

# Your bill details begin on the next page

Dear Valued Customer,

If you're looking to add a new device, now's the perfect time. In fact, as a loyal customer, you're also eligible to add a line to your current AT&T plan.

This is your chance to check out—and choose from—our latest selection of smartphones, tablets and smartwatches.

With the added freedom of an extra line, it's easier for your multi-device household to talk, text, stream and share from virtually anywhere.

So why not take advantage of this opportunity to add a new device?

At AT&T, we're always looking for ways to provide increased value to our customers' current plans. That's why being part of the AT&T family continues to be great for you and yours!

Adding an extra line is simple—just contact us in whichever way works best for you.

CALL **888.618.7186**CLICK **att.com/GetMoreATT**VISIT **your local AT&T store** 

Our friendly, professional representatives are ready and eager to assist you.

Your AT&T team

See reverse for offer details.





## **Get Customer Support Online**

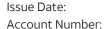
Need assistance with something else? If you have any questions about your bill or your existing services, simply go to **att.com/MySupport** to chat with one of our helpful service representatives. You'll get immediate solutions, tips, answers to all your questions and more.



CAROLYN VIGIL 36 BLOSSOM VIEW CT SHEPHERDSTOWN, WV 25443-3719 AutoPay of \$239.85 is scheduled for Feb 08, 2020

Account number: 418051971255

AT&T MOBILITY PO Box 536216 Atlanta, GA 30353-6216



Feb 01, 2020 418051971255



# GET A SMARTPHONE STARTING AT \$9/MO.

#### with the AT&T Installment Plan

Select devices. Reg's well-qual. credit, 0% APR 30-mo. agmt & elig. svc. **If service is canceled, device balance due.** \$30 activ./upgrade & other fees, charges, limits & restr's apply. Other options avail. See below for offer details.



- Zero down, zero interest, zero worries No down payment, no interest, no finance fees, low monthly payments.
- Never miss out on upgrading your current device choose from a wide variety of the best smartphones
- Pay off your phone in 30 months—the total cost is divided into low monthly payments with no financing fees

## CALL 888.618.7186 CLICK att.com/Shop4Phone VISIT your local AT&T store

\*AT&T INSTALLMENT PLAN: Credit approval required. Avail. in select locations only. Plans subject to change and may be discontinued at any time. For smartphones only. Tax on sales price due at sale. Requires 0% APR 30-month installment agreement and eligible service. Divides sales price (less any down payment) into roughly equal monthly installments. \$0 down: Requires well-qualified credit. Limit as low as 1 smartphone at \$0 down. Down payment: May be required and depends on a variety of factors. Down payment if required will be either 15% to 80% of device cost or a dollar amount currently ranging from \$200 to \$1400 (amount subject to change and may be higher). Examples (amounts approximate): \$109999 sales price with \$0 down is \$36.67 per month, or with \$500 down (30%) is \$25.67 per month, or with \$600 down is \$16.67 per month for 30 months. ATRX Installment Plan with Next Up: Price includes monthly smartphone installment and separate additional \$5/month Next Installment plan with Next Up: Price includes monthly smartphone installment depending on credit and other factors (subject to change), account in good standing, trade-in of financed device in good physical and fully functional condition through the ATRX Next Up trade-in program (excludes trade-in program where you receive an instant credit or ATRX promotion card) and purchase of new eligible smartphone on eligible installment agreement with qualified wireless service. After upgrade, unbilled installments are waived. Next Up \$5 monthly payments do not apply toward financed device cost balance, are non-refundable and may be canceled at any time, resulting in waiver of right to trade in and upgrade during current installment agreement term. See att.com/next and your Retail Installment Agreement for full details. Service: Eligible post-paid voice and data service is required and extra. Consumers: minimum \$50 per month after AutoPay and Paperless pilling discount for new customers can add to eligible current post-paid plans, which may be less. Bi service is can

