

KEYLINE



ROBIN D SMITH
205 GATESWOOD RD
LUTHERVILLE TIMONIUM, MD 21093-5242

Billing period
Apr 17, 2020 - May 16, 2020

Account number
519640624-00001

Invoice number
8010543794

Payment due date
Jun 8, 2020

Your May bill is \$244.05

It's due on Jun 8, 2020. You have Auto Pay scheduled for Jun 5, 2020.

View a full breakdown of this month's charges on go.vzw.com/mybill

Balance forward	\$0.00
Account charges	\$0.05
Naia Smith 443-613-6046	\$65.33
Kim Smith 443-756-6781	\$56.67
Robin Smith 443-756-7370	\$56.67
Kai Smith 443-900-9640	\$65.33
	\$244.05

Good to know

Account charges

These apply to your entire account. Account charges may include Add-ons, such as device protection, Services, such as call blocking, or Late Fees for past due balances. They are separate from charges per line or device.

Check your online bill for all surcharges, taxes and gov fees

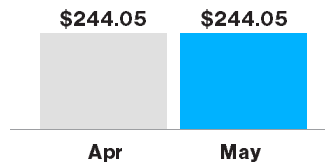
The total amount due for this month includes surcharges of **\$9.68** and taxes and gov fees of **\$11.73**. For an itemized list of taxes, fees and surcharges visit go.vzw.com/mybill.

Late fee

A late payment applies for unpaid balances. The charge is the greater of \$5 or 1.5% per month, or as permitted by law.

Your May bill total is the same as last month's.

Your May bill of \$244.05 is due on Jun 8, 2020. You can see a full breakdown of all this month's charges on go.vzw.com/mybill.



Billing period

Apr 17, 2020 - May 16, 2020

Account number

519640624-00001

Balance forward from last bill

Previous balance (through Apr 16)	\$244.05
Payment received - Thank you (May 5)	-\$244.05
Total balance forward	\$0.00

Understand your bill

Surcharges

These cover the costs that are billed to us by federal, state or local governments so we can continue to provide you with the best service. See the full breakdown on go.vzw.com/mybill.

Taxes and gov fees

We are required by law to collect these charges, which are based on your service address. You can update your service address on go.vzw.com/changeaddress.

Late fee

You'll be charged a late fee when you don't pay your bill on time. The amount is the greater of \$5 or 1.5% of the unpaid balance, or as allowed by law in the state of your billing address.

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Account Charges**\$0.05**

Media and apps were purchased through your mobile device or on the Internet. To block the ability to place charges on your account, including purchases from other vendors, please visit vzw.com/serviceblocks.

Verizon media and apps**\$0.00**

Disney+ on us (Apr 29 - May 28)

\$0.00

Promotional Period: Nov 29, 2019 - Nov 28, 2020

Taxes and gov fees**\$0.05**

MD Univ Srvc Trust Fund Surchg

\$0.05

Naia Smith**\$65.33**

443-613-6046

IPHONE 11 SO

Includes the \$10/month discount on your START UNLIMITED plan for being enrolled in Auto Pay and paper-free billing.

Monthly charges and credits**\$59.99**

Start Unlimited (May 17 - Jun 16)

\$35.00

Device payment 6 of 24 (\$599.99/24mo)

\$24.99

\$449.82 remaining after this month (Agreement 1415349870)

Surcharges**\$2.42**

Fed Universal Service Charge

\$0.49

Regulatory Charge

\$0.15

Administrative Charge

\$1.78

Taxes and gov fees**\$2.92**

MD State 911 Surcharge

\$0.50

Baltimore Cnty 911 Surchg

\$0.75

MD State Sales Tax - Telecom

\$0.94

Baltimore County Excise Tax

\$0.73

Kim Smith**\$56.67**

443-756-6781

Samsung Galaxy S9

Monthly charges and credits**\$51.33**

Start Unlimited (May 17 - Jun 16)

\$35.00

**Billing period**

Apr 17, 2020 - May 16, 2020

Account number

519640624-00001

Includes the \$10/month discount on your START UNLIMITED plan for being enrolled in Auto Pay and paper-free billing.

Device payment 17 of 24 (\$392.00/24mo) \$16.33

\$114.31 remaining after this month (Agreement 1097388983)

Surcharges \$2.42

Fed Universal Service Charge \$0.49

Regulatory Charge \$0.15

Administrative Charge \$1.78

Taxes and gov fees \$2.92

MD State 911 Surcharge \$0.50

Baltimore Cnty 911 Surchg \$0.75

MD State Sales Tax - Telecom \$0.94

Baltimore County Excise Tax \$0.73

Robin Smith**\$56.67**

443-756-7370

Samsung Galaxy S9

Includes the \$10/month discount on your START UNLIMITED plan for being enrolled in Auto Pay and paper-free billing.

