

### Your bill details begin on the next page

# Elevate your unlimited plan.

Upgrade to **AT&T UNLIMITED ELITE™** for unlimited data, HD streaming, 30GB of hotspot data, plus HBO Max™ included at no additional charge.



Limited AT&T 5G availability. May not be available in your area. See att.com/5Gforyou.

Surf, talk, text, and stream to no end with the **BEST UNLIMITED plan** on **AMERICA'S BEST NETWORK**. Upgrade to the AT&T Unlimited Elite<sup>SM</sup> plan today.

AFTER 100GB, AT&T MAY TEMPORARILY SLOW DATA SPEEDS IF THE NETWORK IS BUSY.

Video may be ltd. to SD. Compatible device for 5G and HBO Max access. Online account required for HBO Max access. Add'l charges, usage, speed & other restr's apply.

Learn more at att.com/UpgradeUnlimitedElite

0720FTD1 See back for more details.



AMANDA ANDERSON 333 ARREBA ST MARTINEZ, CA 94553-2507 AutoPay of \$152.71 is scheduled for Aug 16, 2020

Account number: 436164036815

AT&T MOBILITY PO Box 537104 Atlanta, GA 30353-7104



Issue Date: Jul 27, 2020 Account Number: 436164036815

AT&T UNLIMITED ELITESMPLAN: All AT&T wireless services subject to terms and conditions in the Wireless Customer Agreement (att.com/wca). Other Device Monthly Charges: (\$20 per tablet, camera, or connected car; \$25 per Harman Spark, \$10 per wearable.) OTHER RESTRICTIONS & FEES: Activation/upgrade fee per line (up to \$45) & deposit may apply. AutoPay & Paperless Bill Discount: Monthly discount \$10 per phone line when active & enrolled in both. AT&T employees, retirees & IMO consumers are not eligible for the AutoPay and Paperless bill discount. Discount starts w/in 2 bill cycles. Pay full plan cost (\$100/mo.) plus per device access charges until discount starts. UNLIMITED DATA: For use in the United States, Puerto Rico & the U.S. Virgin Islands (the "Domestic Coverage Area" or "DCA"), Mexico and Canada. DATA RESTRICTIONS: After 100 GB of data usage on a line in a bill cycle, for the remainder of the cycle AT&T may temporarily slow data speeds on that line if the network is busy. 26 Off net data speeds may apply. All AT&T service is subject to AT&T network management policies. See att.com/broadbandinfo for details. 5G SERVICE: Requires a compatible 5G device. 5G service is not available everywhere. See att.com/Seforyou for details. VIDEO STREAMING: Includes Stream Saver feature which allows you to stream higher definition video in Standard Definition on compatible devices (unless video provider has opted out). Stream Saver will not recognize all video content. Ability to stream and video resolution may vary and be affected by other factors. To enjoy access to High Definition video on compatible devices and when available, you can turn it off or back on at any time at att.com/myatt or call 6f1. Restrictions apply. Details at att.com/streamsaver. MOBILE HOTSPOT: Requires compatible device. Includes up to 30GB per line per month. After 30GB, mobile hotspot speed slowed to max of 128Kbps for the rest of bill cycle except Connected Cars (in car Wi-Flyehicle wi-fi hotspots). After this, mobile hotspot data usage, includ

HBO MAX: Access HBO Max through HBO Max app on compatible device (sold separately) or on hbomax.com using compatible browser with your AT&T log-in credentials. Data rates may apply for app download/usage. New AT&T customers: visit att.com/myatt to create your account and obtain log-in credentials. Use of HBO Max is subject to its own terms and conditions, see hbomax.com/terms-of-use for details. If you have residential DIRECTV (excluding Puerto Rico), AT&TTV, U-Verse TV or AT&TTV NOW, HBO channels and HBO On Demand will also be added on that TV platform. May be billed and then credited on that TV platform within 2 bills. Programming and content subject to change and benefit may be modified, discontinued or terminated at any time without notice. LOST ELIGIBILITY: Upon cancellation of eligible wireless plan you may lose access to HBO Max. LIMITS: Access to one HBO Max account per AT&T account holder. Includes usage only in the DCA. May not be stackable w/other offers, credits or discounts. AT&T employees and retirees are not eligible for the HBO Max Add-On. To learn more, visit att.com/hbomax. HBO Max<sup>TM</sup> and related service marks are the property of Warner Media Direct, LLC.

