

Your bill details begin on the next page

RELIABILITY WHEN IT MATTERS MOST



Here's what you get with AT&T Internet

- Over 99% reliability for a connection you can count on Excludes DSL. Based on network availability.
- ✓ The bandwidth to power multiple devices at once Number of devices depends on screen size/resolution.
- Plans up to 100 Mbps 100 Mbps: Limited availability. May not be available in your area. Go to att.com/internet to see if you qualify.



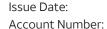
CALL 866.657.1269 CLICK att.com/Great ATTInternet



AMANDA ANDERSON 333 ARREBA ST MARTINEZ, CA 94553-2507 AutoPay of \$146.78 is scheduled for Jun 16, 2020

Account number: 436164036815

AT&T MOBILITY PO Box 537104 Atlanta, GA 30353-7104



May 27, 2020 436164036815



$-\!-\!-$ Check it out! $-\!-$

GET A SMARTPHONE FOR \$0 DOWN*

with the AT&T Installment Plan

Select devices. Reg's well-qual. credit, 0% APR 30-mo. agmt & elig. svc. **Tax due at sale. If service is canceled, device balance due.** \$30 activ./upgrade & other fees, charges, limits & restr's apply. See below for offer details.



- Zero down, zero interest, zero worries
 No down payment, no interest, no finance fees, low monthly payments.
- Never miss out on upgrading your current device choose from a wide variety of the best smartphones
- Pay off your phone in 30 months—the total cost is divided into low monthly payments with no financing fees

CALL 866.657.1269 CLICK att.com/ZeroDown

Geographic and service restrictions apply to AT&T Internet services. Not all speeds available in all areas. Call or go to www.att.com/internet to see if you qualify.

\$39.99 Internet Offer: Price for Internet 768k – 100M for new residential customers when bundled with another qualifying AT&T service (DIRECTV, U-verse TV, AT&T TV or AT&T Phone or postpaid AT&T wireless). Must maintain bundled qualifying services with matching service address to receive advertised pricing. Additional Fees & Taxes: AT&T one-time transactional fees, \$10/mo. equipment fee, and monthly cost recovery surcharges which are not government-required may apply, as well as taxes. See www.att.com/fees for details. Activ/Installation: \$35 activation fee (self-install) or \$99 installation (full tech install) may apply. Credit restrictions apply. Pricing subject to change. Subj. to Internet Terms of Service at att.com/internet-terms.

†Unlimited data allowance may also be purchased separately for an add'l \$30/mo., or maintain a bundle of TV & Internet on a combined bill and receive unlimited internet data at no add'l charge. For more info, go to www.att.com/internet-usage.

*AT&T INSTALL MENT PLAN: Credit approval required. Avail. in select locations only. Plans subject to change and may be discontinued at any time. For smartphone en \$0 down. Down payment: May be requires 0% APR 30-month; installment agreement and eligible service. Divides sales price (less any down payment) into roughly equal monthly installments. \$0 down: Requires well-qualified credit. Limit as low as 1 smartphone at \$0 down. Down payment: May be required and depends on a variety of factors. Down payment fir required will be either 15% to 80% of device cost or a dollar amount currently ranging from \$200 to \$1400 (amount subject to change and may be higher). Examples (amounts approximate): \$109999 sales price with \$0 down is \$36.67 per month; with \$330 down (30%) is \$25.67 per month; or with \$600 down is \$16.67 per month for 30 months. AT&T Installment Plan with Next Up: Price includes monthly smartphone installment payment and separate additional \$5/month Next Up upgrade feature charge (to be upgrade eligible with qualified trade-in when 50% of device cost of the financed device is paid off). Upgrade requires a minimum of 30-90 days on installment depending on credit and other factors (subject to change), account in good standing, trade-in of financed device in good physical and fully functional condition through the AT&T Next Up trade-in program (excludes trade-in program where you receive an instant credit or AT&T promotion card) and purchase of new eligible smartphone on eligible installment agreement with qualified wireless service. After upgrade, unbilled installments are waived. Next Up \$5 monthly payments do not apply toward financed device ost balance, are non-refundable and may be canceled at any time, resulting in waiver or fight to trade-in program fext by 50 per month until discount starts within 2 bills. Existing customers can add to eligible current post-paid plans, which may be less. Business customers: minimum \$50 per month until discount starts within 2 bills. Other qual, plans avail. & existin

