Getting Started with Cisco Webex VDI on IGEL OS

> ⓘ You have the following options to edit the configuration of your IGEL OS 12 device:
> - via the IGEL UMS Web App:
>   - **Configuration > Create new profile** 🛡️⁺ (Use the **App Selector** to select one or several apps which will be configured by the profile.)
>   - **Apps > [name of the app] > Create new profile** (used to quickly configure a profile for the selected app. It is also possible to add other apps which will be configured by this profile)
>   - **Devices > [name of the device] > Edit Configuration** (In the device configurator, all installed apps are displayed under the tab **Apps**.)
> - via IGEL Setup locally on the device (shows all installed apps. Apps are displayed under the tab **Apps**)
>
> The best practice to configure your devices is via profiles. For details on how to create profiles, see How to Create and Assign Profiles in the IGEL UMS Web App.

Dependencies

As Cisco Webex VDI handles multimedia redirection but is not a standalone application, it cannot be used on its own. At least one of the following apps must be installed and configured as well:
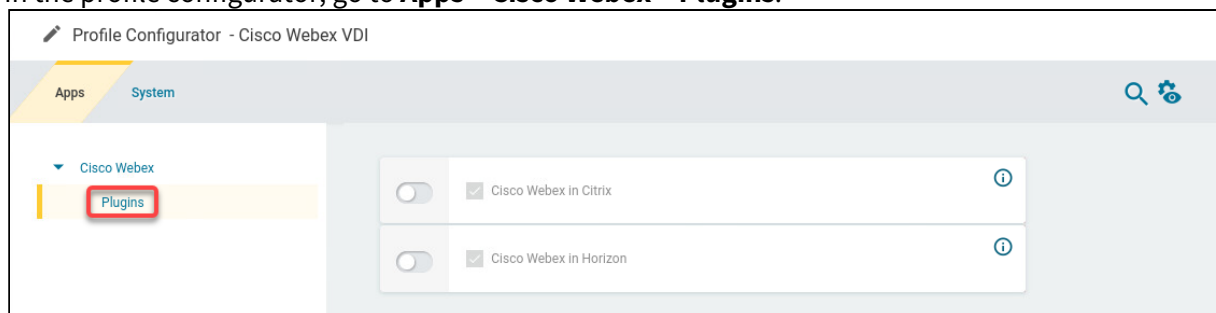
- Citrix Workspace app
- VMware Horizon Client

If your users want to make audio and video calls with Cisco Webex, the following app must be installed:

- Cisco Webex Meetings VDI

How to Disable or Enable the Plugin

1. In the profile configurator, go to **Apps > Cisco Webex > Plugins**.

2. Change the settings as required.

> ⓘ A dongle must be used if delivered with a device (e.g. with a headset, etc.).

Cisco Webex in Citrix

☑ The Cisco Webex VDI plugin is enabled in Citrix sessions. (Default)

☐ The Cisco Webex VDI plugin is disabled in Citrix sessions.

Cisco Webex in Horizon

☑ The Cisco Webex VDI plugin is enabled in VMware Horizon sessions. (Default)

☐ The Cisco Webex VDI plugin is disabled in VMware Horizon sessions.