



PO BOX 489
NEWARK, NJ 07101-0489

KEYLINE



KATHERINE LUTTON
1920 S ST
APT 504
WASHINGTON, DC 20009-9801

Verizon Wireless News

New Activation Message

Welcome to Verizon Wireless! Your first bill may include charges for a partial month of service, plus your first full month's access charge billed one month in advance.

Manage Your Account	Account Number	Date Due
www.vzw.com	725925228-00001	04/07/20
Change your address at vzw.com/changeaddress	Invoice Number	7983078272

Quick Bill Summary

Mar 13 – Mar 15

Previous Balance <i>(see back for details)</i>	\$0.00
No Payment Received	\$0.00
Balance Forward	\$0.00
Monthly Charges	\$110.00
Surcharges and Other Charges & Credits	\$7.02
Taxes, Governmental Surcharges & Fees	\$0.00
Total Current Charges	\$117.02

Total Charges Due by April 07, 2020

\$117.02

Pay from phone	Pay on the Web	Questions:
#PMT (#768)	My Verizon at www.vzw.com	1.800.922.0204 or *611 from your phone



KATHERINE LUTTON
1920 S ST
APT 504
WASHINGTON, DC 20009-9801

Bill Date March 15, 2020
Account Number 725925228-00001
Invoice Number 7983078272

Total Amount Due by April 07, 2020

Make check payable to Verizon Wireless.
Please return this remit slip with payment.

\$117.02

\$.

PO BOX 16810
NEWARK, NJ 07101-6810



79830782720107259252280000100000011702000000117026

NOTICE: Bank account and routing numbers will be retained to enable future payments by phone or online. To opt out, call 1-866-544-0401.



Invoice Number Account Number Date Due Page

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Get Minutes Used	Get Data Used	Get Balance
#MIN + SEND	#DATA + SEND	#BAL + SEND

Payments

Previous Balance **\$.00**

No Payment Received

Total Payments **\$.00**

Balance Forward **\$.00**

Written notations included with or on your payment will not be reviewed or honored. Please send correspondence to:

Verizon Wireless Attn: Correspondence Team PO Box 408 Newark, NJ 07101-0408

Automatic Payment Enrollment for Account: 725925228-00001 KATHERINE LUTTON

By signing below, you authorize Verizon Wireless to electronically debit your bank account each month for the total balance due on your account. The check you send will be used to setup Automatic Payment. You will be notified each month of the date and amount of the debit 10 days in advance of the payment. You agree to receive all Auto Pay related communications electronically. I understand and accept these terms. This agreement does not alter the terms of your existing Customer Agreement. I agree that Verizon Wireless is not liable for erroneous bill statements or incorrect debits to my account. To withdraw your authorization you must call Verizon Wireless. Check with your bank for any charges.

1. Check this box.
2. Sign name in box below, as shown on the bill and date.
3. Return this slip with your payment. Do not send a voided check.





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Overview of Lines

		Page Number	Monthly Charges	Usage and Purchase Charges	Equipment Charges	Surcharges and Other Charges and Credits	Taxes, Governmental Surcharges and Fees	Third-Party Charges (includes Tax)	Total Charges
Line Charges									
202-923-7358	Katherine Lutton	4	\$.00	--	--	\$.00	\$.00	--	\$.00
804-316-6021	Katherine Lutton	5	\$110.00	--	--	\$7.02	\$.00	--	\$117.02
Total Current Charges			\$110.00	\$.00	\$.00	\$7.02	\$.00	\$.00	\$117.02



Invoice Number	Account Number	Date Due	Page
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Summary for Katherine Lutton: 202-923-7358

Your Plan

Email and Web Unlimited

Unlimited monthly gigabyte

UNL Picture/Video MSG

Unlimited monthly Picture & Video

Have more questions about your charges?
Get details at www.vzw.com. Sign into My
Verizon.

