From: Edward L. Norwood Jr. <edwardnorwoodjr@gmail.com>

Sent: Thursday, April 23, 2020 1:38 PM

To: **Edward Norwood**

Subject: Fwd: Your Flight to Raleigh. Trip ID: 3622-7171

AMERICAN EXPRESS TRAVEL

FLIGHTS

HOTELS

CARS

CRUISES

Thanks Edward! Your reservation is confirmed. Enjoy your trip to Raleigh!

AMEX TRAVEL TRIP ID: 3622-7171

FIRST FLIGHT

RECORD LOCATOR

GTG79J

Thu, March 12

Delta 2351

7:30am - 8:52am

Atlanta GA, ATL -Raleigh NC, RDU

1h 22m | Economy

Seat: 29E

Non-Stop

Notes: An airline imposed change fee \$200.00, fare difference and an American Express fee of \$39 is charged for itinerary changes. Tickets are non transferable. Name Changes are not allowed.



PLATINUM CARD® MEMBER BENEFITS

Platinum Card® Members have complimentary airport lounge access at ATL.

Seat requests are passed to the airline, but cannot be guaranteed. Why? Check with the airline soon after booking to confirm.



Add to Calendar

SECOND FLIGHT

RECORD LOCATOR

GTG79J

Thu, March 12 Delta 517 7:06pm - 8:30pm

Greensboro NC, GSO -Atlanta GA, ATL 1h 24m | Economy Seat: Unassigned

Non-Stop

Notes: An airline imposed change fee \$200.00, fare difference and an American Express fee of \$39 is charged for itinerary changes. Tickets are non transferable. Name Changes are not allowed



PLATINUM CARD® MEMBER BENEFITS

Platinum Card® Members have complimentary airport lounge access at ATL.

Seat requests are passed to the airline, but cannot be guaranteed. Why? Check with the airline soon after booking to confirm.



Add to Calendar

Free 24 Hour Cancellation

Call 1-800-297-2977 within 24 hours of booking for a full refund.

Manage Your Trip

View and manage your Trip by logging onto <u>American</u> Express Travel.

TRAVELER INFORMATION

Edward I Norwoodjr

LOYALTY PROGRAM

SPECIAL REQUESTS

TSA KNOWN TRAVELER #

Delta DL9212206859

If you submitted Meal type/Special Assistance requests, they will be sent to the airlines. Airlines do their best to accommodate requests but will not guarantee them. Be sure to check with the airlines prior

to your travel.



American Express Global Lounge CollectionSM

As a Platinum Card® Member, you can enjoy access to over 1,000 lounges across 120 countries with the American Express Global Lounge Collection SM. Terms Apply. Learn More

\$200 Airline Fee Credit

\$200 Airline Fee Credit. Up to \$200 a calendar year in baggage fees and more at one airline. Terms Apply. Learn More

Fine Hotels & Resorts

Enjoy complimentary benefits and competitive rates with each Fine Hotels & Resorts booking at over 1,000 extraordinary properties worldwide. <u>Learn More</u>

AMERICAN EXPRESS GLOBAL LOUNGE COLLECTIONSM

As a Platinum® Member, you have access to airport lounges on your upcoming trip via the American Express Global Lounge Collection SM

Atlanta GA Hartsfield-Jackson Atlanta Intl. (ATL)	LOUNGE	LOCATION
	Delta Sky Club®	Concourse A
	Delta Sky Club®	Concourse A, Gate 17
	Delta Sky Club®	Concourse B near Gate B10
	Delta Sky Club®	Concourse B near Gate B25
	Delta Sky Club®	Concourse C near Gate C37
	Delta Sky Club®	Concourse D near Gate D27
	Delta Sky Club®	Concourse F, Mezzanine Level
	Delta Sky Club®	Concourse E across from Gate E15
	Delta Sky Club®	Concourse T near Gate T6

COST AND BILLING INFORMATION

COST INFORMATION

1 Adult \$528.38

Taxes & Fees \$68.43

American Express Imposed Fees \$0.00

NOTE: Total fare includes Taxes & Airline/American Express Imposed Fees. Additional airline Baggage Fees may apply.

NOTE: A \$2 temporary pre-authorization may appear on your credit or charge card statement to protect against fraud that may result from unauthorized card usage. The pre-authorization hold will be released within a few business

Congratulations!
This flight qualified to get a 5X
Membership Rewards points bonus.

