

KEYLINE Inhimhillimininhihihillimillimihihih

CAROLINE EDWARDS 7207 PARKVIEW AVE FALLS CHURCH, VA 22042-1617

Billing period

Apr 20, 2020 - May 19, 2020

Account number

788921142-00001

Invoice number

4044265709

Payment due date

Jun 11, 2020

Your May bill is \$89.02

It's due on Jun 11, 2020. You have Auto Pay scheduled for Jun 10, 2020.

View a full breakdown of this month's charges on go.vzw.com/mybill

Balance forward	\$0.00
Account charges	\$65.00
Caroline Edwards 412-512-7568	\$24.02

\$89.02

Good to know

Account charges

These apply to your entire account. Account charges may include Add-ons, such as device protection, Services, such as call blocking, or Late Fees for past due balances. They are separate from charges per line or device.

Check your online bill for all surcharges, taxes and gov fees

The total amount due for this month includes surcharges of **\$2.48** and taxes and gov fees of **\$1.54**. For an itemized list of taxes, fees and surcharges visit go.vzw.com/mybill.

Your May bill total is the same as last month's.

Your May bill of \$89.02 is due onJun 11, 2020. You can see a full breakdown of all this month's charges on go.vzw.com/mybill.



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Apr 20, 2020 - May 19, 2020

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788921142-00001

Balance forward from last bill

	Total balance forward	\$0.00
Payment received - Thank you (May 10)		-\$89.02
Previous balance (through Apr 19)		\$89.02

Understand your bill

Surcharges

These cover the costs that are billed to us by federal, state or local governments so we can continue to provide you with the best service. See the full breakdown on go.vzw.com/mybill.

Taxes and gov fees

We are required by law to collect these charges, which are based on your service address. You can update your service address on go.vzw.com/changeaddress.

Late fee

You'll be charged a late fee when you don't pay your bill on time. The amount is the greater of \$5 or 1.5% of the unpaid balance, or as allowed by law in the state of your billing address.



Billing period

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Account Charges		\$65.00
Save \$5/month when you enroll in Auto Pay (using bank account or debit card) and paper-free billing, as long as	Monthly charges and credits	\$65.00
you remain on The new Verizon Plan Single Smartphone Unlimited plan. Enroll using the My Verizon app, or at vzw.com/myverizon.	The new Verizon Plan Single Smartphone Unlimited (May 20 - Jun 19) Shared Unlimited Talk, Text and Data	\$65.00

Caroline Edwards

412-512-7568

iPhone XR

Monthly charges and credits	\$20.00
Smartphone Line Access (May 20 - Jun 19)	\$20.00
Surcharges	\$2.48
Fed Universal Service Charge	\$0.49
Regulatory Charge	\$0.15
Administrative Charge	\$1.78
VA Gross Receipts Surchg	\$0.02
Local BUS Lic Surchg	\$0.04
Taxes and gov fees	\$1.54
VA State 911 Fee	\$0.75
VA Communication Sales Tax	\$0.79
Your bill this month	\$89.02

