

ANDREW BOLAND 11 STEARNS RD APT 3 BROOKLINE, MA 02446-9801

Billing period

Mar 6, 2020 - Apr 5, 2020

Account number

789331193-00001

Invoice number

4025189682

Payment due date

Apr 27, 2020

Your April bill is \$112.30

It's due on Apr 27, 2020. You have Auto Pay scheduled for Apr 21, 2020.

View a full breakdown of this month's charges on go.vzw.com/mybill

Balance forward	\$0.00
Account charges	\$0.00
Andrew Boland 314-604-9934	\$112.30

\$112.30

Good to know

Account charges

These apply to your entire account. Account charges may include Add-ons, such as device protection, Services, such as call blocking, or Late Fees for past due balances. They are separate from charges per line or device.

Check your online bill for all surcharges, taxes and gov fees

The total amount due for this month includes surcharges of \$2.48 and taxes and gov fees of \$2.82. For an itemized list of taxes, fees and surcharges visit go.vzw.com/mybill.

Your April bill is \$32.58 lower than last month's.

Your April bill of \$112.30 is due on Apr 27, 2020. You can see a full breakdown of all this month's charges on go.vzw.com/mybill.



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Changes this month	Mar Apr		Change	
Andrew Boland 314.604.9934	\$144.88	\$112.30	↓ \$32.58	
	Change to	tal	V \$32.58	

Understand your bill

Understand "Changes this month"

These changes are why your amount due is different than last month. For example, if you changed your plan or added a line, you'll see partial-month charges reflected in this table. The table will not display if you have no changes.

Surcharges

These cover the costs that are billed to us by federal, state or local governments so we can continue to provide you with the best service. See the full breakdown on go.vzw.com/mybill.

Taxes and gov fees

We are required by law to collect these charges, which are based on your service address. You can update your service address on go.vzw.com/changeaddress.

Late fee

You'll be charged a late fee when you don't pay your bill on time. The amount is the greater of \$5 or 1.5% of the unpaid balance, or as allowed by law in the state of your billing address.

Balance forward from last bill

	Total balance forward	\$0.00
Payment received - Thank you (Mar 21)		-\$144.88
Previous balance (through Mar 5)		\$144.88



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Account Charges		\$0.00
Media and apps were purchased through your mobile device or on the Internet. To block the ability to place	Verizon media and apps	\$0.00
charges on your account, including purchases from other vendors, please visit vzw.com/serviceblocks.	Disney+ on us (Mar 7 - Apr 5) Promotional Period: Jan 6, 2020 - Jan 5, 2021	\$0.00

Andrew Boland

314-604-9934 **IPHONE XS NVZ**

Save \$10 on your DO MORE UNLIMITED plan every month when you enroll in Auto Pay (using checking account or debit card) and paper-free billing. Enroll on the My Verizon app, or at go.vzw.com/gopaperfree.

Monthly charges and credits	\$90.00
Do More Unlimited (Apr 6 - May 5)	\$90.00
Add-ons	\$17.00
Verizon Protect - (Apr 6 - May 5)	\$17.00
Surcharges	\$2.48
Fed Universal Service Charge	\$0.55
Regulatory Charge	\$0.15
Administrative Charge	\$1.78
Taxes and gov fees	\$2.82
MA DA E911 Srvc Surchg	\$1.50
MA State SIs Tax-Telco	\$1.05
MA State Sales Tax	\$0.27
Your bill this month	\$112.30

