

ROBIN D SMITH 205 GATESWOOD RD LUTHERVILLE TIMONIUM, MD 21093-5242

Billing period

Jun 17, 2020 - Jul 16, 2020

Account number

519640624-00001

Invoice number

8037465722

Payment due date

Aug 8, 2020

Your July bill is \$245.25

It's due on Aug 8, 2020. You have Auto Pay scheduled for Aug 5, 2020.

View a full breakdown of this month's charges on go.vzw.com/mybill

Balance forward	\$0.00
Account charges	\$0.05
Naia Smith 443-613-6046	\$65.63
Kim Smith 443-756-6781	\$56.97
Robin Smith 443-756-7370	\$56.97
Kai Smith 443-900-9640	\$65.63

\$245.25

Good to know

Account charges

These apply to your entire account. Account charges may include Add-ons, such as device protection, Services, such as call blocking, or Late Fees for past due balances. They are separate from charges per line or device.

Check your online bill for all surcharges, taxes and gov fees

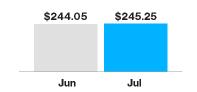
The total amount due for this month includes surcharges of \$10.72 and taxes and gov fees of \$11.89. For an itemized list of taxes, fees and surcharges visit go.vzw.com/mybill.

Late fee

A late payment applies for unpaid balances. The charge is the greater of \$5 or 1.5% per month, or as permitted by law.

Your July bill is \$1.20 higher than last month's.

Your July bill of \$245.25 is due on Aug 8, 2020. You can see a full breakdown of all this month's charges on go.vzw.com/mybill.



Billing period

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Balance forward from last bill

	Total balance forward	\$0.00
Payment received - Thank you (Jul 6)		-\$244.05
Previous balance (through Jun 16)		\$244.05

Understand your bill

Surcharges

These cover the costs that are billed to us by federal, state or local governments so we can continue to provide you with the best service. See the full breakdown on go.vzw.com/mybill.

Taxes and gov fees

We are required by law to collect these charges, which are based on your service address. You can update your service address on go.vzw.com/changeaddress.

Late fee

You'll be charged a late fee when you don't pay your bill on time. The amount is the greater of \$5 or 1.5% of the unpaid balance, or as allowed by law in the state of your billing address.



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Account Charges		\$0.05
This unbilled usage brought your total shared usage for May 17 - Jun 16 to 0.01 GB.	Verizon media and apps	\$0.00
Media and apps were purchased through your mobile device or on the	Disney+ on us (Jun 29 - Jul 28) Promotional Period: Nov 29, 2019 - Nov 28, 2020	\$0.00
is unbilled usage brought your total ared usage for May 17 - Jun 16 to on GB. Redia and apps were purchased ough your mobile device or on the ernet. To block the ability to place arges on your account, including rchases from other vendors, please it vzw.com/serviceblocks. Naia Smith 443-613-6046 IPHONE 11 Includes the \$10/month discount on your START UNLIMITED plan for being enrolled in Auto Pay and	Taxes and gov fees	\$0.05
	MD Univ Srvc Trust Fund Surchg	\$0.05
	Unbilled data usage	Used
	All shared lines (May 17 - Jun 16)	0.01 GB
Naia Smith		\$65.63
IPHONE 11	Monthly charges and credits	\$59.99
Includes the \$40 (month discount on	Start Unlimited (Jul 17 - Aug 16)	\$35.00
your START UNLIMITED plan for	Device payment 8 of 24 (\$599.99/24mo)	\$24.99
paper-free billing.	\$399.84 remaining after this month (Agreement 1415349870)	
	Surcharges	\$2.68
	Fed Universal Service Charge	\$0.69
	Regulatory Charge	\$0.21
	Administrative Charge	\$1.78
	Taxes and gov fees	\$2.96

