LAUREN NOYES

Account Number: 356-100-140-0001-73

Bill Date: March 25, 2020

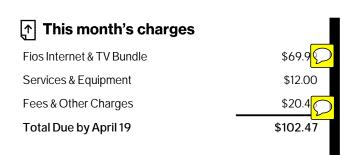


- · Via the My Fios app
- · Online at verizon.com/PayOnline

You're enrolled in auto pay:

\$102.47

Auto pay date Apr 16





Changes from last month

## Here's why

- . Unpaid balance has been paid -\$105.99.
- Some taxes and fees increased along with the amount of your bill \$12.00.
- Visit verizon.com/viewbill for more information.

Account Number: 356-100-140-0001-73 Pay online at verizon.com/PayOnline

Auto Pay Amount

\$102.47 **032520** 

Auto Pay Scheduled - Do Not Send Payment

LAUREN NOYES 2133 N SCOTT ST ARLINGTON VA 22209- 1010

#### **LAUREN NOYES**

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## **Enroll in Auto Pay**

When you sign up for automatic payments, you won't have to worry about missing a bill. Enroll online at

myverizon.com

## Your Discounts

	Price	Your Discounts	Amount You Pay
Bundle Discounts			>
Fios Gigabit Connection	110.00	-65.00	45.00
Custom TV Home & Family	54.99	-30.00	24.99
Bundle Price	\$164.99	-\$95.00	\$69.99

Danaicinico	Ψ10 1.77	Ψ70.00	ΨΟ 7.77
Santa as A Francisco and Discount			

6.99

## Discounts This Month

Disney+ on us

-\$101.99

-6.99

Discounts have been applied to the Total Due shown on page 1.

Discount Details	
\$65 discount:	
\$10 expires 11/25/21.	
\$5 expires 11/25/22.	
\$50 has no current expiration.	
\$30 discount:	
\$5 expires 11/25/21.	
\$15 expires 11/25/22.	
\$10 has no current expiration.	

## Discount Details

\$6.99 Disney+ promotion expires 11/24/20

## **Verizon Fast Facts**

## **In-Home Agent**

In-Home Agent is a computer-based application that provides fast, easy solutions to common questions. It gives you 24/7 technical support at the click of your mouse! Visit verizon.com/ inhomeagent for details.



## Save time

Go online to manage your services. Go to My Verizon to pay bills, check your voice mail, view call history, add services and get account support at verizon.com/myverizon.



## (2) Frequently Asked Questions

How can I review my bill in more detail?

Review your bill at verizon.com/billview. Select 'View Details'.

How do I sign up for paper free billing?

You can enroll in paper free billing at verizon.com/PaperFree.

## If a credit or adjustment is applied, where do I find this on my bill?

Credits and Adjustments are located on page 3 of your bill. It may take up to two billing cycles for credits to be applied to your account and appear on your bill. You can also visit verizon.com/BillView. Select 'History' and then 'Payment History'. You will see options for active investigations and any credits granted.

#### LAURENNOYES

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- Via the My Fios app
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## **Details of Payments**

Payments		<b>—————————————————————————————————————</b>
Previous Balance	196.46	
Payment Received - Thank You	-196.46	3/16
Balance Forward	\$.00	

Payment activity since last bill date.

# **Details of Charges**

Includes discounts shown on page 2.

Fios Internet & TV Bundle			Your monthly price shown on page 2
Your bundle includes Fios Gigabit Con Family	nection and Custo	om TV Home &	o
Bundle Price	\$69.99	3/26 - 4/25	
Services & Equipment			Equipment and a personalize your
Verizon Services			personalize your
Disney+ on us	.00	3/25 - 4/24	
Verizon Equipment			
Rent:1Set-Top Box	12.00	3/26 - 4/25	
Subtotal	\$12.00		

Your monthly price after the discounts shown on page 2 were applied.

Equipment and additional services to personalize your Fios service.

