

BRADLEY KACZMARSKI

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Work Experience

Bar Manager • El Carnicero , Lakewood, Ohio August 2013 - January 2019

- Manage the business aspects of the bar, negotiating supplier contracts, taking inventory, reordering supplies, and setting goals.
- Hiring and training staff to provide excellent service to patrons.
- Creating effective schedules and quickly resolving conflicts to ensure that bar is well staffed during peak hours.
- Setting and enforcing quality and safety controls.
- Working with diverse personalities both on the staff and patrons.
- Planning and taking part in promotional events.
- Diffusing tense situations between patrons or staff members to prevent possible safety or legal issues, ejecting unruly persons, if needed.
- Maintaining a fun, safe atmosphere for patrons.

Bartender • Mabel's BBQ , Cleveland, Ohio April 2016 - July 2016 • Greet customers and present menus.

- Make recommendations and answer all related inquiries.
- Check identification of customers to verify they are of legal drinking age.
- Take orders from serving staff or directly from customers.
- Record drink orders accurately into register system.
- Prepare and serve alcoholic and non-alcoholic drinks in accordance with standard recipes. • Upsell drink and menu items to customers.
- Respond promptly to requests from customers in a polite and professional fashion
- Limit problems related to customers' excessive drinking by following established procedures. • Process transactions using the POS system, prepare checks for customers, process customer payments. • Arrange glasses and bottles into attractive and functional displays.
- Ensure clean glasses, bar equipment and working areas.
- Comply with all health, safety and hygiene standards and policies.
- Balance the cash register at the start and close of each shift.

General Manager • McCarthys Downtown, Cleveland, Ohio November 2012 - June 2013

- Manage all aspects of the bar, taking inventory, reordering supplies, and setting goals.
- Hiring and training staff to provide excellent service to patrons.
- Creating effective schedules to ensure that bar is well staffed during peak hours.

- Setting and enforcing quality and safety controls.
- Working with diverse personalities both on the staff and patrons.
- Planning and taking part in promotional events.
- Maintaining a fun, safe atmosphere for patrons.
- Minor construction and maintenance.

Server/Bartender • B Spot, Strongsville, Ohio April 2011 - September 2012 • Greet customers and present menus.

- Make recommendations and answer all related inquiries.
- Check identification of customers to verify they are of legal drinking age.
- Record drink and food orders accurately into register system.
- Upsell drink and menu items to customers.
- Respond promptly to requests from customers in a polite and professional fashion.
- Process transactions using the POS system, prepare checks for customers, process customer payments.
- Comply with all health, safety and hygiene standards and policies.
- Balance the cash register at the start and close of each shift.

Server Assistant • Greenhouse Tavern, Cleveland, Ohio November 2010 - March 2011 • Assist servers in all aspects of service.

- Set up and break down of restaurant and bar daily.
- Answer any and all questions from guests.

Server/Bartender • Bar Symon, Avon Lake, Ohio August 2009 - October 2010 • Greet customers and present menus.

- Make recommendations and answer all related inquiries.
- Check identification of customers to verify they are of legal drinking age.
- Upsell drink and menu items to customers.
- Respond promptly to requests from customers in a polite and professional fashion.
- Process transactions using the POS system.
- Comply with all health, safety and hygiene standards and policies .

Education

Diploma • Highland High School, Granger Township, Ohio 2005