

Appendix A - Shipping Web Services Error Codes

To discover errors, check the `ResponseStatusCode` element. A “1” normally indicates a successful response, whereas a “0” indicates an error, either Transient or Hard. When an error occurs there will also be an error code, and an error description.

- Success – Successful responses may or may not include **Warnings**.
 - (without warnings) Request is processed as anticipated by the client.
 - (with warnings) *Warning* messages indicate that UPS was able to process the request; however (potentially) unanticipated results have also occurred. The warning contains information in the response that should be passed to the end user.
- Errors – will return two different levels of severity.
 - *Transient* errors are temporary errors, due to temporary high server loads or scheduled maintenance, for example. The application may re-issue the request at a later time.
 - *Hard* errors indicate that an error existed in the request that UPS could not resolve. These errors are critical and prevent requests from processing.

Applications should not re-issue requests with Hard errors without first correcting the error.

The following table lists the errors that UPS may return in response to a request.

Error Code	Severity	Description
120020	Hard	Max packages per shipment exceeded
120021	Hard	The same shipment cannot be requested to be created more than once.
120100	Hard	Missing or invalid shipper number
120101	Hard	Missing or invalid shipper name
120102	Hard	Missing or invalid shipper address line 1
120103	Hard	Invalid shipper address line 2
120104	Hard	Invalid shipper address line 3
120105	Hard	Missing or invalid Shipper City
120106	Hard	Missing or invalid Shipper StateProvinceCode
120107	Hard	Missing or invalid Shipper PostalCode. (Description)
120108	Hard	Missing or invalid Shipper CountryCode
120109	Hard	Missing or invalid Shipper PhoneNumber
120110	Hard	Missing or invalid Shipper AttentionName
120111	Hard	Shipper EmailAddress cannot exceed a length of 50 characters
120112	Hard	Shipper EmailAddress is an invalid format
120113	Hard	Shipper number must contain alphanumeric characters only
120114	Hard	Shipper phone extension cannot exceed the length of 4.
120115	Hard	Shipper PhoneNumber must be at least 10 alphanumeric characters
120116	Hard	Shipper phone extension must contain only numbers
120117	Hard	Shipper phone extension is allowed only if the shipper is located in US, Puerto Rico or Canada
120118	Hard	Shipper phone extension is only valid if a phone number is given.
120120	Hard	The country associated with Shippers ShipperNumber must be the same as the shipments Shippers country.
120121	Hard	The Shippers shipper number cannot be used for the shipment.
120122	Hard	Invalid Shipper ShipperNumber
120124	Hard	The requested service is unavailable between the selected locations
120125	Hard	Consignee billing is only supported in US or Pureto Rico
120200	Hard	Missing or invalid ShipTo CompanyName

Error Code	Severity	Description
120201	Hard	Missing or invalid ShipTo AttentionName
120202	Hard	Missing or invalid ShipTo AddressLine1
120203	Hard	Invalid ShipTo AddressLine2
120204	Hard	Invalid ShipTo AddressLine3
120205	Hard	Missing or invalid ShipTo City
120206	Hard	Missing or invalid ShipTo StateProvinceCode
120207	Hard	Missing or invalid ShipTo PostalCode. (Description)
120208	Hard	Missing or invalid ShipTo CountryCode
120209	Hard	Missing or invalid ShipTo PhoneNumber
120210	Hard	ShipTo EmailAddress cannot exceed a length of 50 characters
120211	Hard	ShipTo EmailAddress is an invalid format
120212	Hard	ShipTo PhoneExtension cannot exceed the length of 4.
120213	Hard	ShipTo PhoneNumber must be at least 10 alphanumeric characters
120214	Hard	ShipTo PhoneExtension must contain only numbers
120216	Hard	ShipTo PhoneExtension is only valid if a phone number is given
120217	Hard	ShipTo phone number and phone extension together cannot be more than 15 digits long
120218	Hard	Missing or Invalid ShipTo tax identification. TaxID may not exceed a length of 15.
120300	Hard	Missing or invalid ShipFrom CompanyName
120301	Hard	Missing or invalid ShipFrom AttentionName
120302	Hard	Missing or invalid ShipFrom AddressLine1
120303	Hard	Invalid ShipFrom AddressLine2
120304	Hard	Invalid ShipFrom AddressLine3
120305	Hard	Missing or invalid ShipFrom City
120306	Hard	Missing or invalid ShipFrom StateProvinceCode
120307	Hard	Missing or invalid ShipFrom PostalCode. (Description)
120308	Hard	Missing or invalid ShipFrom CountryCode
120309	Hard	Missing or invalid ShipFrom PhoneNumber
120310	Hard	ShipFrom EmailAddress cannot exceed a length of 50 characters
120311	Hard	ShipFrom EmailAddress is an invalid format
120312	Hard	ShipFromPhoneExtension cannot exceed the length of 4.
120313	Hard	ShipFrom PhoneNumber must be at least 10 alphanumeric characters

