

ANDREW BOLAND 11 STEARNS RD APT 3 BROOKLINE, MA 02446-9801

### Billing period

Jun 6, 2020 - Jul 5, 2020

#### **Account number**

789331193-00001

Invoice number

4063684550

Payment due date

Jul 28, 2020

# Your July bill is \$112.61

It's due on Jul 28, 2020. You have Auto Pay scheduled for Jul 21, 2020.

View a full breakdown of this month's charges on go.vzw.com/mybill

Balance forward	\$0.00
Account charges	\$0.00
<b>Andrew Boland</b> 314-604-9934	\$112.61

\$112.61

### Good to know

### Account charges

These apply to your entire account. Account charges may include Add-ons, such as device protection, Services, such as call blocking, or Late Fees for past due balances. They are separate from charges per line or device.

## Check your online bill for all surcharges, taxes and gov fees

The total amount due for this month includes surcharges of \$2.77 and taxes and gov fees of \$2.84. For an itemized list of taxes, fees and surcharges visit go.vzw.com/mybill.

### Your July bill is \$0.31 higher than last month's.

Your July bill of \$112.61 is due on Jul 28, 2020. You can see a full breakdown of all this month's charges on go.vzw.com/mybill.



\$0.00

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### **Balance forward from last bill**

Previous balance (through Jun 5)	\$112.30
Payment received - Thank you (Jun 21)	-\$112.30

Total balance forward

### **Understand your bill**

#### **Surcharges**

These cover the costs that are billed to us by federal, state or local governments so we can continue to provide you with the best service. See the full breakdown on go.vzw.com/mybill.

### Taxes and gov fees

We are required by law to collect these charges, which are based on your service address. You can update your service address on go.vzw.com/changeaddress.

### Late fee

You'll be charged a late fee when you don't pay your bill on time. The amount is the greater of \$5 or 1.5% of the unpaid balance, or as allowed by law in the state of your billing address.



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Account Charges		\$0.00
Media and apps were purchased through your mobile device or on the Internet. To block the ability to place	Verizon media and apps	\$0.00
charges on your account, including purchases from other vendors, please visit vzw.com/serviceblocks.	Disney+ on us (Jun 7 - Jul 5) Promotional Period: Jan 6, 2020 - Jan 5, 2021	\$0.00

**Andrew Boland** 

314-604-9934 IPHONE XS NVZ

Save \$10 on your DO MORE UNLIMITED plan every month when you enroll in Auto Pay (using checking account or debit card) and paper-free billing. Enroll on the My Verizon app, or at go.vzw.com/gopaperfree.

Monthly charges and credits	\$90.00
Do More Unlimited (Jul 6 - Aug 5)	\$90.00
Add-ons	\$17.00
Verizon Protect - (Jul 6 - Aug 5)	\$17.00
Surcharges	\$2.77
Fed Universal Service Charge	\$0.78
Regulatory Charge	\$0.21
Administrative Charge	\$1.78
Taxes and gov fees	\$2.84
MA DA E911 Srvc Surchg	\$1.50
MA State Sis Tax-Telco	\$1.07
MA State Sales Tax	\$0.27
Your bill this month	\$112.61