CREDIT CARD INFORMATION

Cardholder: On File Card Type: American Express Card Number:

XXXX-XXXXXXX-X2001 (Platinum)

BILLING INFORMATION

Your billing information for the selected card account is on file.

NEED HELP WITH YOUR TRIP RESERVATION?

Modify Trip: <u>1-800-297-2977</u> Outside of US: <u>1-312-980-7807</u>



GET SPECIAL OFFERS DELIVERED RIGHT TO YOUR INBOX

Sign Up

POLICIES, RULES & RESTRICTIONS

Photo ID - Every passenger must have a valid government-issued photo ID (such as a driver's license or passport). Please note that the name on the photo ID must match the passenger name in the reservation.

Once the ticket has been issued the name on the ticket cannot be changed.

The trip cost includes your selected products/services and any applicable fees.

You agree to the airline's ticket terms and conditions.

Changes to this ticket, if permitted, will incur change fees.

You agree to the fare rules and restrictions applicable for this fare.

International trips require special travel documentation such as passport and visas for each traveler. It is the traveler's responsibility to obtain and travel with the required travel documents.

Baggage fees are not charged at booking.

You acknowledge and agree that your bookings on this site are subject to the <u>Important Travel Notices</u>, Terms and Conditions.

*TERMS AND CONDITIONS

All services covered by this itinerary are subject to the terms and conditions specified by the travel suppliers. Customer agrees to the terms and conditions set forth on any brochures or advertisements describing any lodging, tour, cruise, accommodations, transportation or other services, and to any and all conditions contained in documents for any such services including, without limitation, all cancellation and change fees. No employee, representative or agent of American Express Travel Related Services Company, Inc. and its parent, subsidiaries or affiliates (collectively, "Amex") has authority to vary the terms and conditions. Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable at check-out. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

Travelers desiring transportation across any international boundary are responsible for obtaining all necessary travel documents and complying with all government travel requirements. You must present all exit, entry and other documents required by law. Amex shall not be responsible to you for any loss or expense due to your failure to comply with such requirements. Travel Suppliers reserve the right to refuse carriage to any passenger who has not complied with applicable laws, regulations, orders, demands, or requirements or whose documents are not complete. It is your responsibility to research the travel documentation requirements applicable to your journey. Many countries require that your passport be valid for up to six (6) months from your date of entry or planned departure date from the foreign country. For US passport holders, country-specific documentation and passport validity requirements are accessible at https://travel.state.gov/content/passports/english/country.html. Due to frequent changes, Amex cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained on the foregoing website.

Advice to International Passengers on Limitations of Liability. Passengers embarking upon a journey involving an ultimate destination or a stop in a country other than the country of departure are advised that the provisions of an international treaty (the Warsaw Convention, the 1999 Montreal Convention, or other treaty), as well as a carrier's own contract of carriage or tariff provisions, may be applicable to their entire journey, including any portion entirely within the countries of departure and destination. The applicable treaty governs and may limit the liability of carriers to passengers for death or personal injury, destruction or loss of, or damage to, baggage, and for delay of passengers and baggage. Additional protection can usually be obtained by purchasing insurance from a private company. Such insurance is not affected by any limitation of the carrier's liability under an international treaty. For further information please consult your airline or insurance company representative.

Air Transportation. Important airline ticket terms and conditions and other important notices apply to air transportation. Please visit https://myamextravel.com/static/conditions for more information.

Airline Notice on Hazardous Materials. Please note that US Federal law forbids the carriage of hazardous materials aboard aircraft in your luggage or on your person. A violation can result in five years' imprisonment and penalties of \$250,000 or more (49 USC. 5124). Hazardous materials include explosives, compressed gases, flammable liquids and solids, oxidizers, poisons, corrosives and radioactive materials. Examples: Paints, lighter fluid, fireworks, tear gases, oxygen bottles, and radio-pharmaceuticals. There are special exceptions for small quantities (up to 70 ounces total) of medicinal and toilet articles carried in your luggage and certain smoking materials carried on your person. Lithium ion batteries cannot be included in checked luggage. For further information, contact your airline representative or visit https://www.faa.gov/about/initiatives/hazmat_safety/.

