

KEYLINE



ROBIN D SMITH  
205 GATESWOOD RD  
LUTHERVILLE TIMONIUM, MD 21093-5242

**Billing period**  
Jul 17, 2020 - Aug 16, 2020

**Account number**  
519640624-00001

**Invoice number**  
8050947240

**Payment due date**  
Sep 8, 2020

# Your August bill is \$240.49

It's due on Sep 8, 2020. You have Auto Pay scheduled for Sep 5, 2020.

View a full breakdown of this month's charges on [go.vzw.com/mybill](https://go.vzw.com/mybill)

Balance forward	\$0.00
Account charges	\$0.05
<b>Naia Smith</b> 443-613-6046	<b>\$64.44</b>
<b>Kim Smith</b> 443-756-6781	<b>\$55.78</b>
<b>Robin Smith</b> 443-756-7370	<b>\$55.78</b>
<b>Kai Smith</b> 443-900-9640	<b>\$64.44</b>
	<b>\$240.49</b>

## Good to know

### Account charges

These apply to your entire account. Account charges may include Add-ons, such as device protection, Services, such as call blocking, or Late Fees for past due balances. They are separate from charges per line or device.

### Check your online bill for all surcharges, taxes and gov fees

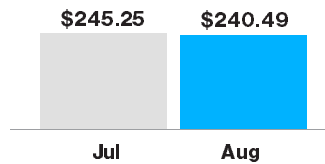
The total amount due for this month includes surcharges of **\$10.04** and taxes and gov fees of **\$7.81**. For an itemized list of taxes, fees and surcharges visit [go.vzw.com/mybill](https://go.vzw.com/mybill).

### Late fee

A late payment applies for unpaid balances. The charge is the greater of \$5 or 1.5% per month, or as permitted by law.

## Your August bill is \$4.76 lower than last month's.

Your August bill of \$240.49 is due on Sep 8, 2020. You can see a full breakdown of all this month's charges on [go.vzw.com/mybill](http://go.vzw.com/mybill).



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### Balance forward from last bill

Previous balance (through Jul 16)	\$245.25
Payment received - Thank you (Aug 5)	-\$245.25
<b>Total balance forward</b>	<b>\$0.00</b>

## Understand your bill

### Surcharges

These cover the costs that are billed to us by federal, state or local governments so we can continue to provide you with the best service. See the full breakdown on [go.vzw.com/mybill](http://go.vzw.com/mybill).

### Taxes and gov fees

We are required by law to collect these charges, which are based on your service address. You can update your service address on [go.vzw.com/changeaddress](http://go.vzw.com/changeaddress).

### Late fee

You'll be charged a late fee when you don't pay your bill on time. The amount is the greater of \$5 or 1.5% of the unpaid balance, or as allowed by law in the state of your billing address.

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**Account Charges****\$0.05**

Media and apps were purchased through your mobile device or on the Internet. To block the ability to place charges on your account, including purchases from other vendors, please visit [vzw.com/serviceblocks](http://vzw.com/serviceblocks).

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**Verizon media and apps****\$0.00**

Disney+ on us (Jul 29 - Aug 28)

Included

Promotional Period: Nov 29, 2019 - Nov 28, 2020

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**Taxes and gov fees****\$0.05**

MD Univ Srvc Trust Fund Surchg

\$0.05

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**Naia Smith****\$64.44**

443-613-6046

IPHONE 11 SO

Includes the \$10/month discount on your START UNLIMITED plan for being enrolled in Auto Pay and paper-free billing.

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**Monthly charges and credits****\$59.99**

Start Unlimited (Aug 17 - Sep 16)

\$35.00

Device payment 9 of 24 (\$599.99/24mo)

\$24.99

\$374.85 remaining after this month (Agreement 1415349870)

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**Surcharges****\$2.51**

Fed Universal Service Charge

\$0.35

Regulatory Charge

\$0.21

Administrative Charge

\$1.95

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**Taxes and gov fees****\$1.94**

MD State 911 Surcharge

\$0.50

Baltimore Cnty 911 Surchg

\$0.75

MD State Sales Tax - Telecom

\$0.31

Baltimore County Excise Tax

\$0.38

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**Kim Smith****\$55.78**

443-756-6781

Samsung Galaxy S9

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**Monthly charges and credits****\$51.33**

**Billing period**

Jul 17, 2020 - Aug 16, 2020

**Account number**

519640624-00001

Includes the \$10/month discount on your START UNLIMITED plan for being enrolled in Auto Pay and paper-free billing.

