

## **Brandon Koskie**

### **EXPERIENCE**

Current Position: Full-time student, AV specialist

#### **Audio Visual Student Worker**

Resolve class audiovisual issues

TDX ticketing system

Setup events

#### **AV Specialist**

Live stream events

Set up audiovisual equipment

#### **Chaminade University of Honolulu Client Services Help Desk**

Experience with Windows and Mac

PC building/repairs.

Laptop repairs/rebuilding.

Experience with motherboard BIOS and software installation. Diagnostic testing.

Elucian - Software

Simple Help - Remote software

KACE - Ticketing system

Sysaid - Ticketing system

VNC Viewer - Remote software

Windows PowerShell - Basic knowledge

Imaging Software

Software integration

Printer software

Active Directory

AV equipment troubleshooting

Repairing BOSD errors.

Studying for the Comptia A+ part one of two

Dell Premier access - Making quotes for clients' requests

Troubleshooting and racking network switches

Assisting clients with logging into platforms such as email and the portal

Using ID software for creating ID cards for new clients

Handling the technical onboarding, position changes, and terminations for employees

Working with multiple departments and clients  
Setting up AV equipment and overseeing events  
Walking clients through equipment and solutions  
Assisting clients on the phone and in person for walk-ins

**Dive Oahu** - April 19<sup>th</sup>, 2021- April 2022

Certified Dive Master - Lead dive tours  
  
Dive Shop at Hanauma Bay  
  
Retail at the Kaka'ako dive store

**Super Geeks** - January 5, 2021-June 1<sup>st</sup>, 2021

On-site/remote tech and in-shop repair  
  
Repair PC and Mac  
  
Troubleshoot/setup Windows computers, Mac computers, televisions, entertainment systems, and printers  
  
Making invoices for clients

**Reef Pirates** - Oahu, Feb 2020- March 2020

Assisting Scuba instructors, assembling and disassembling scuba gear.

**Oceanus Dive Shop** - Jan 2020-June 2020

Assisting Scuba instructors, assembling and disassembling scuba gear,

and diving.

### **IW Catering**, San Jose, CA -May 2018-Sept 2019

Working as a waiter and server at concerts at Shoreline Amphitheater, providing customer service, food, and beverage preparation.

### **Awards and Misc. Experience**

Certified Diver since 2014

Logged over 100 dives to date, depths down to 120FT-230FT

FII Freedive Certified Level 1 on Oahu 2020 Max depth 85FT

Wrestling Captain

lead team, be a role model for teammates, conduct solo fundraising for the team.

Wrestling Varsity Certificate

Licensed driver with a vehicle and a clean record

### **WORK SKILLS**

Time-efficient, Helpful, Independent, Willing to Learn, Attentive Customer Service Oriented, Problem Solver, Organized, Multitasking, Critical Thinking.

### **LANGUAGES**

Limited Sign Language

### **INTERESTS**

Spearfishing, Freediving, Hiking, Scuba diving, Computers/Hardware, Wrestling,

## Exercise Training