Activity_Build a random forest model

December 30, 2023

1 Activity: Build a random forest model

1.1 Introduction

As you're learning, random forests are popular statistical learning algorithms. Some of their primary benefits include reducing variance, bias, and the chance of overfitting.

This activity is a continuation of the project you began modeling with decision trees for an airline. Here, you will train, tune, and evaluate a random forest model using data from spreadsheet of survey responses from 129,880 customers. It includes data points such as class, flight distance, and inflight entertainment. Your random forest model will be used to predict whether a customer will be satisfied with their flight experience.

Note: Because this lab uses a real dataset, this notebook first requires exploratory data analysis, data cleaning, and other manipulations to prepare it for modeling.

1.2 Step 1: Imports

Import relevant Python libraries and modules, including numpy and pandaslibraries for data processing; the pickle package to save the model; and the sklearn library, containing: - The module ensemble, which has the function RandomForestClassifier - The module model_selection, which has the functions train_test_split, PredefinedSplit, and GridSearchCV - The module metrics, which has the functions f1_score, precision_score, recall_score, and accuracy_score

```
from sklearn.metrics import recall_score
from sklearn.metrics import accuracy_score
```

As shown in this cell, the dataset has been automatically loaded in for you. You do not need to download the .csv file, or provide more code, in order to access the dataset and proceed with this lab. Please continue with this activity by completing the following instructions.

```
[37]: # RUN THIS CELL TO IMPORT YOUR DATA.

### YOUR CODE HERE ###

air_data = pd.read_csv("Invistico_Airline.csv")
```

Hint 1

The read_csv() function from the pandas library can be helpful here.

Now, you're ready to begin cleaning your data.

1.3 Step 2: Data cleaning

To get a sense of the data, display the first 10 rows.

```
[5]: # Display first 10 rows.
air_data.head(10)
```

```
[5]:
      satisfaction
                                                              Class
                     Customer Type
                                    Age
                                          Type of Travel
         satisfied Loyal Customer
                                     65 Personal Travel
                                                                Eco
    0
    1
         satisfied Loyal Customer
                                     47 Personal Travel
                                                          Business
    2
         satisfied Loyal Customer
                                     15 Personal Travel
                                                               Eco
    3
         satisfied Loyal Customer
                                     60 Personal Travel
                                                               Eco
         satisfied Loyal Customer
                                     70 Personal Travel
    4
                                                               Eco
    5
         satisfied Loyal Customer
                                     30 Personal Travel
                                                               Eco
    6
         satisfied Loyal Customer
                                     66 Personal Travel
                                                               Eco
    7
         satisfied Loyal Customer
                                     10 Personal Travel
                                                               Eco
         satisfied Loyal Customer
                                     56 Personal Travel
    8
                                                          Business
                                     22 Personal Travel
    9
         satisfied Loyal Customer
                                                               Eco
```

	Flight Distance	Seat comfort	Departure/Arrival	time convenient	\
0	265	0		0	
1	2464	0		0	
2	2138	0		0	
3	623	0		0	
4	354	0		0	
5	1894	0		0	
6	227	0		0	
7	1812	0		0	

```
8
                  73
                                   0
                                                                           0
9
                                   0
                                                                           0
                1556
   Food and drink Gate location
                                      \dots Online support Ease of Online booking \setminus
0
                  0
                                                         2
                                                                                    3
1
                                   3
2
                  0
                                                         2
                                                                                    2
                                   3
3
                  0
                                   3
                                                         3
                                                                                    1
                                                                                    2
4
                                   3
                                                         4
5
                                                         2
                                                                                    2
                                                                                    5
6
                                   3
                                                         5
7
                                                                                    2
                                   3
8
                                   3
                                                         5
                                                                                    4
9
                  0
                                   3
                                                         2
                                                                                    2
   On-board service Leg room service Baggage handling Checkin service
0
                    3
                                         0
                                                             3
                    4
                                         4
                                                                                2
1
2
                    3
                                         3
                                                                                4
3
                    1
                                                                                4
                                                             1
                    2
4
                                                             2
5
                    5
                                                             5
                                                                                5
6
                    5
                                                             5
                                                                                5
                                                                                5
7
                    3
                                         3
                    4
                                                                                5
8
9
                                                                                3
   Cleanliness Online boarding Departure Delay in Minutes \
0
              3
                                  2
                                                                  0
              3
                                  2
                                                               310
1
               4
                                  2
2
                                                                  0
3
                                  3
                                                                  0
4
                                  5
                                                                  0
                                                                  0
5
                                                                 17
6
                                  3
7
                                  2
                                                                  0
8
                                  4
                                                                  0
9
                                                                 30
   Arrival Delay in Minutes
                           0.0
0
                         305.0
1
2
                           0.0
3
                           0.0
4
                           0.0
5
                           0.0
                          15.0
```

```
7 0.0
8 0.0
9 26.0
```

