

ROBIN D SMITH 205 GATESWOOD RD LUTHERVILLE TIMONIUM, MD 21093-5242

### Billing period

Mar 17, 2020 - Apr 16, 2020

#### **Account number**

519640624-00001

#### Invoice number

7997042056

#### Payment due date

May 8, 2020

# Your April bill is \$244.05

It's due on May 8, 2020. You have Auto Pay scheduled for May 5, 2020.

View a full breakdown of this month's charges on go.vzw.com/mybill

Balance forward	\$0.00
Account charges	\$0.05
Naia Smith 443-613-6046	\$65.33
Kim Smith 443-756-6781	\$56.67
Robin Smith 443-756-7370	\$56.67
Kai Smith 443-900-9640	\$65.33

\$244.05

### Good to know

### Account charges

These apply to your entire account. Account charges may include Add-ons, such as device protection, Services, such as call blocking, or Late Fees for past due balances. They are separate from charges per line or device.

### Check your online bill for all surcharges, taxes and gov fees

The total amount due for this month includes surcharges of \$9.68 and taxes and gov fees of \$11.73. For an itemized list of taxes, fees and surcharges visit go.vzw.com/mybill.

#### Late fee

A late payment applies for unpaid balances. The charge is the greater of \$5 or 1.5% per month, or as permitted by law.

# Your April bill is \$0.20 lower than last month's.

Your April bill of \$244.05 is due on May 8, 2020. You can see a full breakdown of all this month's charges on go.vzw.com/mybill.



### Billing period

Mar 17, 2020 - Apr 16, 2020

#### **Account number**

519640624-00001

### Balance forward from last bill

	Total balance forward	\$0.00
Payment received - Thank you (Apr 6)		-\$244.25
Previous balance (through Mar 16)		\$244.25

### **Understand your bill**

#### **Surcharges**

These cover the costs that are billed to us by federal, state or local governments so we can continue to provide you with the best service. See the full breakdown on go.vzw.com/mybill.

### Taxes and gov fees

We are required by law to collect these charges, which are based on your service address. You can update your service address on go.vzw.com/changeaddress.

### Late fee

You'll be charged a late fee when you don't pay your bill on time. The amount is the greater of \$5 or 1.5% of the unpaid balance, or as allowed by law in the state of your billing address.



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ccount Charges		\$0.05	
edia and apps were purchased rough your mobile device or on the ternet. To block the ability to place	Verizon media and apps	\$0.00	
narges on your account, including urchases from other vendors, please sit vzw.com/serviceblocks.	Disney+ on us (Mar 29 - Apr 28) Promotional Period: Nov 29, 2019 - Nov 28, 2020	\$0.00	
	Taxes and gov fees	\$0.05	
	MD Univ Srvc Trust Fund Surchg	\$0.05	
Naia Smith		\$65.33	
443-613-6046			
IPHONE 11 SO	Monthly charges and credits	\$59.99	
Includes the \$10/month discount on your START UNLIMITED plan for being enrolled in Auto Pay and paper-free billing.	Start Unlimited (Apr 17 - May 16)	\$35.00	
	Device payment 5 of 24 (\$599.99/24mo)	\$24.99	
	\$474.81 remaining after this month (Agreement 1415349870)		
	Surcharges	\$2.42	
	Fed Universal Service Charge	\$0.49	
	Regulatory Charge	\$0.15	
	Administrative Charge	\$1.78	
	Taxes and gov fees	\$2.92	
	MD State 911 Surcharge	\$0.50	
	Baltimore Cnty 911 Surchg	\$0.75	
	MD State Sales Tax - Telecom	\$0.94	
	Baltimore County Excise Tax	\$0.73	
Kim Smith		\$56.67	
443-756-6781 Samsung Galaxy S9	Monthly charges and credits	<b>\$51.33</b>	
	Start Unlimited (Apr 17 - May 16)	\$35.00	



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Includes the \$10/month discount on your START UNLIMITED plan for being enrolled in Auto Pay and paper-free billing.

