

BRACHA SHTERLING

QA

052-740-7063 | Bracha.Shterling@gmail.com | [My LinkedIn](#) | [My GitHub](#)

SUMMARY Detail-oriented QA Engineer with a background in account analysis and production coordination. Practiced in Postman, Visual Studio Code, and Jira, with a knack for problem-solving and a collaborative approach.

- KEY SKILLS**
- Test Planning, including black, white and exploratory
 - Jira
 - Relationship Building
 - Excellent collaborator
 - Manual Testing
 - HTML- Beginner level
 - Database Administration
 - Experience with: Windows, Android
 - CSS -Beginner level
 - SQL, join level
 - Problem solving
 - Excellent communication skills

EDUCATION **QA - 350 Hours - HackerU** **May 2024 - September 2024**

Basic and networking models with introduction to the following: HTML, CSS and SQL
Web Technology introduction and the Fundamentals for QA Testers were key parts of the program. Working as a team to complete the course Projects was a key take away as was working in an agile framework.

- PROJECTS**
- End of Course Web Project - HackerU**
- Web app testing project, including the writing and presentation of STP, STD and STR. The project was completed using an agile-scrum framework. Postman, DevTools and Jira were all used at various points throughout the project to assist in testing. Completion of the project culminated in a demo. Working as a team was an integral part of the course, as we navigated examples of how to resolve conflicts
- End of Course Mobile Project - HackerU**
- Mobile app testing project, including the writing and presentation of STP, STD and STR. The project was completed using an agile-scrum framework. Postman and Jira were all used at various points throughout the project to assist in testing. Completion of the project culminated in a demo. Proper time management and knowing when to ask for clarification on questions that came up were a vital skill needed for success in the final project

- WORK EXPERIENCE**
- Account Analyst and Production Corrdinator - Citybook Services** **2012-2024**
- Resolution of product discrepancies
 - Analysis of client files, in the commercial and residential real estate sector
 - Utilization of varied client applications
 - Managed team goals and workflow
 - Organized and restructured internal system, including SaaS integration
 - Research and review of relevant work programs
 - Client contact and feedback delivery
 - Presentations for management and clients
- Student Information Desk Representative - Bay Path College** **2004-2006**
- Event preparation
 - Newsletter design
 - Interoffice communication

Languages
English - Native | Hebrew - Proficient\Intermediate