

KEYLINE
|||||

ERIC RICHARD
1507 ELGIN AVE
FOREST PARK, IL 60130-2617

Billing period
Apr 17, 2020 - May 16, 2020

Account number
673498216-00001

Invoice number
9293522868

Payment due date
Jun 8, 2020

Your May bill is \$201.07

It's due on Jun 8, 2020. You have Auto Pay scheduled for Jun 5, 2020.

View a full breakdown of this month's charges on go.vzw.com/mybill

Balance forward	\$0.00
Account charges	\$0.00
Eric Richard 765-749-5910	\$109.47
Amy Richard 989-798-4626	\$91.60
	\$201.07

Good to know

Account charges

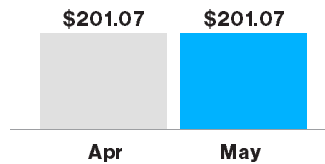
These apply to your entire account. Account charges may include Add-ons, such as device protection, Services, such as call blocking, or Late Fees for past due balances. They are separate from charges per line or device.

Check your online bill for all surcharges, taxes and gov fees

The total amount due for this month includes surcharges of **\$4.84** and taxes and gov fees of **\$11.66**. For an itemized list of taxes, fees and surcharges visit go.vzw.com/mybill.

Your May bill total is the same as last month's.

Your May bill of \$201.07 is due on Jun 8, 2020. You can see a full breakdown of all this month's charges on go.vzw.com/mybill.



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Balance forward from last bill

Previous balance (through Apr 16)	\$201.07
Payment received - Thank you (May 5)	-\$201.07
Total balance forward	\$0.00

Understand your bill

Surcharges

These cover the costs that are billed to us by federal, state or local governments so we can continue to provide you with the best service. See the full breakdown on go.vzw.com/mybill.

Taxes and gov fees

We are required by law to collect these charges, which are based on your service address. You can update your service address on go.vzw.com/changeaddress.

Late fee

You'll be charged a late fee when you don't pay your bill on time. The amount is the greater of \$5 or 1.5% of the unpaid balance, or as allowed by law in the state of your billing address.

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Account Charges	\$0.00
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Media and apps were purchased through your mobile device or on the Internet. To block the ability to place charges on your account, including purchases from other vendors, please visit vzw.com/serviceblocks.

Verizon media and apps	\$0.00
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Disney+ on us (May 14 - Jun 13)	\$0.00
Promotional Period: Nov 14, 2019 - Nov 13, 2020	

Eric Richard	\$109.47
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765-749-5910

PIXEL 3

Includes the \$5/month discount on your GO UNLIMITED plan for being enrolled in Auto Pay and paper-free billing.

Monthly charges and credits	\$85.83
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Go Unlimited (May 17 - Jun 16)	\$65.00
Device payment 16 of 24 (\$799.99/24mo)	\$33.33
\$266.64 remaining after this month (Agreement 1149607855)	
Device Promotional Credit 16 of 24	-\$12.50

Add-ons	\$15.00
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Total Mobile Protection - (May 17 - Jun 16)	\$15.00
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Surcharges	\$2.42
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Fed Universal Service Charge	\$0.49
Regulatory Charge	\$0.15
Administrative Charge	\$1.78

Taxes and gov fees	\$6.22
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IL State 911 Fee	\$1.50
IL Telecom Relay Srvce Fee	\$0.02
IL State Telecom Excise Tax	\$1.10
IL State Sales Tax	\$2.08
Forest Park MTT	\$0.94
Du Page Cnty Rta Sales Tax	\$0.25
Elmhurst City Sales Tax	\$0.33

**Billing period**

Apr 17, 2020 - May 16, 2020

Account number

673498216-00001

Amy Richard**\$91.60**

989-798-4626

iPhone XR

Includes the \$5/month discount on your GO UNLIMITED plan for being enrolled in Auto Pay and paper-free billing.

Monthly charges and credits**\$83.74**

Go Unlimited (May 17 - Jun 16)

\$65.00

Device payment 20 of 24 (\$449.99/24mo)

\$18.74

\$74.96 remaining after this month (Agreement 1288839572)

