

KEYLINE I.II..II....III.II....IIIII....III....III...III...II

ERIC RICHARD 1507 ELGIN AVE FOREST PARK, IL 60130-2617

### Billing period

Jan 17, 2020 - Feb 16, 2020

**Account number** 

673498216-00001

Invoice number

9269068064

Payment due date

Mar 8, 2020

# Your February bill is \$201.19

It's due on Mar 8, 2020. You have Auto Pay scheduled for Mar 5, 2020.

View a full breakdown of this month's charges on go.vzw.com/mybill

Balance forward	\$0.00
Account charges	\$0.00
Eric Richard 765-749-5910	\$109.53
Amy Richard 989-798-4626	\$91.66

\$201.19

### Good to know

#### Account charges

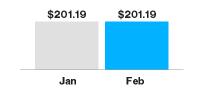
These apply to your entire account. Account charges may include Add-ons, such as device protection, Services, such as call blocking, or Late Fees for past due balances. They are separate from charges per line or device.

### Check your online bill for all surcharges, taxes and gov fees

The total amount due for this month includes surcharges of **\$4.92** and taxes and gov fees of **\$11.70**. For an itemized list of taxes, fees and surcharges visit go.vzw.com/mybill.

# Your February bill total is the same as last month's.

Your February bill of \$201.19 is due onMar 8, 2020. You can see a full breakdown of all this month's charges on go.vzw.com/mybill.



#### Billing period

Jan 17, 2020 - Feb 16, 2020

#### **Account number**

673498216-00001

### Balance forward from last bill

Previous balance (through Jan 16)	\$201.19
Payment received - Thank you (Feb 5)	-\$201.19

#### Total balance forward

\$0.00

### **Understand your bill**

#### **Surcharges**

These cover the costs that are billed to us by federal, state or local governments so we can continue to provide you with the best service. See the full breakdown on go.vzw.com/mybill.

### Taxes and gov fees

We are required by law to collect these charges, which are based on your service address. You can update your service address on go.vzw.com/changeaddress.

### Late fee

You'll be charged a late fee when you don't pay your bill on time. The amount is the greater of \$5 or 1.5% of the unpaid balance, or as allowed by law in the state of your billing address.



### Billing period

Jan 17, 2020 - Feb 16, 2020

#### Account number

673498216-00001

Account Charges	\$0.00	
Media and apps were purchased through your mobile device or on the Internet. To block the ability to place	Verizon media and apps	\$0.00
charges on your account, including	Disperse Mandala (Fal. 40 - Man 40)	<b>#0.00</b>

Disney+ Monthly (Feb 16 - Mar 13) Promotional Period: Nov 14, 2019 - Nov 13, 2020 \$0.00

Eric Richard \$109.53

Forest Park MTT

Du Page Cnty Rta Sales Tax

Elmhurst City Sales Tax

765-749-5910 PIXEL 3

Includes \$5 Auto Pay and Paper-free discount for your GO UNLIMITED plan

purchases from other vendors, please

visit vzw.com/serviceblocks.

Monthly charges and credits	\$85.83
Go Unlimited (Feb 17 - Mar 16)	\$65.00
Device payment 13 of 24 (\$799.99/24mo)	\$33.33
\$366.63 remaining after this month (Agreement 1149607855)	
Device Promotional Credit 13 of 24	-\$12.50
Add-ons	\$15.00
Total Mobile Protection - (Feb 17 - Mar 16)	\$15.00
Surcharges	\$2.46
Fed Universal Service Charge	\$0.53
Regulatory Charge	\$0.15
Administrative Charge	\$1.78
Taxes and gov fees	\$6.24
IL State 911 Fee	\$1.50
IL Telecom Relay Srvc Fee	\$0.02
IL State Telecom Excise Tax	\$1.11
IL State Sales Tax	\$2.08