Error Code	Severity	Description
120314	Hard	ShipFromPhoneExtension must contain only numbers
120316	Hard	ShipFromPhoneExtension is only valid if a phone number is given
120318	Hard	ShipFrom phone number and phone extension together cannot be more than 15 digits long
120400	Hard	Missing or invalid shipment payment method
120402	Hard	Missing or invalid credit card type
120403	Hard	Missing or invalid credit card number
120404	Hard	Missing or invalid credit card expiration date
120406	Hard	creditcard number is not valid for the credit card type
120407	Hard	The credit card provided as the payment method has expired.
120408	Hard	Missing credit card type
120412	Hard	UPS account number that was provided as the payment method is missing or invalid.
120414	Hard	Credit card authorization failed, contact your financial institution
120416	Hard	A single billing option is required per shipment
120417	Hard	The account number for FRS payment information is not FRS enabled
120437	Hard	Third party or freight collect shippers postal code is missing or invalid.,
120500	Hard	Missing or invalid Service Code
120501	Hard	Invalid Shipment ReferenceNumber Value
120502	Hard	InvoiceLineTotal/MonetaryValue must be greater than 0
120503	Hard	Shipment Description cannot exceed the length of 35 characters
120504	Hard	InvoiceLineTotal is not allowed for this shipment
120505	Hard	Saturday Delivery Option cannot be used for this shipment
120506	Hard	Invalid Shipment ReferenceNumber Code
120512	Hard	Shipment Description is required for this shipment.
120515	Hard	{ notification type} Memo cannot exceed the length of 150 characters
120517	Hard	The {order} Email Address used for { notification type} exceeds the maximum length of 50 characters
120518	Hard	The format of the {order} Email Address entered for { notification type} is invalid
120519	Hard	The {order} Email Address entered for { notification type} is missing or contains invalid characters
120522	Hard	Alternate Delivery Time is not valid for any available services
120523	Hard	Shipment DocumentsOnly is invalid with the shipments orgin/destination pair
120524	Hard	Package Pickup Request is not available with this shipments service
120526	Hard	InvoiceLineTotal MonetaryValue may not exceed the length of 8