Surcharges**\$2.42**

Fed Universal Service Charge

\$0.49

Regulatory Charge

\$0.15

Administrative Charge

\$1.78

Taxes and gov fees**\$5.44**

IL State 911 Fee

\$1.50

IL Telecom Relay Srvc Fee

\$0.02

IL State Sales Tax

\$1.17

IL State Telecom Excise Tax

\$1.10

Cook Cnty Sales Tax

\$0.33

Cook Cnty Rta Sales Tax

\$0.19

Forest Park City Sales Tax

\$0.19

Forest Park MTT

\$0.94

Your bill this month**\$201.07**

**Billing period**

Apr 17, 2020 - May 16, 2020

Account number

673498216-00001

Eric Richard**765.749.5910****PIXEL 3****Talk activity**

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Apr 17	10:01 AM	877.224.1302	WiFi CL	Toll-Free, CL	18	--	--	--
Apr 17	11:57 AM	630.306.5847	Forest Par, IL	Incoming, CL	4	--	--	--
Apr 20	9:48 AM	773.812.0038	Forest Par, IL	VM Deposit, CL	2	--	--	--
Apr 20	10:46 AM	989.798.4626	Forest Par, IL	Incoming, CL	1	--	--	--
Apr 20	2:07 PM	224.501.3412	Forest Par, IL	Northbrook, IL	55	--	--	--
Apr 21	9:01 AM	571.317.3112	WiFi CL	Arlington, VA	41	--	--	--
Apr 21	9:18 PM	989.798.4626	Forest Par, IL	Incoming, CL	1	--	--	--
Apr 22	1:31 PM	646.749.3112	Forest Par, IL	Nwyrctzn01, NY	65	--	--	--
Apr 22	3:40 PM	571.218.6950	Muncie, IN	Incoming, CL	5	--	--	--
Apr 23	10:13 AM	630.306.5847	Forest Par, IL	Incoming, CL	7	--	--	--
Apr 23	10:33 AM	989.798.4626	Forest Par, IL	Incoming, CL	1	--	--	--
Apr 23	1:32 PM	989.798.4626	Forest Par, IL	Incoming, CL	1	--	--	--
Apr 23	4:37 PM	989.798.4626	Muncie, IN	Incoming, CL	1	--	--	--
Apr 23	4:47 PM	630.310.6168	WiFi CL	VM Deposit, CL	2	--	--	--
Apr 24	9:43 AM	513.348.6303	Forest Par, IL	Incoming, CL	12	--	--	--
Apr 24	10:03 AM	989.798.4626	Muncie, IN	Incoming, CL	1	--	--	--
Apr 24	11:14 AM	989.798.4626	Forest Par, IL	Saginaw, MI	1	--	--	--
Apr 24	12:50 PM	601.832.6116	Forest Par, IL	Jackson, MS	15	--	--	--
Apr 24	2:49 PM	630.310.6168	WiFi CL	Downersgrv, IL	4	--	--	--
Apr 24	3:19 PM	989.798.4626	Muncie, IN	Incoming, CL	1	--	--	--
Apr 25	9:50 PM	708.458.7000	WiFi CL	Summit, IL	1	--	--	--
Apr 27	3:02 PM	872.240.3311	Forest Par, IL	Chicgozn03, IL	79	--	--	--
Apr 28	8:29 AM	989.798.4626	Forest Par, IL	Incoming, CL	1	--	--	--
Apr 28	11:01 AM	646.749.3112	WiFi CL	Nwyrctzn01, NY	3	--	--	--
Apr 28	11:04 AM	646.749.3112	WiFi CL	Nwyrctzn01, NY	71	--	--	--
Apr 28	2:50 PM	877.224.1302	WiFi CL	Toll-Free, CL	1	--	--	--
Apr 28	2:51 PM	877.224.1302	WiFi CL	Toll-Free, CL	8	--	--	--
Apr 29	4:54 PM	708.948.7707	Forest Par, IL	Oak Park, IL	3	--	--	--
Apr 30	4:31 PM	630.310.6168	WiFi CL	VM Deposit, CL	1	--	--	--
Apr 30	4:33 PM	000.000.0086	WiFi CL	Voice Mail, CL	2	--	--	--
Apr 30	7:25 PM	630.310.6168	WiFi CL	VM Deposit, CL	1	--	--	--
Apr 30	7:28 PM	765.749.4711	Forest Par, IL	Muncie, IN	14	--	--	--
May 1	11:26 AM	630.310.6168	Forest Par, IL	Incoming, CL	4	--	--	--
May 1	1:00 PM	513.348.6303	WiFi CL	VM Deposit, CL	1	--	--	--
May 1	1:18 PM	614.707.5702	WiFi CL	Dublin, OH	1	--	--	--
May 1	1:23 PM	614.707.5702	Muncie, IN	Incoming, CL	9	--	--	--
May 1	1:33 PM	646.749.3112	WiFi CL	Nwyrctzn01, NY	4	--	--	--
May 1	2:14 PM	256.458.9738	Forest Par, IL	Incoming, CL	4	--	--	--
May 1	3:05 PM	989.798.4626	Forest Par, IL	Saginaw, MI	1	--	--	--
May 3	3:49 PM	989.798.4626	Maywood, IL	VM Deposit, CL	1	--	--	--
May 3	3:49 PM	989.798.4686	Maywood, IL	Saginaw, MI	3	--	--	--
May 4	9:19 AM	256.458.9738	Forest Par, IL	Incoming, CL	2	--	--	--

**Billing period**

Apr 17, 2020 - May 16, 2020

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Eric Richard

765.749.5910

PIXEL 3

Talk activity (cont.)

