

KEYLINE Inhimhillimininhihihillimillimihihih

CAROLINE EDWARDS 7207 PARKVIEW AVE FALLS CHURCH, VA 22042-1617 Billing period

Mar 20, 2020 - Apr 19, 2020

Account number

788921142-00001

Invoice number

4031410772

Payment due date

May 11, 2020

Your April bill is \$89.02

It's due on May 11, 2020. You have Auto Pay scheduled for May 10, 2020.

View a full breakdown of this month's charges on go.vzw.com/mybill

Balance forward	\$0.00
Account charges	\$65.00
Caroline Edwards 412-512-7568	\$24.02

\$89.02

Good to know

Account charges

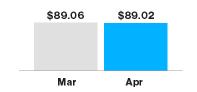
These apply to your entire account. Account charges may include Add-ons, such as device protection, Services, such as call blocking, or Late Fees for past due balances. They are separate from charges per line or device.

Check your online bill for all surcharges, taxes and gov fees

The total amount due for this month includes surcharges of **\$2.48** and taxes and gov fees of **\$1.54**. For an itemized list of taxes, fees and surcharges visit go.vzw.com/mybill.

Your April bill is \$0.04 lower than last month's.

Your April bill of \$89.02 is due on May 11, 2020. You can see a full breakdown of all this month's charges on go.vzw.com/mybill.



\$0.00

Billing period

Mar 20, 2020 - Apr 19, 2020

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788921142-00001

Balance forward from last bill

Previous balance (through Mar 19)	\$89.06
Payment received - Thank you (Apr 10)	-\$89.06

Total balance forward

Understand your bill

Surcharges

These cover the costs that are billed to us by federal, state or local governments so we can continue to provide you with the best service. See the full breakdown on go.vzw.com/mybill.

Taxes and gov fees

We are required by law to collect these charges, which are based on your service address. You can update your service address on go.vzw.com/changeaddress.

Late fee

You'll be charged a late fee when you don't pay your bill on time. The amount is the greater of \$5 or 1.5% of the unpaid balance, or as allowed by law in the state of your billing address.



Billing period

Mar 20, 2020 - Apr 19, 2020

Account number

788921142-00001

Account Charges		\$65.00
Save \$5/month when you enroll in Auto Pay (using bank account or debit card) and paper-free billing, as long as	Monthly charges and credits	\$65.00
you remain on The new Verizon Plan Single Smartphone Unlimited plan. Enroll using the My Verizon app, or at vzw.com/myverizon.	The new Verizon Plan Single Smartphone Unlimited (Apr 20 - May 19) Shared Unlimited Talk, Text and Data	\$65.00
Caroline Edwards		\$24.02
412-512-7568 iPhone XR		
II Holle XII	Monthly charges and credits	\$20.00
	Smartphone Line Access (Apr 20 - May 19)	\$20.00
	Surcharges	\$2.4 8
	Fed Universal Service Charge	\$0.49
	Regulatory Charge	\$0.15
	Administrative Charge	\$1.78
	VA Gross Receipts Surchg	\$0.02
	Local BUS Lic Surchg	\$0.04
	Taxes and gov fees	\$1.54
	VA State 911 Fee	\$0.75
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Your bill this month