Baltimore Cnty 911 Surchg

MD State Sales Tax - Telecom

Baltimore County Excise Tax

\$0.75

\$0.96

\$0.75





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Kim Smith		\$56.97
443-756-6781		
Samsung Galaxy S9	Monthly charges and credits	\$51.33
Includes the \$10/month discount on	Start Unlimited (Jul 17 - Aug 16)	\$35.00
your START UNLIMITED plan for being enrolled in Auto Pay and	Device payment 19 of 24 (\$392.00/24mo)	\$16.33
paper-free billing.	\$81.65 remaining after this month (Agreement 1097388983)	
	Surcharges	\$2.68
	Fed Universal Service Charge	\$0.69
	Regulatory Charge	\$0.21
	Administrative Charge	\$1.78
	Taxes and gov fees	\$2.96
	MD State 911 Surcharge	\$0.50
	Baltimore Cnty 911 Surchg	\$0.75
	MD State Sales Tax - Telecom	\$0.96
	Baltimore County Excise Tax	\$0.75
Robin Smith		\$56.97
443-756-7370		
Samsung Galaxy S9	Monthly charges and credits	\$51.33
Includes the \$10/month discount on	Start Unlimited (Jul 17 - Aug 16)	\$35.00
your START UNLIMITED plan for	Device payment 19 of 24 (\$392.00/24mo)	\$16.33
being enrolled in Auto Pay and paper-free billing.	\$81.65 remaining after this month (Agreement 1097387796)	
	Surcharges	\$2.68
	Fed Universal Service Charge	\$0.69
	Regulatory Charge	\$0.21
	Administrative Charge	\$1.78





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Taxes and gov fees	\$2.96
MD State 911 Surcharge	\$0.50
Baltimore Cnty 911 Surchg	\$0.75
MD State Sales Tax - Telecom	\$0.96
Baltimore County Excise Tax	\$0.75

Kai Smith \$65.63

443-900-9640

IPHONE 11

Includes the \$10/month discount on your START UNLIMITED plan for being enrolled in Auto Pay and paper-free billing.

Monthly charges and credits	\$59.99
Start Unlimited (Jul 17 - Aug 16)	\$35.00
Device payment 8 of 24 (\$599.99/24mo)	\$24.99
\$399.84 remaining after this month (Agreement 1415349916)	
Surcharges	\$2.68
Fed Universal Service Charge	\$0.69
Regulatory Charge	\$0.21
Administrative Charge	\$1.78
Taxes and gov fees	\$2.96
MD State 911 Surcharge	\$0.50
Baltimore Cnty 911 Surchg	\$0.75
MD State Sales Tax - Telecom	\$0.96
Baltimore County Excise Tax	\$0.75

Your bill this month \$245.25





Account number

519640624-00001

Naia Smith

443.613.6046 IPHONE 11

Talk activity

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Jun 28	8:43 PM	443.756.7370	Luthervill, MD	Incoming, CL	1			
Jun 28	8:44 PM	443.756.7370	Luthervill, MD	Incoming, CL	1			