Gen. Wireless: Subj. to Wireless Customer Agmt at att.com/wca. Svc not for resale. Deposit: Service deposit may apply. Limits: Purchase & line limits apply. Credit approval, activation (up to \$45/line) and other fees, advanced payments and other charges apply. Additional monthly fees & taxes: Apply per line and include Regulatory Cost Recovery Fee (up to \$150), Administrative Fee (\$199) & other fees which are not government-required surcharges as well as taxes. Additional one-time Fees may apply. See www.att.com/mobilityfees for more details. Coverage & svc not avail. everywhere. You get an off-net (roaming) usage allowance for each svc. If you exceed the allowance, your svc(s) may be restricted or terminated. International and domestic off-net data may be at 2G speeds. Other restr's apply & may result in svc termination. Pricing, promotions, programming, terms & restr's subject to change & may be modified or terminated at any time without notice. AT&T svc is subject to AT&T network management policies, see att.com/broadbandinfo for details. \$2020 AT&T Intellectual Property. All rights reserved. AT&T and Globe logo are registered trademarks of AT&T intellectual Property and/or AT&T affiliated companies. All other marks are the property of their respective owners.



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Issue Date: May 27, 2020

Account Number: 436164036815

Managing your AT&T bills, products, and services on the go? It's a snap with myAT&T. Go to att.com/myatt to sign in or sign up.

Total due
\$146.78
AutoPay is scheduled for:
Jun 16, 2020

| Account summary | | |
|-------------------------|--------|-----------|
| Your last bill | | \$146.78 |
| Payment, May 16 - Thank | you! | -\$146.78 |
| Remaining balance | | \$0.00 |
| Service summary | | |
| Wireless | Page 2 | \$146.78 |
| Total services | | \$146.78 |
| | | |

Ways to pay and manage your account:



Total due



AutoPay is scheduled to charge your card on Jun 16, 2020



\$146.78



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Issue Date: May 27, 2020 Account Number: 436164036815

Service activity

Wireless

| Number | Page | Monthly charges | Surcharges & fees | Government taxes & fees | Total |
|--------------|------|--------------------|----------------------|----------------------------|----------|
| Group 1 | | \$45.00 | \$0.16 | \$0.11 | \$45.27 |
| 925.723.2528 | 3 | \$96.67 | \$3.84 | \$1.00 | \$101.51 |
| Total | | \$141.67 | \$4.00 | \$1.11 | \$146.78 |

Group 1 1 Device

| Mont | hly charges | May 28 - Jun 27 | |
|-------|--|-----------------|----------|
| 1. | AT&T Unlimited &More(SM) Premium One Line | | \$55.00 |
| 2. | Discount for unlimited one line w AutoPay & Paperless Bill | | -\$10.00 |
| Surch | narges & fees | | |
| 3. | Federal Universal Service Charge | | \$0.15 |
| 4. | State Public Utility Surcharge | | \$0.01 |
| Gove | rnment taxes & fees | | |
| 5. | CA Advanced Services Fund (CASF) | | \$0.01 |
| 6. | CHCF A | | \$0.01 |
| 7. | Relay Service Device Fund | | \$0.01 |
| 8. | Teleconnect Fund | | \$0.01 |
| 9. | Universal Lifeline | | \$0.07 |

| Total for Group 1 | \$45.27 |
|-------------------|---------|
|-------------------|---------|

| Shared usage summary (Apr 28 - May 27) | | | | |
|---|-----------------|-----------|-----------|-----------|
| Number | User | Data (GB) | Text | Talk |
| 925.723.2528 | AMANDA ANDERSON | 7.94 | 176 | 7,663 |
| Total usage | | 7.94 | 176 | 7,663 |
| Included in plan | | unlimited | unlimited | unlimited |
| Usage is rounded up based on your plan. For more details on your Shared usage summary, visit att.com/myusage. | | | | |

GET RELIABLE HOME INTERNET WITH AT&T

Enjoy our whole-home Wi-Fi experience. Excludes DSL. Based on network availability.

CALL 866.656.6141 CLICK att.com/BestForYou Geographic and service restrictions apply to AT&T Internet services.

Call or go to att.com to see if you qualify.



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Issue Date: May 27, 2020 Account Number: 436164036815

...Wireless continued

Phone, 925.723.2528

| | AMANDA ANDERSON | | |
|-------|---|-----------------|---------|
| Mont | chly charges | May 28 - Jun 27 | |
| 1. | Access for iPhone 4G LTE w/ VVM | | \$35.00 |
| 2. | Protect Advantage Insurance for 1 Premium | | \$8.99 |
| 3. | Protect for 1 Fee | | \$6.01 |
| 4. | APPLE 256GB - Installment 6 of 30 | | \$41.67 |
| 5. | AT&T Next Up(SM) - phone upgrade feature | | \$5.00 |
| Surch | harges & fees | | |
| 6. | Administrative Fee | | \$1.99 |
| 7. | Federal Universal Service Charge | | \$0.35 |
| 8. | Regulatory Cost Recovery Charge | | \$1.50 |
| Gove | ernment taxes & fees | | |
| 9. | CA Advanced Services Fund (CASF) | | \$0.02 |
| 10. | CA State Sales Tax | | \$0.30 |
| 11. | City District Sales Tax | | \$0.05 |
| 12. | County District Sales Tax | | \$0.05 |
| 13. | County Sales Tax | | \$0.06 |
| 14. | Relay Service Device Fund | | \$0.02 |
| 15. | State 911 Tax | | \$0.30 |
| 16. | Teleconnect Fund | | \$0.03 |
| 17. | Universal Lifeline | | \$0.17 |
| | | | |