Error Code	Severity	Description
120530	Hard	SuiteRoomID length of shipment pickup cannot exceed 8 characters
120531	Hard	FloorID length of shipment pickup cannot exceed 3 characters
120532	Hard	Location length of shipment pickup cannot exceed 11 characters
120533	Hard	The earliest shipment pickup time is required
120534	Hard	The latest shipment pickup time is required
120535	Hard	Contact name of shipment pickup is required
120536	Hard	Contact phone number of shipment pickup is required
120538	Hard	Shipment Pickup Error: (further description is provided in XML)
120549	Hard	Invalid ReferenceNumber BarCodeIndicator.
120597	Hard	Invalid COD currency code. Please use the destination country currency code.
120598	Hard	Package Delivery Confirmation is not allowed with the shipment origin/destination.
120600	Hard	Missing Package PackagingType Code
120601	Hard	Missing or invalid Package weight
120602	Hard	Missing or invalid Combination of package length, width, and height values.
120603	Hard	Invalid Package Reference Value
120604	Hard	Invalid package declared value
120605	Hard	Mismatch package dimensions with package type
120606	Hard	Mismatch package dimensions, package type and package weight
120607	Hard	Invalid Package Reference Code
120608	Hard	Package weight is required
120609	Hard	All Package Dimensions are required and each must be greater than 0
120610	Hard	Invalid COD monetary value
120611	Hard	The contact name of verbal confirmation cannot exceed a length of 35
120612	Hard	The contact phone number of verbal confirmation cannot exceed the length of 15
120613	Hard	The contact phone number of verbal confirmation must be at least 10 alphanumeric characters
120614	Hard	The contact phone extension of verbal confirmation cannot exceed the length of 4
120615	Hard	The contact phone extension of verbal confirmation must contain numbers only
120616	Hard	Package weight cannot exceed a length of 6
120617	Hard	Package declared value cannot exceed a value of 999
120618	Hard	Contact name is required for verbal confirmation of delivery
120619	Hard	Contact phone number is required for verbal confirmation of delivery

Error Code	Severity	Description
120620	Hard	Package PackageWeight, Package DimensionalWeight, Package OversizePackage and Package Dimensions do not apply to UPS Envelopes
120621	Hard	Package declared value cannot be greater than {Monetary Amount} {Currency Code}
120622	Hard	Package description is required
120623	Hard	Invalid Package description
120624	Hard	Only one package is allowed for this movement.
120626	Hard	The COD Funds Code is invalid. Please check the value entered
120644	Hard	LabelDelivery is not valid with the shipment
120654	Hard	No more than two email addresses for Receiver Return Notification are allowed in a shipment.
120655	Hard	{0} of Receiver Return Notification is only allowed to be specified at the first package that has Receiver Return Notification.
120661	Hard	For a shipment, the maximum number of {0} allowed for Quantum View notification is 1.
120662	Hard	Invalid Subject Code of {Notification type}
120663	Hard	Invalid From name of {Notification tye}
120664	Hard	Invalid UndeliverableEMailAddress of {Notification type}
120665	Hard	Invalid FromEMailAddress of {Notification type}
120666	Hard	Missing or invalid subject text of {Notification type}
120704	Hard	Missing/Invalid LabelSpecification LabelStockSize Height
120705	Hard	Missing/Invalid LabelSpecification LabelStockSize Width.
120759	Hard	MovementReferenceNumber must contain alphanumeric characters only.
120760	Hard	MovementReferenceNumber must be a length of 18 characters.
120761	Hard	Invalid MovementReferenceNumber . The 3rd and 4th Character Must be the Shipper country ISO Code.
120801	Hard	Address Validation Error on Shipper address
120802	Hard	Address Validation Error on ShipTo address
120803	Hard	Address Validation Error on ShipFrom address
120900	Warning	User Id and Shipper Number combination is not qualified to receive negotiated rates.
120901	Warning	Negotiated rates are unavailable at this time
121005	Hard	The COD option cannot be combined with the Return Services option.
121006	Hard	The COD option cannot be combined with the UPS Import Control option.
121011	Hard	Dangerous Goods cannot be shipped using UPS Import Control.
121015	Hard	The Saturday Delivery option cannot be combined with the Return Services option.
121020	Hard	The Delivery Confirmation option cannot be combined with the Return Services option.