\$89.02





Account number

788921142-00001

Caroline Edwards

412.512.7568 iPhone XR

Talk activity

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Mar 20	8:29 AM	408.650.3123	Falls Chur, VA	Snjs West, CA	215			
Mar 20	10:16 AM	410.570.7665	Falls Chur, VA	Incoming, CL	5			
Mar 20	12:57 PM	408.650.3123	Falls Chur, VA	Snjs West, CA	53			
Mar 20	5:34 PM	412.526.0262	Falls Chur, VA	Pttsbgzon1, PA	16			
Mar 20	6:04 PM	202.538.3610	Falls Chur, VA	Incoming, CL	19			
Mar 23	11:32 AM	872.240.3212	Falls Chur, VA	Chicgozn03, IL	38			
Mar 23	12:59 PM	786.535.3211	Falls Chur, VA	Miami, FL	24			
Mar 23	1:24 PM	408.650.3123	Falls Chur, VA	Snjs West, CA	78			
Mar 23	2:58 PM	872.240.3412	Falls Chur, VA	Chicgozn03, IL	31			
Mar 23	3:31 PM	646.749.3122	Falls Chur, VA	Nwyrcyzn01, NY	42			
Mar 23	5:00 PM	412.526.0262	Falls Chur, VA	Pttsbgzon1, PA	2			
Mar 24	10:27 AM	786.535.3211	Falls Chur, VA	Miami, FL	22			
Mar 24	10:58 AM	571.317.3122	Falls Chur, VA	Arlington, VA	126			
Mar 24	1:16 PM	872.240.3212	Falls Chur, VA	Chicgozn03, IL	42			
Mar 24	3:02 PM	571.317.3122	Falls Chur, VA	Arlington, VA	22			
Mar 24	3:34 PM	202.785.3102	Falls Chur, VA	Incoming, CL	1			
Mar 24	6:00 PM	872.240.3212	Falls Chur, VA	Chicgozn03, IL	72			
Mar 25	7:51 AM	872.240.3212	Falls Chur, VA	Chicgozn03, IL	130			
Mar 25	10:04 AM	646.749.3122	Falls Chur, VA	Nwyrcyzn01, NY	33			
Mar 25	12:30 PM	872.240.3311	Falls Chur, VA	Chicgozn03, IL	51			
Mar 25	1:43 PM	202.785.3102	Falls Chur, VA	Washington, DC	2			
Mar 25	1:44 PM	202.256.3769	Falls Chur, VA	Incoming, CL	3			
Mar 25	1:52 PM	202.785.3102	Falls Chur, VA	Washington, DC	4			
Mar 25	1:56 PM	703.538.6926	Falls Chur, VA	Fls Church, VA	6			
Mar 25	3:59 PM	571.317.3112	Falls Chur, VA	Arlington, VA	51			
Mar 25	4:50 PM	410.570.7665	Falls Chur, VA	Incoming, CL	12			
Mar 25	5:02 PM	708.289.0738	Falls Chur, VA	Orland, IL	12			
Mar 26	9:00 AM	877.262.2695	Falls Chur, VA	Toll-Free, CL	56			
Mar 26	10:00 AM	872.240.3212	Falls Chur, VA	Chicgozn03, IL	39			
Mar 26	10:39 AM	412.996.0808	Falls Chur, VA	Pittsburgh, PA	1			
Mar 26	10:40 AM	412.996.0808	Falls Chur, VA	Incoming, CL	21			
Mar 26	1:30 PM	872.240.3212	Falls Chur, VA	Chicgozn03, IL	17			
Mar 26	2:30 PM	646.749.3122	Falls Chur, VA	Nwyrcyzn01, NY	62			
Mar 26	3:31 PM	312.757.3121	Falls Chur, VA	Chicgozn01, IL	44			
Mar 26	4:15 PM	708.289.0738	Falls Chur, VA	Incoming, CL	41			
Mar 27	10:01 AM	408.650.3123	Falls Chur, VA	Snjs West, CA	28			
Mar 27	10:30 AM	786.535.3211	Falls Chur, VA	Miami, FL	51			
Mar 27	1:14 PM	443.462.7606	Falls Chur, VA	Incoming, CL	13			
Mar 27	1:34 PM	872.240.3412	Falls Chur, VA	Chicgozn03, IL	17			
Mar 27	1:53 PM	646.749.3112	Falls Chur, VA	Nwyrcyzn01, NY	92			
Mar 27	4:00 PM	408.650.3123	Falls Chur, VA	Snjs West, CA	38			
Mar 27	4:37 PM	571.317.3122	Falls Chur, VA	Arlington, VA	60			





Account number 788921142-00001

Caroline Edwards

412.512.7568 iPhone XR

Talk activity (cont.)