Start Unlimited (Aug 17 - Sep 16)	\$35.00
Device payment 20 of 24 (\$392.00/24mo)	\$16.33
\$65.32 remaining after this month (Agreement 1097388983)	

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<b>Surcharges</b>	<b>\$2.51</b>
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Fed Universal Service Charge	\$0.35
Regulatory Charge	\$0.21
Administrative Charge	\$1.95

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<b>Taxes and gov fees</b>	<b>\$1.94</b>
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MD State 911 Surcharge	\$0.50
Baltimore Cnty 911 Surchg	\$0.75
MD State Sales Tax - Telecom	\$0.31
Baltimore County Excise Tax	\$0.38

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**Robin Smith****\$55.78**

443-756-7370

Samsung Galaxy S9

Includes the \$10/month discount on your START UNLIMITED plan for being enrolled in Auto Pay and paper-free billing.

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<b>Monthly charges and credits</b>	<b>\$51.33</b>
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Start Unlimited (Aug 17 - Sep 16)	\$35.00
Device payment 20 of 24 (\$392.00/24mo)	\$16.33
\$65.32 remaining after this month (Agreement 1097387796)	

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<b>Surcharges</b>	<b>\$2.51</b>
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Fed Universal Service Charge	\$0.35
Regulatory Charge	\$0.21
Administrative Charge	\$1.95

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<b>Taxes and gov fees</b>	<b>\$1.94</b>
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MD State 911 Surcharge	\$0.50
Baltimore Cnty 911 Surchg	\$0.75
MD State Sales Tax - Telecom	\$0.31
Baltimore County Excise Tax	\$0.38

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**Kai Smith****\$64.44**

443-900-9640

IPHONE 11 SO

Includes the \$10/month discount on your START UNLIMITED plan for being enrolled in Auto Pay and paper-free billing.

**Monthly charges and credits****\$59.99**

Start Unlimited (Aug 17 - Sep 16)

\$35.00

Device payment 9 of 24 (\$599.99/24mo)

\$24.99

\$374.85 remaining after this month (Agreement 1415349916)

**Surcharges****\$2.51**

Fed Universal Service Charge

\$0.35

Regulatory Charge

\$0.21

Administrative Charge

\$1.95

**Taxes and gov fees****\$1.94**

MD State 911 Surcharge

\$0.50

Baltimore Cnty 911 Surchg

\$0.75

MD State Sales Tax - Telecom

\$0.31

Baltimore County Excise Tax

\$0.38

**Your bill this month****\$240.49**

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# Naia Smith

443.613.6046

IPHONE 11 SO

## Talk activity

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Jul 21	1:17 PM	443.756.6781	Luthervill, MD	Baltimore, MD	1	--	--	--
Jul 22	1:01 PM	443.900.9640	Luthervill, MD	Towson, MD	1	--	--	--
Jul 24	7:01 PM	443.756.7370	Dundalk, MD	Baltimore, MD	2	--	--	--
Jul 26	3:00 PM	410.259.4565	Luthervill, MD	Westminstr, MD	10	--	--	--
Jul 26	3:10 PM	410.259.4565	Luthervill, MD	Westminstr, MD	11	--	--	--
Jul 26	3:21 PM	410.259.4565	Luthervill, MD	Westminstr, MD	3	--	--	--
Jul 28	6:14 PM	443.756.7370	Luthervill, MD	Baltimore, MD	2	--	--	--
Jul 29	2:59 PM	410.259.4565	Luthervill, MD	Westminstr, MD	11	--	--	--
Jul 30	10:19 AM	443.756.6781	Luthervill, MD	Baltimore, MD	1	--	--	--
Aug 10	5:04 PM	443.900.9640	Luthervill, MD	Incoming, CL	1	--	--	--
Aug 13	7:04 PM	410.259.4565	Luthervill, MD	Westminstr, MD	1	--	--	--
Aug 13	7:04 PM	410.259.4565	Luthervill, MD	Westminstr, MD	15	--	--	--
Aug 14	7:09 PM	443.756.7370	Luthervill, MD	Baltimore, MD	1	--	--	--
Aug 14	8:03 PM	443.756.7370	Luthervill, MD	VM Deposit, CL	1	--	--	--
Aug 14	8:03 PM	443.756.7370	Luthervill, MD	VM Deposit, CL	1	--	--	--
Aug 14	8:04 PM	443.756.7370	Luthervill, MD	VM Deposit, CL	1	--	--	--