Error Code	Severity	Description
121021	Hard	The Delivery Confirmation option cannot be combined with the UPS Import Control option.
121025	Hard	The maximum declared amount \$50,000 is exceeded
121030	Hard	Packages must weigh more than zero pounds.
121031	Hard	Packages must weigh more than zero kilogram
121035	Hard	{description}
121036	Hard	{description}
121040	Hard	The Return Services are unavailable with the requested service.
121041	Hard	The UPS Import Control accessories are unavailable with the requested service.
121045	Hard	The Saturday Delivery option is unavailable with the requested service.
121047	Hard	Saturday Delivery may not be combined with the package type for the given product.
121050	Hard	Package exceeds the maximum size total constraints { description}
121055	Hard	Package exceeds the maximum length constraint of {desription} inches. .
121056	Hard	Package exceeds the maximum length constraint of {desription} cm.
121057	Hard	The measurment system is not valid
121063	Hard	Accessorial cannot be shipped with the selected service.
121070	Hard	{Rating error description}.
121085	Hard	The requested accessory cannot be added to the shipment.
121087	Hard	The Authorized Return Service option is not allowed for shipments.
121090	Hard	{Rating error description}
121091	Hard	{Rating error description}
121100	Hard	The selected service is invalid for the shipment origin.
121105	Hard	The given accessory key is invalid for the shipment origin.
121106	Hard	The specified country, origin or dest, is not supported.
121107	Hard	A blank origin postal was specified.
121115	Hard	The COD amount must be greater than zero
121120	Hard	The COD amount cannot exceed \$1,000 when a cashiers check or money order is requested.
121121	Hard	The COD value entered exceeds the maximum allowed for cash of {amount} {{currency code}}
121125	Hard	The COD amount cannot exceed \$50,000.
121126	Hard	The COD value entered exceeds the maximum allowed for check of {amount} {{currency code}}
121131	Hard	The Saturday Pickup option cannot be combined with the UPS Import Control option.
121135	Hard	The Saturday Pickup option cannot be combined with the Saturday Delivery option.

Error Code	Severity	Description
121140	Hard	Saturday Pickup is unavailable with the selected service.
121150	Hard	Delivery confirmation is unavailable with the selected service.
121155	Hard	The COD option is unavailable with the selected service, UPS account type, and/or with the shipments origin/destination pair.
121156	Hard	Package Level COD is not valid for the shipment origin and/or destination
121160	Hard	The accessory is invalid with the billing option.
121165	Hard	The Verbal Confirmation of Delivery option cannot be combined with the Return Services option.
121166	Hard	The Verbal Confirmation of Delivery option cannot be combined with the UPS Import Control option.
121170	Hard	The Delivery Confirmation option cannot be combined with the Verbal Confirmation of Delivery option.
121175	Hard	Verbal Confirmation of Delivery is unavailable with the selected service.
121182	Hard	The payer's transportation country is not valid for carbon neutral shipments.
121195	Hard	The selected billing option is unavailable with the selected service.
121196	Hard	The selected billing option is unavailable with UPS Letters.
121200	Hard	Saturday Delivery is unavailable to desired destination.
121205	Hard	Additional Handling is unavailable with the selected service.
121206	Hard	Additional Handling is unavailable with UPS Letters.
121208	Hard	UPS Next Day Air Early A.M. service is not available to the requested destination. Please select UPS Next Day Air service as an alternative.
121210	Hard	The selected service is not available from the origin to the destination.
121211	Hard	A package-level accessorail is not available with the shipments origin/dest pair. (Description) will be a detailed description based on the shipment.
121212	Hard	The requested package type is not allowed in a shipment from the origin to the destination
121213	Hard	{Rating error description}
121214	Hard	UPS cannot ship from the origin country to the destination country
121215	Hard	The selected service is not available to residential destinations.
121225	Hard	Return Services are unavailable to the given destination.
121230	Hard	Next Day Air Early AM Surcharge is unavailable with the selected service.
121231	Hard	Switzerland Domestic Container must weigh greater than 2 KG
121232	Hard	Worldwide Express Plus from Europe to Switzerland must be UPS Envelope or document only
121235	Hard	{rating error description}
121255	Hard	Shipper Duty Fee is unavailable with the selected service.
121260	Hard	Shipper Duty Fee is unavailable with the selected billing option.
121261	Hard	Accessory may not be combined with the product.

