

Your bill details begin on the next page

Level up your unlimited plan

Upgrade to **AT&T UNLIMITED ELITE™** for unlimited data, HD streaming, 30GB of hotspot data, plus HBO Max™ included.



Elevate your mobile, wireless, and streaming services with our **BEST UNLIMITED plan** on **AMERICA'S BEST NETWORK**. Upgrade to the AT&T Unlimited EliteSM plan today. Learn more at **att.com/UnlimitedElite**

AFTER 100GB, AT&T MAY TEMPORARILY SLOW DATA SPEEDS IF THE NETWORK IS BUSY.

Best Network based on GWS OneScore Sept. 2019. Video may be ltd. to SD. Compatible device (sold separately) for 5G and HBO Max access. Online account registration required for HBO Max access. Programming and content subject to change. Add'l charges, usage, speed & other restr's apply.

See back for more details. 0620FTB2



AMANDA ANDERSON 333 ARREBA ST MARTINEZ, CA 94553-2507 AutoPay of \$146.78 is scheduled for Jul 16, 2020

Account number: 436164036815

AT&T MOBILITY PO Box 537104 Atlanta, GA 30353-7104



Issue Date: Jun 27, 2020 Account Number: 436164036815

AT&T UNLIMITED ELITE PLAN: All AT&T wireless services subject to terms and conditions in the Wireless Customer Agreement (att.com/wca). Other Device Monthly Charges: (\$50 per smartphone, \$20 per tablet, camera, or connected car; \$25 per Harman Spark; \$10 per wearable). OTHER RESTRICTIONS & FEES: Activation/upgrade fee per line (up to \$45) & deposit may apply. AutoPay & Paperless Bill Discount: Monthly discount \$10 per phone line when active & enrolled in both. AT&T employees, retirees & IMO consumers are not eligible for the AutoPay and Paperless Bill discount. Discount starts: w/in 2 bill cycles, Pay full plan cost (\$100/mo.) plus per device access charges until discount starts. UNLIMITED DATA: For use in the United States, Puerto Rico & the U.S. Virgin Islands (the "Domestic Coverage Area" or "DCA"), Mexico and Canada. DATA RESTRICTIONS: After 100 GB of data usage on a line in a bill cycle, for the remainder of the cycle AT&T may temporarily slow data speeds on that line if the network is busy. 26 Off net data speeds may apply. All AT&T service is subject to AT&T network management policies. See att.com/broadbandinfo for details. SG SERVICE: Requires a compatible SG device. SG service is not available everywhere. See att.com/SGforyou for details. VIDEO STREAMING: Includes Stream Saver feature which allows you to stream higher definition video in Standard Definition on compatible devices (unless video provider has opted out). Stream Saver will not recognize all video content. Ability to stream and video resolution may vary and be affected by other factors. To enjoy access to High Definition video on compatible devices and when available, you can turn it off or back on at any time at att.com/myst or call 611. Restrictions apply. Details at att.com/streamsaver. MOBILE HOTSPOT: Requires compatible device unded such as a provide in the such a

HBO MAX: Access HBO Max through HBO Max app on compatible device (sold separately) or on hbomax.com using compatible browser with your AT&T log-in credentials. Data rates may apply for app download/usage. New AT&T customers: visit att.com/myatt to create your account and obtain log-in credentials. Use of HBO Max is subject to its own terms and conditions, see hbomax.com/terms-of-use for details. If you have residential DIRECTV (excluding Puerto Rico), AT&T TV, U-Verse TV or AT&T TV NOW, HBO will also be added on that TV platform. May be billed and then credited on that TV platform within 2 bills. Programming and content subject to change and benefit may be modified, discontinued or terminated at any time without notice. LOST ELIGIBILITY: Upon cancellation of eligible wireless plan you may lose access to HBO Max. LIMITS: Access to one HBO Max account per AT&T account holder. Access to HBO Max limited to 5 devices and 3 concurrent streams. Includes usage only in the DCA. May not be stackable w/other offers, credits or discounts. To learn more, visit att.com/hbomax. ©2020 WarnerMedia Direct, LLC. All Rights Reserved. HBO Max and related service marks are the property of WarnerMedia Direct, LLC. AT&T employees and retirees are not eligible for the HBO Max Add-On. All offers, programming, promotions, pricing, terms, restrictions & conditions subject to change & may be modified, discontinued, or terminated at any time without notice.

