Account Number: 356-100-140-0001-73

Bill Date: May 25, 2020

Ways to pay

- · Via the My Fios app
- Online at verizon.com/PayOnline

You're enrolled in auto pay:

\$121.46

Auto pay date Jun 16

↑ This month's charges

What changed? You ordered Video On Demand or Pay per View. See details in Your One-Time Activities on page 3.

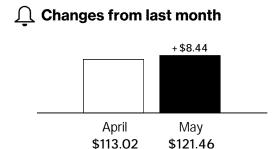
~	
Fios Internet & TV Bundle	
Services & Equipment	

\$12.00 Your One-Time Activities \$17.97 Fees & Other Charges \$21.50

Total Due by June 19

\$121.46

\$69.99



Here's why

- . On Demand increased \$7.99.
- . Some taxes and fees increased along with the amount of your bill \$0.45.
- Visit verizon.com/viewbill for more information.

Account Number: 356-100-140-0001-73 Pay online at verizon.com/PayOnline

Auto Pay Amount

\$121.46 052520

Auto Pay Scheduled - Do Not Send Payment

LAUREN NOYES 2133 N SCOTT ST ARLINGTON VA 22209- 1010

Account Number: 356-100-140-0001-73

Bill Date: May 25, 2020

Enroll in Auto Pay

When you sign up for automatic payments, you won't have to worry about missing a bill. Enroll online at

myverizon.com

Your Discounts

	Price	Your Discounts	Amount You Pay
Bundle Discounts Fios Gigabit Connection	110.00	-65.00	45.00
Custom TV Home & Family	54.99	-30.00	24.99
Bundle Price	\$164.99	-\$95.00	\$69.99

Services & Equipment Discounts			
Disney+ on us	6.99	-6.99	.00

Discounts This Month

-\$101.99

Discounts have been applied to the Total Due shown on page 1.

Discount Details	
\$65 discount:	
\$10 expires 11/25/21.	
\$5 expires 11/25/22.	
\$50 has no current expiration.	
\$30 discount:	
\$5 expires 11/25/21.	
\$15 expires 11/25/22.	
\$10 has no current expiration.	
'	

Discount Details

\$6.99 Disney+ promotion expires 11/24/20

Fios Fast Facts

My Fios app

Use the My Fios app for help with common service issues:

- Troubleshoot problems with TV reception.
- Fix internet connection and no dial tone issues.
- · Check the status of a Fios repair request.
- · Reset your voicemail passcode.



Prequently Asked Questions

How can I make a payment arrangement?
You can use the My Fios app or verizon.com/PayBill.

How do I verify and update my email address?

 $You \, can \, verify \, or \, update \, your \, email \, address \, by \, visiting \, us \, at \, verizon. Com/MyVerizon. \, Select \, 'Profile' \, then \, 'My \, Profile'.$

What are the Taxes, Surcharges, and Fees on my bill?

Your bill includes federal, state and local taxes, governmental surcharges and fees as well as Verizon surcharges and fees. These charges vary depending on what products and services you have and in which state you use these products and services. For more information go to verizon.com/TaxesAndFees.

Account Number: 356-100-140-0001-73

Bill Date: May 25, 2020



- Via the My Fios app
- · Online at verizon.com/PayOnline

Details of Payments

Payments		>
Previous Balance	113.02	
Payment Received - Thank You	-113.02	5/18
Balance Forward	\$.00	

Payment activity since last bill date.

Details of Charges

Includes discounts shown on page 2.

Malle)

Your bundle includes Fios Gigabit Connection and Custom TV Home & Family

Development

Bundle Price \$69.99 5/26 - 6/25

Your monthly price after the discounts shown on page 2 were applied.

Services & Equipment

 Verizon Services
 .00
 5/25 - 6/24

 Disney+ on us
 .00
 5/25 - 6/24

 Verizon Equipment
 .00
 5/26 - 6/25

 Rent: 1 Set-Top Box
 12.00
 5/26 - 6/25

Subtotal \$12.00

Equipment and additional services to personalize your Fios service.

Your One-Time Activities

 Rent: Beautiful Day in the Neighborhood, A (HD) HD 6:52 pm
 5.99
 5/9

 Rent: I Still Believe HD 1:44 pm
 5.99
 5/11

 Rent: Hidden Life, A HD 8:05 pm
 5.99
 5/15

 Subtotal
 \$17.97

Charges that vary monthly based on your account activity.

