



BETH PENFIELD
415 I ST SE
WASHINGTON, DC 20003-4534

Billing period
Mar 24, 2020 - Apr 23, 2020

Account number
324717645-00001

Invoice number
8000343709

Payment due date
May 15, 2020

Your April bill is \$127.78

It's due on May 15, 2020. You have Auto Pay scheduled for May 12, 2020.

0 GB of 8 GB used in this bill
0.10 GB of 7.21 GB extra used in this bill
9.90 GB carried over to your next bill

View a full breakdown of this month's charges on go.vzw.com/mybill

Balance forward	\$0.00
Account charges	\$70.00
Beth Penfield 703-599-5415	\$57.78
	\$127.78

Good to know

Account charges

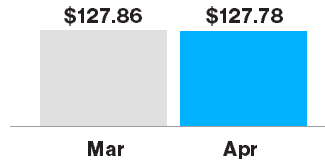
These apply to your entire account. Account charges may include Add-ons, such as device protection, Services, such as call blocking, or Late Fees for past due balances. They are separate from charges per line or device.

Check your online bill for all surcharges, taxes and gov fees

The total amount due for this month includes surcharges of **\$5.95** and taxes and gov fees of **\$0.17**. For an itemized list of taxes, fees and surcharges visit go.vzw.com/mybill.

Your April bill is \$0.08 lower than last month's.

Your April bill of \$127.78 is due on May 15, 2020. You can see a full breakdown of all this month's charges on go.vzw.com/mybill.



Billing period

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Balance forward from last bill

Previous balance (through Mar 23)	\$127.86
Payment received - Thank you (Apr 12)	-\$127.86
Total balance forward	\$0.00

Understand your bill

Surcharges

These cover the costs that are billed to us by federal, state or local governments so we can continue to provide you with the best service. See the full breakdown on go.vzw.com/mybill.

Taxes and gov fees

We are required by law to collect these charges, which are based on your service address. You can update your service address on go.vzw.com/changeaddress.

Late fee

You'll be charged a late fee when you don't pay your bill on time. The amount is the greater of \$5 or 1.5% of the unpaid balance, or as allowed by law in the state of your billing address.

**Billing period**

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Account Charges**\$70.00**

9.90 GB of unused data will carry over to next month (Apr 24 - May 23)

Unused Carryover data from last month expired April 23.

Monthly charges and credits**\$70.00**The new Verizon Plan Large 8 GB (Apr 24 - May 23)
8 GB Shared Data, Carryover Data, Unlimited Talk and Text
+ 7.21 GB extra

\$70.00

Shared data usage**Used/Allowance**

All shared lines

0.10 / 15.21 GB

Types of data you used**Used/Allowance**

Bonus - 2 GB/mo for life

0.10 / 2 GB

The new Verizon Plan Large 8 GB

0 / 8 GB

Carryover from last month (Mar 24 - Apr 23)

0 / 5.21 GB

Beth Penfield**\$57.78**

703-599-5415

PIXEL 3

Monthly charges and credits**\$36.66**

Smartphone Line Access (Apr 24 - May 23)

\$20.00

Device payment 18 of 24 (\$399.99/24mo)

\$16.66

\$99.96 remaining after this month (Agreement 1095087908)

Add-ons**\$15.00**

Total Mobile Protection - (Apr 24 - May 23)

\$15.00

Surcharges**\$5.95**

Fed Universal Service Charge

\$0.75

Regulatory Charge

\$0.15

Administrative Charge

\$1.78

DC Gross Receipt Surchg

\$2.51

DC 911 Surcharge

\$0.76

Taxes and gov fees**\$0.17**

**Billing period**

Mar 24, 2020 - Apr 23, 2020

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DC State Sales Tax	\$0.17
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Data Usage	Used
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This month's data usage	0.10 GB
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Your bill this month	\$127.78
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Mar 24, 2020 - Apr 23, 2020

