

Your bill details begin on the next page

# GET A PRICE YOU'LL LOVE AND THE RELIABILITY YOU DESERVE

Dear Valued Customer,

Congratulations! You're eligible to get reliable, high-speed home Internet from AT&T at a great price. Life is full of choices, and we're glad you chose us.

With AT&T Internet, the whole family can get fast whole-home Wi-Fi connectivity with **AT&T Smart Wi-Fi<sup>2</sup>**

You can look forward to streaming, working and gaming with confidence with **over 99% reliability** for a connection you can count on. Reliability excludes DSL. Based on network availability. Consistency based on wired connection to gateway.

See who is connected, manage screen time, monitor bandwidth and track data usage by devices with our free **Smart Home Manager App<sup>3</sup>**

Get a choice of plans up to 100 Mbps<sup>††</sup> for \$39.99/mo<sup>1</sup> + taxes, when bundled with your existing AT&T services, and the bandwidth to power multiple devices at once! Number of devices depends on screen size/resolution. 100 Mbps: Limited availability. May not be available in your area. Call or go to att.com/internet to see if you qualify.

It pays to be a valued part of the AT&T family. Call now to connect and take advantage of this opportunity!

Your AT&T team

CALL **866.508.4837**  
CLICK **att.com/ConnectionBest**  
VISIT **your local AT&T store**

See reverse for offer details.

AT&T Internet

\$39<sup>99</sup>MO:

When bundled, plus taxes & equip. fee.

W/ other qualifying svc (min. \$19/mo) & combined bill req'd. \$10/mo equip. fee applies. Incl 1 TB data/mo. \$10 chrg for each add'l 50 GB (up to \$100/mo)!



Proven reliability



Smart Home Manager App to customize your network<sup>3</sup>



AT&T Smart Wi-Fi<sup>2</sup>

Get Customer Support Online

Need assistance with something else? If you have any questions about your bill or your existing services, simply go to **att.com/MySupport** to chat with one of our helpful service representatives. You'll get immediate solutions, tips, answers to all your questions and more.

# GET A SMARTPHONE FOR \$0 DOWN\*

with the AT&T Installment Plan

\*Select devices. Req's well-qual. credit, 0% APR 30-mo. agmt & elig. svc. Tax due at sale. If service is canceled, device balance due.  
\$30 activ./upgrade & other fees, charges, limits & restr's apply. See below for offer details.



- Zero down, zero interest, zero worries  
No down payment, no interest, no finance fees, low monthly payments.
- Never miss out on upgrading your current device—  
choose from a wide variety of the best smartphones
- Pay off your phone in 30 months—the total  
cost is divided into low monthly payments  
with no financing fees

CALL 866.508.4837    CLICK [att.com/YouDeserveIt](https://att.com/YouDeserveIt)    VISIT your local AT&T store

Geographic and service restrictions apply to AT&T Internet services. Not all speeds available in all areas. Call or go to [www.att.com/internet](https://www.att.com/internet) to see if you qualify.

**<sup>1</sup>\$39.99 Internet Offer:** Price for Internet (768K-100M) for new residential customers when bundled with another qualifying AT&T service (DIRECTV, U-verse TV, AT&T TV or AT&T Phone or postpaid AT&T wireless). Must maintain bundled qualifying services with matching service address to receive advertised pricing. **Additional Fees & Taxes:** AT&T one-time transactional fees, \$10/mo. equipment fee, and monthly cost recovery surcharges which are not government-required may apply, as well as taxes. See [www.att.com/fees](https://www.att.com/fees) for details. **Activ/Installation:** \$35 activation fee (self-install) or \$99 installation (full tech install) may apply. Credit restrictions apply. **Pricing subject to change. Subj. to Internet Terms of Service at [att.com/internetterms](https://att.com/internetterms).** **Unlimited data allowance** may also be purchased separately for an add'l \$30/mo., or maintain a bundle of TV & Internet on a combined bill and receive unlimited internet data at no add'l charge. For more info, go to [www.att.com/internet-usage](https://www.att.com/internet-usage). **Internet speed claims** represent maximum network service capability speeds. Actual customer speeds are not guaranteed and may vary based on several factors. For more information, go to [att.com/speed101](https://att.com/speed101). **AT&T Smart Wi-Fi** requires installation of a BGW210, 5268AC, or NV6599 Wi-Fi Gateway. Standard with Internet plans (12M or higher). Whole home Wi-Fi connectivity may require AT&T Smart Wi-Fi Extender(s) sold separately. **AT&T Smart Home Manager** is available to AT&T Internet service customers with a compatible AT&T Wi-Fi Gateway. Limited to home Wi-Fi network. Standard with Internet plans (12M or higher).

