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CAROLINE EDWARDS 7207 PARKVIEW AVE FALLS CHURCH, VA 22042-1617

### Billing period

May 20, 2020 - Jun 19, 2020

### **Account number**

788921142-00001

### Invoice number

4057058689

### Payment due date

Jul 11, 2020

# Your June bill is \$89.02

It's due on Jul 11, 2020. You have Auto Pay scheduled for Jul 10, 2020.

View a full breakdown of this month's charges on go.vzw.com/mybill

Balance forward	\$0.00
Account charges	\$65.00
Caroline Edwards 412-512-7568	\$24.02

\$89.02

### Good to know

### Account charges

These apply to your entire account. Account charges may include Add-ons, such as device protection, Services, such as call blocking, or Late Fees for past due balances. They are separate from charges per line or device.

### Check your online bill for all surcharges, taxes and gov fees

The total amount due for this month includes surcharges of \$2.48 and taxes and gov fees of \$1.54. For an itemized list of taxes, fees and surcharges visit go.vzw.com/mybill.

# Your June bill total is the same as last month's.

Your June bill of \$89.02 is due onJul 11, 2020. You can see a full breakdown of all this month's charges on go.vzw.com/mybill.



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### **Balance forward from last bill**

	Total balance forward	\$0.00
Payment received - Thank you (Jun 10)		-\$89.02
Previous balance (through May 19)		\$89.02

### **Understand your bill**

### **Surcharges**

These cover the costs that are billed to us by federal, state or local governments so we can continue to provide you with the best service. See the full breakdown on go.vzw.com/mybill.

### Taxes and gov fees

We are required by law to collect these charges, which are based on your service address. You can update your service address on go.vzw.com/changeaddress.

### Late fee

You'll be charged a late fee when you don't pay your bill on time. The amount is the greater of \$5 or 1.5% of the unpaid balance, or as allowed by law in the state of your billing address.



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Account Charges		\$65.00
Save \$5/month when you enroll in Auto Pay (using bank account or debit card) and paper-free billing, as long as	Monthly charges and credits	\$65.00
you remain on The new Verizon Plan Single Smartphone Unlimited plan. Enroll using the My Verizon app, or at vzw.com/myverizon.	The new Verizon Plan Single Smartphone Unlimited (Jun 20 - Jul 19) Shared Unlimited Talk, Text and Data	\$65.00
Caroline Edwards		\$24.03

412-512-7568

iPhone XR

Monthly charges and credits	\$20.00
Smartphone Line Access (Jun 20 - Jul 19)	\$20.00
Surcharges	\$2.48
Fed Universal Service Charge	\$0.49
Regulatory Charge	\$0.15
Administrative Charge	\$1.78
VA Gross Receipts Surchg	\$0.02
Local BUS Lic Surchg	\$0.04
Taxes and gov fees	\$1.54
VA State 911 Fee	\$0.75
VA Communication Sales Tax	\$0.79
Your bill this month	\$89.02