Gen. Wireless: Subj. to Wireless Customer Agmt at att.com/wca. Svc not for resale. Deposit: Service deposit may apply. Limits: Purchase & line limits apply. Credit approval, activation (up to \$45/line) and other fees, advanced payments and other charges apply. Additional monthly fees & taxes: Apply per line and include Regulatory Cost Recovery Fee (up to \$150), Administrative Fee (\$199) & other fees which are not government-required surcharges as well as taxes. Additional one-time Fees may apply. See www.att.com/mobilityfees for more details. Coverage & svc not avail. everywhere. You get an off-net (roaming) usage allowance for each svc. If you exceed the allowance, your svc(s) may be restricted or terminated. International and domestic off-net data may be at 2G speeds. Other restr's apply & may result in svc termination. Pricing, promotions, programming, terms & restr's subject to change & may be modified or terminated at any time without notice. AT&T svc is subject to AT&T network management policies, see att.com/broadbandinfo for details. ©2020 AT&T Intellectual Property. All rights reserved. AT&T and Globe logo are registered trademarks of AT&T Intellectual Property and/or AT&T affiliated companies. All other marks are the property of their respective owners.



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Issue Date: Feb 01, 2020
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Managing your AT&T bills, products, and services on the go? It's a snap with myAT&T. Go to att.com/myatt to sign in or sign up.

Total due

AutoPay is scheduled for: Feb 08, 2020

Account summary		
Your last bill		\$239.89
Payment, Jan 08 - Thank yo	ou!	-\$239.89
Remaining balance		\$0.00
Service summary		
Wireless	Page 2	\$239.85
Total services		\$239.85

Total due	\$239.85
AutoPay is scheduled to charge your card on Feb 08, 2020	

Ways to pay and manage your account:









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# Service activity



## Wireless

Number	Page	Monthly charges	Surcharges & fees	Government taxes & fees	Total
Group 2		\$75.00	\$0.66	-	\$75.66
304.676.4878	3	\$76.87	\$3.92	\$3.86	\$84.65
703.629.6997	3	\$74.55	\$3.92	\$1.07	\$79.54
Total		\$226.42	\$8.50	\$4.93	\$239.85

# Group 2

2 Devices

Monthly	<i>r</i> charges	Feb 02 - Mar 01	
1. M	Iobile Share Flex 10GB		\$85.00
	iscount for Mobile Share Advantage with utoPay & Paperless Bill		-\$10.00

## Surcharges & fees

3. Federal Universal Service Charge

\$0.66

# Total for Group 2

\$75.66

Shared usage summary (Jan 02 - Feb 01)				
Number	User	Data (GB)	Text	Talk
304.676.4878	JAMES VIGIL	3.56	786	2,476
703.629.6997	CAROLYN VIGIL	7.62	250	634
Total usage		11.17	1,036	3,110
Included in plan	1	10.00	unlimited	unlimited
*Rollover availa	ble through Feb 01: 0.00GB	0.00		
Data at reduce	ed speed	1.17		
Usage is rounded up based on your plan. For more details on your Shared usage summary, visit att.com/myusage.  * Unused Rollover Data expires after 1 billing period or when you change your plan or account.				

DON'T GET STUCK IN A BAD BUNDLE

A BETTER BUNDLE IS

WAITING FOR YOU

DIRECTV | INTERNET | WIRELESS | DIGITAL HOME PHONE

CALL 877.981.7156 CLICK att.com/BundleSaves

Advertised services not available in all areas.



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...Wireless continued

Phone, 304.676.4878

JAMES VIGIL

Tota	l for 304.676.4878		\$84.65
10.	WV Wireless E-9-1-1		\$3.86
Gove	rnment taxes & fees		
9.	Regulatory Cost Recovery Charge		\$1.50
8.	Federal Universal Service Charge		\$0.43
Surch 7.	a <b>rges &amp; fees</b> Administrative Fee		\$1.99
6.	IPHONE X 256GB SPACE GRAY - Installment 18 24	of	\$47.88
5.	See News You Can Use		\$0.00
4.	Mobile Insurance Premium		-\$20.00 \$0.00 \$8.99
3.	International Roaming - Expanded		
2.	Discount for Access		
1.	Access for iPhone 4G LTE w/ VVM		\$40.00
Mont	Monthly charges Feb 02 - Mar 01		

