

1-888-211-4727 (\*2 from your Sprint Phone) 1 of 6

Account Number: 452549258 Bill Period: Mar 21 - Apr 20, 2020

# **Last Bill**

Balance Forward	\$302.60
Payments - Thank you!	-\$332.26
Previous Total Due	\$634.86

# **This Bill**

Account Charges	\$9.66
Plans, Services & Usage	\$190.20
Equipment	\$85.84
Surcharges	\$15.33
Government Taxes & Fees	\$1.64
Total Charges this Bill	\$302.67

# **Total Amount Due**

# \$605.27

# Let's talk about this bill

Your account is past due. Please pay immediately.

Due Immediately

\$302.60

Due May 14

\$302.67





Pay by Mail

Return the form below with a check payable to: Sprint

The News and Notices Section on page 2 has important information for you to review.

Last three months (new charges)

\$332.26
\$302.60
\$This Month

PO Box 629023 El Dorado Hills, CA 95762



Detach and return this remittance form with your payment.

Past due amount of \$302.60 due immediately. New charges due by May 14.

Account Number 452549258

Amount Due \$605.27

Amount Enclosed \$ .

PO Box 54977 Los Angeles, CA 90054-0977 OLAKUNNLE GBADAMOSI 3516 KERSEY LN SACRAMENTO, CA 95864-1507





#### SPRINT NEWS AND NOTICES

This section includes updates about your services and equipment including policy and service changes and price increase information.

# International, US Territories & possessions Rates

Int'l long distance, roaming, data and text rates and plans, and inclusion in discounted pricing offers are subject to change from time to time without notice. Visit sprint.com/international to check for included destinations and the most up to date voice, text and data rate information.

#### **Phone Security**

Sprint encourages you to set a phone passcode or lock to help prevent unauthorized access. See your phone's user guide for instructions. Also consider downloading a security app for your phone. Report stolen phones to Sprint to protect your account. For more information visit sprint.com/stolenphone.

#### **Software Updates Available**

Keep your phone's software current by checking for updates regularly. Log on to **sprint.com** any time to check your alerts or go to **sprint.com/learn** and follow the instructions for your phone. That's getting it done right now.

#### **Sprint Accessibility**

Sprint offers accessible billing formats, a variety of hearing aid compatible handsets, as well as directory assistance support. Please visit **sprint.com/accessibility** for more information or email accessibility@sprint.com.

#### IMPORTANT INFORMATION RELATING TO YOUR SPRINT BILL

Billing, Late Payment and Other Information Full call detail is available online. Payments are due as shown on your invoice to avoid service suspension or disconnection. We will assess a late payment charge if your payment is late. Sprint may charge you for any returned checks (up to \$40). Certain charges accrued during one billing period may be delayed and appear on a later invoice. We keep credit and debit card information on file and will charge your cards for all delinquent amounts you owe us. You may incur overdraft fees from your financial institution if applicable. Please see your agreements for more details.

**Disputes** - You must dispute a charge within 60 days from receiving your invoice or we will consider the charge accepted and due.

Your privacy - Protect against unauthorized account access by using a Personal Identification Number (PIN) to identify yourself when calling Care or visiting a retail store. Visit sprint.com/pin to establish or change your PIN. Don't use commonly known info like birthdays or SSNs. To access your account online, create a unique UserID/ password. Sprint's Privacy Policy is available at sprint.com.

Enhanced 911 (E911) - services provide public safety officials with your location during a 911 call. E911 services are not available everywhere and at all times. E911 availability depends on many factors, including the ability of local public safety agencies to receive and process location information, your equipment's capabilities and other factors impacting service delivery.

Terms & conditions/service updates - Sprint's terms and conditions sometimes change and the current version is online and updates are provided in the news and notices section.

**Contact Sprint** - Sprint Customer Service, PO Box 629023, El Dorado Hills, CA 95762 (include name and account number). Do not use payment envelope.