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788921142-00001

# **Caroline Edwards**

412.512.7568 iPhone XR

## **Talk activity**

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Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	rotal
May 12		786.535.3211	Falls Chur, VA	Miami, FL	38			
May 12	12:00 PM	646.749.3112	Falls Chur, VA	Nwyrcyzn01, NY	59			
May 19	2:43 PM	704.995.5195	Falls Chur, VA	Incoming, CL	4			
May 20	2:30 PM	786.535.3211	Falls Chur, VA	Miami, FL	30			
May 20	3:02 PM	708.289.0738	Falls Chur, VA	Orland, IL	9			
May 21	8.31 AM	872.240.3212	Falls Chur, VA	Chicgozn03, IL	3			
May 21	6:12 PM	703.965.6439	Falls Chur, VA	Alexandria, VA	1			
May 22	10:01 PM	703.965.6439	Falls Chur, VA	Alexandria, VA	1			
May 24	11:59 PM	800.240.8100	Falls Chur, VA	Toll-Free, CL	3			
May 25	12:02 AM	800.240.8100	Falls Chur, VA	Toll-Free, CL	2			
May 26	9.27 AM	312.626.6799	Arlington, VA	Chicgozn01, IL	33			
May 27	11:51 AM	412.996.0808	Logan, UT	Incoming, CL	43			
May 27	3:14 PM	312.626.6799	Logan, UT	Chicgozn01, IL	5			
May 27	3:22 PM	312.626.6799	Logan, UT	Chicgozn01, IL	1			
May 27	3:23 PM	312.626.6799	Logan, UT	Chicgozn01, IL	5			
May 27	3:30 PM	312.626.6799	Logan, UT	Chicgozn01, IL	11			
May 27	5:05 PM	202.256.3769	Logan, UT	Incoming, CL	10			
May 28	12:41 PM	703.965.6439	Logan, UT	Incoming, CL	1			
Jun 1	4:11 PM	412.624.4444	Falls Chur, VA	Incoming, CL	1			
Jun 2	12:29 PM	904.900.2303	Falls Chur, VA	Jacksonvl, FL	39			
Jun 3	11:02 AM	412.996.0808	Falls Chur, VA	Incoming CL	9			
Jun 3	4:00 PM	312.626.6799	Falls Chur, VA	Chicgozn01, IL	32			
Jun 3	4:36 PM	312.626.6799	Washington, DC	Chicgozn01, IL	15			
Jun 5		412.648.8888	Falls Chur, VA	Pittsburgh, PA	27			
Jun 5		412.260.7844	Rockville, MD	Incoming, CL	1			
Jun 5	3:43 PM	412.260.7844	Gaithersbu, MD	Incoming, CL	18			
Jun 8	12:31 PM	612.518.8816	Falls Chur, VA	Minneapols, MN	43			
Jun 8	2:30 PM	704.995.5195	Falls Chur, VA	Incoming, CL	35			
Jun 8	2:31 PM	260.580.4909	Falls Chur, VA	Fort Wayne, IN	23			
Jun 8	2:55 PM	260.580.4909	Falls Chur, VA	Incoming, CL	10			
Jun 8	4:19 PM	404.985.1414	Falls Chur, VA	Incoming, CL	13			
Jun 9	12:33 PM	904.900.2303	Falls Chur, VA	Jacksonvl, FL	24			
Jun 10	11:16 AM	646.749.3112	Falls Chur, VA	Nwyrcyzn01, NY	1			
Jun 11	2:34 PM	704.995.5195	Falls Chur, VA	Incoming, CL	7			
Jun 11	4:27 PM	703.337.4344	Falls Chur, VA	Incoming, CL	16			
Jun 12	11:25 AM	704.995.5195	Falls Chur, VA	Charlotte, NC	4			
Jun 12	1:53 PM	260.580.4909	Arlington, VA	Incoming, CL	6			
Jun 12	2:01 PM	518.573.1799	Falls Chur, VA	Incoming, CL	30			
Jun 14	1:58 PM	540.222.6439	Falls Chur, VA	Culpeper, VA	1			
Jun 14	7:21 PM	703.965.6439	*		3			
Jun 15	5:02 PM		Arlington, VA Falls Chur, VA	Alexandria, VA Minneapols, MN	3 14			
-		612.518.8816	*					
Jun 15	5:33 PM	267.250.6089	Falls Chur, VA	Incoming, CL	14			





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# **Caroline Edwards**

412.512.7568 iPhone XR

## Talk activity (cont.)

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Jun 15	7:37 PM	703.965.6439	Arlington, VA	Incoming, CL	1			
Jun 16	11:40 AM	703.501.1369	Falls Chur, VA	Alexandria, VA	1			
Jun 16	12:28 PM	904.900.2303	Falls Chur, VA	Jacksonvl, FL	35			
Jun 16	5:42 PM	703.965.6439	Falls Chur, VA	Incoming, CL	2			
Jun 17	11:13 AM	708.289.0738	Falls Chur, VA	Incoming, CL	5			
Jun 17	11:38 AM	703.337.4344	Falls Chur, VA	Incoming, CL	2			
Jun 18	10:01 AM	614.906.4116	Falls Chur, VA	Columbus, OH	2			





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### **Additional information**

# **Customer Proprietary Network Information** (CPNI)

CPNI is information made available to us solely by virtue of our relationship with you that relates to the type, quantity, destination, technical configuration, location, and amount of use of the telecommunications and interconnected VoIP services you purchase from us, as well as related billing information. The protection of your information is important to us, and you have a right, and we have a duty, under federal law, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services, such as television, telematics, high-speed Internet, video, and local and long distance services. Visit Verizon.com for more information on our services and companies.