All offers, programming, promotions, pricing, terms, restrictions & conditions subject to change & may be modified, discontinued, or terminated at any time without notice.

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Managing your AT&T bills, products, and services on the go? It's a snap with myAT&T. Go to att.com/myatt to sign in or sign up.



Account summary		
Your last bill		\$146.78
Payments - Thank you!	Page 2	-\$293.56
Adjustment	Page 2	\$146.78
Remaining balance		\$0.00

Service summary		
Account charges	Page 2	\$5.75 Last Bill \$0.00 Difference +\$5.75
Wireless	Page 2	\$146.96 Last Bill \$146.78 Difference +\$0.18
Total services		\$152.71

What's changed?	
< Late payment fee	
< Taxes/Fees/Surcharges	

Total due	\$152.71
AutoPay is scheduled to charge your card on Aug 16, 2020	

### Ways to pay and manage your account:











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## Account activity

Your last bill		\$146.78
Payments		
1. Visa payment posted	Jul 16	-\$146.78
2. Visa payment posted	Jul 21	-\$146.78
Total for payments		-\$293.56
Adjustments		
3. Payment Authorization Failure	Jul 16	\$146.78
Total for adjustments		\$146.78
Remaining balance		\$0.00

## Service activity

Account charges			
Activity since last bill	Jun 28 - Jul 27		
Late Payment Fee	Jul 27	\$5.75	< One-time charge
Total for Account charges		\$5.75	

## Wireless

			Monthly charges		(	Government		
Number	User	Page	Plan	Equipment	Add-ons	Surcharges & fees	taxes & fees	Total
Group 1		2	\$45.00	-	-	\$0.21	\$0.11	\$45.32
925.723.2528	AMANDA ANDERSON	3	\$35.00	\$41.67	\$20.00	\$3.97	\$1.00	\$101.64
Total			\$80.00	\$41.67	\$20.00	\$4.18	\$1.11	\$146.96

## Group 1 1 Device

Mont	hly charges	Jul 28 - Aug 27	
1.	AT&T Unlimited &More(SM) Premium One Line		\$55.00
2.	Discount for unlimited one line w AutoPay & Paperless Bill		-\$10.00



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...Group 1 continued

Surcharges & fees				
Federal Universal Service Charge	\$0.20			
4. State Public Utility Surcharge	\$0.01			
Government taxes & fees				
5. CA Advanced Services Fund (CASF)	\$0.01			
6. CHCF A	\$0.01			
7. Relay Service Device Fund	\$0.01			
8. Teleconnect Fund	\$0.01			
9. Universal Lifeline	\$0.07			

#### Total for Group 1 \$45.32

Shared usage	summary (Jun 28 - Jul a	27)		
Number	User	Data (GB)	Text	Talk
925.723.2528	AMANDA ANDERSON	7.46	575	6,147
Total usage Included in plan		7.46 unlimited	575 unlimited	6,147 unlimited
Usage is rounded	up based on your plan. For mo	ore details on your Shared u	sage summary, visit	att.com/myusage.



## Phone, 925.723.2528 AMANDA ANDERSON

Monthly charges		Jul 28 - Aug 27	
1.	Access for iPhone 4G LTE w/ VVM		\$35.00
2.	Protect Advantage Insurance for 1 Premium		\$8.99
3.	Protect for 1 Fee		\$6.01
4.	APPLE 256GB - Installment 8 of 30		\$41.67
5.	AT&T Next Up(SM) - phone upgrade feature		\$5.00
Surch	narges & fees		
6.	Administrative Fee		\$1.99
7.	Federal Universal Service Charge		\$0.48
8.	Regulatory Cost Recovery Charge		\$1.50
Gove	rnment taxes & fees		
9.	CA Advanced Services Fund (CASF)		\$0.02
10.	CA State Sales Tax		\$0.30
11.	City District Sales Tax		\$0.05
12.	County District Sales Tax		\$0.05
13.	County Sales Tax		\$0.06
14.	Relay Service Device Fund		\$0.02
15.	State 911 Tax		\$0.30
16.	Teleconnect Fund		\$0.03

APPLE 256GB	290000032288558	
Established on	Nov 30, 2019	
Amount financed	\$1,249.99	
Installment 8 of 30 (Jun 30, 2020)	\$41.67	
Balance remaining after current installment	\$916.63	
To pay off your installment plan early, please visit att.com/payoffNEXT for details.		