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Beth Penfield

703.599.5415
PIXEL 3

Talk activity

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Mar 24	8:59 AM	408.650.3123	Washington, DC	Snjs West, CA	89	--	--	--
Mar 24	10:41 AM	786.535.3211	Washington, DC	Miami, FL	15	--	--	--
Mar 25	8:08 AM	808.782.6085	Washington, DC	Incoming, CL	12	--	--	--
Mar 25	9:09 AM	Unavailable	Washington, DC	Incoming, CL	32	--	--	--
Mar 25	10:43 AM	872.240.3212	Washington, DC	Chicgozn03, IL	1	--	--	--
Mar 25	10:45 AM	872.240.3212	Washington, DC	Chicgozn03, IL	53	--	--	--
Mar 25	1:02 PM	877.224.1302	Washington, DC	Toll-Free, CL	23	--	--	--
Mar 25	3:45 PM	571.317.3122	Washington, DC	Arlington, VA	12	--	--	--
Mar 25	4:02 PM	571.317.3122	Washington, DC	Arlington, VA	26	--	--	--
Mar 25	4:41 PM	703.733.5273	Washington, DC	Incoming, CL	1	--	--	--
Mar 26	6:07 PM	860.778.9303	Washington, DC	Hartford, CT	1	--	--	--
Mar 26	6:07 PM	860.985.2241	Washington, DC	Hartford, CT	1	--	--	--
Mar 26	6:08 PM	860.729.1136	Washington, DC	VM Deposit, CL	1	--	--	--
Mar 26	6:08 PM	860.778.9303	Washington, DC	Incoming, CL	14	--	--	--
Mar 27	11:34 AM	646.749.3112	Washington, DC	Nwyrctzn01, NY	53	--	--	--
Mar 27	3:03 PM	646.749.3122	Washington, DC	Nwyrctzn01, NY	132	--	--	--
Mar 28	12:01 PM	202.695.1473	Washington, DC	Wshngtnzn1, DC	3	--	--	--
Mar 28	2:13 PM	240.461.4088	Washington, DC	Incoming, CL	3	--	--	--
Mar 30	11:11 AM	832.247.4568	Washington, DC	Houston, TX	16	--	--	--
Mar 30	1:31 PM	877.224.1302	Washington, DC	Toll-Free, CL	1	--	--	--
Mar 30	1:33 PM	877.224.1302	Washington, DC	Toll-Free, CL	43	--	--	--
Mar 30	2:31 PM	872.240.3412	Washington, DC	Chicgozn03, IL	29	--	--	--
Mar 30	3:01 PM	872.240.3311	Washington, DC	Chicgozn03, IL	15	--	--	--
Mar 30	3:17 PM	646.749.3122	Washington, DC	Nwyrctzn01, NY	56	--	--	--
Mar 31	8:59 AM	872.240.3212	Washington, DC	Chicgozn03, IL	66	--	--	--
Mar 31	12:59 PM	872.240.3412	Washington, DC	Chicgozn03, IL	83	--	--	--
Mar 31	2:30 PM	646.749.3122	Washington, DC	Nwyrctzn01, NY	31	--	--	--
Mar 31	3:02 PM	646.749.3122	Washington, DC	Nwyrctzn01, NY	28	--	--	--
Mar 31	6:29 PM	202.442.8150	Washington, DC	Incoming, CL	1	--	--	--
Mar 31	7:17 PM	202.641.5798	Washington, DC	Incoming, CL	15	--	--	--
Apr 1	1:00 PM	872.240.3412	Washington, DC	Chicgozn03, IL	83	--	--	--
Apr 1	3:16 PM	646.749.3122	Washington, DC	Nwyrctzn01, NY	2	--	--	--
Apr 1	3:18 PM	646.749.3122	Washington, DC	Nwyrctzn01, NY	1	--	--	--
Apr 1	3:18 PM	646.749.3122	Washington, DC	Nwyrctzn01, NY	33	--	--	--
Apr 1	4:32 PM	847.636.9438	Washington, DC	Incoming, CL	13	--	--	--
Apr 2	11:01 AM	646.749.3122	Washington, DC	Nwyrctzn01, NY	66	--	--	--
Apr 2	2:02 PM	571.317.3122	Washington, DC	Arlington, VA	58	--	--	--
Apr 2	3:02 PM	571.317.3122	Washington, DC	Arlington, VA	79	--	--	--
Apr 2	4:31 PM	571.317.3122	Washington, DC	Arlington, VA	64	--	--	--
Apr 2	7:15 PM	202.863.2000	Washington, DC	Washington, DC	5	--	--	--
Apr 3	10:07 AM	408.650.3123	Washington, DC	Snjs West, CA	48	--	--	--
Apr 3	11:03 AM	872.240.3412	Washington, DC	Chicgozn03, IL	66	--	--	--

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703.599.5415

PIXEL 3

Talk activity (cont.)