IPHONE X 256GB SPACE GRAY	410000021103659
Established on	Aug 25, 2018
Amount financed	\$1,149.00
Installment 18 of 24 (Jan 25, 2020)	\$47.88
Balance remaining after current installment	\$287.16
To pay off your installment plan eatt.com/payoffNEXT for details.	early, please visit



Phone, 703.629.6997

CAROLYN VIGIL

Tota	l for Wireless		\$239.85
Tota	l for 703.629.6997		\$79.54
11.	Virginia Communications Sales Tax		\$0.37
10.	VA Wireless E-9-1-1		\$0.75
Gove	rnment taxes & fees		
9.	Regulatory Cost Recovery Charge		\$1.50
8.	Federal Universal Service Charge		\$0.43
7.	Administrative Fee		\$1.99
Surch	arges & fees		
6.	IPHONE 8 PLUS 256GB RED - Installment 18 of 24		\$39.5
5.	Protect for 1 Fee		\$6.0
4.	Protect Advantage Insurance for 1 Premium		\$8.99
3.	International Roaming - Expanded		\$0.00
2.	Discount for Access		-\$20.00
1.	Access for iPhone 4G LTE w/ VVM		\$40.00
Mont	hly charges	Feb 02 - Mar 01	

IPHONE 8 PLUS 256GB RED	410000021103874
Established on	Aug 25, 2018
Amount financed	\$949.00
Installment 18 of 24 (Jan 25, 2020)	\$39.55
Balance remaining after current installment	\$237.10
To pay off your installment plan att.com/payoffNEXT for details.	early, please visit



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## News you can use

#### Services outside the U.S.

When you send a message or use data, the transaction time is captured in your local U.S. time. When you make or receive a call while outside the U.S., the transaction time appears on your bill in the time zone of the country you visited. For the calculation of your 24 hour International Day Pass, calls will also be converted to your local U.S. time zone.

#### Learn how to save with an AT&T bundle

Find out about special offers and how to bundle your DIRECTV, Internet, Wireless, and other premium services to get the best value. Learn more by calling 866.312.4203.

#### Add a device? You bet!

You're now eligible to add a line to your AT&T plan! Let us help you - it's easier than you'd think. Call 877.981.7157 today.

## Important information

#### Late payment charge

The late payment charge for consumer and Individual Responsibility User (IRU) bills not paid in full by the payment due date is \$5.75.

#### **Electronic check conversion**

Paying by check authorizes AT&T to use the information from your check to make a one-time electronic fund transfer from your account. Funds may be withdrawn from your account as soon as your payment is received. If we cannot process the transaction electronically, you authorize AT&T to present an image copy of your check for payment. Your original check will be destroyed once processed. If your check is returned unpaid you agree to pay such fees as identified in the terms and conditions of your agreement, up to \$30. Returned checks may be presented electronically.

#### Surcharges and other fees

AT&T imposes additional charges on a per line basis, including federal and state universal service charges, an Administrative Fee (to defray certain expenses including charges AT&T or its agents pay to interconnect with other carriers to deliver calls from AT&T customers to their customers, and charges associated with cell site rents and maintenance), and a Regulatory Cost Recovery Charge (to recover costs of compliance with certain government imposed regulatory requirements, including Wireless Number Portability and Number Pooling, and E911). These fees are not taxes or charges that the government requires AT&T to collect from its customers. See att.com/mobilityfees for details.

### AT&T Mobility Center for customers with disabilities

Questions on accessibility by persons with disabilities: 866.241.6568.

#### Written correspondence

Do not send notes/letters with payment. We cannot guarantee receipt. Send notes/letters to AT&T, P.O. Box 10330, Fort Wayne, IN 46851-0330.

#### Wireless DirectBill charges

Detail of DirectBill charges can be viewed at att.com/db. The direct billing option offers you the ability to purchase content, goods and features such as apps, games, donations, and services from AT&T and other companies by applying charges to your wireless account.

#### Tax ID

AT&T Mobility Tax ID 84-1659970

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