

JACOB PETERSON

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Portfolio: <https://jacob-peterson.herokuapp.com/>

SUMMARY

Full Stack Web Developer with a background in video game development and Mathematics. Exceptional analytical and mathematical skills used to design and develop unique user-friendly applications. Known for being a team leader and reliable teammate.

TECHNICAL SKILLS

Languages: English, French

Applications:

- **Web Development:** HTML, CSS, Responsive Design
- **Web Frameworks:** Node JS, Express, JQuery, React JS, Jest, Bootstrap, Sequelize, Mongoose, Socket.io
- **Programming Skills:** Javascript, MySQL, MongoDB, Java, C, C++, Python
- **Software Skills:** Git, Github, Command Line
- **Mathematics:** Calculus, Linear Algebra, Discrete Mathematics

PROJECTS

CToolhu | <https://github.com/Bounty556/CToolhu>

- Chrome extension made for the L1 support team at Instructure for automating their workflow.
- Sole developer
- Javascript, HTML, CSS, Chrome Extension API, JSON

Change of Seasons | <https://github.com/Bounty556/ChangeOfSeasonsTCG> | <http://www.costcg.com/>

- An online multiplayer turn-based card game.
- Sole back end developer in a team of four
- MERN (MongoDB, Express, React, Node Js) stack, Socket.io

Poke-Build | <https://github.com/Akessler314/Poke-Build> | <http://poke-build.herokuapp.com/>

- A build-your-own monster website that allows you to pit your own monsters against others in battle.
- Sole back end developer in a team of three
- Javascript, Handlebars, Express, Node Js, Sequelize, MySQL

EXPERIENCE

L1 Support Engineer

2019 – 2020

Instructure

Salt Lake City, UT

- Provided thorough technical support for the Canvas LMS by responding to customer tickets in order to stay within the given Customer Satisfaction (CSAT) period.
- Collaborated with the Custom Development team troubleshooting custom tools commissioned by clients.
- Developed tools used by the L1 support team in order increase their productivity to better meet Customer Satisfaction (CSAT) requirements.

Warehouse Associate

2018 – 2019

Amazon

West Valley, UT

- Helped unload and sort packages in order to be delivered to Amazon customers.
- Attended team meetings to be assigned daily tasks and complete team building exercises

Lead Instructor

2017 – 2018

Mathnasium

South Jordan, UT

- Managed a team of 25 math instructors, helping them to create personalized work plans for their students.
- Taught math to up to 4 students at once, working with them through their work plans and answering any questions they may have by more thoroughly explaining and demonstrating the math concept.
- Met with the parents of students to discuss their progress as well as any concerns the instructors or the parents had regarding their pace and behavior. Used such feedback in order to create personalized work plans for each student.

EDUCATION

Bootcamp Certificate: University of Utah, Salt Lake City, UT

A 24-week boot camp focused on full stack web development, including planning, designing, and implementation of web sites from scratch. Skills learned include Javascript, HTML5, CSS3, JQuery, Bootstrap, Node Js, MySQL, MongoDB, Express, Handlebars Js and Jest.