

KATHERINE LUTTON
1920 S ST
APT 504
WASHINGTON, DC 20009-9801

Mar 16, 2020 - Apr 15, 2020

725925228-00001

7996656728

May 7, 2020

It's due on May 7, 2020. You have Auto Pay scheduled for May 5, 2020.

View a full breakdown of this month's charges on go.vzw.com/mybill

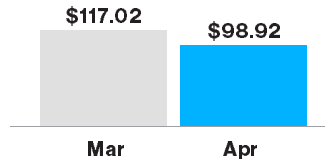
Balance forward	\$0.00
Katherine Lutton 202-923-7358	\$2.32
Katherine Lutton 804-316-6021	\$96.60
	\$98.92

Check your online bill for all surcharges

The total amount due for this month includes surcharges of **\$6.98**. For an itemized list of surcharges visit go.vzw.com/mybill.

Your April bill is \$18.10 lower than last month's.

Your April bill of \$98.92 is due on May 7, 2020. You can see a full breakdown of all this month's charges on go.vzw.com/mybill.



Billing period

Mar 16, 2020 - Apr 15, 2020

Account number

725925228-00001

Changes this month

	Mar	Apr	Change
Katherine Lutton 202.923.7358 - Cancelled	\$0.00	\$2.32	↑ \$2.32
Katherine Lutton 804.316.6021	\$117.02	\$96.60	↓ \$20.42
Change total			↓ \$18.10

Understand your bill

Understand "Changes this month"

These changes are why your amount due is different than last month. For example, if you changed your plan or added a line, you'll see partial-month charges reflected in this table. The table will not display if you have no changes.

Surcharges

These cover the costs that are billed to us by federal, state or local governments so we can continue to provide you with the best service. See the full breakdown on go.vzw.com/mybill.

Taxes and gov fees

We are required by law to collect these charges, which are based on your service address. You can update your service address on go.vzw.com/changeaddress.

Late fee

You'll be charged a late fee when you don't pay your bill on time. The amount is the greater of \$5 or 1.5% of the unpaid balance, or as allowed by law in the state of your billing address.

Balance forward from last bill

Previous balance (through Mar 15)	\$117.02
Payment received - Thank you (Apr 9)	-\$117.02
Total balance forward	\$0.00

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Account Charges
\$0.00
Katherine Lutton
\$2.32

202-923-7358

iPhone 7
Cancelled

One-time charges and credits
\$2.26

Play more unlimited - partial-month (Mar 16 - Mar 16)

\$2.26

Unfortunately, you did not receive the device promotional credit because one or more of the requirements was not met.

Surcharges
\$0.06

Fed Universal Service Charge

\$0.01

DC Gross Receipt Surchg

\$0.05

Katherine Lutton
\$96.60

804-316-6021

iPhone 7

One-time charges and credits
-\$10.32

Play more unlimited - partial-month (Mar 17 - Apr 15)

\$77.42

Play more unlimited - partial-month (Mar 16 - Mar 16)

\$2.26

Play more unlimited - full-month refund (Mar 16 - Apr 15)

-\$90.00

Includes the \$10/month discount on your PLAY MORE UNLIMITED plan for being enrolled in Auto Pay and paper-free billing.

Monthly charges and credits
\$80.00

Play More Unlimited (Apr 16 - May 15)

\$80.00

Add-ons
\$20.00

Minimum Term Service Contract - (Apr 16 - May 15)