rcharges Universal Service Charge ulatory Charge	\$16.33
\$130.64 remaining after this month (Agreement 1097388983)	
Surcharges	\$2.42
Fed Universal Service Charge	\$0.49
Regulatory Charge	\$0.15
Administrative Charge	\$1.78
Taxes and gov fees	\$2.92
MD State 911 Surcharge	\$0.50
Baltimore Cnty 911 Surchg	\$0.75
MD State Sales Tax - Telecom	\$0.94
Baltimore County Excise Tax	\$0.73

### **Robin Smith**

443-756-7370

### Samsung Galaxy S9

Includes the \$10/month discount on your START UNLIMITED plan for being enrolled in Auto Pay and paper-free billing.

Monthly charges and credits	\$51.33
Start Unlimited (Apr 17 - May 16)	\$35.00
Device payment 16 of 24 (\$392.00/24mo)	\$16.33
\$130.64 remaining after this month (Agreement 1097387796)	
Surcharges	\$2.42
Fed Universal Service Charge	\$0.49
Regulatory Charge	\$0.15
Administrative Charge	\$1.78
Taxes and gov fees	\$2.92
MD State 911 Surcharge	\$0.50
Baltimore Cnty 911 Surchg	\$0.75
MD State Sales Tax - Telecom	\$0.94
Baltimore County Excise Tax	\$0.73

\$56.67





### Account number

519640624-00001

Kai Smith Smith	\$65.33
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443-900-9640 IPHONE 11 SO

Includes the \$10/month discount on your START UNLIMITED plan for being enrolled in Auto Pay and paper-free billing.

Monthly charges and credits	\$59.99
Start Unlimited (Apr 17 - May 16)	\$35.00
Device payment 5 of 24 (\$599.99/24mo)	\$24.99
\$474.81 remaining after this month (Agreement 1415349916)	
Surcharges	\$2.42
Fed Universal Service Charge	\$0.49
Regulatory Charge	\$0.15
Administrative Charge	\$1.78
Taxes and gov fees	\$2.92
MD State 911 Surcharge	\$0.50
Baltimore Cnty 911 Surchg	\$0.75
MD State Sales Tax - Telecom	\$0.94
Baltimore County Excise Tax	\$0.73

### Your bill this month \$244.05





Account number

519640624-00001

# **Naia Smith**

443.613.6046 IPHONE 11 SO

### **Talk activity**

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Mar 21	8:13 PM	443.756.6781	Luthervill, MD	Baltimore, MD	1			
Mar 21	8:13 PM	443.756.6781	Luthervill, MD	Baltimore, MD	1			
Mar 21	8:15 PM	443.756.6781	Luthervill, MD	Baltimore, MD	1			
Mar 25	5:48 PM	443.756.7370	Luthervill, MD	Baltimore, MD	2			
Mar 26	5:22 PM	443.756.7370	Luthervill, MD	Baltimore, MD	3			
Mar 30	9:53 PM	443.756.7370	Luthervill, MD	Baltimore, MD	1			
Mar 30	9:53 PM	443.756.7370	Luthervill, MD	Baltimore, MD	1			
Mar 30	9:55 PM	443.756.7370	Luthervill, MD	Baltimore, MD	1			
Apr 4	1:45 PM	443.756.7370	Luthervill, MD	Baltimore, MD	1			
Apr 10	5:31 PM	410.259.4565	Luthervill, MD	Incoming, CL	29			
Apr 10	5:59 PM	410.259.4565	Luthervill, MD	Westminstr, MD	5			
Apr 11	2:26 PM	410.259.4565	Luthervill, MD	Incoming, CL	156			
Apr 14	3:43 PM	443.756.7370	Luthervill, MD	Incoming, CL	1			
Apr 14	4:57 PM	443.756.7370	Luthervill, MD	Baltimore, MD	1			
Apr 14	6:02 PM	443.756.7370	Luthervill, MD	Baltimore, MD	1			