\$0.95

\$0.25

\$0.33





### Account number

673498216-00001

<b>Amy Richard</b> 989-798-4626	\$					
iPhone XR	Monthly charges and credits	\$83.74				
Includes \$5 Auto Pay and Paper-free	Go Unlimited (Feb 17 - Mar 16)	\$65.00				
discount for your GO UNLIMITED plan	Device payment 17 of 24 (\$449.99/24mo)	\$18.74				
	\$131.18 remaining after this month (Agreement 1288839572)					
	Surcharges	\$2.46				
	Fed Universal Service Charge	\$0.53				
	Regulatory Charge	\$0.15				
	Administrative Charge	\$1.78				
	Taxes and gov fees	\$5.46				
	IL State 911 Fee	\$1.50				
	IL Telecom Relay Srvc Fee	\$0.02				
	IL State Sales Tax	\$1.17				
	IL State Telecom Excise Tax	\$1.11				
	Cook Cnty Sales Tax	\$0.33				
	Cook Cnty Rta Sales Tax	\$0.19				
	Forest Park City Sales Tax	\$0.19				
	Forest Park MTT	\$0.95				

Your bill this month

\$201.19





Account number

673498216-00001

# **Eric Richard**

765.749.5910 PIXEL 3

### **Talk activity**

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Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Jan 17	6:04 PM	989.798.4626	Forest Par, IL	Incoming, CL	1			
Jan 18	4:36 PM	708.318.4243	Forest Par, IL	Bellwood, IL	2			
Jan 19		708.318.4243	Forest Par, IL	Bellwood, IL	3			
Jan 19	2:07 PM	989.798.4626	North Rive, IL	Saginaw, MI	2			
Jan 19	2:09 PM	989.798.4626	North Rive, IL	Saginaw, MI	3			
Jan 19	2:13 PM	800.427.7973	North Rive, IL	Toll-Free, CL	1			
Jan 19	2:13 PM	989.798.4626	North Rive, IL	Saginaw, MI	1			
Jan 19	2:15 PM	989.798.4626	North Rive, IL	Saginaw, MI	1			
Jan 19	2:18 PM	989.798.4626	North Rive, IL	Incoming, CL	1			
Jan 20	1:35 PM	000.000.0086	Forest Par, IL	Voice Mail, CL	2			
Jan 20	2:28 PM	989.798.4626	Forest Par, IL	Incoming, CL	1			
Jan 21	12:35 PM	617.923.7224	Chicago, IL	Watertown, MA	2			
Jan 21	12:37 PM	617.923.7229	Chicago, IL	Watertown, MA	2			
Jan 21	12:39 PM	315.317.5997	Chicago, IL	VM Deposit, CL	1			
Jan 21	12:47 PM	315.317.5997	Chicago, IL	Incoming, CL	3			
Jan 21	5:16 PM	989.798.4626	Chicago, IL	Incoming, CL	2			
Jan 21	5:43 PM	989.798.4626	Chicago, IL	Incoming, CL	2			
Jan 21	6:00 PM	989.798.4626	Maywood, IL	Saginaw, MI	1			
Jan 22	9:00 AM	315.317.5997	Chicago, IL	VM Deposit, CL	1			
Jan 22	9:00 AM	315.317.5997	Chicago, IL	VM Deposit, CL	1			
Jan 22	9:01 AM	315.443.0121	Chicago, IL	Syracuse, NY	1			
Jan 22	9.02 AM	315.317.5997	Chicago, IL	Syracuse, NY	3			
Jan 22	10:56 AM	312.527.9745	Chicago, IL	Chicago, IL	2			
Jan 22	12:05 PM	202.255.5893	Chicago, IL	VM Deposit, CL	2			
Jan 22	2:17 PM	800.877.8973	Chicago, IL	Incoming, CL	1			
Jan 22	3:01 PM	202.255.5893	Chicago, IL	Incoming, CL	9			
Jan 22	4:57 PM	513.348.6303	Chicago, IL	VM Deposit, CL	1			
Jan 22	5:05 PM	989.798.4626	Chicago, IL	Incoming, CL	2			
Jan 22	5:08 PM	513.348.6303	Chicago, IL	Incoming, CL	10			
Jan 22	7:39 PM	801.263.0699	Forest Par, IL	Murray, UT	4			
Jan 23	9:01 AM	256.458.9738	Chicago, IL	Incoming, CL	21			
Jan 23	2:47 PM	312.527.4300	Chicago, IL	Incoming, CL	2			
Jan 23	5:02 PM	989.798.4626	Chicago, IL	Incoming, CL	3			
Jan 24	9:58 AM	225.328.0630	Chicago, IL	Incoming, CL	2			
Jan 24	3:48 PM	256.458.9738	Chicago, IL	Incoming, CL	11			
Jan 26		708.771.5365	Forest Par, IL	Forest, IL	1			
Jan 26		989.798.4626	Forest Par, IL	Saginaw, MI	1			
Jan 26		989.798.4626	Forest Par, IL	Incoming, CL	1			
Jan 26	11:33 AM	708.771.5365	Forest Par, IL	Incoming, CL	2			
Jan 26	2:54 PM	708.771.5365	Forest Par, IL	Forest, IL	1			
Jan 27	12:20 PM	315.317.5997	Chicago, IL	Incoming, CL	6			
Jan 27	5:10 PM	989.798.4626	Chicago, IL	Incoming, CL	2			





