JACOB PETERSON

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Portfolio: https://jacob-peterson.herokuapp.com/

SUMMARY

Full Stack Web Developer with a background in video game development and Mathematics. Exceptional analytical and mathematical skills used to design and develop unique user-friendly applications. Known for being a team leader and reliable teammate.

TECHNICAL SKILLS

Languages: English, French
Applications:
- **Web Development:** HTML, CSS, Responsive Design
- **Web Frameworks:** Node JS, Express, JQuery, React JS, Jest, Bootstrap, Sequelize, Mongoose, Socket.io
- **Programming Skills:** JavaScript, MySQL, MongoDB, Java, C, C++, Python
- **Software Skills:** Git, Github, Command Line
- **Mathematics:** Calculus, Linear Algebra, Discrete Mathematics

PROJECTS

CToolhu | https://github.com/Bounty556/CToolhu
- Chrome extension made for the L1 support team at Instructure for automating their workflow.
- Sole developer
- JavaScript, HTML, CSS, Chrome Extension API, JSON

Change of Seasons | https://github.com/Bounty556/ChangeOfSeasonsTCG | http://www.costcg.com/
- An online multiplayer turn-based card game.
- Sole back end developer in a team of four
- MERN (MongoDB, Express, React, Node Js) stack, Socket.io

Poke-Build | https://github.com/Akessler314/PokE-Build | http://poke-build.herokuapp.com/
- A build-your-own monster website that allows you to pit your own monsters against others in battle.
- Sole back end developer in a team of three
- JavaScript, Handlebars, Express, Node Js, Sequelize, MySQL

EXPERIENCE

External Client Analyst   2021 - Present
Goldman Sachs   Salt Lake City, UT
- Provided EMail support to client traders of Goldman Sachs including password resets, permissioning issues, and setting up trade confirmation routes for clients on external platforms like Bloomberg and Tradeweb.
- Provisioned hard tokens for Goldman Sachs' clients, managing the user permissions that are provided by the token.
- Trained newly hired analysts on provisioning and support tasks.

L1 Support Engineer   2019 – 2020
Instructure   Salt Lake City, UT
- Provided thorough technical support for the Canvas LMS by responding to customer tickets in order to stay within the given Customer Satisfaction (CSAT) period.
- Collaborated with the Custom Development team troubleshooting custom tools commissioned by clients.

- Developed tools used by the L1 support team in order increase their productivity to better meet Customer Satisfaction (CSAT) requirements.

Lead Instructor   2017 – 2018
Mathnasium   South Jordan, UT

- Managed a team of 25 math instructors, helping them to create personalized work plans for their students.
- Taught math to up to 4 students at once, working with them through their work plans and answering any questions they may have by more thoroughly explaining and demonstrating the math concept.
- Met with the parents of students to discuss their progress as well as any concerns the instructors or the parents had regarding their pace and behavior. Used such feedback in order to create personalized work plans for each student.

EDUCATION

Bootcamp Certificate: University of Utah, Salt Lake City, UT
A 24-week boot camp focused on full stack web development, including planning, designing, and implementation of web sites from scratch. Skills learned include Javascript, HTML5, CSS3, JQuery, Bootstrap, Node Js, MySQL, MongoDB, Express, Handlebars Js and Jest.