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Mar 28	10:58 AM	412.648.8888	Falls Chur, VA	Pittsburgh, PA	69			
Mar 29	6:25 PM	703.965.6439	Falls Chur, VA	Incoming, CL	1			
Mar 30	10:29 AM	800.371.9219	Falls Chur, VA	Toll-Free, CL	28			
Mar 30	10:57 AM	571.317.3112	Falls Chur, VA	Arlington, VA	87			
Mar 30	1:30 PM	872.240.3212	Falls Chur, VA	Chicgozn03, IL	84			
Mar 30	3:30 PM	872.240.3212	Falls Chur, VA	Chicgozn03, IL	34			
Mar 30	7:41 PM	703.525.8863	Falls Chur, VA	Arlington, VA	1			
Mar 31	9:00 AM	312.757.3121	Falls Chur, VA	Chicgozn01, IL	60			
Mar 31	11:00 AM	408.650.3123	Falls Chur, VA	Snjs West, CA	182			
Mar 31	2:19 PM	412.624.6235	Falls Chur, VA	Pittsburgh, PA	1			
Mar 31	2:28 PM	412.648.8888	Falls Chur, VA	Pittsburgh, PA	24			
Mar 31	3:00 PM	646.749.3112	Falls Chur, VA	Nwyrcyzn01, NY	46			
Mar 31	4:01 PM	847.636.9438	Falls Chur, VA	Incoming, CL	31			
Apr 1	9:00 AM	646 749 3122	Falls Chur, VA	Nwyrcyzn01, NY	62			
Apr 1	10:16 AM	412.648.8888	Falls Chur, VA	Pittsburgh, PA	1			
Apr 1	10:21 AM	412.648.8888	Falls Chur, VA	Pittsburgh, PA	29			
Apr 1	11:32 AM	708.289.0738	Falls Chur, VA	Incoming, CL	24			
Apr 1	11:59 AM	571.317.3122	Falls Chur, VA	Arlington, VA	126			
Apr 1	2:05 PM	571.317.3122	Falls Chur, VA	Arlington, VA	17			
Apr 1	2:22 PM	410.570.7665	Falls Chur, VA	Incoming, CL	27			
Apr 1	3:31 PM	786.535.3211	Falls Chur, VA	Miami, FL	26			
Apr 2	8:29 AM	412.648.8888	Falls Chur, VA	Pittsburgh, PA	62			
Apr 2	9:34 AM	571.317.3122	Falls Chur, VA	Arlington, VA	47			
Apr 2	10:20 AM	786.535.3211	Falls Chur, VA	Miami, FL	10			
Apr 2	10:30 AM	646.749.3122	Falls Chur, VA	Nwyrcyzn01, NY	31			
Apr 2	12:08 PM	703.965.6439	Falls Chur, VA	Incoming, CL	2			
Apr 2	12:58 PM	412.648.8888	Falls Chur, VA	Pittsburgh, PA	34			
Apr 2	2:00 PM	646.992.2010	Falls Chur, VA	Nwyrcyzn01, NY	28			
Apr 2	2:30 PM	646.992.2010	Falls Chur, VA	Nwyrcyzn01, NY	22			
Apr 2	2:52 PM	410.570.7665	Falls Chur, VA	Incoming, CL	8			
Apr 2	5:00 PM	408.650.3123	Falls Chur, VA	Snjs West, CA	3			
Apr 2	5:02 PM	518.573.1799	Falls Chur, VA	Incoming, CL	10			
Apr 2	5:12 PM	518.573.1799	Falls Chur, VA	VM Deposit, CL	1			
Apr 2	5:12 PM	518.573.1799	Falls Chur, VA	Albany, NY	36			
Apr 2	6:01 PM	646.749.3122	Falls Chur, VA	Nwyrcyzn01, NY	74			
Apr 3	10:37 AM	571.317.3122	Falls Chur, VA	Arlington, VA	15			
Apr 3	3:32 PM	408.650.3123	Falls Chur, VA	Snjs West, CA	31			
Apr 3	8:13 PM	703.593.2933	Falls Chur, VA	Incoming, CL	1			
Apr 6	11:35 AM	872.240.3212	Falls Chur, VA	Chicgozn03, IL	26			
Apr 6	12:01 PM	872.240.3311	Falls Chur, VA	Chicgozn03, IL	42			





Account number 788921142-00001

Caroline Edwards

412.512.7568 iPhone XR

Talk activity (cont.)