Liability Statement. You understand and agree that American Express Travel Related Services Company, Inc. and its parent, subsidiaries, affiliates and representatives (collectively, "Amex"), when acting solely as a sales agent for travel suppliers, shall not be liable for any loss, injury, expense or damage to persons or property resulting, directly or indirectly,

from (1) the acts of omissions of travel suppliers, including but not limited to delays, overbooking's, cancellation of services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time, we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

For more information please visit american express.com/travelterms.

CALIFORNIA: Upon cancellation of the transportation or travel services, where the passenger is not at fault and has not cancelled in violation of any terms and conditions previously clearly and conspicuously disclosed and agreed to by the passenger, all sums paid to the seller of travel for services not provided will be promptly reimbursed to the passenger. This provision does not apply where the seller of travel has remitted the payment from customer to another registered wholesale seller of travel or a carrier, without obtaining a refund and such other provider fails to provide the agreed-upon transportation or service. In this situation, the initial seller of travel must provide the passenger with a written statement accompanied by bank records establishing the disbursement of the customer payment, and if disbursed to a registered wholesaler of travel, proof of current registration of that wholesaler.

This transaction is covered by the California Travel Consumer Restitution Fund (TCRF) if the seller of travel was registered and participating in the TCRF at the time of sale and the passenger is located in California at the time of payment. Eligible passengers may file a claim with TCRF if the passenger is owed a refund of more than \$50 for transportation or travel services which the seller of travel failed to forward to a proper provider or such money was not refunded to you when required. The maximum amount which may be paid by the TCRF to any one passenger is the total amount paid on behalf of the passenger to the seller of travel, not to exceed \$15,000. A claim must be submitted to the TCRF within 12 months after the scheduled completion date of the travel. A claim must include sufficient documentation to prove your claim and a \$35 processing fee. Claimants must agree to waive their right to other civil remedies against a registered participating seller of travel for matters arising out of a sale for which you file a TCRF claim. You may request a claim form by writing to: Travel Consumer Restitution Corporation; P.O. Box 6001; Larkspur, CA 94977-6001; or by visiting TCRC's website at: www.tcrcinfo.org.

WASHINGTON: If transportation or other services are canceled by the seller of travel, all sums paid to the seller of travel for services not performed in accordance with the contract between the seller of travel and the purchaser will be refunded within thirty (30) days of receiving the funds from the vendor with whom the services were arranged, or if the funds were not sent to the vendor, the funds shall be returned within fourteen (14) days after cancellation by the seller of travel to the purchaser unless the purchaser requests the seller of travel to apply the money to another travel product and/or date.

HAWAII: Please visit https://cca.hawaii.gov/pvl/files/2018/06/Travel-Agencies-Consumers-Rights-Memo-0618R.pdf for information on Hawaii consumer rights. The name and address of the financial institution which maintains our travel agency trust account is Bank of Hawaii, Waikiki Branch, 2222 Kalakaua Avenue, Honolulu, HI 96815. The name of the trust account is a Client Trust Account.

California CST#1022318, Washington UBI#600-469-694, Iowa TA#669.

*5X ON TRAVEL:

You will get one point for each dollar charged for an eligible purchase on your Platinum Card® or Business Platinum Card® from American Express. You will get 4 additional points (for a total of 5 points) for each dollar spent on eligible

travel purchases made on amextravel.com. Eligible travel purchases include the following purchases made on amextravel.com: scheduled flights, prepaid hotel purchases (including hotels and flight+hotel packages), minus returns and other credits. Eligible travel purchases do NOT include non-prepaid hotel bookings, car rentals and cruises, hotel group reservations or events, ticketing service, cancellation or other fees, interest charges, purchases of travelers checks, purchases or reloading of prepaid cards, or purchases of other cash equivalents. To be eligible for the 5x Membership Rewards® points, you must both reserve and charge the travel purchase with the same eligible Platinum Card® or Business Platinum Card® . To modify a reservation you must cancel and rebook your reservation. You can cancel and rebook your reservation on amextravel.com or by calling a representative of amextravel.com at 1-800-297-2977. Cancellations are subject to hotel cancellation penalty policies. If hotel reservations are made or modified directly with the hotel provider, the reservation will not be eligible for this 5X Membership Rewards® point benefit. For Business Platinum Card Members, extra points for air, prepaid hotel, and travel packages will be credited to the Membership Rewards account 10-12 weeks after final payment is made. Bonuses you may receive with your Card on other purchase categories or in connection with promotions or offers from American Express may not be combined with this benefit. Merchants are assigned codes based on what they primarily sell. A purchase will not qualify for additional points if the merchant's code is not eligible. The benefits associated with the Additional Card(s) you choose may be different than the benefits associated with your basic Card.

