

KEYLINE  
|||||

ANDREW BOLAND  
11 STEARNS RD  
APT 3  
BROOKLINE, MA 02446-9801

**Billing period**  
Apr 6, 2020 - May 5, 2020

**Account number**  
789331193-00001

**Invoice number**  
4038071225

**Payment due date**  
May 28, 2020

# Your May bill is \$112.30

It's due on May 28, 2020. You have Auto Pay scheduled for May 21, 2020.

**View a full breakdown of this month's charges on [go.vzw.com/mybill](http://go.vzw.com/mybill)**

Balance forward	\$0.00
Account charges	\$0.00
<b>Andrew Boland</b> 314-604-9934	<b>\$112.30</b>
	<b>\$112.30</b>

## Good to know

### Account charges

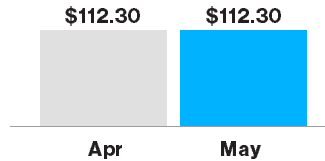
These apply to your entire account. Account charges may include Add-ons, such as device protection, Services, such as call blocking, or Late Fees for past due balances. They are separate from charges per line or device.

### Check your online bill for all surcharges, taxes and gov fees

The total amount due for this month includes surcharges of **\$2.48** and taxes and gov fees of **\$2.82**. For an itemized list of taxes, fees and surcharges visit [go.vzw.com/mybill](http://go.vzw.com/mybill).

# Your May bill total is the same as last month's.

Your May bill of \$112.30 is due on May 28, 2020. You can see a full breakdown of all this month's charges on [go.vzw.com/mybill](http://go.vzw.com/mybill).



## Billing period

Apr 6, 2020 - May 5, 2020

## Account number

789331193-00001

## Balance forward from last bill

Previous balance (through Apr 5)	\$112.30
Payment received - Thank you (Apr 21)	-\$112.30
<b>Total balance forward</b>	<b>\$0.00</b>

## Understand your bill

### Surcharges

These cover the costs that are billed to us by federal, state or local governments so we can continue to provide you with the best service. See the full breakdown on [go.vzw.com/mybill](http://go.vzw.com/mybill).

### Taxes and gov fees

We are required by law to collect these charges, which are based on your service address. You can update your service address on [go.vzw.com/changeaddress](http://go.vzw.com/changeaddress).

### Late fee

You'll be charged a late fee when you don't pay your bill on time. The amount is the greater of \$5 or 1.5% of the unpaid balance, or as allowed by law in the state of your billing address.

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**Account Charges****\$0.00**

Media and apps were purchased through your mobile device or on the Internet. To block the ability to place charges on your account, including purchases from other vendors, please visit [vzw.com/serviceblocks](http://vzw.com/serviceblocks).

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**Verizon media and apps****\$0.00**

Disney+ on us (Apr 7 - May 5)  
Promotional Period: Jan 6, 2020 - Jan 5, 2021

\$0.00

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**Andrew Boland****\$112.30**

314-604-9934

IPHONE XS NVZ

Save \$10 on your DO MORE UNLIMITED plan every month when you enroll in Auto Pay (using checking account or debit card) and paper-free billing. Enroll on the My Verizon app, or at [go.vzw.com/gopaperfree](http://go.vzw.com/gopaperfree).

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**Monthly charges and credits****\$90.00**

Do More Unlimited (May 6 - Jun 5)

\$90.00

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**Add-ons****\$17.00**

Verizon Protect - (May 6 - Jun 5)

\$17.00

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**Surcharges****\$2.48**

Fed Universal Service Charge

\$0.55

Regulatory Charge

\$0.15

Administrative Charge

\$1.78

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**Taxes and gov fees****\$2.82**

MA DA E911 Srvchg

\$1.50

MA State Sls Tax-Telco

\$1.05

MA State Sales Tax

\$0.27

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**Your bill this month****\$112.30**