**Summary for Katherine Lutton: 804-316-6021****Your Plan****Email and Web Unlimited**

Unlimited monthly gigabyte

UNL Picture/Video MSG

Unlimited monthly Picture & Video

UNL Text Messaging

Unlimited monthly M2M Text

Unlimited monthly Text Message

Monthly Charges

Play More Unlimited	03/16 – 04/15	90.00
Minimum Term Service Contract	03/16 – 04/15	20.00
Applies to subsidized smartphone lines		
		\$110.00

Save \$10 on your each month when you enroll in Auto Pay (using bank account or debit card) and paper-free billing. Enroll using the My Verizon app, or at vzw.com/myverizon.

Surcharges

Fed Universal Service Charge	1.05
Regulatory Charge	.15
Administrative Charge	1.78
DC Gross Receipt Surchg	3.28
DC 911 Surcharge	.76
	\$7.02

Total Current Charges for 804-316-6021**\$117.02**

Need-to-Know Information

Advertising Programs Privacy Notice

Your privacy is an important priority at Verizon, and our privacy policy describes the information we collect and how we use it.

We provide this notice to tell you how Verizon and Oath use certain customer information for two purposes: (1) to make the advertising you see more personalized and (2) to create business and marketing insights.

If you do not want Verizon to use your information for these purposes, you can opt out using the options described below in the "Your choices" section.

1. Relevant Mobile Advertising

Verizon companies offer a wide variety of free Services that are made possible by advertising. The best advertising is for something you might actually want, and that is what we want to give you. The Relevant Mobile Advertising program uses certain customer information to help make the ads you see more interesting and useful. This program shares information with Oath, a Verizon company formed by the combination of Yahoo and AOL.

What information is used?

The Relevant Mobile Advertising program uses your postal and email addresses, certain information about your Verizon products and services (such as device type), and information we get from other companies (such as gender, age range, and interests). This information may be combined with information collected by Oath from devices you use to access Oath services and visit third-party websites and apps that include Oath advertising services (such as Web browsing, app usage, and location), as well as information we obtain from third-party partners and advertisers.

We do not share information that identifies you personally as part of this program other than with vendors and partners who do work for us. We require that these vendors and partners protect the information and use it only for the services they are providing us.

How does this advertising program work?

The programs use online and device identifiers, including browser cookies, ad IDs from Apple and Google, and one created by Verizon, known as a Unique Identifier Header or UIDH. Unless you opt out of the Relevant Mobile Advertising program and have not opted in to the separate Verizon Selects program, a UIDH is included in the address information of internet requests going to Verizon companies (including Oath). With your opt in consent, for example when you opt in to Verizon Selects, the UIDH may also be shared with partners who help us provide advertising services. Verizon partners are authorized to use the Verizon identifier only as part of Verizon and Oath services. We use these identifiers to help make our advertising programs better by, for example:

- Linking Verizon advertising program information to information that Oath has, to provide more personalized advertising
- Serving ads to customers in apps and web browsers that do not use common advertising identifiers
- Helping to determine that different devices have the same user so that Oath can deliver better advertising in more places

2. Business and Marketing Insights

Verizon and Oath use information we have about you to create aggregate business and marketing insights. The information used for this program and the insights we develop do not identify individuals. Business and marketing insights help provide a better understanding of consumer actions in aggregate. For example, a company could find it valuable to understand the number of customers in different age groups who visited a website, used an app, or visited a retail store or stadium.

Verizon may share location information that does not identify you personally with other companies to allow them to produce additional aggregate insights. For example, de-identified location information we provide could be combined with similar information provided by others to create traffic reports.

What information is used?

The Business and Marketing Insights program uses Verizon information about how you use your mobile device (such as web browsing, device location, and app/feature use), certain information about your Verizon products and services (such as device type), and demographic and interest information you provide or we obtain from other companies (such as gender, age range, and interests). The program also uses information Oath has about your use of services (such as email, search, sites and apps) and visits to third-party websites and apps that include Oath services (such as web browsing, app usage and location), as well as information that Oath obtain from third-party partners. The program may also use information other companies share with us to better understand insights related to their own businesses.

