From: Eric Krohngold <e.krohngold@gmail.com>

Sent: Friday, April 3, 2020 3:02 PM

To: Eric Krohngold

Subject: Fwd: Eric Krohngold's 04/20 Greenville, SC trip (JJ3I4R): Your reservation is

confirmed.

----- Forwarded message -----

From: Eric Krohngold < e.krohngold@gmail.com>

Date: Tue, Mar 10, 2020 at 12:08 PM

Subject: Fwd: Eric Krohngold's 04/20 Greenville, SC trip (JJ3I4R): Your reservation is confirmed.

To: < < <u>ekrohngold@bdconnect.com</u>>

Here's your itinerary and other important travel information.

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Hi Eric,

We're looking forward to flying together! It can't come soon enough. Below you'll find your itinerary, important travel information, and trip receipt. See you onboard soon!

APRIL 20 - APRIL 21

AUS > GSP

Austin to Greenville, SC

Confirmation # JJ3I4R

PASSENGER Eric Krohngold

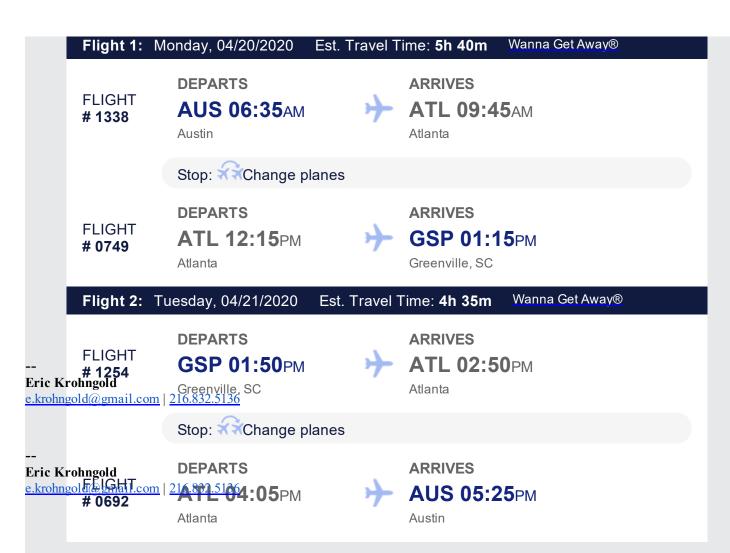
RAPID REWARDS # 20605636015 TICKET # 5262180692040 EXPIRATION 1 March 10, 2021

EST. POINTS EARNED 1,265

Rapid Rewards® points are only estimations.

Your itinerary

Confirmation date: 03/10/2020



Payment information

Total cost			Payment
Air - JJ3I4R Base Fare U.S. Transportation Tax U.S. 9/11 Security Fee U.S. Flight Segment Tax U.S. Passenger Facility Chg	\$ \$ \$ \$	210.75 15.81 11.20 17.20 13.50	Visa ending in 4898 Date: March 10, 2020 Payment Amount: \$268.46
Total	\$	268.46	

Fare Rules: If you decide to make a change to your current itinerary it may result in a fare increase. In the case you're left with travel funds from this confirmation number, you're in luck! We're happy to let you use them towards a future flight for the individual named on the ticket, as long as the new travel is completed by the expiration date.

Your ticket number: 5262180692040

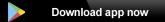
Prepare for takeoff

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24 hours before your departure:

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30 minutes before your departure:

Arrive at the gate prepared to board.



10 minutes before your departure:

This is the last opportunity to board your flight if you are present in the gate area and have met all check-in requirements.

If you do not plan to travel on your flight: Things happen, we understand! Please let us know at least 10 minutes prior to your flight's scheduled departure if you won't be traveling. If you don't notify us, you may be subject to our <u>No Show Policy</u>.

See more travel tips



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Have questions about your upcoming trip?

Get all the answers before you leave for the airport.

5262180692040: NONREF/NONTRANSFERABLE STANDBY REQ UPGRADE TO Y -BG WN AUS WN X/ATL WN GSP117.00WN X/ATL WN AUS93.75USD210.75END ZP AUS4.30ATL4.30GSP4.30ATL4.30 XF AUS4.5ATL4.5ATL4.5

EZBUHNRO|**EZBUHNRO FDBUHNRO FDBUHNRO**

No Show Policy: you must notify Southwest® at least ten (10) minutes prior to your flight's scheduled departure if you do not plan to travel on your flight. Customers who fail to cancel reservations for a Wanna Get Away® fare segment at least 10 minutes prior to travel and who do not board the flight will be considered a no show, and all remaining unused Wanna Get Away funds will be forfeited. All remaining unused Business Select® and Anytime funds will be converted to reusable travel funds. If you no show your reward travel reservation, the points will be redeposited to the purchaser's Rapid Rewards account. Any taxes and fees associated with your reward travel reservation will be held for future use in the form of reusable travel funds under the name of the traveler(s).

Prohibition on Multiple/Conflicting Reservations: to promote seat availability for our Customers, Southwest prohibits multiple reservations for the same Passenger departing from the same city on the same date, or any multiple reservations containing conflicting or overlapping itineraries (such as departures for the same Customer from multiple cities at the same time). Furthermore, without advance notice to the Passenger or purchaser, Southwest may cancel such reservations, or any other reservations that it believes, in its sole discretion, were made without intent to travel. With the exception of Southwest gift cards, funds from proactively canceled reservations by Southwest will be returned to the original form of payment. Reservations paid for with a Southwest gift card will have the amount applied from the gift card held as travel funds for use by the Customer on a future Southwest Airlines flight.

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²Messaging service only allows access to iMessage and WhatsApp (must be downloaded before the flight).

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⁴Internet access for \$8 a day per device on WiFi-enabled aircraft. Price is subject to change. May not be available full duration of flight. In order to provide a top-notch WiFi experience, we prohibit access to certain high-bandwidth applications and websites, including Netflix, HBO GO® and VoIP. We also prohibit access to certain obscene or offensive content.

¹ All travel involving funds from this Confirmation Number must be completed by the expiration date.