Error Code	Severity	Description
121262	Hard	Accessory may not be combined with the accessory.
121265	Hard	The selected billing option is unavailable to the desired country.
121266	Hard	The currency code is invalid for the shipment.
121267	Hard	The Ship From Country is invalid for the credit card.
121268	Hard	The Billing address Country is invalid for the credit card.
121285	Hard	{Rating error description}
121286	Hard	{Rating error description}
121290	Hard	The given billing option is invalid
121295	Hard	{Rating error description}
121315	Hard	The Authorized Return Service is unavailable with the selected accessorial.
121317	Hard	The UPS Import Control option is unavailable with the selected accessory.
121320	Hard	The Authorized Return Service is unavailable with the selected service.
121325	Hard	The Authorized Return Service is unavailable with the selected billing option.
121330	Hard	The Certificate of Origin is unavailable with the selected accessorial.
121335	Hard	The Certificate of Origin is unavailable with the selected service.
121340	Hard	The Certificate of Origin is unavailable with the selected billing option.
121345	Hard	The Shipper Export Declaration is unavailable with the selected accessorial.
121350	Hard	The Shipper Export Declaration is unavailable with the selected service.
121355	Hard	The Shipper Export Declaration is unavailable with the selected billing option.
121360	Hard	The Worldwide Express Plus Surcharge is unavailable with the selected service.
121363	Hard	The One Time Pickup Surcharge is unavailable with the selected service.
121365	Hard	Accessorial is not available with the selected access method.
121370	Hard	Invalid access method.
121375	Hard	Letter service is invalid for shipments with more than 1 package. International shipment cannot be made with multiple 10KG or 25KG packages
121452	Hard	An Import Control option and a Return Service option are not valid on the same shipment.
121460	Hard	Shipments cannot exceed a COD amount of \$5,000 when requesting a cashiers check or money order.
121500	Hard	{Rating error description}
121501	Hard	{Rating error Description}
121502	Hard	The selected country does not allow forward movements.
121510	Hard	Unsupported package type type.
121511	Hard	Unsupported accessory type

Error Code	Severity	Description
121512	Hard	Unsupported billing option
121513	Hard	Unsupported service
121515	Warning	Weight of (actual weight) exceeds maximum for rating the requested container. Using standard package rates.
121520	Hard	The UPS account number specified for Transportation charges is invalid for Split Duty VAT shipment.
121521	Hard	Invalid payer of Duty and Tax
121523	Hard	Invalid GoodsNotInFreeCirculationIndicator
121524	Hard	The payer of Duty and Tax charges is not required for UPS Letter, Documents of No Commercial Value or Qualified Domestic Shipments.
121526	Hard	The payment method specified for Transportation charges is invalid for return service.
121530	Hard	The payer of Duty and Tax charges is required.
121531	Hard	Invalid SplitDutyVATIndicator
121532	Hard	The payer of Duty and Tax charges is invalid for Split Duty VAT shipment.
121534	Hard	The payer of Transportation charges and the payer of Duty and Tax charges must not be the same for Split Duty VAT shipment.
121535	Hard	The payer of Transportation charges is invalid for Split Duty VAT shipment.
121536	Hard	Bill Receiver is an invalid payer of an international return movement.
121538	Hard	For a domestic return movement, the payer of the freight must be in the country of the return movement.
121539	Hard	For an EU return movement, the payer of the freight must be in an EU country.
121565	Hard	The UPS Returns Flexible Access option is unavailable with the requested accessory.
121570	Hard	The UPS Returns Flexible Access option is available only with Return Services Print Mail, Electronic Return Label, and Print Return Label.
121575	Hard	The UPS Returns Flexible Access option is unavailable with Additional Handling.
121580	Hard	The UPS Returns Flexible Access option is unavailable with Large Package.
121585	Hard	The UPS Returns Flexible Access option is available for US and Puerto Rico shippers only.
121590	Hard	The maximum per package weight for the UPS Returns Flexible Access option is ...
121595	Hard	The maximum length (the longest side) of a UPS Returns Flexible Access package is ...
121600	Hard	The maximum length of the second-longest side of a UPS Returns Flexible Access package is ...
121605	Hard	The maximum total size constraint (length + girth, where girth is 2 x width plus 2 x height) of a UPS Returns Flexible Access package is ...
121610	Hard	The maximum declared value amount for the UPS Returns Flexible Access option is ...
121615	Hard	All packages in the shipment must have the UPS Returns Flexible Access option if 1 package has it.
121780	Hard	Commercial Invoice Removal is valid only for Import Control shipments.

