

KEYLINE  
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CHERYL A KENNEDY  
6551 BERKSHIRE DR  
ALEXANDRIA, VA 22310-3053

**Billing period**  
Jun 22, 2020 - Jul 21, 2020

**Account number**  
685334320-00001

**Invoice number**  
4070850331

**Payment due date**  
Aug 13, 2020

## Your July bill is \$190.22

It's due on Aug 13, 2020. You have Auto  
Pay scheduled for Aug 11, 2020.

**9.78 GB** of 24 GB used in this bill  
**8.06 GB** of 19.53 GB extra used in this bill  
**14.23 GB** carried over to your next bill

View a full breakdown of this month's charges on [go.vzw.com/mybill](http://go.vzw.com/mybill)

Balance forward	\$0.00
Account charges	\$110.00
<b>Cheryl Kennedy</b> 347-768-0998	<b>\$40.11</b>
<b>Daniel Nebhut</b> 347-768-1019	<b>\$40.11</b>
	<b>\$190.22</b>

## Good to know

### Account charges

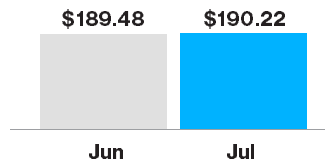
These apply to your entire account. Account charges may include Add-ons, such as device protection, Services, such as call blocking, or Late Fees for past due balances. They are separate from charges per line or device.

### Check your online bill for all surcharges, taxes and gov fees

The total amount due for this month includes surcharges of **\$6.08** and taxes and gov fees of **\$4.14**. For an itemized list of taxes, fees and surcharges visit [go.vzw.com/mybill](http://go.vzw.com/mybill).

# Your July bill is \$0.74 higher than last month's.

Your July bill of \$190.22 is due on Aug 13, 2020. You can see a full breakdown of all this month's charges on [go.vzw.com/mybill](http://go.vzw.com/mybill).



## Billing period

Jun 22, 2020 - Jul 21, 2020

## Account number

685334320-00001

## Understand your bill

### Balance forward from last bill

Previous balance (through Jun 21)	\$189.48
Payment received - Thank you (Jul 11)	-\$189.48
<b>Total balance forward</b>	<b>\$0.00</b>

### Surcharges

These cover the costs that are billed to us by federal, state or local governments so we can continue to provide you with the best service. See the full breakdown on [go.vzw.com/mybill](http://go.vzw.com/mybill).

### Taxes and gov fees

We are required by law to collect these charges, which are based on your service address. You can update your service address on [go.vzw.com/changeaddress](http://go.vzw.com/changeaddress).

### Late fee

You'll be charged a late fee when you don't pay your bill on time. The amount is the greater of \$5 or 1.5% of the unpaid balance, or as allowed by law in the state of your billing address.

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**Account Charges****\$110.00**

14.23 GB of unused data will carry over to next month (Jul 22 - Aug 21)

Unused Carryover data from last month expired July 21.

**Monthly charges and credits****\$110.00**

The new Verizon Plan XX Large 24 GB (Jul 22 - Aug 21)  
24 GB Shared Data, Carryover Data, Unlimited Talk and Text

\$110.00

**Shared data usage****Used/Allowance**

All shared lines

17.84 / 43.53 GB

**Types of data you used****Used/Allowance**

BONUS - 8 GB/MO FOR LIFE

8 / 8 GB

The new Verizon Plan XX Large 24 GB

9.78 / 24 GB

Carryover from last month (Jun 22 - Jul 21)

0.06 / 11.53 GB

**Cheryl Kennedy****\$40.11**

347-768-0998

iPhone 8 Plus

**Monthly charges and credits****\$20.00**

Smartphone Line Access (Jul 22 - Aug 21)

\$20.00

**Add-ons****\$15.00**

Total Mobile Protection - (Jul 22 - Aug 21)

\$15.00

**Surcharges****\$3.04**

Fed Universal Service Charge

\$0.96

Regulatory Charge

\$0.21

Administrative Charge

\$1.78

VA Gross Receipts Surchg

\$0.03

Local BUS Lic Surchg

\$0.06

**Taxes and gov fees****\$2.07**

VA State 911 Fee

\$0.75

VA Communication Sales Tax

\$1.15

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VA State Sales Tax	\$0.14
Fairfax Cnty Sales Tax	\$0.03