# **Kim Smith**

443.756.6781 Samsung Galaxy S9

### **Talk activity**

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Mar 17	9:12 PM	703.388.9069	Luthervill, MD	Fls Church, VA	19			
Mar 18	9:01 AM	410.215.4524	Luthervill, MD	Incoming, CL	7			
Mar 18	5:33 PM	978.835.6602	Luthervill, MD	Lawrence, MA	1			
Mar 18	7:15 PM	443.756.7370	Luthervill, MD	Baltimore, MD	2			
Mar 19	12:04 PM	410.404.8760	Luthervill, MD	Baltimore, MD	7			
Mar 19	2:49 PM	410.303.7911	Luthervill, MD	Baltimore, MD	2			
Mar 19	6:04 PM	410.215.4524	Luthervill, MD	Baltimore, MD	5			
Mar 19	7:12 PM	973.736.1627	Luthervill, MD	Orange, NJ	28			
Mar 19	7:44 PM	703.388.9069	Luthervill, MD	Fls Church, VA	1			
Mar 19	7:45 PM	703.388.9069	Luthervill, MD	Incoming, CL	16			
Mar 19	9:03 PM	978.835.6602	Luthervill, MD	Lawrence, MA	1			
Mar 19	9:05 PM	410.491.3459	Luthervill, MD	Catonsvl, MD	3			
Mar 20	12:13 PM	410.303.7911	Luthervill, MD	Incoming, CL	9			
Mar 20	4:21 PM	410.371.7381	Luthervill, MD	Baltimore, MD	1			





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# **Kim Smith**

443.756.6781 Samsung Galaxy S9

### Talk activity (cont.)

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Mar 20	5:15 PM	410.491.3459	Luthervill, MD	Catonsvl, MD	2			
Mar 20	7:32 PM	443.756.7370	Luthervill, MD	Incoming, CL	1			
Mar 20	8:33 PM	410.458.6637	Luthervill, MD	Baltimore, MD	6			
Mar 21	12:50 PM	410.458.6637	Luthervill, MD	Baltimore, MD	10			
Mar 21	8:09 PM	918.269.6052	Luthervill, MD	Incoming, CL	34			
Mar 23	10:34 AM	410.493.4318	Luthervill, MD	Incoming, CL	7			
Mar 23	12:08 PM	804.475.1352	Luthervill, MD	Richmond, VA	1			
Mar 23	12:27 PM	410.493.4318	Luthervill, MD	Baltimore, MD	1			
Mar 23	9:17 PM	410.382.3070	Luthervill, MD	Baltimore, MD	8			
Mar 24	7:26 AM	410.382.3070	Luthervill, MD	Incoming, CL	1			
Mar 25	11:09 AM	210.215.1144	Luthervill, MD	Sanantonio, TX	2			
Mar 25	6:38 PM	443.756.7370	Baltimore, MD	Baltimore, MD	2			
Mar 26	6:13 PM	973.736.1627	Luthervill, MD	Orange, NJ	18			
Mar 26	9:16 PM	918.269.6052	Luthervill, MD	Tulsa, OK	5			
Mar 28	8:10 PM	703.388.9069	Luthervill, MD	Fls Church, VA	16			
Mar 29	7:57 PM	978.835.6602	Luthervill, MD	Lawrence, MA	3			
Mar 30	1:50 PM	410.493.4318	Luthervill, MD	VM Deposit, CL	2			
Mar 31	9:08 AM	443.463.0455	Luthervill, MD	Incoming, CL	3			
Mar 31	10:16 AM	410.458.6637	Luthervill, MD	Baltimore, MD	10			
Mar 31	10:35 AM	410.409.2503	Luthervill, MD	Baltimore, MD	2			
Mar 31	10:40 AM	443.564.0034	Luthervill, MD	VM Deposit, CL	1			
Mar 31	11:05 AM	410.493.4318	Luthervill, MD	Incoming, CL	18			
Mar 31	3:22 PM	443.277.9586	Luthervill, MD	Sykesville, MD	7			
Mar 31	3:32 PM	443.900.9640	Luthervill, MD	Incoming, CL	1			
Mar 31	3:35 PM	434.989.5438	Luthervill, MD	Charlotsvl, VA	4			
Mar 31	3:42 PM	410.493.4318	Luthervill, MD	VM Deposit, CL	1			
Mar 31	5:35 PM	410.458.6637	Luthervill, MD	Baltimore, MD	5			
Mar 31	8:16 PM	978.835.6602	Luthervill, MD	Lawrence, MA	3			
Mar 31	8:22 PM	410.491.3459	Luthervill, MD	VM Deposit, CL	2			
Mar 31	9:08 PM	410.491.3459	Luthervill, MD	Incoming, CL	4			
Apr 1	12:32 PM	410.493.4318	Luthervill, MD	Incoming, CL	16			
Apr 2	5:57 PM	410.409.2503	Luthervill, MD	Baltimore, MD	1			
Apr 2	6:10 PM	410.409.2503	Luthervill, MD	Baltimore, MD	1			
Apr 2	6:59 PM	410.409.2503	Luthervill, MD	Baltimore, MD	2			
Apr 4	10:34 AM	800.432.1000	Luthervill, MD	Toll-Free, CL	30			
Apr 4	5:03 PM	703.507.1674	Luthervill, MD	VM Deposit, CL	1			
Apr 4	8:03 PM	201.506.7213	Luthervill, MD	VM Deposit, CL	1			
Apr 4	8:04 PM	973.736.1627	Luthervill, MD	Orange, NJ	1			
Apr 4	8:08 PM	703.388.9069	Luthervill, MD	Fls Church, VA	24			
Apr 8	6:24 PM	443.756.7370	Luthervill, MD	Incoming, CL	1			





