

CHERI E VINCENT 13880 ROVER MILL RD WEST FRIENDSHIP, MD 21794-9741

Billing period

Apr 13, 2020 - May 12, 2020

Account number

215467960-00001

Invoice number

8008398069

Payment due date

Jun 4, 2020

Pay your bill online, fast and easy

For convenience and peace of mind you can pay your bill online or enroll in Auto Pay and Paper-free Billing. Visit go.vzw.com/paybill

Your May bill is \$130.90

It's due on Jun 4, 2020.

O GB of 8 GB used in this bill
8 GB carried over to your next bill

View a full breakdown of this month's charges on go.vzw.com/mybill

Balance forward	\$0.00
Account charges	\$70.05
Cheri Vincent 443-745-4273	\$35.63
lan Vincent 443-878-7372	\$25.22

\$130.90

No Bill Internet \$20.00 Voice \$65.00

Accounting Budget

Good to know

Account charges

These apply to your entire account.
Account charges may include
Add-ons, such as device protection,
Services, such as call blocking, or
Late Fees for past due balances.
They are separate from charges per
line or device.

Check your online bill for all surcharges, taxes and gov fees

The total amount due for this month includes surcharges of **\$5.22** and taxes and gov fees of **\$5.27**. For an itemized list of taxes, fees and surcharges visit go.vzw.com/mybill.

Late fee

A late payment applies for unpaid balances. The charge is the greater of \$5 or 1.5% per month, or as permitted by law.

Primary Phone: 410-489-7669 Account Number: 150-044-177-0001-51

Bill Date: April 30, 2020



- Via the My Fios app
- Online at verizon.com/PayOnline

Your payment is due:

\$201.74

Total Due by May 25

↑ This month's charges									
Fios Internet, TV & Phone Bundle	\$119.99								
Services, Equipment & Discounts	\$51.00								
Fees & Other Charges	\$30.75								
Total Due by May 25	\$201.74								

 $Return \ only \ this \ stub \ with \ your \ payment. \ We \ will \ not \ review \ or \ honor \ other \ written \ notifications. \ Visit \ verizon. com.$

Account Number: 150-044-177-0001-51 Pay online at verizon.com/PayOnline

Total Due by May 25, 2020 : \$201.74 U43020 Make check payable to Verizon

\$ _____

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VERIZON PO BOX 15124 ALBANY NY 12212-5124

Primary Phone: 410-489-7669 Account Number: 150-044-177-0001-51

Bill Date: April 30, 2020

Enroll in Auto Pay

When you sign up for automatic payments, you won't have to worry about missing a bill. Enroll online at myverizon.com

Your Discounts

	Price	Your Discounts	Amount You Pay
Bundle Discounts			>
Fios Internet 75/75	60.00	-40.00	20.00
Fios TV Ultimate HD	89.99	-20.00	69.99
STARZ	.00		.00
Showtime	.00		.00
EPIX	.00		.00
Fios Digital Voice Unlimited	30.00		30.00
Bundle Price	\$179.99	-\$60.00	\$119.99

Discount Details \$40 discount: \$10 expires 5/30/21. \$30 has no current expiration.
\$20 discount: \$15 expires 5/24/21. \$5 has no current expiration.

Services & Equipment Discounts

Fios 100/100 Internet Speed Upgrade **Discounts This Month**

-\$60.00

Discounts have been applied to the Total Due shown on page 1.

Discount Details

Complimentary.

Fios Fast Facts

My Fios app

Use the My Fios app for help with common service issues:

- Troubleshoot problems with TV reception.
- Fix internet connection and no dial tone issues.
- · Check the status of a Fios repair request.
- · Reset your voicemail passcode.



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(2) Frequently Asked Questions

How can I make a payment arrangement?

You can use the My Fios app or verizon.com/PayBill.

How do I verify and update my email address?

You can verify or update your email address by visiting us at verizon.com/MyVerizon. Select 'Profile' then 'My Profile'.

What are the Taxes, Surcharges, and Fees on my bill?

Your bill includes federal, state and local taxes, governmental surcharges and fees as well as Verizon surcharges and fees. These charges vary depending on what products and services you have and in which state you use these products and services. For more information go to verizon.com/TaxesAndFees.

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- · Via the My Fios app
- · Online at verizon.com/PayOnline

Details of Payments

Payments		>
Previous Balance	201.74	
Payment Received - Thank You	-201.74	4/23
Balance Forward	\$.00	

Payment activity since last bill date.

Details of Charges

Includes discounts shown on page 2.