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Apr 6	12:42 PM	412.648.8888	Falls Chur, VA	Pittsburgh, PA	21			
Apr 6	1:30 PM	872.240.3212	Falls Chur, VA	Chicgozn03, IL	32			
Apr 6	2:01 PM	847.636.9438	Falls Chur, VA	Incoming, CL	11			
Apr 6	2:46 PM	571.356.9858	Falls Chur, VA	Fls Church, VA	1			
Apr 6	3:52 PM	703.525.8863	Falls Chur, VA	Arlington, VA	4			
Apr 6	3:58 PM	703.525.8863	Falls Chur, VA	Incoming, CL	1			
Apr 7	8:59 AM	646.558.8656	Falls Chur, VA	Nwyrcyzn01, NY	1			
Apr 7	9:00 AM	646.558.8656	Falls Chur, VA	Nwyrcyzn01, NY	36			
Apr 7	2:56 PM	312.626.6799	Falls Chur, VA	Chicgozn01, IL	88			
Apr 7	4:23 PM	518.573.1799	Falls Chur, VA	Albany, NY	78			
Apr 8	9:00 AM	412.648.8888	Falls Chur, VA	Pittsburgh, PA	62			
Apr 8	10:01 AM	646.749.3122	Falls Chur, VA	Nwyrcyzn01, NY	27			
Apr 8	11:05 AM	708.289.0738	Falls Chur, VA	Orland, IL	21			
Apr 8	11:29 AM	412.648.8888	Falls Chur, VA	Pittsburgh, PA	31			
Apr 8	12:00 PM	646.992.2010	Falls Chur, VA	Nwyrcyzn01, NY	29			
Apr 8	1:58 PM	646.992.2010	Falls Chur, VA	Nwyrcyzn01, NY	39			
Apr 8	2:52 PM	412.996.0808	Falls Chur, VA	Pittsburgh, PA	6			
Apr 8	3:01 PM	571.317.3112	Falls Chur, VA	Arlington, VA	56			
Apr 8	4:58 PM	847.636.9438	Falls Chur, VA	Incoming, CL	11			
Apr 8	5:02 PM	724.989.7001	Falls Chur, VA	Greensburg, PA	7			
Apr 9	11:29 AM	646.749.3122	Falls Chur, VA	Nwyrcyzn01, NY	42			
Apr 9	12:15 PM	312.505.6488	Falls Chur, VA	Incoming, CL	14			
Apr 9	12:30 PM	646.992.2010	Falls Chur, VA	Nwyrcyzn01, NY	8			
Apr 9	12:52 PM	877.224.1302	Falls Chur, VA	Toll-Free, CL	38			
Apr 9	1:31 PM	786.535.3211	Falls Chur, VA	Miami, FL	32			
Apr 9	2:00 PM	202.256.3769	Falls Chur, VA	Incoming, CL	1			
Apr 9	2:02 PM	202.256.3769	Falls Chur, VA	Incoming, CL	2			
Apr 9	4:01 PM	404.985.1414	Falls Chur, VA	Atlanta, GA	1			
Apr 9	4:06 PM	404.985.1414	Falls Chur, VA	Incoming, CL	23			
Apr 9	4:30 PM	312.626.6799	Falls Chur, VA	Chicgozn01, IL	52			
Apr 9	5:21 PM	312.505.6488	Falls Chur, VA	Incoming, CL	6			
Apr 10	11:46 AM	240.688.2547	Falls Chur, VA	Incoming, CL	14			
Apr 10	12:59 PM	224.501.3412	Falls Chur, VA	Northbrook, IL	26			
Apr 10	1:25 PM	708.289.0738	Falls Chur, VA	Incoming, CL	33			
Apr 10	2:00 PM	872.240.3412	Falls Chur, VA	Chicgozn03, IL	74			
Apr 10	6:22 PM	267.254.3804	Falls Chur, VA	VM Deposit, CL	1			
Apr 10	7:59 PM	646.568.7788	Falls Chur, VA	Incoming, CL	158			
Apr 13	10:30 AM	872.240.3311	Falls Chur, VA	Chicgozn03, IL	34			
Apr 13	11:30 AM	872.240.3212	Falls Chur, VA	Chicgozn03, IL	32			
Apr 13	12:01 PM	872.240.3212	Falls Chur, VA	Chicgozn03, IL	28			