**\*AT&T INSTALLMENT PLAN:** Credit approval required. Avail. in select locations only. **Plans subject to change and may be discontinued at any time.** For smartphones only. **Tax on sales price due at sale.** Requires 0% APR 30-month installment agreement and eligible service. Divides sales price (less any down payment) into roughly equal monthly installments. **\$0 down: Requires well-qualified credit.** Limit as low as 1 smartphone at \$0 down. **Down payment:** May be required and depends on a variety of factors. Down payment if required, will be either 15% to 80% of device cost or a dollar amount currently ranging from \$200 to \$1400 (amount subject to change and may be higher). **Examples (amounts approximate):** \$1099.99 sales price with \$0 down is \$36.67 per month; with \$330 down (30%) is \$25.67 per month; or with \$600 down is \$16.67 per month for 30 months. **AT&T Installment Plan with Next Up:** Price includes monthly smartphone installment payment and separate additional \$5/month Next Up upgrade feature charge (to be upgrade eligible with qualified trade-in when 50% of device cost of the financed device is paid off). Upgrade requires a minimum of 30-90 days on installment, depending on credit and other factors (subject to change), account in good standing, trade-in of financed device in good physical and fully functional condition through the AT&T Next Up trade-in program (excludes trade-in program where you receive an instant credit or AT&T promotion card) and purchase of new eligible smartphone on eligible installment agreement with qualified wireless service. After upgrade, unbilled installments are waived. Next Up \$5 monthly payments do not apply toward financed device cost balance, are non-refundable and may be canceled at any time resulting in waiver of right to trade in and upgrade during current installment agreement term. See [att.com/next](https://att.com/next) and your Retail Installment Agreement for full details. **Service:** Eligible postpaid voice and data service is required and extra. Consumers: minimum \$50 per month after AutoPay and Paperless billing discount for new customers. Pay \$60 per month until discount starts within 2 bills. Existing customers can add to eligible current post-paid plans, which may be less. Business customers: minimum \$50 per month for new customers on Mobile Share Plus for Business after AutoPay discount. Pay \$60 per month until discount starts within 2 bills. Other qual. plans avail. & existing customers can add to eligible current plans, which may be less. **If service canceled, remaining device cost balance is due. Activation or upgrade fee due at sale or billed: \$30. Restocking Fee:** Up to \$55. Limits: Purchase limit applies. Eligibility, device, line and financing limits & other restr's apply.

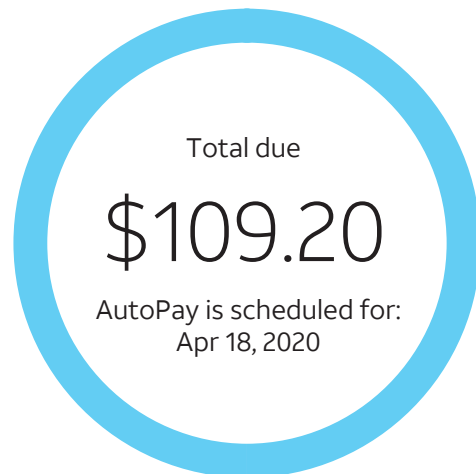
**Gen. Wireless:** Subj. to Wireless Customer Agmt at [att.com/wca](https://att.com/wca). Svc not for resale. **Deposit:** Service deposit may apply. **Limits:** Purchase & line limits apply. Credit approval, activation (up to \$45/line) and other fees, advanced payments and other charges apply. **Additional monthly fees & taxes:** Apply per line and include Regulatory Cost Recovery Fee (up to \$1.50), Administrative Fee (\$1.99) & other fees which are not government-required surcharges as well as taxes. Additional one-time Fees may apply. See [www.att.com/mobilityfees](https://www.att.com/mobilityfees) for more details. Coverage & svc not avail. everywhere. You get an off-net (roaming) usage allowance for each svc. If you exceed the allowance, your svc(s) may be restricted or terminated. International and domestic off-net data may be at 2G speeds. Other restr's apply & may result in svc termination. **Pricing, promotions, programming, terms & restr's subject to change & may be modified or terminated at any time without notice** AT&T svc is subject to AT&T network management policies, see [att.com/broadbandinfo](https://att.com/broadbandinfo) for details. ©2020 AT&T Intellectual Property. All rights reserved. AT&T, Globe logo, DIRECTV and all other DIRECTV marks contained herein are trademarks of AT&T Intellectual Property and/or AT&T affiliated companies. All other marks are the property of their respective owners.



