



What do teachers need to conduct class online as well as they do in person?





What do teachers need to conduct class online as well as they do in person?

- Effectively hold class discussions
- Gauge class understanding and engagement
- Quickly adapt the lesson plan to suit classroom needs



- Student engagement is highly dependent on the teacher's ability to drive conversations forward, set expectations, and provide feedback
- Teachers generally aren't trained how to manage classes online

#### **Process**

- 2 teacher interviews
- 1 teacher assistant interview
- 3 student interviews
- 8 student survey responses



## Ben

"Why does my class fall apart once they go home?"

#### **About**

- Teaches a blended learning class of 10 Graduate students
- Very computer literate
- Skilled at managing group discussions in class
- **Pain Points**
- Students don't communicate often outside of class
- Large time gap between assignments and feedback
- Has no training on LMS tools
- Class feels disorganized

- Unable to do the same online
- Assigns 4+ hours of reading homework per week

#### Goals

- Have a concrete system for online group discussions
- Instantly know how his students understand the learning materials



## Ben

"Why does my class fall apart once they go home?"

#### Goal 1

Ben wants to discuss today's lesson with the class

#### Goal 2

Ben wants to discuss a video with the class.

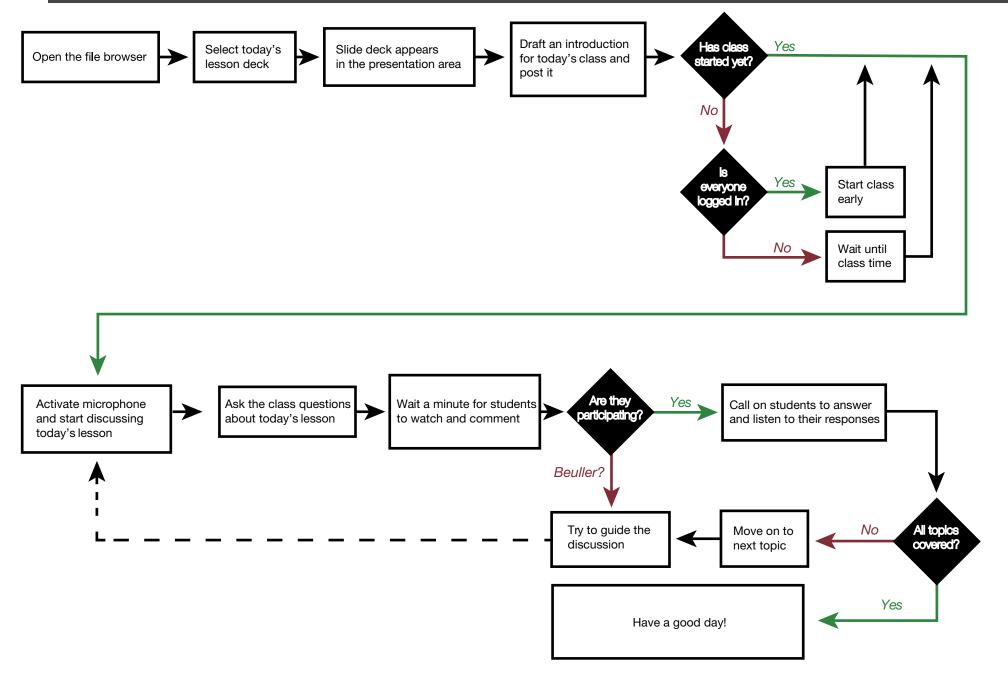
#### **Tasks**

- 1. Prepare a lesson that cover's the learning objectives for today.
- 2. Present today's lesson to the class
- 3. Navigate to the "Classroom chat"
- 4. Ask questions to the class and receive answers via the chat
- 5. Guide the discussion until class is over

#### **Tasks**

- 1. Consider the lesson goals and select a video that corresponds to them
- 2. Draft questions and comments about the video to focus students' attention
- 3. Log in to the app and navigate to today's class
- 4. Present the video to the class
- 5. Review student responses and guide the conversation with your own

### **Ben Goal 1 - Discuss today's lesson with the class**





# Sandra

"How can I keep all of these students on track?"

#### **About**

- Teacher Assistant for an online class of 50 Undergraduates
- The teacher will often split the class into groups and ask her to help facilitate

#### **Pain Points**

- Can't listen in to each groups' conversations
- It's hard to tell if each group member is contributing
- She can't guide discussions, she can only answer questions that they come to her with

- She helps answer questions when students bring them to her
- Students figure out their own ways to work together and she doesn't have much access to the group discussions

#### Goals

- Wants a dedicated place for groups to meet
- Wants to be an active part of each groups' discussion.



# Sandra

"How can I keep all of these students on track?"

#### Goal 1

Sandra wants a dedicated place for groups to meet.

#### Goal 2

Sandra wants to be an active part of each groups' discussion.

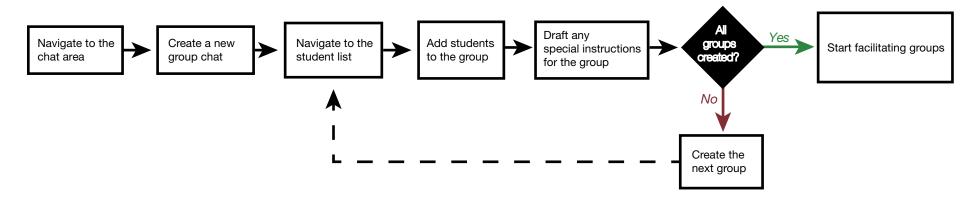
#### **Tasks**

- 1. Navigate to her class
- 2. Create new chat areas for each group
- 3. Assign an equal number of students to each group
- 4. Provide each group with unique instructions, if needed

#### **Tasks**

- 1. Navigate to the first group
- 2. Add yourself to that group and review the ongoing discussion
- 3. Guide the group based on their progress and answer any questions
- 4. Proceed to the next group and repeat

### Sandra Goal 1 - Set up a group activity



## Sandra Goal 2 - Facilitate a group activity

