

# Babatunde Ojebisi

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## CAREER SUMMARY

Currently a Bank Operation Officer looking to transition into the Cloud Computing industry as a Cloud Support Engineer. I have experience in client-facing positions and have achieved 2 AWS certifications whilst working full-time.

## EDUCATION

### Makintouch IT Services and Consulting

*Cloud Computing Essentials*

*Sponsored: Stanbic IBTC Digital Skills Program*

**Graduated: Sep 2022**

### University Of Lagos, Nigeria.

*Bachelor of Science in Actuarial Sciences (Hons)*

**Graduated: Oct 2018**

## CERTIFICATIONS

AWS Certified Developer Associate

AWS Certified Cloud Practitioner

**Achieved Oct 2022**

**Achieved Aug 2022**

## TECHNICAL PROJECTS

### AWS Serverless Chat Application

- Built a serverless chat application using AWS Lambda, DynamoDB, API Gateway, S3, Cognito, CloudFront.

### AWS Three-tier Web Application

- Deployed and hosted a highly available WordPress application using Amazon EC2, RDS, Route 53, and VPC.

## WORK EXPERIENCE

### VCL Microfinance Bank, Agege

*Operation Officer*

**Feb 2021 - Current**

Lagos, Nigeria

- Processed an average of 40 customer transactions per day, with 95% accuracy rate, meeting the necessary customer service quality standards and guidelines.
- Used problem-solving and customer service skills to respond quickly and accurately to customer inquiries and complaints.
- Checked identification and completed transactions in adherence to bank policies and procedures.
- Balanced cash drawer on a daily basis to ensure accuracy of funds.
- Accurately entered customer information into the banking system.

## SKILLS

### Technical Skills

- Networking and troubleshooting
- System Administration
- Tools [Git, AWS Cloudformation]
- AWS [IAM, EC2]
- Python, JavaScript
- Database [MySQL, PostgreSQL, Amazon RDS, Amazon Aurora]

### Interpersonal Skills

- Customer-focused
- Detail-oriented
- Problem-solving
- Excellent communication
- Highly Adaptable
- Teamwork