

## TOTAL DUE

**\$590.54**

Never worry about forgetting to pay, and save money too. With the AutoPay Discount, you save \$5/line (up to \$40) every month. Sign up for AutoPay at [t-mo.co/autopay](https://t-mo.co/autopay).

Thanks for your payment arrangement payments of \$295.63.

**Hi Karen,****You have an unpaid balance of \$294.84 due ASAP.**Visit [t-mo.co/Pay](https://t-mo.co/Pay) for details.

Your regular charges of \$295.70 are due by Apr 21, 2020

## PAST DUE BALANCE

**\$294.84****This is what happened since your last bill:**

- Your last bill was \$590.47
- You made payments totaling \$295.63

## PLANS

**\$185.00**

3 VOICE LINES = \$155.00 | 2 DIGITS = \$30.00

**This month's charges are the same as last month's**

- Guess what? You have unlimited minutes, texts and data with your plan!

**Your plan includes:**

- Unlimited entertainment streaming at DVD quality, 480p.
- Mobile hotspot data to keep you connected at up to 3G speeds.

Details @ [t-mo.co/Plans](https://t-mo.co/Plans)

## EQUIPMENT

**\$55.84**

3 HANDSETS = \$55.84

**This month's charges are the same as last month's**

- (443) 819-6254 received T020 T-Mobile Promotion of \$8.34

**The T-Mobile® app lets you easily:**

- Pay your bill anytime/anywhere
- Upgrade your phone
- Get 24/7 support

Download the app @ [t-mo.co/App](https://t-mo.co/App)

## SERVICES

**\$49.00**

1 PROTECTION PLAN = \$14.00 | 3 T-MOBILE ONE FEATURES = \$35.00

**This month's charges are the same as last month's**

- Use your phone in Mexico and Canada! Enjoy Mobile Without Borders. Get unlimited talk, text and data throughout North America

**Simple Global update:**

- We've added additional countries and destinations!
- Notice: We're updating our Simple Global international calling rate to \$0.25/min

Details/eligibility @ [t-mo.co/SGCall](https://t-mo.co/SGCall)

## ONE-TIME CHARGES

**\$5.86**

1 CHARGED USAGE = \$0.86 | 1 OTHER ONE-TIME CHARGES = \$5.00

- (443) 983-7123 had \$0.86 of usage charges
- This month your account had a Late Payment of \$5.00 applied

YOUR LAST BILL

PAST DUE BALANCE		\$294.84
Previous balance		\$590.47
Payment - thank you	Mar 09	-\$147.81
Payment - thank you	Mar 21	-\$147.82

THIS BILL SUMMARY

	Line Type	Plans	Equipment	Services	One-time charges	Total
Totals		\$185.00	\$55.84	\$49.00	\$5.86	\$295.70
Account		\$110.00	-	-	\$5.00	\$115.00
(443) 835-7735	Voice	Included	-	\$10.00	-	\$10.00
(443) 983-7123	Voice	Included	-	\$10.00	\$0.86	\$10.86
(443) 787-9047	Digits	\$15.00	\$22.09	-	-	\$37.09
(443) 819-6254	Digits	\$15.00	\$12.50	-	-	\$27.50
(301) 502-6194	Voice	\$45.00	\$21.25	\$29.00	-	\$95.25

DETAILED CHARGES

PLANS \$185.00

REGULAR CHARGES	Mar 29 - Apr 28	\$185.00
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VOICE LINES

Account	2 Lines TMO ONE All In Promo	\$110.00
(443) 835-7735	2 Lines TMO ONE All In Promo	Included
(443) 983-7123	2 Lines TMO ONE All In Promo	Included
(301) 502-6194	T-Mobile ONE	\$45.00

DIGITS

(443) 787-9047	DIGITS Apple Watch	\$15.00
(443) 819-6254	DIGITS Apple Watch	\$15.00

EQUIPMENT \$55.84

HANDSETS

(443) 787-9047	Watch Series 4 44mm - Space Gray - Black Band ID: 201812220116678084, Balance: \$176.55, Installment 16 of 24	\$22.09
(443) 819-6254	Watch Series 4 40mm - Space Gray - Black Band \$20.84 installment with -\$8.34 T020 T-Mobile Promotion ID: 201812220116678084, Balance: \$166.55, Installment 16 of 24	\$12.50
(301) 502-6194	iPhone 7 Plus Black 32GB ID: 201812220116678084, Balance: \$170.00, Installment 16 of 24	\$21.25

YOU SAVED

TOTAL \$8.34

Device discounts	\$8.34
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YOU USED

15.96GB  
of unlimited data  
with T-Mobile ONE

(301) 502-6194 10.26GB

(443) 983-7123 2.98GB


(443) 835-7735 2.72GB

(443) 787-9047 0.00GB

(443) 819-6254 0.00GB

SERVICES

\$49.00



Avoid unwanted charges and block Third Party purchases like paid downloads and subscriptions at [t-mo.co/block](https://t-mo.co/block).

3828 minutes of talk &  
1417 messages.

PROTECTION PLAN		
(301) 502-6194	Protection 360 Tier 4	\$14.00

T-MOBILE ONE FEATURES		
(443) 835-7735	ONE Plus	\$10.00
(443) 983-7123	ONE Plus	\$10.00
(301) 502-6194	T-Mobile ONE Plus	\$15.00

ONE-TIME CHARGES

\$5.86

CHARGED USAGE		
(443) 983-7123	Talk: 78 mins	\$0.78
Itemized charge are listed on page 3		

OTHER ONE-TIME CHARGES		
Account	Late fee for invoice due Feb 21, 2020	\$5.00

TAXES & FEES		
T-Mobile fees & charges		\$0.03
Government taxes & fees		\$0.05

USAGE CHARGE DETAILS

For information only - charges are shown in the One-Time Charges section.