PAIGE SHESTERKIN  
7302 HOLLY FERN CV  
AUSTIN, TX 78750-7902

Page: 1 of 4  
Issue Date: Apr 11, 2020  
Account Number: 144029554961


Managing your AT&T bills, products, and services on the go? It's a snap with myAT&T. Go to [att.com/myatt](http://att.com/myatt) to sign in or sign up.



### Account summary

Your last bill	\$109.26
Payment, Mar 18 - Thank you!	-\$109.26
Remaining balance	\$0.00

### Service summary

 Wireless	<i>Page 2</i>	\$109.20
Total services		\$109.20

**Total due** **\$109.20**

AutoPay is scheduled to charge your card on Apr 18, 2020

### Ways to pay and manage your account:



**myAT&T app**  
iPhone and Android



**att.com/pay**



**Call 611 or**  
**800.331.0500**  
TTY: 866.241.6567

## Service activity



### Wireless

Number	Page	Activity since last bill	Monthly charges	Surcharges & fees	Government taxes & fees	Total
Group 1		-	\$40.00	\$0.31	\$3.31	\$43.62
734.612.4292	3	-\$23.34	\$82.33	\$4.10	\$2.49	\$65.58
<b>Total</b>		<b>-\$23.34</b>	<b>\$122.33</b>	<b>\$4.41</b>	<b>\$5.80</b>	<b>\$109.20</b>

### Group 1

1 Device

#### Monthly charges

Apr 12 - May 11

- |  |          |
|--|----------|
| 1. AT&T Unlimited Extra(SM)              | \$80.00  |
| 2. Discount for AT&T Unlimited one phone | -\$40.00 |

#### Surcharges & fees

- |                                     |        |
|-------------------------------------|--------|
| 3. Federal Universal Service Charge | \$0.14 |
| 4. State Cost-Recovery Fee          | \$0.13 |
| 5. Texas Universal Service          | \$0.04 |

#### Government taxes & fees

- |                                      |        |
|--------------------------------------|--------|
| 6. City District Sales Tax           | \$0.38 |
| 7. City District Sales Tax - Telecom | \$0.02 |
| 8. City Sales Tax                    | \$0.38 |
| 9. City Sales Tax - Telecom          | \$0.02 |
| 10. TX State Sales Tax               | \$2.38 |
| 11. TX State Sales Tax - Telecom     | \$0.13 |

#### Total for Group 1

**\$43.62**

#### Shared usage summary (Mar 12 - Apr 11)

Number	User	Data (GB)	Text	Talk
734.612.4292	PAIGE SHESTERKIN	7.58	367	4,773
Total usage		7.58	367	4,773
Included in plan		unlimited	unlimited	unlimited
Usage is rounded up based on your plan. For more details on your Shared usage summary, visit <a href="http://att.com/myusage">att.com/myusage</a> .				

#### GET RELIABLE HOME INTERNET WITH AT&T



Enjoy our whole-home Wi-Fi experience.  
Excludes DSL. Based on network availability.

CALL 866.508.4838 CLICK [att.com/BestForYou](http://att.com/BestForYou)  
Geographic and service restrictions apply to AT&T Internet services. Call or go to att.com to see if you qualify.



