

KATHERINE LUTTON 1920 S ST APT 504 WASHINGTON, DC 20009-9801 Billing period

Jun 16, 2020 - Jul 15, 2020

Account number

725925228-00001

Invoice number 8037081469

Payment due date

Aug 7, 2020

Your July bill is \$107.44

It's due on Aug 7, 2020. You have Auto Pay scheduled for Aug 5, 2020.

View a full breakdown of this month's charges on go.vzw.com/mybill

Balance forward	\$0.00
Katherine Lutton 804-316-6021	\$107.44

\$107.44

Good to know

Check your online bill for all surcharges

The total amount due for this month includes surcharges of \$7.44. For an itemized list of surcharges visit go.vzw.com/mybill.

Your July bill is \$0.52 higher than last month's.

Your July bill of \$107.44 is due on Aug 7, 2020. You can see a full breakdown of all this month's charges on go.vzw.com/mybill.



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Balance forward from last bill

	Total balance forward	\$0.00
Payment received - Thank you (Jul 5)		-\$106.92
Previous balance (through Jun 15)		\$106.92

Understand your bill

Surcharges

These cover the costs that are billed to us by federal, state or local governments so we can continue to provide you with the best service. See the full breakdown on go.vzw.com/mybill.

Taxes and gov fees

We are required by law to collect these charges, which are based on your service address. You can update your service address on go.vzw.com/changeaddress.

Late fee

You'll be charged a late fee when you don't pay your bill on time. The amount is the greater of \$5 or 1.5% of the unpaid balance, or as allowed by law in the state of your billing address.



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account Charges		\$0.00
Katherine Lutton		\$107.44
804-316-6021 iPhone 7	Monthly charges and credits	\$80.00
ncludes the \$10/month discount on your PLAY MORE UNLIMITED plan for being enrolled in Auto Pay and	Play More Unlimited (Jul 16 - Aug 15)	\$80.00
	Add-ons	\$20.00
paper-free billing.	Minimum Term Service Contract - (Jul 16 - Aug 15) Applies to subsidized smartphone lines	\$20.00
	Surcharges	\$7.44
	Fed Universal Service Charge	\$1.37
	Regulatory Charge	\$0.21
	Administrative Charge	\$1.78
	DC Gross Receipt Surchg	\$3.32
	DC 911 Surcharge	\$0.76
	Your bill this month	\$107.44





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Katherine Lutton

804.316.6021 iPhone 7

Talk activity

							15/011 01	
Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Jun 16	3:02 PM	443.961.1463	Washington, DC	Baltimore, MD	5			
Jun 17	10:23 AM		Washington, DC	Wshngtnzn3, MD	2			
Jun 17	2:11 PM	202.875.3312	Washington, DC	Incoming, CL	1			
Jun 17	4:09 PM	804.391.9786	Washington, DC	Incoming, CL	1			
Jun 18	1:36 PM	847.636.9438	Washington, DC	Desplaines, IL	9			
Jun 18	4:45 PM	703.203.6060	Washington, DC	Incoming, CL	9			
lun 18	8:50 PM	646.749.3112	Washington, DC	Nwyrcyzn01, NY	1			
Jun 19	9:55 AM	847.636.9438	Washington, DC	Incoming, CL	2			
lun 19	1:56 PM	804.485.2750	Washington, DC	Incoming, CL	1			
Jun 19	4:57 PM	813.486.7504	Manassas, VA	Tampa, FL	26			
Jun 21	12:24 PM	813.601.1183	Fairfield, VA	VM Deposit, CL	1			
Jun 21	1:25 PM	813.601.1183	Harrisonbu, VA	Incoming, CL	6			
Jun 21	1:47 PM	202.337.9642	Woodstock, VA	Washington, DC	2			
Jun 21	1:51 PM	202.337.9642	Toms Brook, VA	Washington, DC	1			
Jun 23	3:12 PM	667.205.3226	Washington, DC	Incoming, CL	2			
Jun 24	10:02 AM	804.334.4056	Washington, DC	Incoming, CL	1			
Jun 24	10:36 AM	443.961.1463	Washington, DC	Baltimore, MD	60			
Jun 24	3:01 PM	847.636.9438	Washington, DC	Desplaines, IL	49			
lun 24	4:02 PM	571.317.3122	Washington, DC	Arlington, VA	43			
lun 25	3:12 PM	205.272.9311	Washington, DC	Double Spg, AL	22			
Jun 26	12:58 PM	804.293.9419	Washington, DC	Incoming, CL	1			
lun 29	10:10 AM	813.440.9108	Manistee, MI	Incoming, CL	1			
lun 29	11:11 AM	813.440.9108	Manistee, MI	Incoming, CL	1			
lun 29	11:55 AM	248.894.8628	Bear Lake, MI	Incoming, CL	7			
Jun 30	9:33 AM	646.749.3112	Manistee, MI	Nwyrcyzn01, NY	1			
lun 30	9:34 AM	646.749.3112	Bear Lake, MI	Nwyrcyzn01, NY	52			
lun 30	1:02 PM	786.535.3211	Manistee, MI	Miami, FL	1			
lun 30	1:03 PM	786.535.3211	Manistee, MI	Miami, FL	1			
lun 30	1:08 PM	646.749.3122	Manistee, MI	Nwyrcyzn01, NY	2			
lun 30	1:09 PM	646.749.3122	Manistee, MI	Nwyrcyzn01, NY	1			
lun 30	1:10 PM	646.749.3122	Manistee, MI	Nwyrcyzn01, NY	30			
un 30	1:47 PM	248.894.8628	Bear Lake, MI	Pontiac, MI	1			
lun 30	2:03 PM	872.240.3412	Manistee, MI	Chicgozn03, IL	64			
lul 1	1:18 PM	540.207.8133	Bear Lake, MI	Incoming, CL	12			
lul 6	1:01 PM	646.749.3112	Washington, DC	Nwyrcyzn01, NY	40			
ul 6	2:20 PM	202.331.9293	Washington, DC	Washington, DC	43			
lul 7	1:55 PM	252.656.0632	Washington, DC	Incoming, CL	1			
ul 7 ul 8		571.317.3122	Washington, DC	Arlington, VA	1			
lul 8	10:00 AM			Arlington, VA	71			
		571.317.3122	Washington, DC					
				<u> </u>				
Jul 8 Jul 9 Jul 9	12:31 PM 11:00 AM 11:26 AM	872.240.3212 703.250.9124 202.332.0100	Washington, DC Washington, DC Washington, DC	Chicgozn03, IL Braddock, VA Washington, DC	39 4 1	 		





