

CAROLINE EDWARDS 7207 PARKVIEW AVE FALLS CHURCH, VA 22042-1617

Billing period

Feb 20, 2020 - Mar 19, 2020

Account number

788921142-00001

Invoice number

4018490939

Payment due date

Apr 11, 2020

Your March bill is \$89.06

It's due on Apr 11, 2020. You have Auto Pay scheduled for Apr 10, 2020.

View a full breakdown of this month's charges on go.vzw.com/mybill

Balance forward	\$0.00
Account charges	\$65.00
Caroline Edwards 412-512-7568	\$24.06

\$89.06

Good to know

Account charges

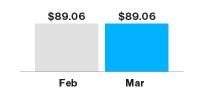
These apply to your entire account. Account charges may include Add-ons, such as device protection, Services, such as call blocking, or Late Fees for past due balances. They are separate from charges per line or device.

Check your online bill for all surcharges, taxes and gov fees

The total amount due for this month includes surcharges of \$2.52 and taxes and gov fees of \$1.54. For an itemized list of taxes, fees and surcharges visit go.vzw.com/mybill.

Your March bill total is the same as last month's.

Your March bill of \$89.06 is due onApr 11, 2020. You can see a full breakdown of all this month's charges on go.vzw.com/mybill.



\$0.00

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Balance forward from last bill

Previous balance (through Feb 19)	\$89.06
Payment received - Thank you (Mar 10)	-\$89.06

Total balance forward

Understand your bill

Surcharges

These cover the costs that are billed to us by federal, state or local governments so we can continue to provide you with the best service. See the full breakdown on go.vzw.com/mybill.

Taxes and gov fees

We are required by law to collect these charges, which are based on your service address. You can update your service address on go.vzw.com/changeaddress.

Late fee

You'll be charged a late fee when you don't pay your bill on time. The amount is the greater of \$5 or 1.5% of the unpaid balance, or as allowed by law in the state of your billing address.



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Account Charges		\$65.00
Save \$5/month when you enroll in Auto Pay (using bank account or debit card) and paper-free billing, as long as	Monthly charges and credits	\$65.00
you remain on The new Verizon Plan Single Smartphone Unlimited plan. Enroll using the My Verizon app, or at vzw.com/myverizon.	The new Verizon Plan Single Smartphone Unlimited (Mar 20 - Apr 19) Shared Unlimited Talk, Text and Data	\$65.00
Caroline Edwards 412-512-7568		\$24.06
	Monthly charges and credits	\$24. 06
412-512-7568	Monthly charges and credits Smartphone Line Access (Mar 20 - Apr 19)	<u> </u>
412-512-7568	•	\$20.00
412-512-7568	Smartphone Line Access (Mar 20 - Apr 19)	\$20.00

Smartphone Line Access (Mar 20 - Apr 19)	\$20.00
Surcharges	\$2.52
Fed Universal Service Charge	\$0.53
Regulatory Charge	\$0.15
Administrative Charge	\$1.78
VA Gross Receipts Surchg	\$0.02
Local BUS Lic Surchg	\$0.04
Taxes and gov fees	\$1.54
VA State 911 Fee	\$0.75
VA Communication Sales Tax	\$0.79
Your bill this month	\$89.06





