Brandon Morgan  
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*– Areas of Expertise –*

Testing & Troubleshooting |  Web Development |  Linux | Windows

Technical Proficiencies

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| --- | --- |
| *Platforms* | Windows 7/8/10, Linux CentOS & Ubuntu, MacOS, Windows Server 2012 |
| *Software* | Bitvise SSH, FileZilla, MS office products (word, excel, power point) |
| *Languages* | HTML5, CSS3, jQuery, C# |

Professional Experience

SAIC, Cookeville, TN -  Technical Support -11/2017 to Present

(Performed Active Directory password resets, Trouble shooting and Extensive Ticket Documentation)

Dell, Nashville, TN – Technical Support - 08/2017 to 09/2017

(Trouble shooting and Extensive Ticket Documentation)

*Projects*

* Successfully copiloted a new chat system for Toyota within SAIC along with 6 other coworkers in 2 separate locations

Professional Development (certs)

Microsoft Certified Professional (MCP), IT Support Specialist Diploma

### Education

#### TCAT- livingston tn – IT support specialist Diploma - gpa 3.8

Hands on projects with Linux, Windows Servers, Running network cable and PC repair for staff and students. Along with book work and online courses

(references available upon request)