## Fees & Other Charges

Taxes, Governmental Fees & Sur	charges
VA Communications Sales Tax	2.07
VA State Sales Tax	.72
Cable Rights-of-Way Use Fee	1.20
Verizon Surcharges & Fees	
VA Gross Receipts Tax Surcharge	.06
Local License Tax Surcharge	.20
Regulatory Recovery Fee - Federal	.06
PEG Grant Fee	1.38
Fios TV Broadcast Fee	6.49
Regional Sports Network Fee	8.30
Subtotal	\$20.48
Total Due	\$102.47

Includes both Verizon fees and governmental taxes and fees. For details, visit verizon.com/taxesandfees.

#### **LAUREN NOYES**

Account Number: 356-100-140-0001-73

Bill Date: March 25, 2020



# It's Easy to Pay Your Verizon Bill with Your Fios TV Remote Control

You just need to be registered on myverizon.com and have a saved payment method

Follow these easy steps:

Set up a Parental/Purchase Control PIN by pressing Menu, Settings, System and Parental/Purchase Control

- Press Menu, Customer Support then My Account.
- Select Billing and Payment then View Account or Make A Payment and enter your Parental Control Pin
- Select Continue to view Account Summary
- Select Continue from Account Summary, then OK again to Pay Your Bill
- Select Payment Account, from your Payment Account, then press OK to submit
- A confirmation of your payment will display once the transaction is complete

## **Customer Notices**

# Your Choices to Limit Use and Sharing of Information for Marketing

You have choices about Verizon's use and sharing of certain information for the purpose of marketing new services to you. Verizon offers a full range of services, such as television, telematics, high-speed internet, video, and local and long distance services.

Unless you notify us as explained below, we may use or share your information beginning 30 days after the first time we notify you of this policy. Your choice will remain valid until you notify us that you wish to change it, which you have the right to do at any time. Verizon protects your information and your choices won't affect the provision of any services you currently have with us.

Customer Proprietary Network Information

Customer Proprietary Network Information (CPNI) is information available to us solely by virtue of our relationship with you that relates to the type, quantity, destination, technical configuration, location, and amount of use of the telecommunications and interconnected VoIP services you purchase from us, as well as related billing information.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. If you don't want us to use or share your CPNI with our affiliates and agents for this purpose, let us know by calling us any time at 1.866.483.9700.

· Information about Your Credit

Information about your credit includes your credit score, the information found in your consumer reports and your account history with us. We may share this information among the Verizon family of companies for the purpose of marketing new services to you. If you don't want us to share this information among the Verizon family of companies for the purpose of marketing new services to you, let us know by calling us any time at 1.844.366.2879.

### Electronic Fund Transfer (EFT)

Paying by check authorizes us to process your check or use the check information for a one-time EFT from your bank account. Verizon may retain this information to send you

electronic refunds or enable your future electronic payments to us. If you do not want Verizon to retain your bank information, call 1.888.500.5358.

## Late Payment Charge

To avoid a late payment charge of \$5 or 1.5% of your total due, whichever is greater, full payment must be received before Apr 27, 2020.

#### Service Providers

Verizon VA provides regional, local calling and related features, other voice services, and Fios TV service, unless otherwise indicated. Verizon Long Distance provides long distance calling and other services identified by "VLD" in the applicable billed line item. Verizon Online provides Internet service and Fios TV equipment. Fios is a registered mark of Verizon Trademark Services LLC.

### Local Franchise Authority - Fios TV

Arlington County Cable Admin, 2100 Clarendon Blvd., Suite 610, Arlington, VA 22201, Your FCC Community ID is: VA0658

## **Services**

#### Questions

- Visit verizon.com/Support
- 1.800.Verizon (1.800.837.4966)
- Customers with disabilities, call 1.800.974.6006 (voice or tty)

#### Closed Captioning Questions and Concerns?

If you have a concern or complaint with closed captioning on a program, please call Verizon at 1.800. Verizon (1.800.837.4966). Written correspondence can be sent by email to videoclosedcaption@verizon.com, or by mail to Verizon, P.O. Box 16806 Newark, NJ 07101 Attn: Katie Barton, Supv.

## Bankruptcy Information

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy service. You should not pay pre-bankruptcy amounts; they are for your information only. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.