\$112.61





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# **Andrew Boland**

314.604.9934 IPHONE XS NVZ

## **Talk activity**

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
 Jun 8	12:10 PM	617.738.0806	Boston, MA	Brookline. MA	3			
Jun 9	11:06 AM	617.267.1900	Boston, MA	Incoming, CL	1			
Jun 9	3:27 PM	617.267.1900	Boston, MA	Boston MA	4			
Jun 9	7:33 PM	617.266.1122	Brookline, MA	Boston, MA	1			
Jun 10	8:21 PM	860.304.6392	Allston, MA	Incoming, CL	1			
Jun 11	9:00 AM	909.635.4913	Boston, MA	Ontario, CA	1			
Jun 11	9:02 AM	909.635.4913	Boston, MA	Ontario, CA	1			
Jun 12	9:31 AM	646.749.3112	Brookline, MA	Nwyrcyzn01, NY	64			
Jun 12	10:46 AM		Brookline, MA	Sunnyvale, CA	3			
Jun 12	10:48 AM		Brookline, MA	Incoming, CL	7	<del></del>		
Jun 12	2:02 PM	669.224.3412	Brookline, MA	Sunnyvale, CA	59			
	3:52 PM							
Jun 12		617.738.0806	Brookline, MA	Brookline, MA	2			
Jun 12	4:04 PM	617.738.0806	Brookline, MA	Incoming, CL	1			
Jun 13	11:21 AM	314.960.1125	Brookline, MA	Incoming, CL	22			
Jun 15	9:31 PM	636.898.8857	Brookline, MA	Chesterfld, MO	13			
Jun 16	12:01 PM	872.240.3212	Brookline, MA	Chicgozn03, IL	11			
Jun 16	1:05 PM	571.317.3122	Brookline, MA	Arlington, VA	42			
Jun 16	2:01 PM	646.749.3112	Brookline, MA	Nwyrcyzn01 NY	80			
Jun 17	10:47 AM	216.926.4241	Boston, MA	Incoming, CL	4			
Jun 18	10:12 AM	617.927.6000	Boston, MA	Boston, MA	4			
Jun 18	11:00 AM	617.267.0900	Boston, MA	Incoming, CL	11			
Jun 19	9:37 AM	636.744.2230	Brookline, MA	Incoming, CL	4			
Jun 19	3:23 PM	314.578.6083	Brookline, MA	Incoming, CL	11			
Jun 19	6:32 PM	314.960.1125	Boston, MA	Incoming, CL	4			
Jun 20	2:58 PM	513.646.8859	Gloucester, MA	Cincinnati, OH	4			
Jun 21	9.14 AM	314.960.1125	Brookline, MA	Kirkwood, MO	8			
Jun 21	1:08 PM	781439.7442	Brookline, MA	Reading, MA	1			
Jun 21	1:13 PM	781439.7442	Brookline, MA	Reading, MA	7			
Jun 21	1:19 PM	617.267.1900	Brookline, MA	Boston, MA	1			
Jun 21	1:22 PM	573.459.6694	Brookline, MA	Lyon, MO	7			
lun 22	3:45 PM	617.267.1900	Boston, MA	Boston, MA	1			
lun 22	9:15 PM	314.960.1125	Brookline, MA	Incoming, CL	4			
Jun 22	9:19 PM	909.635.4913	Brookline, MA	Ontario, CA	21			
Jun 23	11:01 AM	786.535.3211	Brookline, MA	Miami, FL	38			
Jun 23	12:04 PM	312.626.6799	Brookline, MA	Chicgozn01, IL	1			
Jun 23	4:32 PM	571.317.3122	Brookline, MA	Arlington, VA	65			
Jun 24	10:31 AM	786.535.3211	Brookline, MA	Miami, FL	29			
Jun 24	11:01 AM	312.757.3121	Brookline, MA	Chicgozn01, IL	67			
Jun 24	6:20 PM	636.898.8857	Brookline, MA	Chesterfld, MO	15			
Jun 24	6:35 PM	314.960.1126	Brookline, MA	Kirkwood, MO	4			
Jun 25	10:35 AM	415.655.0002	Brookline, MA	Snfc Cntrl, CA	15			
Jun 26	8:50 AM	412.500.2052	Brookline, MA	Pttsbgzon1, PA	6			





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# **Andrew Boland**

314.604.9934 **IPHONE XS NVZ** 

verizon /

## Talk activity (cont.)

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Jun 26	9:02 AM	646.749.3112	Brookline, MA	Nwyrcyzn01, NY	153			
Jun 26	2:03 PM	646.749.3112	Brookline, MA	Nwyrcyzn01, NY	1			
Jun 26	2:04 PM	872.240.3311	Brookline, MA	Chicgozn03, IL	50			
Jun 27	11:16 AM	781.439.7442	Falmouth, MA	Reading, MA	1			
Jun 27	11:16 AM	617.417.1555	Falmouth, MA	Cambridge, MA	1			
Jun 28	7:33 PM	636.898.8857	Boston, MA	Chesterfld, MO	16			
Jun 29	12:54 PM	800.864.8331	Brookline, MA	Toll-Free, CL	3			
Jun 29	12:58 PM	800.864.8331	Brookline, MA	Toll-Free, CL	25			
Jun 29	6:59 PM	314.960.1126	Brookline, MA	Incoming, CL	6			
Jun 30	2:05 PM	412.500.2052	Brookline, MA	Pttsbgzon1, PA	5			
Jul 2	2:57 PM	617.308.5966	Boston, MA	Incoming, CL	7			
Jul 4	11:36 AM	314.810.6970	Brookline, MA	Incoming, CL	1			





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## Additional information

## **Customer Proprietary Network Information** (CPNI)

CPNI is information made available to us solely by virtue of our relationship with you that relates to the type, quantity, destination, technical configuration, location, and amount of use of the telecommunications and interconnected VoIP services you purchase from us, as well as related billing information. The protection of your information is important to us, and you have a right, and we have a duty, under federal law, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services, such as television, telematics, high-speed Internet, video, and local and long distance services. Visit Verizon.com for more information on our services and companies.

If you don't want your CPNI used for the marketing purposes described above, please notify us by phone any time at 800.333.9956 or online at vzw.com/myprivacy.

Unless you notify us in one of these ways, we may use your CPNI as described above beginning 30 days after the first time we notify you of this CPNI policy. Your choice will remain valid until you notify us that you wish to change your selection. Your decision about use of your CPNI will not affect the provision of any services you currently have with us.

Note: This CPNI notice does not apply to residents of the state of Arizona.

### **Explanation of Surcharges**

Surcharges include (i) a Regulatory Charge (which helps defray various government charges we pay including government number administration and license fees); (ii) a Federal Universal Service Charge (and, if applicable, a State Universal Service Charge) to recover charges imposed on us by the government to support universal service; and (iii) an Administrative Charge, which helps defray certain expenses we incur, including: charges we, or our agents, pay local telephone companies for delivering calls from our customers to their customers: fees and assessments on our network facilities and services; property taxes; and the costs we incur responding to regulatory obligations. Please note that these are Verizon Wireless charges, not taxes. These charges, and what's included, are subject to change from time to time.