See <u>membershiprewards.com/terms</u> for the Membership Rewards program terms and conditions or to learn the benefits associated with the Additional Card(s) you choose, please call the number on the back of your Card. American Express Travel Related Services Company, Inc., when acting solely as a sales agent for travel suppliers, is not responsible for the actions or inactions of such suppliers.

2X POINTS:

Membership Rewards-enrolled Card Members get at least 1 Membership Rewards® point for every eligible dollar spent on their Membership Rewards program-enrolled American Express® Card. Those same Card Members will also get at least 1 additional point for each dollar of eligible travel purchases made on amextravel.com on their Membership Rewards program-enrolled American Express Card. Eligible travel purchases include all travel purchases made with your Membership Rewards program-enrolled American Express® Card on amextravel.com including air, prepaid hotels, vacation packages (flight + hotel packages) or cruise reservations, minus returns and other credits. Platinum and Business Platinum Card Members are only eligible for 1 additional point on cruise reservations. Eligible travel purchases do NOT include car reservations, non-prepaid hotels, ticketing service or other fees, or interest charges. Bonuses you may receive with your Card on other purchase categories or in connection with promotions or offers from American Express may not be combined with this offer, such as 5X bonuses for Platinum and Business Platinum Card Members. Any portion of a charge that you elect to cover through redemption of Membership Rewards points is not eligible to receive points. If you have an Amex EveryDay Card product, additional points awarded under this offer will not be included in the extra points benefit. Additional points will be credited to the Membership Rewards account 10-12 weeks after final payment is made.

3X ON TRAVEL, TRANSIT, AND RESTAURANTS:

Beginning October 24, 2019, you will earn one Membership Rewards® point for each dollar of eligible purchases charged on the American Express® Green Card. Travel: You will earn 2 additional points (for a total of 3 points) for each dollar charged on eligible travel purchases including airfare, hotels, cruises, car rentals, campgrounds, trains, taxicabs, rideshare services, tours, ferries, tolls, parking, buses, subways, on third party travel websites, and on amextravel.com. You will not earn additional points for purchases on timeshare properties. Restaurants: You will earn 2 additional points (for a total of 3 points) for each dollar charged at restaurants. You may not earn additional points for purchases at a restaurant located within another establishment (e.g. a restaurant inside a hotel, casino, or event venue). For example, purchases made at a restaurant located within a hotel may be recognized as a purchase at a hotel, not a restaurant. You will earn additional points for purchases at bars, nightclubs, cafeterias, and convenience stores.

Eligible purchases are purchases for goods and services minus returns and other credits. Eligible purchases do NOT include fees or interest charges, balance transfers, cash advances, person to person payments, purchases of American Express gift cards, purchases or travelers' checks, purchases or reloading of prepaid cards, or purchases of other cash equivalents. Additional terms and restrictions apply.

Merchants are assigned codes based on what they primarily sell. A purchase will not qualify for additional points if the merchant's code is not eligible. Purchases made through a third-party payment account or on an online marketplace (with multiple retailers) will not qualify for additional points. A purchase may not qualify for additional points if the merchant

submits the purchase using a mobile or wireless card reader or if you use a mobile or digital wallet.

USE PAY WITH POINTS:

To use Pay with Points, you must charge your eligible purchase through American Express Travel to a Membership Rewards® program-enrolled American Express® Card. Eligible purchases through American Express Travel exclude car reservations and non-prepaid hotels. Points will be debited from your Membership Rewards account, and credit for corresponding dollar amount will be issued to the American Express Card account used. If points redeemed do not cover entire amount, the balance of purchase price will remain on the American Express Card account. Minimum redemption 5,000 points.

See membershiprewards.com/terms for the Membership Rewards program terms and conditions.

If a charge for a purchase is included in a Pay Over Time balance on your Linked Account the statement credit associated with that charge may not be applied to that Pay Over Time balance. Instead the statement credit may be applied to your Pay in Full balance. If you believe this has occurred, please contact us by calling the number on the back of your Card.

