

# Your bill details begin on the next page

# **GET RELIABLE HOME INTERNET WITH AT&T**

Dear Valued Customer,

Congratulations! You're eligible to get reliable, high-speed home Internet from AT&T at a great price. Life is full of choices, and we're glad you chose us.

With AT&T Internet, the whole family can get a whole-home Wi-Fi experience with **AT&T Smart Wi-Fi**?

You can also look forward to consistent, proven-reliable Internet with fast speeds, even at peak times.

Reliability excludes DSL. Based on network availability. Consistency based on wired connection to gateway.

Get peace of mind knowing you set the rules with our free **Smart Home Manager App,** which lets you easily monitor, manage and customize your home Wi-Fi network.<sup>3</sup>

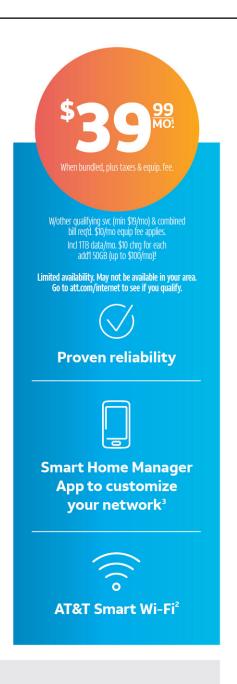
Get a choice of plans up to 100 Mbps<sup>††</sup> for \$39.99/mo. + taxes when bundled with your existing AT&T services and the bandwidth to stream on multiple devices at once! Number of devices depends on screen size/resolution. 100 Mbps:

It pays to be a valued part of the AT&T family. Connect now by calling to take advantage of this opportunity!

Your AT&T team

CALL 866.298.9986
CLICK att.com/ConnectionBest
VISIT your local AT&T store

See reverse for offer details.



# **Get Customer Support Online**

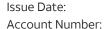
Need assistance with something else? If you have any questions about your bill or your existing services, simply go to **att.com/MySupport** to chat with one of our helpful service representatives. You'll get immediate solutions, tips, answers to all your questions and more.



TARA BLISS 300 E RIVERSIDE DR APT 335 AUSTIN, TX 78704-1305 AutoPay of \$240.73 is scheduled for Apr 11, 2020

Account number: 287249451149

AT&T MOBILITY PO Box 6463 Carol Stream, IL 60197-6463



Mar 18, 2020 287249451149



# GET A SMARTPHONE FOR \$0 DOWN\*

#### with the AT&T Installment Plan

\*Select devices. Reg's well-qual. credit, 0% APR 30-mo. agmt & elig. svc. **Tax due at sale. If service is canceled, device balance due.** \$30 activ./upgrade & other fees, charges, limits & restr's apply. See below for offer details.



- Zero down, zero interest, zero worries
   No down payment, no interest, no finance fees, low monthly payments.
- Never miss out on upgrading your current device choose from a wide variety of the best smartphones
- Pay off your phone in 30 months—the total cost is divided into low monthly payments with no financing fees

# CALL 866.298.9986 CLICK att.com/YouDeservelt VISIT your local AT&T store

Geographic and service restrictions apply to AT&T Internet services. Not all speeds available in all areas. Call or go to www.att.com/internet to see if you qualify.

\$39.99 Internet Offer: Price for Internet (768K-100M) for new residential customers when bundled with another qualifying AT&T service (DIRECTV, U-verse TV, AT&T TV or AT&T TV or AT&T Phone or postpaid AT&T wireless). Must maintain bundled qualifying services with matching service address to receive advertised pricing, Additional Fees & Taxes: AT&T one-time transactional fees, \$10/mo. equipment fee, and monthly cost recovery surcharges which are not government-required may apply, as well as taxes. See www.att.com/fees for details. Activ/Installation: \$35 activation fee (self-install) may apply, apply. Credit restrictions agong subject to change. Subj. to Internet Terms of Service at att.com/internetterms. [Unlimited data allowance may also be purchased separately for an add'l \$30/mo., or maintain a bundle of TV & Internet on a combined bill and receive unlimited internet data at no add'l charge. For more info, go to www.att.com/internet-usage. [Thinternet speed claims represent maximum network service capability speeds. Actual customer speeds are not guaranteed and may vary based on several factors. For more information, go to att.com/speed101. \*AT&T Smart Wi-Fi requires installation of a BGW210, 5268AC, or NVGS99 Wi-Fi Gateway. Standard with Internet plans (12M or higher). Whole home Wi-Fi connectivity may require AT&T Smart Wi-Fi Extender(s) sold separately. \*AT&T Smart Home Manager is available to AT&T Internet service customers with a compatible AT&T Wi-Fi Gateway. Limited to home Wi-Fi network. Standard with Internet plans (12M or higher).