Account number

788921142-00001

Caroline Edwards

412.512.7568 iPhone XR

Talk activity (cont.)

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Apr 13	12:31 PM	872.240.3311	Falls Chur, VA	Chicgozn03, IL	28			
Apr 13	1:30 PM	872.240.3212	Falls Chur, VA	Chicgozn03, IL	77			
Apr 13	2:48 PM	708.289.0738	Falls Chur, VA	Orland, IL	6			
Apr 13	3:49 PM	410.570.7665	Falls Chur, VA	Incoming, CL	15			
Apr 13	4:42 PM	312.505.6488	Falls Chur, VA	Incoming, CL	2			
Apr 13	4:44 PM	312.505.6488	Falls Chur, VA	Incoming, CL	5			
Apr 14	10:31 AM	412.648.8888	Falls Chur, VA	Pittsburgh, PA	57			
Apr 14	1:02 PM	914.419.2554	Falls Chur, VA	Incoming, CL	1			
Apr 14	1:03 PM	914.419.2554	Falls Chur, VA	Wh Plains, NY	28			
Apr 14	1:31 PM	786.535.3211	Falls Chur, VA	Miami, FL	66			
Apr 14	3:01 PM	872.240.3412	Falls Chur, VA	Chicgozn03, IL	33			
Apr 14	3:34 PM	571.317.3122	Falls Chur, VA	Arlington, VA	53			
Apr 14	4:32 PM	312.626.6799	Falls Chur, VA	Chicgozn01, IL	93			
Apr 15	10:02 AM	646.749.3122	Falls Chur, VA	Nwyrcyzn01, NY	62			
Apr 15	3:00 PM	571.317.3122	Falls Chur, VA	Arlington, VA	89			
Apr 16	1:14 PM	518.573.1799	Falls Chur, VA	Incoming, CL	17			
Apr 16	6:59 PM	877.224.1302	Falls Chur, VA	Toll-Free, CL	39			
Apr 17	7:31 AM	412.648.8888	Falls Chur, VA	Pittsburgh, PA	56			
Apr 17	1:01 PM	914.419.2554	Falls Chur, VA	Incoming, CL	47			
Apr 17	2:28 PM	571.317.3122	Falls Chur, VA	Arlington, VA	27			
Apr 17	3:00 PM	646.992.2010	Falls Chur, VA	Nwyrcyzn01, NY	59			
Apr 17	4:58 PM	872.240.3212	Falls Chur, VA	Chicgozn03, IL	62			





Account number 788921142-00001

Additional information

Customer Proprietary Network Information (CPNI)

CPNI is information made available to us solely by virtue of our relationship with you that relates to the type, quantity, destination, technical configuration, location, and amount of use of the telecommunications and interconnected VoIP services you purchase from us, as well as related billing information. The protection of your information is important to us, and you have a right, and we have a duty, under federal law, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services, such as television, telematics, high-speed Internet, video, and local and long distance services. Visit Verizon.com for more information on our services and companies.

If you don't want your CPNI used for the marketing purposes described above, please notify us by phone any time at 800.333.9956 or online at vzw.com/myprivacy.

Unless you notify us in one of these ways, we may use your CPNI as described above beginning 30 days after the first time we notify you of this CPNI policy. Your choice will remain valid until you notify us that you wish to change your selection. Your decision about use of your CPNI will not affect the provision of any services you currently have with us.

