



Age Group	Number of People
0-4	10
5-9	15
10-14	20
15-19	25
20-24	20
25-29	15
30-34	10
35-39	15
40-44	20
45-49	25
50-54	20
55-59	15
60-64	10
65+	5

HUY HOANG
412 WHITEHALL RD # A
ALAMEDA, CA 94501-6116

Billing period
Mar 2, 2020 - Apr 1, 2020

Account number
473265892-00001

Invoice number
9281054723

Payment due date
Apr 23, 2020

Your April bill is \$253.99

It's due on Apr 23, 2020. You have Auto Pay scheduled for Apr 17, 2020.

View a full breakdown of this month's charges on go.vzw.com/mybill

Balance forward	\$0.00
Account charges	\$0.00
Huy Hoang 510-666-5000	\$131.79
Huy Hoang 510-666-5153	\$122.20
	\$253.99

Good to know

Account charges

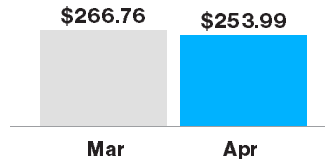
These apply to your entire account. Account charges may include Add-ons, such as device protection, Services, such as call blocking, or Late Fees for past due balances. They are separate from charges per line or device.

Check your online bill for all surcharges, taxes and gov fees

The total amount due for this month includes surcharges of **\$4.84** and taxes and gov fees of **\$3.74**. For an itemized list of taxes, fees and surcharges visit go.vzw.com/mybill.

Your April bill is \$12.77 lower than last month's.

Your April bill of \$253.99 is due on Apr 23, 2020. You can see a full breakdown of all this month's charges on go.vzw.com/mybill.



Billing period

Mar 2, 2020 - Apr 1, 2020

Account number

473265892-00001

Changes this month

	Mar	Apr	Change
Account Charges	-\$48.28	\$0.00	↑ \$48.28
The new Verizon Plan Large 8 GB-Partial-month refund (Feb 11 - Mar 1)	-\$48.28	\$0.00	↑ \$48.28
Huy Hoang 510.666.5000	\$158.79	\$131.79	↓ \$27.00
Start unlimited (Apr 2 - May 1)	\$0.00	\$60.00	↑ \$60.00
Start unlimited (Mar 2 - Apr 1)	\$60.00	\$0.00	↓ \$60.00
Start unlimited-Partial-month (Feb 11 - Mar 1)	\$41.38	\$0.00	↓ \$41.38
Smartphone line access-Partial-month refund (Feb 11 - Mar 1)	-\$13.79	\$0.00	↑ \$13.79
Surcharges	\$2.32	\$2.42	↑ \$0.10
Taxes and gov fees	\$1.38	\$1.87	↑ \$0.49
Huy Hoang 510.666.5153	\$156.25	\$122.20	↓ \$34.05
Do more unlimited (Apr 2 - May 1)	\$0.00	\$70.00	↑ \$70.00
Do more unlimited (Mar 2 - Apr 1)	\$70.00	\$0.00	↓ \$70.00
Do more unlimited-Partial-month (Feb 11 - Mar 1)	\$48.28	\$0.00	↓ \$48.28
Smartphone line access-Partial-month refund (Feb 11 - Mar 1)	-\$13.79	\$0.00	↑ \$13.79

Understand your bill

Understand "Changes this month"

These changes are why your amount due is different than last month. For example, if you changed your plan or added a line, you'll see partial-month charges reflected in this table. The table will not display if you have no changes.

Surcharges

These cover the costs that are billed to us by federal, state or local governments so we can continue to provide you with the best service. See the full breakdown on go.vzw.com/mybill.

Taxes and gov fees

We are required by law to collect these charges, which are based on your service address. You can update your service address on go.vzw.com/changeaddress.

Late fee

You'll be charged a late fee when you don't pay your bill on time. The amount is the greater of \$5 or 1.5% of the unpaid balance, or as allowed by law in the state of your billing address.

**Billing period**

Mar 2, 2020 - Apr 1, 2020

Account number

473265892-00001

Changes this month (cont.)

	Mar	Apr	Change
Device Payment 2 of 24 Agreement 1162358960	\$48.06	\$47.91	↓ \$0.15
Surcharges	\$2.32	\$2.42	↑ \$0.10
Taxes and gov fees	\$1.38	\$1.87	↑ \$0.49
Change total			↓ \$12.77

Balance forward from last bill

Previous balance (through Mar 1)	\$266.76
Payment received - Thank you (Mar 17)	-\$266.76
Total balance forward	\$0.00

**Billing period**

Mar 2, 2020 - Apr 1, 2020

Account number

473265892-00001

Account Charges**\$0.00**

Media and apps were purchased through your mobile device or on the Internet. To block the ability to place charges on your account, including purchases from other vendors, please visit vzw.com/serviceblocks.

Verizon media and apps**\$0.00**

Disney+ on us (Mar 28 - Apr 23)

\$0.00

Promotional Period: Feb 24, 2020 - Feb 23, 2021

Huy Hoang**\$131.79**

510-666-5000

IPHONE 11 PRO MAX

Includes the \$10/month discount on your START UNLIMITED plan for being enrolled in Auto Pay and paper-free billing.