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0620BTB2



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Account Number: 436164036815

Managing your AT&T bills, products, and services on the go? It's a snap with myAT&T. Go to att.com/myatt to sign in or sign up.

Total due
\$146.78
AutoPay is scheduled for:
Jul 16, 2020

Account summary		
Your last bill	\$146.78 -\$146.78	
Payment, Jun 16 - Thank yo		
Remaining balance		\$0.00
Service summary		
Wireless	Page 2	\$146.78
Total services		\$146.78
Total due		\$146.78

Ways to pay and manage your account:





AutoPay is scheduled to charge your card on Jul 16, 2020





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Service activity



Wireless

				Government		
Number	User	Page	Monthly charges	Surcharges & fees	taxes & fees	Total
Group 1		2	\$45.00	\$0.16	\$0.11	\$45.27
925.723.2528	AMANDA ANDERSON	3	\$96.67	\$3.84	\$1.00	\$101.51
Total			\$141.67	\$4.00	\$1.11	\$146.78

Group 1

1 Device

Monthly charges	Jun 28 - Jul 27	
1. AT&T Unlimited &Mor	re(SM) Premium One Line	\$55.00
 Discount for unlimited one line w AutoPay & Paperless Bill 		-\$10.00
Surcharges & fees		
3. Federal Universal Serv	vice Charge	\$0.15
4. State Public Utility Su	rcharge	\$0.01
Government taxes & fees	5	
5. CA Advanced Services	s Fund (CASF)	\$0.01
6. CHCF A		\$0.01
7. Relay Service Device Fund		\$0.01
8. Teleconnect Fund		\$0.01
9. Universal Lifeline		\$0.07

GET RELIABLE HOME INTERNET WITH AT&T

Enjoy our whole-home Wi-Fi experience Excludes DSL. Based on network availability.

CALL 866.716.1394 CLICK att.com/BestForYou Geographic and service restrictions apply to AT&T Internet services. Call or go to att.com to see if you qualify.

\$45.27

Shared usage summary (May 28 - Jun 27)				
Number	User	Data (GB)	Text	Talk
925.723.2528	AMANDA ANDERSON	5.76	600	7,620
Total usage		5.76	600	7,620
Included in plan	1	unlimited	unlimited	unlimited
Usage is rounded up based on your plan. For more details on your Shared usage summary, visit att.com/myusage.				

Total for Group 1



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...Wireless continued

Phone, 925.723.2528 AMANDA ANDERSON

Mont	hly charges	Jun 28 - Jul 27	
1.	Access for iPhone 4G LTE w/ VVM		\$35.00
2.	Protect Advantage Insurance for 1 Premium		\$8.99
3.	Protect for 1 Fee		\$6.01
4.	APPLE 256GB - Installment 7 of 30		\$41.67
5.	AT&T Next Up(SM) - phone upgrade feature		\$5.00
Surch	narges & fees		
6.	Administrative Fee		\$1.99
7.	Federal Universal Service Charge		\$0.35
8.	Regulatory Cost Recovery Charge		\$1.50
Gove	rnment taxes & fees		
9.	CA Advanced Services Fund (CASF)		\$0.02
10.	CA State Sales Tax		\$0.30
11.	City District Sales Tax		\$0.05
12.	County District Sales Tax		\$0.05
13.	County Sales Tax		\$0.06
14.	Relay Service Device Fund		\$0.02
15.	State 911 Tax		\$0.30
16.	Teleconnect Fund		\$0.03
17.	Universal Lifeline		\$0.17
Tota	al for 925.723.2528		\$101.51

APPLE 256GB	290000032288558	
Established on	Nov 30, 2019	
Amount financed	\$1,249.99	
Installment 7 of 30 (May 30, 2020)	\$41.67	
Balance remaining after current installment	\$958.30	
To pay off your installment plan early, please visit att.com/payoffNEXT for details.		

News you can use

Total for Wireless

Disaster preparedness and response

IF YOU ARE UNDER A DECLARED DISASTER WARNING, FIND SAFE SHELTER RIGHT AWAY.

IF TOLD TO EVACUATE, DO SO IMMEDIATELY.