Feb 20, 2020 - Mar 19, 2020

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Caroline Edwards

412.512.7568 iPhone XR

Talk activity

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Feb 20	1:19 PM	412.996.0808	Washington, DC	Incoming, CL	25			
Feb 20	3:55 PM	412.608.0328	Washington, DC	VM Deposit, CL	1			
Feb 21	9:59 AM	408.650.3123	Berlin, PA	Snjs West, CA	41			
Feb 21	4:00 PM	408.650.3123	Pittsburgh, PA	Snjs West, CA	1			
Feb 21	4:00 PM	408.650.3123	Pittsburgh, PA	Snjs West, CA	35			
Feb 21	5:04 PM	703.965.6439	Pittsburgh, PA	Alexandria, VA	9			
Feb 22	9:55 AM	202.256.3769	Pittsburgh, PA	Incoming, CL	10			
Feb 22	10:05 AM	202.256.3769	Pittsburgh, PA	Incoming, CL	3			
Feb 22	10:09 AM	202.256.3769	Pittsburgh, PA	Incoming, CL	16			
Feb 22	10:24 AM	412.996.0808	Pittsburgh, PA	Pittsburgh, PA	21			
Feb 22	10:58 AM	412.526.0262	Pittsburgh, PA	Pttsbgzon1, PA	1			
Feb 22	11:38 AM	412.996.0808	Pittsburgh, PA	Incoming, CL	3			
Feb 22	9:57 PM	703.965.6439	Pittsburgh, PA	Alexandria, VA	1			
Feb 22	11:06 PM	703.965.6439	Pittsburgh, PA	Alexandria, VA	4			
Feb 23	2:13 PM	703.965.6439	Pittsburgh, PA	Incoming, CL	1			
Feb 23	2:58 PM	703.965.6439	Pittsburgh, PA	Incoming, CL	2			
Feb 23	8:11 PM	703.965.6439	Mc Kees Ro, PA	Alexandria, VA	17			
Feb 24	4:49 PM	610.952.8254	Pittsburgh, PA	Kingprussi, PA	1			
Feb 24	6:57 PM	610.952.8254	Pittsburgh, PA	Incoming, CL	2			
Feb 24	7:08 PM	703.965.6439	Pittsburgh, PA	Alexandria, VA	12			
Feb 25	1:59 PM	571.317.3112	Pittsburgh, PA	Arlington, VA	17			
Feb 25	9:51 PM	703.965.6439	Pittsburgh, PA	Incoming, CL	6			
Feb 26	9:16 AM	847.636.9438	Pittsburgh, PA	Incoming, CL	1			
Feb 26	3:59 PM	571.317.3122	New Stanto, PA	Arlington, VA	29			
Feb 26	6:20 PM	412.608.0328	Frederick, MD	VM Deposit, CL	1			
Feb 26	6:22 PM	703.965.6439	Middletown, MD	Incoming, CL	2			
Mar 2	6:27 PM	703.965.6439	Orlando, FL	Incoming, CL	1			
Mar 3	3:03 PM	412.996.0808	Washington, DC	VM Deposit, CL	1			
Mar 3	3:25 PM	412.996.0808	Washington, DC	Incoming, CL	13			
Mar 3	5:07 PM	708.289.0738	Washington, DC	Incoming, CL	19			
Mar 3	6:10 PM	202.266.3463	Washington, DC	Incoming, CL	1			
Mar 3	6:11 PM	202.266.3463	Washington, DC	Washington, DC	3			
Mar 3	6:14 PM	412.608.0328	Washington, DC	VM Deposit, CL	1			
Mar 4	11:37 AM	724.380.1186	Washington, DC	Incoming, CL	1			
Mar 4	1:25 PM	410.570.7665	Washington, DC	Annapolis, MD	6			
Mar 4	1:50 PM	410.570.7665	Washington, DC	Incoming, CL	6			
Mar 4	2:19 PM	646.749.3112	Washington, DC	Nwyrcyzn01, NY	24			
Mar 4	3:23 PM	703.965.6439	Washington, DC	Incoming, CL	1			
Mar 5	9:32 AM	412.526.0262	Arlington, VA	Pttsbgzon1, PA	8			
Mar 5	3:29 PM	410.570.7665	Washington DC	Annapolis, MD	3			
Mar 5	5:01 PM	518.573.1799	Falls Chur, VA	Incoming, CL	39			
Mar 5	7:42 PM	412.526.0262	Annandale, VA	Incoming, CL	2			





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Caroline Edwards

412.512.7568 iPhone XR

Talk activity (cont.)