Monthly charges and credits**\$112.50**

Start Unlimited (Apr 2 - May 1)

\$60.00

Device payment 6 of 24 (\$1,260.00/24mo)

\$52.50

\$945.00 remaining after this month (Agreement 1157073003)

Add-ons**\$15.00**

Total Mobile Protection - (Apr 2 - May 1)

\$15.00

Surcharges**\$2.42**

Fed Universal Service Charge

\$0.49

Regulatory Charge

\$0.15

Administrative Charge

\$1.78

Taxes and gov fees**\$1.87**

CA State 911 Surcharge

\$0.30

CA Teleconnect Fund Surchg

\$0.04

CA State High Cost Fund (A)

\$0.02

Lifeline Surcharge - CA

\$0.23

CA Advanced Srvcs Fund (CASF)

\$0.03

CA State PUC Fee

\$0.02

CA Relay Srvcs/Comm Device Fund

\$0.02

Alameda City UUT

\$1.21

**Billing period**

Mar 2, 2020 - Apr 1, 2020

Account number

473265892-00001

Huy Hoang**\$122.20**

510-666-5153

IPHONE 11 PRO

Includes the \$10/month discount on your DO MORE UNLIMITED plan for being enrolled in Auto Pay and paper-free billing.

Monthly charges and credits**\$117.91**

Do More Unlimited (Apr 2 - May 1)

\$70.00

Device payment 2 of 24 (\$1,149.99/24mo)

\$47.91

\$1,054.02 remaining after this month (Agreement 1162358960)

Surcharges**\$2.42**

Fed Universal Service Charge

\$0.49

Regulatory Charge

\$0.15

Administrative Charge

\$1.78

Taxes and gov fees**\$1.87**

CA State 911 Surcharge

\$0.30

CA Teleconnect Fund Surchg

\$0.04

CA State High Cost Fund (A)

\$0.02

Lifeline Surcharge - CA

\$0.23

CA Advanced Svcs Fund (CASF)

\$0.03

CA State PUC Fee

\$0.02

CA Relay Srvcs/Comm Device Fund

\$0.02

Alameda City UUT

\$1.21

Your bill this month**\$253.99**

**Billing period**

Mar 2, 2020 - Apr 1, 2020

Account number

473265892-00001

Huy Hoang

510.666.5000

IPHONE 11 PRO MAX

Talk activity

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Mar 3	4:34 PM	510.666.5153	Alameda, CA	Okld Bkly, CA	3	--	--	--
Mar 3	4:37 PM	510.666.5153	Alameda, CA	Incoming, CL	1	--	--	--
Mar 4	12:54 PM	510.666.5153	Alameda, CA	Incoming, CL	2	--	--	--
Mar 9	4:14 PM	877.328.4738	Oakland, CA	Incoming, CL	4	--	--	--
Mar 11	2:40 PM	800.308.3285	Oakland, CA	Incoming, CL	3	--	--	--
Mar 11	6:54 PM	510.666.5153	Oakland, CA	Okld Bkly, CA	1	--	--	--
Mar 14	4:33 PM	650.787.2082	Fremont, CA	Incoming, CL	3	--	--	--
Mar 15	12:41 PM	510.666.5153	Oakland, CA	Okld Bkly, CA	1	--	--	--
Mar 15	2:39 PM	510.666.5153	Oakland, CA	Okld Bkly, CA	1	--	--	--
Mar 16	5:45 PM	510.666.5153	Oakland, CA	Okld Bkly, CA	3	--	--	--
Mar 17	10:57 AM	510.666.5153	Alameda, CA	Okld Bkly, CA	1	--	--	--
Mar 20	12:52 PM	510.666.5153	Oakland, CA	Okld Bkly, CA	1	--	--	--
Mar 20	12:56 PM	510.666.5153	Alameda, CA	Incoming, CL	1	--	--	--
Mar 21	5:54 PM	510.666.5153	Oakland, CA	Okld Bkly, CA	1	--	--	--
Mar 22	1:05 PM	510.666.5153	Oakland, CA	Okld Bkly, CA	1	--	--	--
Mar 31	11:10 PM	510.666.5153	Alameda, CA	Okld Bkly, CA	1	--	--	--
Apr 1	9:56 AM	650.787.2082	Alameda, CA	Incoming, CL	8	--	--	--
Apr 1	10:03 AM	650.787.2082	Alameda, CA	San Mateo, CA	5	--	--	--
Apr 1	12:14 PM	510.523.8162	Oakland, CA	Alameda, CA	2	--	--	--

Huy Hoang

510.666.5153

IPHONE 11 PRO

Talk activity

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Mar 2	10:05 AM	650.670.2943	Oakland, CA	Redwood Cy, CA	4	--	--	--
Mar 3	7:08 AM	510.207.0088	Hayward, CA	Incoming, CL	13	--	--	--
Mar 3	8:21 AM	408.639.2386	Redwood Ci, CA	Snjs West, CA	3	--	--	--
Mar 3	8:26 AM	408.639.2386	Redwood Ci, CA	Snjs West, CA	1	--	--	--
Mar 3	10:38 AM	925.413.2338	Redwood Ci, CA	San Ramon, CA	2	--	--	--
Mar 3	11:07 AM	408.829.7232	Redwood Ci, CA	Snjs West, CA	2	--	--	--
Mar 3	11:22 AM	855.812.4430	Redwood Ci, CA	Toll-Free, CL	3	--	--	--
Mar 3	3:24 PM	408.314.8851	San Leandr, CA	Incoming, CL	1	--	--	--
Mar 3	3:27 PM	415.940.2175	Oakland, CA	Snfc Cntrl, CA	3	--	--	--
Mar 3	3:30 PM	408.314.8851	Oakland, CA	Snjs West, CA	2	--	--	--

**Billing period**

Mar 2, 2020 - Apr 1, 2020

Account number

473265892-00001

Huy Hoang

510.666.5153

IPHONE 11 PRO

Talk activity (cont.)