# Kim Smith

443.756.6781

Samsung Galaxy S9

## Talk activity

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Jul 18	2:10 PM	443.414.7893	Luthervill, MD	Baltimore, MD	2	--	--	--
Jul 18	2:11 PM	201.506.7213	Luthervill, MD	Morristown, NJ	47	--	--	--
Jul 22	10:51 AM	443.414.7893	Luthervill, MD	Baltimore, MD	2	--	--	--
Jul 22	11:26 AM	443.414.7893	Luthervill, MD	Baltimore, MD	1	--	--	--
Jul 22	6:57 PM	410.628.9098	Luthervill, MD	Cockeysvl, MD	1	--	--	--
Jul 23	12:10 PM	443.414.7893	Luthervill, MD	Baltimore, MD	12	--	--	--
Jul 24	12:01 PM	410.458.6637	Luthervill, MD	Baltimore, MD	7	--	--	--
Jul 25	12:22 PM	443.761.1295	Luthervill, MD	Incoming, CL	3	--	--	--
Jul 25	7:26 PM	201.506.7213	Luthervill, MD	Morristown, NJ	1	--	--	--
Jul 25	7:43 PM	703.388.9069	Luthervill, MD	Fls Church, VA	37	--	--	--
Jul 27	12:22 PM	410.252.2500	Luthervill, MD	Towson, MD	3	--	--	--
Jul 28	11:16 AM	443.689.7395	Luthervill, MD	Incoming, CL	5	--	--	--
Jul 28	3:42 PM	443.689.7395	Luthervill, MD	Cockeysvl, MD	1	--	--	--

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**Kim Smith****443.756.6781****Samsung Galaxy S9****Talk activity (cont.)**

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Jul 28	5:40 PM	443.866.4373	Luthervill, MD	Bel Air, MD	16	--	--	--
Jul 30	10:19 AM	443.613.6046	Luthervill, MD	Incoming, CL	1	--	--	--
Jul 30	3:26 PM	410.458.6637	Luthervill, MD	Baltimore, MD	26	--	--	--
Jul 30	8:10 PM	617.501.5069	Luthervill, MD	Somerville, MA	2	--	--	--
Jul 31	7:34 PM	443.414.7893	Luthervill, MD	Baltimore, MD	3	--	--	--
Aug 1	4:07 PM	973.736.1627	Luthervill, MD	Orange, NJ	48	--	--	--
Aug 4	1:53 PM	410.252.8820	Luthervill, MD	Towson, MD	11	--	--	--
Aug 4	2:47 PM	410.458.6637	Luthervill, MD	Baltimore, MD	14	--	--	--
Aug 4	6:34 PM	443.850.4659	Luthervill, MD	Baltimore, MD	15	--	--	--
Aug 4	6:52 PM	973.736.1627	Luthervill, MD	Orange, NJ	1	--	--	--
Aug 4	7:00 PM	973.736.1627	Luthervill, MD	Orange, NJ	1	--	--	--
Aug 4	7:01 PM	973.736.1627	Luthervill, MD	Orange, NJ	13	--	--	--
Aug 5	3:49 PM	973.723.0032	Luthervill, MD	Morristown, NJ	2	--	--	--
Aug 5	3:50 PM	703.388.9069	Luthervill, MD	Fis Church, VA	13	--	--	--
Aug 5	5:58 PM	703.388.9069	Luthervill, MD	Incoming, CL	3	--	--	--
Aug 6	11:29 AM	443.604.5757	Luthervill, MD	Baltimore, MD	3	--	--	--
Aug 6	3:11 PM	201.506.7213	Luthervill, MD	Morristown, NJ	16	--	--	--
Aug 6	4:52 PM	877.263.9300	Luthervill, MD	Toll-Free, CL	9	--	--	--
Aug 8	6:50 AM	410.252.8820	Luthervill, MD	Towson, MD	2	--	--	--
Aug 8	4:01 PM	201.506.7213	Luthervill, MD	Morristown, NJ	1	--	--	--
Aug 10	4:25 PM	443.377.0922	Luthervill, MD	Towson, MD	30	--	--	--
Aug 10	6:01 PM	443.756.7370	Luthervill, MD	Baltimore, MD	1	--	--	--
Aug 12	6:41 PM	973.736.1627	Luthervill, MD	Orange, NJ	2	--	--	--
Aug 12	6:44 PM	973.736.1627	Luthervill, MD	Incoming, CL	25	--	--	--
Aug 12	7:15 PM	410.433.0344	Luthervill, MD	Baltimore, MD	7	--	--	--
Aug 13	10:00 AM	410.823.2500	Luthervill, MD	Towson, MD	5	--	--	--
Aug 14	8:03 PM	443.756.7370	Luthervill, MD	VM Deposit, CL	1	--	--	--
Aug 14	8:04 PM	443.841.7344	Towson, MD	Towson, MD	1	--	--	--
Aug 15	7:17 AM	410.382.3070	Luthervill, MD	Baltimore, MD	1	--	--	--