\$112.30





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Andrew Boland

314.604.9934 IPHONE XS NVZ

Talk activity

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Mar 6	12:12 PM	314.960.1125	Boston, MA	Kirkwood, MO	15			
Mar 6	3:31 PM	786.535.3211	Framingham, MA	Miami, FL	27			
Mar 6	4:30 PM	786.535.3211	Charlton, MA	Miami, FL	12			
Mar 6	4:42 PM	571.317.3112	Hartford, CT	Arlington, VA	44			
Mar 7	1:02 PM	617.416.8474	New York, NY	Boston, MA	1			
Mar 7	11:52 PM	408.417.9538	New York, NY	Incoming, CL	1			
Mar 9	9:42 AM	314.960.1125	Brookline, MA	Kirkwood, MO	14			
Mar 9	11:03 AM	872.240.3412	Brookline, MA	Chicgozn03, IL	49			
Mar 9	2:15 PM	314.469.6471	Allston, MA	Crevecoeur, MO	3			
Mar 9	2:17 PM	314.469.6471	Brookline, MA	Crevecoeur, MO	17			
Mar 9	2:35 PM	314.469.6471	Brookline, MA	Crevecoeur, MO	1			
Mar 9	3:01 PM	786.535.3211	Brookline, MA	Miami, FL	12			
Mar 9	3:14 PM	408.650.3123	Brookline, MA	Snjs West, CA	60			
Mar 10	10:29 AM	207.947.8777	Boston, MA	Bangor, ME	2			
Mar 10	10:32 AM	207.866.7867	Boston, MA	Orono, ME	3			
Mar 10	10:35 AM	207.827.1001	Boston, MA	Old Town, ME	2			
Mar 10	3:00 PM	646.749.3122	Brookline, MA	Nwyrcyzn01, NY	92			
Mar 10	7:32 PM	314.960.1125	Brookline, MA	Incoming, CL	4			
Mar 10	7:40 PM	314.960.1125	Brookline, MA	Incoming, CL	10			
Mar 11	3:01 PM	872.240.3412	Brookline, MA	Chicgozn03, IL	35			
Mar 11	9:23 PM	314.960.1126	Cambridge MA	Kirkwood MO	12			
Mar 11	9:37 PM	402.871.1688	Brookline, MA	Omaha NE	1			
Mar 12	3:42 PM	800.236.7113	Brookline, MA	Toll-Free, CL	6			
Mar 12	4:43 PM	314.960.1126	Brookline, MA	Incoming CL	1			
Mar 13	11:02 AM	312.757.3121	Brookline, MA	Chicgozn01, IL	2			
Mar 13	11:21 AM	202.266.3408	Brookline, MA	Incoming, CL	9			
Mar 13	1:01 PM	646.749.3112	Brookline, MA	Nwyrcyzn01, NY	63			
Mar 13	3:29 PM	314.960.1125	Newton, MA	Kirkwood, MO	19			
Mar 14	11:46 AM	207.629.7536	Boston, MA	VM Deposit, CL	1			
Mar 14	11:50 AM	314.960.1125	Brookline, MA	Kirkwood, MO	4			
Mar 14	3:11 PM	314.960.1125	Brookline, MA	Kirkwood, MO	11			
Mar 16	11:02 AM	402.871.1688	Brookline, MA	Incoming, CL	1			
Mar 16	11:31 AM	872.240.3212	Brookline, MA	Chicgozn03, IL	33			
Mar 16	2:32 PM	571.317.3122	Brookline, MA	Arlington, VA	41			
Mar 16	4:36 PM	314.469.6471	Brookline, MA	Crevecoeur, MO	1			
Mar 16	6:55 PM	314.469.6471	Brookline, MA	Crevecoeur, MO	1			
Viai 16 Viar 16	7:00 PM			Crevecoeur, MO	10			
viario Mar17	10:32 AM		Brookline, MA Brookline, MA	Chicgozn03, IL	31			
Mar 17	11:03 AM		· · · · · · · · · · · · · · · · · · ·		26			
		786.535.3211	Brookline, MA	Miami, FL				
Mar 17	4:00 PM		Brookline, MA	Arlington, VA	63			
Mar 18	10:29 AM		Brookline, MA	Incoming, CL	25			
Mar 18	11:32 AM	872.240.3311	Brookline, MA	Chicgozn03, IL	33			





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314.604.9934 IPHONE XS NVZ

Talk activity (cont.)

