

## **Brandon Koskie**

### **EXPERIENCE**

Current Position: Full-time student, AV specialist

#### **Audio Visual Student Worker**

Resolve class audiovisual issues  
TDX ticketing system  
Setup events

#### **AV Specialist**

Live stream events  
Set up audiovisual equipment

#### **Chaminade University of Honolulu Client Services Help Desk**

Experience with Windows and Mac  
PC building/repairs.  
Laptop repairs/rebuilding.  
Experience with motherboard BIOS and software installation. Diagnostic testing.  
Elucian - Software  
Simple Help - Remote software  
KACE - Ticketing system  
Sysaid - Ticketing system  
VNC Viewer - Remote software  
Windows PowerShell - Basic knowledge  
Imaging Software  
Software integration  
Printer software  
Active Directory  
AV equipment troubleshooting  
Repairing BOSD errors.  
Studying for the Comptia A+ part one of two  
Dell Premier access - Making quotes for clients' requests  
Troubleshooting and racking network switches  
Assisting clients with logging into platforms such as email and the portal  
Using ID software for creating ID cards for new clients  
Handling the technical onboarding, position changes, and terminations for employees

Working with multiple departments and clients  
Setting up AV equipment and overseeing events  
Walking clients through equipment and solutions  
Assisting clients on the phone and in person for walk-ins

**Dive Oahu** - April 19<sup>th</sup>, 2021- April 2022

Certified Dive Master - Lead dive tours

Dive Shop at Hanauma Bay

Retail at the Kaka'ako dive store

**Super Geeks** - January 5, 2021-June 1<sup>st</sup>, 2021

On-site/remote tech and in-shop repair

Repair PC and Mac

Troubleshoot/setup Windows computers, Mac computers, televisions, entertainment systems, and printers

Making invoices for clients

**Reef Pirates** - Oahu, Feb 2020- March 2020

Assisting Scuba instructors, assembling and disassembling scuba gear.

**Oceanus Dive Shop** - Jan 2020-June 2020

Assisting Scuba instructors, assembling and disassembling scuba gear,

and diving.

**JW Catering**, San Jose, CA -May 2018-Sept 2019

Working as a waiter and server at concerts at Shoreline Amphitheater,  
providing customer service, food, and beverage preparation.

**Awards and Misc. Experience**

Certified Diver since 2014

Logged over 100 dives to date, depths down to 120FT-230FT

FII Freedive Certified Level 1 on Oahu 2020 Max depth 85FT

Wrestling Captain

lead team, be a role model for teammates, conduct solo  
fundraising for the team.

Wrestling Varsity Certificate

Licensed driver with a vehicle and a clean record

**WORK SKILLS**

Time-efficient, Helpful, Independent, Willing to Learn, Attentive Customer Service  
Oriented, Problem Solver, Organized, Multitasking, Critical Thinking.

**LANGUAGES**

Limited Sign Language

**INTERESTS**

Spearfishing, Freediving, Hiking, Scuba diving, Computers/Hardware, Wrestling,

## Exercise Training