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
May 5	2:28 PM	202.830.1151	Forest Par, IL	Incoming, CL	3	--	--	--
May 6	2:06 PM	877.224.1302	Forest Par, IL	Toll-Free, CL	62	--	--	--
May 7	1:02 PM	505.280.6316	Forest Par, IL	Incoming, CL	32	--	--	--
May 9	10:28 AM	989.798.4626	Forest Par, IL	Saginaw, MI	1	--	--	--
May 9	4:46 PM	989.798.4626	Forest Par, IL	Saginaw, MI	1	--	--	--
May 12	10:31 AM	817.235.3666	Muncie, IN	Incoming, CL	6	--	--	--
May 14	10:15 AM	630.306.5847	Forest Par, IL	Roselle, IL	10	--	--	--
May 15	12:22 PM	989.798.4626	Forest Par, IL	Incoming, CL	1	--	--	--

Amy Richard

989.798.4626

iPhone XR

Talk activity

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Apr 17	7:21 PM	859.319.3987	Forest Par, IL	Danville, KY	31	--	--	--
Apr 19	5:29 PM	708.771.7476	Forest Par, IL	Forest, IL	2	--	--	--
Apr 20	10:46 AM	765.749.5910	Forest Par, IL	Muncie, IN	1	--	--	--
Apr 20	8:00 PM	312.626.6799	Forest Par, IL	Chicgozn01, IL	40	--	--	--
Apr 21	9:18 PM	765.749.5910	Forest Par, IL	Muncie, IN	1	--	--	--
Apr 23	10:33 AM	765.749.5910	Forest Par, IL	Muncie, IN	1	--	--	--
Apr 23	1:32 PM	765.749.5910	Forest Par, IL	Muncie, IN	1	--	--	--
Apr 23	4:37 PM	765.749.5910	Forest Par, IL	Muncie, IN	1	--	--	--
Apr 24	10:03 AM	765.749.5910	Forest Par, IL	Muncie, IN	1	--	--	--
Apr 24	11:13 AM	765.749.5910	Forest Par, IL	Muncie, IN	1	--	--	--
Apr 24	11:14 AM	765.749.5910	Berwyn, IL	Incoming, CL	1	--	--	--
Apr 24	3:19 PM	765.749.5910	Forest Par, IL	Muncie, IN	1	--	--	--
Apr 24	7:01 PM	502.319.3459	Forest Par, IL	Frankfort, KY	8	--	--	--
Apr 25	2:13 PM	502.319.3459	Forest Par, IL	Frankfort, KY	1	--	--	--
Apr 25	2:18 PM	502.319.3459	Forest Par, IL	Incoming, CL	17	--	--	--
Apr 26	5:15 PM	708.689.8075	Forest Par, IL	Forest, IL	2	--	--	--
Apr 27	2:00 PM	502.319.3459	Forest Par, IL	Frankfort, KY	6	--	--	--
Apr 28	8:29 AM	765.749.5910	Forest Par, IL	Muncie, IN	1	--	--	--
Apr 28	3:42 PM	989.284.1541	Oak Park, IL	Saginaw, MI	3	--	--	--