Error Code	Severity	Description
121801	Hard	{0}
121802	Hard	{0}
123005	Warning	(Description)
123010	Warning	Package(s) in this shipment contains a warning: (Description)
123020	Warning	Invalid Ship From postal code
123021	Warning	Invalid Ship To postal code
123060	Warning	{Rating Error Description} The weight exceeds the limit for the UPS Letter/Envelope rate and will be rated using the weight.
124022	Hard	'Invalid number of shipment level notifications
125000	Hard	Missing or invalid shipment digest.
128125	Hard	Missing or Invalid ShipFrom tax identification
128201	Hard	Invalid international forms form type for shipment with return service. Valid value is 01.
129001	Warning	Additional Handling has automatically been set on Package (index of the package).
129002	Warning	An Extended Area Surcharge of (monetary value) has been added to the service cost.
129003	Warning	{Rating error description}
129004	Warning	{Rating error description}
129005	Warning	{Rating error description}
129006	Warning	{Rating error description}
129011	Hard	The maximum declared value amount for the 1-Attempt option is 999 USD
129012	Hard	The maximum declared value amount for the Print and Mail option is 999 USD
129014	Hard	The maximum declared value amount for the Electronic Delivery option is 999 USD
129015	Hard	The maximum declared value amount for the 3-Attempt option is 50,000 USD
129017	Warning	{Rating error description}.
129018	Warning	{Rating error description}.
129019	Hard	{Rating error description}
129022	Hard	This credit card has been locked due to multiple unsuccessful validation attempts. Please use another credit card to continue or try again later.
129057	Hard	Location ID may not exceed the length of 10
129070	Warning	{Rating error description}
129058,	Hard	Shipper Number {0} does not support pallet Contract Service.
129059	Hard	Shipper Number {0} does not support Third Country Contract Service.
129076,	Hard	Pallets may not be included with other package types.

Error Code	Severity	Description
129077	Warning	A dimensional surcharge has been added to pallet {0}.
129078	Hard	The maximum dimensions for a pallet are 200 cm by 160 cm by 120 cm.
129079	Hard	The requested service is not valid with pallets with a weight greater than 1000kg. Please select Dedicated Package Courier Same Day Service.
129080	Hard	Pallet {0} exceeds maximum width.
129081	Hard	Pallet {0} exceeds maximum height.
129082	Hard	Pallet {0} exceeds maximum length.
129083	Hard	Pallet {0} exceeds maximum weight.
129085	Hard	Cannot combine declared value and shipper declared value in a shipment.
129086	Hard	GNIFC is not valid for Letters/Envelopes and documents with no commercial value.
129088	Hard	Package Delivery Confirmation DCISNumber may not exceed a length of 11.
129090	Hard	Only future date pickup is available for pickup requests for the requested origin and destination and selected service
129100	Hard	Missing or invalid Freight class of commodity for Package.
129110	Hard	The NMFC prime code cannot be longer than 6 characters for package.
129111	Hard	The NMFC prime code must be numeric for package.,
129112	Hard	The NMFC prime code must be at least 4 digits for package.
129115	Hard	The NMFC sub code cannot be longer than 2 characters for package.
129116	Hard	The NMFC sub code must be numeric for package.,
129118	Hard	If an NMFC subclass is entered, the NMFC number must also be entered.
129161	Hard	Missing or Invalid FRS payment information type code.
129171	Hard	For Import Control movements, BILL RECEIVER is not a valid payer.
129172	Hard	Credit card is not a valid payment method for Import Control
129173	Hard	The following SED filing options are not valid with Import Control shipments: AES Filing Option 2, AES Filing Option 4 and UPS Prepare SED
129174	Hard	A package with a Import Control accessory must have a Merchandise Description.
129175	Hard	Invalid Import Control shipment.
129176	Hard	Either LabelDelivery Email or LabelLinksIndicator must be provided for this shipment.
129177	Hard	LabelMethod is not valid for this shipment.
129180	Hard	Missing or Invalid LabelMethod type for ImportControl shipment.
129200	Hard	Unable to retrieve Mailer ID from UPS Internet Membership Services system.
129201	Hard	Account is not authorized for UPS Returns Flexible Access service.
129202	Hard	AAccount is only authorized for UPS Returns Flexible Access service in test mode.