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Mar 18	12:11 PM	872.240.3212	Brookline, MA	Chicgozn03, IL	44			
Mar 19	11:01 AM	571.317.3122	Brookline, MA	Arlington, VA	54			
Mar 19	12:50 PM	314.960.1126	Brookline, MA	Kirkwood, MO	11			
Mar 20	12:41 PM	513.646.8859	Chestnut H, MA	Incoming, CL	1			
Mar 20	3:15 PM	202.894.7563	Brookline, MA	Washington, DC	2			
Mar 21	11:37 AM	314.960.1125	Brookline, MA	Kirkwood, MO	17			
Mar 21	6:09 PM	314.960.1125	Brookline, MA	Incoming, CL	1			
Mar 22	5:48 PM	573.459.6694	Brookline, MA	Lyon, MO	11			
Mar 23	9:04 AM	571.317.3122	Brookline, MA	Arlington, VA	44			
Mar 23	9:50 AM	872.240.3212	Brookline, MA	Chicgozn03, IL	60			
Mar 23	10:53 AM	765.749.5910	Brookline, MA	Incoming, CL	40			
Mar 23	3:01 PM	408.650.3123	Brookline, MA	Snjs West, CA	56			
Mar 24	10:42 AM	786.535.3211	Brookline, MA	Miami, FL	1			
Mar 24	10:43 AM	786.535.3211	Brookline, MA	Miami, FL	2			
Mar 24	1:16 PM	872.240.3212	Brookline, MA	Chicgozn03, IL	35			
Mar 24	7:28 PM	636.898.8857	Brookline, MA	Chesterfld, MO	1			
Mar 24	7:32 PM	636.898.8857	Brookline, MA	Chesterfld, MO	1			
Mar 24	7:39 PM	636.898.8857	Brookline, MA	Chesterfld, MO	1			
Mar 24	7:56 PM	636.898.8857	Brookline, MA	Chesterfld, MO	1			
Mar 24	8:21 PM	636.898.8857	Brookline, MA	Chesterfld, MO	11			
Mar 25	10:31 AM	571.317.3122	Brookline, MA	Arlington, VA	42			
Mar 25	11:13 AM	872.240.3311	Brookline, MA	Chicgozn03, IL	132			
Mar 25	1:45 PM	872.240.3311	Brookline, MA	Chicgozn03, IL	149			
Mar 25	4:19 PM	872.240.3311	Brookline, MA	Chicgozn03, IL	38			
Mar 26	11:00 AM	646.749.3122	Brookline, MA	Nwyrcyzn01, NY	120			
Mar 26	1:31 PM	646.749.3122	Brookline, MA	Nwyrcyzn01, NY	122			
Mar 26	3:36 PM	571.317.3112	Brookline, MA	Arlington, VA	68			
Mar 27	11:31 AM	617.650.6795	Brookline, MA	Boston, MA	1			
Mar 27	1:32 PM	513.646.8859	Brookline, MA	Incoming, CL	2			
Mar 29	1:39 PM	314.960.1125	Boston, MA	Kirkwood, MO	1			
Mar 29	2:03 PM	314.960.1126	Brookline, MA	Incoming, CL	14			
Mar 29	3:24 PM	636.898.8857	Boston, MA	Chesterfld, MO	1			
Mar 29	3:29 PM	636.898.8857	Boston, MA	Chesterfld, MO	1			
Mar 29	7:28 PM	636.898.8857	Brookline, MA	Chesterfld, MO	32			
Mar 30	9:00 AM	571.317.3122	Brookline, MA	Arlington, VA	35			
Mar 30	9:59 AM	872.240.3212	Brookline, MA	Chicgozn03, IL	107			
Mar 30	2:01 PM	872.240.3212	Brookline, MA	Chicgozn03, IL	39			
Mar 31	4:00 PM	571.317.3122	Brookline, MA	Arlington, VA	63			
Apr 1	10:31 AM	571.317.3122	Brookline, MA	Arlington, VA	30			
Apr 1	11:01 AM	571.317.3112	Brookline, MA	Arlington, VA	28			
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Talk activity (cont.)

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Apr 1	1:21 PM	314.960.1125	Brookline, MA	Kirkwood, MO	11			
Apr 1	3:03 PM	872.240.3412	Brookline, MA	Chicgozn03, IL	21			
Apr 2	10:01 AM	786.535.3211	Brookline, MA	Miami, FL	38			
Apr 2	11:02 AM	786.535.3211	Brookline, MA	Miami, FL	23			
Apr 2	1:28 PM	207.778.0607	Brookline, MA	Farmington, ME	6			
Apr 2	2:00 PM	877.224.1302	Brookline, MA	Toll-Free, CL	48			
Apr 2	5:56 PM	314.960.1125	Chestnut H, MA	Incoming, CL	2			
Apr 2	6:21 PM	763.257.6120	Boston, MA	Twincities, MN	7			
Apr 3	10:31 AM	571.317.3122	Brookline, MA	Arlington, VA	39			
Apr 3	11:16 AM	617.267.0900	Brookline, MA	Incoming, CL	2			
Apr 3	12:17 PM	571.317.3122	Brookline, MA	Arlington, VA	59			
Apr 3	1:28 PM	240.688.2547	Brookline, MA	Incoming, CL	8			
Apr 5	8:25 PM	314.960.1125	Brookline, MA	Incoming, CL	2			



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Additional information

Customer Proprietary Network Information (CPNI)

CPNI is information made available to us solely by virtue of our relationship with you that relates to the type, quantity, destination, technical configuration, location, and amount of use of the telecommunications and interconnected VoIP services you purchase from us, as well as related billing information. The protection of your information is important to us, and you have a right, and we have a duty, under federal law, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services, such as television, telematics, high-speed Internet, video, and local and long distance services. Visit Verizon.com for more information on our services and companies.