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519640624-00001

# **Kim Smith**

443.756.6781 Samsung Galaxy S9

### Talk activity (cont.)

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Apr 8	7:23 PM	973.736.1627	Luthervill, MD	Orange, NJ	16			
Apr 9	5:20 PM	410.458.6637	Luthervill, MD	Baltimore, MD	8			
Apr 10	12:56 PM	918.269.6052	Luthervill, MD	Incoming, CL	18			
Apr 10	2:40 PM	443.756.7370	Luthervill, MD	Baltimore, MD	1			
Apr 10	2:53 PM	978.835.6602	Roland Par, MD	VM Deposit, CL	2			
Apr 10	3:04 PM	978.835.6602	Baltimore, MD	Lawrence, MA	2			
Apr 10	3:06 PM	410.491.3459	Baltimore, MD	Catonsvl, MD	2			
Apr 10	9:24 PM	410.382.3070	Luthervill, MD	Incoming, CL	1			
Apr 12	3:59 PM	703.922.0054	Luthervill, MD	Arlington, VA	1			
Apr 12	4:00 PM	703.388.9069	Luthervill, MD	Fls Church, VA	22			
Apr 12	4:23 PM	973.736.1627	Luthervill, MD	Orange, NJ	1			
Apr 12	5:25 PM	703.922.0054	Luthervill, MD	Incoming, CL	16			
Apr 12	6:22 PM	973.736.1627	Luthervill, MD	Orange, NJ	1			
Apr 12	6:23 PM	973.736.1627	Luthervill, MD	Orange, NJ	27			
Apr 16	9:19 AM	410.458.6637	Luthervill, MD	Baltimore, MD	18			
Apr 16	6:18 PM	443.604.5757	Luthervill, MD	Baltimore, MD	25			
Apr 16	8:03 PM	978.835.6602	Luthervill, MD	VM Deposit, CL	1			
Apr 16	8:53 PM	410.382.3070	Luthervill, MD	VM Deposit, CL	1			