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Mar 3	4:34 PM	510.666.5000	Oakland, CA	Incoming, CL	3	--	--	--
Mar 3	4:37 PM	510.666.5000	Alameda, CA	Okld Bkly, CA	1	--	--	--
Mar 4	7:27 AM	408.639.2386	Hayward, CA	Snjs West, CA	3	--	--	--
Mar 4	8:20 AM	408.639.2386	Redwood Ci, CA	Incoming, CL	3	--	--	--
Mar 4	9:28 AM	724.612.6160	Redwood Ci, CA	Gibsonia, PA	3	--	--	--
Mar 4	12:29 PM	925.413.2338	Redwood Ci, CA	San Ramon, CA	1	--	--	--
Mar 4	12:54 PM	510.666.5000	Foster Cit, CA	Okld Bkly, CA	2	--	--	--
Mar 4	1:07 PM	510.479.1709	Hayward, CA	Okld Frtvl, CA	1	--	--	--
Mar 4	3:05 PM	408.639.2386	Oakland, CA	Incoming, CL	3	--	--	--
Mar 5	7:50 AM	408.639.2386	Fremont, CA	Incoming, CL	4	--	--	--
Mar 5	9:11 AM	408.639.2386	Redwood Ci, CA	Snjs West, CA	1	--	--	--
Mar 5	9:17 AM	650.280.6572	Redwood Ci, CA	MT View, CA	1	--	--	--
Mar 5	9:19 AM	650.921.3458	Redwood Ci, CA	Incoming, CL	1	--	--	--
Mar 5	9:36 AM	650.280.6572	Redwood Ci, CA	Incoming, CL	3	--	--	--
Mar 5	9:49 AM	510.205.3604	Redwood Ci, CA	VM Deposit, CL	1	--	--	--
Mar 5	9:49 AM	415.321.1117	Redwood Ci, CA	Snfc Cntrl, CA	3	--	--	--
Mar 5	10:50 AM	800.308.3285	Redwood Ci, CA	Toll-Free, CL	2	--	--	--
Mar 5	10:53 AM	408.639.2386	Redwood Ci, CA	Snjs West, CA	1	--	--	--
Mar 5	11:35 AM	650.921.3458	Redwood Ci, CA	San Mateo, CA	1	--	--	--
Mar 5	11:39 AM	415.680.0709	Redwood Ci, CA	Incoming, CL	2	--	--	--
Mar 5	11:41 AM	925.413.2338	Redwood Ci, CA	San Ramon, CA	1	--	--	--
Mar 5	11:54 AM	650.921.3458	Redwood Ci, CA	Incoming, CL	2	--	--	--
Mar 5	12:44 PM	925.413.2338	Redwood Ci, CA	San Ramon, CA	1	--	--	--
Mar 5	12:50 PM	510.207.0088	Redwood Ci, CA	VM Deposit, CL	1	--	--	--
Mar 5	1:02 PM	510.207.0088	Redwood Ci, CA	Incoming, CL	3	--	--	--
Mar 5	1:10 PM	415.669.5356	Redwood Ci, CA	Inverness, CA	3	--	--	--
Mar 5	1:13 PM	925.413.2338	Redwood Ci, CA	San Ramon, CA	2	--	--	--
Mar 5	1:16 PM	650.670.2943	Redwood Ci, CA	Redwood Cy, CA	1	--	--	--
Mar 5	1:17 PM	925.413.2338	Redwood Ci, CA	Incoming, CL	2	--	--	--
Mar 5	1:23 PM	510.566.8311	Redwood Ci, CA	Incoming, CL	2	--	--	--
Mar 5	1:24 PM	415.669.5356	Redwood Ci, CA	Inverness, CA	1	--	--	--
Mar 5	1:25 PM	415.669.5356	Redwood Ci, CA	Inverness, CA	1	--	--	--
Mar 5	1:29 PM	415.669.5356	Redwood Ci, CA	Inverness, CA	8	--	--	--
Mar 5	2:31 PM	415.669.5356	Redwood Ci, CA	Inverness, CA	1	--	--	--
Mar 5	5:19 PM	209.351.2109	Oakland, CA	Incoming, CL	20	--	--	--
Mar 5	7:12 PM	510.865.3381	Alameda, CA	Alameda, CA	6	--	--	--
Mar 6	8:13 AM	408.639.2386	Redwood Ci, CA	Snjs West, CA	4	--	--	--
Mar 6	8:35 AM	781.952.9191	Redwood Ci, CA	Braintree, MA	3	--	--	--
Mar 6	8:50 AM	510.579.7083	Redwood Ci, CA	Frnk Main, CA	1	--	--	--
Mar 6	8:51 AM	510.560.9273	Redwood Ci, CA	Okld Trnid, CA	2	--	--	--

**Billing period**

Mar 2, 2020 - Apr 1, 2020

Account number

473265892-00001

Huy Hoang

510.666.5153

IPHONE 11 PRO

Talk activity (cont.)

