



**Contact Us**  
sprint.com/contactus 1-888-211-4727  
(\*2 from your Sprint Phone)

**1 of 19**  
Account Number: 576665717  
Bill Period: Mar 23 - Apr 22, 2020

## This Bill

Plans & Services	\$160.28
Equipment	\$68.76
Surcharges	\$11.69
Government Taxes & Fees	\$5.96
<b>Total Charges this Bill</b>	<b>\$246.69</b>

## Total Amount Due

**\$246.69 Due May 16**

## Let's talk about this bill

Visit [www.sprint.com](http://www.sprint.com) for a complete view of account activity.

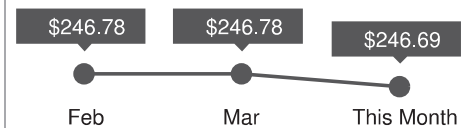
**Pay Online**  
sprint.com/mysprint

**Pay by Phone**  
1-800-784-2608  
(\*3 from your Sprint Phone)

**Pay by Mail**  
Return the form below with  
a check payable to: Sprint

The News and Notices Section on page 2 has important information for you to review.

### Last three months (new charges)



PO Box 629023 El Dorado Hills, CA 95762

Detach and return this remittance form with your payment.  
Make checks payable to Sprint in U.S. dollars. DO NOT SEND CASH.  
Account Number 576665717



**Amount Due by May 16**

**\$246.69**

**Amount Enclosed** \$ \_\_\_\_\_

PO Box 4191  
Carol Stream, IL 60197-4191

VIVIENNE JOHNSON  
310 4TH ST  
# 2  
JERSEY CITY, NJ 07302-2316



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## SPRINT NEWS AND NOTICES

This section includes updates about your services and equipment including policy and service changes and price increase information.

### International, US Territories & possessions Rates

Int'l long distance, roaming, data and text rates and plans, and inclusion in discounted pricing offers are subject to change from time to time without notice. Visit [sprint.com/international](http://sprint.com/international) to check for included destinations and the most up to date voice, text and data rate information.

### Phone Security

Sprint encourages you to set a phone passcode or lock to help prevent unauthorized access. See your phone's user guide for instructions. Also consider downloading a security app for your phone. Report stolen phones to Sprint to protect your account. For more information visit [sprint.com/stolenphone](http://sprint.com/stolenphone).

### Software Updates Available

Keep your phone's software current by checking for updates regularly. Log on to [sprint.com](http://sprint.com) any time to check your alerts or go to [sprint.com/learn](http://sprint.com/learn) and follow the instructions for your phone. That's getting it done right now.

### Sprint Accessibility

Sprint offers accessible billing formats, a variety of hearing aid compatible handsets, as well as directory assistance support. Please visit [sprint.com/accessibility](http://sprint.com/accessibility) for more information or email [accessibility@sprint.com](mailto:accessibility@sprint.com).

## IMPORTANT INFORMATION RELATING TO YOUR SPRINT BILL

### Billing, Late Payment and Other Information

Full call detail is available online. Payments are due as shown on your invoice to avoid service suspension or disconnection. We will assess a late payment charge if your payment is late. Sprint may charge you for any returned checks (up to \$40). Certain charges accrued during one billing period may be delayed and appear on a later invoice. **We keep credit and debit card information on file and will charge your cards for all delinquent amounts you owe us. You may incur overdraft fees from your financial institution if applicable. Please see your agreements for more details.**

**Disputes** - You must dispute a charge within 60 days from receiving your invoice or we will consider the charge accepted and due.

**Your privacy** - Protect against unauthorized account access by using a Personal Identification Number (PIN) to identify yourself when calling Care or visiting a retail store. Visit [sprint.com/pin](http://sprint.com/pin) to establish or change your PIN. Don't use commonly known info like birthdays or SSNs. To access your account online, create a unique UserID/ password. Sprint's Privacy Policy is available at [sprint.com](http://sprint.com).

**Enhanced 911 (E911)** - services provide public safety officials with your location during a 911 call. E911 services are not available everywhere and at all times. E911 availability depends on many factors, including the ability of local public safety agencies to receive and process location information, your equipment's capabilities and other factors impacting service delivery.

**Terms & conditions/service updates** - Sprint's terms and conditions sometimes change and the current version is online and updates are provided in the news and notices section.