Note: This CPNI notice does not apply to residents of the state of Arizona.

Explanation of Surcharges

Surcharges include (i) a Regulatory Charge (which helps defray various government charges we pay including government number administration and license fees); (ii) a Federal Universal Service Charge (and, if applicable, a State Universal Service Charge) to recover charges imposed on us by the government to support universal service; and (iii) an Administrative Charge, which helps defray certain expenses we incur, including: charges we, or our agents, pay local telephone companies for delivering calls from our customers to their customers: fees and assessments on our network facilities and services; property taxes; and the costs we incur responding to regulatory obligations. Please note that these are Verizon Wireless charges, not taxes. These charges, and what's included, are subject to change from time to time.

Bankruptcy Information

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy charges. You should not pay pre-bankruptcy amounts; they are for your information only. In the event Verizon receives notice of a bankruptcy filing, pre-bankruptcy charges will be adjusted in future invoices. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

Late Payment Information

A late payment applies for unpaid balances. The charge is the greater of \$5 or 1.5% per month, or as permitted by law. Failure to pay bills on time may result in negative credit reporting.

No-cost Feature Information

If your service plan includes an optional, no-cost feature (for example, some plans include a no-cost Apple Music option), electing this feature may affect the taxes, governmental fees, and governmental surcharges that we bill and collect, even though your service plan price does not change.

FUSC Change

The Federal Universal Service Charge (FUSC) is a Verizon Wireless charge that is subject to change each calendar quarter based on contribution rates prescribed by the FCC. On January 1, the FUSC decreased to 5.67% percent of assessable wireless charges, other than separately billed interstate and international telecom charges. The FUSC on separately billed interstate and international telecom charges decreased to 19.6% percent. For more details, please call 1-888-684-1888.



Billing period

Mar 20, 2020 - Apr 19, 2020

Account number

788921142-00001

You're all set.

Pay in cash

Go to vzw.com/stores to find a Verizon Wireless store near you or find a Check Free Pay or Western Union near you to make a cash payment. Go to vzw.com/support/pay-bill-faqs/ to learn more.

Autopay scheduled

\$89.02 will be charged to your credit card on May 10.

My Verizon

Use the My Verizon app or download it at go.vzw.com/mva to manage your account, pay your bill, check data usage, and much more.

Gopaper-free

Enroll in paper-free billing; the easy, clutter-free way to manage and pay your bill. Enroll at go.vzw.com/gopaperfree.



CAROLINE EDWARDS 7207 PARKVIEW AVE FALLS CHURCH, VA 22042-1617 Bill date Account number Invoice number April 19, 2020 788921142-00001 4031410772

Total Amount Due

Will be submitted to credit card on 05/10/20 DO NOT MAIL PAYMENT

\$89.02

P.O. BOX 15062 ALBANY. NY 12212-5062

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Questions? Visit go.vzw.com/contactus or call 1.800.922.0204.

Change your address at go.vzw.com/changeaddress

IMPORTANT INFORMATION:

Many questions regarding billing can be resolved easily online or in the My Verizon App. All written communication related to billing disputes and checks tendered as payment in full to a billing dispute must be sent to:

Verizon Attn: Correspondence Team PO Box 408 Newark, NJ 07101-0408

Automatic Payment Enrollment for Account: 788921142-00001 CAROLINE EDWARDS

By signing below, you authorize Verizon to electronically debit your bank account each month for the total balance due on your account. The check you send will be used to setup Automatic Payment. You will be notified each month of the date and amount of the debit 10 days in advance of the payment. You agree to receive all Auto Pay related communications electronically. I understand and accept these terms. This agreement does not alter the terms of your existing Customer Agreement. I agree that Verizon is not liable for erroneous bill statements or incorrect debits to my account. To withdraw your authorization you must call Verizon. Check with your bank for any charges.

1. Check this box. 2. Sign name in box below, as shown on the bill and date. 3. Return this slip with your payment. Do not send a voided check.