<b>Data Usage</b>	<b>Used</b>
This month's data usage	2 GB

**Daniel Nebhut**

347-768-1019

iPhone 8 Plus

**\$40.11**

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<b>Monthly charges and credits</b>	<b>\$20.00</b>
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Smartphone Line Access (Jul 22 - Aug 21)	\$20.00
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<b>Add-ons</b>	<b>\$15.00</b>
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Total Mobile Protection - (Jul 22 - Aug 21)	\$15.00
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<b>Surcharges</b>	<b>\$3.04</b>
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Fed Universal Service Charge	\$0.96
Regulatory Charge	\$0.21
Administrative Charge	\$1.78
VA Gross Receipts Surchg	\$0.03
Local BUS Lic Surchg	\$0.06

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<b>Taxes and gov fees</b>	<b>\$2.07</b>
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VA State 911 Fee	\$0.75
VA Communication Sales Tax	\$1.15
VA State Sales Tax	\$0.14
Fairfax Cnty Sales Tax	\$0.03

<b>Data Usage</b>	<b>Used</b>
This month's data usage	15.84 GB

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<b>Your bill this month</b>	<b>\$190.22</b>
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# Additional information

## Customer Proprietary Network Information (CPNI)

CPNI is information made available to us solely by virtue of our relationship with you that relates to the type, quantity, destination, technical configuration, location, and amount of use of the telecommunications and interconnected VoIP services you purchase from us, as well as related billing information. The protection of your information is important to us, and you have a right, and we have a duty, under federal law, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services, such as television, telematics, high-speed Internet, video, and local and long distance services. Visit [Verizon.com](http://Verizon.com) for more information on our services and companies.

If you don't want your CPNI used for the marketing purposes described above, please notify us by phone any time at 800.333.9956 or online at [vzw.com/myprivacy](http://vzw.com/myprivacy).

Unless you notify us in one of these ways, we may use your CPNI as described above beginning 30 days after the first time we notify you of this CPNI policy. Your choice will remain valid until you notify us that you wish to change your selection. Your decision about use of your CPNI will not affect the provision of any services you currently have with us.

Note: This CPNI notice does not apply to residents of the state of Arizona.

## Explanation of Surcharges

Surcharges include (i) a Regulatory Charge (which helps defray various government charges we pay including government number administration and license fees); (ii) a Federal Universal Service Charge (and, if applicable, a State Universal Service Charge) to recover charges imposed on us by the government to support universal service; and (iii) an Administrative Charge, which helps defray certain expenses we incur, including: charges we, or our agents, pay local telephone companies for delivering calls from our customers to their customers; fees and assessments on our network facilities and services; property taxes; and the costs we incur responding to regulatory obligations. **Please note that these are Verizon Wireless charges, not taxes. These charges, and what's included, are subject to change from time to time.**

## Bankruptcy Information

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy charges. You should not pay pre-bankruptcy amounts; they are for your information only. In the event Verizon receives notice of a bankruptcy filing, pre-bankruptcy charges will be adjusted in future invoices. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

## Returned Payments

In the event your check for payment of your wireless bill is returned by your bank for insufficient or uncollected funds, Verizon Wireless may resubmit your check electronically to your bank for payment from your checking account.

## Late Payment Information

A late payment applies for unpaid balances. The charge is the greater of \$5 or 1.5% per month, or as permitted by law. Failure to pay bills on time may result in negative credit reporting.

## No-cost Feature Information

If your service plan includes an optional, no-cost feature (for example, some plans include a no-cost Apple Music option), electing this feature may affect the taxes, governmental fees, and governmental surcharges that we bill and collect, even though your service plan price does not change.

## FUSC Change

The Federal Universal Service Charge (FUSC) is a Verizon Wireless charge that is subject to change each calendar quarter based on contribution rates prescribed by the FCC. On July 1, the FUSC increased to 8.02% percent of assessable wireless charges, other than separately billed interstate and international telecom charges. The FUSC on separately billed interstate and international telecom charges increased to 26.50% percent. For more details, please call 1-888-684-1888

## Notice of Administrative Charge Increase

Effective August 5, 2020, the monthly Verizon Wireless Administrative Charge for voice-capable devices will increase from \$1.78 to \$1.95 per line. The charge for data-only devices remains \$0.06. The increased charge will appear on your next bill. For further information regarding this charge, review the "Additional Information" page of this bill, or consult your customer agreement at [www.verizonwireless.com/customeragreement](http://www.verizonwireless.com/customeragreement).