[10 rows x 22 columns]

Hint 1

The head() function from the pandas library can be helpful here.

Now, display the variable names and their data types.

[7]: # Display variable names and types.

air_data.info()

<class 'pandas.core.frame.DataFrame'>
RangeIndex: 129880 entries, 0 to 129879
Data columns (total 22 columns):

#	Column	Non-Nul	.1 Count	Dtype
0	satisfaction	129880	non-null	object
1	Customer Type	129880	non-null	object
2	Age	129880	non-null	int64
3	Type of Travel	129880	non-null	object
4	Class	129880	non-null	object
5	Flight Distance	129880	non-null	int64
6	Seat comfort	129880	non-null	int64
7	Departure/Arrival time convenient	129880	non-null	int64
8	Food and drink	129880	non-null	int64
9	Gate location	129880	non-null	int64
10	Inflight wifi service	129880	non-null	int64
11	Inflight entertainment	129880	non-null	int64
12	Online support	129880	non-null	int64
13	Ease of Online booking	129880	non-null	int64
14	On-board service	129880	non-null	int64
15	Leg room service	129880	non-null	int64
16	Baggage handling	129880	non-null	int64
17	Checkin service	129880	non-null	int64
18	Cleanliness	129880	non-null	int64
19	Online boarding	129880	non-null	int64
20	Departure Delay in Minutes	129880	non-null	int64
21	Arrival Delay in Minutes	129487	non-null	float64
	£3+C4(1)+C4(17)(4	1		

dtypes: float64(1), int64(17), object(4)

memory usage: 21.8+ MB

Hint 1

DataFrames have an attribute that outputs variable names and data types in one result.

Question: What do you observe about the differences in data types among the variables included in the data? There are 4 objects and the rest are numerical.

Next, to understand the size of the dataset, identify the number of rows and the number of columns.

```
[4]: # Identify the number of rows and the number of columns.

air_data.shape
```

[4]: (129880, 22)

Hint 1

There is a method in the pandas library that outputs the number of rows and the number of columns in one result.

Now, check for missing values in the rows of the data. Start with .isna() to get Booleans indicating whether each value in the data is missing. Then, use .any(axis=1) to get Booleans indicating whether there are any missing values along the columns in each row. Finally, use .sum() to get the number of rows that contain missing values.

```
[38]: # Get Booleans to find missing values in data.
# Get Booleans to find missing values along columns.
# Get the number of rows that contain missing values.
air_data.isna().any(axis=1).sum()
```

[38]: 393

Question: How many rows of data are missing values?**

There are 393 missing values.

Drop the rows with missing values. This is an important step in data cleaning, as it makes the data more useful for analysis and regression. Then, save the resulting pandas DataFrame in a variable named air_data_subset.

```
[39]: # Drop missing values.
# Save the DataFrame in variable `air_data_subset`.
air_data_subset = air_data.dropna(axis=1)
```

Hint 1

The dropna() function is helpful here.

Hint 2

The axis parameter passed in to this function should be set to 0 (if you want to drop rows containing missing values) or 1 (if you want to drop columns containing missing values).