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# Andrew Boland

314.604.9934

IPHONE XS NVZ

## Talk activity

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Apr 6	9:01 AM	571.317.3122	Brookline, MA	Arlington, VA	31	--	--	--
Apr 6	10:04 AM	872.240.3212	Brookline, MA	Chicgozn03, IL	44	--	--	--
Apr 6	12:31 PM	408.650.3123	Brookline, MA	Snjs West, CA	48	--	--	--
Apr 6	2:00 PM	408.650.3123	Brookline, MA	Snjs West, CA	1	--	--	--
Apr 6	2:01 PM	872.240.3412	Brookline, MA	Chicgozn03, IL	37	--	--	--
Apr 6	3:01 PM	408.650.3123	Brookline, MA	Snjs West, CA	48	--	--	--
Apr 7	12:01 PM	224.501.3412	Brookline, MA	Northbrook, IL	60	--	--	--
Apr 7	1:02 PM	646.749.3122	Brookline, MA	Nwyrctzn01, NY	42	--	--	--
Apr 7	1:59 PM	872.240.3212	Brookline, MA	Chicgozn03, IL	42	--	--	--
Apr 7	2:45 PM	617.824.2681	Brookline, MA	Incoming, CL	29	--	--	--
Apr 7	5:32 PM	866.586.5303	Brookline, MA	Toll-Free, CL	1	--	--	--
Apr 8	10:02 AM	617.927.6000	Brookline, MA	Boston, MA	6	--	--	--
Apr 8	10:30 AM	571.317.3122	Brookline, MA	Arlington, VA	49	--	--	--
Apr 8	3:02 PM	872.240.3412	Brookline, MA	Chicgozn03, IL	24	--	--	--
Apr 8	5:58 PM	636.898.8857	Brookline, MA	Chesterfld, MO	44	--	--	--
Apr 9	1:31 PM	786.535.3211	Brookline, MA	Miami, FL	31	--	--	--
Apr 9	3:30 PM	312.757.3121	Brookline, MA	Chicgozn01, IL	29	--	--	--
Apr 9	4:01 PM	224.501.3412	Brookline, MA	Northbrook, IL	27	--	--	--
Apr 10	9:00 AM	646.558.8656	Brookline, MA	Nwyrctzn01, NY	47	--	--	--
Apr 10	10:42 AM	571.317.3122	Brookline, MA	Arlington, VA	40	--	--	--
Apr 10	11:24 AM	617.267.0900	Brookline, MA	Incoming, CL	21	--	--	--
Apr 10	10:40 PM	314.960.1125	Brookline, MA	Kirkwood, MO	13	--	--	--
Apr 11	1:47 PM	617.731.6860	Brookline, MA	Brookline, MA	2	--	--	--
Apr 11	1:49 PM	617.731.4410	Brookline, MA	Brookline, MA	2	--	--	--
Apr 11	1:50 PM	617.232.2100	Brookline, MA	Brookline, MA	2	--	--	--
Apr 12	1:54 PM	636.898.8857	Brookline, MA	Chesterfld, MO	18	--	--	--
Apr 12	4:44 PM	573.459.6694	Brookline, MA	Lyon, MO	12	--	--	--
Apr 13	9:32 AM	571.317.3122	Brookline, MA	Arlington, VA	27	--	--	--
Apr 13	10:31 AM	872.240.3212	Brookline, MA	Chicgozn03, IL	39	--	--	--
Apr 13	11:51 AM	800.592.2000	Brookline, MA	Incoming, CL	2	--	--	--
Apr 13	12:31 PM	650.542.7084	Brookline, MA	Incoming, CL	1	--	--	--
Apr 13	3:01 PM	872.240.3412	Brookline, MA	Chicgozn03, IL	49	--	--	--
Apr 14	11:00 AM	786.535.3211	Brookline, MA	Miami, FL	43	--	--	--
Apr 14	4:02 PM	571.317.3122	Brookline, MA	Arlington, VA	86	--	--	--
Apr 14	6:05 PM	216.926.4241	Brookline, MA	Incoming, CL	4	--	--	--
Apr 15	10:30 AM	571.317.3122	Brookline, MA	Arlington, VA	37	--	--	--
Apr 15	11:12 AM	612.460.7397	Brookline, MA	Minneapolis, MN	1	--	--	--
Apr 15	11:13 AM	612.460.7397	Brookline, MA	Minneapolis, MN	3	--	--	--
Apr 15	11:44 AM	612.460.7397	Brookline, MA	Incoming, CL	10	--	--	--
Apr 15	3:02 PM	872.240.3412	Brookline, MA	Chicgozn03, IL	46	--	--	--
Apr 16	12:02 PM	571.317.3122	Brookline, MA	Arlington, VA	44	--	--	--
Apr 16	2:02 PM	312.757.3121	Brookline, MA	Chicgozn01, IL	31	--	--	--