Your choices

If you don't want to participate in these programs, you don't have to. You can opt out of the Relevant Mobile Advertising and Business and Marketing Insights programs at your privacy choices page in MyVerizon or by calling 866.211.0874. Please note, if you agree to participate in the Verizon Selects advertising program, you will also be part of the Relevant Mobile Advertising and Business and Marketing Insights programs independent of your choice here. You also have choices about how Oath uses information for advertising purposes. Please note that using browser controls such as clearing cookies on your devices or clearing your browser history is not an effective way to opt out of the Verizon or Oath advertising programs.

Customer Proprietary Network Information (CPNI)

CPNI is information made available to us solely by virtue of our relationship with you that relates to the type, quantity, destination, technical configuration, location, and amount of use of the telecommunications and interconnected VoIP services you purchase from us, as well as related billing information. The protection of your information is important to us, and you have a right, and we have a duty, under federal law, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services, such as television, telematics, high-speed Internet, video, and local and long distance services. Visit Verizon.com for more information on our services and companies.



Need-to-Know Information continued ...

If you don't want your CPNI used for the marketing purposes described above, please notify us by phone any time at 800.333.9956 or online at vzw.com/myprivacy.

Unless you notify us in one of these ways, we may use your CPNI as described above beginning 30 days after the first time we notify you of this CPNI policy. Your choice will remain valid until you notify us that you wish to change your selection. Your decision about use of your CPNI will not affect the provision of any services you currently have with us.

Note: This CPNI notice does not apply to residents of the state of Arizona.

Explanation of Surcharges

Surcharges include (i) a Regulatory Charge (which helps defray various government charges we pay including government number administration and license fees); (ii) a Federal Universal Service Charge (and, if applicable, a State Universal Service Charge) to recover charges imposed on us by the government to support universal service; and (iii) an Administrative Charge, which helps defray certain expenses we incur, including: charges we, or our agents, pay local telephone companies for delivering calls from our customers to their customers; fees and assessments on our network facilities and services; property taxes; and the costs we incur responding to regulatory obligations. **Please note that these are Verizon Wireless charges, not taxes. These charges, and what's included, are subject to change from time to time.**

Bankruptcy Information

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy charges. You should not pay pre-bankruptcy amounts; they are for your information only. In the event Verizon receives notice of a bankruptcy filing, pre-bankruptcy charges will be adjusted in future invoices. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

Returned Payments

In the event your check for payment of your wireless bill is returned by your bank for insufficient or uncollected funds, Verizon Wireless may resubmit your check electronically to your bank for payment from your checking account.

Late Payment Information

A late payment applies for unpaid balances. The charge is the greater of \$5 or 1.5% per month, or as permitted by law. Failure to pay bills on time may result in negative credit reporting.

No-cost Feature Information

If your service plan includes an optional, no-cost feature (for example, some plans include a no-cost Apple Music option), electing this feature may affect the taxes, governmental fees, and governmental surcharges that we bill and collect, even though your service plan price does not change.

[illegible]

A guide to understanding your bill

New Activation: Due to a recent activation, this bill may include a partial month access charge for service from the date of activation to the first day of your bill cycle. We bill monthly access charges one month in advance.

Your Calling Plan: This area provides a description of your Calling Plan and services with Verizon Wireless. This includes monthly access charges, allowances, features and optional services.

Monthly Access Charges: This area provides a list of monthly access charges for your Calling Plan, data features and other wireless services.

Usage Charges: This area provides a detailed and cumulative account of your monthly usage for Voice, Messaging, Data & Roaming. Ex: Voice (Calling Plan minutes, 411 Search and long distance), Messaging (Text, Picture & Video messages), Data (downloads, megabyte usage and Ringback Tones) and Roaming (voice and data usage outside of your home coverage area).

Verizon Wireless Surcharges: Summarizes the surcharges and fees imposed by Verizon Wireless.

