Brandon Emery

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PROFESSIONAL SUMMARY

Detail-oriented professional with a strong passion for data analytics, seeking opportunities in the field. I am eager to apply my skills in SQL and Python to collect, analyze, and interpret data. I'm committed to delivering impactful insights and driving data-informed decision-making.

PROJECT PORTFOLIO:

Brandonemery77.github.io

CERTIFICATES

Google Advanced Data Analytics Professional Certificate -*Jun 2023*
Google Data Analytics Professional Certificate -*Mar 2023*
Python for Everybody Professional Certificate -*Apr 2023*

EDUCATION

Bachelor of Science in Business Computer Information Systems, University of North Texas -*2016*

TECHNICAL SKILLS

Data Analysis,Data Cleaning, Data Visualization, Python, Statistical Analysis, R, Excel

PROFESSIONAL EXPERIENCE

Inventory Control Lead - Best Buy, Austin, Texas   *Jan 2023 - Present*
- Implemented and executed the inventory integrity process in its entirety, ensuring accuracy and completeness of data.
- Completed daily inventory tasks as assigned, maintaining a strong attention to detail and a commitment to data quality.
- Provided effective communication and coaching to store employees and leadership, emphasizing the critical nature of inventory integrity and identifying any process gaps that were detected.

IT Technician - TSBS Inc, Kyle, Texas   *Mar 2022 - Nov 2022*
- Managed SQL Servers by efficiently organizing and updating data in response to incoming tickets, ensuring accuracy and completeness.
- Developed five new SSRS reports and effectively maintained over 20 others, demonstrating proficiency in data reporting and visualization.
- Provided timely and effective resolution to basic technology issues for 25 users, showcasing a commitment to customer service and problem-solving skills.

Product Support Specialist Level 2 - The Home Depot, Austin, Texas   *Aug 2018 - Jul 2021*
- Played a pivotal role in achieving an impressive 70% increase in the team's successful ticket resolution rate, leveraging strong problem-solving skills and a deep understanding of data management best practices.
- Demonstrated expertise in knowledge management by amending and improving over 150 articles in the organization's knowledge directory, ensuring accuracy and completeness of data.
- Provided expert assistance and leadership to a team of 30 employees, leveraging SQL scripts and the organization's knowledge directory to achieve optimal results and drive continued success.