Fees Company of angles

Total Due

Taxes, Governmental Fees & Sur	charges
VA Communications Sales Tax	2.97
VA State Sales Tax	.72
Cable Rights-of-Way Use Fee	1.20
Verizon Surcharges & Fees	
VA Gross Receipts Tax Surcharge	.09
Local License Tax Surcharge	.29
Regulatory Recovery Fee - Federal	.06
PEG Grant Fee	1.38
Fios TV Broadcast Fee	6.49
Regional Sports Network Fee	8.30
Subtotal	\$21.50

\$121.46

Includes both Verizon fees and governmental taxes and fees. For details, visit verizon.com/taxesandfees.

Account Number: 356-100-140-0001-73

Bill Date: May 25, 2020



It's Easy to Pay Your Verizon Bill with Your Fios TV Remote Control

You just need to be registered on myverizon.com and have a saved payment method

Follow these easy steps:

Set up a Parental/Purchase Control PIN by pressing Menu, Settings, System and Parental/Purchase Control

- Press Menu, Customer Support then My Account.
- Select Billing and Payment then View Account or Make A Payment and enter your Parental Control Pin
- Select Continue to view Account Summary
- Select Continue from Account Summary, then OK again to Pay Your Bill
- Select Payment Account, from your Payment Account, then press OK to submit
- A confirmation of your payment will display once the transaction is complete

Customer Notices

Your Choices to Limit Use and Sharing of Information for Marketing

You have choices about Verizon's use and sharing of certain information for the purpose of marketing new services to you. Verizon offers a full range of services, such as television, telematics, high-speed internet, video, and local and long distance services.

Unless you notify us as explained below, we may use or share your information beginning 30 days after the first time we notify you of this policy. Your choice will remain valid until you notify us that you wish to change it, which you have the right to do at any time. Verizon protects your information and your choices won't affect the provision of any services you currently have with us.

Customer Proprietary Network Information

Customer Proprietary Network Information (CPNI) is information available to us solely by virtue of our relationship with you that relates to the type, quantity, destination, technical configuration, location, and amount of use of the telecommunications and interconnected VoIP services you purchase from us, as well as related billing information.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. If you don't want us to use or share your CPNI with our affiliates and agents for this purpose, let us know by calling us any time at 1.866.483.9700.

· Information about Your Credit

Information about your credit includes your credit score, the information found in your consumer reports and your account history with us. We may share this information among the Verizon family of companies for the purpose of marketing new services to you. If you don't want us to share this information among the Verizon family of companies for the purpose of marketing new services to you, let us know by calling us any time at 1.844.366.2879.

Electronic Fund Transfer (EFT)

Paying by check authorizes us to process your check or use the check information for a one-time EFT from your bank account. Verizon may retain this information to send you

electronic refunds or enable your future electronic payments to us. If you do not want Verizon to retain your bank information, call 1.888.500.5358.

Late Payment Charge

To avoid a late payment charge of \$5 or 1.5% of your total due, whichever is greater, full payment must be received before Jun 27, 2020.

Service Providers

Verizon VA provides regional, local calling and related features, other voice services, and Fios TV service, unless otherwise indicated. Verizon Long Distance provides long distance calling and other services identified by "VLD" in the applicable billed line item. Verizon Online provides Internet service and Fios TV equipment. Fios is a registered mark of Verizon Trademark Services LLC.

Local Franchise Authority - Fios TV

Arlington County Cable Admin, 2100 Clarendon Blvd., Suite 610, Arlington, VA 22201, Your FCC Community ID is: VA0658

Services

Questions

- Visit verizon.com/Support
- 1.800.Verizon (1.800.837.4966)
- Customers with disabilities, call 1.800.974.6006 (voice or tty)

Closed Captioning Questions and Concerns?

If you have a concern or complaint with closed captioning on a program, please call Verizon at 1.800. Verizon (1.800.837.4966). Written correspondence can be sent by email to videoclosedcaption@verizon.com, or by mail to Verizon, P.O. Box 16806 Newark, NJ 07101 Attn: Katie Barton, Supv.

Bankruptcy Information

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy service. You should not pay pre-bankruptcy amounts; they are for your information only. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.