Account Number: 356-100-140-0001-73

Bill Date: February 25, 2020

Need your current balance or a payment arrangement?

- · Visit the My Fios app
- Online at verizon.com/PayOnline

Past due:

This month's charges:

You're enrolled in auto pay:

\$105.99

+

\$90.47

=

\$196.46

Auto pay date Mar 16

Please pay immediately to keep enjoying your service.

This month's charges

Fios Internet & TV Bundle \$69.9

Services & Equipment \$12.00

Fees & Other Charges \$8.4

Charges Due by March 21 \$90.47

Past Due Pay Immediately \$105.99

Total Due \$196.46



Here's why

- Unpaid balance from your previous bill increased \$105.99.
- . Fios Internet equipment purchased -\$99.99.
- Some taxes and fees decreased along with the amount of your bill -\$30.23.
- . On Demand decreased -\$3.99.
- . Visit verizon.com/viewbill for more information.

Account Number: 356-100-140-0001-73 Pay online at verizon.com/PayOnline

Charges Due by Mar 21, 2020: \$90.47
Past Due Pay Immediately: \$105.99

Auto Pay Amount \$196.46 022520

Auto Pay Scheduled - Do Not Send Payment

LAUREN NOYES 2133 N SCOTT ST ARLINGTON VA 22209- 1010

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Enroll in Auto Pay

When you sign up for automatic payments, you won't have to worry about missing a bill. Enroll online at myverizon.com

Your Discounts

	Price	Your Discounts	Amount You Pay
Bundle Discounts Fios Gigabit Connection	110.00	-65.00	45.00
Custom TV Home & Family	54.99	-30.00	24.99
Bundle Price	\$164.99	-\$95.00	\$69.99

6.99	-6.99	.00
6.99	-6.99	.00
-\$	-\$13.98 108.98	
	6.99	6.99 -6.99

Discounts have been applied to the Total Due shown on page 1.

Discount Details
\$65 discount:
\$10 expires 11/25/21.
\$5 expires 11/25/22.
\$50 has no current expiration.
\$30 discount:
\$5 expires 11/25/21.
\$15 expires 11/25/22.

Discount Details

\$6.99 Disney+ promotion expires 11/24/20 \$6.99 Disney+ promotion expires

\$10 has no current expiration.

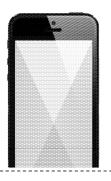
\$6.99 Disney+ promotion expires 11/24/20

Fios Fast Facts

My Fios app

Use the My Fios app for help with common service issues:

- Troubleshoot problems with TV reception.
- Fix internet connection and no dial tone issues.
- · Check the status of a Fios repair request.
- · Reset your voicemail passcode.



Save time

Go online to manage your services. Go to My Verizon to pay bills, check your voice mail, view call history, add services and get account support at verizon.com/myverizon.

(2) Frequently Asked Questions

How can I make a payment arrangement?

You can use the My Fios app or verizon.com/PayBill.

How do I verify and update my email address?

You can verify or update your email address by visiting us at verizon.com/MyVerizon. Select 'Profile' then 'My Profile'.

What are the Taxes, Surcharges, and Fees on my bill?

Your bill includes federal, state and local taxes, governmental surcharges and fees as well as Verizon surcharges and fees. These charges vary depending on what products and services you have and in which state you use these products and services. For more information go to verizon.com/TaxesAndFees.

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Details of Previous Period

Previous Balance \$224.68

Payments)
Payment	-12.70	2/17
Adjustments and Credits		<u> </u>
Internet		
Material Charge	-105.99	2/5
Overdue Balance		
Please Pay Now	\$105.99	

Payment activity since last bill date.

Adjustments to previous months' charges. Adjustments can be charges or credits.

Details of Charges

Includes discounts shown on page 2.