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314.604.9934

IPHONE XS NVZ

## Talk activity (cont.)

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Apr 16	3:37 PM	636.816.3695	Brookline, MA	Incoming, CL	1	--	--	--
Apr 17	9:32 AM	571.317.3122	Brookline, MA	Arlington, VA	24	--	--	--
Apr 17	11:05 AM	571.317.3122	Brookline, MA	Arlington, VA	31	--	--	--
Apr 17	12:02 PM	669.224.3412	Brookline, MA	Sunnyvale, CA	50	--	--	--
Apr 17	2:01 PM	646.749.3131	Brookline, MA	Nwyrctzn01, NY	29	--	--	--
Apr 17	3:01 PM	646.876.9923	Brookline, MA	Nwyrctzn01, NY	57	--	--	--
Apr 17	4:53 PM	314.960.1125	Brookline, MA	Incoming, CL	5	--	--	--
Apr 20	9:05 AM	571.317.3122	Brookline, MA	Arlington, VA	41	--	--	--
Apr 20	10:01 AM	872.240.3212	Brookline, MA	Chicgozn03, IL	32	--	--	--
Apr 20	11:53 AM	952.500.8044	Brookline, MA	Incoming, CL	3	--	--	--
Apr 20	1:05 PM	571.317.3122	Brookline, MA	Arlington, VA	53	--	--	--
Apr 20	2:02 PM	872.240.3412	Brookline, MA	Chicgozn03, IL	38	--	--	--
Apr 20	3:02 PM	408.650.3123	Brookline, MA	Snjs West, CA	37	--	--	--
Apr 21	11:02 AM	786.535.3211	Brookline, MA	Miami, FL	36	--	--	--
Apr 21	1:01 PM	508.237.7389	Brookline, MA	Orleans, MA	15	--	--	--
Apr 21	1:17 PM	636.898.8857	Brookline, MA	Chesterfld, MO	1	--	--	--
Apr 21	2:01 PM	872.240.3212	Brookline, MA	Chicgozn03, IL	35	--	--	--
Apr 21	3:01 PM	646.558.8656	Brookline, MA	Nwyrctzn01, NY	59	--	--	--
Apr 22	11:01 AM	312.757.3121	Brookline, MA	Chicgozn01, IL	3	--	--	--
Apr 22	11:03 AM	786.535.3211	Brookline, MA	Miami, FL	1	--	--	--
Apr 22	11:05 AM	216.926.4241	Brookline, MA	Incoming, CL	64	--	--	--
Apr 22	2:01 PM	646.749.3112	Brookline, MA	Nwyrctzn01, NY	6	--	--	--
Apr 22	3:03 PM	872.240.3412	Brookline, MA	Chicgozn03, IL	85	--	--	--
Apr 23	9:02 AM	312.757.3121	Brookline, MA	Chicgozn01, IL	45	--	--	--
Apr 23	1:29 PM	636.898.8857	Brookline, MA	Chesterfld, MO	11	--	--	--
Apr 23	3:31 PM	312.757.3121	Brookline, MA	Chicgozn01, IL	7	--	--	--
Apr 24	10:30 AM	571.317.3122	Brookline, MA	Arlington, VA	39	--	--	--
Apr 24	11:09 AM	786.614.2908	Brookline, MA	Miami, FL	1	--	--	--
Apr 24	12:02 PM	646.749.3112	Brookline, MA	Nwyrctzn01, NY	5	--	--	--
Apr 24	12:07 PM	646.749.3112	Brookline, MA	Nwyrctzn01, NY	104	--	--	--
Apr 24	1:51 PM	216.926.4241	Brookline, MA	Incoming, CL	5	--	--	--
Apr 26	1:10 PM	937.660.9001	Brookline, MA	Dayton, OH	3	--	--	--
Apr 26	1:32 PM	636.898.8857	Brookline, MA	Chesterfld, MO	12	--	--	--
Apr 27	10:01 AM	872.240.3212	Brookline, MA	Chicgozn03, IL	40	--	--	--
Apr 27	2:10 PM	216.926.4241	Brookline, MA	Incoming, CL	26	--	--	--
Apr 27	4:01 PM	312.757.3121	Brookline, MA	Chicgozn01, IL	70	--	--	--
Apr 28	11:02 AM	786.535.3211	Brookline, MA	Miami, FL	28	--	--	--
Apr 28	2:01 PM	646.749.3131	Brookline, MA	Nwyrctzn01, NY	55	--	--	--
Apr 28	4:04 PM	571.317.3122	Brookline, MA	Arlington, VA	76	--	--	--
Apr 28	5:20 PM	571.317.3122	Brookline, MA	Arlington, VA	5	--	--	--

