workers

Parkwood Mennonite Home, Waterloo, Ontario Restorative Care Assistant

November 2016 - September 2018

- Help the residents with exercises and other activities
- Assist the residents and staff with technology-related problems
- · Take people to and from in house church service
- Go on walks with the residents
- Communicate with residents and work effectively with other volunteers

Brick Works Academy, Waterloo, Ontario Camp Instructor for Fortnite and Esports

July 2021 – August 2021

- Working with kids and kids with special needs
- Teaching basic game design fundamentals to kids from ages 6 14
- · Taught game design through Fortnite creative mode
- Also taught skills like teamwork, and strategy through other games

KeepRite Refrigeration, Brantford, Ontario Heavy Assembly (Summer Student)

May 2022 - August 2023

- Learned job related skill and tricks quickly
- Moved quick and efficient producing quality work
- Physically demanding work
- · Built a good work ethic

Interests and Skills

- Bilingual in Chinese-mandarin and English
- Strong computer and web-based skills
- Excellent social skills
- I enjoy many different kinds of video games
- I enjoy watching anime
- I watch the NFL and NBA