**Account number** 673498216-00001

# **Eric Richard**

765.749.5910 PIXEL 3

### Talk activity (cont.)

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Jan 28	5:18 PM	989.798.4626	Chicago, IL	Incoming, CL	3			
Jan 29	5:28 PM	989.798.4626	Chicago, IL	Saginaw, MI	2			
Jan 30	10:54 AM	315.317.5997	Chicago, IL	VM Deposit, CL	1			
Jan 30	10:56 AM	315 317 5997	Chicago, IL	Incoming, CL	2			
Jan 30	11:20 AM	989.798.4626	Chicago, IL	Incoming, CL	3			
Jan 30	11:37 AM	312.527.9745	Chicago, IL	Incoming, CL	3			
Jan 30	4:27 PM	989.798.4626	Oak Park, IL	Saginaw, MI	1			
Jan 31	10:03 AM	225.328.0630	Chicago, IL	Incoming, CL	2			
Feb 1	9:54 AM	989.798.4626	Maywood, IL	Saginaw, MI	1			
Feb 2	5:20 PM	708.689.8060	Forest Par, IL	Forest, IL	3			
Feb 2	5:28 PM	989.798.4626	Berwyn, IL	Saginaw, MI	1			
Feb 3	8:59 AM	256.458.9738	Chicago, IL	Incoming, CL	23			
Feb 3	2:00 PM	315.317.5997	Chicago, IL	Syracuse, NY	14			
Feb 3	5:08 PM	989.798.4626	Chicago, IL	Saginaw, MI	2			
Feb 4	8.52 AM	000.000.0086	Berwyn, IL	Voice Mail, CL	2			
Feb 4	928 AM	708.848.8240	Forest Par, IL	Oak Park, IL	1			
Feb 4	928 AM	708.848.8240	Forest Par, IL	Oak Park, IL	3			
Feb 4	10:57 AM	000.000.0086	Oak Park, IL	Voice Mail, CL	2			
Feb 4	5:01 PM	513.348.6303	Forest Par, IL	Incoming, CL	2			
Feb 5	7:01 AM	315.442.1403	Chicago, IL	Syracuse, NY	29			
Feb 5	3.29 PM	315.317.5997	Chicago, IL	Syracuse, NY	6			
Feb 5	3:37 PM	315.317.5997	Chicago, IL	VM Deposit, CL	1			
Feb 5	3:37 PM	315.317.5997	Chicago, IL	Incoming, CL	2			
Feb 5	4:11 PM	630.991.2461	Chicago, IL	Incoming, CL	2			
Feb 5	5:25 PM	989.798.4626	Chicago, IL	Incoming, CL	4			
Feb 6	9:54 AM	513.348.6303	Forest Par, IL	Incoming, CL	7			
Feb 6	2:25 PM	630.853.9093	Forest Par, IL	Naperville, IL	2			
Feb 6	7:55 PM	630.853.9093	Forest Par, IL	Incoming, CL	4			
Feb 7	10:52 AM	989.798.4626	Chicago, IL	Saginaw, MI	5			
Feb 7	12:59 PM	312.527.4300	Chicago, IL	Incoming, CL	1			
Feb 7	5:07 PM	989.798.4626	Chicago, IL	Incoming, CL	4			
Feb 8	5:18 PM	708.689.8075	Forest Par, IL	Forest, IL	4			
Feb 10	12:52 PM	315.317.5997	Chicago, IL	Incoming, CL	2			
Feb 10	5:53 PM	989.798.4626	Berwyn, IL	Incoming, CL	1			
Feb 11	9:59 AM	877.224.1302	Forest Par, IL	Toll-Free, CL	37			
Feb 11	12:27 PM	315.317.5997	Forest Par, IL	Syracuse, NY	3			
Feb 11	12:41 PM	866.475.1911	Forest Par, IL	Toll-Free, CL	3			
Feb 11	4:49 PM	315.317.5997	Forest Par, IL	Syracuse, NY	3			
Feb 12	7:10 AM	989.798.4626	Chicago, IL	Incoming, CL	1			
Feb 12	1:01 PM	872.240.3212	Chicago, IL	Chicgozn03, IL	57			