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IPHONE XS NVZ

## Talk activity (cont.)

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Apr 29	11:01 AM	571.317.3122	Brookline, MA	Arlington, VA	30	--	--	--
Apr 29	12:32 PM	312.757.3121	Brookline, MA	Chicgozn01, IL	26	--	--	--
Apr 29	3:02 PM	872.240.3412	Brookline, MA	Chicgozn03, IL	80	--	--	--
Apr 29	4:35 PM	646.876.9923	Brookline, MA	Nwyrctzn01, NY	51	--	--	--
Apr 29	7:43 PM	636.898.8857	Brookline, MA	Chesterfld, MO	10	--	--	--
Apr 29	8:26 PM	860.304.6392	Brookline, MA	Incoming, CL	1	--	--	--
Apr 30	2:32 PM	872.240.3412	Brookline, MA	Chicgozn03, IL	36	--	--	--
May 1	10:31 AM	571.317.3122	Brookline, MA	Arlington, VA	3	--	--	--
May 1	10:34 AM	571.317.3122	Brookline, MA	Arlington, VA	52	--	--	--
May 1	11:35 AM	952.858.1550	Brookline, MA	Minneapolis, MN	2	--	--	--
May 1	12:11 PM	952.858.1550	Brookline, MA	Minneapolis, MN	2	--	--	--
May 1	4:20 PM	952.500.8044	Brookline, MA	Incoming, CL	1	--	--	--
May 1	4:21 PM	952.500.8044	Brookline, MA	Incoming, CL	1	--	--	--
May 4	9:03 AM	571.317.3122	Brookline, MA	Arlington, VA	61	--	--	--
May 4	10:05 AM	872.240.3212	Brookline, MA	Chicgozn03, IL	27	--	--	--
May 4	10:32 AM	408.650.3123	Brookline, MA	Snjs West, CA	18	--	--	--
May 4	11:02 AM	571.317.3112	Brookline, MA	Arlington, VA	53	--	--	--
May 4	12:01 PM	646.749.3131	Brookline, MA	Nwyrctzn01, NY	32	--	--	--
May 4	1:00 PM	646.749.3122	Brookline, MA	Nwyrctzn01, NY	61	--	--	--
May 4	4:04 PM	872.240.3212	Brookline, MA	Chicgozn03, IL	26	--	--	--
May 4	4:30 PM	216.926.4241	Brookline, MA	Incoming, CL	9	--	--	--
May 4	4:39 PM	216.926.4241	Brookline, MA	Incoming, CL	1	--	--	--
May 4	5:09 PM	636.898.8857	Brookline, MA	Chesterfld, MO	16	--	--	--
May 5	11:00 AM	786.535.3211	Brookline, MA	Miami, FL	34	--	--	--
May 5	1:03 PM	413.519.8854	Brookline, MA	Incoming, CL	3	--	--	--
May 5	2:01 PM	872.240.3212	Brookline, MA	Chicgozn03, IL	39	--	--	--
May 5	2:45 PM	571.317.3112	Brookline, MA	Arlington, VA	25	--	--	--
May 5	4:01 PM	413.519.8854	Brookline, MA	Incoming, CL	24	--	--	--

# Additional information

## Customer Proprietary Network Information (CPNI)

CPNI is information made available to us solely by virtue of our relationship with you that relates to the type, quantity, destination, technical configuration, location, and amount of use of the telecommunications and interconnected VoIP services you purchase from us, as well as related billing information. The protection of your information is important to us, and you have a right, and we have a duty, under federal law, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services, such as television, telematics, high-speed Internet, video, and local and long distance services. Visit [Verizon.com](http://Verizon.com) for more information on our services and companies.