\*AT&T INSTALLMENT PLAN: Credit approval required. Avail. in select locations only. Plans subject to change and may be discontinued at any time. For smartphones only. Tax on sales price due at sale. Requires 0% APR 30-month installment agreement and eligible service. Divides sales price (less any down payment) into roughly equal monthly installments. \$0 down: Requires well-qualified credit. Limit as low as 1 smartphone at \$0 down. Down payment: May be required and depends on a variety of factors. Down payment if required will be either 15% to 80% of device cost or a dollar amount currently ranging from \$200 to \$1400 (amount subject to change and may be higher). Examples (amounts approximate): \$1099.99 sales price with \$0 down is \$36.67 per month; with \$330 down (30%) is \$25.67 per month; or with \$600 down is \$16.67 per month for 30 months. AT&T Installment Plan with Next Up: Price includes monthly smartphone installment payment and separate additional \$5/month Next Up upgrade feature charge (to be upgrade eligible with qualified trade in when 50% of device cost of the financed device is paid off). Upgrade requires a minimum of 30-90 days on installment depending on credit and other factors (subject to change), account in good standing, trade-in of financed device in good physical and fully functional condition through the AT&T Next Up trade in program (excludes trade in program where you receive an instant credit or AT&T promotion card) and purchase of new eligible smartphone on eligible installment agreement with qualified wireless service. After upgrade, unbilled installment agreement term. See att.com/next and your Retail Installment Agreement for full details. Service: Eligible postpaid voice and data service is required and extra. Consumers: minimum \$50 per month for new customers on Mobile Share Plus for Business after AutoPay and Paperless billing discount for new customers. Pay \$60 per month until discount starts within 2 bills. Other qual. plans avail. & existing customers can add to eligible current pl

Gen. Wireless: Subj. to Wireless Customer Agmt at att.com/wca. Svc not for resale. Deposit: Service deposit may apply. Limits: Purchase & line limits apply. Credit approval, activation (up to \$45/line) and other fees, advanced payments and other charges apply. Additional monthly fees & taxes: Apply per line and include Regulatory Cost Recovery Fee (up to \$1.50), Administrative Fee (\$1.99) & other fees which are not government-required surcharges as well as taxes. Additional one-time Fees may apply. See www.att.com/mobilityfees for more details. Coverage & svc not avail. everywhere. You get an off-net (roaming) usage allowance for each svc. If you exceed the allowance, your svc(s) may be restricted or terminated. International and domestic off-net data may be at 2G speeds. Other restr's apply & may result in svc termination. Pricing, promotions, programming, terms & restr's subject to change & may be modified or terminated at any time without notice AT&T svc is subject to AT&T network management policies, see att.com/broadbandinfo for details. ©2020 AT&T Intellectual Property. All rights reserved. AT&T, Globe logo, DIRECTV and all other DIRECTV marks contained herein are trademarks of AT&T intellectual Property and/or AT&T affiliated companies. All other marks are the property of their respective owners.

Page: 1 of 4

Issue Date: Mar 18, 2020 Account Number: 287249451149

Managing your AT&T bills, products, and services on the go? It's a snap with myAT&T. Go to att.com/myatt to sign in or sign up.

Total due

\$240.73

Due immediately: \$117.48

Due Apr 11, 2020: \$123.25

## Account summary

| Your last bill               |          | \$117.48  |
|------------------------------|----------|-----------|
| Payment, Mar 11 - Thank you! | Page 2   | -\$117.48 |
| Adjustment                   | Page 2   | \$117.48  |
| Past due - please pay imme   | ediately | \$117.48  |

# Service summary

|           | Account charges       | Page 2   | \$5.77                              |
|-----------|-----------------------|----------|-------------------------------------|
| <b>L⑤</b> | Account charges Age 2 | r age 2  | Last Bill \$0.00 Difference +\$5.77 |
| Wireless  | Daga 2                | \$117.48 |                                     |
|           | Wireless              | Page 2   | Last Bill \$117.48                  |
|           |                       |          |                                     |

Total services

What's changed?