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Mar 6	8:53 AM	650.921.3458	Redwood Ci, CA	San Mateo, CA	1	--	--	--
Mar 6	11:47 AM	408.639.2386	Redwood Ci, CA	Snjs West, CA	1	--	--	--
Mar 6	1:45 PM	408.426.1446	Redwood Ci, CA	Campbell, CA	2	--	--	--
Mar 6	2:16 PM	408.639.2386	Redwood Ci, CA	Snjs West, CA	2	--	--	--
Mar 6	2:22 PM	650.670.2943	Redwood Ci, CA	Incoming, CL	2	--	--	--
Mar 6	2:24 PM	408.639.2386	San Carlos, CA	Snjs West, CA	3	--	--	--
Mar 7	10:58 AM	510.836.6388	Alameda, CA	Oakland, CA	1	--	--	--
Mar 7	11:13 AM	510.974.7944	Oakland, CA	Richmond, CA	1	--	--	--
Mar 7	11:13 AM	510.974.7944	Oakland, CA	Richmond, CA	1	--	--	--
Mar 7	11:14 AM	510.974.7944	Oakland, CA	Richmond, CA	1	--	--	--
Mar 7	11:14 AM	510.974.7944	Oakland, CA	Richmond, CA	1	--	--	--
Mar 7	11:15 AM	510.974.7944	Oakland, CA	Richmond, CA	1	--	--	--
Mar 7	12:09 PM	510.560.9273	Alameda, CA	Okld Trnid, CA	2	--	--	--
Mar 7	12:11 PM	510.560.9273	Oakland, CA	Okld Trnid, CA	1	--	--	--
Mar 7	12:12 PM	510.560.9273	Oakland, CA	Okld Trnid, CA	1	--	--	--
Mar 7	3:46 PM	510.566.1880	Fremont, CA	Hayward, CA	1	--	--	--
Mar 8	10:43 AM	408.426.1446	Oakland, CA	Incoming, CL	1	--	--	--
Mar 9	11:05 AM	408.639.2386	Redwood Ci, CA	Snjs West, CA	4	--	--	--
Mar 9	1:10 PM	408.639.2386	Redwood Ci, CA	Snjs West, CA	1	--	--	--
Mar 9	3:19 PM	530.410.5436	Redwood Ci, CA	Redding, CA	2	--	--	--
Mar 10	11:02 AM	408.639.2386	Menlo Park, CA	Incoming, CL	2	--	--	--
Mar 10	11:15 AM	408.314.8851	Redwood Ci, CA	Incoming, CL	2	--	--	--
Mar 10	11:47 AM	650.280.6572	Redwood Ci, CA	MT View, CA	1	--	--	--
Mar 10	11:47 AM	650.280.6572	Redwood Ci, CA	MT View, CA	1	--	--	--
Mar 10	11:52 AM	650.261.0799	Redwood Ci, CA	Redwood Cy, CA	1	--	--	--
Mar 10	12:17 PM	650.280.6572	Redwood Ci, CA	Incoming, CL	6	--	--	--
Mar 10	12:26 PM	510.459.1809	Redwood Ci, CA	Incoming, CL	4	--	--	--
Mar 10	12:42 PM	925.222.2345	Redwood Ci, CA	Incoming, CL	1	--	--	--
Mar 10	1:26 PM	650.280.6572	Redwood Ci, CA	MT View, CA	1	--	--	--
Mar 10	1:47 PM	650.670.2943	Redwood Ci, CA	Redwood Cy, CA	7	--	--	--
Mar 10	2:29 PM	408.426.1446	Redwood Ci, CA	Campbell, CA	1	--	--	--
Mar 10	3:33 PM	650.670.2943	San Mateo, CA	Redwood Cy, CA	1	--	--	--
Mar 10	3:34 PM	650.670.2943	Hayward, CA	Redwood Cy, CA	7	--	--	--
Mar 11	9:44 AM	408.314.8851	Redwood Ci, CA	Snjs West, CA	2	--	--	--
Mar 11	9:48 AM	408.621.9137	Redwood Ci, CA	Saratoga, CA	2	--	--	--
Mar 11	10:01 AM	916.542.3282	Redwood Ci, CA	Incoming, CL	1	--	--	--
Mar 11	3:58 PM	800.308.3285	San Carlos, CA	Toll-Free, CL	7	--	--	--
Mar 11	4:20 PM	650.670.2943	Redwood Ci, CA	Redwood Cy, CA	1	--	--	--
Mar 11	6:54 PM	510.666.5000	San Leandr, CA	Incoming, CL	1	--	--	--
Mar 12	8:17 AM	530.410.5436	Redwood Ci, CA	Redding, CA	3	--	--	--

**Billing period**

Mar 2, 2020 - Apr 1, 2020

Account number

473265892-00001

Huy Hoang

510.666.5153

IPHONE 11 PRO

Talk activity (cont.)