If you don't want your CPNI used for the marketing purposes described above, please notify us by phone any time at 800.333.9956 or online at [vzw.com/myprivacy](http://vzw.com/myprivacy).

Unless you notify us in one of these ways, we may use your CPNI as described above beginning 30 days after the first time we notify you of this CPNI policy. Your choice will remain valid until you notify us that you wish to change your selection. Your decision about use of your CPNI will not affect the provision of any services you currently have with us.

Note: This CPNI notice does not apply to residents of the state of Arizona.

## Explanation of Surcharges

Surcharges include (i) a Regulatory Charge (which helps defray various government charges we pay including government number administration and license fees); (ii) a Federal Universal Service Charge (and, if applicable, a State Universal Service Charge) to recover charges imposed on us by the government to support universal service; and (iii) an Administrative Charge, which helps defray certain expenses we incur, including: charges we, or our agents, pay local telephone companies for delivering calls from our customers to their customers; fees and assessments on our network facilities and services; property taxes; and the costs we incur responding to regulatory obligations. **Please note that these are Verizon Wireless charges, not taxes. These charges, and what's included, are subject to change from time to time.**

## Bankruptcy Information

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy charges. You should not pay pre-bankruptcy amounts; they are for your information only. In the event Verizon receives notice of a bankruptcy filing, pre-bankruptcy charges will be adjusted in future invoices. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

## Late Payment Information

A late payment applies for unpaid balances. The charge is the greater of \$5 or 1.5% per month, or as permitted by law. Failure to pay bills on time may result in negative credit reporting.

## No-cost Feature Information

If your service plan includes an optional, no-cost feature (for example, some plans include a no-cost Apple Music option), electing this feature may affect the taxes, governmental fees, and governmental surcharges that we bill and collect, even though your service plan price does not change.

**Billing period**

Apr 6, 2020 - May 5, 2020

**Account number**

789331193-00001

# You're all set.

**Pay in cash**

Go to [vzw.com/stores](http://vzw.com/stores) to find a Verizon Wireless store near you or find a Check Free Pay or Western Union near you to make a cash payment. Go to [vzw.com/support/pay-bill-faqs/](http://vzw.com/support/pay-bill-faqs/) to learn more.

**Autopay scheduled**

\$112.30 will be charged to your credit card on May 21.

**My Verizon**

Use the My Verizon app or download it at [go.vzw.com/mva](http://go.vzw.com/mva) to manage your account, pay your bill, check data usage, and much more.

**Gopaper-free**

Enroll in paper-free billing; the easy, clutter-free way to manage and pay your bill. Enroll at [go.vzw.com/gopaperfree](http://go.vzw.com/gopaperfree).



ANDREW BOLAND  
11 STEARNS RD  
APT 3  
BROOKLINE, MA 02446-9801

**Bill date**

May 05, 2020

**Account number**

789331193-00001

**Invoice number**

4038071225

**Total Amount Due**

Will be submitted to credit card on 05/21/20  
DO NOT MAIL PAYMENT

**\$112.30**

P.O. BOX 15062  
ALBANY, NY 12212-5062



40380712250107893311930000100000011230000000112301



Questions? Visit [go.vzw.com/contactus](http://go.vzw.com/contactus) or call 1.800.922.0204.

Change your address at [go.vzw.com/changeaddress](http://go.vzw.com/changeaddress)

**IMPORTANT INFORMATION:**

Many questions regarding billing can be resolved easily online or in the My Verizon App. All written communication related to billing disputes and checks tendered as payment in full to a billing dispute must be sent to:

Verizon Attn: Correspondence Team  
PO Box 408  
Newark, NJ 07101-0408

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**Automatic Payment Enrollment for Account: 789331193-00001 ANDREW BOLAND**

By signing below, you authorize Verizon to electronically debit your bank account each month for the total balance due on your account. The check you send will be used to setup Automatic Payment. You will be notified each month of the date and amount of the debit 10 days in advance of the payment. You agree to receive all Auto Pay related communications electronically. I understand and accept these terms. This agreement does not alter the terms of your existing Customer Agreement. I agree that Verizon is not liable for erroneous bill statements or incorrect debits to my account. To withdraw your authorization you must call Verizon. Check with your bank for any charges.

**1. Check this box.**

**2. Sign name in box below, as shown on the bill and date.**

**3. Return this slip with your payment. Do not send a voided check.**



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