| APPLE 256GB | 290000032288558 | |
|--|----------------------------|--|
| Established on Amount financed | Nov 30, 2019 \$1,249.99 | |
| Installment 6 of 30 (Apr 30, 2020) | \$41.67 | |
| Balance remaining after current installment | \$999.97 | |
| To pay off your installment plan early, please visit att.com/payoffNEXT for details. | | |

News you can use

Total for Wireless

Total for 925.723.2528

Get it all under one roof!

An AT&T bundle is the best way to save. Discover great deals on Internet, TV, Wireless and more. Call 866.745.8829.

Wouldn't it be nice to add a device?

You're eligible to add a smartphone, tablet or smartwatch to your plan today. Call 866.716.7432.

Important information

Late payment fee

The late payment fee for consumer and Signature bills not paid in full by the payment due date is up to \$7.00.

Electronic check conversion

Paying by check authorizes AT&T to use the information from your check to make a one-time electronic fund transfer from your account. Funds may

be withdrawn from your account as soon as your payment is received. If we cannot process the transaction electronically, you authorize AT&T to present an image copy of your check for payment. Your original check will be destroyed once processed. If your check is returned unpaid you agree to pay such fees as identified in the terms and conditions of your agreement, up to \$30. Returned checks may be presented electronically.

Surcharges and other fees

\$101.51

\$146.78

AT&T imposes additional charges on a per line basis, including federal and state universal service charges, an Administrative Fee (to defray certain expenses including charges AT&T or its agents pay to interconnect with other carriers to deliver calls from AT&T customers to their customers, and charges associated with cell site rents and maintenance), and a Regulatory Cost Recovery Charge (to recover costs of compliance with certain government imposed regulatory requirements, including Wireless Number Portability and Number Pooling, and E911). These fees are not taxes or charges that the government requires AT&T to collect from its customers. See att.com/mobilityfees for details.

Questions about your bill or service

Important information continues...



...Important information continued

If you have any questions about your bill or concerns about your service, call Customer Care at 800.331.0500 or at 611 from your cell phone or write to Customer Care at AT&T, P.O. Box 5074, Carol Stream, Illinois 60197-5074 or FAX 314.242.0792. If we cannot resolve your issue, you have the option to write the California Public Utilities Commission (CPUC) at Consumer Affairs Branch, 505 Van Ness Ave., Room 2003, San Francisco, CA 94102, or at http://consumers.cpuc.ca.gov/complaints, or call 800.649.7570. The CPUC's DDTP program offers assistance to individuals with hearing and speaking limitations including California Relay Service available by dialing 711. More information is available at http://ddtp.cpuc.ca.gov

AT&T Mobility Center for customers with disabilities

Questions on accessibility by persons with disabilities: 866.241.6568.

Written correspondence

Do not send notes/letters with payment. We cannot guarantee receipt. Send notes/letters to AT&T, P.O. Box 5074, Carol Stream, Illinois 60197-5074 or FAX 314.242.0792.

Wireless DirectBill charges

Detail of DirectBill charges can be viewed at att.com/db. The direct billing option offers you the ability to purchase content, goods and features such as apps, games, donations, and services from AT&T and other companies by applying charges to your wireless account.

911 calling with TTY and Real-Time Text

Due to technical limitations, Wi-Fi Calling and NumberSync cannot be used with TTY devices and cannot support 911 calls over TTY devices. Persons with communications disabilities can use Real-Time Text (www.att.com/RTT) as an alternative to TTY. 911 services can be reached by either: (1) calling 911 using Real-Time Text or (2) calling 911 directly using a TTY over the cellular network or from a landline telephone, or (3) sending a text message to 911 directly (in areas where text-to-911 is available) from a wireless device, or (4) using relay services to place a TTY or captioned telephone service (CTS) call from a wireless phone over the cellular network or from a landline telephone, or (5) using relay services to place a IP Relay or IP CTS call over a cellular data or other IP network.

Tax ID

AT&T Mobility Tax ID 84-1659970

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