

RepairShop Document

Compatibility:

This module is compatible with versions 1.5, 1.6 and 1.7 of Prestashop.

Installation:

- 1. Go to the backoffice, then choose « modules» from the menu.
- 2. Click on «add a module», then «choose a file».
- 3. Select the archive repairshop.zip that you will find on your computer.
- 4. Click on «put this module online».
- 5. Go to «Content management» and look for the «Repairshop management» module.
- 6. Click on the «install» button.
- 7. Once the module has been correctly installed, you will see a new menu, named «Repairs» in the in your backoffice.

Configuration of the module:

Go to «modules», then click on «configure», opposite the «Repairshop management» module.

Automatically send repair pdf via email to client upon creation : If you check this box, an email containing the repair's pdfwill be sent to the concerned client as soon as his device is registred.

Show "My repairs" page link in the front office: If you check this box, a button (showing a badge with the number of repair related to the logged client), will be shown in the front office.

List the clients repairs:

You find the list of your clients repairs under the menu « Repairs » in your backoffice.

For each repair, the following actions are available : « View », « Edit », « View customer», « Send by email to customer ».

View: by clicking on this button, you will display the repair in PDF format.

Edit: this button will allow you to modify an existing repair.

View customer: allows you to se the client file of the person related to the repair.

Send by email to customer: by clicking on this button, the email containing the repair in pdf format will be sent to the client.

Create a new repair: by clicking on the icon +, that is on the top right-hand side of the repairs list, you will be able to create a repair.

Frequently asked questions:

How can i change the email sent to the customer?

You can modify the text in mail editing the files located in the "/modules/repairshop/mails/fr/" directory.

I wan't to customize the repair pdf, how to do that?

You have to know the HTML and CSS code in order to customize the repair PDF files.

Your modifications have to be added to the files located in the

« \modules\repairshop\views\templates\front\pdf » directory.

I see an error message when i try to send the repair pdf using the email, what can i do?

Please, check if you have setted up the shop email in the configuration.

It's also possbile that you don't have the email template necessary for your language.

Go to the "/modules/repairshop/mails/" directory and check if a directory using the iso code of your language exist. (Like « es » for « spanish »).

If not, copy the « en » directory and paste it in "/modules/repairshop/mails/" then rename it using your iso code language.

Now you have to translate the file inside the new directory you've just created.

I only want to use the module to trace the repairs, can i disable it in the front-office? Yes, you only need to uncheck the option 'Show "My repairs" page link in the front office ' in the modules configuration.