If you don't want your CPNI used for the marketing purposes described above, please notify us by phone any time at 800.333.9956 or online at vzw.com/myprivacy.

Unless you notify us in one of these ways, we may use your CPNI as described above beginning 30 days after the first time we notify you of this CPNI policy. Your choice will remain valid until you notify us that you wish to change your selection. Your decision about use of your CPNI will not affect the provision of any services you currently have with us.

Note: This CPNI notice does not apply to residents of the state of Arizona.

Explanation of Surcharges

Surcharges include (i) a Regulatory Charge (which helps defray various government charges we pay including government number administration and license fees); (ii) a Federal Universal Service Charge (and, if applicable, a State Universal Service Charge) to recover charges imposed on us by the government to support universal service; and (iii) an Administrative Charge, which helps defray certain expenses we incur, including: charges we, or our agents, pay local telephone companies for delivering calls from our customers to their customers: fees and assessments on our network facilities and services; property taxes; and the costs we incur responding to regulatory obligations. Please note that these are Verizon Wireless charges, not taxes. These charges, and what's included, are subject to change from time to time.

Bankruptcy Information

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy charges. You should not pay pre-bankruptcy amounts; they are for your information only. In the event Verizon receives notice of a bankruptcy filing, pre-bankruptcy charges will be adjusted in future invoices. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

Late Payment Information

A late payment applies for unpaid balances. The charge is the greater of \$5 or 1.5% per month, or as permitted by law. Failure to pay bills on time may result in negative credit reporting.

No-cost Feature Information

If your service plan includes an optional, no-cost feature (for example, some plans include a no-cost Apple Music option), electing this feature may affect the taxes, governmental fees, and governmental surcharges that we bill and collect, even though your service plan price does not change.

FUSC Change

The Federal Universal Service Charge (FUSC) is a Verizon Wireless charge that is subject to change each calendar quarter based on contribution rates prescribed by the FCC. On January 1, the FUSC decreased to 5.67% percent of assessable wireless charges, other than separately billed interstate and international telecom charges. The FUSC on separately billed interstate and international telecom charges decreased to 19.6% percent. For more details, please call 1-888-684-1888.



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You're all set.

Autopay scheduled

\$112.30 will be charged to your credit card on April 21.

My Verizon

Use the My Verizon app or download it at go.vzw.com/mva to manage your account, pay your bill, check data usage, and much more.

Gopaper-free

Enroll in paper-free billing; the easy, clutter-free way to manage and pay your bill. Enroll at go.vzw.com/gopaperfree.



ANDREW BOLAND 11 STEARNS RD APT 3 BROOKLINE, MA 02446-9801 Bill date Account number Invoice number April 05, 2020 789331193-00001 4025189682

Total Amount Due

Will be submitted to credit card on 04/21/20 DO NOT MAIL PAYMENT

\$112.30

P.O. BOX 15062 ALBANY, NY 12212-5062

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Questions? Visit go.vzw.com/contactus or call 1.800.922.0204.

Change your address at go.vzw.com/changeaddress

Written notations included with or on your payment will not be reviewed or honored. Please send correspondence to:

Verizon Attn: Correspondence Team

PO Box 408

Newark, NJ 07101-0408

Automatic Payment Enrollment for Account: 789331193-00001 ANDREW BOLAND

By signing below, you authorize Verizon to electronically debit your bank account each month for the total balance due on your account. The check you send will be used to setup Automatic Payment. You will be notified each month of the date and amount of the debit 10 days in advance of the payment. You agree to receive all Auto Pay related communications electronically. I understand and accept these terms. This agreement does not alter the terms of your existing Customer Agreement. I agree that Verizon is not liable for erroneous bill statements or incorrect debits to my account. To withdraw your authorization you must call Verizon. Check with your bank for any charges.

1. Check this box.

2. Sign name in box below, as shown on the bill and date.

3. Return this slip with your payment. Do not send a voided check.