Primary Phone: 410-489-7669 Account Number: 150-044-177-0001-51

Bill Date: May 31, 2020

↑ Ways to pay

- Via the My Fios app
- Online at verizon.com/PayOnline

Your payment is due:

\$201.74

Total Due by June 25

Internet Accounting Budget \$20.00 5/1/20 - 5/31/20

↑ This month's charges	
Fios Internet, TV & Phone Bundle	\$119.99
Services, Equipment & Discounts	\$51.00
Fees & Other Charges	\$30.75
Total Due by June 25	\$201.74

Return only this stub with your payment. We will not review or honor other written notifications. Visit verizon.com.

Account Number: 150-044-177-0001-51 Pay online at verizon.com/PayOnline

\$ _____

<u> ՊոհետիովիսՈիսեփ Վիականի Որկասորվիանին</u>

<u>հորհիվիկանակարկանունուն անականի անկարհակա</u>

VERIZON PO BOX 15124 ALBANY NY 12212-5124

Primary Phone: 410-489-7669 Account Number: 150-044-177-0001-51

Bill Date: May 31, 2020

Enroll in Auto Pay

When you sign up for automatic payments, you won't have to worry about missing a bill. Enroll online at myverizon.com

Your Discounts

	Price	Your Discounts	Amount You Pay	
Bundle Discounts				*
Fios Internet 75/75	60.00	-40.00	20.00	
Fios TV Ultimate HD	89.99	-20.00	69.99	
STARZ	.00		.00	
Showtime	.00		.00	
EPIX	.00		.00	
Fios Digital Voice Unlimited	30.00		30.00	
Bundle Price	\$179.99	-\$60.00	\$119.99	

Discount Details \$40 discount: \$10 expires 5/30/21. \$30 has no current expiration.
\$20 discount: \$15 expires 5/24/21. \$5 has no current expiration.

Services & Equipment Discounts

Fios 100/100 Internet Speed Upgrade Discounts This Month

-\$60.00

.00

Discounts have been applied to the Total Due shown on page 1.

Discount Details

Complimentary.

Verizon Fast Facts

My Verizon

Managing your Verizon services is easy with My Verizon. You can add or change services, review and pay your bill, update your email address, create sub-accounts and more. Register at verizon.com/ myverizon to get started.



(2) Frequently Asked Questions

How can I review my bill in more detail?

Review your bill at verizon.com/billview. Select 'View Details'.

How do I sign up for paper free billing?

You can enroll in paper free billing at verizon.com/PaperFree.

If a credit or adjustment is applied, where do I find this on my bill?

Credits and Adjustments are located on page 3 of your bill. It may take up to two billing cycles for credits to be applied to your account and appear on your bill. You can also visit verizon.com/BillView. Select 'History' and then 'Payment History'. You will see options for active investigations and any credits granted.

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- · Via the My Fios app
- · Online at verizon.com/PayOnline

Details of Payments

Payments		
Previous Balance	201.74	
Payment Received - Thank You	-201.74	5/22
Balance Forward	\$.00	

Payment activity since last bill date.

Details of Charges

Includes discounts shown on page 2.

Your bundle includes Fios Internet 75/75, Fios TV Ultimate HD, STARZ, Showtime, EPIX and Fios Digital Voice Unlimited

Bundle Price \$119.99 6/1 - 6/30

Your monthly price after the discounts shown on page 2 were applied.

Services, Equipment & Discounts

2.511.10.52. 50.11111.5		
Services		
Pick Your Premiums HBO	15.00	
DVR Service	12.00	
Equipment		
Rent: 2 Set-Top Boxes	24.00	
Discounts		
Fios 100/100 Internet Speed Upgrade	.00	
Subtotal	\$51.00	6/1 - 6/30

Equipment and additional services to personalize your Fios service.

Feesy Other Charges

Taxes, Governmental Fees & Surcharg	es
MD State Sales Tax	2.16
Telecommunications Access of MD Fee	.05
MD 911 Fee	1.25
Verizon Surcharges & Fees	
Video Franchise Fee	7.12
MD Gross Receipts Tax Surcharge	.71
Federal Universal Service Fee	3.94
Regulatory Recovery Fee - Federal	.06
PEG Grant Fee	.20
Regional Sports Network Fee	7.78
Fios TV Broadcast Fee	6.49
FDV Administrative Charge	.99
Subtotal	\$30.75
Total Due	\$201.74

Includes both Verizon fees and governmental taxes and fees. For details, visit verizon.com/taxesandfees.