# **Robin Smith**

443.756.7370 Samsung Galaxy S9

### **Talk activity**

Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
9:01 AM	515.604.9350	Luthervill, MD	Humboldt, IA	85			
12:39 PM	443.252.8237	Luthervill, MD	Incoming, CL	1			
3:23 PM	443.756.6781	Luthervill, MD	Baltimore, MD	1			
3:25 PM	443.841.7344	Luthervill, MD	Towson, MD	1			
4:58 PM	443.275.2273	Luthervill, MD	Incoming, CL	3			
5:09 PM	410.887.5912	Luthervill, MD	Incoming, CL	2			
5:09 PM	443.275.2273	Luthervill, MD	Incoming, CL	4			
7: <b>1</b> 5 PM	443.756.6781	Luthervill, MD	Incoming, CL	2			
7.32 PM	443.756.6781	Timonium, MD	Baltimore, MD	1			
	9:01 AM 12:39 PM 3:23 PM 3:25 PM 4:58 PM 5:09 PM 7:15 PM	9:01 AM 515.604.9350 12:39 PM 443.252.8237 3:23 PM 443.756.6781 3:25 PM 443.841.7344 4:58 PM 443.275.2273 5:09 PM 410.887.5912 5:09 PM 443.275.2273 7:15 PM 443.756.6781	9:01 AM 515.604.9350 Luthervill, MD 12:39 PM 443.252.8237 Luthervill, MD 3:23 PM 443.756.6781 Luthervill, MD 3:25 PM 443.841.7344 Luthervill, MD 4:58 PM 443.275.2273 Luthervill, MD 5:09 PM 410.887.5912 Luthervill, MD 5:09 PM 443.275.2273 Luthervill, MD 7:15 PM 443.756.6781 Luthervill, MD	9:01 AM 515.604.9350 Luthervill, MD Humboldt, IA 12:39 PM 443.252.8237 Luthervill, MD Incoming, CL 3:23 PM 443.756.6781 Luthervill, MD Baltimore, MD 3:25 PM 443.841.7344 Luthervill, MD Towson, MD 4:58 PM 443.275.2273 Luthervill, MD Incoming, CL 5:09 PM 410.887.5912 Luthervill, MD Incoming, CL 5:09 PM 443.275.2273 Luthervill, MD Incoming, CL 7:15 PM 443.756.6781 Luthervill, MD Incoming, CL	9:01 AM 515.604.9350 Luthervill, MD Humboldt, IA 85  12:39 PM 443.252.8237 Luthervill, MD Incoming, CL 1  3:23 PM 443.756.6781 Luthervill, MD Baltimore, MD 1  3:25 PM 443.841.7344 Luthervill, MD Towson, MD 1  4:58 PM 443.275.2273 Luthervill, MD Incoming, CL 3  5:09 PM 410.887.5912 Luthervill, MD Incoming, CL 2  5:09 PM 443.275.2273 Luthervill, MD Incoming, CL 4  7:15 PM 443.756.6781 Luthervill, MD Incoming, CL 2	9:01 AM 515.604.9350	9:01 AM 515.604.9350





