1. Fill out the informed consent and read what the purpose of this project is.

Viewing the format of webpages (testing design):

- 2. Open website and take a second to read the information.
- 3. Click the "home" tab and see if any change occurs.
- 4. Hover over "products and services" to generate drop-down lists.
- 5. Click on "products & services" to view list of the products offered.
- 6. Repeat step 4: but select "product catalog".
- 7. Notice the webpage layout changes, hit the back button on browser.
- 8. Hover over "about us" to see drop down menu.
- 9. Click on "about us".
- 10. View "about us" webpage and notice an extra option now on bar about "vision statement".
- 11. Click on "vision statement", vision statement tab changes.
- 12. Hover over "about us" again and choose "survey".
- 13. View "survey" web page and hit back button.
- 14. Click "contact us" on bottom bar, go back home.

Testing inputs:

- 15. Hover over "products and services" and click "product catalog".
- 16. Fill out information and hit submit. Notice in the bar that information is stored there.
- 17. Refill out information and hit reset. Notice how information still stays in bar but the web page is cleared of all inputs.
- 18. Hit back two times on browser to get back main page.
- 19. hover on the "about us" and open the survey page.
- 20. Select options and type in text into the boxes.
- 21. Hit confirm.
- 22. Notice pop ups of text that verifies the content that was submitted.
- 23. Click multiple boxes and type in a number for the rating. Hit confirm again.
- 24. Read pop-ups again.
- 25. Notice how division accepts any input but rating does not.

Follow up questions:

What could be improved with the interface/ design?

Better colors for the logo and a different color for the background.

What about the website is done well?

It was easy to navigate and finding important information was no trouble for me.

• What about the website can be improved upon?

Fixing some of the typos and change the design.

• How is this website compared to other websites?

The website is about the same as other websites.

Was there any step that you were confused on?

no

• Were the directions hard to understand?

no

Would you be interested in the products or services that were described?

Yes.