Primary Phone: 410-489-7669 Account Number: 150-044-177-0001-51

Bill Date: May 31, 2020



It's Easy to Pay Your Verizon Bill with Your Fios TV Remote Control

You just need to be registered on myverizon.com and have a saved payment method

Follow these easy steps:

Set up a Parental/Purchase Control PIN by pressing Menu, Settings, System and Parental/Purchase Control

- · Press Menu, Customer Support then My Account.
- Select Billing and Payment then View Account or Make A Payment and enter your Parental Control Pin
- · Select Continue to view Account Summary
- Select Continue from Account Summary, then OK again to Pay Your Bill
- Select Payment Account, from your Payment Account, then press OK to submit
- A confirmation of your payment will display once the transaction is complete

Verifying your Bill after a Change to Service

Customers receiving the first bill following a new order or a change order to current services may contact Verizon up to ten (10) days from the due date of the first bill if they believe there is a discrepancy between the amounts in their Order Summary and the amounts on their bill.

Customer Notices

Your Choices to Limit Use and Sharing of Information for Marketing

You have choices about Verizon's use and sharing of certain information for the purpose of marketing new services to you. Verizon offers a full range of services, such as television, telematics, high-speed internet, video, and local and long distance services.

Unless you notify us as explained below, we may use or share your information beginning 30 days after the first time we notify you of this policy. Your choice will remain valid until you notify us that you wish to change it, which you have the right to do at any time. Verizon protects your information and your choices won't affect the provision of any services you currently have with us.

· Customer Proprietary Network Information

Customer Proprietary Network Information (CPNI) is information available to us solely by virtue of our relationship with you that relates to the type, quantity, destination, technical configuration, location, and amount of use of the telecommunications and interconnected VoIP services you purchase from us, as well as related billing information.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. If you don't want us to use or share your CPNI with our affiliates and agents for this purpose, let us know by calling us any time at 1.866.483.9700.

· Information about Your Credit

Information about your credit includes your credit score, the information found in your consumer reports and your account history with us. We may share this information among the Verizon family of companies for the purpose of marketing new services to you. If you don't want us to share this information among the Verizon family of companies for the purpose of

marketing new services to you, let us know by calling us any time at 1.844.366.2879.

Electronic Fund Transfer (EFT)

Paying by check authorizes us to process your check or use the check information for a one-time EFT from your bank account. Verizon may retain this information to send you electronic refunds or enable your future electronic payments to us. If you do not want Verizon to retain your bank information, call 1.888.500.5358.

Late Payment Charges

To avoid a late payment charge of 1.5% of your total due, full payment must be received before Jul 3, 2020.

Service Providers

Verizon MD provides regional, local calling and related features, other voice services, and Fios TV service, unless otherwise indicated. Verizon Long Distance provides long distance calling and other services identified by "VLD" in the applicable billed line item. Verizon Online provides Internet service and Fios TV equipment. Fios is a registered mark of Verizon Trademark Services LLC.

Local Franchise Authority - Fios TV Your FCC Community ID is: MD0395

Services

Questions

- · Visit verizon.com/Support
- 1.800.Verizon (1.800.837.4966)
- Customers with disabilities, call 1.800.974.6006 (voice or tty)

More Ways to Pay

- Set up auto pay: verizon.com/AutoPay
- Pay in person: verizon.com/PaymentLocations
- Pay by phone (fee applies): 1.800.837.4966

Closed Captioning Questions and Concerns?

If you have a concern or complaint with closed captioning on a program, please call Verizon at 1.800.Verizon (1.800.837.4966). Written correspondence can be sent by email to videoclosedcaption@verizon.com, or by mail to Verizon, P.O. Box 16806 Newark, NJ 07101 Attn: Katie Barton, Supv.

Bankruptcy Information

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy service. You should not pay pre-bankruptcy amounts; they are for your information only. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.