Monthly charges and credits \$51.33

Start Unlimited (May 17 - Jun 16) \$35.00

Device payment 17 of 24 (\$392.00/24mo) \$16.33

\$114.31 remaining after this month (Agreement 1097387796)

Surcharges \$2.42

Fed Universal Service Charge \$0.49

Regulatory Charge \$0.15

Administrative Charge \$1.78

Taxes and gov fees \$2.92

MD State 911 Surcharge \$0.50

Baltimore Cnty 911 Surchg \$0.75

MD State Sales Tax - Telecom \$0.94

Baltimore County Excise Tax \$0.73

**Billing period**

Apr 17, 2020 - May 16, 2020

Account number

519640624-00001

Kai Smith**\$65.33**

443-900-9640

IPHONE 11

Includes the \$10/month discount on your START UNLIMITED plan for being enrolled in Auto Pay and paper-free billing.

Monthly charges and credits**\$59.99**

Start Unlimited (May 17 - Jun 16)

\$35.00

Device payment 6 of 24 (\$599.99/24mo)

\$24.99

\$449.82 remaining after this month (Agreement 1415349916)

Surcharges**\$2.42**

Fed Universal Service Charge

\$0.49

Regulatory Charge

\$0.15

Administrative Charge

\$1.78

Taxes and gov fees**\$2.92**

MD State 911 Surcharge

\$0.50

Baltimore Cnty 911 Surchg

\$0.75

MD State Sales Tax - Telecom

\$0.94

Baltimore County Excise Tax

\$0.73

Your bill this month**\$244.05**

**Billing period**

Apr 17, 2020 - May 16, 2020

Account number

519640624-00001

Naia Smith

443.613.6046

IPHONE 11 SO

Talk activity

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Apr 17	5:21 PM	443.900.9640	Luthervill, MD	Towson, MD	2	--	--	--
Apr 22	5:28 PM	213.929.4232	Luthervill, MD	Lsan DA 01, CA	2	--	--	--
Apr 26	9:33 PM	443.756.6781	Luthervill, MD	Baltimore, MD	1	--	--	--
Apr 28	4:35 PM	443.756.6781	Cockeysvil, MD	Baltimore, MD	1	--	--	--
May 9	4:28 PM	443.756.7370	Luthervill, MD	Baltimore, MD	1	--	--	--
May 15	5:26 PM	443.756.7370	Luthervill, MD	Baltimore, MD	2	--	--	--
May 15	5:30 PM	443.900.9640	Luthervill, MD	Towson, MD	2	--	--	--

Kim Smith

443.756.6781

Samsung Galaxy S9

Talk activity

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Apr 17	1:16 PM	918.269.6052	Luthervill, MD	Incoming, CL	51	--	--	--
Apr 17	7:18 PM	410.401.4969	Luthervill, MD	Brynpklncm, MD	2	--	--	--
Apr 18	12:14 PM	410.258.9612	Timonium, MD	Baltimore, MD	6	--	--	--
Apr 18	2:17 PM	201.506.7213	Luthervill, MD	Incoming, CL	1	--	--	--
Apr 18	2:32 PM	410.527.1671	Luthervill, MD	Incoming, CL	25	--	--	--
Apr 20	4:39 AM	410.491.3459	Luthervill, MD	Catonsvl, MD	1	--	--	--
Apr 21	6:06 PM	443.900.9640	Luthervill, MD	Incoming, CL	4	--	--	--
Apr 23	11:13 AM	443.286.2700	Luthervill, MD	Baltimore, MD	27	--	--	--
Apr 23	3:09 PM	703.388.9069	Luthervill, MD	Fls Church, VA	38	--	--	--
Apr 26	1:05 PM	301.780.7200	Luthervill, MD	Marlboro, MD	2	--	--	--
Apr 26	1:59 PM	703.388.9069	Luthervill, MD	Fls Church, VA	17	--	--	--
Apr 26	2:15 PM	973.736.1627	Luthervill, MD	Orange, NJ	1	--	--	--
Apr 26	2:19 PM	443.604.5757	Luthervill, MD	Baltimore, MD	14	--	--	--
Apr 26	2:39 PM	703.507.1674	Luthervill, MD	Incoming, CL	26	--	--	--
Apr 26	6:17 PM	973.736.1627	Luthervill, MD	Incoming, CL	5	--	--	--
Apr 26	7:03 PM	973.736.1627	Luthervill, MD	Orange, NJ	17	--	--	--
Apr 26	9:33 PM	443.613.6046	Luthervill, MD	Incoming, CL	1	--	--	--
Apr 27	1:10 PM	301.780.7200	Luthervill, MD	Marlboro, MD	5	--	--	--
Apr 27	7:01 PM	410.404.8760	Luthervill, MD	Baltimore, MD	6	--	--	--
Apr 28	4:35 PM	443.613.6046	Luthervill, MD	Incoming, CL	1	--	--	--
Apr 28	6:51 PM	703.507.1674	Luthervill, MD	VM Deposit, CL	1	--	--	--
Apr 29	1:37 PM	443.756.7370	Luthervill, MD	Baltimore, MD	1	--	--	--