Account number

673498216-00001

# **Eric Richard**

765.749.5910 PIXEL 3

### Talk activity (cont.)

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Feb 12	5:12 PM	989.798.4626	Chicago, IL	Incoming, CL	3			
Feb 13	11:09 AM	989.798.4626	Oak Park, IL	Saginaw, MI	1			
Feb 13	3:51 PM	224.501.3412	Forest Par, IL	Northbrook, IL	18			
Feb 14	7:05 AM	513.348.6303	Chicago, IL	Cincinnati, OH	8	==		
Feb 14	9:03 AM	312.757.3121	Chicago, IL	Chicgozn01, IL	1			
Feb 14	9:04 AM	312.757.3121	Chicago, IL	Chicgozn01, IL	48			
Feb 14	10:24 AM	630.306.5847	Chicago, IL	Incoming, CL	23	==		
Feb 14	11:01 AM	872.240.3212	Chicago, IL	Chicgozn03, IL	32			
Feb 14	11:44 AM	630.306.5847	Chicago, IL	Incoming, CL	3			
Feb 14	12:56 PM	408.650.3123	Chicago, IL	Snjs West, CA	28	==		
Feb 14	2:39 PM	989.798.4626	Chicago, IL	Saginaw, MI	2			
Feb 14	4:00 PM	630.306.5847	Chicago, IL	Roselle, IL	11			
Feb 14	4:01 PM	410.347.8500	Chicago, IL	Baltimore, MD	10			
Feb 14	5:10 PM	989.798.4626	Chicago, IL	Incoming, CL	2			

# **Amy Richard**

989.798.4626 iPhone XR

### **Talk activity**

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Jan 17	4:15 PM	989.780.8562	Berwyn, IL	Saginaw, MI	1			
Jan 17	6:04 PM	765.749.5910	Forest Par, IL	Muncie, IN	1			
Jan 19	2:07 PM	765.749.5910	Forest Par, IL	Incoming, CL	2			
Jan 19	2:09 PM	765.749.5910	Forest Par, IL	Incoming, CL	3			
Jan 19	2:13 PM	765.749.5910	Forest Par, IL	Incoming, CL	1			
Jan 19	2:15 PM	765.749.5910	Forest Par, IL	Incoming, CL	1			
Jan 19	2:16 PM	800.427.7973	Forest Par, IL	Toll-Free, CL	1			
Jan 19	2:18 PM	765.749.5910	Forest Par, IL	Muncie, IN	1			
Jan 20	2:28 PM	765.749.5910	Forest Par, IL	Muncie, IN	1			
Jan 21	5:16 PM	765.749.5910	Forest Par, IL	Muncie, IN	2			
Jan 21	5:41 PM	708.771.3016	Forest Par, IL	Forest, IL	2			
Jan 21	5:43 PM	765.749.5910	Forest Par, IL	Muncie, IN	2			
Jan 21	6:00 PM	765.749.5910	Forest Par, IL	Incoming, CL	1			