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Apr 3	1:02 PM	646.749.3122	Washington, DC	Nwyrcozn01, NY	84	--	--	--
Apr 3	4:00 PM	872.240.3212	Washington, DC	Chicgozn03, IL	61	--	--	--
Apr 3	7:48 PM	703.944.6293	Washington, DC	Wsngtnzn19, VA	26	--	--	--
Apr 3	8:32 PM	646.749.3122	Washington, DC	Nwyrcozn01, NY	7	--	--	--
Apr 3	8:48 PM	646.749.3122	Washington, DC	Nwyrcozn01, NY	119	--	--	--
Apr 3	10:47 PM	646.749.3122	Washington, DC	Nwyrcozn01, NY	2	--	--	--
Apr 5	6:02 PM	312.757.3121	Washington, DC	Chicgozn01, IL	89	--	--	--
Apr 6	10:00 AM	872.240.3212	Washington, DC	Chicgozn03, IL	21	--	--	--
Apr 6	12:02 PM	202.604.8241	Washington, DC	Wshngtnzn1, DC	1	--	--	--
Apr 6	12:03 PM	860.778.9303	Washington, DC	Hartford, CT	25	--	--	--
Apr 6	1:00 PM	872.240.3212	Washington, DC	Chicgozn03, IL	14	--	--	--
Apr 6	4:01 PM	872.240.3412	Washington, DC	Chicgozn03, IL	40	--	--	--
Apr 7	9:00 AM	571.317.3122	Washington, DC	Arlington, VA	62	--	--	--
Apr 7	10:02 AM	646.749.3112	Washington, DC	Nwyrcozn01, NY	104	--	--	--
Apr 7	12:00 PM	571.317.3122	Washington, DC	Arlington, VA	63	--	--	--
Apr 7	2:01 PM	872.240.3412	Washington, DC	Chicgozn03, IL	72	--	--	--
Apr 7	3:13 PM	872.240.3412	Washington, DC	Chicgozn03, IL	50	--	--	--
Apr 7	4:04 PM	224.501.3412	Washington, DC	Northbrook, IL	5	--	--	--
Apr 7	4:31 PM	872.240.3212	Washington, DC	Chicgozn03, IL	66	--	--	--
Apr 8	11:01 AM	872.240.3412	Washington, DC	Chicgozn03, IL	73	--	--	--
Apr 8	1:03 PM	669.224.3412	Washington, DC	Sunnyvale, CA	47	--	--	--
Apr 8	3:01 PM	872.240.3412	Washington, DC	Chicgozn03, IL	63	--	--	--
Apr 8	4:08 PM	202.462.3692	Washington, DC	Incoming, CL	9	--	--	--
Apr 9	9:48 AM	205.272.9311	Washington, DC	Double Spg, AL	33	--	--	--
Apr 9	11:01 AM	646.749.3122	Washington, DC	Nwyrcozn01, NY	37	--	--	--
Apr 9	12:01 PM	872.240.3311	Washington, DC	Chicgozn03, IL	66	--	--	--
Apr 9	1:31 PM	786.535.3211	Washington, DC	Miami, FL	31	--	--	--
Apr 9	2:04 PM	502.229.7106	Washington, DC	VM Deposit, CL	2	--	--	--
Apr 9	2:06 PM	502.396.6236	Washington, DC	Louisville, KY	1	--	--	--
Apr 9	2:30 PM	786.535.3211	Washington, DC	Miami, FL	1	--	--	--
Apr 9	2:31 PM	646.749.3122	Washington, DC	Nwyrcozn01, NY	32	--	--	--
Apr 9	4:33 PM	571.317.3122	Washington, DC	Arlington, VA	33	--	--	--
Apr 9	5:06 PM	872.240.3212	Washington, DC	Chicgozn03, IL	27	--	--	--
Apr 10	10:16 AM	202.604.8241	Washington, DC	Wshngtnzn1, DC	1	--	--	--
Apr 10	10:40 AM	202.805.9139	Washington, DC	Incoming, CL	17	--	--	--
Apr 10	1:28 PM	502.396.6236	Washington, DC	Incoming, CL	5	--	--	--
Apr 10	1:32 PM	202.604.8241	Washington, DC	Incoming, CL	51	--	--	--
Apr 10	2:25 PM	502.396.6236	Washington, DC	Louisville, KY	25	--	--	--
Apr 10	3:33 PM	508.272.7060	Washington, DC	Incoming, CL	17	--	--	--
Apr 12	3:39 PM	860.778.9303	Washington, DC	Hartford, CT	1	--	--	--

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Mar 24, 2020 - Apr 23, 2020

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703.599.5415

PIXEL 3

Talk activity (cont.)

