



BETH PENFIELD  
415 I ST SE  
WASHINGTON, DC 20003-4534

**Billing period**  
Feb 24, 2020 - Mar 23, 2020

**Account number**  
324717645-00001

**Invoice number**  
7986789303

**Payment due date**  
Apr 15, 2020

It's due on Apr 15, 2020. You have Auto Pay scheduled for Apr 12, 2020.

**2.79 GB** of 8 GB used in this bill  
**2 GB** of 5.38 GB extra used in this bill  
**5.21 GB** carried over to your next bill

**View a full breakdown of this month's charges on [go.vzw.com/mybill](http://go.vzw.com/mybill)**

Balance forward	\$0.00
Account charges	\$70.00
<b>Beth Penfield</b> 703-599-5415	<b>\$57.86</b>
	<b>\$127.86</b>

## Good to know

### Account charges

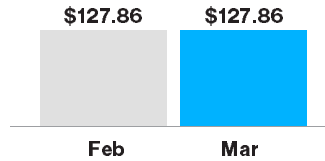
These apply to your entire account. Account charges may include Add-ons, such as device protection, Services, such as call blocking, or Late Fees for past due balances. They are separate from charges per line or device.

**Check your online bill for all  
surcharges, taxes and gov fees**

The total amount due for this month includes surcharges of **\$6.03** and taxes and gov fees of **\$0.17**. For an itemized list of taxes, fees and surcharges visit [go.vzw.com/mybill](http://go.vzw.com/mybill).

## Your March bill total is the same as last month's.

Your March bill of \$127.86 is due on Apr 15, 2020. You can see a full breakdown of all this month's charges on [go.vzw.com/mybill](http://go.vzw.com/mybill).



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### Balance forward from last bill

Previous balance (through Feb 23)	\$127.86
Payment received - Thank you (Mar 12)	-\$127.86
<b>Total balance forward</b>	<b>\$0.00</b>

## Understand your bill

### Surcharges

These cover the costs that are billed to us by federal, state or local governments so we can continue to provide you with the best service. See the full breakdown on [go.vzw.com/mybill](http://go.vzw.com/mybill).

### Taxes and gov fees

We are required by law to collect these charges, which are based on your service address. You can update your service address on [go.vzw.com/changeaddress](http://go.vzw.com/changeaddress).

### Late fee

You'll be charged a late fee when you don't pay your bill on time. The amount is the greater of \$5 or 1.5% of the unpaid balance, or as allowed by law in the state of your billing address.

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**Account Charges****\$70.00**

5.21 GB of unused data will carry over to next month (Mar 24 - Apr 23)

Unused Carryover data from last month expired March 23.

**Monthly charges and credits****\$70.00**

The new Verizon Plan Large 8 GB (Mar 24 - Apr 23)  
8 GB Shared Data, Carryover Data, Unlimited Talk and Text  
+ 5.38 GB extra

\$70.00

**Shared data usage****Used/Allowance**

All shared lines

4.79 / 13.38 GB

**Types of data you used****Used/Allowance**

Bonus - 2 GB/mo for life

2 / 2 GB

The new Verizon Plan Large 8 GB

2.79 / 8 GB

Carryover from last month (Feb 24 - Mar 23)

0 / 3.38 GB

**Beth Penfield****\$57.86**

703-599-5415

PIXEL 3

**Monthly charges and credits****\$36.66**

Smartphone Line Access (Mar 24 - Apr 23)

\$20.00

Device payment 17 of 24 (\$399.99/24mo)

\$16.66

\$116.62 remaining after this month (Agreement 1095087908)

**Add-ons****\$15.00**

Total Mobile Protection - (Mar 24 - Apr 23)

\$15.00

**Surcharges****\$6.03**

Fed Universal Service Charge

\$0.82

Regulatory Charge

\$0.15

Administrative Charge

\$1.78

DC Gross Receipt Surchg

\$2.52

DC 911 Surcharge

\$0.76

**Taxes and gov fees****\$0.17**

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DC State Sales Tax	\$0.17
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<b>Data Usage</b>	<b>Used</b>
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This month's data usage	4.79 GB
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<b>Your bill this month</b>	<b>\$127.86</b>
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# Beth Penfield