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Mar 6	9:37 AM	412.526.0262	Arlington, VA	Pttsbgzon1, PA	2			
Mar 6	10:27 AM	412.996.0808	Washington, DC	Pittsburgh, PA	26			
Mar 6	12:39 PM	412.996.0808	Washington, DC	VM Deposit, CL	1			
Mar 6	6:16 PM	412.526.0262	Washington, DC	Pttsbgzon1, PA	15			
Mar 7	2:52 PM	412.526.0262	Annandale, VA	Pttsbgzon1, PA	29			
Mar 7	3:58 PM	412.526.0262	Falls Chur, VA	Pttsbgzon1, PA	2			
Mar 7	5:31 PM	703.965.6439	Falls Chur, VA	Incoming, CL	1			
Mar 7	5:32 PM	703.965.6439	Falls Chur, VA	Alexandria, VA	8			
Mar 8	12:27 PM	412.608.0328	Falls Chur, VA	Pittsburgh, PA	72			
Mar 9	6:27 PM	703.965.6439	Washington, DC	Incoming, CL	2			
Mar 9	6:41 PM	412.600.7789	Washington, DC	Pttsbgzon1, PA	1			
Mar 10	12:36 PM	724.970.5288	Washington, DC	Uniontown, PA	7			
Mar 10	4:57 PM	404.985.1414	Washington, DC	Incoming, CL	41			
Mar 10	5:53 PM	412.526.0262	Washington, DC	Pttsbgzon1, PA	5			
Mar 11	2:42 PM	412.996.0808	Washington, DC	Incoming, CL	22			
Mar 11	3:14 PM	724.989.7001	Washington, DC	VM Deposit, CL	1			
Mar 11	6:12 PM	410.570.7665	Washington, DC	Incoming, CL	38			
Mar 12	9:39 AM	412.526.0262	Falls Chur, VA	Pttsbgzon1, PA	4			
Mar 12	7:29 PM	412.600.7789	Washington, DC	Incoming, CL	24			
Mar 13	7:47 PM	703.965.6439	Falls Chur, VA	Alexandria, VA	2			
Mar 16	3:01 PM	443.462.7606	Falls Chur, VA	Incoming, CL	10			
Mar 16	3:30 PM	872.240.3212	Falls Chur, VA	Chicgozn03, IL	21			
Mar 16	4:54 PM	703.965.6439	Falls Chur, VA	Incoming, CL	1			
Mar 16	6:37 PM	202.256.3769	Falls Chur, VA	Incoming, CL	7			
Mar 17	10:59 AM	786.535.3211	Falls Chur, VA	Miami, FL	30			
Mar 17	12:09 PM	412.390.2477	Falls Chur, VA	Pittsburgh, PA	4			
Mar 17	3:58 PM	872.240.3311	Falls Chur, VA	Chicgozn03, IL	10			
Mar 17	4:07 PM	410.570.7665	Falls Chur, VA	Incoming, CL	75			
Mar 17	5:33 PM	412.390.1499	Falls Chur, VA	Incoming, CL	1			
Mar 17	6:00 PM	877.224.1302	Falls Chur, VA	Toll-Free, CL	52			
Mar 18	10:00 AM	646.749.3122	Falls Chur, VA	Nwyrcyzn01, NY	84			
Mar 18	2:30 PM	646.749.3112	Falls Chur, VA	Nwyrcyzn01, NY	52			
Mar 18	3:43 PM	669.224.3412	Falls Chur, VA	Sunnyvale, CA	39			
Mar 18	4:32 PM	669.224.3412	Falls Chur, VA	Sunnyvale, CA	21			
Mar 19	8:45 AM	872.240.3311	Falls Chur, VA	Chicgozn03, IL	213			
Mar 19	12:56 PM	872.240.3311	Falls Chur, VA	Chicgozn03, IL	185			
Mar 19	4:24 PM	708.289.0738	Falls Chur, VA	Orland, IL	17			
				*				





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Additional information

Customer Proprietary Network Information (CPNI)

CPNI is information made available to us solely by virtue of our relationship with you that relates to the type, quantity, destination, technical configuration, location, and amount of use of the telecommunications and interconnected VoIP services you purchase from us, as well as related billing information. The protection of your information is important to us, and you have a right, and we have a duty, under federal law, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services, such as television, telematics, high-speed Internet, video, and local and long distance services. Visit Verizon.com for more information on our services and companies.