## Additional information

### Regulatory Charge Increase

Effective July 1, 2020, the monthly Verizon Wireless Regulatory Charge for voice-capable devices will increase from \$0.15 to \$0.21 per line. The charge for data-only devices remains at \$0.02. Please note that this is a Verizon Wireless charge, not a tax. This charge, and what's included, are subject to change from time to time. For further information regarding this charge, review the "Explanation of Surcharges" section of this bill, or consult your wireless service agreement.

### Start Saving On Your Bill With Verizon Visa® Card.

Verizon Visa Card is the only credit card that can save you money on your monthly wireless bill. Plus, you can earn Verizon Dollars-rewards you can redeem for Verizon purchases like smartphones and tablets, or toward your wireless bill. Learn more at [verizon.com/verizonvisacard](https://verizon.com/verizonvisacard).

Purchases subject to credit approval. Visit [verizonwireless.com/support/verizon-visa-card-rewards-legal/](https://verizonwireless.com/support/verizon-visa-card-rewards-legal/) to review the Verizon Visa Credit Card Rewards Program Terms and Conditions for details and restrictions.

### Introducing Number Lock

Protect your number. Protect your identity. Turn it on now in the My Verizon app. Learn more at [m.vzw.com/NumberLock](https://m.vzw.com/NumberLock). Your number is safe with us.

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# You're all set.

**Pay in cash**

Go to [vzw.com/stores](http://vzw.com/stores) to find a Verizon Wireless store near you or find a Check Free Pay or Western Union near you to make a cash payment. Go to [vzw.com/support/pay-bill-faqs/](http://vzw.com/support/pay-bill-faqs/) to learn more.

**Autopay scheduled**

\$190.22 will be charged to your credit card on August 11.

**My Verizon**

Use the My Verizon app or download it at [go.vzw.com/mva](http://go.vzw.com/mva) to manage your account, pay your bill, check data usage, and much more.

**Gopaper-free**

Enroll in paper-free billing; the easy, clutter-free way to manage and pay your bill. Enroll at [go.vzw.com/gopaperfree](http://go.vzw.com/gopaperfree).



CHERYL A KENNEDY  
6551 BERKSHIRE DR  
ALEXANDRIA, VA 22310-3053

**Bill date**

July 21, 2020

**Account number**

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**Invoice number**

4070850331

**Total Amount Due**

Will be submitted to credit card on 08/11/20  
DO NOT MAIL PAYMENT

**\$190.22**

P.O. BOX 15062  
ALBANY, NY 12212-5062



40708503310106853343200000100000019022000000190225

Questions? Visit [go.vzw.com/contactus](http://go.vzw.com/contactus) or call 1.800.922.0204.

Change your address at [go.vzw.com/changeaddress](http://go.vzw.com/changeaddress)

**IMPORTANT INFORMATION:**

Many questions regarding billing can be resolved easily online or in the My Verizon App. All written communication related to billing disputes and checks tendered as payment in full to a billing dispute must be sent to:

Verizon Attn: Correspondence Team  
PO Box 408  
Newark, NJ 07101-0408

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**Automatic Payment Enrollment for Account: 685334320-00001 CHERYL A KENNEDY**

By signing below, you authorize Verizon to electronically debit your bank account each month for the total balance due on your account. The check you send will be used to setup Automatic Payment. You will be notified each month of the date and amount of the debit 10 days in advance of the payment. You agree to receive all Auto Pay related communications electronically. I understand and accept these terms. This agreement does not alter the terms of your existing Customer Agreement. I agree that Verizon is not liable for erroneous bill statements or incorrect debits to my account. To withdraw your authorization you must call Verizon. Check with your bank for any charges.

**1. Check this box.**

**2. Sign name in box below, as shown on the bill and date.**

**3. Return this slip with your payment. Do not send a voided check.**



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