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Kim Smith

443.756.6781**Samsung Galaxy S9**

Talk activity (cont.)

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Apr 29	1:38 PM	443.841.7344	Luthervill, MD	Towson, MD	1	--	--	--
Apr 29	7:12 PM	201.506.7213	Luthervill, MD	Morristown, NJ	5	--	--	--
Apr 30	5:35 PM	410.960.1182	Luthervill, MD	Incoming, CL	11	--	--	--
May 1	3:17 PM	410.823.5232	Luthervill, MD	Towson, MD	5	--	--	--
May 1	5:18 PM	201.506.7213	Luthervill, MD	Morristown, NJ	18	--	--	--
May 5	10:20 AM	410.382.3070	Luthervill, MD	Baltimore, MD	1	--	--	--
May 5	10:33 AM	410.382.3070	Luthervill, MD	Incoming, CL	8	--	--	--
May 5	1:44 PM	443.756.7370	Luthervill, MD	Incoming, CL	3	--	--	--
May 6	1:09 PM	410.382.3070	Luthervill, MD	Incoming, CL	7	--	--	--
May 8	11:09 AM	410.491.3459	Luthervill, MD	VM Deposit, CL	1	--	--	--
May 10	11:06 AM	703.388.9069	Luthervill, MD	FIs Church, VA	12	--	--	--
May 10	7:34 PM	973.736.1627	Luthervill, MD	Incoming, CL	4	--	--	--
May 10	7:37 PM	703.922.0054	Luthervill, MD	Arlington, VA	20	--	--	--
May 10	7:58 PM	703.388.9069	Luthervill, MD	FIs Church, VA	13	--	--	--
May 11	5:44 PM	443.756.7370	Luthervill, MD	Incoming, CL	1	--	--	--
May 14	8:59 PM	410.491.3459	Luthervill, MD	Catonsvl, MD	5	--	--	--
May 15	5:13 PM	201.506.7213	Luthervill, MD	Morristown, NJ	18	--	--	--
May 15	6:42 PM	201.506.7213	Luthervill, MD	Morristown, NJ	10	--	--	--
May 15	7:50 PM	443.756.7370	Luthervill, MD	Baltimore, MD	1	--	--	--

Robin Smith

443.756.7370**Samsung Galaxy S9**

Talk activity

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Apr 17	5:48 PM	213.406.8888	Luthervill, MD	Losangeles, CA	9	--	--	--
Apr 19	4:41 PM	443.900.9640	Timonium, MD	Incoming, CL	1	--	--	--
Apr 20	5:26 PM	443.900.9640	Luthervill, MD	Incoming, CL	1	--	--	--
Apr 21	10:01 AM	443.745.4273	Luthervill, MD	Incoming, CL	14	--	--	--
Apr 22	5:42 PM	213.929.4232	Luthervill, MD	Lsan DA 01, CA	2	--	--	--
Apr 26	5:09 PM	443.900.9640	Luthervill, MD	Incoming, CL	1	--	--	--
Apr 26	5:33 PM	484.998.8277	Baltimore, MD	Center PT, PA	2	--	--	--
Apr 26	5:40 PM	443.835.2319	Baltimore, MD	Baltimore, MD	1	--	--	--

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Robin Smith

443.756.7370**Samsung Galaxy S9**

Talk activity (cont.)

