KM

NASHVILLE, TN

(615) 498 - 0883

CODINGWITHTE.17@GMAIL.COM

SKILLS & CAPABILITIES

Python | JavaScript | HTML5 | CSS3
ExpressJS | NodeJS | Flask | SQL
SQLAlchemy | React | Redux | GIT
AWS S3 | Docker | OOP | REST
SCRUM | Agile | Kanban | GitHub
Canva

EDUCATION

A.S. Computer Software Technology
Ashford University
San Diego, California

TeamTreeHouse

AppAcademy BootCamp

https://github.com/BrandonKMoore

https://www.linkedin.com/in/kiante-moore-779250101/

https://kiantemoore.com

Kiante Moore
Software Engineer

SUMMARY

Creative, Innovative, Self-Motivated Software Engineer who strives for the best solution to provide most efficient results and team-oriented with great determination and dedication to achieve such goals.

PROJECTS

Crypto Trading Bot –

- Built a bot that used Robinhood's API's to analyze selected crypto currency to make trades according to the way the market value was moving.

Employee Management System –

- Use python to build a program that manages employee databases. Records employees' information by name, employee ID or social security number. Features allow user to add, remove, edit, view one and view all employees.

SocialEyes –

- Use ExpressJS and Sequelize to build an API that handles endpoints for storing, accessing and maintaining data
- Configured store that handles the communication from backend and frontend with Redux and Thunks.
- Created multiple components with React allowing DRY code while building the frontend.

MusicHaze –

Board & Nix –

WORK EXPERIENCE

Wire Tech | **AT&T** (09/2022 – 11/202023)

- Took initiative by repairing multiple multi-dwelling units locations allowing for the company's 2nd most valuable infrastructures to become active without the need of sending a team of MDU installers out to repair, saving the company thousands of dollars.
- Developed documentation of the steps that was taken to ensure services work properly which help with less truck rolls needed for customer's that called into customer service.

Account Executive | **Comcast** (12/2015 – 08/2022)

- Trained new hires on S4 customer service, Customer Management System and Comcast's Troubleshooting tool "Einstein", which allowed all trainees to achieve expectations by the time they had their last monthly review and over 80% which also were meeting expectations of a second level agent (CE2).
- Lead a team of agents through a consistent period of achieving expectations for a year and a half without supervision.
- Debug and report coding issues with the customer management system called ACSR for west region.
- Provide excellent customer service and withheld over 90% positive customer surveys throughout the period with the company.