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Apr 12	3:40 PM	860.778.9303	Washington, DC	Hartford, CT	1	--	--	--
Apr 13	1:00 PM	914.419.2554	Washington, DC	Incoming, CL	55	--	--	--
Apr 13	4:00 PM	872.240.3412	Washington, DC	Chicgozn03, IL	58	--	--	--
Apr 13	5:50 PM	860.729.1136	Washington, DC	Hartford, CT	28	--	--	--
Apr 14	11:00 AM	786.535.3211	Washington, DC	Miami, FL	44	--	--	--
Apr 14	12:01 PM	713.900.2107	Washington, DC	Houston, TX	26	--	--	--
Apr 14	2:31 PM	872.240.3212	Washington, DC	Chicgozn03, IL	28	--	--	--
Apr 14	3:02 PM	646.749.3112	Washington, DC	Nwyrcozn01, NY	32	--	--	--
Apr 14	3:47 PM	205.272.9311	Washington, DC	Incoming, CL	13	--	--	--
Apr 14	4:05 PM	513.348.6303	Washington, DC	Cincinnati, OH	1	--	--	--
Apr 14	4:06 PM	614.707.5702	Washington, DC	Incoming, CL	24	--	--	--
Apr 14	4:31 PM	872.240.3212	Washington, DC	Chicgozn03, IL	74	--	--	--
Apr 15	1:01 PM	646.749.3122	Washington, DC	Nwyrcozn01, NY	45	--	--	--
Apr 15	2:34 PM	301.437.9679	Washington, DC	Incoming, CL	32	--	--	--
Apr 15	3:41 PM	502.229.7106	Washington, DC	VM Deposit, CL	1	--	--	--
Apr 16	10:02 AM	646.749.3112	Washington, DC	Nwyrcozn01, NY	59	--	--	--
Apr 16	11:01 AM	571.317.3112	Washington, DC	Arlington, VA	49	--	--	--
Apr 16	11:50 AM	646.749.3112	Washington, DC	Nwyrcozn01, NY	56	--	--	--
Apr 17	11:00 AM	786.535.3211	Washington, DC	Miami, FL	53	--	--	--
Apr 17	1:01 PM	646.749.3122	Washington, DC	Nwyrcozn01, NY	81	--	--	--
Apr 17	2:31 PM	669.224.3412	Washington, DC	Sunnyvale, CA	20	--	--	--
Apr 17	5:04 PM	872.240.3212	Washington, DC	Chicgozn03, IL	42	--	--	--
Apr 18	2:03 AM	781.929.2603	Washington, DC	VM Deposit, CL	1	--	--	--
Apr 21	9:02 AM	872.240.3412	Washington, DC	Chicgozn03, IL	114	--	--	--
Apr 21	11:01 AM	786.535.3211	Washington, DC	Miami, FL	1	--	--	--
Apr 21	11:02 AM	786.535.3211	Washington, DC	Miami, FL	1	--	--	--
Apr 21	11:03 AM	786.535.3211	Washington, DC	Miami, FL	35	--	--	--
Apr 21	12:13 PM	860.778.9303	Washington, DC	Hartford, CT	22	--	--	--
Apr 21	3:00 PM	872.240.3412	Washington, DC	Chicgozn03, IL	72	--	--	--
Apr 21	4:32 PM	872.240.3212	Washington, DC	Chicgozn03, IL	82	--	--	--
Apr 22	10:34 AM	872.240.3412	Washington, DC	Chicgozn03, IL	102	--	--	--
Apr 22	1:01 PM	512.809.2878	Washington, DC	Incoming, CL	9	--	--	--
Apr 22	1:11 PM	646.749.3122	Washington, DC	Nwyrcozn01, NY	23	--	--	--
Apr 23	12:01 PM	872.240.3412	Washington, DC	Chicgozn03, IL	71	--	--	--
Apr 23	2:01 PM	872.240.3212	Washington, DC	Chicgozn03, IL	1	--	--	--
Apr 23	2:01 PM	872.240.3212	Washington, DC	Chicgozn03, IL	1	--	--	--
Apr 23	2:06 PM	872.240.3212	Washington, DC	Chicgozn03, IL	63	--	--	--
Apr 23	3:09 PM	646.749.3122	Washington, DC	Nwyrcozn01, NY	79	--	--	--
Apr 23	5:00 PM	872.240.3412	Washington, DC	Chicgozn03, IL	43	--	--	--

Additional information

Customer Proprietary Network Information (CPNI)

CPNI is information made available to us solely by virtue of our relationship with you that relates to the type, quantity, destination, technical configuration, location, and amount of use of the telecommunications and interconnected VoIP services you purchase from us, as well as related billing information. The protection of your information is important to us, and you have a right, and we have a duty, under federal law, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services, such as television, telematics, high-speed Internet, video, and local and long distance services. Visit Verizon.com for more information on our services and companies.

