

Maitland Andrus

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EDUCATION

Salt Lake Community College - Taylorsville, Utah

Computer Science Associates

2022

WORK EXPERIENCE

MOTOROLA SOLUTIONS - West Valley, Utah

QA Analyst

01/2022 – Present

- Efficiently manage projects from proposal to delivery.
- Provide day to day guidance to the project management team and testing coordination.
- Perform manual testing in various cycles.
- Document test cases for both current and future use.
- Lead in team testing cycles to ensure product stability.
- Prioritize testing tasks based on goals and risks.

MOTOROLA SOLUTIONS – West Valley, Utah

Application Specialists

01/2018 – 01/2022

- Provide the latest release of our product through hands-on manual upgrades to customers.
- Gather detailed documentation and reporting.
- Troubleshoot and support outages and issues.
- Ensure the product is working as intended for the customer and entering necessary bugs.
- Deploy and setup new features within the suite
- Assist other teammates with major outages

SPILLMAN TECHNOLOGIES - West Valley, Utah

QA Patch Team

01/2018 – 02/2019

- Technical assistance and troubleshooting for piloted projects.
- Ensure the project is functioning as intended.
- Test interfaces in house and ensure bugs have been resolved before delivery.
- Provide piloted release through hands on upgrade.
- Work closely with product management in both planning and deployment.

KEYSKILLS

TECHNICAL: Red Hat Linux Server, Windows Server, Perl, Java, Python, Powershell, Log Deciphering, Jira, Pager Duty, Azure, Active Directory, VMWare, In House Testing, Manual Testing

PROFESSIONAL: Public Speaking, Copywriting, Content Strategy, Strong Customer Focus, Problem Solving, Troubleshooting, Responsive