\$20.00

Applies to subsidized smartphone lines

Surcharges
\$6.92

Fed Universal Service Charge

\$0.96

Regulatory Charge

\$0.15

Administrative Charge

\$1.78

DC Gross Receipt Surchg

\$3.27

DC 911 Surcharge

\$0.76



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Your bill this month

\$98.92

**Billing period**

Mar 16, 2020 - Apr 15, 2020

Account number

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Katherine Lutton

804.316.6021

iPhone 7

Talk activity

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Mar 16	3:15 PM	202.296.4400	Washington, DC	Washington, DC	1	--	--	--
Mar 16	4:19 PM	202.296.4400	Washington, DC	Washington, DC	1	--	--	--
Mar 16	5:38 PM	202.266.3418	Washington, DC	Incoming, CL	4	--	--	--
Mar 17	10:07 AM	202.525.3712	Washington, DC	Wshngtnzn1, DC	1	--	--	--
Mar 17	2:21 PM	202.525.3712	Washington, DC	Incoming, CL	1	--	--	--
Mar 17	2:43 PM	202.525.3712	Washington, DC	Incoming, CL	1	--	--	--
Mar 17	4:45 PM	516.538.4338	Washington, DC	Incoming, CL	1	--	--	--
Mar 17	4:45 PM	202.266.3418	Washington, DC	Washington, DC	3	--	--	--
Mar 17	4:54 PM	855.245.7098	Washington, DC	Incoming, CL	1	--	--	--
Mar 17	5:05 PM	813.440.9108	Washington, DC	Incoming, CL	18	--	--	--
Mar 17	5:40 PM	202.329.7043	Washington, DC	Incoming, CL	1	--	--	--
Mar 18	8:46 AM	646.558.8656	Washington, DC	Nwyrctzn01, NY	11	--	--	--
Mar 18	2:46 PM	571.455.5679	Washington, DC	Incoming, CL	13	--	--	--
Mar 20	11:02 AM	813.440.9108	Cabin John, MD	Incoming, CL	1	--	--	--
Mar 20	11:10 AM	813.440.9108	Potomac, MD	Tampacen, FL	1	--	--	--
Mar 24	4:36 PM	202.898.0555	Washington, DC	Washington, DC	2	--	--	--
Mar 25	4:40 PM	813.440.9108	Washington, DC	Tampacen, FL	7	--	--	--
Mar 25	5:45 PM	202.329.7043	Washington, DC	Incoming, CL	2	--	--	--
Mar 26	10:26 AM	855.245.7098	Washington, DC	Incoming, CL	1	--	--	--
Mar 26	11:42 AM	800.463.3339	Washington, DC	Toll-Free, CL	10	--	--	--
Mar 27	10:18 AM	202.671.0692	Washington, DC	Incoming, CL	2	--	--	--
Mar 27	6:19 PM	804.240.7925	Washington, DC	Incoming, CL	1	--	--	--
Mar 28	3:13 PM	843.708.4304	Washington, DC	Charleston, SC	23	--	--	--
Mar 29	11:31 AM	202.332.1534	Washington, DC	Incoming, CL	1	--	--	--
Mar 29	2:43 PM	202.329.7043	Washington, DC	Incoming, CL	2	--	--	--
Mar 30	1:41 PM	843.708.4304	Washington, DC	Incoming, CL	1	--	--	--
Mar 30	7:21 PM	305.479.8557	Washington, DC	Miami, FL	10	--	--	--
Apr 1	7:14 PM	843.708.4304	Washington, DC	Charleston, SC	7	--	--	--
Apr 3	2:56 PM	804.293.6451	Washington, DC	Incoming, CL	1	--	--	--
Apr 3	6:47 PM	813.486.7504	Washington, DC	VM Deposit, CL	1	--	--	--
Apr 3	6:57 PM	813.486.7504	Washington, DC	Incoming, CL	25	--	--	--
Apr 4	10:46 AM	240.346.1505	Washington, DC	Incoming, CL	5	--	--	--
Apr 5	3:43 PM	813.440.9108	Front Roya, VA	Incoming, CL	1	--	--	--
Apr 5	6:38 PM	813.440.9108	Washington, DC	Tampacen, FL	8	--	--	--
Apr 5	6:46 PM	813.601.1183	Washington, DC	Tampa, FL	17	--	--	--
Apr 6	6:46 PM	813.440.9108	Washington, DC	Tampacen, FL	1	--	--	--
Apr 6	6:49 PM	919.356.0134	Washington, DC	VM Deposit, CL	1	--	--	--
Apr 7	4:59 PM	813.440.9108	Washington, DC	Incoming, CL	4	--	--	--
Apr 8	5:50 PM	813.440.9108	Washington, DC	VM Deposit, CL	1	--	--	--
Apr 8	6:01 PM	813.440.9108	Washington, DC	Incoming, CL	1	--	--	--
Apr 8	6:58 PM	804.293.9420	Washington, DC	Incoming, CL	1	--	--	--
Apr 8	9:58 PM	813.440.9108	Washington, DC	VM Deposit, CL	1	--	--	--

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804.316.6021

iPhone 7

Talk activity (cont.)

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Apr 9	1:03 PM	703.720.1290	Washington, DC	Fls Church, VA	4	--	--	--
Apr 9	1:15 PM	800.241.3371	Washington, DC	Toll-Free, CL	14	--	--	--
Apr 9	1:29 PM	703.720.1290	Washington, DC	Fls Church, VA	3	--	--	--
Apr 9	2:05 PM	505.369.3017	Washington, DC	Incoming, CL	1	--	--	--
Apr 10	9:15 AM	386.569.1300	Washington, DC	Palm Coast, FL	2	--	--	--
Apr 10	9:58 AM	386.569.1300	Washington, DC	Incoming, CL	4	--	--	--
Apr 13	9:28 AM	888.339.2228	Washington, DC	Toll-Free, CL	2	--	--	--
Apr 14	10:01 AM	866.430.1891	Washington, DC	Toll-Free, CL	1	--	--	--
Apr 14	10:04 AM	703.720.1290	Washington, DC	Fls Church, VA	7	--	--	--

Additional information

Customer Proprietary Network Information (CPNI)

CPNI is information made available to us solely by virtue of our relationship with you that relates to the type, quantity, destination, technical configuration, location, and amount of use of the telecommunications and interconnected VoIP services you purchase from us, as well as related billing information. The protection of your information is important to us, and you have a right, and we have a duty, under federal law, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services, such as television, telematics, high-speed Internet, video, and local and long distance services. Visit Verizon.com for more information on our services and companies.