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Apr 27	9:40 AM	410.252.8820	Luthervill, MD	Towson, MD	4	--	--	--
Apr 27	5:22 PM	443.745.4273	Luthervill, MD	Incoming, CL	2	--	--	--
Apr 27	5:26 PM	410.252.8820	Luthervill, MD	Towson, MD	2	--	--	--
Apr 27	5:52 PM	410.832.1322	Luthervill, MD	Incoming, CL	4	--	--	--
Apr 27	6:33 PM	443.809.7650	Luthervill, MD	Incoming, CL	3	--	--	--
Apr 27	6:36 PM	410.832.1322	Luthervill, MD	Incoming, CL	9	--	--	--
Apr 27	6:55 PM	410.252.8820	Luthervill, MD	Incoming, CL	2	--	--	--
Apr 27	7:50 PM	443.785.8193	Luthervill, MD	Incoming, CL	1	--	--	--
Apr 28	6:50 PM	703.507.1674	Luthervill, MD	Incoming, CL	12	--	--	--
Apr 29	3:29 PM	703.388.9069	Luthervill, MD	Incoming, CL	3	--	--	--
Apr 29	4:44 PM	443.900.9640	Luthervill, MD	Incoming, CL	1	--	--	--
Apr 30	12:52 PM	443.756.6371	Luthervill, MD	Incoming, CL	1	--	--	--
May 1	4:35 PM	202.830.1151	Luthervill, MD	Incoming, CL	1	--	--	--
May 3	7:16 PM	213.406.8888	Baltimore, MD	Losangeles, CA	11	--	--	--
May 3	7:27 PM	410.372.2200	Baltimore, MD	Towson, MD	1	--	--	--
May 3	7:27 PM	410.372.2200	Baltimore, MD	Towson, MD	1	--	--	--
May 4	9:56 AM	443.469.8013	Luthervill, MD	Incoming, CL	5	--	--	--
May 5	11:26 AM	443.610.1591	Luthervill, MD	Incoming, CL	10	--	--	--
May 5	1:44 PM	443.756.6781	Luthervill, MD	Baltimore, MD	3	--	--	--
May 5	2:37 PM	443.610.1591	Luthervill, MD	Baltimore, MD	1	--	--	--
May 5	2:38 PM	443.610.1591	Luthervill, MD	Incoming, CL	21	--	--	--
May 6	9:09 AM	410.887.5912	Luthervill, MD	Incoming, CL	1	--	--	--
May 8	1:59 PM	410.585.4452	Luthervill, MD	Incoming, CL	1	--	--	--
May 9	4:28 PM	443.613.6046	Luthervill, MD	Incoming, CL	1	--	--	--
May 10	9:54 AM	213.406.8888	Luthervill, MD	Losangeles, CA	13	--	--	--
May 11	5:44 PM	443.756.6781	Luthervill, MD	Baltimore, MD	2	--	--	--
May 12	10:28 AM	215.520.8771	Luthervill, MD	Phila, PA	2	--	--	--
May 12	8:45 PM	443.600.2081	Luthervill, MD	Incoming, CL	8	--	--	--
May 15	5:26 PM	443.613.6046	Luthervill, MD	Incoming, CL	2	--	--	--
May 15	7:50 PM	443.756.6781	Randallsto, MD	Incoming, CL	1	--	--	--

**Billing period**

Apr 17, 2020 - May 16, 2020

Account number

519640624-00001

Kai Smith

443.900.9640

IPHONE 11

Talk activity

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Apr 17	5:21 PM	443.613.6046	Luthervill, MD	Incoming, CL	2	--	--	--
Apr 19	4:41 PM	443.756.7370	Luthervill, MD	Baltimore, MD	1	--	--	--
Apr 20	5:26 PM	443.756.7370	Luthervill, MD	Baltimore, MD	1	--	--	--
Apr 21	6:06 PM	443.756.6781	Luthervill, MD	Baltimore, MD	4	--	--	--
Apr 22	5:35 PM	213.929.4232	Luthervill, MD	Lsan DA 01, CA	4	--	--	--
Apr 24	7:13 PM	410.628.9098	Luthervill, MD	Cockeysvl, MD	1	--	--	--
Apr 26	5:09 PM	443.756.7370	Luthervill, MD	Baltimore, MD	1	--	--	--
Apr 29	4:44 PM	443.756.7370	Luthervill, MD	Baltimore, MD	1	--	--	--
Apr 29	10:08 PM	443.834.5241	Luthervill, MD	Incoming, CL	3	--	--	--
May 3	4:05 PM	443.608.4743	Luthervill, MD	Towson, MD	1	--	--	--
May 13	3:32 PM	443.956.2287	Luthervill, MD	Baltimore, MD	1	--	--	--
May 16	10:29 PM	443.912.6125	Luthervill, MD	Towson, MD	1	--	--	--

Additional information

Customer Proprietary Network Information (CPNI)

CPNI is information made available to us solely by virtue of our relationship with you that relates to the type, quantity, destination, technical configuration, location, and amount of use of the telecommunications and interconnected VoIP services you purchase from us, as well as related billing information. The protection of your information is important to us, and you have a right, and we have a duty, under federal law, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services, such as television, telematics, high-speed Internet, video, and local and long distance services. Visit Verizon.com for more information on our services and companies.