Page: 3 of 4  
Issue Date: Apr 11, 2020  
Account Number: 144029554961

...Wireless continued



**Phone, 734.612.4292**

PAIGE SHESTERKIN

#### Activity since last bill

Mar 12 - Apr 11

- |   |        |          |                   |
|---|--------|----------|-------------------|
| 1. Smartphone with Trade In Promo 4 of 28 | Mar 19 | -\$23.34 | < One-time credit |
|---|--------|----------|-------------------|

#### Monthly charges

Apr 12 - May 11

- |  |          |
|--|----------|
| 2. Access for iPhone 4G LTE w/ VVM                           | \$45.00  |
| 3. Discount for AT&T Unlimited with AutoPay & Paperless Bill | -\$10.00 |
| 4. Mobile Insurance Premium                                  | \$8.99   |
| 5. APPLE256GB - Installment 6 of 30                          | \$38.34  |

#### Surcharges & fees

- |                                     |        |
|-------------------------------------|--------|
| 6. Administrative Fee               | \$1.99 |
| 7. Federal Universal Service Charge | \$0.35 |
| 8. Regulatory Cost Recovery Charge  | \$1.50 |
| 9. State Cost-Recovery Fee          | \$0.15 |
| 10. Texas Universal Service         | \$0.11 |

#### Government taxes & fees

- |                                       |        |
|---------------------------------------|--------|
| 11. 9-1-1 Service Fee                 | \$0.50 |
| 12. 911 Equalization Surcharge        | \$0.06 |
| 13. City District Sales Tax           | \$0.17 |
| 14. City District Sales Tax - Telecom | \$0.07 |
| 15. City Sales Tax                    | \$0.17 |
| 16. City Sales Tax - Telecom          | \$0.07 |
| 17. TX State Sales Tax                | \$1.08 |
| 18. TX State Sales Tax - Telecom      | \$0.37 |

**Total for 734.612.4292** **\$65.58**

**Total for Wireless** **\$109.20**

## News you can use

### Get it all under one roof!

An AT&T bundle is the best way to save. Discover great deals on Internet, TV, Wireless and more. Call 866.665.9235.

### Wouldn't it be nice to add a device?

You're eligible to add a smartphone, tablet or smartwatch to your plan today. Call 866.662.1294.

## Important information

### Late payment fee

Important information continues...

The late payment fee for consumer and Signature bills not paid in full by the payment due date is up to \$7.00.

### Electronic check conversion

Paying by check authorizes AT&T to use the information from your check to make a one-time electronic fund transfer from your account. Funds may be withdrawn from your account as soon as your payment is received. If we cannot process the transaction electronically, you authorize AT&T to present an image copy of your check for payment. Your original check will be destroyed once processed. If your check is returned unpaid you agree to pay such fees as identified in the terms and conditions of your agreement, up to \$30. Returned checks may be presented electronically.

### Surcharges and other fees

AT&T imposes additional charges on a per line basis, including federal and state universal service charges, an Administrative Fee (to defray certain expenses including charges AT&T or its agents pay to interconnect with

#### APPLE256GB

120000003466006

Established on	Nov 10, 2019
Amount financed	\$1,149.99
Installment 6 of 30 (Apr 10, 2020)	\$38.34
Balance remaining after current installment	\$919.95

To pay off your installment plan early, please visit [att.com/payoffNEXT](http://att.com/payoffNEXT) for details.





Page: 4 of 4  
Issue Date: Apr 11, 2020  
Account Number: 144029554961

*...Important information continued*

other carriers to deliver calls from AT&T customers to their customers, and charges associated with cell site rents and maintenance), and a Regulatory Cost Recovery Charge (to recover costs of compliance with certain government imposed regulatory requirements, including Wireless Number Portability and Number Pooling, and E911). These fees are not taxes or charges that the government requires AT&T to collect from its customers. See [att.com/mobilityfees](http://att.com/mobilityfees) for details.

**AT&T Mobility Center for customers with disabilities**

Questions on accessibility by persons with disabilities: 866.241.6568.

**Written correspondence**

Do not send notes/letters with payment. We cannot guarantee receipt. Send notes/letters to AT&T, P.O. Box 5074, Carol Stream, Illinois 60197-5074 or FAX 314.242.0792.

**Wireless DirectBill charges**

Detail of DirectBill charges can be viewed at [att.com/db](http://att.com/db). The direct billing option offers you the ability to purchase content, goods and features such as apps, games, donations, and services from AT&T and other companies by applying charges to your wireless account.

**Tax ID**

AT&T Mobility Tax ID 84-1659970

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