Next, display the first 10 rows to examine the data subset.

```
air_data_subset.head(10)
[9]:
       satisfaction
                       Customer Type
                                       Age
                                             Type of Travel
                                                                 Class \
                                        65 Personal Travel
          satisfied Loyal Customer
                                                                    Eco
     1
          satisfied Loyal Customer
                                        47 Personal Travel
                                                              Business
     2
          satisfied Loyal Customer
                                        15 Personal Travel
                                                                   Eco
     3
          satisfied Loyal Customer
                                        60 Personal Travel
                                                                   Eco
     4
          satisfied Loyal Customer
                                        70 Personal Travel
                                                                   Eco
                                        30 Personal Travel
     5
                                                                   Eco
          satisfied Loyal Customer
     6
          satisfied Loyal Customer
                                        66 Personal Travel
                                                                   Eco
     7
          satisfied Loyal Customer
                                        10 Personal Travel
                                                                   Eco
                                        56 Personal Travel Business
     8
          satisfied Loyal Customer
          satisfied Loyal Customer
                                        22 Personal Travel
                                                                   Eco
        Flight Distance
                          Seat comfort Departure/Arrival time convenient
     0
                                      0
                     265
     1
                    2464
                                      0
                                                                           0
     2
                    2138
                                      0
                                                                           0
     3
                     623
                                                                           0
     4
                     354
                                                                           0
     5
                    1894
                                      0
                                                                           0
                     227
                                      0
                                                                           0
     6
     7
                    1812
                                      0
                                                                           0
     8
                      73
                                      0
                                                                           0
     9
                                      0
                    1556
                                                                           0
        Food and drink Gate location
                                            Inflight entertainment
                                                                     Online support
     0
                                      2
                      0
                                      3
                                                                  2
                                                                                   2
     1
     2
                      0
                                      3
                                                                  0
                                                                                   2
     3
                      0
                                      3
                                                                  4
                                                                                   3
     4
                                      3
                                                                  3
                                                                                   4
     5
                                                                                   2
                                      3
                                                                  0
     6
                                      3
                                                                  5
                                                                                   5
     7
                                      3
                                                                  0
                                                                                   2
     8
                      0
                                      3
                                                                  3
                                                                                   5
     9
                                      3
                                                                  0
                                                                                   2
                      0
        Ease of Online booking
                                 On-board service
                                                   Leg room service
                                                 3
     0
                              3
                                                                    0
     1
                              3
                                                 4
                                                                    4
     2
                              2
                                                 3
                                                                    3
     3
                              1
                                                 1
                                                                    0
     4
                              2
                                                 2
                                                                    0
     5
                              2
                                                 5
                                                                    4
```

[9]: # Display the first 10 rows.

6	5	5	0
7	2	3	3
8	4	4	0
9	2	2	4

	Baggage handling	Checkin service	Cleanliness	Online boarding	\
0	3	5	3	2	
1	4	2	3	2	
2	4	4	4	2	
3	1	4	1	3	
4	2	4	2	5	
5	5	5	4	2	
6	5	5	5	3	
7	4	5	4	2	
8	1	5	4	4	
9	5	3	4	2	

Departure Delay in Minutes

	-	J
0		0
1		310
2		0
3		0
4		0
5		0
6		17
7		0
8		0
9		30

[10 rows x 21 columns]

Confirm that it does not contain any missing values.

```
[40]: # Count of missing values.

air_data_subset.isna().any(axis=1).sum()
```

[40]: 0

Hint 1

You can use the .isna().sum() to get the number of missing values for each variable.

Next, convert the categorical features to indicator (one-hot encoded) features.

Note: The drop_first argument can be kept as default (False) during one-hot encoding for random forest models, so it does not need to be specified. Also, the target variable, satisfaction, does not need to be encoded and will be extracted in a later step.

You can use the pd.get_dummies() function to convert categorical variables to one-hot encoded variables.

Question: Why is it necessary to convert categorical data into dummy variables?**

It's is necessary because building decision trees strictly only accepts numerical data.