During a disaster, we mobilize a variety of means and methods to support first responders and to assist displaced individuals, including:

- Reinforcing network facilities and preparing response equipment $% \left(1\right) =\left(1\right) \left(1\right) +\left(1\right) \left(1\right) \left(1\right) +\left(1\right) \left(1\right)$
- Staging areas to provide stabilized wireless connectivity for our customers
- Finding safe, effective places for customers to use their wireless devices
- Deploying mobile satellite equipment to enhance wireless service in impacted areas
- Assisting customers with their devices by making available device-charging stations at local shelters and offering personalized customer account assistance at any open retail location

To learn more about how we assist communities during a disaster, please visit att.com/disasterrelief

Wouldn't it be nice to add a device?

\$146.78

You're eligible to add a smartphone, tablet or smartwatch to your plan today. Call 866.739.4401.

Help protect yourself from fraud

AT&T will never contact you by email, SMS, or recorded call asking for personal information. If you receive such an email, do not reply. Never use the links in questionable emails to determine if the email is valid. Fraudsters can create fake email headers, so the sender may not be real. They also can create realistic forgeries of websites. Do not fill out forms via email, because the data may not be secure. Instead, go directly to the company's website. Ensure a site is secure by checking whether there is an "s" after the http in the address and a lock icon at the bottom of the screen.

Important information

Late payment fee



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...Important information continued

The late payment fee for consumer and Signature bills not paid in full by the payment due date is up to \$7.00.

Electronic check conversion

Paying by check authorizes AT&T to use the information from your check to make a one-time electronic fund transfer from your account. Funds may be withdrawn from your account as soon as your payment is received. If we cannot process the transaction electronically, you authorize AT&T to present an image copy of your check for payment. Your original check will be destroyed once processed. If your check is returned unpaid you agree to pay such fees as identified in the terms and conditions of your agreement, up to \$30. Returned checks may be presented electronically.

Surcharges and other fees

AT&T imposes additional charges on a per line basis, including federal and state universal service charges, an Administrative Fee (to defray certain expenses including charges AT&T or its agents pay to interconnect with other carriers to deliver calls from AT&T customers to their customers, and charges associated with cell site rents and maintenance), and a Regulatory Cost Recovery Charge (to recover costs of compliance with certain government imposed regulatory requirements, including Wireless Number Portability and Number Pooling, and E911). These fees are not taxes or charges that the government requires AT&T to collect from its customers. See att.com/mobilityfees for details.

Questions about your bill or service

If you have any questions about your bill or concerns about your service, call Customer Care at 800.331.0500 or at 611 from your cell phone or write to Customer Care at AT&T, P.O. Box 5074, Carol Stream, Illinois 60197-5074 or FAX 314.242.0792. If we cannot resolve your issue, you have the option to write the California Public Utilities Commission (CPUC) at Consumer Affairs Branch, 505 Van Ness Ave., Room 2003, San Francisco, CA 94102, or at http://consumers.cpuc.ca.gov/complaints, or call 800.649.7570. The CPUC's DDTP program offers assistance to individuals with hearing and speaking limitations including California Relay Service available by dialing 711. More information is available at http://ddtp.cpuc.ca.gov

AT&T Mobility Center for customers with disabilities

Questions on accessibility by persons with disabilities: 866.241.6568.

Written correspondence

Do not send notes/letters with payment. We cannot guarantee receipt. Send notes/letters to AT&T, P.O. Box 5074, Carol Stream, Illinois 60197-5074 or FAX 314.242.0792.

Wireless DirectBill charges

Detail of DirectBill charges can be viewed at att.com/db. The direct billing option offers you the ability to purchase content, goods and features such as apps, games, donations, and services from AT&T and other companies by applying charges to your wireless account.

911 calling with TTY and Real-Time Text

Due to technical limitations, Wi-Fi Calling and NumberSync cannot be used with TTY devices and cannot support 911 calls over TTY devices. Persons with communications disabilities can use Real-Time Text (www.att.com/RTT) as an alternative to TTY. 911 services can be reached by either: (1) calling 911 using Real-Time Text or (2) calling 911 directly using a TTY over the cellular network or from a landline telephone, or (3) sending a text message

to 911 directly (in areas where text-to-911 is available) from a wireless device, or (4) using relay services to place a TTY or captioned telephone service (CTS) call from a wireless phone over the cellular network or from a landline telephone, or (5) using relay services to place a IP Relay or IP CTS call over a cellular data or other IP network.

Tax ID

AT&T Mobility Tax ID 84-1659970

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