**Billing period**

Apr 17, 2020 - May 16, 2020

Account number

673498216-00001

Amy Richard**989.798.4626****iPhone XR****Talk activity (cont.)**

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Apr 29	10:25 AM	877.623.4997	Forest Par, IL	Toll-Free, CL	38	--	--	--
Apr 30	11:11 AM	812.653.2047	Forest Par, IL	Orleans, IN	4	--	--	--
Apr 30	12:12 PM	502.319.3459	Forest Par, IL	Incoming, CL	4	--	--	--
May 1	3:04 PM	765.749.5910	Forest Par, IL	Muncie, IN	1	--	--	--
May 1	3:05 PM	765.749.5910	Forest Par, IL	Incoming, CL	1	--	--	--
May 2	10:18 AM	209.493.8171	Forest Par, IL	VM Deposit, CL	1	--	--	--
May 2	10:20 AM	209.493.8171	Forest Par, IL	Incoming, CL	48	--	--	--
May 3	5:12 PM	765.749.5910	Berwyn, IL	Muncie, IN	1	--	--	--
May 4	7:07 AM	847.650.1976	Forest Par, IL	Northbrook, IL	17	--	--	--
May 4	11:16 AM	209.493.8171	Forest Par, IL	VM Deposit, CL	1	--	--	--
May 4	11:24 AM	209.493.8171	Forest Par, IL	Incoming, CL	6	--	--	--
May 4	1:20 PM	435.383.5263	Forest Par, IL	Cedar City, UT	1	--	--	--
May 4	4:57 PM	646.372.9006	Chicago, IL	New York, NY	1	--	--	--
May 5	7:08 PM	800.448.3543	Forest Par, IL	Incoming, CL	1	--	--	--
May 6	8:20 AM	209.493.8171	Forest Par, IL	Oakdale, CA	22	--	--	--
May 6	1:16 PM	502.319.3459	Forest Par, IL	Frankfort, KY	3	--	--	--
May 6	1:19 PM	847.997.1697	Forest Par, IL	Roselle, IL	10	--	--	--
May 6	8:31 PM	989.284.1541	Forest Par, IL	Saginaw, MI	7	--	--	--
May 7	3:08 PM	847.650.1976	Berwyn, IL	Northbrook, IL	13	--	--	--
May 7	6:00 PM	209.493.8171	Forest Par, IL	Oakdale, CA	5	--	--	--
May 9	10:28 AM	765.749.5910	Forest Par, IL	Incoming, CL	1	--	--	--
May 9	3:13 PM	708.642.0474	Forest Par, IL	Burr Ridge, IL	1	--	--	--
May 9	3:18 PM	708.642.0474	Forest Par, IL	Incoming, CL	2	--	--	--
May 9	3:24 PM	708.642.0474	Forest Par, IL	Incoming, CL	2	--	--	--
May 9	4:43 PM	765.749.5910	Oak Park, IL	Muncie, IN	1	--	--	--
May 9	4:43 PM	765.749.5910	Oak Park, IL	Muncie, IN	1	--	--	--
May 9	4:46 PM	765.749.5910	Oak Park, IL	Incoming, CL	1	--	--	--
May 9	6:00 PM	906.250.3049	Forest Par, IL	Incoming, CL	5	--	--	--
May 11	10:00 AM	202.297.5688	Chicago, IL	Washington, DC	1	--	--	--
May 11	2:59 PM	209.493.8171	Forest Par, IL	VM Deposit, CL	1	--	--	--
May 11	3:01 PM	209.493.8171	Forest Par, IL	Incoming, CL	10	--	--	--
May 12	9:33 AM	209.493.8171	Forest Par, IL	VM Deposit, CL	1	--	--	--
May 12	10:44 AM	209.493.8171	Forest Par, IL	Incoming, CL	10	--	--	--
May 12	2:10 PM	989.780.8562	Forest Par, IL	Incoming, CL	34	--	--	--
May 12	2:44 PM	989.780.8562	Forest Par, IL	Incoming, CL	3	--	--	--
May 13	9:55 AM	708.366.9534	Forest Par, IL	Forest, IL	2	--	--	--
May 13	10:03 AM	708.354.4900	Forest Par, IL	LA Grange, IL	3	--	--	--
May 13	2:03 PM	708.354.4900	Forest Par, IL	Incoming, CL	1	--	--	--
May 13	3:09 PM	708.366.9534	Forest Par, IL	Incoming, CL	1	--	--	--
May 14	2:35 PM	435.383.5263	Forest Par, IL	Cedar City, UT	1	--	--	--

**Billing period**

Apr 17, 2020 - May 16, 2020

Account number

673498216-00001

Amy Richard

989.798.4626

iPhone XR

Talk activity (cont.)

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
May 14	2:37 PM	435.383.5263	Forest Par, IL	Cedar City, UT	1	--	--	--
May 15	11:28 AM	847.612.9627	Chicago, IL	Northbrook, IL	7	--	--	--
May 15	12:22 PM	765.749.5910	Berwyn, IL	Muncie, IN	1	--	--	--
May 15	4:16 PM	630.615.1597	Forest Par, IL	Naperville, IL	3	--	--	--
May 16	1:09 PM	708.848.8240	Forest Par, IL	Incoming, CL	1	--	--	--

Additional information

Customer Proprietary Network Information (CPNI)

CPNI is information made available to us solely by virtue of our relationship with you that relates to the type, quantity, destination, technical configuration, location, and amount of use of the telecommunications and interconnected VoIP services you purchase from us, as well as related billing information. The protection of your information is important to us, and you have a right, and we have a duty, under federal law, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services, such as television, telematics, high-speed Internet, video, and local and long distance services. Visit Verizon.com for more information on our services and companies.