If you don't want your CPNI used for the marketing purposes described above, please notify us by phone any time at 800.333.9956 or online at vzw.com/myprivacy.

Unless you notify us in one of these ways, we may use your CPNI as described above beginning 30 days after the first time we notify you of this CPNI policy. Your choice will remain valid until you notify us that you wish to change your selection. Your decision about use of your CPNI will not affect the provision of any services you currently have with us.

Note: This CPNI notice does not apply to residents of the state of Arizona.

Explanation of Surcharges

Surcharges include (i) a Regulatory Charge (which helps defray various government charges we pay including government number administration and license fees); (ii) a Federal Universal Service Charge (and, if applicable, a State Universal Service Charge) to recover charges imposed on us by the government to support universal service; and (iii) an Administrative Charge, which helps defray certain expenses we incur, including: charges we, or our agents, pay local telephone companies for delivering calls from our customers to their customers; fees and assessments on our network facilities and services; property taxes; and the costs we incur responding to regulatory obligations. **Please note that these are Verizon Wireless charges, not taxes. These charges, and what's included, are subject to change from time to time.**

Bankruptcy Information

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy charges. You should not pay pre-bankruptcy amounts; they are for your information only. In the event Verizon receives notice of a bankruptcy filing, pre-bankruptcy charges will be adjusted in future invoices. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

Returned Payments

In the event your check for payment of your wireless bill is returned by your bank for insufficient or uncollected funds, Verizon Wireless may resubmit your check electronically to your bank for payment from your checking account.

Late Payment Information

A late payment applies for unpaid balances. The charge is the greater of \$5 or 15% per month, or as permitted by law. Failure to pay bills on time may result in negative credit reporting.

No-cost Feature Information

If your service plan includes an optional, no-cost feature (for example, some plans include a no-cost Apple Music option), electing this feature may affect the taxes, governmental fees, and governmental surcharges that we bill and collect, even though your service plan price does not change.

FUSC Change

The Federal Universal Service Charge (FUSC) is a Verizon Wireless charge that is subject to change each calendar quarter based on contribution rates prescribed by the FCC. On January 1, the FUSC decreased to 5.67% percent of assessable wireless charges, other than separately billed interstate and international telecom charges. The FUSC on separately billed interstate and international telecom charges decreased to 19.6% percent. For more details, please call 1-888-684-1888.

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You're all set.

Pay in cash

Go to vzw.com/stores to find a Verizon Wireless store near you or find a Check Free Pay or Western Union near you to make a cash payment. Go to vzw.com/support/pay-bill-faqs/ to learn more.

Autopay scheduled

\$98.92 will be charged to your credit card on May 5.

My Verizon

Use the My Verizon app or download it at go.vzw.com/mva to manage your account, pay your bill, check data usage, and much more.

Gopaper-free

Enroll in paper-free billing; the easy, clutter-free way to manage and pay your bill. Enroll at go.vzw.com/gopaperfree.



KATHERINE LUTTON
1920 S ST
APT 504
WASHINGTON, DC 20009-9801

Bill date

April 15, 2020

Account number

725925228-00001

Invoice number

7996656728

Total Amount Due

Will be submitted to credit card on 05/05/20
DO NOT MAIL PAYMENT

\$98.92

PO BOX 16810
NEWARK, NJ 07101-6810



79966567280107259252280000100000009892000000098926

Questions? Visit go.vzw.com/contactus or call 1.800.922.0204.

Change your address at go.vzw.com/changeaddress

IMPORTANT INFORMATION:

Many questions regarding billing can be resolved easily online or in the My Verizon App. All written communication related to billing disputes and checks tendered as payment in full to a billing dispute must be sent to:

Verizon Attn: Correspondence Team
PO Box 408
Newark, NJ 07101-0408

Automatic Payment Enrollment for Account: 725925228-00001 KATHERINE LUTTON

By signing below, you authorize Verizon to electronically debit your bank account each month for the total balance due on your account. The check you send will be used to setup Automatic Payment. You will be notified each month of the date and amount of the debit 10 days in advance of the payment. You agree to receive all Auto Pay related communications electronically. I understand and accept these terms. This agreement does not alter the terms of your existing Customer Agreement. I agree that Verizon is not liable for erroneous bill statements or incorrect debits to my account. To withdraw your authorization you must call Verizon. Check with your bank for any charges.

1. Check this box.

2. Sign name in box below, as shown on the bill and date.

3. Return this slip with your payment. Do not send a voided check.