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...925.723.2528 continued

17. Universal Lifeline \$0.17

Total for 925.723.2528 \$101.64

Total for Wireless \$146.96

#### News you can use

#### You deserve a new device on your wireless plan

Check out all the choices you're now eligible for: phones, tablets and smartwatches. Call 866.739.4401

#### Looking to save?

We hope you're enjoying your service. Call 866.765.7127 to find out about special offers and how to bundle TV, Internet, Wireless, and other premium services to get the best value.

#### **AT&T Mobile Security & Call Protect Plus**

Help prevent scammers, telemarketers and identity theft. Get premium features like Caller ID, Secure Wi-Fi VPN, and much more! Upgrade in either app or learn more at att.com/securitycallprotect

#### Important information

#### Late payment fee

The late payment fee for consumer and Signature bills not paid in full by the payment due date is up to \$7.00.

#### **Electronic check conversion**

Paying by check authorizes AT&T to use the information from your check to make a one-time electronic fund transfer from your account. Funds may be withdrawn from your account as soon as your payment is received. If we cannot process the transaction electronically, you authorize AT&T to present an image copy of your check for payment. Your original check will be destroyed once processed. If your check is returned unpaid you agree to pay such fees as identified in the terms and conditions of your agreement, up to \$30. Returned checks may be presented electronically.

#### Surcharges and other fees

AT&T imposes additional charges on a per line basis, including federal and state universal service charges, an Administrative Fee (to defray certain expenses including charges AT&T or its agents pay to interconnect with other carriers to deliver calls from AT&T customers to their customers, and charges associated with cell site rents and maintenance), and a Regulatory Cost Recovery Charge (to recover costs of compliance with certain government imposed regulatory requirements, including Wireless Number Portability and Number Pooling, and E911). These fees are not taxes or charges that the government requires AT&T to collect from its customers. See att.com/mobilityfees for details.

#### Questions about your bill or service

If you have any questions about your bill or concerns about your service, call Customer Care at 800.331.0500 or at 611 from your cell phone or write to Customer Care at AT&T, P.O. Box 5074, Carol Stream, Illinois 60197-5074 or FAX 314.242.0792. If we cannot resolve your issue, you have the option to write the California Public Utilities Commission (CPUC) at Consumer Affairs Branch, 505 Van Ness Ave., Room 2003, San Francisco, CA 94102, or at http://consumers.cpuc.ca.gov/complaints, or call 800.649.7570. The CPUC's DDTP program offers assistance to individuals with hearing and speaking limitations including California Relay Service available by dialing 711. More information is available at http://ddtp.cpuc.ca.gov

#### AT&T Mobility Center for customers with disabilities

Questions on accessibility by persons with disabilities: 866.241.6568.

#### Written correspondence

Do not send notes/letters with payment. We cannot guarantee receipt. Send notes/letters to AT&T, P.O. Box 5074, Carol Stream, Illinois 60197-5074 or FAX 314.242.0792.

#### **Wireless DirectBill charges**

Detail of DirectBill charges can be viewed at att.com/db. The direct billing option offers you the ability to purchase content, goods and features such as apps, games, donations, and services from AT&T and other companies by applying charges to your wireless account.

#### 911 calling with TTY and Real-Time Text

Due to technical limitations, Wi-Fi Calling and NumberSync cannot be used with TTY devices and cannot support 911 calls over TTY devices. Persons with communications disabilities can use Real-Time Text (www.att.com/RTT) as an alternative to TTY. 911 services can be reached by either: (1) calling 911 using Real-Time Text or (2) calling 911 directly using a TTY over the cellular network or from a landline telephone, or (3) sending a text message to 911 directly (in areas where text-to-911 is available) from a wireless device, or (4) using relay services to place a TTY or captioned telephone service (CTS) call from a wireless phone over the cellular network or from a landline telephone, or (5) using relay services to place a IP Relay or IP CTS call over a cellular data or other IP network.

#### Tax ID

AT&T Mobility Tax ID 84-1659970

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