Fios Internet & TV Bundle Your bundle includes Fios Gigabit Family	Connection and Custo	om TV Home &	Your monthly price after the discounts shown on page 2 were applied.
Bundle Price	\$69.99	2/26 - 3/25	
Services & Equipment Verizon Services			Equipment and additional services to personalize your Fios service.
Disney+ Monthly	.00	1/26 - 2/24	
Disney+ on us	.00	2/25 - 3/24	
Verizon Equipment			
Rent:1Set-Top Box	12.00	2/26 - 3/25	
Subtotal	\$12.00		

Fees & Other Charges	
Taxes, Governmental Fees & Sur	charges
VA State Sales Tax	-11.28
VA Communications Sales Tax	2.07
Cable Rights-of-Way Use Fee	1.20
Verizon Surcharges & Fees	
VA Gross Receipts Tax Surcharge	.06
Local License Tax Surcharge	.20
Regulatory Recovery Fee - Federal	.06
PEG Grant Fee	1.38
Fios TV Broadcast Fee	6.49
Regional Sports Network Fee	8.30
Subtotal	\$8.48
Charges	\$90.47
Total Due	\$196.46

Includes both Verizon fees and governmental taxes and fees. For details, visit verizon.com/taxesandfees.

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f Important

It's Easy to Pay Your Verizon Bill with Your Fios TV Remote Control

You just need to be registered on myverizon.com and have a saved payment method

Follow these easy steps:

Set up a Parental/Purchase Control PIN by pressing Menu, Settings, System and Parental/Purchase Control

- Press Menu, Customer Support then My Account.
- Select Billing and Payment then View Account or Make A Payment and enter your Parental Control Pin
- Select Continue to view Account Summary
- Select Continue from Account Summary, then OK again to Pay Your Bill
- Select Payment Account, from your Payment Account, then press OK to submit
- A confirmation of your payment will display once the transaction is complete

Customer Notices

Your Choices to Limit Use and Sharing of Information for Marketing

You have choices about Verizon's use and sharing of certain information for the purpose of marketing new services to you. Verizon offers a full range of services, such as television, telematics, high-speed internet, video, and local and long distance services.

Unless you notify us as explained below, we may use or share your information beginning 30 days after the first time we notify you of this policy. Your choice will remain valid until you notify us that you wish to change it, which you have the right to do at any time. Verizon protects your information and your choices won't affect the provision of any services you currently have with us.

Customer Proprietary Network Information

Customer Proprietary Network Information (CPNI) is information available to us solely by virtue of our relationship with you that relates to the type, quantity, destination, technical configuration, location, and amount of use of the telecommunications and interconnected VoIP services you purchase from us, as well as related billing information.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. If you don't want us to use or share your CPNI with our affiliates and agents for this purpose, let us know by calling us any time at 1.866.483.9700.

· Information about Your Credit

Information about your credit includes your credit score, the information found in your consumer reports and your account history with us. We may share this information among the Verizon family of companies for the purpose of marketing new services to you. If you don't want us to share this information among the Verizon family of companies for the purpose of marketing new services to you, let us know by calling us any time at 1.844.366.2879.

Electronic Fund Transfer (EFT)

Paying by check authorizes us to process your check or use the check information for a one-time EFT from your bank account. Verizon may retain this information to send you

electronic refunds or enable your future electronic payments to us. If you do not want Verizon to retain your bank information, call 1.888.500.5358.

Late Payment Charge

To avoid a late payment charge of \$5 or 1.5% of your total due, whichever is greater, full payment must be received before Mar 29, 2020.

Service Providers

Verizon VA provides regional, local calling and related features, other voice services, and Fios TV service, unless otherwise indicated. Verizon Long Distance provides long distance calling and other services identified by "VLD" in the applicable billed line item. Verizon Online provides Internet service and Fios TV equipment. Fios is a registered mark of Verizon Trademark Services LLC.

Local Franchise Authority - Fios TV

Arlington County Cable Admin, 2100 Clarendon Blvd., Suite 610, Arlington, VA 22201, Your FCC Community ID is: VA0658

Services

Questions

- Visit verizon.com/Support
- 1.800.Verizon (1.800.837.4966)
- Customers with disabilities, call 1.800.974.6006 (voice or tty)

Closed Captioning Questions and Concerns?

If you have a concern or complaint with closed captioning on a program, please call Verizon at 1.800. Verizon (1.800.837.4966). Written correspondence can be sent by email to videoclosedcaption@verizon.com, or by mail to Verizon, P.O. Box 16806 Newark, NJ 07101 Attn: Katie Barton, Supv.

Bankruptcy Information

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy service. You should not pay pre-bankruptcy amounts; they are for your information only. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.