



Contact Us
sprint.com/contactus 1-888-211-4727
(*2 from your Sprint Phone)

1 of 4
Account Number: 606535011
Bill Period: Apr 01 - Apr 30, 2020

Last Bill

Previous Total Due	\$155.35
Payment on 04/17 - Thank you!	-\$155.35
Balance Forward	\$0.00

This Bill

Plans & Services	\$144.00
Surcharges	\$8.19
Government Taxes & Fees	\$3.16
Total Charges this Bill	\$155.35

Total Amount Due

\$155.35 Due May 24

Let's talk about this bill

Visit www.sprint.com for a complete view of account activity.

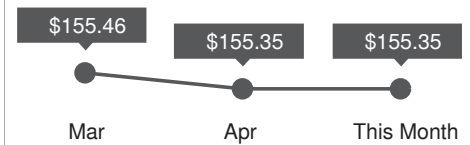
Pay Online
sprint.com/mysprint

Pay by Phone
1-800-784-2608
(*3 from your Sprint Phone)

Pay by Mail
Return the form below with
a check payable to: Sprint

The News and Notices Section on page 2 has important information for you to review.

Last three months (new charges)



PO Box 629023 El Dorado Hills, CA 95762



Detach and return this remittance form with your payment.
Make checks payable to Sprint in U.S. dollars. DO NOT SEND CASH.
Account Number 606535011

Amount Due by May 24

\$155.35

Amount Enclosed

\$ _____

PO Box 4191
Carol Stream, IL 60197-4191

KYLE W. BROWER
273 MACARTHUR BLVD APT 103
OAKLAND, CA 94610-3106



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SPRINT NEWS AND NOTICES

This section includes updates about your services and equipment including policy and service changes and price increase information.

International, US Territories & possessions Rates

Int'l long distance, roaming, data and text rates and plans, and inclusion in discounted pricing offers are subject to change from time to time without notice. Visit sprint.com/international to check for included destinations and the most up to date voice, text and data rate information.

Phone Security

Sprint encourages you to set a phone passcode or lock to help prevent unauthorized access. See your phone's user guide for instructions. Also consider downloading a security app for your phone. Report stolen phones to Sprint to protect your account. For more information visit sprint.com/stolenphone.

Software Updates Available

Keep your phone's software current by checking for updates regularly. Log on to sprint.com any time to check your alerts or go to sprint.com/learn and follow the instructions for your phone. That's getting it done right now.

Sprint Accessibility

Sprint offers accessible billing formats, a variety of hearing aid compatible handsets, as well as directory assistance support. Please visit sprint.com/accessibility for more information or email accessibility@sprint.com.

IMPORTANT INFORMATION RELATING TO YOUR SPRINT BILL

Billing, Late Payment and Other Information

Full call detail is available online. Payments are due as shown on your invoice to avoid service suspension or disconnection. We will assess a late payment charge if your payment is late. Sprint may charge you for any returned checks (up to \$40). Certain charges accrued during one billing period may be delayed and appear on a later invoice. **We keep credit and debit card information on file and will charge your cards for all delinquent amounts you owe us. You may incur overdraft fees from your financial institution if applicable. Please see your agreements for more details.**

Disputes - You must dispute a charge within 60 days from receiving your invoice or we will consider the charge accepted and due.

Your privacy - Protect against unauthorized account access by using a Personal Identification Number (PIN) to identify yourself when calling Care or visiting a retail store. Visit sprint.com/pin to establish or change your PIN. Don't use commonly known info like birthdays or SSNs. To access your account online, create a unique UserID/ password. Sprint's Privacy Policy is available at sprint.com.

Enhanced 911 (E911) - services provide public safety officials with your location during a 911 call. E911 services are not available everywhere and at all times. E911 availability depends on many factors, including the ability of local public safety agencies to receive and process location information, your equipment's capabilities and other factors impacting service delivery.

Terms & conditions/service updates - Sprint's terms and conditions sometimes change and the current version is online and updates are provided in the news and notices section.

Contact Sprint - Sprint Customer Service, PO Box 629023, El Dorado Hills, CA 95762 (include name and account number). Do not use payment envelope.

Surcharges - Add'l charges imposed by us on a per line basis including federal USF, Administrative and Regulatory charges. Surcharges are not taxes, not required by law and are subject to change.

Gov't Taxes and Fees - Sprint is required by law to bill government taxes and fees. They may change without notice.

California Customers

If you have a complaint that we cannot resolve, contact the California Commission at 800-649-7570 or 711 for California Relay Service or <http://ddtp.cpuc.ca.gov>. For information on managing your phone service and additional contact information visit: consumers.cpuc.ca.gov/complaints.

Important 9-1-1 Information

Dial 9-1-1 in case of emergency. If you encounter a prerecorded message instead of a live operator, wait for the appropriate prompt and say "EMERGENCY" instead of pressing 1. Not all wireless phones transmit number tones during a 911 call. See sprint.com/consumerinfo. Important 911 Information for more details.

Want to save paper?

EMAIL:

Check the boxes that apply:

☐ E-Bill - receive your bill by email (you will no longer receive paper bills).

☐ Receive Sprint updates and special offers via email.

Protect your Voicemail

Use a passcode to protect against unauthorized access. If you don't use a passcode, anyone who has your handset can access your messages; therefore we strongly recommend you set one up. It's easy - just access your voicemail and follow the prompts.



Unlimited Freedom - Unlimited Talk, Text & Data

Unlimited Talk, Text and Data. Line 1: \$65; Line 2: \$45; Lines 3-10: \$35; Lines 11-99: \$30.
Unlimited Anytime Minutes. Unlimited Messaging. HD Streaming. 50GB Mobile Hotspot.
International Text from US. Sprint Global Roaming. Eligible for \$5 per line/per month AutoPay discount on lines 1-10.

(724) 612-6160

Unlimited Freedom MRC	\$65.00
Sprint Complete - protection for smartphone - Includes insurance	\$19.00
Premium Intl Experience	\$0.00

Plans & Services

\$84.00

(510) 459-1809

Unlimited Freedom MRC	\$45.00
Sprint Complete - protection for smartphone - Includes insurance	\$15.00
Premium Intl Experience	\$0.00

Plans & Services

\$60.00

Surcharges

Federal Univ Serv Assess Non-LD	\$1.18
Regulatory Charge	\$1.98
Administrative Charge	\$5.00
California State PUC User Fee	\$0.03

Surcharges

\$8.19

Government Taxes & Fees

California State 911 Tax	\$0.60
California State CA High Cost Part A	\$0.03
California State CA Adv Service Fund	\$0.07
California State Univ Lifeline Serv Charge	\$0.43
California State Tele Fund Charge	\$0.09
California State CA Relay Service Fund	\$0.05
Oakland City Utility Tax	\$1.89

Government Taxes & Fees

\$3.16



Usage -Unlimited Freedom - Unlimited Talk, Text & Data

Unlimited Talk, Text and Data. \Line 1: \$65; Line 2: \$45; Lines 3-10: \$35; Lines 11-99: \$30. Unlimited Anytime Minutes. \Unlimited Messaging. HD Streaming. \50GB Mobile Hotspot. International Text from US. \Sprint Global Roaming. Eligible for \$5 per line/per month AutoPay discount on lines 1-10.

	Anytime Minutes (Unlimited)	Text (Unlimited)	MMS/ Picture Mail (Unlimited)	Data (Unlimited, GB)	Data Roaming (See Terms, MB)
(724) 612-6160	185	353	57	2.0744	0.0
(510) 459-1809	1,584	178	149	0.8104	0.0