

Brandon D. Emery

brandonemery77@gmail.com linkedin.com/in/brandonemery77

PROFESSIONAL SUMMARY

Detail-oriented professional with a strong passion for data analytics, seeking opportunities in the field. Equipped with a Bachelor's degree in Business Computer Information Systems and recent certifications in Google Data Analytics, I am eager to apply my skills in SQL, Python, and Tableau to collect, analyze, and interpret data. Committed to delivering impactful insights and driving data-informed decision-making, I am dedicated to contributing to the success of organizations through effective data analysis.

EDUCATION

Google Advanced Data Analytics Professional Certificate, June 2023

Google Data Analytics Professional Certificate, March 2023

Python for Everybody Professional Certificate, April 2023

Bachelor of Science in Business Computer Information Systems, 2016, University of North Texas

KEY SKILLS: Data Analysis, Tableau, Spreadsheets, SQL, Python , R

PROFESSIONAL EXPERIENCE

Inventory Control Lead

Best Buy, Austin, Texas, United States - Jan 2023 - Present

- Implemented and executed the inventory integrity process in its entirety, ensuring accuracy and completeness of data.
- Completed daily inventory tasks as assigned, maintaining a strong attention to detail and a commitment to data quality.
- Provided effective communication and coaching to store employees and leadership, emphasizing the critical nature of inventory integrity and identifying any process gaps that were detected.

IT Technician

Texas State Billing Services, Inc, Kyle, Texas, United States - Mar 2022 - Nov 2022

- Managed SQL Servers by efficiently organizing and updating data in response to incoming tickets, ensuring accuracy and completeness.
- Developed five new SSRS reports and effectively maintained over 20 others, demonstrating proficiency in data reporting and visualization.
- Provided timely and effective resolution to basic technology issues for 25 users, showcasing a commitment to customer service and problem-solving skills.

Product Support Specialist Level 1 and 2

The Home Depot, Austin, TX, United States - Aug 2018 - Jul 2021

- Played a pivotal role in achieving an impressive 70% increase in the team's successful ticket resolution rate, leveraging strong problem-solving skills and a deep understanding of data management best practices.
- Demonstrated expertise in knowledge management by amending and improving over 150 articles in the organization's knowledge directory, ensuring accuracy and completeness of data.
- Provided expert assistance and leadership to a team of 30 employees, leveraging SQL scripts and the organization's knowledge directory to achieve optimal results and drive continued success.