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Account number

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Katherine Lutton

804.316.6021 iPhone 7

Talk activity (cont.)

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Jul 9	2:02 PM	804.293.9422	Washington, DC	Incoming, CL	1			
Jul 10	12:50 PM	804.982.3823	Washington, DC	Incoming, CL	1			
Jul 10	3:24 PM	202.341.0046	Washington, DC	Washington, DC	2			
Jul 10	4:09 PM	202.341.0046	Washington, DC	Washington, DC	2			
Jul 10	5:54 PM	202.341.0046	Washington, DC	Washington, DC	6			
Jul 10	8:35 PM	240.346.1505	Washington, DC	Incoming, CL	7			
Jul 12	11:37 AM	202.660.3945	Washington, DC	Wshngtnzn1, DC	1			
Jul 12	2:17 PM	415.596.2922	Woodbridge, VA	Snfc Cntrl, CA	1			
Jul 12	2:23 PM	813.440.9108	Woodbridge, VA	Tampacen, FL	3			
Jul 12	4:25 PM	813.486.7504	Woodbridge, VA	VM Deposit, CL	1			
Jul 13	11:22 AM	855.792.4077	Washington, DC	Toll-Free, CL	1			
Jul 13	11:29 AM	301320.9595	Washington, DC	Bethesda, MD	5			
Jul 13	12:16 PM	202.319.7912	Washington, DC	Incoming, CL	2			
Jul 13	2:37 PM	202.319.7912	Washington, DC	Washington, DC	1			
Jul 13	3:45 PM	202.319.7912	Washington, DC	Washington, DC	1			
Jul 14	7:33 PM	917.817.4074	Washington, DC	Incoming, CL	1			
Jul 15	3:37 PM	202.299.0622	Washington, DC	Washington, DC	1			





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Additional information

Customer Proprietary Network Information (CPNI)

CPNI is information made available to us solely by virtue of our relationship with you that relates to the type, quantity, destination, technical configuration, location, and amount of use of the telecommunications and interconnected VoIP services you purchase from us, as well as related billing information. The protection of your information is important to us, and you have a right, and we have a duty, under federal law, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services, such as television, telematics, high-speed Internet, video, and local and long distance services. Visit Verizon.com for more information on our services and companies.

If you don't want your CPNI used for the marketing purposes described above, please notify us by phone any time at 800.333.9956 or online at vzw.com/myprivacy.

Unless you notify us in one of these ways, we may use your CPNI as described above beginning 30 days after the first time we notify you of this CPNI policy. Your choice will remain valid until you notify us that you wish to change your selection. Your decision about use of your CPNI will not affect the provision of any services you currently have with us.

Note: This CPNI notice does not apply to residents of the state of Arizona.

Explanation of Surcharges

Surcharges include (i) a Regulatory Charge (which helps defray various government charges we pay including government number administration and license fees); (ii) a Federal Universal Service Charge (and, if applicable, a State Universal Service Charge) to recover charges imposed on us by the government to support universal service; and (iii) an Administrative Charge, which helps defray certain expenses we incur, including: charges we, or our agents, pay local telephone companies for delivering calls from our customers to their customers: fees and assessments on our network facilities and services; property taxes; and the costs we incur responding to regulatory obligations. Please note that these are Verizon Wireless charges, not taxes. These charges, and what's included, are subject to change from time to time.

