

Brandon Koskie
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EXPERIENCE

Current Position: Full-time student, AV specialist

Audio Visual Student Worker

Resolve class audiovisual issues
TDX ticketing system
Setup events

AV Specialist

Live stream events
Set up audiovisual equipment

Chaminade University of Honolulu Client Services Help Desk

Experience with Windows and Mac
PC building/repairs.
Laptop repairs/rebuilding.
Experience with motherboard BIOS and software installation. Diagnostic testing.
Elucian - Software
Simple Help - Remote software
KACE - Ticketing system
Sysaid - Ticketing system
VNC Viewer - Remote software
Windows PowerShell - Basic knowledge
Imaging Software
Software integration
Printer software
Active Directory
AV equipment troubleshooting
Repairing BOSD errors.
Studying for the Comptia A+ part one of two
Dell Premier access - Making quotes for clients' requests
Troubleshooting and racking network switches
Assisting clients with logging into platforms such as email and the portal

Using ID software for creating ID cards for new clients
Handling the technical onboarding, position changes, and terminations for employees
Working with multiple departments and clients
Setting up AV equipment and overseeing events
Walking clients through equipment and solutions
Assisting clients on the phone and in person for walk-ins

Dive Oahu - April 19th, 2021- April 2022

Certified Dive Master - Lead dive tours

Dive Shop at Hanauma Bay

Retail at the Kaka'ako dive store

Super Geeks - January 5, 2021-June 1st, 2021

On-site/remote tech and in-shop repair

Repair PC and Mac

Troubleshoot/setup Windows computers, Mac computers, televisions, entertainment systems, and printers

Making invoices for clients

Reef Pirates - Oahu, Feb 2020- March 2020

Assisting Scuba instructors, assembling and disassembling scuba gear.

Oceanus Dive Shop - Jan 2020-June 2020

Assisting Scuba instructors, assembling and disassembling scuba gear, and diving.

JW Catering, San Jose, CA -May 2018-Sept 2019

Working as a waiter and server at concerts at Shoreline Amphitheater, providing customer service, food, and beverage preparation.

Awards and Misc. Experience

Certified Diver since 2014

Logged over 100 dives to date, depths down to 120FT-230FT

FII Freedive Certified Level 1 on Oahu 2020 Max depth 85FT

Wrestling Captain

lead team, be a role model for teammates, conduct solo fundraising for the team.

Wrestling Varsity Certificate

Licensed driver with a vehicle and a clean record

WORK SKILLS

Time-efficient, Helpful, Independent, Willing to Learn, Attentive Customer Service Oriented, Problem Solver, Organized, Multitasking, Critical Thinking.

LANGUAGES

Limited Sign Language

INTERESTS

Spearfishing, Freediving, Hiking, Scuba diving, Computers/Hardware, Wrestling,
Exercise Training