If you don't want your CPNI used for the marketing purposes described above, please notify us by phone any time at 800.333.9956 or online at vzw.com/myprivacy.

Unless you notify us in one of these ways, we may use your CPNI as described above beginning 30 days after the first time we notify you of this CPNI policy. Your choice will remain valid until you notify us that you wish to change your selection. Your decision about use of your CPNI will not affect the provision of any services you currently have with us.

Note: This CPNI notice does not apply to residents of the state of Arizona.

Explanation of Surcharges

Surcharges include (i) a Regulatory Charge (which helps defray various government charges we pay including government number administration and license fees); (ii) a Federal Universal Service Charge (and, if applicable, a State Universal Service Charge) to recover charges imposed on us by the government to support universal service; and (iii) an Administrative Charge, which helps defray certain expenses we incur, including: charges we, or our agents, pay local telephone companies for delivering calls from our customers to their customers; fees and assessments on our network facilities and services; property taxes; and the costs we incur responding to regulatory obligations. **Please note that these are Verizon Wireless charges, not taxes. These charges, and what's included, are subject to change from time to time.**

Bankruptcy Information

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy charges. You should not pay pre-bankruptcy amounts; they are for your information only. In the event Verizon receives notice of a bankruptcy filing, pre-bankruptcy charges will be adjusted in future invoices. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

Returned Payments

In the event your check for payment of your wireless bill is returned by your bank for insufficient or uncollected funds, Verizon Wireless may resubmit your check electronically to your bank for payment from your checking account.

Late Payment Information

A late payment applies for unpaid balances. The charge is the greater of \$5 or 15% per month, or as permitted by law. Failure to pay bills on time may result in negative credit reporting.

No-cost Feature Information

If your service plan includes an optional, no-cost feature (for example, some plans include a no-cost Apple Music option), electing this feature may affect the taxes, governmental fees, and governmental surcharges that we bill and collect, even though your service plan price does not change.

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You're all set.

Pay in cash

Go to vzw.com/stores to find a Verizon Wireless store near you or find a Check Free Pay or Western Union near you to make a cash payment. Go to vzw.com/support/pay-bill-faqs/ to learn more.

Autopay scheduled

\$244.05 will be deducted from your bank account on June 5.

My Verizon

Use the My Verizon app or download it at go.vzw.com/mva to manage your account, pay your bill, check data usage, and much more.

Gopaper-free

Enroll in paper-free billing; the easy, clutter-free way to manage and pay your bill. Enroll at go.vzw.com/gopaperfree.



ROBIN D SMITH
205 GATESWOOD RD
LUTHERVILLE TIMONIUM, MD 21093-5242

Bill date

May 16, 2020

Account number

519640624-00001

Invoice number

8010543794

Total Amount Due

Deducted from bank account on 06/05/20
DO NOT MAIL PAYMENT

\$244.05

PO BOX 16810
NEWARK, NJ 07101-6810



80105437940105196406240000100000024405000000244051

Questions? Visit go.vzw.com/contactus or call 1.800.922.0204.

Change your address at go.vzw.com/changeaddress

IMPORTANT INFORMATION:

Many questions regarding billing can be resolved easily online or in the My Verizon App. All written communication related to billing disputes and checks tendered as payment in full to a billing dispute must be sent to:

Verizon Attn: Correspondence Team
PO Box 408
Newark, NJ 07101-0408

Automatic Payment Enrollment for Account: 519640624-00001 ROBIN D SMITH

By signing below, you authorize Verizon to electronically debit your bank account each month for the total balance due on your account. The check you send will be used to setup Automatic Payment. You will be notified each month of the date and amount of the debit 10 days in advance of the payment. You agree to receive all Auto Pay related communications electronically. I understand and accept these terms. This agreement does not alter the terms of your existing Customer Agreement. I agree that Verizon is not liable for erroneous bill statements or incorrect debits to my account. To withdraw your authorization you must call Verizon. Check with your bank for any charges.

1. Check this box.

2. Sign name in box below, as shown on the bill and date.

3. Return this slip with your payment. Do not send a voided check.