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Mar 12	8:23 AM	408.639.2386	Redwood Ci, CA	Snjs West, CA	1	--	--	--
Mar 12	9:00 AM	571.317.3122	Redwood Ci, CA	Arlington, VA	24	--	--	--
Mar 12	10:11 AM	650.670.2943	Redwood Ci, CA	Incoming, CL	3	--	--	--
Mar 12	11:18 AM	650.670.2943	Redwood Ci, CA	Redwood Cy, CA	1	--	--	--
Mar 12	12:40 PM	510.579.7083	Redwood Ci, CA	Incoming, CL	2	--	--	--
Mar 12	2:15 PM	650.670.2943	Redwood Ci, CA	Redwood Cy, CA	2	--	--	--
Mar 12	5:05 PM	650.280.6572	San Leandr, CA	Incoming, CL	4	--	--	--
Mar 12	5:09 PM	510.207.0088	San Leandr, CA	Oakland, CA	26	--	--	--
Mar 13	9:36 AM	800.657.9168	Redwood Ci, CA	Toll-Free, CL	2	--	--	--
Mar 13	9:39 AM	844.207.0303	Redwood Ci, CA	Toll-Free, CL	1	--	--	--
Mar 13	10:03 AM	800.657.9168	Redwood Ci, CA	Toll-Free, CL	2	--	--	--
Mar 13	10:06 AM	800.207.7847	Redwood Ci, CA	Toll-Free, CL	11	--	--	--
Mar 13	10:12 AM	510.579.7083	Redwood Ci, CA	Frnk Main, CA	3	--	--	--
Mar 13	11:25 AM	650.921.3458	Redwood Ci, CA	San Mateo, CA	5	--	--	--
Mar 13	11:49 AM	408.314.8851	Menlo Park, CA	Incoming, CL	1	--	--	--
Mar 13	5:35 PM	408.600.4602	Alameda, CA	Incoming, CL	1	--	--	--
Mar 15	12:41 PM	510.666.5000	Alameda, CA	Incoming, CL	1	--	--	--
Mar 15	2:16 PM	877.809.4067	Oakland, CA	Toll-Free, CL	1	--	--	--
Mar 15	2:18 PM	510.259.6280	Oakland, CA	Hayward, CA	2	--	--	--
Mar 15	2:39 PM	510.666.5000	San Lorenz, CA	Incoming, CL	1	--	--	--
Mar 16	7:39 AM	650.921.3458	Redwood Ci, CA	San Mateo, CA	1	--	--	--
Mar 16	7:52 AM	650.280.6572	Redwood Ci, CA	MT View, CA	1	--	--	--
Mar 16	7:54 AM	650.280.6572	Redwood Ci, CA	Incoming, CL	1	--	--	--
Mar 16	7:54 AM	650.280.6572	Redwood Ci, CA	MT View, CA	1	--	--	--
Mar 16	7:54 AM	650.280.6572	Redwood Ci, CA	MT View, CA	3	--	--	--
Mar 16	7:57 AM	650.670.2943	Redwood Ci, CA	Redwood Cy, CA	3	--	--	--
Mar 16	8:30 AM	872.240.3212	Redwood Ci, CA	Chicgozn03, IL	35	--	--	--
Mar 16	9:51 AM	650.400.4351	Redwood Ci, CA	Incoming, CL	3	--	--	--
Mar 16	10:08 AM	831.588.7722	Redwood Ci, CA	Incoming, CL	2	--	--	--
Mar 16	10:30 AM	916.501.0705	Redwood Ci, CA	Incoming, CL	4	--	--	--
Mar 16	10:34 AM	650.280.6572	Redwood Ci, CA	MT View, CA	2	--	--	--
Mar 16	11:31 AM	415.321.1117	Redwood Ci, CA	Incoming, CL	3	--	--	--
Mar 16	12:12 PM	650.280.6572	Redwood Ci, CA	Incoming, CL	1	--	--	--
Mar 16	2:47 PM	650.670.2943	Redwood Ci, CA	Redwood Cy, CA	1	--	--	--
Mar 16	4:10 PM	650.400.4351	Redwood Ci, CA	Incoming, CL	3	--	--	--
Mar 16	4:19 PM	650.280.6572	Redwood Ci, CA	MT View, CA	1	--	--	--
Mar 16	4:58 PM	650.280.6572	Foster Cit, CA	Incoming, CL	3	--	--	--
Mar 16	5:06 PM	916.501.0705	Hayward, CA	Sacramento, CA	6	--	--	--
Mar 16	5:45 PM	510.666.5000	Oakland, CA	Incoming, CL	3	--	--	--
Mar 16	6:45 PM	650.921.3458	Oakland, CA	San Mateo, CA	2	--	--	--

**Billing period**

Mar 2, 2020 - Apr 1, 2020

Account number

473265892-00001

Huy Hoang

510.666.5153**IPHONE 11 PRO**

Talk activity (cont.)