Account number

519640624-00001

# **Robin Smith**

443.756.7370 Samsung Galaxy S9

### Talk activity (cont.)

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Mar 23	11:54 AM	443.525.1756	Luthervill, MD	Baltimore, MD	4			
Mar 25	5:48 PM	443.613.6046	Cockeysvil, MD	Incoming, CL	2			
Mar 25	5:49 PM	443.756.6781	Cockeysvil, MD	Baltimore, MD	1			
Mar 25	5:52 PM	443.756.6781	Cockeysvil, MD	Baltimore, MD	1			
Mar 25	6:38 PM	443.756.6781	Luthervill, MD	Incoming, CL	2			
Mar 26	12:11 PM	443.469.8013	Luthervill, MD	Incoming, CL	5			
Mar 26	5:22 PM	443.613.6046	Luthervill, MD	Incoming, CL	3			
Mar 26	6:29 PM	800.935.9935	Timonium, MD	Toll-Free, CL	1			
Mar 30	8:08 PM	410.667.0818	Luthervill, MD	Cockeysvl, MD	1			
Mar 30	9:33 PM	213.406.8888	Luthervill, MD	Losangeles, CA	28			
Apr 4	1:45 PM	443.613.6046	Luthervill, MD	Incoming, CL	1			
Apr 8	6:24 PM	443.756.6781	Luthervill, MD	Baltimore, MD	1			
Apr 10	9:48 AM	202.910.5937	Luthervill, MD	Incoming, CL	1			
Apr 10	2:40 PM	443.756.6781	Luthervill, MD	Incoming, CL	1		==	
Apr 11	10:42 AM	213.406.8888	Luthervill, MD	Losangeles, CA	9			
Apr 12	10:18 AM	213.406.8888	Luthervill, MD	Losangeles, CA	2		==	
Apr 13	2:32 PM	443.983.7123	Luthervill, MD	Incoming, CL	8		==	
Apr 13	2:50 PM	443.469.8013	Luthervill, MD	Baltimore, MD	18		==	
Apr 14	10:50 AM	443.983.7123	Luthervill, MD	Incoming, CL	1			
Apr 14	10:51 AM	443.983.7123	Luthervill, MD	Baltimore, MD	1			
Apr 14	10:51 AM	443.983.7123	Luthervill, MD	Incoming, CL	13			
Apr 14	3:43 PM	443.613.6046	Luthervill, MD	Towson, MD	1			
Apr 14	4:01 PM	646.749.3112	Luthervill, MD	Nwyrcyzn01, NY	1			
Apr 14	4:02 PM	443.500.7624	Luthervill, MD	Baltimore, MD	23			
Apr 14	4:57 PM	443.613.6046	Luthervill, MD	Incoming, CL	1			
Apr 14	5:38 PM	443.900.9640	Cockeysvil, MD	Incoming, CL	1			
Apr 14	6:02 PM	443.613.6046	Cockeysvil, MD	Incoming, CL	1			
Apr 16	11:50 AM	415.930.5321	Luthervill, MD	Snfc Cntrl, CA	2			
Apr 16	1:50 PM	443.247.5479	Luthervill, MD	Incoming, CL	1			





Account number

519640624-00001

# **Kai Smith**

443.900.9640 IPHONE 11 SO

### **Talk activity**

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Mar 29	3:47 PM	443.912.6125	Luthervill, MD	Towson, MD	1			
Mar 29	3:49 PM	443.912.6125	Luthervill, MD	Incoming, CL	2			
Mar 31	3:32 PM	443.756.6781	Luthervill, MD	Baltimore, MD	1			
Apr 8	8:59 AM	765.444.2719	Luthervill, MD	Middletown, IN	1			
Apr 10	6:52 PM	410.628.9098	Luthervill, MD	Cockeysvl, MD	1			
Apr 14	5:38 PM	443.756.7370	Cockeysvil, MD	Baltimore, MD	1			





**Account number** 

519640624-00001

### Additional information

# **Customer Proprietary Network Information** (CPNI)

CPNI is information made available to us solely by virtue of our relationship with you that relates to the type, quantity, destination, technical configuration, location, and amount of use of the telecommunications and interconnected VoIP services you purchase from us, as well as related billing information. The protection of your information is important to us, and you have a right, and we have a duty, under federal law, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services, such as television, telematics, high-speed Internet, video, and local and long distance services. Visit Verizon.com for more information on our services and companies.

If you don't want your CPNI used for the marketing purposes described above, please notify us by phone any time at 800.333.9956 or online at vzw.com/myprivacy.

Unless you notify us in one of these ways, we may use your CPNI as described above beginning 30 days after the first time we notify you of this CPNI policy. Your choice will remain valid until you notify us that you wish to change your selection. Your decision about use of your CPNI will not affect the provision of any services you currently have with us.

Note: This CPNI notice does not apply to residents of the state of Arizona.

