

# Jordan Santos-Bouckley

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## OBJECTIVE

**Motivated, hard-working, conscientious**, and detail oriented Computer Science student seeking a summer internship focusing on data analytics, software development, cybersecurity, and AI applications.  
Eager to contribute to a **collaborative team**, and **ship high-quality outcomes**.

## EDUCATION

### Queen's University

Kingston, ON

*B.S. in Computer Science*

*2023 – 2027*

- Related Coursework: **Data Structures & Algorithms**, **Software Specifications** - Designed UML models and test cases, **System Level Programming** - Created python, C++, and bash scripts to automate tasks, **Discrete Structures**, **Operating Systems**, **Software Quality Assurance** - Used playwright and pytest tools to test software, and docker to containerize test environments, **Computer Networks**

**Languages:** Java, Python, JavaScript, HTML/CSS, Bash, C++, C, C#, TypeScript, SQL

**Frameworks & Libraries:** Node.js, React.js, Flask, Express, Tailwind CSS, Pandas, NumPy, Playwright, Pytest

**Developer Tools:** VS Code, Github, Docker, Eclipse, AWS, Jupyter Notebooks, Git, VirtualBox, Splunk, Linux, Postman, Vite, Rest APIs, PowerBI, Excel

## PROFESSIONAL EXPERIENCE

### Data Analyst Intern

May 2025 – Aug 2025

*Durham Region Transit*

*Whitby, ON*

- Analyzed **20K+ work orders** and maintenance records for **200+ transit vehicles** using **SQL**, **Python** (**pandas**, **NumPy**), **Maximo**, and **Excel**; identified data quality issues to streamline the database, improving data workflows by 50%.
- Built interactive **PowerBI dashboards** to visualize KPIs, bus fleet conditions, and cost per service hour; partnered with maintenance and operations teams to support bus scheduling decisions and fleet retirement recommendations.

### Fleet Condition Index (FCI) | *Python, Excel, SQL, PowerBI*

- Designed a **fleet scoring model** using **10 years of work-order data** (age, mileage, mechanical history) to evaluate buse performance, achieving **100% accuracy** in identifying the **15 best** and **15 worst** performing buses.
- Delivered an **Excel index** and **PowerBI dashboard** for condition tracking, work order trends, and maintenance cost analysis using **Agile** methods to guide long-term fleet planning.

## OTHER EXPERIENCE

### Project Manager

Sept 2025 – Present

*Queen's Sports Analytics Organization (QSAO)*

*Kingston, ON*

- Led a **team of 5 analysts** delivering performance insights from **10K+ data points per season**
- Produced articles and dashboards tracking **player KPIs**, lineup efficiency, and team trends

### PolicyProof – AI Policy Compliance Analysis Platform

Jan 2026

*Full-Stack Developer* | React, TypeScript, Flask, AWS Bedrock, Python

*Remote*

- Built an **AI-powered compliance auditing platform** that analyzes policy PDFs against **15+ regulatory frameworks** (GDPR, HIPAA, SOC 2, ISO 27001), automating manual policy reviews.
- Engineered an **AWS Amazon Bedrock (Claude 3.5 Sonnet)** pipeline to detect violations, validate compliant sections, and generate **page-level citations and remediation recommendations** via an interactive React UI.

### Activize - AI Personal Fitness Trainer

Feb 2024

*Full-Stack Developer* | React.js, JavaScript, SQL, Python, HTML/CSS

*Kingston, ON*

- Developed a full-stack **AI-powered fitness trainer** to deliver fitness advice and provide improvements for workout routines.
- Implemented **OpenAI API** for AI-driven personal training recommendations

### Lifeguard and Swim Instructor

Mar 2021 – Aug 2025

*LifeTime Fitness*

*Ajax, ON*

- Conducted rescues, administered first aid/CPR, and ensured patron safety
- Instructed swim lessons for infants to adults, improving safety and confidence in the water