Branden B. Knight

(914) 885-4932 | connect@brandenknight.com | brandenknight.com
GitHub | Linkedin

Experienced IT professional with 5 years of professional experience and 7 years of related personal experience in troubleshooting, server configuration, and network management. Passionate about cybersecurity and network management, with a comprehensive homelab consisting of over 30 different services. Seeking a challenging role in cybersecurity analysis.

PROFESSIONAL EXPERIENCE

U.S. Air Force   **Cheyenne, WY**
ICBM Maintenance Team Chief   *August 2019–Present*

- Managed maintenance of missile communication systems and led a team of 2 to 5 members in troubleshooting and maintenance for 15 Missile Alert Facilities and 150 Launch Facilities
- Led and trained a team of 2 to 5 members in troubleshooting and maintenance while mentoring and developing 15 airmen to become knowledgeable team members/team chiefs themselves
- Resolved a critical situation, saving at least 1.5 million dollars and restoring security of the missile system
- Successfully restored 4 different systems that had been down for 7-9 months, resulting in job offers from Raytheon and Northrup Grumman for my accomplishments
- Held a top-secret clearance during my service in the Air Force, demonstrating my ability to handle sensitive information with discretion and professionalism

Digitech Computer   **Chappaqua, NY**
IT Support Technician   *October 2017–August 2019*

- Cleared support tickets for an office of 200 employees, ensuring timely and effective resolution of technical issues
- Assisted clients during non-business hours through a rotating on-call shift, troubleshooting and resolving technical problems remotely
- Maintained inventory of IT resources, ensuring adequate supplies and minimizing downtime
- Developed a batch script to deploy updates for in-house software and improve security by automatically deleting sensitive keys required for updates. Script continues to be used to this day, demonstrating its effectiveness and reliability

Scarsdale Medical Group   **Harrison, NY**
Desktop Support Analyst   *April 2017–July 2017*

- Independently managed the IT workload for one of three hospital buildings, resulting in improved ticket turn time and timely resolution of technical issues. Regularly communicated with the IT Project Manager to ensure seamless coordination and swift resolution of critical situations
- Ensured minimal downtime for staff by maintaining and deploying several spare workstations with images that included mission-critical software. This proactive approach enabled timely service and upgrades for active workstations, minimizing disruptions to hospital operations

Certifications

- CompTIA ITF+, A+, Net+, Sec+, CySA+

EDUCATION

Park University   **Parkville, MO**
B.S.B.A. Project Management   *September 2025*
Honor Society
The National Society of Leadership and Success

Community College of The Air Force   **Montgomery, AL**
Electrical Systems Technology   *August 2023*