



# Privacy Policy

**Effective Date:** 25/08/2025

BOTUVO (“we,” “our,” “us”) values your privacy. This Privacy Policy explains how we collect, use, and protect your information when you visit our website ([www.botuvo.co.uk](http://www.botuvo.co.uk)) or interact with our services.

## 1. Information We Collect

We may collect the following types of personal information when you use our website or contact us:

- Name
- Email address
- Phone number
- Any other details you provide through our contact form or direct communication

We may also collect non-personal information such as browser type, device information, and website usage data through cookies or analytics tools.

## 2. How We Use Your Information

We use the information we collect to:

- Respond to your inquiries and provide customer support
- Arrange appointments or consultations
- Improve our website and services
- Send updates or marketing communications (only if you have opted in)

## 3. How We Share Your Information

We do not sell, rent, or trade your personal information. We may share information with trusted third-party service providers who help us operate our website and deliver services (e.g., hosting providers, analytics tools).

## 4. Data Storage and Security

Your personal information is stored securely and we take reasonable steps to protect it against unauthorized access, alteration, or disclosure.

## 5. Your Rights

If you are based in the UK or EU, you have the following rights under GDPR:

- The right to access the data we hold about you
- The right to request correction or deletion of your data
- The right to withdraw consent to processing at any time

To exercise these rights, please contact us at: [iqbal@botuvo.co.uk](mailto:iqbal@botuvo.co.uk).

## 6. Cookies and Tracking

We may use cookies or similar technologies to improve user experience and track website usage. You can disable cookies in your browser settings, but some features of the site may not function properly.

## 7. Changes to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated “Effective Date.”

## 8. Contact Us

If you have any questions about this Privacy Policy or how your data is handled, please contact us at:

 [iqbal@botuvo.co.uk](mailto:iqbal@botuvo.co.uk)

 [www.botuvo.co.uk](http://www.botuvo.co.uk)