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# Robin Smith

**443.756.7370****Samsung Galaxy S9**

## Talk activity

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Jul 17	7:11 PM	410.321.8855	Luthervill, MD	Towson, MD	1	--	--	--
Jul 20	2:01 PM	443.219.9236	Luthervill, MD	Incoming, CL	1	--	--	--
Jul 20	2:05 PM	443.219.9236	Luthervill, MD	Incoming, CL	1	--	--	--
Jul 20	4:01 PM	240.688.2547	Luthervill, MD	Incoming, CL	11	--	--	--
Jul 20	4:20 PM	443.219.9236	Luthervill, MD	Incoming, CL	1	--	--	--
Jul 21	11:01 AM	410.422.8777	Baltimore, MD	Salisbury, MD	2	--	--	--
Jul 21	3:59 PM	202.821.2349	Baltimore, MD	Washington, DC	3	--	--	--
Jul 24	7:01 PM	443.613.6046	Luthervill, MD	Incoming, CL	2	--	--	--
Jul 24	8:40 PM	213.406.8888	Luthervill, MD	Losangeles, CA	1	--	--	--
Jul 24	8:43 PM	213.406.8888	Luthervill, MD	Losangeles, CA	2	--	--	--
Jul 24	8:45 PM	443.900.9640	Luthervill, MD	Towson, MD	1	--	--	--
Jul 24	9:05 PM	443.756.6781	Luthervill, MD	Baltimore, MD	1	--	--	--
Jul 24	9:06 PM	443.900.9640	Luthervill, MD	Towson, MD	1	--	--	--
Jul 25	10:08 AM	410.667.1994	Luthervill, MD	Cockeysvl, MD	1	--	--	--
Jul 27	11:31 AM	410.666.1727	Luthervill, MD	Incoming, CL	1	--	--	--
Jul 27	2:01 PM	443.219.9236	Luthervill, MD	Incoming, CL	3	--	--	--
Jul 28	5:04 PM	443.900.9640	Timonium, MD	Incoming, CL	3	--	--	--
Jul 28	6:14 PM	443.613.6046	Luthervill, MD	Incoming, CL	2	--	--	--
Jul 28	10:22 PM	443.756.6781	Luthervill, MD	Baltimore, MD	1	--	--	--
Jul 29	10:51 AM	410.422.8777	Luthervill, MD	Salisbury, MD	11	--	--	--
Jul 29	4:55 PM	410.828.8828	Luthervill, MD	Towson, MD	1	--	--	--
Jul 31	8:50 AM	410.422.8777	Parkville, MD	Incoming, CL	1	--	--	--
Jul 31	12:41 PM	410.422.8777	Baltimore, MD	VM Deposit, CL	1	--	--	--
Jul 31	12:41 PM	410.422.8777	Baltimore, MD	Incoming, CL	1	--	--	--
Jul 31	12:49 PM	410.422.8777	Baltimore, MD	Salisbury, MD	1	--	--	--
Aug 2	7:45 PM	410.560.0024	Luthervill, MD	Towson, MD	2	--	--	--
Aug 4	2:40 PM	443.756.6781	Luthervill, MD	Baltimore, MD	1	--	--	--
Aug 7	8:48 AM	443.310.1902	Luthervill, MD	Baltimore, MD	3	--	--	--
Aug 7	10:22 AM	410.795.8368	Luthervill, MD	Incoming, CL	4	--	--	--
Aug 7	1:18 PM	443.423.3291	Luthervill, MD	Incoming, CL	1	--	--	--
Aug 8	7:52 PM	443.613.6046	Luthervill, MD	VM Deposit, CL	1	--	--	--
Aug 8	7:52 PM	443.613.6046	Luthervill, MD	VM Deposit, CL	1	--	--	--
Aug 10	10:15 AM	410.340.0360	Luthervill, MD	Incoming, CL	3	--	--	--
Aug 10	10:24 AM	410.396.4327	Luthervill, MD	Baltimore, MD	2	--	--	--
Aug 10	11:05 AM	443.447.0526	Luthervill, MD	Incoming, CL	1	--	--	--
Aug 10	11:41 AM	410.683.4985	Luthervill, MD	Incoming, CL	2	--	--	--
Aug 10	12:45 PM	410.683.4985	Luthervill, MD	Cockeysvl, MD	2	--	--	--
Aug 10	12:47 PM	410.683.3420	Luthervill, MD	Cockeysvl, MD	1	--	--	--
Aug 10	3:42 PM	443.713.3346	Luthervill, MD	Incoming, CL	1	--	--	--