### **Explanation of Surcharges**

Surcharges include (i) a Regulatory Charge (which helps defray various government charges we pay including government number administration and license fees); (ii) a Federal Universal Service Charge (and, if applicable, a State Universal Service Charge) to recover charges imposed on us by the government to support universal service; and (iii) an Administrative Charge, which helps defray certain expenses we incur, including: charges we, or our agents, pay local telephone companies for delivering calls from our customers to their customers: fees and assessments on our network facilities and services; property taxes; and the costs we incur responding to regulatory obligations. Please note that these are Verizon Wireless charges, not taxes. These charges, and what's included, are subject to change from time to time.

#### **Bankruptcy Information**

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy charges. You should not pay pre-bankruptcy amounts; they are for your information only. In the event Verizon receives notice of a bankruptcy filing, pre-bankruptcy charges will be adjusted in future invoices. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

### **Returned Payments**

In the event your check for payment of your wireless bill is returned by your bank for insufficient or uncollected funds, Verizon Wireless may resubmit your check electronically to your bank for payment from your checking account.

### **Late Payment Information**

A late payment applies for unpaid balances. The charge is the greater of \$5 or 1.5% per month, or as permitted by law. Failure to pay bills on time may result in negative credit reporting.

#### No-cost Feature Information

If your service plan includes an optional, no-cost feature (for example, some plans include a no-cost Apple Music option), electing this feature may affect the taxes, governmental fees, and governmental surcharges that we bill and collect, even though your service plan price does not change.

### **FUSC Change**

The Federal Universal Service Charge (FUSC) is a Verizon Wireless charge that is subject to change each calendar quarter based on contribution rates prescribed by the FCC. On January 1, the FUSC decreased to 5.67% percent of assessable wireless charges, other than separately billed interstate and international telecom charges. The FUSC on separately billed interstate and international telecom charges decreased to 19.6% percent. For more details, please call 1-888-684-1888.



Billing period

Mar 17, 2020 - Apr 16, 2020

Account number

519640624-00001

### You're all set.

### Pay in cash

Go to vzw.com/stores to find a Verizon Wireless store near you or find a Check Free Pay or Western Union near you to make a cash payment. Go to vzw.com/support/pay-bill-faqs/ to learn more.

### **Autopay scheduled**

244.05 will be deducted from your bank account on May 5.

### My Verizon

Use the My Verizon app or download it at go.vzw.com/mva to manage your account, pay your bill, check data usage, and much more.

### Gopaper-free

Enroll in paper-free billing; the easy, clutter-free way to manage and pay your bill. Enroll at go.vzw.com/gopaperfree.



ROBIN D SMITH 205 GATESWOOD RD LUTHERVILLE TIMONIUM, MD 21093-5242 Bill date Account number Invoice number April 16, 2020 519640624-00001 7997042056

### **Total Amount Due**

Deducted from bank account on 05/05/20 DO NOT MAIL PAYMENT

\$244.05

PO BOX 16810 NEWARK, NJ 07101-6810

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Questions? Visit go.vzw.com/contactus or call 1.800.922.0204.

Change your address at go.vzw.com/changeaddress

### **IMPORTANT INFORMATION:**

Many questions regarding billing can be resolved easily online or in the My Verizon App. All written communication related to billing disputes and checks tendered as payment in full to a billing dispute must be sent to:

Verizon Attn: Correspondence Team PO Box 408 Newark, NJ 07101-0408

### Automatic Payment Enrollment for Account: 519640624-00001 ROBIN D SMITH

By signing below, you authorize Verizon to electronically debit your bank account each month for the total balance due on your account. The check you send will be used to setup Automatic Payment. You will be notified each month of the date and amount of the debit 10 days in advance of the payment. You agree to receive all Auto Pay related communications electronically. I understand and accept these terms. This agreement does not alter the terms of your existing Customer Agreement. I agree that Verizon is not liable for erroneous bill statements or incorrect debits to my account. To withdraw your authorization you must call Verizon. Check with your bank for any charges.

1. Check this box. 2. Sign name in box below, as shown on the bill and date. 3. Return this slip with your payment. Do not send a voided check.