



**Contact Us**  
sprint.com/contactus 1-888-211-4727  
(\*2 from your Sprint Phone)

**1 of 6**  
Account Number: 282338694  
Bill Period: Apr 28 - May 27, 2020

We hope you're enjoying your services.

See below for ways to pay.

## Total Amount Due

**\$415.72**

New Charges - Pay by Jun 20 **\$415.72**

*See page 3 for details*

## Your new charges have increased by \$3.71

May		\$415.72
April		\$412.01
March		\$373.77

## Let's talk about this bill

### Ways to pay your bill:

**Online:** [www.sprint.com/mysprint](http://www.sprint.com/mysprint)

**Phone:** 1-800-784-2608 (\*3 from your Sprint Phone)

**Mail:** Return the form below with a check payable to "Sprint"

The News and Notices Section on page 2 has important information for you to review.

PO Box 629023 El Dorado Hills, CA 95762

Detach and return this remittance form with your payment.  
New charges due by Jun 20. Account Number 282338694



Amount Due

**\$415.72**

Amount Enclosed

\$ \_\_\_\_\_

PO Box 4191  
Carol Stream, IL 60197-4191

AMBER BROWN  
3421 KENYON AVE  
BALTIMORE, MD 21213-0000



282338694 00000041572 000000412010 000000827737



## SPRINT NEWS AND NOTICES

This section includes updates about your services and equipment including policy and service changes and price increase information.

### International, US Territories & possessions Rates

Int'l long distance, roaming, data and text rates and plans, and inclusion in discounted pricing offers are subject to change from time to time without notice. Visit [sprint.com/international](http://sprint.com/international) to check for included destinations and the most up to date voice, text and data rate information.

### Phone Security

Sprint encourages you to set a phone passcode or lock to help prevent unauthorized access. See your phone's user guide for instructions. Also consider downloading a security app for your phone. Report stolen phones to Sprint to protect your account. For more information visit [sprint.com/stolenphone](http://sprint.com/stolenphone).

### Software Updates Available

Keep your phone's software current by checking for updates regularly. Log on to [sprint.com](http://sprint.com) any time to check your alerts or go to [sprint.com/learn](http://sprint.com/learn) and follow the instructions for your phone. That's getting it done right now.

### Sprint Accessibility

Sprint offers accessible billing formats, a variety of hearing aid compatible handsets, as well as directory assistance support. Please visit [sprint.com/accessibility](http://sprint.com/accessibility) for more information or email [accessibility@sprint.com](mailto:accessibility@sprint.com).

## IMPORTANT INFORMATION RELATING TO YOUR SPRINT BILL

### Billing, Late Payment and Other Information

Full call detail is available online. Payments are due as shown on your invoice to avoid service suspension or disconnection. We will assess a late payment charge if your payment is late. Sprint may charge you for any returned checks (up to \$40). Certain charges accrued during one billing period may be delayed and appear on a later invoice. **We keep credit and debit card information on file and will charge your cards for all delinquent amounts you owe us. You may incur overdraft fees from your financial institution if applicable. Please see your agreements for more details.**

**Disputes** - You must dispute a charge within 60 days from receiving your invoice or we will consider the charge accepted and due.

**Your privacy** - Protect against unauthorized account access by using a Personal Identification Number (PIN) to identify yourself when calling Care or visiting a retail store. Visit [sprint.com/pin](http://sprint.com/pin) to establish or change your PIN. Don't use commonly known info like birthdays or SSNs. To access your account online, create a unique UserID/ password. Sprint's Privacy Policy is available at [sprint.com](http://sprint.com).

**Enhanced 911 (E911)** - services provide public safety officials with your location during a 911 call. E911 services are not available everywhere and at all times. E911 availability depends on many factors, including the ability of local public safety agencies to receive and process location information, your equipment's capabilities and other factors impacting service delivery.

**Terms & conditions/service updates** - Sprint's terms and conditions sometimes change and the current version is online and updates are provided in the news and notices section.

**Contact Sprint** - Sprint Customer Service, PO Box 629023, El Dorado Hills, CA 95762 (include name and account number). Do not use payment envelope.