Your bundle includes Fios Internet 75/75, Fios TV Ultimate HD, STARZ, Showtime, EPIX and Fios Digital Voice Unlimited

Bundle Price \$119.99 5/1 - 5/31 Your monthly price after the discounts shown on page 2 were applied.

services, Equipment & Discounts		
Services		
Pick Your Premiums HBO	15.00	
DVR Service	12.00	
Equipment		
Rent: 2 Set-Top Boxes	24.00	
Discounts		
Fios 100/100 Internet Speed Upgrade	.00	
Subtotal	\$51.00	5/1 - 5/31

Equipment and additional services to personalize your Fios service.

Fees & Other Charges

Total Due

Taxes, Governmental Fees & Surcharge	es
MD State Sales Tax	2.16
Telecommunications Access of MD Fee	.05
MD 911 Fee	1.25
Verizon Surcharges & Fees	
Video Franchise Fee	7.12
MD Gross Receipts Tax Surcharge	.71
Federal Universal Service Fee	3.94
Regulatory Recovery Fee - Federal	.06
PEG Grant Fee	.20
Regional Sports Network Fee	7.78
Fios TV Broadcast Fee	6.49
FDV Administrative Charge	.99
Subtotal	\$30.75

\$201.74

Includes both Verizon fees and governmental taxes and fees. For details, visit verizon.com/taxesandfees.

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It's Easy to Pay Your Verizon Bill with Your Fios TV Remote Control

You just need to be registered on myverizon.com and have a saved payment method

Follow these easy steps:

Set up a Parental/Purchase Control PIN by pressing Menu, Settings, System and Parental/Purchase Control

- Press Menu, Customer Support then My Account.
- Select Billing and Payment then View Account or Make A Payment and enter your Parental Control Pin
- Select Continue to view Account Summary
- Select Continue from Account Summary, then OK again to Pay Your Bill
- Select Payment Account, from your Payment Account, then press OK to submit
- A confirmation of your payment will display once the transaction is complete

Verifying your Bill after a Change to Service

Customers receiving the first bill following a new order or a change order to current services may contact Verizon up to ten (10) days from the due date of the first bill if they believe there is a discrepancy between the amounts in their Order Summary and the amounts on their bill.

Customer Notices

Your Choices to Limit Use and Sharing of Information for Marketing

You have choices about Verizon's use and sharing of certain information for the purpose of marketing new services to you. Verizon offers a full range of services, such as television, telematics, high-speed internet, video, and local and long distance services.

Unless you notify us as explained below, we may use or share your information beginning 30 days after the first time we notify you of this policy. Your choice will remain valid until you notify us that you wish to change it, which you have the right to do at any time. Verizon protects your information and your choices won't affect the provision of any services you currently have with us.

· Customer Proprietary Network Information

Customer Proprietary Network Information (CPNI) is information available to us solely by virtue of our relationship with you that relates to the type, quantity, destination, technical configuration, location, and amount of use of the telecommunications and interconnected VoIP services you purchase from us, as well as related billing information.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. If you don't want us to use or share your CPNI with our affiliates and agents for this purpose, let us know by calling us any time at 1.866.483.9700.

· Information about Your Credit

Information about your credit includes your credit score, the information found in your consumer reports and your account history with us. We may share this information among the Verizon family of companies for the purpose of marketing new services to you. If you don't want us to share this information among the Verizon family of companies for the purpose of

marketing new services to you, let us know by calling us any time at 1.844.366.2879.

Electronic Fund Transfer (EFT)

Paying by check authorizes us to process your check or use the check information for a one-time EFT from your bank account. Verizon may retain this information to send you electronic refunds or enable your future electronic payments to us. If you do not want Verizon to retain your bank information, call 1.888.500.5358.

Late Payment Charges

To avoid a late payment charge of 1.5% of your total due, full payment must be received before Jun 2, 2020.

Service Providers

Verizon MD provides regional, local calling and related features, other voice services, and Fios TV service, unless otherwise indicated. Verizon Long Distance provides long distance calling and other services identified by "VLD" in the applicable billed line item. Verizon Online provides Internet service and Fios TV equipment. Fios is a registered mark of Verizon Trademark Services LLC.

Local Franchise Authority - Fios TV Your FCC Community ID is: MD0395

Services

Questions

- Visit verizon.com/Support
- 1.800.Verizon (1.800.837.4966)
- Customers with disabilities, call 1.800.974.6006 (voice or tty)

More Ways to Pay

- Set up auto pay: verizon.com/AutoPay
- Pay in person: verizon.com/PaymentLocations
- Pay by phone (fee applies): 1.800.837.4966

Closed Captioning Questions and Concerns?

If you have a concern or complaint with closed captioning on a program, please call Verizon at 1.800.Verizon (1.800.837.4966). Written correspondence can be sent by email to videoclosedcaption@verizon.com, or by mail to Verizon, P.O. Box 16806 Newark, NJ 07101 Attn: Katie Barton, Supv.

Bankruptcy Information

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy service. You should not pay pre-bankruptcy amounts; they are for your information only. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.