\$24.02





Account number

788921142-00001

Caroline Edwards

412.512.7568 iPhone XR

Talk activity

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Apr 20	10:30 AM	872.240.3311	Falls Chur, VA	Chicgozn03, IL	25			
Apr 20	11:32 AM	872.240.3212	Falls Chur, VA	Chicgozn03, IL	60			
Apr 20	1:30 PM	872.240.3212	Falls Chur, VA	Chicgozn03, IL	45			
Apr 20	2:31 PM	786.535.3211	Falls Chur, VA	Miami, FL	70			
Apr 20	7:10 PM	412.260.7844	Falls Chur, VA	Incoming, CL	3			
Apr 21	929 AM	669.224.3412	Falls Chur, VA	Sunnyvale, CA	25			
Apr 21	11:00 AM	786.535.3211	Falls Chur, VA	Miami, FL	38			
Apr 21	12:01 PM	415.655.0045	Falls Chur, VA	Incoming, CL	100			
Apr 22	9:00 AM	872.240.3311	Falls Chur, VA	Chicgozn03, IL	55			
Apr 22	10:04 AM	646.749.3122	Falls Chur, VA	Nwyrcyzn01, NY	41			
Apr 22	11:02 AM	646.992.2010	Falls Chur, VA	Nwyrcyzn01, NY	1			
Apr 22	11:03 AM	646.992.2010	Falls Chur, VA	Nwyrcyzn01, NY	1			
Apr 22	11:04 AM	646.992.2010	Falls Chur, VA	Nwyrcyzn01, NY	1			
Apr 22	11:04 AM	650.479.3207	Falls Chur, VA	Incoming, CL	25			
Apr 22	12:03 PM	646.992.2010	Falls Chur, VA	Nwyrcyzn01, NY	2			
Apr 22	12:04 PM	415.655.0002	Falls Chur, VA	Incoming, CL	56			
Apr 22	1:19 PM	412.639.1504	Falls Chur, VA	Incoming, CL	13			
Apr 22	1:58 PM	312.757.3121	Falls Chur, VA	Chicgozn01, IL	70			
Apr 22	4:00 PM	646.992.2010	Falls Chur, VA	Nwyrcyzn01, NY	62			
Apr 23	10:31 AM	872.240.3212	Falls Chur, VA	Chicgozn03, IL	34			
Apr 23	1:57 PM	571.317.3112	Falls Chur, VA	Arlington, VA	94			
Apr 23	4:06 PM	646.749.3122	Falls Chur, VA	Nwyrcyzn01, NY	60			
Apr 24	8:15 AM	571.317.3122	Falls Chur, VA	Arlington, VA	37			
Apr 24	11:59 AM	312.626.6799	Falls Chur, VA	Chicgozn01, IL	63			
Apr 24	1:28 PM	872.240.3311	Falls Chur, VA	Chicgozn03, IL	30			
Apr 24	1:59 PM	312.626.6799	Falls Chur, VA	Chicgozn01, IL	92			
Apr 25	12:42 PM	412.600.7789	Falls Chur, VA	Incoming, CL	14			
Apr 27	8:30 AM	571.317.3122	Falls Chur, VA	Arlington, VA	31			
Apr 27	10:30 AM	872.240.3311	Falls Chur, VA	Chicgozn03, IL	16			
Apr 27	11:30 AM	646.749.3112	Falls Chur, VA	Nwyrcyzn01, NY	31			
Apr 27	1:32 PM	872.240.3212	Falls Chur, VA	Chicgozn03, IL	30			
Apr 28	11:00 AM	786.535.3211	Falls Chur, VA	Miami, FL	30			
Apr 28	11:30 AM	646.749.3122	Falls Chur, VA	Nwyrcyzn01, NY	47			
Apr 28	2:35 PM	872.240.3412	Falls Chur, VA	Chicgozn03, IL	15			
Apr 28	3:29 PM	646.749.3112	Falls Chur, VA	Nwyrcyzn01, NY	51			
Apr 28	4:45 PM	412.206.9093	Falls Chur, VA	Incoming, CL	1			
Apr 28	4:55 PM	412.639.1504	Falls Chur, VA	Incoming, CL	11			
Apr 28	5:06 PM	412.639.1504	Falls Chur, VA	Pttsbgzon1, PA	4			
Apr 28	5:12 PM	704.995.5195	Falls Chur, VA	Charlotte, NC	13			
Apr 29	10:45 AM	646.749.3122	Falls Chur, VA	Nwyrcyzn01, NY	10			
Apr 29	12:00 PM	669.224.3412	Falls Chur, VA	Sunnyvale, CA	56			
•		669.224.3412	Falls Chur, VA	Sunnyvale, CA	61			





Account number 788921142-00001

Caroline Edwards

412.512.7568 iPhone XR

Talk activity (cont.)