Next, display the first 10 rows to review the air_data_subset_dummies.

```
[42]: # Display the first 10 rows.

air_data_subset_dummies.head(10)
```

[42]:		satisfaction	Age	Flight Distance	Seat comfort	\
	0	satisfied	65	265	0	
	1	satisfied	47	2464	0	
	2	satisfied	15	2138	0	
	3	satisfied	60	623	0	
	4	satisfied	70	354	0	
	5	satisfied	30	1894	0	
	6	satisfied	66	227	0	
	7	satisfied	10	1812	0	
	8	satisfied	56	73	0	
	9	satisfied	22	1556	0	

	convenienc	rood and	arınk	Gate location	. \
	0		0	2	
	0		0	3	
	0		0	3	
	0		0	3	
	0		0	3	
	0		0	3	
	0		0	3	
	0		0	3	
	0		0	3	
	0		0	3	
		0 0 0 0 0 0 0	0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 2 0 0 3 0 0 3 0 0 3 0 0 0 3 0 0 0 3 0 0 0 3 0 0 0 3

	Inflight wifi service	Inflight entertainment	Unline support	•••	\
0	2	4	2	•••	
1	0	2	2	•••	
2	2	0	2	•••	
3	3	4	3	•••	

```
4
                          4
                                                     3
                                                                       4
                          2
5
                                                     0
                                                                       2
                          2
6
                                                                       5
7
                          2
                                                                       2
                          5
                                                                       5
8
                                                     3
                          2
                                                                       2
9
   Cleanliness Online boarding Departure Delay in Minutes \
0
                                  2
              3
                                  2
                                                               310
1
              4
                                  2
                                                                 0
2
                                  3
                                                                 0
3
              1
              2
                                  5
                                                                 0
4
5
                                  2
                                                                 0
6
              5
                                  3
                                                                17
7
              4
                                  2
                                                                 0
8
              4
                                  4
                                                                 0
9
              4
                                  2
                                                                30
   Customer Type_Loyal Customer
                                     Customer Type_disloyal Customer
0
                                  1
                                  1
                                                                       0
1
2
                                  1
                                                                       0
3
                                  1
                                                                       0
                                                                       0
4
                                  1
5
                                                                       0
                                  1
                                                                       0
6
                                  1
7
                                                                       0
                                  1
8
                                  1
                                                                       0
9
                                  1
   Type of Travel_Business travel
                                       Type of Travel_Personal Travel
0
                                    0
1
                                                                        1
2
                                    0
                                                                        1
3
                                    0
                                                                        1
4
                                    0
                                                                        1
                                    0
5
                                                                        1
6
                                    0
                                                                        1
7
                                    0
                                    0
8
                                                                        1
9
                                                                        1
   Class_Business Class_Eco Class_Eco Plus
0
                              1
                 0
                                                0
1
                  1
                              0
                                                0
2
                  0
                              1
                                                0
```

3	0	1	0
4	0	1	0
5	0	1	0
6	0	1	0
7	0	1	0
8	1	0	0
9	0	1	0

[10 rows x 25 columns]

Then, check the variables of air_data_subset_dummies.

```
[43]: # Display variables.
```

```
air_data_subset_dummies.info()
```

<class 'pandas.core.frame.DataFrame'>
RangeIndex: 129880 entries, 0 to 129879
Data columns (total 25 columns):

#	Column	Non-Null Count	Dtype
0	satisfaction	129880 non-null	object
1	Age	129880 non-null	int64
2	Flight Distance	129880 non-null	int64
3	Seat comfort	129880 non-null	int64
4	Departure/Arrival time convenient	129880 non-null	int64
5	Food and drink	129880 non-null	int64
6	Gate location	129880 non-null	int64
7	Inflight wifi service	129880 non-null	int64
8	Inflight entertainment	129880 non-null	int64
9	Online support	129880 non-null	int64
10	Ease of Online booking	129880 non-null	int64
11	On-board service	129880 non-null	int64
12	Leg room service	129880 non-null	int64
13	Baggage handling	129880 non-null	int64
14	Checkin service	129880 non-null	int64
15	Cleanliness	129880 non-null	int64
16	Online boarding	129880 non-null	int64
17	Departure Delay in Minutes	129880 non-null	int64
18	Customer Type_Loyal Customer	129880 non-null	uint8
19	Customer Type_disloyal Customer	129880 non-null	uint8
20	Type of Travel_Business travel	129880 non-null	uint8
21	Type of Travel_Personal Travel	129880 non-null	uint8
22	Class_Business	129880 non-null	uint8
23	Class_Eco	129880 non-null	uint8
24	Class_Eco Plus	129880 non-null	uint8
_			