Error Code	Severity	Description
9120000	Transient	Ship web service is currently unavailable.
9120001	Hard	Invalid ship request type.
9120002	Hard	Missing return service code.
9120003	Hard	Unsupported package type.
9120004	Hard	Missing shipment information.
9120005	Hard	Missing shipper information.
9120006	Hard	Missing shipper address Information.
9120007	Hard	No more than 3 address line information can be given for shipper address.
9120025	Hard	Missing ship to information.
9120026	Hard	Missing ship to addressinformation.
9120027	Hard	No more than 3 address line information can be given for ship to address.
9120045	Hard	Missing ship from information.
9120046	Hard	Missing ship from address information.
9120047	Hard	No more than 3 address line information can be given for ship from address.
9120065	Hard	Missing payment information.
9120066	Hard	Missing or invalid shipment charge information.
9120067	Hard	Missing or invalid shipment charge type.
9120068	Hard	Either credit card or account number information is needed but not both.
9120069	Hard	Credit card payment is not allowed for this shipment.
9120070	Hard	A single payment method is required per shipment charge.
9120071	Hard	Missing bill shipper credit card security code.
9120072	Hard	Missing credit card address line information.
9120073	Hard	No more than 3 address line information can be given for shipper credit card address.
9120074	Hard	Missing bill shipper credit card address city.
9120075	Hard	Missing bill shipper credit card address state province code.
9120076	Hard	Missing bill shipper credit card address postal code.
9120077	Hard	Missing bill shipper credit card address country code.
9120078	Hard	Missing bill receiver account number.
9120079	Hard	Missing bill third party account number.
9120080	Hard	Missing bill third party address information.
9120081	Hard	Missing or invalid country code of bill third party.

Error Code	Severity	Description
9120082	Hard	The payer of Transportation charges is required.
9120083	Hard	The payment information must be the same for both Transportation charges and Duty and Tax charges when Bill to Shipper or Bill to Receiver is specified as the payer.
9120084	Hard	A payer is required when specifying a shipment charge.
9120085	Hard	Missing FRS payment information
9120086	Hard	Missing FRS payment information type
9120088	Hard	Missing account number for FRS payment
9120089	Hard	Missing address for FRS payment information
9120090	Hard	Missing country code for FRS payment information address
9120115	Hard	Missing service information.
9120116	Hard	Atleast one shipment rating option, either negotiated or FRS rates is required
9120118	Hard	No more than 2 shipment reference number can be given for {0}.
9120119	Hard	Missing shipment reference number value for {0}.
9120120	Hard	Missing invoice line total currency code.
9120121	Hard	Missing/Invalid invoice line total monetary value.
9120122	Hard	The saturday delivery option cannot be combined with the return services option
9120123	Hard	On call pickup is not available for this shipment
9120124	Hard	Missing pickup details information.
9120125	Hard	Missing pickup details pickup date.
9120126	Hard	Missing or invalid pickup details earliest time ready.
9120127	Hard	Missing or invalid pickup details latest time ready.
9120128	Hard	Missing pickup details contact information.
9120129	Hard	Missing pickup details contact phone number.
9120130	Hard	The COD option cannot be combined with the return services option.
9120131	Hard	Missing COD funds code for {0}.
9120132	Hard	Missing COD amount information for {0}.
9120133	Hard	Missing COD currency code for {0}.
9120134	Hard	Missing or invalid COD monetary value for {0}.
9120136	Hard	No more than 3 shipment notification can be given per shipment.
9120137	Hard	Missing notification email information.
9120138	Hard	FromEmailAddress is not allowed in quantum view notification.
9120139	Hard	Subject is not allowed in quantum view notification.