703.599.5415  
PIXEL 3

## Talk activity

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Feb 24	4:19 PM	502.396.6236	Washington, DC	Louisville, KY	28	--	--	--
Feb 25	6:01 PM	860.778.9303	Washington, DC	Hartford, CT	8	--	--	--
Feb 27	10:50 AM	502.333.4724	Venice, FL	Incoming, CL	6	--	--	--
Feb 27	11:55 AM	877.224.1302	Venice, FL	Toll-Free, CL	11	--	--	--
Feb 27	4:27 PM	202.341.9508	Venice, FL	Washington, DC	6	--	--	--
Feb 27	6:03 PM	502.333.4724	Venice, FL	Louisville, KY	2	--	--	--
Feb 28	11:51 AM	703.740.5932	Venice, FL	Incoming, CL	1	--	--	--
Feb 29	3:03 PM	860.778.9303	Venice, FL	Hartford, CT	1	--	--	--
Mar 2	6:32 PM	860.729.1136	Washington, DC	Hartford, CT	1	--	--	--
Mar 2	6:33 PM	860.729.1136	Washington, DC	Hartford, CT	15	--	--	--
Mar 4	11:28 AM	502.396.6236	Washington, DC	Louisville, KY	2	--	--	--
Mar 4	12:41 PM	502.386.3617	Washington, DC	Incoming, CL	8	--	--	--
Mar 5	11:13 AM	202.727.1188	Washington, DC	Washington, DC	26	--	--	--
Mar 5	5:24 PM	502.396.6236	Louisville, KY	Louisville, KY	2	--	--	--
Mar 5	6:38 PM	502.396.6236	Louisville, KY	Incoming, CL	14	--	--	--
Mar 6	1:35 PM	513.348.6303	Louisville, KY	Cincinnati, OH	22	--	--	--
Mar 6	2:31 PM	502.291.4414	Louisville, KY	Incoming, CL	1	--	--	--
Mar 6	5:08 PM	502.396.6236	Louisville, KY	Louisville, KY	1	--	--	--
Mar 7	10:59 AM	703.944.6293	Washington, DC	Incoming, CL	1	--	--	--
Mar 10	7:49 PM	860.778.9303	Washington, DC	Hartford, CT	12	--	--	--
Mar 11	12:55 PM	703.754.7959	Washington, DC	Incoming, CL	1	--	--	--
Mar 11	8:34 PM	860.729.1136	Washington, DC	VM Deposit, CL	1	--	--	--
Mar 12	1:57 PM	703.661.3930	Washington, DC	Incoming, CL	1	--	--	--
Mar 12	7:06 PM	860.778.9303	Washington, DC	Hartford, CT	7	--	--	--
Mar 14	12:57 AM	502.333.4724	Washington, DC	VM Deposit, CL	1	--	--	--
Mar 16	3:28 PM	513.348.6303	Washington, DC	Incoming, CL	14	--	--	--
Mar 16	5:45 PM	860.729.1136	Washington, DC	Hartford, CT	1	--	--	--
Mar 16	5:45 PM	860.778.9303	Washington, DC	Hartford, CT	17	--	--	--
Mar 16	6:25 PM	860.729.1136	Washington, DC	Hartford, CT	26	--	--	--
Mar 17	11:06 AM	786.535.3211	Washington, DC	Miami, FL	1	--	--	--
Mar 17	11:07 AM	786.535.3211	Washington, DC	Miami, FL	21	--	--	--
Mar 17	1:01 PM	877.224.1302	Washington, DC	Toll-Free, CL	7	--	--	--
Mar 17	2:44 PM	202.604.8241	Washington, DC	Wshngtnzn1, DC	15	--	--	--
Mar 17	3:02 PM	872.240.3212	Washington, DC	Chicgozn03, IL	37	--	--	--
Mar 17	3:39 PM	205.272.9311	Washington, DC	Double Spg, AL	12	--	--	--
Mar 17	5:09 PM	502.396.6236	Washington, DC	Louisville, KY	23	--	--	--
Mar 17	6:18 PM	757.513.5151	Washington, DC	Norfolk, VA	1	--	--	--
Mar 18	3:37 PM	502.892.3202	Washington, DC	Frankfort, KY	1	--	--	--
Mar 18	3:38 PM	502.229.7106	Washington, DC	Frankfort, KY	5	--	--	--
Mar 19	12:37 PM	860.778.9303	Washington, DC	Hartford, CT	21	--	--	--
Mar 19	2:02 PM	502.229.7106	Washington, DC	Incoming, CL	27	--	--	--
Mar 19	4:15 PM	571.317.3122	Washington, DC	Arlington, VA	103	--	--	--

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PIXEL 3

## Talk activity (cont.)

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Mar 20	11:02 AM	312.757.3121	Washington, DC	Chicgozn01, IL	1	--	--	--
Mar 21	10:34 AM	703.243.2020	Washington, DC	Arlington, VA	1	--	--	--
Mar 21	1:20 PM	860.778.9303	Washington, DC	Hartford, CT	4	--	--	--
Mar 21	2:42 PM	843.475.5532	Washington, DC	Charleston, SC	1	--	--	--
Mar 21	6:45 PM	703.300.3774	Washington, DC	Incoming, CL	2	--	--	--
Mar 21	9:09 PM	860.490.8425	Washington, DC	Hartford, CT	1	--	--	--
Mar 21	10:44 PM	240.461.4088	Washington, DC	Silver Spg, MD	1	--	--	--
Mar 21	10:46 PM	202.297.7180	Washington, DC	Incoming, CL	2	--	--	--
Mar 21	11:16 PM	703.795.4730	Washington, DC	Alexandria, VA	4	--	--	--
Mar 23	1:38 PM	513.348.6303	Washington, DC	Cincinnati, OH	24	--	--	--
Mar 23	2:02 PM	703.751.9060	Washington, DC	Incoming, CL	1	--	--	--
Mar 23	2:03 PM	872.240.3212	Washington, DC	Chicgozn03, IL	3	--	--	--
Mar 23	2:06 PM	646.749.3122	Washington, DC	Nwyrctzn01, NY	56	--	--	--
Mar 23	7:05 PM	408.650.3123	Washington, DC	Snjs West, CA	89	--	--	--

# Additional information

## Customer Proprietary Network Information (CPNI)

CPNI is information made available to us solely by virtue of our relationship with you that relates to the type, quantity, destination, technical configuration, location, and amount of use of the telecommunications and interconnected VoIP services you purchase from us, as well as related billing information. The protection of your information is important to us, and you have a right, and we have a duty, under federal law, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services, such as television, telematics, high-speed Internet, video, and local and long distance services. Visit [Verizon.com](http://Verizon.com) for more information on our services and companies.

