

Abstract

KATHERINE LUTTON
1920 S ST
APT 504
WASHINGTON, DC 20009-9801

Apr 16, 2020 - May 15, 2020

725925228-00001

8010160205

Jun 7, 2020

This includes a credit balance of -\$5.91 carried over from your last bill. Your bill is due on Jun 7, 2020. Auto Pay is scheduled for Jun 5, 2020.

View a full breakdown of this month's charges on go.vzw.com/mybill

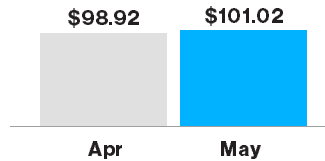
Credit balance	- \$5.91
Katherine Lutton 804-316-6021	\$106.93
	\$101.02

Check your online bill for all surcharges

The total amount due for this month includes surcharges of **\$6.93**. For an itemized list of surcharges visit go.vzw.com/mybill.

Your May bill is \$2.10 higher than last month's.

Your May bill of \$101.02 is due on Jun 7, 2020. You can see a full breakdown of all this month's charges on go.vzw.com/mybill.



Billing period

Apr 16, 2020 - May 15, 2020

Account number

725925228-00001

Credit balance from last bill

Previous balance (through Apr 15)	\$98.92
Payment received - Thank you (May 5)	-\$98.92

Billing adjustments

Airtime Adjustment for 804.316.6021 (May 7)	-\$5.00
Other fees and surcharges	-\$0.91

Total credit balance **-\$5.91**

Understand your bill

Surcharges

These cover the costs that are billed to us by federal, state or local governments so we can continue to provide you with the best service. See the full breakdown on go.vzw.com/mybill.

Taxes and gov fees

We are required by law to collect these charges, which are based on your service address. You can update your service address on go.vzw.com/changeaddress.

Late fee

You'll be charged a late fee when you don't pay your bill on time. The amount is the greater of \$5 or 1.5% of the unpaid balance, or as allowed by law in the state of your billing address.

**Billing period**

Apr 16, 2020 - May 15, 2020

Account number

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Account Charges**\$0.00**

Katherine Lutton**\$106.93**

804-316-6021

iPhone 7

Includes the \$10/month discount on your PLAY MORE UNLIMITED plan for being enrolled in Auto Pay and paper-free billing.

Monthly charges and credits**\$80.00**

Play More Unlimited (May 16 - Jun 15)

\$80.00

Add-ons**\$20.00**

Minimum Term Service Contract - (May 16 - Jun 15)

\$20.00

Applies to subsidized smartphone lines

Surcharges**\$6.93**

Fed Universal Service Charge

\$0.97

Regulatory Charge

\$0.15

Administrative Charge

\$1.78

DC Gross Receipt Surchg

\$3.27

DC 911 Surcharge

\$0.76

Your bill this month**\$106.93**

**Billing period**

Apr 16, 2020 - May 15, 2020

Account number

725925228-00001

Katherine Lutton

804.316.6021

iPhone 7

Talk activity

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Apr 18	11:49 AM	607.229.0493	Washington, DC	Incoming, CL	1	--	--	--
Apr 20	9:47 AM	866.430.1891	Washington, DC	Toll-Free, CL	2	--	--	--
Apr 20	9:49 AM	800.241.3371	Washington, DC	Toll-Free, CL	20	--	--	--
Apr 24	8:12 PM	202.387.1400	Washington, DC	Washington, DC	1	--	--	--
Apr 25	12:38 PM	505.389.4272	Washington, DC	Incoming, CL	1	--	--	--
Apr 25	7:34 PM	202.387.1400	Washington, DC	Washington, DC	2	--	--	--
Apr 27	12:56 PM	804.451.5542	Washington, DC	Incoming, CL	1	--	--	--
Apr 27	1:00 PM	804.293.9424	Washington, DC	Incoming, CL	1	--	--	--
Apr 28	4:14 PM	855.363.0333	Washington, DC	Incoming, CL	2	--	--	--
Apr 29	9:54 AM	240.688.2547	Washington, DC	Incoming, CL	5	--	--	--
Apr 29	5:54 PM	305.479.8557	Washington, DC	Miami, FL	5	--	--	--
Apr 30	10:04 AM	240.688.2547	Washington, DC	Incoming, CL	25	--	--	--
May 1	2:13 PM	847.636.9438	Washington, DC	Desplaines, IL	12	--	--	--
May 2	11:40 AM	703.753.1551	Gainesville, VA	Haymarket, VA	1	--	--	--
May 4	3:11 PM	703.324.5533	Washington, DC	Fairfax, VA	4	--	--	--
May 6	1:17 PM	804.293.9422	Washington, DC	Incoming, CL	1	--	--	--
May 7	2:52 PM	847.636.9438	Washington, DC	Incoming, CL	19	--	--	--
May 7	7:09 PM	415.596.2922	Washington, DC	Snfc Cntrl, CA	1	--	--	--
May 9	3:59 PM	202.399.1391	Washington, DC	Washington, DC	3	--	--	--
May 9	4:04 PM	202.602.8695	Washington, DC	Wshngtnzn1, DC	3	--	--	--
May 9	4:08 PM	202.832.1564	Washington, DC	Washington, DC	6	--	--	--
May 10	10:55 AM	202.832.1564	Washington, DC	Washington, DC	2	--	--	--
May 10	11:21 AM	202.602.8695	Washington, DC	Wshngtnzn1, DC	1	--	--	--
May 10	11:24 AM	813.440.9108	Washington, DC	Incoming, CL	2	--	--	--
May 10	11:30 AM	202.399.1391	Washington, DC	Washington, DC	1	--	--	--
May 10	4:30 PM	813.440.9108	Washington, DC	Tampacen, FL	2	--	--	--
May 10	5:00 PM	646.558.8656	Washington, DC	Nwyrctzn01, NY	3	--	--	--
May 10	5:03 PM	646.558.8656	Washington, DC	Nwyrctzn01, NY	1	--	--	--
May 11	9:14 PM	929.436.2866	Washington, DC	Nwyrctzn03, NY	1	--	--	--
May 13	8:13 PM	305.479.8557	Washington, DC	Miami, FL	13	--	--	--
May 14	7:19 PM	843.708.4304	Fort Myer, VA	Charleston, SC	1	--	--	--
May 14	7:38 PM	843.708.4304	Arlington, VA	Incoming, CL	9	--	--	--
May 15	9:36 PM	813.486.7504	Frostburg, MD	Tampa, FL	3	--	--	--