< Late payment fee

\$123.25

Total due \$240.73

AutoPay is scheduled to charge your card on Apr 11, 2020

Ways to pay and manage your account:









Page: 2 of 4

Issue Date: Mar 18, 2020 Account Number: 287249451149

# Account activity

| Payments  1. Visa payment posted  Adjustments  Adjustments | Remaining balance |        | \$117.48  |
|--|-------------------|--------|-----------|
| Payments  1. Visa payment posted  Mar 11  -\$117.48        | •                 | Mar 13 | \$117.48  |
| Payments   | Adjustments       |        |           |
| Your last bill \$117.48                                    | •                 | Mar 11 | -\$117.48 |
|  |                   |        | \$117.48  |

# Service activity

| <b>S</b> | Account charges         |                 |        |                   |
|----------|-------------------------|-----------------|--------|-------------------|
| Activ    | rity since last bill    | Feb 19 - Mar 18 |        |                   |
| 1.       | Late Payment Charge     | Mar 18          | \$5.75 | < One-time charge |
| Surcl    | harges & fees           |                 |        |                   |
| 2.       | State Cost-Recovery Fee |                 | \$0.02 |                   |
| Tota     | al for Account charges  |                 | \$5.77 |                   |

# Wireless

| 410.570.7665 | 3    | \$30.00            | \$5.35               | \$0.36                     | \$35.71 |
|--------------|------|--------------------|----------------------|----------------------------|---------|
| Group 1      |      | \$80.00            | \$1.77               | -                          | \$81.77 |
| Number       | Page | Monthly<br>charges | Surcharges<br>& fees | Government<br>taxes & fees | Total   |

# Group 1 1 Device

| Monthly charges                               | Mar 19 - Apr 18 |         |
|---|-----------------|---------|
| 1. Mobile Share Value 14GB with Rollover Data |                 | \$80.00 |
| Surcharges & fees                             |                 |         |
| 2. DC Cellular Surcharge Residential          |                 | \$1.06  |



Page: 3 of 4

Issue Date: Mar 18, 2020 Account Number: 287249451149

...Group 1 continued

3. Federal Universal Service Charge

\$0.71

# Total for Group 1

\$81.77

| Shared usage     | summary (Feb 19 - Mar 18)            |                        |                       |                |
|------------------|--------------------------------------|------------------------|-----------------------|----------------|
| Number           | User                                 | Data (GB)              | Text                  | Talk           |
| 410.570.7665     | TARA BLISS                           | 1.12                   | 677                   | 1,847          |
| Total usage      |                                      | 1.12                   | 677                   | 1,847          |
| Included in plan |                                      | 14.00                  | unlimited             | unlimited      |
| *Rollover availa | ble through Mar 18: 14.00GB          | 0.00                   |                       |                |
| Rollover availa  | ble starting Mar 19                  | 12.89                  |                       |                |
| Usaae is rounded | up based on vour plan. For more deta | ils on vour Shared usa | ae summarv. visit att | t.com/mvusaae. |

Usage is rounded up based on your plan. For more details on your Shared usage summary, visit att.com/myusage. \* Unused Rollover Data expires after 1 billing period or when you change your plan or account.

|   | Data (MB)  |     |
|---|--|-----|
| Additional Group Data*                              | 5,120  |     |
| Total used  | 5,120  |     |
| * Visit att.com/mvatt and mvatt mobile app for info | ormation regarding vour additional data. Additional data d | oes |



not roll over.