Bankruptcy Information

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy charges. You should not pay pre-bankruptcy amounts; they are for your information only. In the event Verizon receives notice of a bankruptcy filing, pre-bankruptcy charges will be adjusted in future invoices. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

Returned Payments

In the event your check for payment of your wireless bill is returned by your bank for insufficient or uncollected funds, Verizon Wireless may resubmit your check electronically to your bank for payment from your checking account.

Late Payment Information

A late payment applies for unpaid balances. The charge is the greater of \$5 or 1.5% per month, or as permitted by law. Failure to pay bills on time may result in negative credit reporting.

No-cost Feature Information

If your service plan includes an optional, no-cost feature (for example, some plans include a no-cost Apple Music option), electing this feature may affect the taxes, governmental fees, and governmental surcharges that we bill and collect, even though your service plan price does not change.

FUSC Change

The Federal Universal Service Charge (FUSC) is a Verizon Wireless charge that is subject to change each calendar quarter based on contribution rates prescribed by the FCC. On July 1, the FUSC increased to 8.02% percent of assessable wireless charges, other than separately billed interstate and international telecom charges. The FUSC on separately billed interstate and international telecom charges increased to 26.50% percent. For more details, please call 1-888-684-1888

Notice of Administrative Charge Increase

Effective August 5, 2020, the monthly Verizon Wireless Administrative Charge for voice-capable devices will increase from \$1.78 to \$1.95 per line. The charge for data-only devices remains \$0.06. The increased charge will appear on your next bill. For further information regarding this charge, review the "Additional Information" page of this bill, or consult your customer agreement at www.verizonwireless.com/customeragreement.



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Additional information

Regulatory Charge Increase

Effective July 1, 2020, the monthly Verizon Wireless Regulatory Charge for voice-capable devices will increase from \$0.15 to \$0.21 per line. The charge for data-only devices remains at \$0.02. Please note that this is a Verizon Wireless charge, not a tax. This charge, and what's included, are subject to change from time to time. For further information regarding this charge, review the "Explanation of Surcharges" section of this bill, or consult your wireless service agreement

Start Saving On Your Bill With Verizon Visa® Card.

Verizon Visa Card is the only credit card that can save you money on your monthly wireless bill. Plus, you can earn Verizon Dollars-rewards you can redeem for Verizon purchases like smartphones and tablets, or toward your wireless bill. Learn more at verizon.com/verizonvisacard.

Purchases subject to credit approval. Visit verizonwireless.com/support/verizon-visa-card-rewards-legal/ to review the Verizon Visa Credit Card Rewards Program Terms and Conditions for details and restrictions.

Introducing Number Lock

Protect your number. Protect your identity. Turn it on now in the My Verizon app. Learn more at m.vzw.com/NumberLock. Your number is safe with us.



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You're all set.

Pay in cash

Go to vzw.com/stores to find a Verizon Wireless store near you or find a Check Free Pay or Western Union near you to make a cash payment. Go to vzw.com/support/pay-bill-faqs/ to learn more.

Autopay scheduled

\$107.44 will be charged to your credit card on August 5

My Verizon

Use the My Verizon app or download it at go.vzw.com/mva to manage your account, pay your bill, check data usage, and much more.

Gopaper-free

Enroll in paper-free billing; the easy, clutter-free way to manage and pay your bill. Enroll at go.vzw.com/gopaperfree.



KATHERINE LUTTON 1920 S ST APT 504 WASHINGTON, DC 20009-9801 Bill date Account number Invoice number July 15, 2020 725925228-00001 8037081469

Total Amount Due

Will be submitted to credit card on 08/05/20 DO NOT MAIL PAYMENT

\$107.44

PO BOX 16810 NEWARK, NJ 07101-6810

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Questions? Visit go.vzw.com/contactus or call 1.800.922.0204.

Change your address at go.vzw.com/changeaddress

IMPORTANT INFORMATION:

Many questions regarding billing can be resolved easily online or in the My Verizon App. All written communication related to billing disputes and checks tendered as payment in full to a billing dispute must be sent to:

Verizon Attn: Correspondence Team PO Box 408 Newark, NJ 07101-0408

Automatic Payment Enrollment for Account: 725925228-00001 KATHERINE LUTTON

By signing below, you authorize Verizon to electronically debit your bank account each month for the total balance due on your account. The check you send will be used to setup Automatic Payment. You will be notified each month of the date and amount of the debit 10 days in advance of the payment. You agree to receive all Auto Pay related communications electronically. I understand and accept these terms. This agreement does not alter the terms of your existing Customer Agreement. I agree that Verizon is not liable for erroneous bill statements or incorrect debits to my account. To withdraw your authorization you must call Verizon. Check with your bank for any charges.

1. Check this box. 2. Sign name in box below, as shown on the bill and date. 3. Return this slip with your payment. Do not send a voided check.