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Mar 17	7:46 AM	650.280.6572	Alameda, CA	Incoming, CL	3	--	--	--
Mar 17	7:58 AM	650.280.6572	Oakland, CA	Incoming, CL	3	--	--	--
Mar 17	10:08 AM	510.579.7083	San Leandr, CA	Incoming, CL	3	--	--	--
Mar 17	10:48 AM	510.889.9888	San Leandr, CA	Hayward, CA	1	--	--	--
Mar 17	10:57 AM	510.666.5000	San Leandr, CA	Incoming, CL	1	--	--	--
Mar 17	1:49 PM	650.280.9899	Alameda, CA	Incoming, CL	2	--	--	--
Mar 17	1:51 PM	650.921.3458	Alameda, CA	San Mateo, CA	4	--	--	--
Mar 17	3:25 PM	925.413.2338	Alameda, CA	Incoming, CL	4	--	--	--
Mar 18	7:55 AM	415.328.5321	Redwood Ci, CA	VM Deposit, CL	1	--	--	--
Mar 18	8:12 AM	415.328.5321	Redwood Ci, CA	Incoming, CL	12	--	--	--
Mar 18	10:02 AM	209.298.8989	Redwood Ci, CA	Stockton, CA	3	--	--	--
Mar 18	10:08 AM	408.435.9000	Redwood Ci, CA	Snjs North, CA	1	--	--	--
Mar 18	10:09 AM	408.435.9000	Redwood Ci, CA	Snjs North, CA	1	--	--	--
Mar 18	10:10 AM	408.435.9000	Redwood Ci, CA	Snjs North, CA	3	--	--	--
Mar 18	10:18 AM	408.435.9000	Redwood Ci, CA	Snjs North, CA	3	--	--	--
Mar 18	2:11 PM	408.981.4015	Redwood Ci, CA	Incoming, CL	6	--	--	--
Mar 18	2:21 PM	650.670.2943	Redwood Ci, CA	Incoming, CL	7	--	--	--
Mar 18	2:58 PM	408.981.4015	Redwood Ci, CA	Incoming, CL	2	--	--	--
Mar 18	3:28 PM	650.921.3458	Redwood Ci, CA	San Mateo, CA	1	--	--	--
Mar 19	8:03 AM	650.921.3458	Oakland, CA	Incoming, CL	2	--	--	--
Mar 19	9:38 AM	415.321.1117	Redwood Ci, CA	Incoming, CL	1	--	--	--
Mar 19	9:38 AM	415.321.1117	Redwood Ci, CA	Snfc Cntrl, CA	1	--	--	--
Mar 19	9:38 AM	415.321.1117	Redwood Ci, CA	Snfc Cntrl, CA	1	--	--	--
Mar 19	9:39 AM	415.321.1117	Redwood Ci, CA	Snfc Cntrl, CA	1	--	--	--
Mar 19	9:40 AM	415.321.1117	Redwood Ci, CA	Incoming, CL	2	--	--	--
Mar 19	9:42 AM	415.321.1117	Redwood Ci, CA	Incoming, CL	4	--	--	--
Mar 19	10:13 AM	650.280.6572	Redwood Ci, CA	Incoming, CL	1	--	--	--
Mar 19	12:02 PM	650.333.2328	Redwood Ci, CA	Ssnfrncsco, CA	1	--	--	--
Mar 19	12:03 PM	650.333.2328	Redwood Ci, CA	Ssnfrncsco, CA	8	--	--	--
Mar 19	12:11 PM	650.670.2943	Redwood Ci, CA	Redwood Cy, CA	2	--	--	--
Mar 19	12:13 PM	650.333.2328	Redwood Ci, CA	Ssnfrncsco, CA	2	--	--	--
Mar 19	12:15 PM	650.280.6572	Redwood Ci, CA	MT View, CA	4	--	--	--
Mar 20	7:22 AM	415.680.0709	Foster Cit, CA	Snfc MT-Ev, CA	2	--	--	--
Mar 20	7:53 AM	650.280.6572	Redwood Ci, CA	Incoming, CL	2	--	--	--
Mar 20	10:05 AM	650.921.3458	Redwood Ci, CA	Incoming, CL	3	--	--	--
Mar 20	10:26 AM	510.205.3604	Redwood Ci, CA	VM Deposit, CL	1	--	--	--
Mar 20	10:28 AM	510.205.3604	Redwood Ci, CA	Incoming, CL	8	--	--	--
Mar 20	10:36 AM	510.459.1809	Redwood Ci, CA	Incoming, CL	2	--	--	--
Mar 20	12:30 PM	301.437.9679	Hayward, CA	Incoming, CL	10	--	--	--
Mar 20	12:51 PM	650.280.9899	San Leandr, CA	Incoming, CL	3	--	--	--

**Billing period**

Mar 2, 2020 - Apr 1, 2020

Account number

473265892-00001

Huy Hoang

510.666.5153

IPHONE 11 PRO

Talk activity (cont.)

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Mar 20	12:53 PM	650.921.3458	Oakland, CA	San Mateo, CA	3	--	--	--
Mar 20	12:56 PM	510.666.5000	Oakland, CA	Okld Bkly, CA	1	--	--	--
Mar 20	12:57 PM	650.280.9899	Oakland, CA	MT View, CA	3	--	--	--
Mar 20	1:00 PM	650.921.3458	Oakland, CA	San Mateo, CA	5	--	--	--
Mar 20	6:39 PM	650.921.3458	Alameda, CA	San Mateo, CA	1	--	--	--
Mar 20	6:43 PM	415.680.0709	Oakland, CA	Snfc MT-Ev, CA	1	--	--	--
Mar 20	6:45 PM	415.680.0709	Oakland, CA	Incoming, CL	4	--	--	--
Mar 21	2:16 PM	510.974.7944	Oakland, CA	Richmond, CA	1	--	--	--
Mar 21	2:17 PM	510.974.7944	Alameda, CA	Richmond, CA	1	--	--	--
Mar 21	2:19 PM	510.550.5013	Alameda, CA	Oakland, CA	2	--	--	--
Mar 21	2:23 PM	510.522.8200	Alameda, CA	Alameda, CA	2	--	--	--
Mar 21	5:54 PM	510.666.5000	Oakland, CA	Incoming, CL	1	--	--	--
Mar 21	5:54 PM	510.579.7083	Oakland, CA	Frnk Main, CA	3	--	--	--
Mar 22	1:00 PM	510.521.2400	Oakland, CA	Alameda, CA	1	--	--	--
Mar 22	1:02 PM	510.521.2400	Alameda, CA	Alameda, CA	1	--	--	--
Mar 22	1:05 PM	510.666.5000	Alameda, CA	Incoming, CL	1	--	--	--
Mar 23	8:29 AM	650.921.3458	Alameda, CA	Incoming, CL	5	--	--	--
Mar 23	11:36 AM	916.501.0705	Alameda, CA	Sacramento, CA	1	--	--	--
Mar 23	11:38 AM	916.501.0705	Oakland, CA	Incoming, CL	3	--	--	--
Mar 23	12:18 PM	916.501.0705	Oakland, CA	Incoming, CL	4	--	--	--
Mar 23	2:01 PM	872.240.3311	Oakland, CA	Chicgozn03, IL	1	--	--	--
Mar 23	2:02 PM	872.240.3311	Alameda, CA	Chicgozn03, IL	110	--	--	--
Mar 23	3:55 PM	916.501.0705	Oakland, CA	Incoming, CL	2	--	--	--
Mar 23	6:19 PM	510.521.2400	Alameda, CA	Alameda, CA	2	--	--	--
Mar 24	8:03 AM	916.501.0705	Menlo Park, CA	Sacramento, CA	3	--	--	--
Mar 24	8:48 AM	650.280.9899	Menlo Park, CA	Incoming, CL	2	--	--	--
Mar 24	9:14 AM	916.501.0705	Redwood Ci, CA	Incoming, CL	2	--	--	--
Mar 24	9:54 AM	800.433.7300	Menlo Park, CA	Incoming, CL	1	--	--	--
Mar 24	10:24 AM	510.459.1809	Redwood Ci, CA	Incoming, CL	3	--	--	--
Mar 24	10:38 AM	916.501.0705	Menlo Park, CA	Incoming, CL	1	--	--	--
Mar 24	10:38 AM	916.501.0705	Menlo Park, CA	Sacramento, CA	1	--	--	--
Mar 24	11:05 AM	408.690.8432	Menlo Park, CA	Incoming, CL	1	--	--	--
Mar 24	11:23 AM	916.501.0705	Menlo Park, CA	Incoming, CL	3	--	--	--
Mar 24	1:59 PM	510.865.3381	Oakland, CA	Alameda, CA	3	--	--	--
Mar 24	4:23 PM	916.501.0705	Oakland, CA	Sacramento, CA	1	--	--	--
Mar 24	4:27 PM	916.501.0705	Alameda, CA	Incoming, CL	6	--	--	--
Mar 24	4:32 PM	916.501.0705	Oakland, CA	Incoming, CL	9	--	--	--
Mar 25	9:48 AM	650.280.6572	Oakland, CA	MT View, CA	6	--	--	--
Mar 25	10:14 AM	510.521.2300	Oakland, CA	Alameda, CA	16	--	--	--
Mar 25	10:31 AM	657.341.4238	Oakland, CA	Brea, CA	3	--	--	--