Other Charges and Credits: Lists other charges and/or credits that may apply.

Taxes, Governmental Surcharges and Fees: Describes the charges imposed by local, state and federal government.

Usage Details: This area will only appear if you receive a detailed bill. It provides details regarding your Voice, Data and Roaming usage.

Invoice Number

Account Number

Date Due

Page

XXXXXX0000

XXXXXXXXXX-XXXX

MM/DD/YY

X of X

Summary for Sam Ple: XXX-XXX-XXXX

Your Calling Plan

Nationwide Talk XXXX

\$xx.xx monthly access charge

xxx monthly general allowance minutes

\$xx per minute after allowance

NATL Mobile to Mobile-Unlim

Unlimited Mobile to Mobile minutes

Unl Night & Weekend Min

Unlimited OFFPEAK

Pay As You Use Megabyte Data

\$x.xx per megabyte

Have more questions about your charges? Get details for all your Usage Charges at verizonwireless.com Sign into My Verizon and go to My Bill and click on Usage Details.

Charges

Monthly Access Charges

Nationwide Talk MM/DD - MM/DD

Nationwide Talk MM/DD - MM/DD

XXXXXX

XXXXXX

\$XXXXXX

Usage Charges

Voice	Allowance	Used	Billable	Cost
Calling Plan	minutes XXXX	XXXX	--	--
Mobile to Mobile	minutes unlimited	XXXX	--	--
Night/Weekend	minutes unlimited	XXXX	--	--
411 Search	calls	--	X	X XXX
Total Voice				\$XXX
Messaging				
Text	messages	--	X	X XX
Picture & Video	messages	--	X	X XX
Total Messaging				\$XX
Data				
Megabyte Usage **	megabytes	--	XXX	XXX XXX
Total Data				\$XXX
** Megabyte charges are incurred as a result of using data services like web browsing, downloading games or Ringtones.				
Roaming				
Roaming Minutes	minutes	--	X	X XXX
Total Roaming				\$XXX
Total Usage Charges				\$XXX

Verizon Wireless Surcharges

Fed Universal Service Charge

Regulatory Charge

XXXX

XXX

Other Charges and Credits

Reconnect Fee

XXX

\$XXXXX

Taxes, Governmental Surcharges and Fees

State 9/11 Fee

State Telecom Excise tax

XXX

XXX

\$XXXX

Total Current Charges for XXX-XXX-XXXX

\$XXXXXX

verizon

wireless

Invoice Number

Account Number

Date Due

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XXXXXXXXXX

XXXXXXXXXX-XXXXX

MM/DD/YY

X of X

Detail for Sam Ple: XXX-XXX-XXXX

Voice

Date	Time	Number	Rate	Usage Type	Origination	Destination	Min	Airline Charges	Long Dist / Other Chgs	Total
MM/DD	XXXX	XXX-XXX-XXXX	Weekend	PriorMin, N&W	Suffern NY	Bedminster NJ	X	--	--	--
MM/DD	XXXX	XXX-XXX-XXXX	Off-Peak	PromoAllow	Henderson NV	Las Vegas NV	X	--	--	--
MM/DD	XXXX	XXX-XXX-XXXX	Off-Peak	PromoAllow CallWait	Henderson NV	Incoming CL	X	--	--	--

Data

Date	Time	Usage Type	Description	Min	Application	Price	Total
MM/DD	XXXX	V CAST Music Purchase	PHONE/MUSIC- Big AI	--		XXX	XXX
MM/DD	XXXX	Get It Now Download	Tetris Cascade	--		XXX	XXX
MM/DD	XXXX	Premium Messaging	Premises XXXXX Google Prem Svcs	--		XXX	XXX

Roaming

Date	Time	Number	Usage Type	Origination	Destination	Min	Airline Charges	Long Dist / Other Chgs	Total
MM/DD	XXXX	XXX-XXX-XXXX	PromoAllow CallWait	Merida/A ZZ	Eus ZZ	--	XXX	XXX	XXX