If you don't want your CPNI used for the marketing purposes described above, please notify us by phone any time at 800.333.9956 or online at vzw.com/myprivacy.

Unless you notify us in one of these ways, we may use your CPNI as described above beginning 30 days after the first time we notify you of this CPNI policy. Your choice will remain valid until you notify us that you wish to change your selection. Your decision about use of your CPNI will not affect the provision of any services you currently have with us.

Note: This CPNI notice does not apply to residents of the state of Arizona.

Explanation of Surcharges

Surcharges include (i) a Regulatory Charge (which helps defray various government charges we pay including government number administration and license fees); (ii) a Federal Universal Service Charge (and, if applicable, a State Universal Service Charge) to recover charges imposed on us by the government to support universal service; and (iii) an Administrative Charge, which helps defray certain expenses we incur, including: charges we, or our agents, pay local telephone companies for delivering calls from our customers to their customers: fees and assessments on our network facilities and services; property taxes; and the costs we incur responding to regulatory obligations. Please note that these are Verizon Wireless charges, not taxes. These charges, and what's included, are subject to change from time to time.

Bankruptcy Information

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy charges. You should not pay pre-bankruptcy amounts; they are for your information only. In the event Verizon receives notice of a bankruptcy filing, pre-bankruptcy charges will be adjusted in future invoices. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

Late Payment Information

A late payment applies for unpaid balances. The charge is the greater of \$5 or 1.5% per month, or as permitted by law. Failure to pay bills on time may result in negative credit reporting.

No-cost Feature Information

If your service plan includes an optional, no-cost feature (for example, some plans include a no-cost Apple Music option), electing this feature may affect the taxes, governmental fees, and governmental surcharges that we bill and collect, even though your service plan price does not change.



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You're all set.

Autopay scheduled

\$89.06 will be charged to your credit card on April 10.

My Verizon

Use the My Verizon app or download it at go.vzw.com/mva to manage your account, pay your bill, check data usage, and much more.

Gopaper-free

Enroll in paper-free billing; the easy, clutter-free way to manage and pay your bill. Enroll at go.vzw.com/gopaperfree.



CAROLINE EDWARDS 7207 PARKVIEW AVE FALLS CHURCH, VA 22042-1617 Bill date Account number Invoice number March 19, 2020 788921142-00001 4018490939

Total Amount Due

Will be submitted to credit card on 04/10/20 DO NOT MAIL PAYMENT

\$89.06

P.O. BOX 15062 ALBANY. NY 12212-5062

Questions? Visit go.vzw.com/contactus or call 1.800.922.0204.

Change your address at go.vzw.com/changeaddress

Written notations included with or on your payment will not be reviewed or honored. Please send correspondence to:

Verizon Attn: Correspondence Team

PO Box 408

Newark, NJ 07101-0408

Automatic Payment Enrollment for Account: 788921142-00001 CAROLINE EDWARDS

By signing below, you authorize Verizon to electronically debit your bank account each month for the total balance due on your account. The check you send will be used to setup Automatic Payment. You will be notified each month of the date and amount of the debit 10 days in advance of the payment. You agree to receive all Auto Pay related communications electronically. I understand and accept these terms. This agreement does not alter the terms of your existing Customer Agreement. I agree that Verizon is not liable for erroneous bill statements or incorrect debits to my account. To withdraw your authorization you must call Verizon. Check with your bank for any charges.

1. Check this box.

2. Sign name in box below, as shown on the bill and date.

3. Return this slip with your payment. Do not send a voided check.