

General Terms and Conditions

International Psychologist Veskioja is regulated by law of the Kingdom of the Netherlands, and adheres to the Code of Ethics for Psychologists drawn up by the Dutch Association of Psychologists. General terms and conditions of services provided by International Psychologist Veskioja, cancelling and rescheduling appointments policy, privacy policy, payment conditions and complaint procedure are explained below.

All the information published on International Psychologist Veskioja website is provided in good faith and to the best of our knowledge at the time of publication. However, no responsibility can be accepted by International Psychologist Veskioja for any omissions or unintentionally incorrect information published on the site. The site has an informational purpose; therefore, no binding and/or contractual rights can be derived from its content, in part and as a whole.

Cancelling and rescheduling appointments

Appointments must be cancelled minimum 24 hours before the agreed appointment date. Otherwise a consultation fee will be charged as per attended session.

Payment Conditions

International Psychologist Veskioja aims to send invoices within 2 weeks after the counselling session via e-mail or you can pay immediately after the session. Please take the due date of the invoice into consideration. All fees, costs and other remuneration of the services provided by International Psychologist Veskioja, and agreed orally and/or in writing between the psychologist and the client must be paid within 7 days after the date of issuing invoice(s) for these services. If the customer has not paid the amount due within the period indicated, or if the payment has not been received within ten days after the indicated payment period, the client is considered in arrears without any further written or oral notice. The client is then due on the outstanding amount to the psychologist + statutory interests. In this case the psychologist is immediately entitled to collect the claim or to nominate third parties (e.g. bailiff) to collect the amount due. All judicial and extra-judicial costs associated with the collection of fees due shall be borne by the client.

Privacy Policy

All therapy and counselling services provided by International Psychologist Veskioja, whether delivered individually or in a group setting, are completely confidential within the boundaries of the Law of the Kingdom of the Netherlands. International Psychologist Veskioja will never sell, exchange or release your personal information for commercial use to any third parties without your clear and explicit consent. Personal information such as name, e-mail, postal address and phone/fax number are protected and will only be used to communicate with you during and after the time you use International Psychologist Veskioja services. International Psychologist Veskioja does not monitor individual phone calls. All the clinical information gathered during the therapeutic process will be stored safely and without any third-party access.

Complaints and disputes

If you feel that your rights as the client of International Psychologist Veskioja have been affected and you exhausted other ways of resolving the issue (e.g. talking to the person concerned, trying to find a solution together with your therapist or coach), you have the right to complain to the Dutch Association of Psychologists (NIP).

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