Kim Smith

443.756.6781 Samsung Galaxy S9

Talk activity

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Jun 18	3:04 PM	410.458.6637	Luthervill, MD	Baltimore, MD	20			
Jun 18	7:12 PM	443.756.7370	Luthervill, MD	Incoming, CL	2			
Jun 19	10:11 AM	410.977.5960	Luthervill, MD	Baltimore, MD	9			
Jun 19	12:03 PM	410.303.9678	Luthervill, MD	Baltimore, MD	1			
Jun 19	12:12 PM	410.458.6637	Luthervill, MD	Baltimore, MD	12			
Jun 19	4:49 PM	410.303.9678	Luthervill, MD	Baltimore, MD	35			
Jun 20	10:00 AM	410.493.4318	Luthervill, MD	Incoming, CL	26			
Jun 20	10:26 AM	443.831.4197	Luthervill, MD	VM Deposit, CL	1			
Jun 20	1:39 PM	410.931.3050	Nottingham, MD	Parkville, MD	1			
Jun 20	5:15 PM	201.506.7213	Luthervill, MD	Morristown, NJ	1			
Jun 20	5:30 PM	201.506.7213	Luthervill, MD	Incoming, CL	1			
Jun 20	5:32 PM	201.506.7213	Luthervill, MD	Incoming, CL	34			
Jun 21	2:11 PM	703.388.9069	Luthervill, MD	Fls Church, VA	4			
Jun 21	2:15 PM	703.388.9069	Luthervill, MD	Fls Church, VA	1			
Jun 21	2:15 PM	703.388.9069	Luthervill, MD	Fls Church, VA	11			
Jun 21	9:51 PM	888.624.2323	Luthervill, MD	Toll-Free, CL	1			
Jun 22	3:40 PM	410.299.0157	Luthervill, MD	Baltimore, MD	4			
Jun 22	3:44 PM	410.299.0157	Luthervill, MD	Baltimore, MD	1			
Jun 22	3:47 PM	410.299.0157	Luthervill, MD	Incoming, CL	2			
Jun 23	12:28 PM	410.931.3050	Nottingham, MD	Parkville, MD	1			
Jun 23	12:29 PM	410.9313050	Nottingham, MD	Parkville, MD	1			
Jun 23	12:41 PM	410.581.3601	Nottingham, MD	Pikesville, MD	4			
Jun 23	2:40 PM	443.604.5757	Luthervill, MD	Baltimore, MD	1			
Jun 23	2:44 PM	410.458.6637	Luthervill, MD	Baltimore, MD	24			
Jun 23	4:04 PM	267.972.2151	Luthervill, MD	Phila, PA	1			
Jun 24	9:44 AM	973.736.1627	Luthervill, MD	Orange, NJ	9			
Jun 24	9:53 AM	973.736.1627	Luthervill, MD	Orange, NJ	1			





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Kim Smith

verizon /

443.756.6781 Samsung Galaxy S9

Talk activity (cont.)

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Jun 24	4:40 PM	703.388.9069	Luthervill, MD	Incoming, CL	2			
Jun 24	9:09 PM	201.506.7213	Luthervill, MD	Morristown, NJ	12			
Jun 24	9:20 PM	443.604.5757	Luthervill, MD	Baltimore, MD	13			
Jun 25	12:37 PM	973.723.0032	Luthervill, MD	Morristown, NJ	6			
Jun 25	6:58 PM	410.491.3459	Luthervill, MD	Catonsvl, MD	1			
Jun 25	8:13 PM	443.900.9640	Luthervill, MD	Towson, MD	1			
Jun 26	2:53 PM	410.493.4318	Luthervill, MD	Baltimore, MD	7			
Jun 27	3:03 PM	410.931.3050	Luthervill, MD	Parkville, MD	3			
Jun 27	5:19 PM	410.931.3050	Luthervill, MD	Incoming, CL	7			
Jun 28	11:37 AM	443.212.5951	Luthervill, MD	Sparksglnc, MD	1			
Jun 29	6:48 PM	410.891.8740	Luthervill, MD	Cockeysvl, MD	3			
Jun 29	7.15 PM	443.243.6327	Luthervill, MD	Fallston, MD	11			
Jun 30	1:26 PM	917.861.6653	Luthervill, MD	New York, NY	1			
Jun 30	4:20 PM	602.739.7301	Luthervill, MD	Phoenix, AZ	9			
Jul 1	6:53 PM	410.627.4620	Luthervill, MD	Baltimore, MD	6			
Jul 1	6:58 PM	410.627.4620	Luthervill, MD	Baltimore, MD	2			
Jul 2	6:06 AM	443.398.4518	Luthervill, MD	Sykesville, MD	1			
Jul 2	6:07 AM	443.398.4518	Luthervill, MD	Sykesville, MD	1			
Jul 3	12:01 PM	410.821.9490	Luthervill, MD	Towson, MD	1			
Jul 3	12:02 PM	410.821.9490	Luthervill, MD	Towson, MD	1			
Jul 8	5:46 PM	443.756.7370	Luthervill, MD	Baltimore, MD	1			
Jul 9	3:26 PM	443.761.1295	Luthervill, MD	Towson, MD	3			
Jul 9	4:51 PM	201.506.7213	Luthervill, MD	Morristown, NJ	1			
Jul 9	4:55 PM	703.388.9069	Luthervill, MD	Fls Church, VA	1			
Jul 9	5:00 PM	703.922.0054	Luthervill, MD	Arlington, VA	68			
Jul 9	6:20 PM	703.388.9069	Luthervill, MD	Fls Church, VA	37			
Jul 12	3:10 PM	410.382.3070	Luthervill, MD	Baltimore, MD	1			
Jul 13	1:21 PM	410.292.4659	Luthervill, MD	Catonsvl, MD	1			
Jul 15	5:48 AM	978.835.6602	Luthervill, MD	Lawrence, MA	1			
Jul 15	1:12 PM	410.458.6637	Luthervill, MD	Baltimore, MD	24			