LOWEST HOTEL RATES GUARANTEE:

If you book a qualifying prepaid hotel rate on amextravel.com and then find the same room, in the same hotel, for the same dates, the same number of children and adults, at a lower price online, before taxes and fees, we'll refund you the difference. Your claim must be submitted prior to your stay, before the date of check-in. The "Lowest Hotel Rates Guarantee" policy applies only to online rates available to the general public and excludes (1) rates or discounts that are not available to the general public, including, but not limited to, corporate, group, charter, meeting/convention, AAA, government/military, and senior citizen rates/discounts; or (2) hotel rooms booked through or in combination with frequent stay, loyalty, points, coupon promotions, rooms won through contests or sweepstakes or transferred, or rooms booked on opaque websites that do not allow you to see the name of the hotel until your reservation is complete; or (3) promotional packages, deals, all-inclusive packages, or bundles that may include additional amenities such as parking, meals, or entertainment, and (4) rates booked through the Fine Hotels & Resorts® and The Hotel Collection programs. Details

THE HOTEL COLLECTION:

Valid for new bookings with participating providers of at least two consecutive nights made through Platinum Travel Service, Business Platinum Travel Service, Centurion Travel Service, amextravel.com or any American Express Travel location. Available only for the following U.S. American Express Card Members: Consumer and Business Gold Card Members, and Business Gold Rewards Card Members, Consumer and Business Platinum Card® Members and Consumer and Business Centurion® Members ("Eligible Card Members"). The term "Eligible Card Members" does not include Gold and Platinum Credit Card Members such as Gold Delta SkyMiles® Card Members. Payment must be made in full with an American Express Card in the Eligible Card Member's name. Eligible Card Member must travel on itinerary booked. Eligible Card Member will receive hotel credit upon checkout equal to \$1 for each eligible dollar spent, up to \$100, which amount will be credited upon check-out based on qualifying charges made by the Eligible Card Member excluding charges for taxes, gratuities, fees and cost of room. Additional exclusions based on specific hotel restrictions may also apply (including without limitation purchases within the hotel that are unaffiliated and/or owned by third parties) - see applicable hotel front desk for details. Credit cannot be carried over to another stay, is not redeemable for cash and expires at check-out. Credit is non-exchangeable and non-refundable and is applied in USD or equivalent in local currency based on exchange rate on day of arrival. May not be combined with other offers or programs unless indicated. Limit one credit per room, per stay. Room upgrade is based on availability and eligibility at check-in. Three-room limit per Eligible Card Member per stay; back-to-back stays within a 24-hour period at the same property are considered one stay. Hotel nightly rates vary by property, dates, room category and occupancy. Participating providers and benefits are subject to change. For bookings made on amextravel.com, eligible Card Members receive Double Points on each The Hotel Collection booking or can use Pay with Points.

FINE HOTELS & RESORTS:

Valid only for new Fine Hotels & Resorts bookings made through Platinum Travel Service, Business Platinum Travel Service, Centurion Travel Service, americanexpress.com/fhr, any American Express Travel offices or the Agency Services Desk. Payment must be made in full with an American Express Card in the Platinum Card Member's or Centurion®

Member's name. Available for Platinum Charge Card Members and Centurion® Members only, and excludes Platinum Credit Card Members such as Platinum Delta SkyMiles® Card Members who are not also Platinum Charge Card Members. Card Member must travel on itinerary booked to be eligible for benefits described. Noon check-in and room upgrade are based on availability and are provided at check-in. Breakfast amenity varies by property, but will be, at a minimum, a continental breakfast. Complimentary In-Room Wi-Fi is provided, with the exception of explora Patagonia where In-Room Wi-Fi is not available. In this instance, complimentary Wi-Fi will be provided in a common space on property. In the case where a Property includes cost of Wi-Fi in a mandatory resort fee, the Card Member will receive a daily credit from the Property in the standard amount that the Property charges for Wi-Fi. The credit will be issued on the Card Members final statement upon check-out. Benefit restrictions vary by Fine Hotels & Resorts property and cannot be redeemed for cash, and may not be combined with other offers unless indicated. Advance reservations are recommended for services such as spa, dining or golf in order to take advantage of the Fine Hotels & Resorts special amenity during your stay. Benefits are only applied at checkout and expire at checkout. Limit one benefit package per room, per stay. Three-room limit per Card Member, per stay; back-to-back stays within a 24-hour period at the same property considered one stay. Participating Fine Hotels & Resorts properties and benefits are subject to change.