**Surcharges** - Add'l charges imposed by us on a per line basis including federal USF, Administrative and Regulatory charges. Surcharges are not taxes, not required by law and are subject to change.

**Gov't Taxes and Fees** - Sprint is required by law to bill government taxes and fees. They may change without notice.

## Want to save paper?

### EMAIL:

Check the boxes that apply:

☐ E-Bill - receive your bill by email (you will no longer receive paper bills).

☐ Receive Sprint updates and special offers via email.

## Protect your Voicemail

Use a passcode to protect against unauthorized access. If you don't use a passcode, anyone who has your handset can access your messages; therefore we strongly recommend you set one up. It's easy - just access your voicemail and follow the prompts.

**Last Bill**

Previous Total Due	\$412.01
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**Payments**

Payment on 05/16 - Thank you!	-\$412.01
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**Account Charges**

Service Late Payment	\$11.38
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Account Charges

**\$11.38****Unlimited Freedom - Unlimited Talk, Text & Data**

Unlimited Talk, Text and Data. Line 1: \$65; Line 2: \$45; Lines 3-10: \$35; Lines 11-99: \$30.  
Unlimited Anytime Minutes. Unlimited Messaging. HD Streaming. 50GB Mobile Hotspot.  
International Text from US. Sprint Global Roaming. Eligible for \$5 per line/per month AutoPay  
discount on lines 1-10.

**(607) 339-5919**

Unlimited Freedom MRC	\$65.00
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Sprint Complete - protection for smartphone - Includes insurance	\$19.00
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Annual Upgrade Incl (\$5 Value)	\$0.00
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Premium Intl Experience	\$0.00
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Plans &amp; Services

**\$84.00****(718) 662-3461**

Unlimited Freedom MRC	\$45.00
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Sprint Complete - protection for smartphone - Includes insurance	\$19.00
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Annual Upgrade Incl (\$5 Value)	\$0.00
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Premium Intl Experience	\$0.00
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Plans &amp; Services

**\$64.00****Sprint Tablet Plan - 1 GB 3G/4G High Speed Data**

1 GB Tablet Data Plan includes 1GB High-speed data while on the Sprint Network. \$0.25/MB  
Off-Network Roaming Overage (\$.00024414KB). The Recurring Charge is not discountable.

**(240) 305-0979**

Sprint Tablet Plan - 1 GB 3G/4G High Speed Data	\$15.00
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Plans &amp; Services

**\$15.00**



## Equipment

### (607) 339-5919

Apple iPhone 11 Pro Max 64 GB Midnight Green Monthly Lease PR-L-174075248 #05	\$45.84
Apple iPhone 8 Plus 64GB Monthly Installment - PR-F-174071098 #5	\$33.32

### (718) 662-3461

Apple iPhone 11 Pro Max 64 GB Gold Monthly Lease PR-L-174075252 #05	\$45.84
Apple iPhone 8 Plus 64GB Monthly Installment - PR-F-174071460 #5	\$33.32
iPhone Upgrade Discount 5 of 18 - Unlimited Freedom MRC	-\$11.12

Equipment

**\$147.20**

## Sprint Premium Services

Sprint Premium Charges include charges for premium content (games, ringtones, music tracks, etc.) and other offers Sprint provides jointly with other vendors. These charges are priced separately.

### Subscriber Charges

(718) 662-3461 - Web Portals - Vidi5 - Mobile Video Club Membership - 05/12	\$9.99
(607) 339-5919 - Subscription Service - Hulu + Live TV - 05/20	\$54.99

Sprint Premium Services

**\$64.98**

## Surcharges

Maryland State Univ Serv Assessment	\$0.05
Baltimore (Ind County Utility Tax	\$8.00
Federal Univ Serv Assess Non-LD	\$1.06
Regulatory Charge	\$2.97
Administrative Charge	\$7.50

Surcharges

**\$19.58**

## Government Taxes & Fees

Baltimore (Ind County 911 Tax	\$1.50
Maryland State 911 Tax	\$1.00
Maryland State Sales Tax	\$7.08

Government Taxes &amp; Fees

**\$9.58**