### **Bankruptcy Information**

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy charges. You should not pay pre-bankruptcy amounts; they are for your information only. In the event Verizon receives notice of a bankruptcy filing, pre-bankruptcy charges will be adjusted in future invoices. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

### **Late Payment Information**

A late payment applies for unpaid balances. The charge is the greater of \$5 or 1.5% per month, or as permitted by law. Failure to pay bills on time may result in negative credit reporting.

### **No-cost Feature Information**

If your service plan includes an optional, no-cost feature (for example, some plans include a no-cost Apple Music option), electing this feature may affect the taxes, governmental fees, and governmental surcharges that we bill and collect, even though your service plan price does not change.

### **FUSC Change**

The Federal Universal Service Charge (FUSC) is a Verizon Wireless charge that is subject to change each calendar quarter based on contribution rates prescribed by the FCC. On July 1, the FUSC increased to 8.02% percent of assessable wireless charges, other than separately billed interstate and international telecom charges. The FUSC on separately billed interstate and international telecom charges increased to 26.50% percent. For more details, please call 1-888-684-1888

### **Notice of Administrative Charge Increase**

Effective August 5, 2020, the monthly Verizon Wireless Administrative Charge for voice-capable devices will increase from \$1.78 to \$1.95 per line. The charge for data-only devices remains \$0.06. The increased charge will appear on your next bill. For further information regarding this charge, review the "Additional Information" page of this bill, or consult your customer agreement at www.verizonwireless.com/customeragreement.

### **Regulatory Charge Increase**

Effective July 1, 2020, the monthly Verizon Wireless Regulatory Charge for voice-capable devices will increase from \$0.15 to \$0.21 per line. The charge for data-only devices remains at \$0.02. Please note that this is a Verizon Wireless charge, not a tax. This charge, and what's included, are subject to change from time to time. For further information regarding this charge, review the "Explanation of Surcharges" section of this bill, or consult your wireless service agreement





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## **Additional information**

# Start Saving On Your Bill With Verizon Visa® Card.

Verizon Visa Card is the only credit card that can save you money on your monthly wireless bill. Plus, you can earn Verizon Dollars-rewards you can redeem for Verizon purchases like smartphones and tablets, or toward your wireless bill. Learn more at verizon.com/verizonvisacard.

Purchases subject to credit approval. Visit verizonwireless.com/support/verizon-visa-card-rewards-legal/ to review the Verizon Visa Credit Card Rewards Program Terms and Conditions for details and restrictions.

### **Introducing Number Lock**

Protect your number. Protect your identity. Turn it on now in the My Verizon app. Learn more at m.vzw.com/NumberLock. Your number is safe with us.



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## You're all set.

### Pay in cash

Go to vzw.com/stores to find a Verizon Wireless store near you or find a Check Free Pay or Western Union near you to make a cash payment. Go to vzw.com/support/pay-bill-faqs/ to learn more.

### **Autopay scheduled**

\$112.61 will be charged to your credit card on July 21.

### My Verizon

Use the My Verizon app or download it at go.vzw.com/mva to manage your account, pay your bill, check data usage, and much more.

### Gopaper-free

Enroll in paper-free billing; the easy, clutter-free way to manage and pay your bill. Enroll at go.vzw.com/gopaperfree.



ANDREW BOLAND 11 STEARNS RD APT 3 BROOKLINE, MA 02446-9801 Bill date Account number Invoice number July 05, 2020 789331193-00001 4063684550

### **Total Amount Due**

Will be submitted to credit card on 07/21/20 DO NOT MAIL PAYMENT

\$112.61

P.O. BOX 15062 ALBANY, NY 12212-5062

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Questions? Visit go.vzw.com/contactus or call 1.800.922.0204.

Change your address at go.vzw.com/changeaddress

### **IMPORTANT INFORMATION:**

Many questions regarding billing can be resolved easily online or in the My Verizon App. All written communication related to billing disputes and checks tendered as payment in full to a billing dispute must be sent to:

Verizon Attn: Correspondence Team PO Box 408 Newark, NJ 07101-0408

#### Automatic Payment Enrollment for Account: 789331193-00001 ANDREW BOLAND

By signing below, you authorize Verizon to electronically debit your bank account each month for the total balance due on your account. The check you send will be used to setup Automatic Payment. You will be notified each month of the date and amount of the debit 10 days in advance of the payment. You agree to receive all Auto Pay related communications electronically. I understand and accept these terms. This agreement does not alter the terms of your existing Customer Agreement. I agree that Verizon is not liable for erroneous bill statements or incorrect debits to my account. To withdraw your authorization you must call Verizon. Check with your bank for any charges.

1. Check this box. 2. Sign name in box below, as shown on the bill and date. 3. Return this slip with your payment. Do not send a voided check.