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# Robin Smith

**443.756.7370****Samsung Galaxy S9**

## Talk activity (cont.)

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Aug 10	4:13 PM	443.358.0569	Luthervill, MD	Incoming, CL	1	--	--	--
Aug 10	5:15 PM	410.828.8828	Luthervill, MD	Towson, MD	1	--	--	--
Aug 10	5:23 PM	410.828.8828	Luthervill, MD	Incoming, CL	1	--	--	--
Aug 10	6:01 PM	443.756.6781	Luthervill, MD	Incoming, CL	1	--	--	--
Aug 11	10:06 AM	443.310.1902	Luthervill, MD	Baltimore, MD	14	--	--	--
Aug 11	12:47 PM	443.469.8013	Luthervill, MD	Baltimore, MD	8	--	--	--
Aug 11	4:50 PM	443.310.1902	Luthervill, MD	VM Deposit, CL	1	--	--	--
Aug 11	5:01 PM	443.310.1902	Luthervill, MD	VM Deposit, CL	1	--	--	--
Aug 11	5:13 PM	443.310.1902	Luthervill, MD	Incoming, CL	1	--	--	--
Aug 11	5:14 PM	443.310.1902	Luthervill, MD	Incoming, CL	4	--	--	--
Aug 13	11:29 AM	443.469.8013	Luthervill, MD	Incoming, CL	6	--	--	--
Aug 13	3:16 PM	443.469.8013	Luthervill, MD	Baltimore, MD	31	--	--	--
Aug 14	11:30 AM	443.310.1902	Baltimore, MD	Incoming, CL	7	--	--	--
Aug 14	11:51 AM	610.608.3021	Baltimore, MD	Kingprussl, PA	2	--	--	--
Aug 14	11:56 AM	610.608.3021	Baltimore, MD	Incoming, CL	5	--	--	--
Aug 14	4:01 PM	410.252.8820	Luthervill, MD	Incoming, CL	1	--	--	--
Aug 14	6:02 PM	410.252.8820	Luthervill, MD	Towson, MD	4	--	--	--
Aug 14	7:09 PM	443.613.6046	Luthervill, MD	Incoming, CL	1	--	--	--
Aug 14	8:01 PM	443.900.9640	Luthervill, MD	Towson, MD	1	--	--	--
Aug 14	8:01 PM	443.613.6046	Luthervill, MD	VM Deposit, CL	1	--	--	--
Aug 14	8:02 PM	443.756.6781	Luthervill, MD	Baltimore, MD	1	--	--	--
Aug 15	8:07 PM	410.628.9098	Luthervill, MD	Cockeysvl, MD	1	--	--	--
Aug 16	12:58 PM	410.409.2963	Luthervill, MD	Incoming, CL	3	--	--	--

# Kai Smith

**443.900.9640****IPHONE 11 SO**

## Talk activity

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Jul 24	8:45 PM	443.756.7370	Luthervill, MD	Incoming, CL	1	--	--	--
Jul 24	9:06 PM	443.756.7370	Luthervill, MD	Incoming, CL	1	--	--	--
Jul 26	7:52 PM	443.912.6125	Luthervill, MD	Towson, MD	1	--	--	--
Jul 28	3:36 PM	443.678.2250	Luthervill, MD	Incoming, CL	2	--	--	--