If you don't want your CPNI used for the marketing purposes described above, please notify us by phone any time at 800.333.9956 or online at vzw.com/myprivacy.

Unless you notify us in one of these ways, we may use your CPNI as described above beginning 30 days after the first time we notify you of this CPNI policy. Your choice will remain valid until you notify us that you wish to change your selection. Your decision about use of your CPNI will not affect the provision of any services you currently have with us.

Note: This CPNI notice does not apply to residents of the state of Arizona.

Explanation of Surcharges

Surcharges include (i) a Regulatory Charge (which helps defray various government charges we pay including government number administration and license fees); (ii) a Federal Universal Service Charge (and, if applicable, a State Universal Service Charge) to recover charges imposed on us by the government to support universal service; and (iii) an Administrative Charge, which helps defray certain expenses we incur, including: charges we, or our agents, pay local telephone companies for delivering calls from our customers to their customers; fees and assessments on our network facilities and services; property taxes; and the costs we incur responding to regulatory obligations. **Please note that these are Verizon Wireless charges, not taxes. These charges, and what's included, are subject to change from time to time.**

Bankruptcy Information

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy charges. You should not pay pre-bankruptcy amounts; they are for your information only. In the event Verizon receives notice of a bankruptcy filing, pre-bankruptcy charges will be adjusted in future invoices. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

Returned Payments

In the event your check for payment of your wireless bill is returned by your bank for insufficient or uncollected funds, Verizon Wireless may resubmit your check electronically to your bank for payment from your checking account.

Late Payment Information

A late payment applies for unpaid balances. The charge is the greater of \$5 or 15% per month, or as permitted by law. Failure to pay bills on time may result in negative credit reporting.

No-cost Feature Information

If your service plan includes an optional, no-cost feature (for example, some plans include a no-cost Apple Music option), electing this feature may affect the taxes, governmental fees, and governmental surcharges that we bill and collect, even though your service plan price does not change.

FUSC Change

The Federal Universal Service Charge (FUSC) is a Verizon Wireless charge that is subject to change each calendar quarter based on contribution rates prescribed by the FCC. On January 1, the FUSC decreased to 5.67% percent of assessable wireless charges, other than separately billed interstate and international telecom charges. The FUSC on separately billed interstate and international telecom charges decreased to 19.6% percent. For more details, please call 1-888-684-1888.

**Billing period**

Mar 24, 2020 - Apr 23, 2020

Account number

324717645-00001

You're all set.

Pay in cash

Go to vzw.com/stores to find a Verizon Wireless store near you or find a Check Free Pay or Western Union near you to make a cash payment. Go to vzw.com/support/pay-bill-faqs/ to learn more.

Autopay scheduled

\$127.78 will be charged to your credit card on May 12.

My Verizon

Use the My Verizon app or download it at go.vzw.com/mva to manage your account, pay your bill, check data usage, and much more.

Gopaper-free

Enroll in paper-free billing; the easy, clutter-free way to manage and pay your bill. Enroll at go.vzw.com/gopaperfree.



BETH PENFIELD
415 I ST SE
WASHINGTON, DC 20003-4534

Bill date

April 23, 2020

Account number

324717645-00001

Invoice number

8000343709

Total Amount Due

Will be submitted to credit card on 05/12/20
DO NOT MAIL PAYMENT

\$127.78

PO BOX 16810
NEWARK, NJ 07101-6810



80003437090103247176450000100000012778000000127788

Questions? Visit go.vzw.com/contactus or call 1.800.922.0204.

Change your address at go.vzw.com/changeaddress

IMPORTANT INFORMATION:

Many questions regarding billing can be resolved easily online or in the My Verizon App. All written communication related to billing disputes and checks tendered as payment in full to a billing dispute must be sent to:

Verizon Attn: Correspondence Team
PO Box 408
Newark, NJ 07101-0408

Automatic Payment Enrollment for Account: 324717645-00001BETH PENFIELD

By signing below, you authorize Verizon to electronically debit your bank account each month for the total balance due on your account. The check you send will be used to setup Automatic Payment. You will be notified each month of the date and amount of the debit 10 days in advance of the payment. You agree to receive all Auto Pay related communications electronically. I understand and accept these terms. This agreement does not alter the terms of your existing Customer Agreement. I agree that Verizon is not liable for erroneous bill statements or incorrect debits to my account. To withdraw your authorization you must call Verizon. Check with your bank for any charges.

1. Check this box.

2. Sign name in box below, as shown on the bill and date.

3. Return this slip with your payment. Do not send a voided check.