Account number 519640624-00001

Robin Smith

443.756.7370 Samsung Galaxy S9

Talk activity

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Jun 18	7:12 PM	443.756.6781	Cockeysvil, MD	Baltimore, MD	2			
Jun 19	5:09 PM	410.887.5912	Luthervill, MD	Incoming, CL	2			
Jun 20	11:27 AM	410.296.1240	Luthervill, MD	Towson, MD	1			
Jun 20	3:26 PM	213.406.8888	Luthervill, MD	Losangeles, CA	1			
Jun 21	10:44 AM	213.406.8888	Luthervill, MD	Losangeles, CA	2			
Jun 21	6:34 PM	703.388.9069	Luthervill, MD	Incoming, CL	17			
Jun 22	10:42 AM	443.324.4393	Luthervill, MD	Incoming, CL	1			
Jun 22	5:17 PM	443.900.9640	Towson, MD	Towson, MD	1			
Jun 23	2:16 PM	800.877.7195	Luthervill, MD	Toll-Free, CL	1			
Jun 24	12:23 PM	443.983.7123	Luthervill, MD	Incoming, CL	21			
Jun 24	8:50 PM	443.900.9640	Luthervill, MD	VM Deposit, CL	1			
Jun 24	8:57 PM	443.900.9640	Luthervill, MD	Incoming, CL	1			
Jun 25	12:44 PM	443.803.9088	Luthervill, MD	Incoming, CL	1			
Jun 25	2:41 PM	443.900.9640	Luthervill, MD	Towson, MD	1			
Jun 25	8:17 PM	443.756.6781	Luthervill, MD	VM Deposit, CL	1			
Jun 28	8:14 PM	410.583.5250	Towson, MD	Towson, MD	1			
Jun 28	8:19 PM	410.583.5250	Towson, MD	Towson, MD	1			
Jun 28	8:43 PM	443.613.6046	Luthervill, MD	Towson, MD	1			
Jun 28	8:44 PM	443.613.6046	Luthervill, MD	Towson, MD	1			
Jun 29	11:52 AM	410.800.2169	Luthervill, MD	Baltimore, MD	2			
Jun 29	7:22 PM	410.891.8740	Cockeysvil, MD	Cockeysvl, MD	1			
Jul 1	8:58 PM	213.406.8888	Luthervill, MD	Losangeles, CA	3			
Jul 1	9:08 PM	213.406.8888	Luthervill, MD	Losangeles, CA	1			
Jul 1	9:09 PM	213.406.8888	Luthervill, MD	Losangeles, CA	29			
Jul 6	8:49 AM	443.469.8013	Luthervill, MD	Incoming, CL	2			
Jul 8	9:11 AM	410.422.8777	Baltimore, MD	Incoming, CL	1			
Jul 8	5:46 PM	443.756.6781	Luthervill, MD	Incoming, CL	1			
Jul 8	5:46 PM	443.900.9640	Luthervill, MD	Incoming, CL	1			
Jul 9	1:56 PM	408.418.9388	Luthervill, MD	Snjs West, CA	24			
Jul 9	4:45 PM	443.900.9640	Luthervill, MD	Towson, MD	1			
Jul 9	6:26 PM	213.406.8888	Luthervill, MD	Losangeles, CA	4			
Jul 11	10:23 AM	443.600.2081	Luthervill, MD	Incoming, CL	17			
Jul 13	3:52 PM	443.745.4273	Luthervill, MD	Incoming, CL	18			
Jul 14	2:36 PM	202.431.7874	Luthervill, MD	Incoming, CL	2			
Jul 15	3:36 PM	443.469.8013	Luthervill, MD	Incoming, CL	2			
Jul 16	2:59 PM	443.837.6156	Luthervill, MD	Incoming, CL	1			





