



**Contact Us**  
sprint.com/contactus 1-888-211-4727  
(\*2 from your Sprint Phone)

**1 of 6**  
Account Number: 452549258  
Bill Period: Apr 21 - May 20, 2020

## Last Bill

Previous Total Due	\$605.27
Payment on 04/30 - Thank you!	-\$302.60
Balance Forward	<b>\$302.67</b>

Due Immediately **\$302.67**

## This Bill

Account Charges	\$9.66
Plans & Services	\$190.00
Equipment	\$85.84
Surcharges	\$15.33
Government Taxes & Fees	\$1.64
Total Charges this Bill	<b>\$302.47</b>

Due Jun 13 **\$302.47**

## Total Amount Due

**\$605.14**

### Let's talk about this bill

Your account is past due. Please pay immediately.

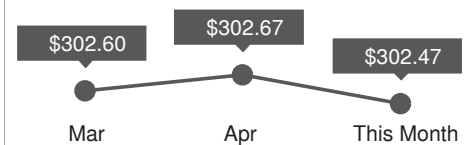
**Pay Online**  
sprint.com/mysprint

**Pay by Phone**  
1-800-784-2608  
(\*3 from your Sprint Phone)

**Pay by Mail**  
Return the form below with  
a check payable to: Sprint

The News and Notices Section on page 2 has important information for you to review.

### Last three months (new charges)



PO Box 629023 El Dorado Hills, CA 95762



PO Box 54977  
Los Angeles, CA 90054-0977

Detach and return this remittance form with your payment.  
 Past due amount of \$302.67 due immediately. New charges due by Jun 13.  
Account Number 452549258

Amount Due **\$605.14**

Amount Enclosed \$ \_\_\_\_\_

OLAKUNNLE GBADAMOSI  
3516 KERSEY LN  
SACRAMENTO, CA 95864-1507



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## SPRINT NEWS AND NOTICES

This section includes updates about your services and equipment including policy and service changes and price increase information.

### International, US Territories & possessions Rates

Int'l long distance, roaming, data and text rates and plans, and inclusion in discounted pricing offers are subject to change from time to time without notice. Visit [sprint.com/international](http://sprint.com/international) to check for included destinations and the most up to date voice, text and data rate information.

### Phone Security

Sprint encourages you to set a phone passcode or lock to help prevent unauthorized access. See your phone's user guide for instructions. Also consider downloading a security app for your phone. Report stolen phones to Sprint to protect your account. For more information visit [sprint.com/stolenphone](http://sprint.com/stolenphone).

### Software Updates Available

Keep your phone's software current by checking for updates regularly. Log on to [sprint.com](http://sprint.com) any time to check your alerts or go to [sprint.com/learn](http://sprint.com/learn) and follow the instructions for your phone. That's getting it done right now.

### Sprint Accessibility

Sprint offers accessible billing formats, a variety of hearing aid compatible handsets, as well as directory assistance support. Please visit [sprint.com/accessibility](http://sprint.com/accessibility) for more information or email [accessibility@sprint.com](mailto:accessibility@sprint.com).

## IMPORTANT INFORMATION RELATING TO YOUR SPRINT BILL

### Billing, Late Payment and Other Information

Full call detail is available online. Payments are due as shown on your invoice to avoid service suspension or disconnection. We will assess a late payment charge if your payment is late. Sprint may charge you for any returned checks (up to \$40). Certain charges accrued during one billing period may be delayed and appear on a later invoice. **We keep credit and debit card information on file and will charge your cards for all delinquent amounts you owe us. You may incur overdraft fees from your financial institution if applicable. Please see your agreements for more details.**

**Disputes** - You must dispute a charge within 60 days from receiving your invoice or we will consider the charge accepted and due.

**Your privacy** - Protect against unauthorized account access by using a Personal Identification Number (PIN) to identify yourself when calling Care or visiting a retail store. Visit [sprint.com/pin](http://sprint.com/pin) to establish or change your PIN. Don't use commonly known info like birthdays or SSNs. To access your account online, create a unique UserID/ password. Sprint's Privacy Policy is available at [sprint.com](http://sprint.com).

**Enhanced 911 (E911)** - services provide public safety officials with your location during a 911 call. E911 services are not available everywhere and at all times. E911 availability depends on many factors, including the ability of local public safety agencies to receive and process location information, your equipment's capabilities and other factors impacting service delivery.

**Terms & conditions/service updates** - Sprint's terms and conditions sometimes change and the current version is online and updates are provided in the news and notices section.

**Contact Sprint** - Sprint Customer Service, PO Box 629023, El Dorado Hills, CA 95762 (include name and account number). Do not use payment envelope.

**Surcharges** - Add'l charges imposed by us on a per line basis including federal USF, Administrative and Regulatory charges. Surcharges are not taxes, not required by law and are subject to change.

**Gov't Taxes and Fees** - Sprint is required by law to bill government taxes and fees. They may change without notice.

### California Customers

If you have a complaint that we cannot resolve, contact the California Commission at 800-649-7570 or 711 for California Relay Service or <http://ddtp.cpuc.ca.gov>. For information on managing your phone service and additional contact information visit: [consumers.cpuc.ca.gov/complaints](http://consumers.cpuc.ca.gov/complaints).

### Important 9-1-1 Information

Dial 9-1-1 in case of emergency. If you encounter a prerecorded message instead of a live operator, wait for the appropriate prompt and say "EMERGENCY" instead of pressing 1. Not all wireless phones transmit number tones during a 911 call. See [sprint.com/consumerinfo](http://sprint.com/consumerinfo). Important 911 Information for more details.

## Want to save paper?

### EMAIL:

Check the boxes that apply:

☐ E-Bill - receive your bill by email (you will no longer receive paper bills).

☐ Receive Sprint updates and special offers via email.

## Protect your Voicemail

Use a passcode to protect against unauthorized access. If you don't use a passcode, anyone who has your handset can access your messages; therefore we strongly recommend you set one up. It's easy - just access your voicemail and follow the prompts.

**Last Bill**

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Previous Total Due	\$605.27
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**Payments**

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Payment on 04/30 - Thank you!	-\$302.60
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Previous Charges Due

**\$302.67****Account Charges**

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Service Late Payment	\$9.66
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Account Charges

**\$9.66****Mobile Broadband Plan 100GB**

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100GB Sprint Mobile Broadband Plan. \$65.00 3G/4G Data Plan. Includes 100GB of High-speed Data while on the Sprint Network and Unlimited Data at 2G Speeds. Carryover data up to 2X plan allowance. 100MB OffNetwork Roaming Included. \$0.25/MB OffNetwork RoamingOvg(\$0.00024414/KB). Eligible for \$5 per line/per month AutoPay discount. No additional discounts apply

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**(916) 710-6732**

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Mobile Broadband 50GB MRC	\$65.00
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Plans &amp; Services

**\$65.00****Unlimited Value - Unlimited Talk, Text & Data**

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Unlimited Talk, Text and Data. Line 1: \$55; Lines 2-10: \$35; Lines 11-99: \$30 Sprint Global Roaming. Eligible for \$5 per line/per month AutoPay discount on lines 1-10.

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**(916) 284-2031**

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Unlimited - Standard MRC	\$55.00
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Plans &amp; Services

**\$55.00**

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**(415) 846-5761**

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Unlimited - Standard MRC	\$35.00
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Plans &amp; Services

**\$35.00**

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**(916) 501-0705**

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Unlimited - Standard MRC	\$35.00
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Plans &amp; Services

**\$35.00****Equipment**