dtypes: int64(17), object(1), uint8(7)

memory usage: 18.7+ MB

Question: What changes do you observe after converting the string data to dummy variables?**
All variables are now numerical within the entire set.

1.4 Step 3: Model building

The first step to building your model is separating the labels (y) from the features (X).

```
[44]: # Separate the dataset into labels (y) and features (X).

y = air_data_subset_dummies["satisfaction"]

X = air_data_subset_dummies.drop("satisfaction", axis=1)
```

Hint 1

Save the labels (the values in the satisfaction column) as y.

Save the features as X.

Hint 2

To obtain the features, drop the satisfaction column from the DataFrame.

Once separated, split the data into train, validate, and test sets.

```
[63]: # Separate into train, validate, test sets.

X_train, X_test, y_train, y_test = train_test_split(X, y, test_size = 0.25, □ → random_state = 0)

X_tr, X_val, y_tr, y_val = train_test_split(X_train, y_train, test_size = 0.25, □ → random_state = 0)
```

Hint 1

Use the train_test_split() function twice to create train/validate/test sets, passing in random_state for reproducible results.

Hint 1

Split X, y to get X_train, X_test, y_train, y_test. Set the test_size argument to the proportion of data points you want to select for testing.

Split X_train, y_train to get X_tr, X_val, y_tr, y_val. Set the test_size argument to the proportion of data points you want to select for validation.

1.4.1 Tune the model

Now, fit and tune a random forest model with separate validation set. Begin by determining a set of hyperparameters for tuning the model using GridSearchCV.

```
[64]: # Determine set of hyperparameters.
```

Create a dictionary cv_params that maps each hyperparameter name to a list of values. The Grid-Search you conduct will set the hyperparameter to each possible value, as specified, and determine which value is optimal.

Hint 2

The main hyperparameters here include 'n_estimators', 'max_depth', 'min_samples_leaf', 'min_samples_split', 'max_features', and 'max_samples'. These will be the keys in the dictionary cv_params.

Next, create a list of split indices.

```
[65]: # Create list of split indices.

split_index = [0 if x in X_val.index else -1 for x in X_train.index]
custom_split = PredefinedSplit(split_index)
```

Hint 1

Use list comprehension, iterating over the indices of X_train. The list can consists of 0s to indicate data points that should be treated as validation data and -1s to indicate data points that should be treated as training data.

Hint 2

Use PredfinedSplit(), passing in split_index, saving the output as custom_split. This will serve as a custom split that will identify which data points from the train set should be treated as validation data during GridSearch.

Now, instantiate your model.

```
[66]: # Instantiate model.

rf = RandomForestClassifier(random_state=0)
```

Hint 1

Use RandomForestClassifier(), specifying the random_state argument for reproducible results. This will help you instantiate a random forest model, rf.

Next, use GridSearchCV to search over the specified parameters.

```
[67]: # Search over specified parameters.
```

```
rf_val = GridSearchCV(rf, cv_params, cv=custom_split, refit='f1', n_jobs = -1, u → verbose = 1)
```

Use GridSearchCV(), passing in rf and cv_params and specifying cv as custom_split. Additional arguments that you can specify include: refit='f1', n_jobs = -1, verbose = 1.