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# Kai Smith

443.900.9640

IPHONE 11 SO

## Talk activity (cont.)

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Jul 28	5:04 PM	443.756.7370	Luthervill, MD	Baltimore, MD	3	--	--	--
Aug 2	4:28 PM	443.956.2287	Luthervill, MD	Baltimore, MD	1	--	--	--
Aug 7	4:38 PM	443.789.8245	Luthervill, MD	Incoming, CL	1	--	--	--
Aug 10	5:04 PM	443.613.6046	Luthervill, MD	Towson, MD	1	--	--	--
Aug 10	6:23 PM	443.886.4038	Luthervill, MD	Incoming, CL	2	--	--	--
Aug 10	6:50 PM	410.563.1522	Luthervill, MD	Incoming, CL	1	--	--	--
Aug 12	4:20 PM	267.972.2151	Luthervill, MD	Incoming, CL	2	--	--	--

# Additional information

## Customer Proprietary Network Information (CPNI)

CPNI is information made available to us solely by virtue of our relationship with you that relates to the type, quantity, destination, technical configuration, location, and amount of use of the telecommunications and interconnected VoIP services you purchase from us, as well as related billing information. The protection of your information is important to us, and you have a right, and we have a duty, under federal law, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services, such as television, telematics, high-speed Internet, video, and local and long distance services. Visit [Verizon.com](http://Verizon.com) for more information on our services and companies.

If you don't want your CPNI used for the marketing purposes described above, please notify us by phone any time at 800.333.9956 or online at [vzw.com/myprivacy](http://vzw.com/myprivacy).

Unless you notify us in one of these ways, we may use your CPNI as described above beginning 30 days after the first time we notify you of this CPNI policy. Your choice will remain valid until you notify us that you wish to change your selection. Your decision about use of your CPNI will not affect the provision of any services you currently have with us.

Note: This CPNI notice does not apply to residents of the state of Arizona.

## Explanation of Surcharges

Surcharges include (i) a Regulatory Charge (which helps defray various government charges we pay including government number administration and license fees); (ii) a Federal Universal Service Charge (and, if applicable, a State Universal Service Charge) to recover charges imposed on us by the government to support universal service; and (iii) an Administrative Charge, which helps defray certain expenses we incur, including: charges we, or our agents, pay local telephone companies for delivering calls from our customers to their customers; fees and assessments on our network facilities and services; property taxes; and the costs we incur responding to regulatory obligations. **Please note that these are Verizon Wireless charges, not taxes. These charges, and what's included, are subject to change from time to time.**

## Bankruptcy Information

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy charges. You should not pay pre-bankruptcy amounts; they are for your information only. In the event Verizon receives notice of a bankruptcy filing, pre-bankruptcy charges will be adjusted in future invoices. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

## Returned Payments

In the event your check for payment of your wireless bill is returned by your bank for insufficient or uncollected funds, Verizon Wireless may resubmit your check electronically to your bank for payment from your checking account.

## Late Payment Information

A late payment applies for unpaid balances. The charge is the greater of \$5 or 15% per month, or as permitted by law. Failure to pay bills on time may result in negative credit reporting.

## No-cost Feature Information

If your service plan includes an optional, no-cost feature (for example, some plans include a no-cost Apple Music option), electing this feature may affect the taxes, governmental fees, and governmental surcharges that we bill and collect, even though your service plan price does not change.

## More On Wireless Taxes And Surcharges

Your total charges for this month's bill cycle are \$240.49. This includes charges for one or more bundled Verizon service plans that include voice, messaging, data, or other services for which you pay a monthly plan charge. This bill cycle, your fixed monthly plan charges were \$140.00 (before applying any discounts or credits, and excluding other charges such as overage, late payment, taxes, Verizon surcharges, and equipment). To accurately bill taxes and Verizon surcharges, we regularly look at past network usage by you and other customers with similar plans to allocate this fixed monthly plan charge among the services included in the bundle. In this bill cycle, we have allocated this amount as follows: \$9.00 for voice, \$1.80 for messaging, \$129.20 for data, and \$0.00 for other services. For more information, please go to [vzw.com/taxesandsurcharges](http://vzw.com/taxesandsurcharges).