Additional information

Customer Proprietary Network Information (CPNI)

CPNI is information made available to us solely by virtue of our relationship with you that relates to the type, quantity, destination, technical configuration, location, and amount of use of the telecommunications and interconnected VoIP services you purchase from us, as well as related billing information. The protection of your information is important to us, and you have a right, and we have a duty, under federal law, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services, such as television, telematics, high-speed Internet, video, and local and long distance services. Visit Verizon.com for more information on our services and companies.

If you don't want your CPNI used for the marketing purposes described above, please notify us by phone any time at 800.333.9956 or online at vzw.com/myprivacy.

Unless you notify us in one of these ways, we may use your CPNI as described above beginning 30 days after the first time we notify you of this CPNI policy. Your choice will remain valid until you notify us that you wish to change your selection. Your decision about use of your CPNI will not affect the provision of any services you currently have with us.

Note: This CPNI notice does not apply to residents of the state of Arizona.

Explanation of Surcharges

Surcharges include (i) a Regulatory Charge (which helps defray various government charges we pay including government number administration and license fees); (ii) a Federal Universal Service Charge (and, if applicable, a State Universal Service Charge) to recover charges imposed on us by the government to support universal service; and (iii) an Administrative Charge, which helps defray certain expenses we incur, including: charges we, or our agents, pay local telephone companies for delivering calls from our customers to their customers; fees and assessments on our network facilities and services; property taxes; and the costs we incur responding to regulatory obligations. **Please note that these are Verizon Wireless charges, not taxes. These charges, and what's included, are subject to change from time to time.**

Bankruptcy Information

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy charges. You should not pay pre-bankruptcy amounts; they are for your information only. In the event Verizon receives notice of a bankruptcy filing, pre-bankruptcy charges will be adjusted in future invoices. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

Returned Payments

In the event your check for payment of your wireless bill is returned by your bank for insufficient or uncollected funds, Verizon Wireless may resubmit your check electronically to your bank for payment from your checking account.

Late Payment Information

A late payment applies for unpaid balances. The charge is the greater of \$5 or 15% per month, or as permitted by law. Failure to pay bills on time may result in negative credit reporting.

No-cost Feature Information

If your service plan includes an optional, no-cost feature (for example, some plans include a no-cost Apple Music option), electing this feature may affect the taxes, governmental fees, and governmental surcharges that we bill and collect, even though your service plan price does not change.

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You're all set.

Pay in cash

Go to vzw.com/stores to find a Verizon Wireless store near you or find a Check Free Pay or Western Union near you to make a cash payment. Go to vzw.com/support/pay-bill-faqs/ to learn more.

Autopay scheduled

\$101.02 will be charged to your credit card on June 5.

My Verizon

Use the My Verizon app or download it at go.vzw.com/mva to manage your account, pay your bill, check data usage, and much more.

Gopaper-free

Enroll in paper-free billing; the easy, clutter-free way to manage and pay your bill. Enroll at go.vzw.com/gopaperfree.



KATHERINE LUTTON
1920 S ST
APT 504
WASHINGTON, DC 20009-9801

Bill date

May 15, 2020

Account number

725925228-00001

Invoice number

8010160205

Total Amount Due

Will be submitted to credit card on 06/05/20
DO NOT MAIL PAYMENT

\$101.02

PO BOX 16810
NEWARK, NJ 07101-6810



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Questions? Visit go.vzw.com/contactus or call 1.800.922.0204.

Change your address at go.vzw.com/changeaddress

IMPORTANT INFORMATION:

Many questions regarding billing can be resolved easily online or in the My Verizon App. All written communication related to billing disputes and checks tendered as payment in full to a billing dispute must be sent to:

Verizon Attn: Correspondence Team
PO Box 408
Newark, NJ 07101-0408

Automatic Payment Enrollment for Account: 725925228-00001 KATHERINE LUTTON

By signing below, you authorize Verizon to electronically debit your bank account each month for the total balance due on your account. The check you send will be used to setup Automatic Payment. You will be notified each month of the date and amount of the debit 10 days in advance of the payment. You agree to receive all Auto Pay related communications electronically. I understand and accept these terms. This agreement does not alter the terms of your existing Customer Agreement. I agree that Verizon is not liable for erroneous bill statements or incorrect debits to my account. To withdraw your authorization you must call Verizon. Check with your bank for any charges.

1. Check this box.

2. Sign name in box below, as shown on the bill and date.

3. Return this slip with your payment. Do not send a voided check.