CAR RENTAL LOSS & DAMAGE INSURANCE:

Car Rental Loss and Damage Insurance is underwritten by AMEX Assurance Company, Administrative Office, Phoenix, AZ under Policy AX0925, Policy AX0925-PR, Policy AX0925-VI, or Policy CRLDI-IND. For residents of GU and MP, the Plan is underwritten by Tokio Marine Pacific Insurance Limited, Hagatna, Guam under Policy CRCB000000108. This benefit is not available to residents of American Samoa, Federated States of Micronesia, Marshall Islands, Palau and the US Minor Outlying Islands. Coverage is determined by the terms, conditions, and exclusions of the Policies applicable to your Card and is subject to change with notice. This document does not supplement or replace the Policies. Coverage applies for the first 30 days of a vehicle rental and when rented from a Rental Company. Coverage is not available for ride-sharing companies that allow individuals to rent out their personal vehicle. This policy does not cover some vehicles, e.g. off-road vehicles, limousines and antique cars, as described in the Terms and Conditions. This product provides secondary coverage. This means it pays eligible benefits not paid by any primary insurance that you have. This product provides collision damage to the rented vehicle but does not cover such things as injuries to you, any passenger in your insured vehicle, injury to other persons, or damages to other vehicles or property. For full Terms and Conditions, see americanexpress.com/CRLDIterms.

*THE CENTURION® LOUNGE:

Centurion® Members and Platinum Card® Members have unlimited complimentary access to all locations of The Centurion Lounge. Gold Card and Green Card Additional Cards on your Centurion® or Platinum Card® account are not eligible for complimentary access. Card Members may bring immediate family (spouse or domestic partner and their children under 18) OR up to two (2) companions into The Centurion Lounge. To access The Centurion Lounge, the Card Member must present The Centurion Lounge agent with the following upon each visit: his or her valid Card, a boarding pass showing a confirmed reservation for same-day travel on any carrier and a government-issued I.D. Failure to present this documentation may result in access being denied. Card Members will not be compensated for changes in locations, rates or policies. A Card Member must be at least 18 years of age to enter without a parent or legal guardian. For locations with a self-service bar, the Card Member must be of legal drinking age in the location's jurisdiction to enter without a parent or legal guardian. Must be of legal drinking age to consume alcoholic beverages. Please drink responsibly. American Express reserves the right to remove any person from the Lounge for inappropriate behavior or failure to adhere to rules, including, but not limited to, conduct that is disruptive, abusive or violent. Access is subject to space availability. Hours may vary by location and are subject to change. Amenities vary among The Centurion Lounge locations and are subject to change. Services and amenities in the Lounge are complimentary, however you are responsible for any purchases and/or servicing charges you authorize our Member Services Professionals to perform on your behalf. Some American Express Cards are not eligible for all services provided by Member Services Desk. American Express will not be liable for any articles lost or stolen or damages suffered by the purchaser or visitor inside The Centurion Lounge. Use of The Centurion Lounge is subject to all rules and conditions set by American Express. American Express reserves the right to revise the rules at any time without notice.

©2019 American Express Travel Related Services Company, Inc. All rights reserved.

*AIRPORT CLUB ACCESS PROGRAM:

The Card Member must present his or her valid Card, government-issued I.D., and same-day corresponding airline ticket to club agents. Code-share and affiliated lounge agreements may not apply to provide complimentary club access in all cases. Age requirements and policies for admittance to airport club lounges vary by airline and location. Card Members must adhere to all house rules of participating clubs. Participating airport clubs and locations subject to change without notice. Additional guest access and fees subject to terms and conditions of participating airport clubs.

DISCOVER EXTRAORDINARY TRAVEL EXPERIENCES AT AMERICAN EXPRESS TRAVEL

Contact Us Privacy Statement

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing. We kindly ask you not to reply but instead contact us via Customer Care.

© 2020 American Express. All rights reserved.

This email was sent by: **American Express Company** 200 Vesey Street New York, NY, 10285, US