1. Fill out the informed consent and read what the purpose of this project is.

Viewing the format of webpages (testing design):

- 2. Open website and take a second to read the information.
- 3. Click the "home" tab and see if any change occurs.
- 4. Hover over "products and services" to generate drop-down lists.
- 5. Click on "products & services" to view list of the products offered.
- 6. Repeat step 4: but select "product catalog".
- 7. Notice the webpage layout changes, hit the back button on browser.
- 8. Hover over "about us" to see drop down menu.
- 9. Click on "about us".
- 10. View "about us" webpage and notice an extra option now on bar about "vision statement".
- 11. Click on "vision statement", vision statement tab changes.
- 12. Hover over "about us" again and choose "survey".
- 13. View "survey" web page and hit back button.
- 14. Click "contact us" on bottom bar, go back home.

Testing inputs:

- 15. Hover over "products and services" and click "product catalog".
- 16. Fill out information and hit submit. Notice in the bar that information is stored there.
- 17. Refill out information and hit reset. Notice how information still stays in bar but the web page is cleared of all inputs.
- 18. Hit back two times on browser to get back main page.
- 19. hover on the "about us" and open the survey page.
- 20. Select options and type in text into the boxes.
- 21. Hit confirm.
- 22. Notice pop ups of text that verifies the content that was submitted.
- 23. Click multiple boxes and type in a number for the rating. Hit confirm again.
- 24. Read pop-ups again.
- 25. Notice how division accepts any input but rating does not.

Follow up questions:

What could be improved with the interface/ design?

More colors would be easier on the eyes

What about the website is done well?

It has an easy to navigate design

What about the website can be improved upon?

Using similar texts to keep items on the same design

• How is this website compared to other websites?

The navigation is similar to other websites previously used.

• Was there any step that you were confused on?

No.

Were the directions hard to understand?

no

Would you be interested in the products or services that were described?

YES!