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Apr 29	4:01 PM	646.749.3112	Falls Chur, VA	Nwyrcyzn01, NY	59			
Apr 30	10:03 AM	704.995.5195	Falls Chur, VA	Charlotte, NC	10			
Apr 30	12:59 PM	408.650.3123	Falls Chur, VA	Snjs West, CA	1			
Apr 30	1:00 PM	518.573.1799	Falls Chur, VA	Incoming, CL	59			
Apr 30	3:42 PM	412.704.6954	Falls Chur, VA	Incoming, CL	1			
May 1	9:59 AM	412.648.8888	Falls Chur, VA	Pittsburgh, PA	47			
May 1	4:28 PM	703.560.9104	Falls Chur, VA	Fls Church, VA	2			
May 1	4:30 PM	703.501.1369	Falls Chur, VA	Alexandria, VA	3			
May 1	4:33 PM	703.204.1040	Falls Chur, VA	Fls Church, VA	2			
May 1	4:59 PM	703.501.1369	Falls Chur, VA	Incoming, CL	3			
May 1	5:08 PM	703.501.1369	Falls Chur, VA	Incoming, CL	4			
May 1	5:12 PM	703.501.1369	Falls Chur, VA	Incoming, CL	1			
May 2	12:47 PM	412.608.0328	Falls Chur, VA	Pittsburgh, PA	1			
May 2	12:51 PM	412.608.0328	Falls Chur, VA	Incoming, CL	45			
May 4	12:02 PM	872.240.3212	Falls Chur, VA	Chicgozn03, IL	26			
May 4	1:32 PM	412.996.2955	Falls Chur, VA	Incoming, CL	7			
May 4	1:39 PM	872.240.3212	Falls Chur, VA	Chicgozn03, IL	39			
May 4	2:17 PM	202.256.3769	Falls Chur, VA	VM Deposit, CL	1			
May 4	2:18 PM	872.240.3212	Falls Chur, VA	Chicgozn03, IL	1			
May 4	2:25 PM	202.256.3769	Falls Chur, VA	Incoming, CL	13			
May 4	2:39 PM	708.289.0738	Falls Chur, VA	Orland, IL	5			
May 4	4:06 PM	404.985.1414	Falls Chur, VA	Atlanta, GA	48			
May 5	11:01 AM	786.535.3211	Falls Chur, VA	Miami, FL	31			
May 5	11:31 AM	872.240.3311	Falls Chur, VA	Chicgozn03, IL	27			
May 5	12:29 PM	669.224.3412	Falls Chur, VA	Sunnyvale, CA	63			
May 5	2:21 PM	412.818.5943	Falls Chur, VA	Incoming, CL	1			
May 5	2:21 PM	571.933.8113	Falls Chur, VA	Dullesmtro, VA	1			
May 5	2:21 PM	571.933.8113	Falls Chur, VA	Dullesmtro, VA	1			
May 5	2:21 PM	571.933.8113	Falls Chur, VA	Dullesmtro, VA	3			
May 5	6:34 PM	312.505.6488	Falls Chur, VA	Chicago, IL	24			
May 5	8:22 PM	703.965.6439	Falls Chur, VA	Incoming, CL	1			
May 6	8:30 AM	872.240.3311	Falls Chur, VA	Chicgozn03, IL	27			
May 6	10:00 AM	646.749.3122	Falls Chur, VA	Nwyrcyzn01, NY	30			
May 6	1:48 PM	952.829.7819	Falls Chur, VA	Minneapols, MN	6			
May 6	5:02 PM	877.224.1302	Falls Chur, VA	Toll-Free, CL	15			
May 7	2:34 PM	704.995.5195	Falls Chur, VA	Charlotte, NC	1			
May 7	2:40 PM	312 505 6488	Falls Chur, VA	Incoming, CL	10			
May 7	4:00 PM	412.555.2143	Falls Chur, VA	Incoming, CL	1			
May 8	11:34 AM	412.732.7667	Falls Chur, VA	Incoming, CL	1			
May 8	11:52 AM	704.995.5195	Falls Chur, VA	Charlotte, NC	4			





Account number 788921142-00001

Caroline Edwards

412.512.7568 iPhone XR

Talk activity (cont.)