**Contact Sprint** - Sprint Customer Service, PO Box 629023, El Dorado Hills, CA 95762 (include name and account number). Do not use payment envelope.

**Surcharges** - Add'l charges imposed by us on a per line basis including federal USF, Administrative and Regulatory charges. Surcharges are not taxes, not required by law and are subject to change.

**Gov't Taxes and Fees** - Sprint is required by law to bill government taxes and fees. They may change without notice.

## Want to save paper?

### EMAIL:

Check the boxes that apply:

☐ E-Bill - receive your bill by email (you will no longer receive paper bills).

☐ Receive Sprint updates and special offers via email.

## Protect your Voicemail

Use a passcode to protect against unauthorized access. If you don't use a passcode, anyone who has your handset can access your messages; therefore we strongly recommend you set one up. It's easy - just access your voicemail and follow the prompts.



## Everything Data

Everything Data Share Plan. Line 1: \$110.00 Minimum Monthly Charge. Lines 2-5: \$19.99 Monthly Charge per line. Unlimited Anytime Minutes Included. Nationwide Long Distance Included. America - Roaming Included. Unlimited Messaging. Unlimited Data Usage (See Terms).

Plan Charges	\$110.00
Employee Discount Sprint 27%	-\$29.70
Svc Plan Credit - Device IB - Everything Data	-\$10.00

### (718) 915-9440

Premium Data \$10 add-on charge	\$10.00
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### (347) 243-1565

Everything Data	\$19.99
Svc Plan Credit - Device IB - Everything Data	-\$10.00
Sprint Complete - protection for smartphone - Includes insurance	\$15.00
Premium Data \$10 add-on charge	\$10.00

### (347) 783-9247

Everything Data	\$19.99
Sprint Complete - protection for smartphone - Includes insurance	\$15.00
Premium Data \$10 add-on charge	\$10.00

Plans & Services **\$160.28**

## Equipment

### (347) 243-1565

Apple iPhone 11 64GB Black Monthly Installment - NR-AM-166959156 #5	\$22.92
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### (718) 915-9440

Apple iPhone 11 Pro Max 256 GB Silver Monthly Installment - NR-AM-167123656 #5	\$45.84
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Equipment **\$68.76**



### Surcharges

Federal Univ Serv Assess Non-LD	\$1.22
Regulatory Charge	\$2.97
Administrative Charge	\$7.50

Surcharges

**\$11.69**

### Government Taxes & Fees

New Jersey State 911 Tax	\$2.70
New Jersey State Sales Tax	\$3.26

Government Taxes &amp; Fees

**\$5.96**

### Usage -Everything Data

Everything Data Share Plan. Line 1: \$110.00 Minimum Monthly Charge. Lines 2-5: \$19.99 Monthly Charge per line. Unlimited Anytime Minutes Included. Nationwide Long Distance Included. America - Roaming Included. Unlimited Messaging. Unlimited Data Usage (See Terms).

	Anytime Minutes (Shared)	Other Minutes (Unlimited)	Text (Unlimited)	MMS/ Picture Mail (Unlimited)	Data (Unlimited, GB)	Data Roaming (See Terms, MB)	Mobile Hotspot (20.0, GB)
(718) 915-9440	2,016 / 0	-	269	754	7.1617	0.0	0.0
(347) 243-1565	1,502 / 0	-	199	16	12.5329	0.0	0.0
(347) 783-9247	5,205 / 0	0	1,471	2,183	0.174	0.0	0.0

Equipment Payment Schedule

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**(347) 243-1565      Apple iPhone 11 64GB Black**

Installment Contract	NR-AM-166959156
Amount Financed	\$549.99
Monthly Installment Amount (5 of 24)	\$22.92
Paid to Date	\$91.68
Payments Remaining	19
Payoff Amount	\$458.31

**The Installment Amount does not reflect any promotional discounts.****(718) 915-9440      Apple iPhone 11 Pro Max 256  
GB Silver**

Installment Contract	NR-AM-167123656
Amount Financed	\$1,099.99
Monthly Installment Amount (5 of 24)	\$45.84
Paid to Date	\$183.36
Payments Remaining	19
Payoff Amount	\$916.63

**The Installment Amount does not reflect any promotional discounts.**