# Additional information

## Important Information Regarding Your Customer Agreement

Verizon Wireless has updated parts of your Customer Agreement. In the "My Service" section we described where prepaid customers can find more information about permitted and prohibited uses of calling and Data Services. In the "My Privacy" section we further defined the information we collect, use, and share, and your ability to limit certain ways we use information. In the "Your Mobile Number and Porting" section we clarified that a disconnected mobile telephone number may not be able to be recovered. In the "Can I have someone else manage my Postpay account" section we further defined the actions that an Account Manager may take on behalf of an Account Owner. In the "Internet Access" section we described where you can find more information about content filtering and how you can block materials harmful to minors. In the "About this Agreement" section, we clarified that the no waiver provision is bilateral.

## More of our best. In a credit card.

This is Verizon Visa® Card. Earn rewards everywhere it's accepted and redeem for the best things at Verizon. Learn how you can earn 4% in Verizon Dollars on grocery store and gas purchases, 3% on dining purchases and more at [verizon.com/verizonvisacard](https://verizon.com/verizonvisacard).

Purchases subject to credit approval. See the Verizon Visa® Credit Card Rewards Program Terms & Conditions, [verizonwireless.com/support/verizon-visa-card-rewards-l-equal/](https://verizonwireless.com/support/verizon-visa-card-rewards-l-equal/), in application for details and restrictions.

## Verizon Protect Home

With school beginning, protect the smart home products your family uses. Verizon Protect Home gives you 24/7 premium tech support, digital security & protection for eligible home entertainment, home office wearable and smart home products. [verizon.com/verizonprotecthome](https://verizon.com/verizonprotecthome)

## Credit Adjustment

A credit has been applied to your account as part of Verizon's efforts to help customers during the Covid-19 pandemic.

**Billing period**

Jul 17, 2020 - Aug 16, 2020

**Account number**

519640624-00001

# You're all set.

**Pay in cash**

Go to [vzw.com/stores](http://vzw.com/stores) to find a Verizon Wireless store near you or find a Check Free Pay or Western Union near you to make a cash payment. Go to [vzw.com/support/pay-bill-faqs/](http://vzw.com/support/pay-bill-faqs/) to learn more.

**Autopay scheduled**

\$240.49 will be deducted from your bank account on September 5.

**My Verizon**

Use the My Verizon app or download it at [go.vzw.com/mva](http://go.vzw.com/mva) to manage your account, pay your bill, check data usage, and much more.

**Gopaper-free**

Enroll in paper-free billing; the easy, clutter-free way to manage and pay your bill. Enroll at [go.vzw.com/gopaperfree](http://go.vzw.com/gopaperfree).



ROBIN D SMITH  
205 GATESWOOD RD  
LUTHERVILLE TIMONIUM, MD 21093-5242

**Bill date**

August 16, 2020

**Account number**

519640624-00001

**Invoice number**

8050947240

**Total Amount Due**

Deducted from bank account on 09/05/20  
DO NOT MAIL PAYMENT

**\$240.49**

PO BOX 16810  
NEWARK, NJ 07101-6810



80509472400105196406240000100000024049000000240491

Questions? Visit [go.vzw.com/contactus](http://go.vzw.com/contactus) or call 1.800.922.0204.

Change your address at [go.vzw.com/changeaddress](http://go.vzw.com/changeaddress)

**IMPORTANT INFORMATION:**

Many questions regarding billing can be resolved easily online or in the My Verizon App. All written communication related to billing disputes and checks tendered as payment in full to a billing dispute must be sent to:

Verizon Attn: Correspondence Team  
PO Box 408  
Newark, NJ 07101-0408

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**Automatic Payment Enrollment for Account: 519640624-00001 ROBIN D SMITH**

By signing below, you authorize Verizon to electronically debit your bank account each month for the total balance due on your account. The check you send will be used to setup Automatic Payment. You will be notified each month of the date and amount of the debit 10 days in advance of the payment. You agree to receive all Auto Pay related communications electronically. I understand and accept these terms. This agreement does not alter the terms of your existing Customer Agreement. I agree that Verizon is not liable for erroneous bill statements or incorrect debits to my account. To withdraw your authorization you must call Verizon. Check with your bank for any charges.

**1. Check this box.**

**2. Sign name in box below, as shown on the bill and date.**

**3. Return this slip with your payment. Do not send a voided check.**



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