Jacob Peterson

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http://jacob-peterson.herokuapp.com/

EXPERIENCE

Instructure, Cottonwood Heights, Utah — *L1 Canvas Support*

April 2019 - June 2020

Provides technical support for the Canvas LMS. Troubleshoots and reports bugs and unintended user-specific behavior to L2 Canvas Support as needed. Also helped develop tools used by the L1 Support team to increase workflow productivity.

Amazon, West Valley, Utah — *Warehouse associate*

October 2018 - January 2019

Unloaded freight trucks and organized boxes by destination for drivers to ship.

Mathnasium, South Jordan, Utah — *Lead Instructor*

November 2017 - October 2018

Led team of 25 instructors in teaching several hundred students weekly on the concepts of math, ranging from learning how to count, to AP Calculus II material and beyond.

EDUCATION

University of Utah, Salt Lake City, Utah - *Web Development*

March 2020 - August 2020

University of Utah, Salt Lake City, Utah - *Computer Science*

August 2018 - April 2020

Riverton High School, Riverton, Utah — *High School Diploma*

August 2015 - June 2018

SKILLS

Strong understanding of web development fundamentals - both front and back end

Experience writing automated tests in NodeJS using Jest

Can explain complex topics in a simple way to those lacking experience in the subject

Able to rapidly learn and apply new concepts

LANGUAGES

English

French - 4 years