Now, fit your model.

```
[68]: %%time
      # Fit the model.
      rf_val.fit(X_train, y_train)
     Fitting 1 folds for each of 32 candidates, totalling 32 fits
     [Parallel(n_jobs=-1)]: Using backend LokyBackend with 2 concurrent workers.
     [Parallel(n_jobs=-1)]: Done 32 out of 32 | elapsed:
                                                              32.1s finished
     CPU times: user 7.22 s, sys: 35.1 ms, total: 7.25 s
     Wall time: 39 s
[68]: GridSearchCV(cv=PredefinedSplit(test_fold=array([-1, -1, ..., -1, -1])),
                   error_score=nan,
                   estimator=RandomForestClassifier(bootstrap=True, ccp_alpha=0.0,
                                                     class_weight=None,
                                                     criterion='gini', max_depth=None,
                                                     max_features='auto',
                                                     max_leaf_nodes=None,
                                                     max_samples=None,
                                                     min_impurity_decrease=0.0,
                                                     min impurity split=None,
                                                     min_samples_leaf=1,
                                                     min_samples_split=2,
                                                     min_weig...
                                                     n estimators=100, n jobs=None,
                                                     oob_score=False, random_state=0,
                                                     verbose=0, warm_start=False),
                   iid='deprecated', n_jobs=-1,
                   param_grid={'max_depth': [10, 50], 'max_features': ['sqrt'],
                                'max_samples': [0.5, 0.9],
                                'min_samples_leaf': [0.5, 1],
                               'min_samples_split': [0.001, 0.01],
                                'n_estimators': [50, 100]},
                   pre_dispatch='2*n_jobs', refit='f1', return_train_score=False,
                   scoring=None, verbose=1)
```

Hint 1

Use the fit() method to train the GridSearchCV model on X_train and y_train.

Hint 2

Add the magic function %%time to keep track of the amount of time it takes to fit the model and display this information once execution has completed. Remember that this code must be the first line in the cell.

Finally, obtain the optimal parameters.

```
[69]: # Obtain optimal parameters.

rf_val.best_params_
```

Hint 1

Use the best_params_ attribute to obtain the optimal values for the hyperparameters from the GridSearchCV model.

1.5 Step 4: Results and evaluation

Use the selected model to predict on your test data. Use the optimal parameters found via Grid-SearchCV.

Hint 1

Use RandomForestClassifier(), specifying the random_state argument for reproducible results and passing in the optimal hyperparameters found in the previous step. To distinguish this from the previous random forest model, consider naming this variable rf_opt.

Once again, fit the optimal model.

```
[71]: # Fit the optimal model.

rf_opt.fit(X_train, y_train)
```

Use the fit() method to train rf_opt on X_train and y_train.

And predict on the test set using the optimal model.

```
[72]: # Predict on test set.

y_pred = rf_opt.predict(X_test)
```

Hint 1

You can call the predict() function to make predictions on X_test using rf_opt. Save the predictions now (for example, as y_pred), to use them later for comparing to the true labels.

1.5.1 Obtain performance scores

First, get your precision score.

```
[73]: # Get precision score.

pc_test = precision_score(y_test, y_pred, pos_label = "satisfied")
print("The precision score is {pc:.3f}".format(pc = pc_test))
```

The precision score is 0.950

Hint 1

You can call the precision_score() function from sklearn.metrics, passing in y_test and y_pred and specifying the pos_label argument as "satisfied".

Then, collect the recall score.

```
[74]: # Get recall score.

rc_test = recall_score(y_test, y_pred, pos_label = "satisfied")
print("the recall score is {rc:.3f}".format(rc = rc_test))
```

the recall score is 0.945

Hint 1

You can call the recall_score() function from sklearn.metrics, passing in y_test and y_pred and specifying the pos_label argument as "satisfied".

Next, obtain your accuracy score.

```
[76]: # Get accuracy score.

ac_test = accuracy_score(y_test, y_pred)
print("The accuracy score is {ac:.3f}".format(ac = ac_test))
```

The accuracy score is 0.943

Hint 1

You can call the accuracy_score() function from sklearn.metrics, passing in y_test and y_pred and specifying the pos_label argument as "satisfied".