Account number

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verizon /

443.900.9640 **IPHONE 11**

Talk activity

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Jun 22	5:17 PM	443.756.7370	Luthervill, MD	Incoming, CL	1			
Jun 24	8:57 PM	443.756.7370	Luthervill, MD	Baltimore, MD	1			
Jun 25	2:41 PM	443.756.7370	Luthervill, MD	Incoming, CL	1			
Jun 25	8:11 PM	443.756.6781	Luthervill, MD	VM Deposit, CL	1			
Jun 25	8:13 PM	443.756.6781	Luthervill, MD	Incoming, CL	1			
Jul 8	5:46 PM	443.756.7370	Luthervill, MD	Baltimore, MD	1			
Jul 9	4:45 PM	443.756.7370	Luthervill, MD	Incoming, CL	1			





Account number 5196 406 24-00001

Additional information

Customer Proprietary Network Information (CPNI)

CPNI is information made available to us solely by virtue of our relationship with you that relates to the type, quantity, destination, technical configuration, location, and amount of use of the telecommunications and interconnected VoIP services you purchase from us, as well as related billing information. The protection of your information is important to us, and you have a right, and we have a duty, under federal law, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services, such as television, telematics, high-speed Internet, video, and local and long distance services. Visit Verizon.com for more information on our services and companies.

If you don't want your CPNI used for the marketing purposes described above, please notify us by phone any time at 800.333.9956 or online at vzw.com/myprivacy.

Unless you notify us in one of these ways, we may use your CPNI as described above beginning 30 days after the first time we notify you of this CPNI policy. Your choice will remain valid until you notify us that you wish to change your selection. Your decision about use of your CPNI will not affect the provision of any services you currently have with us.

Note: This CPNI notice does not apply to residents of the state of Arizona.

Explanation of Surcharges

Surcharges include (i) a Regulatory Charge (which helps defray various government charges we pay including government number administration and license fees); (ii) a Federal Universal Service Charge (and, if applicable, a State Universal Service Charge) to recover charges imposed on us by the government to support universal service; and (iii) an Administrative Charge, which helps defray certain expenses we incur, including: charges we, or our agents, pay local telephone companies for delivering calls from our customers to their customers: fees and assessments on our network facilities and services; property taxes; and the costs we incur responding to regulatory obligations. Please note that these are Verizon Wireless charges, not taxes. These charges, and what's included, are subject to change from time to time.

Bankruptcy Information

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy charges. You should not pay pre-bankruptcy amounts; they are for your information only. In the event Verizon receives notice of a bankruptcy filing, pre-bankruptcy charges will be adjusted in future invoices. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

Returned Payments

In the event your check for payment of your wireless bill is returned by your bank for insufficient or uncollected funds, Verizon Wireless may resubmit your check electronically to your bank for payment from your checking account.

Late Payment Information

A late payment applies for unpaid balances. The charge is the greater of \$5 or 1.5% per month, or as permitted by law. Failure to pay bills on time may result in negative credit reporting.

No-cost Feature Information

If your service plan includes an optional, no-cost feature (for example, some plans include a no-cost Apple Music option), electing this feature may affect the taxes, governmental fees, and governmental surcharges that we bill and collect, even though your service plan price does not change.