## Phone, 410.570.7665

TARA BLISS

| Tota   | l for Wireless                            |                 | \$117.48 |
|--|---|-----------------|----------|
| Tota   | l for 410.570.7665                        |                 | \$35.71  |
| 10.  | DC State Sales Tax                        |                 | \$0.36   |
| Gove   | rnment taxes & fees                       |                 |          |
| 9.   | Regulatory Cost Recovery Charge           |                 | \$1.50   |
| <ul><li>7. DC Cellular Surcharge Residential</li><li>8. Federal Universal Service Charge</li></ul> |   | \$0.4           |          |
|  | DC Cellular Surcharge Residential         |                 | \$0.65   |
| 6.   | DC 911 FEE                                |                 | \$0.76   |
| 5.   | Administrative Fee                        |                 | \$1.99   |
| Surch  | arges & fees                              |                 |          |
| 4.   | Protect for 1 Fee                         |                 | \$6.01   |
| 3.   | Protect Advantage Insurance for 1 Premium |                 | \$8.99   |
| 2.   | Discount for Access                       |                 | -\$25.00 |
| 1. Access for iPhone 4G LTE w/ Visual Voicemail  |   |                 | \$40.00  |
| Montl  | nly charges                               | Mar 19 - Apr 18 |          |

## News you can use

Effective on or after your April bill, for Mobility Consumer/Signature and Digital Life accounts only, the late payment fee/charge will be up to \$7.00

Late payment fee increase

News you can use continues...



Page: 4 of 4

Issue Date: Mar 18, 2020 Account Number: 287249451149

...News you can use continued

(increased from \$5.75). For more information on fees, please visit att.com/latepaymentfee

#### This bill includes a past due balance

If payment has already been made, thank you, please disregard. If not, payment must be made immediately. Please send your payment, including current charges, in the enclosed envelope. You may also pay 24 hours a day, by major credit card or electronic check at 800.331.0500, or att.com/pay. If you have questions regarding your account, contact us at 800.947.5096.

#### Services outside the U.S.

When you send a message or use data, the transaction time is captured in your local U.S. time. When you make or receive a call while outside the U.S., the transaction time appears on your bill in the time zone of the country you visited. For the calculation of your 24 hour International Day Pass, calls will also be converted to your local U.S. time zone.

#### Learn how to save with an AT&T bundle

Find out about special offers and how to bundle your DIRECTV, Internet, Wireless, and other premium services to get the best value. Learn more by calling 866.415.8216.

#### Add a device? You bet!

You're now eligible to add a line to your AT&T plan! Let us help you - it's easier than you'd think. Call 866.411.4402 today.

# Important information

#### Late payment charge

The late payment charge for consumer and Individual Responsibility User (IRU) bills not paid in full by the payment due date is \$5.75.

#### Electronic check conversion

Paying by check authorizes AT&T to use the information from your check to make a one-time electronic fund transfer from your account. Funds may be withdrawn from your account as soon as your payment is received. If we cannot process the transaction electronically, you authorize AT&T to present an image copy of your check for payment. Your original check will be destroyed once processed. If your check is returned unpaid you agree to pay such fees as identified in the terms and conditions of your agreement, up to \$30. Returned checks may be presented electronically.

#### Surcharges and other fees

AT&T imposes additional charges on a per line basis, including federal and state universal service charges, an Administrative Fee (to defray certain expenses including charges AT&T or its agents pay to interconnect with other carriers to deliver calls from AT&T customers to their customers, and charges associated with cell site rents and maintenance), and a Regulatory Cost Recovery Charge (to recover costs of compliance with certain government imposed regulatory requirements, including Wireless Number Portability and Number Pooling, and E911). These fees are not taxes or charges that the government requires AT&T to collect from its customers. See att.com/mobilityfees for details.

#### AT&T Mobility Center for customers with disabilities

Questions on accessibility by persons with disabilities: 866.241.6568.

#### Written correspondence

Do not send notes/letters with payment. We cannot guarantee receipt. Send notes/letters to AT&T, P.O. Box 5074, Carol Stream, Illinois 60197-5074 or FAX 314.242.0792.

#### Wireless DirectBill charges

Detail of DirectBill charges can be viewed at att.com/db. The direct billing option offers you the ability to purchase content, goods and features such as apps, games, donations, and services from AT&T and other companies by applying charges to your wireless account.

#### Tax ID

AT&T Mobility Tax ID 84-1659970

Wireless Services provided by AT&T Mobility, LLC. © 2020 AT&T Intellectual Property. All rights reserved.