Finally, collect your F1-score.

```
[77]: # Get F1 score.

f1_test = f1_score(y_test, y_pred, pos_label = "satisfied")
print("The F1 score is {f1:.3f}".format(f1 = f1_test))
```

The F1 score is 0.948

Hint 1

You can call the f1_score() function from sklearn.metrics, passing in y_test and y_pred and specifying the pos_label argument as "satisfied".

Question: How is the F1-score calculated?

```
2 * (precision* recall) / (precision + recall)
```

Question: What are the pros and cons of performing the model selection using test data instead of a separate validation dataset?

pros: It cuts down workload, the scripts themselves are shoter and simpler to write.

cons: It can be easily over fit and opens possibilities for biased results.

1.5.2 Evaluate the model

Now that you have results, evaluate the model.

Question: What are the four basic parameters for evaluating the performance of a classification model?

True Positives, True Negatives, False Positives, False Negatives.

Question: What do the four scores demonstrate about your model, and how do you calculate them?

Accuracy: TP+TN/TP+FP+FN+TN Precision: TP/TP+FP Recall: Sensitivity, TP/TP+FN F1 Score: Is the average of precision and recall with both FP an FN

Calculate the scores: precision score, recall score, accuracy score, F1 score.

The precision score is: 0.950 for the test set, which means of all positive predictions, 95.0% prediction are true positive.

```
[79]: # Recall score on test data set.

print("\nThe recall score is: {rc:.3f}".format(rc = rc_test), "for the test_\( \to \) set,", "\nwhich means of which means of all real positive cases in test_\( \to \) set,", "{rc_pct:.1f}% are predicted positive.".format(rc_pct = rc_test *\( \to \) \( \to 100))
```

The recall score is: 0.945 for the test set, which means of which means of all real positive cases in test set, 94.5% are predicted positive.

```
[80]: # Accuracy score on test data set.

print("\nThe accuracy score is: {ac:.3f}".format(ac = ac_test), "for the test

→set,", "\nwhich means of all cases in test set,", "{ac_pct:.1f}% are

→predicted true positive or true negative.".format(ac_pct = ac_test * 100))
```

The accuracy score is: 0.943 for the test set, which means of all cases in test set, 94.3% are predicted true positive or true negative.

```
[81]: # F1 score on test data set.

print("\nThe F1 score is: {f1:.3f}".format(f1 = f1_test), "for the test set,",□

→"\nwhich means the test set's harmonic mean is {f1_pct:.1f}%.".format(f1_pct□

→= f1_test * 100))
```

The F1 score is: 0.948 for the test set, which means the test set's harmonic mean is 94.8%.

Question: How does this model perform based on the four scores?

This model performs well all 4 scores are over 90%.

1.5.3 Evaluate the model

Finally, create a table of results that you can use to evaluate the performace of your model.

```
[82]: Model F1 Recall Precision Accuracy
0 Tuned Decision Tree 0.945422 0.935863 0.955197 0.940864
1 Tuned Random Forest 0.947809 0.945154 0.950479 0.942778
```

Hint 1

Build a table to compare the performance of the models. Create a DataFrame using the pd.DataFrame() function.

Question: How does the random forest model compare to the decision tree model you built in the previous lab?

This model scores a lot better than the previous model I built in the last Notebook. This is a very clear better option between both models.

1.6 Considerations

What are the key takeaways from this lab? Consider important steps when building a model, most effective approaches and tools, and overall results.

Building a full random forest with multiple trees can be much better with overall modeling when the proper amount of data is provided. This method returns very promising results more so than a single tree.

What summary would you provide to stakeholders?

This model predicts with 94% accuracy, this would be a very great option to predict customer satisfaction for future flyers and even returning flyers.

1.6.1 References

What is the Difference Between Test and Validation Datasets?, Jason Brownlee

Decision Trees and Random Forests Neil Liberman

Congratulations! You've completed this lab. However, you may not notice a green check mark next to this item on Coursera's platform. Please continue your progress regardless of the check mark. Just click on the "save" icon at the top of this notebook to ensure your work has been logged