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
May 8	2:01 PM	646.749.3112	Falls Chur, VA	Nwyrcyzn01, NY	1			
May 8	2:02 PM	646.749.3112	Falls Chur, VA	Nwyrcyzn01, NY	56			
May 9	2:32 PM	412.526.0262	Falls Chur, VA	Pttsbgzon1, PA	52			
May 10	3:56 PM	412.526.0262	Falls Chur, VA	Pttsbgzon1, PA	6			
May 11	10:00 AM	786.535.3211	Falls Chur, VA	Miami, FL	23			
May 11	10:33 AM	872.240.3311	Falls Chur, VA	Chicgozn03, IL	25			
May 11	10:58 AM	872.240.3212	Falls Chur, VA	Chicgozn03, IL	53			
May 11	12:02 PM	312.626.6799	Falls Chur, VA	Chicgozn01, IL	48			
May 11	12:52 PM	646.749.3112	Falls Chur, VA	Nwyrcyzn01, NY	42			
VI ay 11	2:30 PM	571.317.3122	Falls Chur, VA	Arlington, VA	18			
May 11	5:37 PM	412.608.0328	Falls Chur, VA	Pittsburgh, PA	45			
May 11	6:23 PM	412.608.0328	Falls Chur, VA	Incoming, CL	20			
May 12	9:01 AM	312.626.6799	Falls Chur, VA	Chicgozn01, IL	1			
VI ay 12	9:02 AM	929.205.6099	Falls Chur, VA	Nwyrcyzn08, NY	1			
VI ay 12	2:14 PM	704.995.5195	Falls Chur, VA	Incoming, CL	9			
VI ay 12	4:33 PM	704.995.5195	Falls Chur, VA	Charlotte, NC	1			
VI ay 13	10:01 AM	704.995.5195	Falls Chur, VA	Charlotte, NC	1			
May 13	10:02 AM	646.749.3122	Falls Chur, VA	Nwyrcyzn01, NY	63			
VI ay 13	11:48 AM	704.995.5195	Arlington, VA	Charlotte, NC	6			
VI ay 14	11:13 AM	614.906.4116	Falls Chur, VA	Incoming, CL	8			
May 14	4:01 PM	571.317.3122	Falls Chur, VA	Arlington, VA	58			
VI ay 14	4:58 PM	260.580.4909	Falls Chur, VA	Incoming, CL	6			
VI ay 15	10:02 AM	669.224.3412	Falls Chur, VA	Sunnyvale, CA	30			
VI ay 15	1:39 PM	301.512.6341	Falls Chur, VA	Incoming, CL	36			
VI ay 15	4:34 PM	646.749.3112	Falls Chur, VA	Nwyrcyzn01, NY	33			
VI ay 16	12:16 PM	703.965.6439	Fairfax, VA	Alexandria, VA	1			
v1ay 18	10:30 AM	872.240.3311	Falls Chur, VA	Chicgozn03, IL	24			
√lay 18	2:03 PM	872.240.3212	Falls Chur, VA	Chicgozn03, IL	48			
VI ay 18	2:53 PM	704.995.5195	Falls Chur, VA	Charlotte, NC	9			
v1ay 18	3:01 PM	614.906.4116	Falls Chur, VA	Columbus, OH	11			
/lay 18	5:33 PM	614.906.4116	Falls Chur, VA	Incoming, CL	8			
May 19	11:00 AM	786.535.3211	Falls Chur, VA	Miami, FL	29			
May 19	1:16 PM	212.356.3392	Falls Chur, VA	Incoming, CL	1			
May 19	1:17 PM	412.848.9175	Falls Chur, VA	Incoming, CL	9			
May 19	1:55 PM	202.256.3769	Falls Chur, VA	Incoming, CL	9			
Vlay 19	2:42 PM	704.995.5195	Falls Chur, VA	Charlotte, NC	1			





Account number 788921142-00001

Additional information

Customer Proprietary Network Information (CPNI)

CPNI is information made available to us solely by virtue of our relationship with you that relates to the type, quantity, destination, technical configuration, location, and amount of use of the telecommunications and interconnected VoIP services you purchase from us, as well as related billing information. The protection of your information is important to us, and you have a right, and we have a duty, under federal law, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services, such as television, telematics, high-speed Internet, video, and local and long distance services. Visit Verizon.com for more information on our services and companies.

