Bob Parsons

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Qualifications Profile

Highly motivated with the ability to leverage strong training and experience into successfully meeting new challenges and resolving technical problems. Extensive experience with multiple languages, adhering to principles and techniques of modern software development and maintenance. Passionate, creative, and ambitious **Web Developer**.

- Develop responsive, high performing websites which adhere to modern UX/UI design utilizing multiple languages including HTML5, CSS3, PHP 7 and JavaScript ES6.
- Skilled using advanced development tools such as Angular 2+, Bootstrap, jQuery and SASS.
- Experienced developing using MVC design patterns and Git Version Control.
- Excellent communication skills with a history of consistently exceeding expectations and delivering an outstanding customer experience.
- Design SQL and NoSQL databases for use in cloud, server and serverless based deployments.
- Proven ability to conduct comprehensive root-cause analysis while diagnosing and optimizing web site performance and user experience.
- Talent for learning new information, procedures, and technologies quickly.

Core Technologies	JavaScript, PHP, TypeScript, HTML, CSS, SASS, Angular, Bootstrap, jQuery, Git, Python, Flask, Django, Java, C++, MySQL, NoSQL, Linux, RESTful API.

Education and Credentials

Bachelor of Science (expected graduation 2020)

Computer Science Major
Fort Hays State University, Hays, KS (3.87 GPA)

Full Stack Web Development, Nanodegree, Udacity (2017)
Introduction to Programming Nanodegree, Udacity (2017)

Experience Highlights

AT&T Mobility, Mission, KS

Integrated Solutions Consultant, 11/2018 - Present

- Design, develop and maintain custom Customer Relationship Management (CRM) tool for In Home Expert sales team.
- Responsive design built with Angular, TypeScript, CSS/SASS, Bootstrap, jQuery, NoSQL utilizing MVC pattern and deployed on Google Cloud Platform.
- Generate custom email and SMS messages based on customer profile.

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- Manager and User views including customer contact log, follow up information and quote details.
- Developing PHP API's for conversion to a MySQL database and Oracle Cloud deployment.
- CRM tool resulted in increased production by nearly 15%.
- Received highest possible annual rating of Exceeded Expectations.

AT&T Mobility, Kansas City, MO

Retail Store Manager, 2/2012 – 11-2018

- Created an entertainment pricing calculator which dynamically adjusted pricing and promotions for AT&T entertainment products. Rolled out into retail locations expanding into all multiple sales channels due to high usability.
- Designed and developed an event registration application for AT&T Aspire, including OAuth registration, user profiles and administrator control with CRUD capabilities.
- Consistently exceeded or met performance metrics, yielding year over year growth, due to motivated and highly engaged employees and consistent, outstanding customer service.
- For continuous improvements, implement and test out-of-the-box procedures and sales tactics, measuring and modifying procedures, as needed.
- Received multiple awards for Top Performance and Most Valuable Manager.
- Using self-developed leadership materials, conducted leadership training for new and high potential leadership, resulting in numerous management promotions.

Additional projects are listed in the portfolio at: **http://waugze.com/**