Account number

### 673498216-00001

# **Amy Richard**

989.798.4626 iPhone XR

### Talk activity (cont.)

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Jan 21	7:31 PM	941.780.5661	Forest Par, IL	Incoming, CL	25			
Jan 22	2:02 PM	435.383.5263	Forest Par, IL	Cedar City, UT	17			
Jan 22	4:10 PM	989.798.4686	Forest Par, IL	Incoming, CL	1			
Jan 22	5:05 PM	765.749.5910	Forest Par, IL	Muncie, IN	2			
Jan 23	10:47 AM	708.848.8240	Forest Par, IL	Incoming, CL	1			
Jan 23	10:52 AM	708.622.0087	Forest Par, IL	Oak Park, IL	1			
Jan 23	10:52 AM	708.848.8240	Forest Par, IL	Oak Park, IL	1			
Jan 23	10:52 AM	708.848.8240	Forest Par, IL	Oak Park, IL	1			
Jan 23	4:46 PM	773.318.6355	Forest Par, IL	Incoming, CL	3			
Jan 23	5:02 PM	765.749.5910	Forest Par, IL	Muncie, IN	3			
Jan 24	2:26 PM	989.798.4686	Forest Par, IL	Saginaw, MI	1			
Jan 25	1:26 PM	708.771.5590	Forest Par, IL	Forest, IL	5			
Jan 25	1:55 PM	989.780.8562	Forest Par, IL	Incoming, CL	36			
Jan 26	10:57 AM	765.749.5910	Forest Par, IL	Incoming, CL	1			
Jan 26	10:59 AM	765.749.5910	Forest Par, IL	Muncie, IN	1			
Jan 27	5:10 PM	765.749.5910	Forest Par, IL	Muncie, IN	2			
Jan 28	2:08 PM	989.798.4686	Maywood, IL	Saginaw, MI	1			
Jan 28	5:18 PM	765.749.5910	Forest Par, IL	Muncie, IN	3			
Jan 29	11:52 AM	989.798.4686	Forest Par, IL	Incoming, CL	1			
Jan 29	3:28 PM	847.232.6837	Forest Par, IL	Park Ridge, IL	2			
Jan 29	5:24 PM	765.749.5910	Forest Par, IL	Muncie, IN	1			
Jan 29	5:28 PM	765.749.5910	Forest Par, IL	Incoming, CL	2			
Jan 30	11:20 AM	765.749.5910	Oak Park, IL	Muncie, IN	3			
Jan 30	4:27 PM	765.749.5910	Oak Park, IL	Incoming, CL	1			
Jan 31	5:15 PM	847.612.9627	Forest Par, IL	Incoming, CL	5			
Feb 1	9:54 AM	765.749.5910	Forest Par, IL	Incoming, CL	1			
Feb 2	5:28 PM	765.749.5910	Forest Par, IL	Incoming, CL	1			
Feb 3	9:20 AM	773.318.6355	Forest Par, IL	Incoming, CL	8			
Feb 3	10:21 AM	435.383.5263	Forest Par, IL	Cedar City, UT	50			
eb 3	2:05 PM	773.318.6355	Forest Par, IL	Incoming, CL	7			
Feb 3	4:18 PM	847.650.1976	Forest Par, IL	VM Deposit, CL	1			
Feb 3	4:21 PM	847.650.1976	Forest Par, IL	Incoming, CL	4			
Feb 3	5:06 PM	765.749.5910	North Rive, IL	Muncie, IN	1			
Feb 3	5:08 PM	765.749.5910	North Rive, IL	Incoming, CL	2			
Feb 3	8:25 PM	646.876.9923	Forest Par, IL	Nwyrcyzn01, NY	28			
Feb 4	10:28 AM	435.383.5263	Forest Par, IL	Cedar City, UT	2			
Feb 5	5:25 PM	765.749.5910	Forest Par, IL	Muncie, IN	4			
Feb 6	4:14 PM	708.366.7500	Forest Par, IL	Forest, IL	4			
Feb 7		765.749.5910	Forest Par, IL	Muncie, IN	1			
Feb 7		765.749.5910	Oak Park, IL	Incoming, CL	5			