If you don't want your CPNI used for the marketing purposes described above, please notify us by phone any time at 800.333.9956 or online at vzw.com/myprivacy.

Unless you notify us in one of these ways, we may use your CPNI as described above beginning 30 days after the first time we notify you of this CPNI policy. Your choice will remain valid until you notify us that you wish to change your selection. Your decision about use of your CPNI will not affect the provision of any services you currently have with us.

Note: This CPNI notice does not apply to residents of the state of Arizona.

Explanation of Surcharges

Surcharges include (i) a Regulatory Charge (which helps defray various government charges we pay including government number administration and license fees); (ii) a Federal Universal Service Charge (and, if applicable, a State Universal Service Charge) to recover charges imposed on us by the government to support universal service; and (iii) an Administrative Charge, which helps defray certain expenses we incur, including: charges we, or our agents, pay local telephone companies for delivering calls from our customers to their customers; fees and assessments on our network facilities and services; property taxes; and the costs we incur responding to regulatory obligations. **Please note that these are Verizon Wireless charges, not taxes. These charges, and what's included, are subject to change from time to time.**

Bankruptcy Information

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy charges. You should not pay pre-bankruptcy amounts; they are for your information only. In the event Verizon receives notice of a bankruptcy filing, pre-bankruptcy charges will be adjusted in future invoices. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

Late Payment Information

A late payment applies for unpaid balances. The charge is the greater of \$5 or 1.5% per month, or as permitted by law. Failure to pay bills on time may result in negative credit reporting.

No-cost Feature Information

If your service plan includes an optional, no-cost feature (for example, some plans include a no-cost Apple Music option), electing this feature may affect the taxes, governmental fees, and governmental surcharges that we bill and collect, even though your service plan price does not change.

Increase in Restructuring Mechanism Contribution Factor Effective April 14, 2020

The Michigan Public Service Commission has increased the Michigan intrastate switched toll access rate restructuring mechanism contribution factor from 0.51% to 0.78%, effective April 14, 2020.

**Billing period**

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Account number

673498216-00001

You're all set.

Pay in cash

Go to vzw.com/stores to find a Verizon Wireless store near you or find a Check Free Pay or Western Union near you to make a cash payment. Go to vzw.com/support/pay-bill-faqs/ to learn more.

Autopay scheduled

\$201.07 will be deducted from your bank account on June 5.

My Verizon

Use the My Verizon app or download it at go.vzw.com/mva to manage your account, pay your bill, check data usage, and much more.

Gopaper-free

Enroll in paper-free billing; the easy, clutter-free way to manage and pay your bill. Enroll at go.vzw.com/gopaperfree.



ERIC RICHARD
1507 ELGIN AVE
FOREST PARK, IL 60130-2617

Bill date

May 16, 2020

Account number

673498216-00001

Invoice number

9293522868

Total Amount Due

Deducted from bank account on 06/05/20
DO NOT MAIL PAYMENT

\$201.07

PO BOX 660108
DALLAS, TX 75266-0108



92935228680106734982160000100000020107000000201077

Questions? Visit go.vzw.com/contactus or call 1.800.922.0204.

Change your address at go.vzw.com/changeaddress

IMPORTANT INFORMATION:

Many questions regarding billing can be resolved easily online or in the My Verizon App. All written communication related to billing disputes and checks tendered as payment in full to a billing dispute must be sent to:

Verizon Attn: Correspondence Team
PO Box 408
Newark, NJ 07101-0408

Automatic Payment Enrollment for Account: 673498216-00001ERIC RICHARD

By signing below, you authorize Verizon to electronically debit your bank account each month for the total balance due on your account. The check you send will be used to setup Automatic Payment. You will be notified each month of the date and amount of the debit 10 days in advance of the payment. You agree to receive all Auto Pay related communications electronically. I understand and accept these terms. This agreement does not alter the terms of your existing Customer Agreement. I agree that Verizon is not liable for erroneous bill statements or incorrect debits to my account. To withdraw your authorization you must call Verizon. Check with your bank for any charges.

1. Check this box.

2. Sign name in box below, as shown on the bill and date.

3. Return this slip with your payment. Do not send a voided check.