If you don't want your CPNI used for the marketing purposes described above, please notify us by phone any time at 800.333.9956 or online at vzw.com/myprivacy.

Unless you notify us in one of these ways, we may use your CPNI as described above beginning 30 days after the first time we notify you of this CPNI policy. Your choice will remain valid until you notify us that you wish to change your selection. Your decision about use of your CPNI will not affect the provision of any services you currently have with us.

Note: This CPNI notice does not apply to residents of the state of Arizona.

Explanation of Surcharges

Surcharges include (i) a Regulatory Charge (which helps defray various government charges we pay including government number administration and license fees); (ii) a Federal Universal Service Charge (and, if applicable, a State Universal Service Charge) to recover charges imposed on us by the government to support universal service; and (iii) an Administrative Charge, which helps defray certain expenses we incur, including: charges we, or our agents, pay local telephone companies for delivering calls from our customers to their customers: fees and assessments on our network facilities and services; property taxes; and the costs we incur responding to regulatory obligations. Please note that these are Verizon Wireless charges, not taxes. These charges, and what's included, are subject to change from time to time.

Bankruptcy Information

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy charges. You should not pay pre-bankruptcy amounts; they are for your information only. In the event Verizon receives notice of a bankruptcy filing, pre-bankruptcy charges will be adjusted in future invoices. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

Late Payment Information

A late payment applies for unpaid balances. The charge is the greater of \$5 or 1.5% per month, or as permitted by law. Failure to pay bills on time may result in negative credit reporting.

No-cost Feature Information

If your service plan includes an optional, no-cost feature (for example, some plans include a no-cost Apple Music option), electing this feature may affect the taxes, governmental fees, and governmental surcharges that we bill and collect, even though your service plan price does not change.



Billing period

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Account number

788921142-00001

You're all set.

Pay in cash

Go to vzw.com/stores to find a Verizon Wireless store near you or find a Check Free Pay or Western Union near you to make a cash payment. Go to vzw.com/support/pay-bill-faqs/ to learn more.

Autopay scheduled

\$89.02 will be charged to your credit card on June 10.

My Verizon

Use the My Verizon app or download it at go.vzw.com/mva to manage your account, pay your bill, check data usage, and much more.

Gopaper-free

Enroll in paper-free billing; the easy, clutter-free way to manage and pay your bill. Enroll at go.vzw.com/gopaperfree.



CAROLINE EDWARDS 7207 PARKVIEW AVE FALLS CHURCH, VA 22042-1617 Bill date Account number Invoice number May 19, 2020 788921142-00001 4044265709

Total Amount Due

Will be submitted to credit card on 06/10/20 DO NOT MAIL PAYMENT

\$89.02

P.O. BOX 15062 ALBANY. NY 12212-5062

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Questions? Visit go.vzw.com/contactus or call 1.800.922.0204.

Change your address at go.vzw.com/changeaddress

IMPORTANT INFORMATION:

Many questions regarding billing can be resolved easily online or in the My Verizon App. All written communication related to billing disputes and checks tendered as payment in full to a billing dispute must be sent to:

Verizon Attn: Correspondence Team PO Box 408 Newark, NJ 07101-0408

Automatic Payment Enrollment for Account: 788921142-00001 CAROLINE EDWARDS

By signing below, you authorize Verizon to electronically debit your bank account each month for the total balance due on your account. The check you send will be used to setup Automatic Payment. You will be notified each month of the date and amount of the debit 10 days in advance of the payment. You agree to receive all Auto Pay related communications electronically. I understand and accept these terms. This agreement does not alter the terms of your existing Customer Agreement. I agree that Verizon is not liable for erroneous bill statements or incorrect debits to my account. To withdraw your authorization you must call Verizon. Check with your bank for any charges.

1. Check this box. 2. Sign name in box below, as shown on the bill and date. 3. Return this slip with your payment. Do not send a voided check.