**Surcharges** - Add'l charges imposed by us on a per line basis including federal USF, Administrative and Regulatory charges. Surcharges are not taxes, not required by law and are subject to change.

**Gov't Taxes and Fees** - Sprint is required by law to bill government taxes and fees. They may change without notice.

#### California Relay Service

Dial 7-1-1 for Free California Relay Service. Or English TTY / Voice: 1-800-735-2929. Spanish TTY / Voice: 1-800-855-3000. Speech-to-Speech: 1-800-854-7784. Visually Assisted STS: 1-800-855-7400. Visit ca-relay.com for more information.

#### **California Customers**

If you have a complaint that we cannot resolve, contact the California Commission at 800-649-7570 or 711 for California Relay Service or http://ddtp.cpuc.ca.gov. For information on managing your phone service and additional contact information visit: consumers.cpuc.ca.gov/complaints.

#### Want to save paper?

#### EMAIL:

Check the boxes that apply:

- [] E-Bill receive your bill by email (you will no longer receive paper bills).
- [] Receive Sprint updates and special offers via email.

#### **Protect your Voicemail**

Use a passcode to protect against unauthorized access. If you don't use a passcode, anyone who has your handset can access your messages; therefore we strongly recommend you set one up. It's easy - just access your voicemail and follow the prompts.





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Previous Total Due	\$634.86		
Payments			
Payment on 04/07 - Thank you!	-\$166.13		
Payment on 03/31 - Thank you!	-\$166.13	Previous Charges Due	\$302.60

# **Account Charges**

Service Late Payment \$9.66	Account Cha	arges <b>\$9.66</b>
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# Mobile Broadband Plan 100GB

100GB Sprint Mobile Broadband Plan. \$65.00 3G/4G Data Plan. Includes 100GB of High-speed Data while on the Sprint Network and Unlimited Data at 2G Speeds. Carryover data up to 2X plan allowance. 100MB OffNetwork Roaming Included. \$0.25/MB OffNetwork RoamingOvg(\$.00024414/KB). Eligible for \$5 per line/per month AutoPay discount. No additional discounts apply

#### (916) 710-6732

Mobile Broadband 50GB MRC	\$65.00	Plans, Services & Usage	\$65.00
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#### Unlimited Value - Unlimited Talk, Text & Data

Unlimited Talk, Text and Data. Line 1: \$55; Lines 2-10: \$35; Lines 11-99: \$30 Sprint Global Roaming. Eligible for \$5 per line/per month AutoPay discount on lines 1-10.

#### (916) 284-2031

Unlimited - Standard MRC	\$55.00		
1 International Text Messages - Nigeria-INCL @ \$0.20 /msg	\$0.20	Plans, Services & Usage	\$55.20
(415) 846-5761			
Unlimited - Standard MRC	\$35.00	Plans, Services & Usage	\$35.00
(916) 501-0705			
Unlimited - Standard MRC	\$35.00	Plans, Services & Usage	\$35.00

#### Equipment





\$1.64

(415) 846-5761			
Apple iPhone 11 Pro 64 GB Space Gray Monthly Installment - NR-AM-170501680 #5	\$41.67		
(916) 501-0705			
Apple iPhone 11 Pro 256 GB Space Gray Monthly Installment - NR-AM-169639102 #5	\$41.67		
(916) 710-6732			
MiFi 8000 Mobile Hotspot Monthly Installment - COS-156721692 #8	\$10.00		
MBB Device Discount 8 of 24 - COS-156721692	-\$7.50	Equipment	\$85
ırcharges	<b></b>		
urcharges deral Univ Serv Assess Non-LD gulatory Charge	\$1.33 \$3.96		
deral Univ Serv Assess Non-LD	\$1.33		
deral Univ Serv Assess Non-LD gulatory Charge	\$1.33 \$3.96	Surcharges	
deral Univ Serv Assess Non-LD gulatory Charge ministrative Charge	\$1.33 \$3.96 \$10.00		
deral Univ Serv Assess Non-LD gulatory Charge ministrative Charge lifornia State PUC User Fee	\$1.33 \$3.96 \$10.00		
deral Univ Serv Assess Non-LD gulatory Charge ministrative Charge lifornia State PUC User Fee  overnment Taxes & Fees	\$1.33 \$3.96 \$10.00 \$0.04		\$15
deral Univ Serv Assess Non-LD gulatory Charge ministrative Charge lifornia State PUC User Fee  overnment Taxes & Fees lifornia State 911 Tax	\$1.33 \$3.96 \$10.00 \$0.04		