Error Code	Severity	Description
9120140	Hard	Missing or invalid notification email address for quantum view notification.
9120141	Hard	For a shipment, the maximum number of email addresses allowed for quantum view notification is 5.
9120142	Hard	No more than 1 shipment notification can be given for return shipment.
9120143	Hard	For a return shipment, the maximum number of email addresses allowed for quantum view notification is 2.
9120144	Hard	LabelDelivery is not valid for the shipment.
9120145	Hard	Missing label delivery information.
9120146	Hard	Missing or invalid label delivery email address.
9120147	Hard	Missing label delivery from email address
9120200	Hard	Missing package information.
9120201	Hard	Missing package description.
9120202	Hard	Missing packaging code for package {0}.
9120203	Hard	Missing or invalid Combination of package length, width, and height values for package {0}.
9120204	Hard	Missing dimensions unit of measurement information for package {0}.
9120205	Hard	Missing dimensions unit of measurement code for package {0}.
9120206	Hard	Missing package weight unit of measurement information for package {0}.
9120207	Hard	Missing package weight unit of measurement code for package {0}.
9120208	Hard	Missing or invalid package weight for package {0}.
9120209	Hard	The delivery confirmation option cannot be combined with the return services option.
9120210	Hard	Missing delivery confirmation DCISType for package {0}.
9120211	Hard	Missing or invalid declared value currency code for package {0}.
9120212	Hard	Missing or invalid declared value monetary value for package {0}.
9120213	Hard	Shipper release is not allowed with return service.
9120214	Hard	The verbal confirmation of delivery option cannot be combined with the Return Services option.
9120215	Hard	Missing verbal confirmation phone number for package {0}.
9120216	Hard	Missing or invalid package notification code for package {0}.
9120217	Hard	Missing package notification email information for package {0}.
9120218	Hard	Missing or invalid notification email address for package {0}.
9120219	Hard	Receiver Return Notification is not allowed for the shipment without return service.
9120225	Hard	Missing commodity information for package{0}
9120226	Hard	Missing package NMFC prime code of commodity for package{0}
9120227	Hard	Missing package weight container information for package{0}

Error Code	Severity	Description
9120228	Hard	Missing packaging type for Package {0}.
9120241	Hard	Missing label specification information.
9120242	Hard	Missing label specification label image format.
9120243	Hard	Missing label specification label image format Code.
9120244	Hard	Missing label specification label stock size.
9120245	Hard	Invalid label specification label stock dimensions.
9120300	Hard	Cannot use multiple types of currency in a shipment.
9120301	Hard	A shipment can have only one type of unit of measurement for dimensions.
9120302	Hard	A shipment can have only one type of unit of measurement for a weight.
9120400	Hard	Missing or invalid shipment digest.
9120401	Hard	Invalid shipment object.
9120800	Hard	Missing contact information.
9120801	Hard	Missing sold to address information.
9120802	Hard	No more than 3 address line information can be given for sold to address.
9120803	Hard	Missing forward agent address information.
9120804	Hard	No more than 3 address line information can be given for forward agent address.
9120805	Hard	Missing intermediate consignee address information.
9120806	Hard	No more than 3 address line information can be given for intermediate consignee address.
9120807	Hard	Missing ultimate consignee address information.
9120808	Hard	No more than 3 address line information can be given for ultimate consignee address.
9120809	Hard	Missing producer information.
9120810	Hard	Missing producer address information.
9120811	Hard	No more than 3 address line information can be given for producer address.
9120812	Hard	Missing product weight information for product number {0}.
9120813	Hard	Missing product weight unit of measurement information for product number {0}.
9120814	Hard	Missing product unit information for product number {0}.
9120815	Hard	Missing product unit unit of measurement information for product number {0}.
9120816	Hard	Missing schedule B information for product number {0}.
9120817	Hard	Missing schedule B unit of measurement information for product number {0}.
9120818	Hard	Missing blanket period information.
9120819	Hard	Missing license information.

Error Code	Severity	Description
9121000	Hard	InvalidShip Request Document
9129087	Hard	Invalid Shipment Delivery Confirmation Type