Billing period
Mar 2, 2020 - Apr 1, 2020

Account number
473265892-00001

Huy Hoang

510.666.5153
IPHONE 11 PRO

Talk activity (cont.)

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Mar 25	11:02 AM	657.341.4238	Oakland, CA	Brea, CA	13	--	--	--
Mar 25	11:21 AM	510.521.2300	Oakland, CA	Alameda, CA	2	--	--	--
Mar 25	11:28 AM	510.521.2300	Oakland, CA	Alameda, CA	1	--	--	--
Mar 25	11:28 AM	510.521.2300	Oakland, CA	Alameda, CA	15	--	--	--
Mar 25	1:04 PM	510.523.5368	Alameda, CA	Alameda, CA	2	--	--	--
Mar 25	3:12 PM	408.690.8432	Oakland, CA	Snjs West, CA	7	--	--	--
Mar 26	10:23 AM	650.280.6572	Oakland, CA	MT View, CA	1	--	--	--
Mar 26	10:29 AM	650.280.6572	Oakland, CA	Incoming, CL	2	--	--	--
Mar 26	11:31 AM	408.314.8851	Alameda, CA	Snjs West, CA	1	--	--	--
Mar 26	11:31 AM	408.314.8851	Alameda, CA	Snjs West, CA	1	--	--	--
Mar 26	11:31 AM	408.314.8851	Alameda, CA	Snjs West, CA	1	--	--	--
Mar 26	11:31 AM	408.314.8851	Oakland, CA	Snjs West, CA	1	--	--	--
Mar 26	3:30 PM	877.809.4067	Oakland, CA	Toll-Free, CL	2	--	--	--
Mar 27	9:13 AM	650.921.3458	Alameda, CA	San Mateo, CA	5	--	--	--
Mar 27	9:39 AM	724.612.6160	Oakland, CA	Gibsonia, PA	2	--	--	--
Mar 27	10:10 AM	650.280.9899	Oakland, CA	MT View, CA	2	--	--	--
Mar 27	4:36 PM	650.280.9899	Alameda, CA	Incoming, CL	1	--	--	--
Mar 28	10:46 AM	510.835.5588	Alameda, CA	Oakland, CA	1	--	--	--
Mar 28	7:16 PM	510.521.2400	Oakland, CA	Alameda, CA	2	--	--	--
Mar 30	8:58 AM	916.501.0705	Alameda, CA	Incoming, CL	5	--	--	--
Mar 30	1:33 PM	650.437.9915	Alameda, CA	San Mateo, CA	3	--	--	--
Mar 30	1:36 PM	510.268.3200	Oakland, CA	Okld MN-Pd, CA	1	--	--	--
Mar 30	1:37 PM	650.437.9915	Oakland, CA	San Mateo, CA	1	--	--	--
Mar 30	1:42 PM	510.268.3200	Oakland, CA	Okld MN-Pd, CA	1	--	--	--
Mar 30	1:50 PM	650.437.9915	Alameda, CA	Incoming, CL	1	--	--	--
Mar 30	1:52 PM	510.227.5521	Alameda, CA	Okld Almd, CA	1	--	--	--
Mar 30	9:36 PM	510.207.0088	Oakland, CA	Incoming, CL	31	--	--	--
Mar 31	2:19 PM	650.670.2943	Alameda, CA	Redwood Cy, CA	5	--	--	--
Mar 31	11:10 PM	510.666.5000	Oakland, CA	Incoming, CL	1	--	--	--
Apr 1	1:17 PM	650.921.3458	Oakland, CA	San Mateo, CA	9	--	--	--
Apr 1	3:43 PM	877.809.4067	Oakland, CA	Toll-Free, CL	2	--	--	--

Additional information

Customer Proprietary Network Information (CPNI)

CPNI is information made available to us solely by virtue of our relationship with you that relates to the type, quantity, destination, technical configuration, location, and amount of use of the telecommunications and interconnected VoIP services you purchase from us, as well as related billing information. The protection of your information is important to us, and you have a right, and we have a duty, under federal law, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services, such as television, telematics, high-speed Internet, video, and local and long distance services. Visit Verizon.com for more information on our services and companies.