# Usage -Mobile Broadband Plan 100GB

California State Tele Fund Charge

California State CA Relay Service Fund

100GB Sprint Mobile Broadband Plan.\\$65.00 3G/4G Data Plan. Includes 100GB of High-speed Data while on the Sprint Network\ and Unlimited Data at 2G Speeds. Carryover data up to 2X plan allowance.\100MB OffNetwork Roaming Included. \$0.25/MB OffNetwork RoamingOvg(\$.00024414/KB).\Eligible for \$5 per line/per month AutoPay discount. No additional discounts apply

\$0.10

\$0.04

Government Taxes & Fees

	Data (100.0, GB)	Data Roaming (100.0, MB)
(916) 710-6732	1.0588	0.0

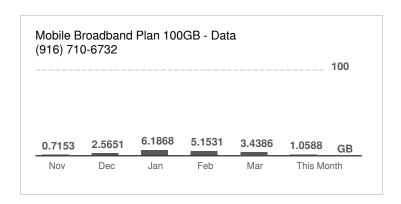


# Usage -Unlimited Value - Unlimited Talk, Text & Data

Unlimited Talk, Text and Data.\Line 1: \$55; Lines 2-10: \$35; Lines 11-99: \$30 Sprint Global Roaming. Eligible for \$5 per line/per month AutoPay discount on lines 1-10.

	Anytime Minutes (Unlimited)	Text (Unlimited)	MMS/ Picture Mail (Unlimited)	Data (Unlimited, GB)	Data Roaming (See Terms, MB)	Mobile Hotspot (20.0, GB)	International Text (0)
(916) 284-2031	1,743	41	49	0.4709	0.0	0.0	1
(415) 846-5761	30	111	3	6.5889	0.0	0.0	-
(916) 501-0705	2,629	157	415	5.6594	0.0	0.0	-

Historical Usage - Presents after three or more consecutive months of plan usage is available.





# **Equipment Payment Schedule**

Apple iPhone 11 Pro 64 GB Space Gray
NR-AM-170501680
\$999.99
f 24) \$41.67
\$125.01
19
\$874.98
\$83.34

(916) 501-0705	Apple iPhone 11 Pro 256 GB Space Gray
Installment Contract	NR-AM-169639102
Amount Financed	\$999.99
Monthly Installment Amount (5 c	of 24) \$41.67
Paid to Date	\$125.01
Payments Remaining	19
Payoff Amount	\$874.98
Total Due	\$83.34

The Installment Amount does not reflect any promotional discounts.

(916) 284-2031	Apple iPhone 8 64GB
Installment Contract	NR-AM-95678328
Amount Financed	\$699.99
Paid to Date	\$699.99
Payments Remaining	0
Payoff Amount	\$0.00

The Installment Amount does not reflect any promotional discounts. Installment Agreement has been paid in full.

(916) 710-6732	MiFi 8000 Mobile Hotspot
Installment Contract	COS-156721692
Amount Financed	\$240.00
Monthly Installment Amount (8 of 24	\$10.00
Paid to Date	\$15.00
Payments Remaining	16
Payoff Amount	\$172.50
Total Due	\$5.00

The Installment Amount does not reflect any promotional discounts.