(443) 983-7123


TALK						
When	Who		Description	Type	Min	Cost
Mar 03	8:38 AM	OUT (515) 604-9350	Out-of-Plan Number	H	9	\$0.09
	8:52 AM	OUT (515) 604-9350	Out-of-Plan Number	H	1	\$0.01
	8:56 AM	OUT (515) 604-9350	Out-of-Plan Number	H	6	\$0.06
	9:04 AM	OUT (515) 604-9350	Out-of-Plan Number	H	62	\$0.62
Totals					78	\$0.78

The date and time corresponds to the local time where the mobile was located.

WHO: **OUT** Outgoing **IN** Incoming    TYPE: **H** Free Calls

TAXES & FEES BREAKDOWN

Below are your T-Mobile fees & charges and your government taxes & fees



The taxes & fees below were summarized as line items above or included in your monthly charges. Here is the breakdown of the individual charges.

INCLUDED TAXES & FEES

35 BAYBERRY RD, Parkville MD 21234-3440		
2 Lines TMO ONE All In Promo - before taxes & fees		\$107.33
Included T-Mobile fees & charges		
Utility Use		\$0.04
Included Government taxes & fees		
State & Local Sales Tax		\$0.03
Universal Service Fee		\$0.25
State 911		\$2.50
County 911		\$3.75

ADDITIONAL T-MOBILE FEES & CHARGES

ONE-TIME CHARGES		\$0.03
35 BAYBERRY RD, Parkville MD 21234-3440		
(443) 983-7123	Federal Universal Service Fund	\$0.03

ADDITIONAL GOVERNMENT TAXES & FEES

ONE-TIME CHARGES		\$0.05
35 BAYBERRY RD, Parkville MD 21234-3440		
(443) 983-7123	State & Local Sales Tax	\$0.05

WHAT YOU NEED TO KNOW

T-Mobile ONE recurring charges include applicable Government taxes & fees & T-Mobile fees & charges as determined by your primary place of use.

GOVERNMENT TAXES & FEES

Government taxes & fees includes sales, use, excise, public utility & E911 taxes & governmental charges & fees that we are required by law to bill & remit. These may change without notice.

T-MOBILE FEES & CHARGES

These fees & charges are T-Mobile recovery charges, not governmentally imposed taxes. What is included in the fees & charges may vary by locale & rate plan & is subject to change. These include:

1. Regulatory Programs & Telco Recovery Fee, collected & retained by us to help cover costs for:

a. Funding & complying with government mandates, programs & obligations, like E911 or local number portability (\$0.60 for voice lines; \$0.15 for data only lines)

b. Charges imposed on us by other carriers for delivery of calls from our customers to theirs & by 3rd parties for certain network facilities & services we buy to provide you service (\$2.58 for voice lines; \$1.01 for data only lines)
2. State & federal Universal Service Fund charges (recovers charges imposed on us by the government to support universal service).
3. Other governmental assessments including, without limitation, gross receipt & excise taxes.

LATE FEES

Late Fees, the greater of \$5 or 1.5% per month, or the greatest amount permitted by law, may apply on unpaid balances. This fee is a liquidated damage & not a penalty.

PAYMENT BY CHECK

When you pay by check, you authorize us to either use information from your check to make a one-time electronic fund transfer (EFT) from your account or to process the payment as a check transaction. If we process your payment by EFT, the funds may be withdrawn the same day we receive your check, & your canceled check will not be returned. If payment is returned unpaid, you authorize us to collect additional fees as outlined in the Terms & Conditions of Service at t-mobile.com/terms-conditions. Call (800) 937-8997 with any questions.

EQUIPMENT PROTECT

Equipment Protect by Assurant (in Puerto Rico: CAPIC) is for the equipment repair & replacement you may have selected. See Equipment Protection Terms & Conditions at t-mobile.com for details.

CONTACT US

Contact us with any questions or disputes about your service or bill:

PHONE

Call (800) 937-8997 or 611 from your T-Mobile device-TTY (877) 296-1018.

MAIL

Write to T-Mobile Customer Relations, P.O. Box 37380, Albuquerque, NM 87176-7380.

ONLINE

View your bill & usage details online by logging into your account at t-mobile.com.

View Terms & Conditions online at t-mobile.com/terms-conditions and our Open Internet Policy at t-mobile.com/openinternet.

Partial megabytes (MB) rounded up. 1024 MB = 1 GB

CHANGE OF ADDRESS

Effective date

Address

CityStateZIP

Home phoneBusiness phone

T-Mobile

KAREN SUMMERVILLE  
35 BAYBERRY RD  
PARKVILLE MD 21234-3440

Download the T-Mobile Tuesdays app today.



Free stuff. Every week.  
Just for being a customer.

T-MOBILE  
TUESDAYS

# Tell us what you think.

Your feedback helps us make your bill easier to understand.  
Visit [t-mo.co/billfeedback](https://t-mo.co/billfeedback) to take our bill survey.



Please detach this portion and return with your payment. Please make sure address shows through window.

Pay by phone: \*PAY(\*729)

Pay online: [t-mobile.com/pay](https://t-mobile.com/pay)

T-Mobile

T-MOBILE  
PO BOX 742596  
CINCINNATI OH 45274-2596

## Total due

\$590.54

\$294.84 due immediately

\$295.70 due by Apr 21, 2020

## Amount enclosed

KAREN SUMMERVILLE

Account number: 960452902

☐ Change your address - Check box and provide new address on reverse side

0409604529020421200000590540212343440