If you don't want your CPNI used for the marketing purposes described above, please notify us by phone any time at 800.333.9956 or online at vzw.com/myprivacy.

Unless you notify us in one of these ways, we may use your CPNI as described above beginning 30 days after the first time we notify you of this CPNI policy. Your choice will remain valid until you notify us that you wish to change your selection. Your decision about use of your CPNI will not affect the provision of any services you currently have with us.

Note: This CPNI notice does not apply to residents of the state of Arizona.

California - Questions About Your Bill?

Call Customer Service at 800.922.0204. Send written disputes to: Verizon, PO Box 408, Newark, NJ 07101-0408. If you are disputing a charge because you contend it was not authorized, and we need time to investigate the complaint, you are not required to pay the disputed amount while our investigation is pending. If you have a complaint you cannot resolve with us, submit a complaint to the California Public Utilities Commission at Consumer Affairs Branch, 505 Van Ness Ave. Rm. 2003, San Francisco, CA 94102, or at <http://www.cpuc.ca.gov/complaints>, or call 800.649.7570. If you have hearing or speaking limitations and need California Relay Service, dial 711 (visit <http://ddtp.cpuc.ca.gov/> for further information). If you need to contact your wireless phone insurance provider, call 888.881.2622.

Explanation of Surcharges

Surcharges include (i) a Regulatory Charge (which helps defray various government charges we pay including government number administration and license fees); (ii) a Federal Universal Service Charge (and, if applicable, a State Universal Service Charge) to recover charges imposed on us by the government to support universal service; and (iii) an Administrative Charge, which helps defray certain expenses we incur, including: charges we, or our agents, pay local telephone companies for delivering calls from our customers to their customers; fees and assessments on our network facilities and services; property taxes; and the costs we incur responding to regulatory obligations. **Please note that these are Verizon Wireless charges, not taxes. These charges, and what's included, are subject to change from time to time.**

Bankruptcy Information

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy charges. You should not pay pre-bankruptcy amounts; they are for your information only. In the event Verizon receives notice of a bankruptcy filing, pre-bankruptcy charges will be adjusted in future invoices. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

Late Payment Information

A late payment applies for unpaid balances. The charge is the greater of \$5 or 1.5% per month, or as permitted by law. Failure to pay bills on time may result in negative credit reporting.

No-cost Feature Information

If your service plan includes an optional, no-cost feature (for example, some plans include a no-cost Apple Music option), electing this feature may affect the taxes, governmental fees, and governmental surcharges that we bill and collect, even though your service plan price does not change.

FUSC Change

The Federal Universal Service Charge (FUSC) is a Verizon Wireless charge that is subject to change each calendar quarter based on contribution rates prescribed by the FCC. On January 1, the FUSC decreased to 5.67% percent of assessable wireless charges, other than separately billed interstate and international telecom charges. The FUSC on separately billed interstate and international telecom charges decreased to 19.6% percent. For more details, please call 1-888-684-1888.

**Billing period**

Mar 2, 2020 - Apr 1, 2020

Account number

473265892-00001

Additional information

**For Information About Your Verizon
Wireless Service In Spanish, Chinese,
Korean or Vietnamese, Please Call
1.800.922.0204**

For information from the California Public Utilities
Commission about ways to protect against fraud related
to your wireless service, visit CallPhoneInfo.com.

**Billing period**

Mar 2, 2020 - Apr 1, 2020

Account number

473265892-00001

You're all set.

Autopay scheduled

\$253.99 will be deducted from your bank account on April 17.

My Verizon

Use the My Verizon app or download it at go.vzw.com/mva to manage your account, pay your bill, check data usage, and much more.

Gopaper-free

Enroll in paper-free billing; the easy, clutter-free way to manage and pay your bill. Enroll at go.vzw.com/gopaperfree.



HUY HOANG
412 WHITEHALL RD # A
ALAMEDA, CA 94501-6116

Bill date

April 01, 2020

Account number

473265892-00001

Invoice number

9281054723

Total Amount Due

Deducted from bank account on 04/17/20
DO NOT MAIL PAYMENT

\$253.99

PO BOX 660108
DALLAS, TX 75266-0108



92810547230104732658920000100000025399000000253994

Questions? Visit go.vzw.com/contactus or call 1.800.922.0204.

Change your address at go.vzw.com/changeaddress

Written notations included with or on your payment will not be reviewed or honored.

Please send correspondence to:

Verizon Attn: Correspondence Team

PO Box 408

Newark, NJ 07101-0408

Automatic Payment Enrollment for Account: 473265892-00001 HUY HOANG

By signing below, you authorize Verizon to electronically debit your bank account each month for the total balance due on your account. The check you send will be used to setup Automatic Payment. You will be notified each month of the date and amount of the debit 10 days in advance of the payment. You agree to receive all Auto Pay related communications electronically. I understand and accept these terms. This agreement does not alter the terms of your existing Customer Agreement. I agree that Verizon is not liable for erroneous bill statements or incorrect debits to my account. To withdraw your authorization you must call Verizon. Check with your bank for any charges.

1. Check this box.

2. Sign name in box below, as shown on the bill and date.

3. Return this slip with your payment. Do not send a voided check.