If you don't want your CPNI used for the marketing purposes described above, please notify us by phone any time at 800.333.9956 or online at vzw.com/myprivacy.

Unless you notify us in one of these ways, we may use your CPNI as described above beginning 30 days after the first time we notify you of this CPNI policy. Your choice will remain valid until you notify us that you wish to change your selection. Your decision about use of your CPNI will not affect the provision of any services you currently have with us.

Note: This CPNI notice does not apply to residents of the state of Arizona.

### **Explanation of Surcharges**

Surcharges include (i) a Regulatory Charge (which helps defray various government charges we pay including government number administration and license fees); (ii) a Federal Universal Service Charge (and, if applicable, a State Universal Service Charge) to recover charges imposed on us by the government to support universal service; and (iii) an Administrative Charge, which helps defray certain expenses we incur, including: charges we, or our agents, pay local telephone companies for delivering calls from our customers to their customers: fees and assessments on our network facilities and services; property taxes; and the costs we incur responding to regulatory obligations. Please note that these are Verizon Wireless charges, not taxes. These charges, and what's included, are subject to change from time to time.

### **Bankruptcy Information**

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy charges. You should not pay pre-bankruptcy amounts; they are for your information only. In the event Verizon receives notice of a bankruptcy filing, pre-bankruptcy charges will be adjusted in future invoices. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

### Late Payment Information

A late payment applies for unpaid balances. The charge is the greater of \$5 or 1.5% per month, or as permitted by law. Failure to pay bills on time may result in negative credit reporting.

### **No-cost Feature Information**

If your service plan includes an optional, no-cost feature (for example, some plans include a no-cost Apple Music option), electing this feature may affect the taxes, governmental fees, and governmental surcharges that we bill and collect, even though your service plan price does not change.

### **Regulatory Charge Increase**

Effective July 1, 2020, the monthly Verizon Wireless Regulatory Charge for voice-capable devices will increase from \$0.15 to \$0.19 - \$0.23 per line, depending on final regulatory program contribution rates. The charge for data-only devices remains at \$0.02. Please note that this is a Verizon Wireless charge, not a tax. This charge, and what's included, are subject to change from time to time. For further information regarding this charge, review the "Explanation of Surcharges" section of this bill, or consult your wireless service agreement.



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### You're all set.

### Pay in cash

Go to vzw.com/stores to find a Verizon Wireless store near you or find a Check Free Pay or Western Union near you to make a cash payment. Go to vzw.com/support/pay-bill-faqs/ to learn more.

### **Autopay scheduled**

\$89.02 will be charged to your credit card on July 10.

### My Verizon

Use the My Verizon app or download it at go.vzw.com/mva to manage your account, pay your bill, check data usage, and much more.

### Gopaper-free

Enroll in paper-free billing; the easy, clutter-free way to manage and pay your bill. Enroll at go.vzw.com/gopaperfree.



CAROLINE EDWARDS 7207 PARKVIEW AVE FALLS CHURCH, VA 22042-1617 Bill date Account number Invoice number June 19, 2020 788921142-00001 4057058689

### **Total Amount Due**

Will be submitted to credit card on 07/10/20 DO NOT MAIL PAYMENT

\$89.02

P.O. BOX 15062 ALBANY. NY 12212-5062

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Questions? Visit go.vzw.com/contactus or call 1.800.922.0204.

Change your address at go.vzw.com/changeaddress

### **IMPORTANT INFORMATION:**

Many questions regarding billing can be resolved easily online or in the My Verizon App. All written communication related to billing disputes and checks tendered as payment in full to a billing dispute must be sent to:

Verizon Attn: Correspondence Team PO Box 408 Newark, NJ 07101-0408

#### Automatic Payment Enrollment for Account: 788921142-00001 CAROLINE EDWARDS

By signing below, you authorize Verizon to electronically debit your bank account each month for the total balance due on your account. The check you send will be used to setup Automatic Payment. You will be notified each month of the date and amount of the debit 10 days in advance of the payment. You agree to receive all Auto Pay related communications electronically. I understand and accept these terms. This agreement does not alter the terms of your existing Customer Agreement. I agree that Verizon is not liable for erroneous bill statements or incorrect debits to my account. To withdraw your authorization you must call Verizon. Check with your bank for any charges.

1. Check this box. 2. Sign name in box below, as shown on the bill and date. 3. Return this slip with your payment. Do not send a voided check.