FUSC Change

The Federal Universal Service Charge (FUSC) is a Verizon Wireless charge that is subject to change each calendar quarter based on contribution rates prescribed by the FCC. On July 1, the FUSC increased to 8.02% percent of assessable wireless charges, other than separately billed interstate and international telecom charges. The FUSC on separately billed interstate and international telecom charges increased to 26.50% percent. For more details, please call 1-888-684-1888

Notice of Administrative Charge Increase

Effective August 5, 2020, the monthly Verizon Wireless Administrative Charge for voice-capable devices will increase from \$1.78 to \$1.95 per line. The charge for data-only devices remains \$0.06. The increased charge will appear on your next bill. For further information regarding this charge, review the "Additional Information" page of this bill, or consult your customer agreement at www.verizonwireless.com/customeragreement.





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Additional information

Regulatory Charge Increase

Effective July 1, 2020, the monthly Verizon Wireless Regulatory Charge for voice-capable devices will increase from \$0.15 to \$0.21 per line. The charge for data-only devices remains at \$0.02. Please note that this is a Verizon Wireless charge, not a tax. This charge, and what's included, are subject to change from time to time. For further information regarding this charge, review the "Explanation of Surcharges" section of this bill, or consult your wireless service agreement

Start Saving On Your Bill With Verizon Visa® Card.

Verizon Visa Card is the only credit card that can save you money on your monthly wireless bill. Plus, you can earn Verizon Dollars-rewards you can redeem for Verizon purchases like smartphones and tablets, or toward your wireless bill. Learn more at verizon.com/verizonvisacard.

Purchases subject to credit approval. Visit verizonwireless.com/support/verizon-visa-card-rewards-legal/ to review the Verizon Visa Credit Card Rewards Program Terms and Conditions for details and restrictions.

Introducing Number Lock

Protect your number. Protect your identity. Turn it on now in the My Verizon app. Learn more at m.vzw.com/NumberLock. Your number is safe with us.



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You're all set.

Pay in cash

Go to vzw.com/stores to find a Verizon Wireless store near you or find a Check Free Pay or Western Union near you to make a cash payment. Go to vzw.com/support/pay-bill-faqs/ to learn more.

Autopay scheduled

\$245.25 will be deducted from your bank account on August 5.

My Verizon

Use the My Verizon app or download it at go.vzw.com/mva to manage your account, pay your bill, check data usage, and much more.

Gopaper-free

Enroll in paper-free billing; the easy, clutter-free way to manage and pay your bill. Enroll at go.vzw.com/gopaperfree.



ROBIN D SMITH 205 GATESWOOD RD LUTHERVILLE TIMONIUM, MD 21093-5242 Bill date Account number Invoice number July 16, 2020 519640624-00001 8037465722

Total Amount Due

Deducted from bank account on 08/05/20 DO NOT MAIL PAYMENT

\$245.25

PO BOX 16810 NEWARK, NJ 07101-6810

Questions? Visit go.vzw.com/contactus or call 1.800.922.0204.

Change your address at go.vzw.com/changeaddress

IMPORTANT INFORMATION:

Many questions regarding billing can be resolved easily online or in the My Verizon App. All written communication related to billing disputes and checks tendered as payment in full to a billing dispute must be sent to:

Verizon Attn: Correspondence Team PO Box 408 Newark, NJ 07101-0408

Automatic Payment Enrollment for Account: 519640624-00001 ROBIN D SMITH

By signing below, you authorize Verizon to electronically debit your bank account each month for the total balance due on your account. The check you send will be used to setup Automatic Payment. You will be notified each month of the date and amount of the debit 10 days in advance of the payment. You agree to receive all Auto Pay related communications electronically. I understand and accept these terms. This agreement does not alter the terms of your existing Customer Agreement. I agree that Verizon is not liable for erroneous bill statements or incorrect debits to my account. To withdraw your authorization you must call Verizon. Check with your bank for any charges.

1. Check this box. 2. Sign name in box below, as shown on the bill and date. 3. Return this slip with your payment. Do not send a voided check.