

Brandon Forehand

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Summary

I am a recent graduate from Valencia College with an AS degree in NET Cyber Security Spec. I recently participated in the National Cyber League fall competition placing in the top 500 of Silver bracket. This competition allowed me to work on some of the skills I have and allowed me to realize that this type of work can be very challenging but rewarding.

In this industry we're told that the learning never stops and that there is always something new that we need to be aware of. When I learned this at first, I was a little hesitant to be honest but after getting into my degree and this competition I really enjoy learning more. There's nothing like sitting down and working through a problem and finally finding the solution. It's a great feeling!

I realize that I don't have a lot of work experience, but I'm willing to learn more. I like to challenge myself and overcome those challenges. In my free time I enjoy looking up new information and expanding my knowledge. This industry is amazing and complex at the same time. All the new techniques and information that comes out daily is inspiring to see. I want to be a part of it and to make progress as well. I am inspired to help others realize the value of security.

Experience



IT Support Associate II

Amazon

Jan 2022 - Present (1 year 6 months)



Computer Support Technician

University of Central Florida

Jan 2020 - Jan 2022 (2 years 1 month)

- Windows troubleshooting and support.
- Minor Linux troubleshooting and support.
- Familiarity placing orders for clients through vendors.
- Coordinating and overseeing projects with multiple faculty.
- Troubleshooting minor network issues onsite and remotely with clients.
- Created support service tickets and used a web-based ticketing system to track support services.
- Experience training new employees on our systems and procedures.
- Resolved computer and system networking problems to maintain user productivity.
- Maintained documentation and resources regarding problem resolution for reference in future instances.
- Configured hardware, devices and software to set up work stations for employees.



Tier 1 Technical Support

Far Out Solutions

Jun 2019 - Sep 2019 (4 months)

Remote and onsite technical assistance to customers. This varied from printer setup, scan to folder and email, computer setup to a network, router install and setup, backup software setup and configuration and check scanner setup to computers.

Handled hardware and software troubleshooting dealing with printer problems and errors, routers, email issues and archiving, computer hardware and windows issues.

Worked directly with clients to develop solutions to their problems and plans for additional growth.



Sales Associate

Academy Sports + Outdoors

Jan 2015 - Jan 2016 (1 year 1 month)



Lot Associate

The Home Depot

Jan 2014 - Jan 2015 (1 year 1 month)

Education



Valencia College

Associate of Science - AS, NET Cyber Security Spec

2015 - 2018

Licenses & Certifications



CompTIA Security+ ce Certification - CompTIA

Issued Apr 2018 - Expires Apr 2021



NCL 2018 Fall Regular Season - Cyber Skyline

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CompTIA A+ ce Certification - CompTIA

Issued Mar 2019 - Expires Mar 2022



SQL course - Sololearn



CompTIA CySA+ ce Certification - CompTIA

Issued Jun 2023 - Expires Jun 2026

Skills

Information Security • Security • Time Management • Cybersecurity • Vulnerability Assessment • Linux • IT Operations