If you don't want your CPNI used for the marketing purposes described above, please notify us by phone any time at 800.333.9956 or online at [vzw.com/myprivacy](http://vzw.com/myprivacy).

Unless you notify us in one of these ways, we may use your CPNI as described above beginning 30 days after the first time we notify you of this CPNI policy. Your choice will remain valid until you notify us that you wish to change your selection. Your decision about use of your CPNI will not affect the provision of any services you currently have with us.

Note: This CPNI notice does not apply to residents of the state of Arizona.

## Explanation of Surcharges

Surcharges include (i) a Regulatory Charge (which helps defray various government charges we pay including government number administration and license fees); (ii) a Federal Universal Service Charge (and, if applicable, a State Universal Service Charge) to recover charges imposed on us by the government to support universal service; and (iii) an Administrative Charge, which helps defray certain expenses we incur, including: charges we, or our agents, pay local telephone companies for delivering calls from our customers to their customers; fees and assessments on our network facilities and services; property taxes; and the costs we incur responding to regulatory obligations. **Please note that these are Verizon Wireless charges, not taxes. These charges, and what's included, are subject to change from time to time.**

## Bankruptcy Information

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy charges. You should not pay pre-bankruptcy amounts; they are for your information only. In the event Verizon receives notice of a bankruptcy filing, pre-bankruptcy charges will be adjusted in future invoices. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

## Returned Payments

In the event your check for payment of your wireless bill is returned by your bank for insufficient or uncollected funds, Verizon Wireless may resubmit your check electronically to your bank for payment from your checking account.

## Late Payment Information

A late payment applies for unpaid balances. The charge is the greater of \$5 or 1.5% per month, or as permitted by law. Failure to pay bills on time may result in negative credit reporting.

## No-cost Feature Information

If your service plan includes an optional, no-cost feature (for example, some plans include a no-cost Apple Music option), electing this feature may affect the taxes, governmental fees, and governmental surcharges that we bill and collect, even though your service plan price does not change.

## To Customers Who Pay By Mail: Verizon Remittance Address Change

Please be advised that the Verizon payment address reflected in the Remittance section of the Statement Summary of your invoice has changed. Effective with March invoices, payments should be mailed to the following address:

VERIZON  
PO BOX 16810  
NEWARK, NJ 07101-6810

If you submit check payments via online banking, please update your account with the new Verizon payment address to ensure accurate delivery.

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# You're all set.

**Autopay scheduled**

\$127.86 will be charged to your credit card on April 12.

**My Verizon**

Use the My Verizon app or download it at [go.vzw.com/mva](http://go.vzw.com/mva) to manage your account, pay your bill, check data usage, and much more.

**Gopaper-free**

Enroll in paper-free billing; the easy, clutter-free way to manage and pay your bill. Enroll at [go.vzw.com/gopaperfree](http://go.vzw.com/gopaperfree).



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415 I ST SE  
WASHINGTON, DC 20003-4534

**Bill date**

March 23, 2020

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**Invoice number**

7986789303

**Total Amount Due**

Will be submitted to credit card on 04/12/20  
DO NOT MAIL PAYMENT

**\$127.86**

PO BOX 16810  
NEWARK, NJ 07101-6810



79867893030103247176450000100000012786000000127868



Questions? Visit [go.vzw.com/contactus](http://go.vzw.com/contactus) or call 1.800.922.0204.

Change your address at [go.vzw.com/changeaddress](http://go.vzw.com/changeaddress)

Written notations included with or on your payment will not be reviewed or honored.

Please send correspondence to:

Verizon Attn: Correspondence Team

PO Box 408

Newark, NJ 07101-0408

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**Automatic Payment Enrollment for Account: 324717645-00001BETH PENFIELD**

By signing below, you authorize Verizon to electronically debit your bank account each month for the total balance due on your account. The check you send will be used to setup Automatic Payment. You will be notified each month of the date and amount of the debit 10 days in advance of the payment. You agree to receive all Auto Pay related communications electronically. I understand and accept these terms. This agreement does not alter the terms of your existing Customer Agreement. I agree that Verizon is not liable for erroneous bill statements or incorrect debits to my account. To withdraw your authorization you must call Verizon. Check with your bank for any charges.

**1. Check this box.**

**2. Sign name in box below, as shown on the bill and date.**

**3. Return this slip with your payment. Do not send a voided check.**



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