Account number

673498216-00001

# **Amy Richard**

989.798.4626 iPhone XR

### Talk activity (cont.)

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Feb 7	2:12 PM	435.383.5263	Forest Par, IL	Cedar City, UT	13			
Feb 7	5:07 PM	765.749.5910	Forest Par, IL	Muncie, IN	4			
Feb 8	3:49 PM	847.650.1976	Forest Par, IL	Northbrook, IL	7			
Feb 8	4:35 PM	989.780.8562	Forest Par, IL	Saginaw, MI	14			
Feb 9	2:47 PM	847.650.1976	Oak Park, IL	Northbrook, IL	4			
Feb 9	8:16 PM	989.284.1541	Forest Par, IL	Saginaw, MI	1			
Feb 10	2:10 PM	989.284.1541	Forest Par, IL	Saginaw, MI	35			
Feb 10	3:59 PM	847.650.1976	Forest Par, IL	Northbrook, IL	6			
Feb 10	5:53 PM	765.749.5910	Forest Par, IL	Muncie, IN	1			
Feb 11	9:06 AM	708.771.4004	Forest Par, IL	Forest, IL	9			
Feb 11	12:42 PM	708.524.8008	Berwyn, IL	Oak Park, IL	9			
Feb 11	1:03 PM	847.232.6837	Forest Par, IL	Park Ridge, IL	2			
Feb 11	1:21 PM	847.232.6837	Forest Par, IL	Park Ridge, IL	4			
Feb 11	1:25 PM	630.990.4233	Forest Par, IL	Hinsdale, IL	2			
Feb 11	2:10 PM	708.771.7827	Forest Par, IL	Forest, IL	2			
Feb 11	2:13 PM	708.771.4004	Forest Par, IL	Forest, IL	3			
Feb 11	2:22 PM	708.209.1600	Forest Par, IL	Forest, IL	1			
Feb 11	5:39 PM	708.771.3016	Forest Par, IL	Forest, IL	1			
Feb 11	5:40 PM	708.771.3016	Forest Par, IL	Forest, IL	2			
Feb 12	7:10 AM	765.749.5910	Forest Par, IL	Muncie, IN	1			
Feb 12	11:24 AM	989.798.4540	Maywood, IL	Incoming, CL	2			
Feb 12	11:47 AM	616.301.4770	Maywood, IL	Incoming, CL	2			
Feb 12	2:05 PM	708.386.5086	Forest Par, IL	Incoming, CL	1			
Feb 12	2:07 PM	708.771.6159	Forest Par, IL	Forest, IL	2			
Feb 12	4:05 PM	708.771.6159	Forest Par, IL	Forest, IL	2			
Feb 12	5:12 PM	765.749.5910	Forest Par, IL	Muncie, IN	3			
Feb 12	6:12 PM	708.771.6159	Forest Par, IL	Forest, IL	1			
Feb 12	6:13 PM	708.771.6159	Forest Par, IL	Forest, IL	1			
Feb 12	6:14 PM	708.771.6159	Forest Par, IL	Forest, IL	2			
Feb 13	11:09 AM	765.749.5910	Oak Park, IL	Incoming, CL	1			
Feb 13	1:22 PM	616.301.4770	Forest Par, IL	Incoming, CL	6			
Feb 13	5:45 PM	708.771.6159	Oak Park, IL	Forest, IL	3			
Feb 13	5:47 PM	708.771.6159	Berwyn, IL	Forest, IL	2			
Feb 14	2:05 PM	765.749.5910	Forest Par, IL	Muncie, IN	1			
Feb 14	2:39 PM	765.749.5910	Forest Par, IL	Incoming, CL	2			
Feb 14	5:10 PM	765.749.5910	Forest Par, IL	Muncie, IN	2			
Feb 14	5:54 PM	708.354.4900	Forest Par, IL	Incoming, CL	1			
Feb 16	11:52 AM	708.771.6159	Forest Par, IL	Forest, IL	1			
Feb 16	11:53 AM	708.771.6159	Forest Par, IL	Forest, IL	3			
Feb 16	7:15 PM	708.637.4085	Berwyn, IL	Incoming, CL	1			





Account number

673498216-00001

### **Additional information**

# **Customer Proprietary Network Information** (CPNI)

CPNI is information made available to us solely by virtue of our relationship with you that relates to the type, quantity, destination, technical configuration, location, and amount of use of the telecommunications and interconnected VoIP services you purchase from us, as well as related billing information. The protection of your information is important to us, and you have a right, and we have a duty, under federal law, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services, such as television, telematics, high-speed Internet, video, and local and long distance services. Visit Verizon.com for more information on our services and companies.

If you don't want your CPNI used for the marketing purposes described above, please notify us by phone any time at 800.333.9956 or online at vzw.com/myprivacy.

Unless you notify us in one of these ways, we may use your CPNI as described above beginning 30 days after the first time we notify you of this CPNI policy. Your choice will remain valid until you notify us that you wish to change your selection. Your decision about use of your CPNI will not affect the provision of any services you currently have with us.

Note: This CPNI notice does not apply to residents of the state of Arizona.

#### **Explanation of Surcharges**

Surcharges include (i) a Regulatory Charge (which helps defray various government charges we pay including government number administration and license fees); (ii) a Federal Universal Service Charge (and, if applicable, a State Universal Service Charge) to recover charges imposed on us by the government to support universal service; and (iii) an Administrative Charge, which helps defray certain expenses we incur, including: charges we, or our agents, pay local telephone companies for delivering calls from our customers to their customers: fees and assessments on our network facilities and services; property taxes; and the costs we incur responding to regulatory obligations. Please note that these are Verizon Wireless charges, not taxes. These charges, and what's included, are subject to change from time to time.

#### **Bankruptcy Information**

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy charges. You should not pay pre-bankruptcy amounts; they are for your information only. In the event Verizon receives notice of a bankruptcy filing, pre-bankruptcy charges will be adjusted in future invoices. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

### **Late Payment Information**

A late payment applies for unpaid balances. The charge is the greater of \$5 or 1.5% per month, or as permitted by law. Failure to pay bills on time may result in negative credit reporting.

### **No-cost Feature Information**

If your service plan includes an optional, no-cost feature (for example, some plans include a no-cost Apple Music option), electing this feature may affect the taxes, governmental fees, and governmental surcharges that we bill and collect, even though your service plan price does not change.

## To Customers Who Pay By Mail: Verizon Remittance Address Change

Please be advised that the Verizon payment address reflected in the Remittance section of the Statement Summary of your invoice has changed. Effective with March invoices, payments should be mailed to the following address:

VERIZON PO BOX 16810 NEW ARK, NJ 07101-6810

If you submit check payments via online banking, please update your account with the new Verizon payment address to ensure accurate delivery.

### **Introducing Verizon Protect Home**

Verizon Protect Home provides 24/7 access to tech experts, with two in-home visits per 12-month period, and digital security to help you safeguard your data on public Wi-Fi. You'll also receive ID theft alerts and more. Plus, get protection for your eligible home entertainment, home office, wearable, and smart home products if they experience a covered breakdown. Enroll today at vzw.com/protecthome and match your digital safety to your digital lifestyle.



Billing period

Jan 17, 2020 - Feb 16, 2020

Account number

673498216-00001

### You're all set.

### **Autopay scheduled**

\$201.19 will be deducted from your bank account on March 5.

### My Verizon

Use the My Verizon app or download it at go.vzw.com/mva to manage your account, pay your bill, check data usage, and much more.

### Gopaper-free

Enroll in paper-free billing; the easy, clutter-free way to manage and pay your bill. Enroll at go.vzw.com/gopaperfree.



ERIC RICHARD 1507 ELGIN AVE FOREST PARK, IL 60130-2617 Bill date Account number Invoice number February 16, 2020 673498216-00001 9269068064

#### **Total Amount Due**

Deducted from bank account on 03/05/20 DO NOT MAIL PAYMENT \$201.19

PO BOX 660108 DALLAS, TX 75266-0108

Haalalalaalallaallallaaaalllaalalalal

Questions? Visit go.vzw.com/contactus or call 1.800.922.0204.

Change your address at go.vzw.com/changeaddress

Written notations included with or on your payment will not be reviewed or honored. Please send correspondence to:

Verizon Attn: Correspondence Team

PO Box 408

Newark, NJ 07101-0408

### Automatic Payment Enrollment for Account: 673498216-00001 ERIC RICHARD

By signing below, you authorize Verizon to electronically debit your bank account each month for the total balance due on your account. The check you send will be used to setup Automatic Payment. You will be notified each month of the date and amount of the debit 10 days in advance of the payment. You agree to receive all Auto Pay related communications electronically. I understand and accept these terms. This agreement does not alter the terms of your existing Customer Agreement. I agree that Verizon is not liable for erroneous bill statements or incorrect debits to my account. To withdraw your authorization you must call Verizon. Check with your bank for any charges.

1. Check this box.

2. Sign name in box below, as shown on the bill and date.

3. Return this slip with your payment. Do not send a voided check.